Department of Economic Development

Truman State Office Bldg. PO Box 1157, Jefferson City 65102 Telephone: (573) 751-4962 / FAX: (573) 751-7258 www.ded.mo.gov/ E-mail: ecodev@ded.mo.gov

The Department of Economic Development administers a wide array of services designed to enhance Missouri's economic growth in the 21st century. These services focus on workers, businesses and communities. The department is composed of agencies that administer statutory requirements and department policy in the areas of community, economic and workforce development, as well as the regulation of financial institutions, utility companies and various licensed professionals.

The department was established September 7, 1984, after voters granted approval to rename the existing Department of Consumer Affairs, Regulation and Licensing which was created in 1974 during a reorganization of state government.

The department consists of two distinct groups: development agencies and regulatory agencies.

The development divisions and groups include: Business Development and Trade; Community Development; Division of Workforce Development; Division of Tourism; Missouri Development Finance Board; Missouri Housing Development Commission; Missouri Arts Council; Missouri Community Service Commission; and Missouri Women's Council.

The regulatory agencies are: Division of Credit Unions; Division of Finance; Office of the Public Counsel; Missouri Public Service Commission; and Division of Professional Registration, including its 38 regulatory agencies.

Administrative Services

The department is administered by a director, appointed by the governor and confirmed by the Senate. The director appoints the central management staff and division directors and is assisted in department administration by a deputy director. The general counsel's office provides comprehensive legal advice regarding issues





GREG STEINHOFF Director

MIKE MILLS Deputy Director

affecting divisions, within the department, and provides staff support for the Small Business Regulatory Fairness Board. The director of economic policy development assists the director by developing, formulating and coordinating economic policy and legislation.

Several support sections assist in department administration. Communications promotes the department's programs and activities throughout the state and nation by means of news releases, advertisement and other public relations tools.

Financial Systems analyzes monthly financial statements and works with the state treasurer, state auditor and the Office of Administration to perform cash management activities.

Budget and Planning develops and monitors the budget, reviews expenditures, provides strategic planning assistance and researches grants.

Human Resources assists the divisions by advertising for and recruiting new employees, administering the wage and salary program, preparing payrolls and maintaining personnel policies and procedures.

Management Information Systems provides automated information services and systems to the divisions and boards within the department. MIS services include planning and coordinating department data processing activities, as well as development, maintenance and operation of the department's web site and computer systems.

General Services provides essential support services within the department in the areas of administration, facility leasing and maintenance, telecommunications, fleet management and mailroom operations.

Small Business Regulatory Fairness Board

George, J. Scott, chair, Mt. Vernon; Anderson Tayborn, Nancy, member, St. Louis; Angst, Randall, member, Lebanon; Baker, Rep. Brian, member, Belton;

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PAM COFFEY Executive Assistant



DARYL HYLTON General Counsel



BRIAN GRACE Director of Economic Policy Development



PAUL SLOCA Director of Marketing and Communications



DONNA PRENGER Director of Administration



ARLAN HOLMES Director of Financial Systems



DENISE SZALA Director of Budget and Planning



SARAH SCHUETTE Director of Human Resources



MARTY ROMITTI Director of MERIC



STEPHEN R. WATERS Director of General Services



BOB MEINHARDT Director of Information Services

The Missouri Economic Research and Information Center (MERIC) provides comprehensive analysis of Missouri's socioeconomic environment at the local, regional and state levels. To achieve this, MERIC employs a wide array of tools, which include econometric models, geographic information systems and advanced statistical methods. On-going projects at MERIC include targeted development, economic and social impact assessments, industry and occupational analyses, career seeker products and information on Missouri's demographic and economic trends.

Heard Days, Sen. Rita, St. Louis; Nodler, Sen. Gary, member, Joplin; Skaggs, Rep. Trent, member, Independence; Wade, Merrill, member, Chesterfield; Vacancy, (1).

Missouri Economic Research and Information Center

Truman State Office Bldg. Jefferson City 65101 Telephone: (573) 522-6261 Coupled with its analysis capability, MERIC maintains a comprehensive labor market database produced in cooperation with the U.S. Department of Labor. Data on employment/unemployment, wages, layoffs, labor availability and a variety of other information designed to help understand the state's labor market conditions are regularly reported.

Ultimately, MERIC's mission is to provide accurate, relevant and timely information to decision makers and the public in order to facilitate a better understanding of Missouri's socioeconomic environment.

Economic Development Groups

The economic development agencies – Business Development and Trade, Community Development, Workforce Development and Tourism – work with local communities to help firms create jobs, increase sales, find and retain qualified workers, identify sites and obtain financial support to locate or expand in Missouri. The agencies also work with local and regional partners to stimulate greater economic growth by increasing capital investment, promoting tourism and the arts, creating greater access to affordable housing and enhancing self-sufficiency within the state's diverse communities.

