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**Rules of**  
**Department of Revenue**  
**Division 40—State Lottery**  
**Chapter 50—Tickets and Prizes**

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## Title 12—DEPARTMENT OF REVENUE

### Division 40—State Lottery Chapter 50—Tickets and Prizes

#### 12 CSR 40-50.010 Tickets and Prizes

*PURPOSE: This rule provides that licensees own Scratchers tickets after they are delivered and bear the burden of any loss. Licensees must sell Scratchers tickets in order and cannot play or sell games in a manner that provides an advantage. The director has discretion to halt sales to limit liability.*

(1) The licensee shall be responsible for all Scratchers tickets upon delivery to the retailer and shall bear the burden of any loss, including theft, damage, or loss. The director of the lottery may establish policies which, after consideration of the circumstances of the licensee's loss, relieve the licensee of some or all of the burden of loss. The policies established by the director shall be made with the overall functionality of the lottery and the purpose of maximizing the funds available for appropriation as set forth in the *Missouri Constitution*, Article III, Section 39(b).

(2) Licensees must sell their tickets in ticket order number within each pack.

(3) Licensees or their employees are prohibited from—

(A) Playing lottery games using any method which gives the licensee or his/her employees an advantage in terms of odds of winning over the public at large; and

(B) Knowingly selling a ticket or combination of tickets to any person or entity that would guarantee such a purchaser a prize in a draw game or draw game promotion.

(4) The lottery reserves the right to immediately halt ticket sales or redemptions at any retail location to limit the liability to the lottery and its retailer. Sales may resume at the discretion of the lottery.

*AUTHORITY: section 313.220, RSMo 2016.\* Original rule filed Sept. 4, 1985, effective Sept. 14, 1985. Amended: Filed Aug. 28, 2002, effective March 30, 2003. Amended: Filed July 15, 2014, effective Feb. 28, 2015. Amended: Filed Dec. 27, 2017, effective June 30, 2018.*

*\*Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003.*

#### 12 CSR 40-50.020 Price of Tickets

*PURPOSE: This rule states how lottery tick-*

*ets are priced.*

(1) The price of lottery tickets to retail licensees shall be established by the executive director.

(2) Retail licensees must sell lottery tickets to the public at the price printed on the ticket.

*AUTHORITY: section 313.220, RSMo (Cum. Supp. 1997).\* Original rule filed Sept. 4, 1985, effective Sept. 14, 1985. Amended: Filed Nov. 12, 1985, effective Nov. 22, 1985. Amended: Filed Sept. 15, 1997, effective March 30, 1998.*

*\*Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995.*

#### 12 CSR 40-50.030 Redemption of Winning Tickets—Licensee and Player Responsibility and Disputes

*PURPOSE: This rule addresses redemption amounts for winning tickets.*

(1) Licensees shall redeem winning lottery tickets of six hundred dollars (\$600) or less. The executive director may allow exceptions to the criterion in this paragraph.

(2) Licensees shall follow the procedures for validation of the tickets issued by the lottery before paying any prizes.

(3) Winning tickets over six hundred dollars (\$600) shall be processed at a lottery office, the location(s) of which shall be published on the lottery's website.

(4) A Scratchers or draw games ticket is a bearer instrument until signed on the back by the owner(s).

(5) The owner(s) of a winning ticket must declare all other owners and the percentage of ownership for a winning ticket at the time of filing a claim with the lottery or presenting the ticket for validation to a retailer.

(6) The player, and not the lottery, shall be responsible for lost or stolen lottery tickets.

(7) The lottery shall not be responsible for tickets or game plays claimed by a player in error for a lower prize—

(A) Unless a specific game rule provides otherwise, a draw games game play may only be claimed for the highest prize category won;

(B) For purposes of calculation of a prize to be paid with respect to any prize in any

game, the winning prize amount shall be rounded down to the nearest dollar.

(8) In the event of a dispute between the lottery and the owner(s) or bearer(s) of a lottery ticket as to whether the ticket is a winning ticket, and if the claimed prize is not paid, the director, solely at his/her option, may replace the disputed ticket with an unplayed ticket(s) of equivalent price from any current respective game. All decisions of the director as to winning tickets or any other disputes concerning the operation of the games are final and no administrative appeal shall be allowed.

*AUTHORITY: sections 313.220 and 313.255, RSMo 2016.\* Original rule filed Jan. 10, 1986, effective Jan. 20, 1986. Amended: Filed May 3, 1988, effective July 28, 1988. Amended: Filed Sept. 15, 1997, effective March 30, 1998. Amended: Filed July 15, 2014, effective Feb. 28, 2015. Amended: Filed Dec. 27, 2017, effective June 30, 2018.*

*\*Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003 and 313.255, RSMo 1985, amended 1988.*

#### 12 CSR 40-50.040 Game/Promotion Changes—Cancellation

*PURPOSE: This rule gives the executive director of the Missouri lottery the authority to revise or cancel any game or promotion that is found to impugn the security or integrity of the lottery.*

(1) The Missouri lottery reserves the right to revise or cancel any game or game related promotion if in the opinion of the executive director such action is necessary to protect the security and/or the integrity of the lottery.

*AUTHORITY: section 313.220, RSMo Supp. 2004.\* Original rule filed Aug. 24, 2004, effective March 30, 2005.*

*\*Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003.*

#### 12 CSR 40-50.050 Claim Period

*PURPOSE: The purpose of this rule is to set the period in which prizes may be claimed.*

(1) All winning tickets for any Scratchers game must be claimed, as defined in lottery policy, within one hundred eighty (180) days of the announced end of the game. The announced end of the game may be obtained from any Missouri Lottery office or



www.molottery.com.

(2) All winning tickets for any draw games must be claimed, as defined in lottery policy, within one hundred eighty (180) days of the last winning draw date on that ticket.

*AUTHORITY: section 313.220, RSMo Supp. 2014.\* Original rule filed Oct. 6, 2006, effective April 30, 2007. Amended: Filed July 15, 2014, effective Feb. 28, 2015. \*\**

*\*Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003.*

*\*\*Pursuant to Executive Orders 20-04, 20-10, and 20-12, 12 CSR 40-50.050 was suspended from June 17, 2020 through September 13, 2020.*

### 12 CSR 40-50.060 Player Agreement

*PURPOSE: This rule addresses player compliance with lottery law, rules, instructions, and agreements.*

(1) In purchasing a lottery ticket, submitting a ticket for validation, or claiming a prize, a player or claimant agrees to comply with state lottery law and any regulations, rules, instructions, or agreements pertaining to the lottery or its games.

(2) There may not be any failure to comply in relation to the ticket or prize that, in the opinion of the executive director, justifies disqualification.

*AUTHORITY: sections 313.220 and 313.230, RSMo 2016.\* Original rule filed Dec. 27, 2017, effective June 30, 2018. Amended: Filed Dec. 5, 2018, effective June 30, 2019.*

*\*Original authority: 313.220, RSMo 1985, amended 1988, 1993, 1995, 2003 and 313.230, RSMo 1985, amended 1988, 1990, 1993.*