Business Development and Trade Division

Truman State Office Building, Room 720 Jefferson City 65101 Telephone: (573) 751-5098 / FAX: (573) 751-7384 www.missouridevelopment.org

The Business Development and Trade Division serves as the primary state agency to facilitate the attraction of new businesses and expansion of existing businesses within the state, as well as the promotion of international trade. The division's mission is to continue bringing highquality, high-paying, family-supporting jobs to the state. The division works closely with local and regional economic development agencies, utility companies, universities, other state agencies, growth partners and other organizations to foster a business-friendly environment, create and retain jobs, increase private capital investment, increase the state and local tax base and increase export sales by Missouri companies.

The division administers a wide array of programs that can be customized to meet each community's unique needs, and works with growth partners and trade associations to strategically market the state's business friendly environment to national and international businesses. The division also collaborates with innovation centers, Missouri Enterprise and other affiliated organizations to assist in technology promotion, target industries and cluster development.

The division is divided into teams that are responsible for the recruitment of new businesses and helping current businesses succeed, promoting international trade and providing financing services for new and existing businesses in the state: Business Development, International Trade and Investment, and Business Finance. In addition, the Research and Marketing Team provides support to in-house staff and key community partners for essential research materials as well as promotional and marketing efforts.

Division staff also provides support to the Missouri Film Commission. The nine-member commission advises the department on various matters related to promoting the state as a location for filmmaking. The Director of Economic Development appoints five at-large members, the *President Pro Tem* appoints two Senate members of differing party affiliation and the Speaker appoints two members from different parties from the House of Representatives.

Missouri Film Commission

Liebert, Alan, chair, St. Louis; Champion, Sen. Norma, (R), Springfield; Darrough, Rep. Bruce, (D), Florissant; Palumbo, James, St. Louis; Parkinson, Jan, Kansas City; Stefanick, Rep. Jodi, (R), Ballwin; Sheltmire, Cindy, Columbia; Vacancy, (2).

Business Development

The Business Development Team works aggressively to market Missouri's business friendly environment, both domestically and internationally. The team focuses its efforts on increasing awareness of Missouri and within the national business community, identifying and pursuing business leads in an effort to bring new businesses and more family supporting jobs to the state.

The professional staff partners with existing Missouri companies and their communities on efforts to retain and expand job opportunities and investment. Project Management staff provides a comprehensive array of services including programs and assistance to meet the expansion needs of Missouri businesses. The professional staff works with community leaders to develop vital communication links with local industry.

Marketing efforts include advertising, promotions, trade shows, marketing trips to major industrial and business centers, and other publicity programs designed to target specific business sectors.

Project managers, along with the assistance of other division staff, prepare and present proposals to companies considering Missouri for location. Specific requirements are studied and all qualifying communities in Missouri are recommended to these companies. Project managers accompany corporate officials on community visits to further identify the strategic location advantages of the community and Missouri. Project managers concentrate on geographical regions within the state, as well as specific industry sectors in an effort to help Missouri's business climate grow.

International Trade and Investment

The International Trade and Investment Office works to facilitate business opportunities for Missouri companies in the global marketplace. A team of international trade managers, with geographic and cultural business expertise, assists companies by providing general trade counseling and assistance, developing marketing strategies, conducting market research, and most importantly by locating foreign buyers for Missouri goods and services.

International Trade and Investment Office staff also assists with the development of foreign trade missions by providing staff and logistical support in order for Missouri companies to gain first hand understanding of a prospective international market. The professional staff also participates in and assists local communities and companies with international trade shows, which are a key marketing tool for selling Missouri goods abroad.

A major focus of the office is to aid in the development of international sales contracts through the assistance of Missouri's foreign contract offices and partner networks. Missouri contract agents are currently located in Mexico, Japan and China.

The office also concentrates efforts toward increasing foreign investment in Missouri by monitoring international companies of interest and their investment trends. The professional staff can also assist with trade finance issues including Export-Import Bank loans, guarantees and insurance.

Business Finance

The Business Finance Team provides financing and tax credit incentives to businesses that locate or expand in Missouri. These incentives, which include the governor's new Missouri Quality Jobs Program, enable Missouri to compete effectively with other states for new jobs and investment. The Business Finance Team works closely with the Business Development and Trade teams, as well as the Missouri Development Finance Board, local communities and other DED divisions to create attractive financing and incentive packages for new development in the state. A variety of public-sector financing programs, in conjunction with financing from private institutions, can provide funds for land acquisition, construction, renovation, machinery, equipment and working capital at favorable rates and terms.

The professional staff reviews tax credit, loan and grant applications and determines eligibility in accordance with laws, regulations and program guidelines. The Business Finance Team provides technical information and assistance to applicants and educates local communities and tax professionals on available programs. In addition, the team monitors its incentive programs to ensure efficiency and compliance. The professional staff also strives to ensure that the stated purpose of each program is being achieved.

Research and Marketing

The Research and Marketing Team blends marketing, creative design and research skills with information technology to construct customized communications and marketing tools that add value to Missouri's business attraction and expansion efforts.

The professional staff is responsible for providing direct support as required to business expansion and site selection projects by delivering social, economic and demographic information on the state and the project's location. The Research and Marketing Team provides a variety of analytical reports on prospects to enhance decision-making and customer service.

The team is also responsible for development of a variety of customized marketing materials to support the business attraction process. Within the team's scope of work is direct management of content for the Business Development and Trade web site including the LocationOne Information System, which is a repository of information on various commercial and industrial sites and buildings around the state.

Missouri Technology Corporation

www.missouritechnology.com/

Chartered by an act of the General Assembly in 1994 (Section 348.251, RSMo), the Missouri Technology Corporation is a private, not-forprofit corporation led by a fifteen-member board of directors, eleven of whom are appointed by the governor from the fields of science and technology and representatives of public and private universities, businesses and the public. The other four members include the director or director's designee of the Department of Economic Development, the president or president's designee of the University of Missouri System, a member of the Senate and a member of the House of Representatives.

The Missouri Technology Corporation is charged by law with being a focal point for creating better ways Missouri businesses can interface with universities in order to solve technical and productivity issues; for bringing more research funding and emphasis to Missouri universities, especially involving the life sciences, information technology and advanced manufacturing; and for creating and managing a system to transfer new discoveries into the marketplace in order to create companies and jobs.

The corporation is embarking on an effort to raise the level of awareness among policymakers and the public as to the connections between a strong economy and key investments in developing new technologies that can be used by Missouri businesses and entrepreneurs.

Missouri Technology Corporation

Stokes, Frank, chair, St. Louis; Park, Dr. John T., vice chair, Rolla; Corwin, David S., secretary/treasurer, Clayton; Abney, Colonel J.C., Fort Leonard Wood; Baker, Dr. Jim, Springfield; Calcaterra, Dr. Robert J., St. Louis; Ferguson, Randall C., Kansas City; Floyd, Dr. Elson, University of Missouri System, Columbia; Gibbons, Sen. Michael, St. Louis; Gilliland, Dr. Martha W., Kansas City; Salva, Stanley J., Sugar Creek; Sexton, Larry, St. Robert; Steinhoff, Gregory A., Department of Economic Development, ex officio; Wendt, Greg, San Francisco, CA; Driskill, Joseph L., executive director.

Research Alliance of Missouri

www.missouritechnology.com/ram/

The Research Alliance of Missouri, or "RAM," was founded on January 15, 2003, as a "new alliance between business and universities...to coordinate research and provide more access to technology for Missouri businesses." The Missouri Technology Corporation, whose charter calls for the establishment of a research alliance, and the Missouri Department of Economic Development convened the senior research officers in Missouri's universities that sponsor active research and development programs. Since that time, the members of RAM have adopted a strategic plan and have built new



FRANK STOKES Chair, Missouri Technology Corporation

collaborative research initiatives among the institutions; initiated a process to streamline technology transfer from inventions in member university laboratories to commercial products; and assisted Missouri businesses in addressing technological problems through collaborative research projects.

The Research Alliance provides expertise and guidance in linking education and business, working together to coordinate research, pool resources, boost commercialization opportunities and provide Missouri businesses with greater access to technology.

The Research Alliance of Missouri is comprised of the chief research officers from universities and research institutions throughout the state, as well as leaders from organizations such as the Missouri Technology Corporation, Department of Economic Development and the Department of Higher Education.

Research Alliance of Missouri

- Alter, William A. III, Ph.D., Southwest Missouri State University, Springfield;
- Arshadi, Nasser, Ph.D., University of Missouri– St. Louis;
- Brennan, Donald, Ph.D., St. Louis University, St. Louis;
- Cicero, Theodore J., Ph.D., Washington University, St. Louis;
- **Coleman, James, Ph.D.,** University of Missouri– Columbia;
- Ellis, L. Scott, Ph.D., Truman State University, Kirksville;
- Fitch, Gregory, Ph.D., Commissioner of Higher Education, Jefferson City;
- Gaber, Elsie, Ph.D., A.T. Still University, Kirksville;
- Huebner, Wayne, Ph.D., University of Missouri-Rolla;
- Jennings, Marie, Stowers Institute for Medical Research, Kansas City;
- Lehmkuhle, Stephen W., Ph.D., University of Missouri System, Columbia;

- MacQuarrie, Ronald A., Ph.D., University of Missouri–Kansas City;
- Reese, Brian T., Kansas City University of Medicine and Biosciences, Kansas City;
- Roedemeier, Dennis, Southeast Missouri State University, Cape Girardeau;
- Schubert, Karel, Ph.D., Donald Danforth Plant Science Center, St. Louis;
- Sharpe, Thomas R., Ph.D., University of Missouri System, Columbia;
- Steinhoff, Gregory A., director, Missouri Department of Economic Development, Jefferson City
- Stokes, Frank, chair, Missouri Technology Corporation, Jefferson City;
- Stone, Margaret E., Ph.D., Central Missouri State University, Warrensburg;
- Veeman, Frank, Ph.D., Northwest Missouri State University, Maryville;
- **Driskill, Joseph L.,** executive director, Research Alliance of Missouri.

Seed Capital Investment Board

The Missouri Seed Capital Investment Board was established by Section 620.641, RSMo, also referred to as the New Enterprise Creation Act. The board is composed of thirteen members, eight of whom are appointed by the governor with the advice and consent of the Senate, including one representing a major private research university, one representing a major public research university, and six members with backgrounds in technology, banking, labor or small business development. The remaining five members include the director or director's designee of the Department of Economic Development and a member from each of the four innovation centers.

The New Enterprise Creation Act authorized the issuance of \$20 million in state tax credits to attract funding for early-stage, technology-based enterprises in Missouri. It is the board's responsibility to approve the professional fund manager, monitor the seed capital program's activities and verify compliance with the New Enterprise Creation Act.

Seed Capital Investment Board

Cicero, Dr. Theodore J., chair, St. Louis; Bergfalk, Jim, Kansas City; Collins, Brian, Kansas City; Curtiss, Roy III, St. Louis; Gerke, Gene, Columbia; Hall, Karen, Branson; Johnson, Lethorne, St. Louis; Kaskowitz, Rosemary, St. Louis; Lehmkule, Stephen, Columbia; Steinhoff, Greg, Department of Economic Development, ex officio; Stupp, J.J., St. Louis.





THEODORE J. CICERO, Ph.D. Chair, Seed Capital Investment Board

SALLIE HEMENWAY Director, Community Development Division

Community Development Division

Truman State Office Bldg. Jefferson City 65101 Telephone: (573) 522-6155

The mission of the **Community Development Division** is to increase the economic self-sufficiency and prosperity of Missouri communities and neighborhoods. Members of the group achieve this result by offering programs to promote community investment, redevelopment activities, planning and leadership development, infrastructure development and support to local governments and not-for-profit organizations.

Community Development Programs

The **Community Development Block Grant** (**CDBG**) **Program** administers grants to cities with fewer than 50,000 population and counties with less than 200,000 population. The program is designed to improve local communities by providing funds to develop suitable living environments and expand economic opportunities, principally for low-and moderate-income persons. The grant process is open to all non-entitlement local governments and provides assistance in areas such as public facilities, housing, economic development and downtown revitalization. Funds are provided through the U.S. Department of Housing and Urban Development.

The Neighborhood Assistance Tax Credit Program (NAP) administers a tax credit program designated for the betterment of communities and neighborhoods. The Neighborhood Assistance Act provides a tax credit incentive to encourage business participation in community development projects operated by not-for-profit organizations in areas such as crime prevention, community services, physical revitalization, job training, economic development, new generation cooperatives and education.

The Youth Opportunities and Violence Prevention Program (YOP) administers a tax credit program specifically directed toward programs which are designed to prevent youth from engaging in violent behavior and enable youth to improve themselves through education, job training and apprenticeship activities. The tax credits are given to businesses and individuals contributing to an approved project undertaken by either a public or private organization.

The Family Development Account Program (FDA) administers a state tax credit program that enables contributors to make donations to organizations that establish and run a Family Development or Individual Development Account project. The funds contributed are used to match low-income participants' savings accounts, enabling them to save funds to further their education, purchase or renovate a home or start a new business.

The **Historic Preservation Tax Credit Program** aids in the redevelopment of Missouri's commercial and residential historic structures. The tax credit is equal to 25 percent of the total costs and expenses incurred during the rehabilitation of a nationally designated historic property or a property located in a historic district.

The **Community Development Corporation Program** assists in the development of CDCs nonprofit organizations that promote the industrial, economic, entrepreneurial, commercial and civic development of a community. The CDC program also offers a tax credit and grant program to encourage workforce development, housing development and many other CDC services.

The **Neighborhood Preservation Program** assists homeowners and developers that wish to renovate or construct residences for homeownership by providing state tax credits for housing renovation and or new construction. State statutes require that the program operate in certain qualifying and eligible areas of the state.

The **Brownfield Redevelopment Program** provides tax credits and grants for remediation of contaminated sites throughout Missouri. The program provides opportunities to redevelop once vibrant business and community sites that are currently underutilized or are vacant, thus bringing jobs and investment back into the area.

The **Enhanced Enterprise Zone Program** provides tax credits to new or expanding businesses in a Missouri Enhanced Enterprise Zone. The zones are specific geographic areas designated by local governments and certified by the Department of Economic Development. Zone designation is based on certain demographic criteria, the potential to create sustainable jobs in a targeted industry and a demonstrated impact on local industry cluster development.

The Missouri Downtown Economic Stimulus Act (MODESA) helps facilitate redevelopment of downtown areas and the creation of jobs by providing essential public infrastructure. A portion of the new state and local taxes created by the redevelopment can be diverted to fund eligible public infrastructure and related costs for a period of up to 25 years.

The Missouri Rural Economic Stimulus Act (MORESA) provides financial incentives for public infrastructure for the development of renewable fuel production facilities or eligible new generation processing entities creating new jobs and agricultural markets in rural Missouri. A portion of the new state and local taxes created by the production facility or processing entity can be diverted to fund eligible public infrastructure and related costs for a period of up to 25 years.

The **State Supplemental Tax Increment Financing Program** facilitates the redevelopment of blighted areas by providing essential public infrastructure. Municipalities may apply for a portion of the new sate tax revenues created by the project to be disbursed to cover a financing gap for eligible redevelopment costs on eligible projects.

The **Delta Regional Authority (DRA)** is a federal-state partnership serving a 240-county/parish area in an eight-state region. Led by a Federal Co-Chairman and the governors of each participating state, the DRA is designed to remedy severe and chronic economic distress by stimulating economic development and fostering partnerships that will have a positive impact on the region's economy. The DRA focuses on basic infrastructure development and transportation improvements, business development and job training services. It serves the southeast portion of Missouri.

The Missouri Community Assessment and Planning Process (MOCAPP) is a comprehensive local planning tool designed to be self-driven. The tool assesses 37 subcategories of development and incorporates local participation in the process. Communities successfully completing phases of MOCAPP may gain recognition as a Missouri Star City, 5-Star City, or All Missouri Certified City.

Missouri Community Service Commission

301 W. High, Rm. 770, PO Box 118 Jefferson City 65102 Telephone: (573) 751-7488 / FAX: (573) 526-0463 www.movolunteers.org / americorps@ded.mo.gov

The Missouri Community Service Commission (MCSC) is dedicated to creating opportunities for all citizens to serve their communities. The MCSC's mission is to nurture such volunteer efforts by fostering an atmosphere to enable citizen service to prosper in communities across Missouri. By collaborating with volunteer organizations and state agencies, and by continuing to effectively administer National Service initiatives, the MCSC makes it possible for Missourians to serve their communities.

The MCSC was established by an act of the Missouri Legislature in 1994 as a direct response to the National and Community Service Trust Act of 1993. Its fifteen to twenty-five members are appointed by the governor and meet quarterly. The Missouri Legislature passed a measure in 1998 allowing the commission to raise private contributions to assist in its work, thus enabling the commission to broaden its impact on the service and volunteer communities. The MCSC receives federal funding from the Corporation for National and Community Service (CNCS) to administer the AmeriCorps State and Education Awards programs in Missouri, making federal funds more responsive to state and local needs and providing greater assistance to secular and faith-based community organizations.

Overseeing the AmeriCorps program is the MCSC's primary responsibility. AmeriCorps is a national service network supported by the Corporation for National and Community Service (CNCS) of Washington, D.C. AmeriCorps members may serve full-time or less than full-time. The participants are often referred to as "Members." These members, through the MCSC and CNCS, are provided opportunities to serve their communities and build capacity to meet local needs.

AmeriCorps, the domestic Peace Corps, engages citizens of all ages in projects ranging from tutoring, youth mentoring, public safety, housing rehabilitation, health care, environmental issues, and disaster relief. It gives communities and neighborhoods valuable human resources for addressing their most pressing civic issues, and gives the individual a way to serve their country by reaching out to others. Through AmeriCorps, over 100,000 Americans have been given the opportunity to increase their skills and earn money for college. In many cases, AmeriCorps has provided educational resources to individuals who would not have otherwise been able to obtain them. More than 3,200 Missourians have served their communities through AmeriCorps since the program's inception in 1994. Among their accomplishments, Missouri Members have tutored nearly 25,000 elementary and secondary students with 80 percent improving at least one grade level, and contributed to significant reductions in urban crime rates through conflict resolution and other public safety programs. 133 AmeriCorps Members served a total of 230,633 hours at 12 programs in Missouri in 2003-2004. The 4,397 volunteers recruited by AmeriCorps Members served a total of 46,846 hours.

Most not-for-profit organizations, local or state government, school districts, or institutions of



ANDRES MARIN DOMINGUEZ Chair, Missouri Community Service Commission





JAY ACOCK Member, Missouri Community Service Commission



LINDA DUFFY Member, Missouri Community Service Commission

RYAN HORSMAN Member, Missouri Community Service Commission

higher education may sponsor an AmeriCorps program. An AmeriCorps Members' term of service for one year on a full-time basis is 1,700 hours. Part-time can be 900, 675, 450 or 300 hours. Members may serve a maximum of two terms of service in AmeriCorps. At the completion of their service commitment they receive a \$4,725 education award (less for part-time service) that may be redeemed at a Title IV university, college or trade school. Most AmeriCorps Members receive a living allowance while serving, although it varies with the type of program. In 2005–2006, a fulltime living allowance will equal \$10,600. The living allowance is optional for part-time Members.

Missouri Community Service Commission

- **Dominguez, Andres Marin,** (D), chair, Kansas City, Dec. 15, 2006;
- Acock, Wm. Jay, (R), Jefferson City, Department of Elementary and Secondary Education;
- Cockrum, Lorna R., (D), New Bloomfield, Dec. 16, 2006;
- Duffy, Linda, (R), Columbia, Dec. 15, 2002;
- Hardy, Dana M., (D), St. Louis, Dec. 16, 2006;
- Harris, Jessie J. (J.J.) Jr., (D), Kansas City, Oct. 15, 2004;



LT. GOVERNOR PETER KINDER Member, Missouri Community Service Commission



IAY B. KNUDSTON Member, Missouri Community Service Commission



LAI LILY KO Member, Missouri Community Service Commission



EMMY McCLELLAND Member, Missouri Community Service Commission



BRENDA NOLTE Member, Missouri Community Service Commission



IOLENE SCHULZ Member, Missouri Community Service Commission



CLAUDETTE SCOTT Member, Missouri Community Service Commission



CHING-LING TAI Member, Missouri Community Service Commission



DR ROSE UTLEY Member, Missouri Community Service Commission



BARBARA WOLKEN Member, Missouri Community Service Commission

Horsman, Ryan, (R), Platte City, Dec. 15, 2005; Kinder, Lt. Gov. Peter, (R), Cape Girardeau; Dec. 15, 2006;

- Knudston, Jay B., (R), Cape Girardeau, Dec. 15, 2007;
- Ko, Lai Lily, (D), Olivette, Dec. 15, 2002;
- McClelland, Emmy, (R), Webster Groves, Dec. 15, 2006;
- Nolte, Brenda, (R), Kansas City, Feb. 21, 2006;
- Schulz, Jolene, (D), Columbia, Dec. 15, 2005;
- Scott, Claudette, (D), Kansas City, Dec. 15, 2006;
- 2000;

- Rhew, Vicki C., (D), Kennett, Dec. 15, 2006;
- Tai, Ching-ling, (D), Creve Coeur, Dec. 15, 2003;



LINDA JACKSON Executive Director, Missouri Community Service Commission

Utley, Dr. Rose, (R), Rogersville, Apr. 23, 2007; Wenzlick, Ted, (R), St. Peters, Oct. 15, 2004; Wilson, Matthew, (D), Kirkwood, Aug. 3, 2004; Wolken, Barbara, (D), Jefferson City, Dec. 15,

Dillon, Bill, Jefferson City, Corporation for National and Community Service, ex-officio;

Riner, Alicia, Jefferson City, Department of Elementary and Secondary Education, ex-officio;

Jackson, Linda, executive director.

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Missouri Housing Development Commission

3435 Broadway Kansas City 64111-2459 Telephone: (816) 759-6600 / FAX: (816) 759-6828

The Missouri Housing Development Commission, created by the 75th General Assembly, has invested almost \$4 billion for rental housing developments, preservation of affordable rental housing, home mortgages, home improvement loans, grants to neighborhood housing groups, and other housing programs. MHDC functions as a bank, providing financing directly to borrowers or through a network of private lending institutions.

The commission makes loans to non-profit and limited-dividend sponsors of residential housing to provide affordable housing for underserved Missourians. The commission also makes funds available for the purchase of homes for first-time buyers at below-market interest rates. The funds for mortgage financing are provided through the sale of tax-exempt notes and bonds that the commission is authorized to issue.

Additionally, the commission is authorized to establish a revolving fund to make non-interest bearing loans to non-profit organizations to defray development costs of housing for low- and moderate-income persons. The commission provides advisory, consultative, training and educational services to non-profit housing organizations.

The commission also administers the federal Low Income Housing Tax Credit, Missouri Low Income Housing Tax Credit and the Affordable Housing Assistance Tax Credit; and operates a housing trust fund for very low-income Missourians to help prevent homelessness and provide emergency housing assistance.

The commission participates with the Department of Economic Development in preparing the state's Consolidated Plan for the U.S. Department of Housing and Urban Development.

The commission includes the governor, lieutenant governor, attorney general, treasurer and six persons appointed by the governor with the advice and consent of the Senate.

Missouri Housing Development Commission*

- Steelman, Sarah, (R), chair, State Treasurer, ex officio;
- Fulp, Robert C., (R), vice chair, Springfield, Oct. 13, 2008;
- Luetkenhaus, Bill, (D), secretary/treasurer, O'Fallon, Oct. 13, 2007;

Cook, Loren II, (R), Jefferson City, Oct. 13, 2004;

Klieve, Jane B., (R), Kansas City, Oct. 13, 2005;

Schmidt, Anne B., (R), St. Louis, Oct. 13, 2007;



SARAH STEELMAN State Treasurer Chair, Missouri Housing Development Commission



ERICA A. DOBREFF Executive Director, Missouri Housing Development Commission

Vacancy, (D).

*\$50 per diem

Missouri State Council on the Arts

Wainwright State Office Complex 111 N. Seventh St., Ste. 105 St. Louis 63101-2188 Telephone: (314) 340-6845 / FAX: (314) 340-7215 TDD: (800) 735-2966 / Toll Free: (866) 407-4752

The Missouri Arts Council (MAC) – as public leader, partner and catalyst – is dedicated to broadening the appreciation and availability of the arts in the state and fostering the diversity, vitality and excellence of Missouri's communities, economy and cultural heritage.

Created by an act of the 73rd General Assembly, the Missouri Arts Council acts as the state's arts grant-making division providing financial assistance to nonprofit organizations across the state to encourage and stimulate economic and community growth and development through the arts. A division of the Missouri Department of Economic Development, MAC is the second oldest state-funded arts agency in the country, providing vital support and leadership to bring the arts to all the people of Missouri. The Missouri Arts Council board consists of 15 volunteer citizens from across the state who are appointed by the Department of Economic Development. The Governor designates a chair and vice chair. The board meets regularly to provide direction in policy making and programmatic oversight.

Through funds from the Missouri General Assembly and the National Endowment for the Arts, MAC provides funding for quality arts programming in both large and small communities. Funding areas include: discipline program assistance (music, dance, theater, literature, electronic media, visual arts, multidiscipline, festivals), community arts, folk arts, arts education, minority arts,





CYNTHIA A. CARTWRIGHT Member Missouri Arts Council



touring, mini grants, technical assistance, endowment building and renovation/construction.

Applicants must demonstrate that they have sound administration and financial management skills and are capable of promoting the state-local partnership in arts activities to assure broad participation by both the applicant and the audience. Applicants include but are not limited to: community arts agencies, performing organizations, elementary and high schools, colleges, universities, museums, libraries, chambers of commerce, Community Betterment and Main Street Program organizations, and other civic and tourism organizations that present art to their communities.

MAC allocates every program dollar based on the recommendations of Missouri citizens who serve on advisory panels that meet annually to review applications from organizations seeking grants. The panel's recommendations are based on established criteria, including artistic excellence, education and outreach, community support, administrative ability and diversity of audience served.

The Missouri Cultural Trust Fund is an invested endowment fund created by the state legislature in 1993. Income from the trust is dedicated to supporting the arts in Missouri. A portion of the revenue generated by Missouri's nonresident professional athletes is the funding source for the Cultural Trust Fund.

The trust is administered by a board of trustees, consisting of the state treasurer, two members of the Senate appointed by the *President Pro Tem* of the Senate, two members of the House of Representatives appointed by the speaker of the House, and the members of the Missouri Arts Council.

Missouri Arts Council

Winter, Richard, chair, St. Louis; Cartwright, Cynthia A., Kansas City; Epsten, Robert, Kansas City; Glore, Gregory, Kansas City;



DR. DIXIE A. KOHN Member Missouri Arts Council



SUSAN UCHITELLE Member Missouri Arts Council



BEVERLY STROHMEYER Interim Executive Director Missouri Arts Council

Grove, Dudley R., St. Louis; Israelite, Joan, Lee's Summit; Kohn, Dr. Dixie A., St. Louis; Perkins, Meredith E., St. Louis; Salanski, Charles W., St. Joseph; Sheffield, Glenn, Webster Groves; Stratman, Karen, Washington; Vangel, Michael, Columbia; Uchitelle, Susan, St. Louis; Strohmeyer, Beverly, Interim Executive Director.

Missouri Cultural Trust Board

Winter, Richard, chair, St. Louis; Behnen, Rep. Robert, Kirksville; Cartwright, Cynthia A., Kansas City; Coleman, Sen. Maida, St. Louis; Epsten, Robert, vice chair, Kansas City; Fraser, Rep. Barbara, St. Louis; Glore, Gregory, Kansas City; Grove, Dudley R., St. Louis; Israelite, Joan, Lee's Summit; Kohn, Dr. Dixie A., St. Louis; Salanski, Charles W., St. Joseph; Sheffield, Glenn, Webster Groves; Shields, Sen. Charlie, St. Joseph; Stratman, Karen, Washington; Vangel, Michael, Columbia; Uchitelle, Susan, St. Louis; Steelman, Sarah, State Treasurer.

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Division of Workforce Development

421 E. Dunklin St., PO Box 1087 Jefferson City 65102-1087 Telephone: (573) 751-3349 / FAX: (573) 751-8162 www.greathires.org

The Division of Workforce Development has two primary areas of focus for its employment, training and educational activities. The first focus is serving the needs of the business community. These workforce services help businesses be more competitive by having an available, welltrained workforce. The second area of focus is providing employment and training opportunities for Missouri citizens to improve their individual skill level and earning potential thereby improving the workforce in Missouri.

First, the Division of Workforce Development provides workforce-related services to businesses in the state. Services include assisting businesses with hiring needs through its federally funded labor exchange program "Greathires." In addition, the division administers federal tax credit programs offering businesses tax credits for hiring targeted individuals. The division also administers three state funded industry-training programs, which provide funding to help eligible companies train their workers for the purpose of creating or retaining jobs in Missouri.

Second, the division administers several federal programs designed to help people seeking jobs or training opportunities. The division works through the multitude of programs to find the right mix of programs and funding resources to allow an individual to obtain the services he/she needs. These programs include core services available to everyone, plus intensive training services, which are available to those in specific targeted groups. In addition, any individual searching for employment can register in the division's labor matching system, "Greathires."

The division oversees the implementation of the federal Workforce Investment Act. Workforce Investment Act funds are allocated to 14 Workforce Investment Regions to establish a flexible but coordinated workforce system. Local Workforce Development Boards and chief local elected officials in each region are responsible for the local development of workforce policy and oversight of delivery of services. At the state level, the division monitors, evaluates and provides technical assistance to the regions.

The division provides staff to the governorappointed Missouri Training and Employment Council. The council develops policy and guidance for the workforce system of Missouri and makes recommendations to the governor as to the effectiveness of the system. It serves as the State Workforce Investment Board.



RODERICK NUNN Director, Division of Workforce Development

Missouri Career Center System

The Missouri Career Center System refers to the network of agencies brought together to deliver workforce services in Missouri. The Missouri Career Center System coordinates the delivery of services for businesses and workers at various locations throughout the state, making access to services easier for customers. Customers include businesses that may use the career centers to seek or interview potential employees, test applicants' occupational skills or gain access to labor market information. Job seekers can use the career centers to learn about job openings, create a resume, conduct a job search, sign up for training or education or register for unemployment compensation.

Missouri Women's Council

Truman State Office Bldg. PO Box 1684 Jefferson City 65102 Telephone: (573) 751-0810 / Toll Free: 1-877-426-9284 Wcouncil@ded.mo.gov www.womenscouncil.org

The Missouri Women's Council was established in 1985 by the state's 83rd General Assembly and is the only state agency mandated to represent the needs of wage-earning women in the public policy process. For 20 years, the council has been meeting its mandate to identify and address the issues affecting the economic and employment status of Missouri women. The mission of the council is "providing Missouri women the information necessary to obtain economic, social and political parity."

The council serves as a resource and referral center connecting women to information on all aspects of women and work, civic issues and family life. The Women's Council provides free resources for Missouri citizens, including:



VICKY J. HARTZLER Chair, Women's Council



MICHELLE T. ESSWEIN Member, Women's Council



TERRI GRAY Member, Women's Council



KAREN JONES Member, Women's Council



SANDRA JONES Member, Women's Council



KERRI McBEE-BLACK Member, Women's Council



JACKIE McKINSEY Member, Women's Council



REP. MARILYN RUESTMAN Member, Women's Council



REP. SHARON SANDERS BROOKS Member, Women's Council



LORI SMITH-PATTERSON Member, Women's Council

- Women's Resource Guide;
- The Self Sufficiency Standard Plan for Missouri;
- Current statistics and fact sheets on issues that affect women;
- A traveling history exhibit featuring Missouri women who were recognized in their disciplines;
- A Web site that provides timely information on women's issues and links to various resources;
- Information on the Breast Cancer Awareness License Plate;



VALERIE WHITE Member, Women's Council



MARY COTTOM Executive Director Women's Council

 Women's Council Annual Report and Policy Recommendations.

The council consists of fifteen members. The governor, with the advice and consent of the Senate, appoints eleven members for staggered terms. The remaining four members of the council consist of two Senators and two Representatives, who are appointed by their respective bodies in the same manner as members of the standing committees. An executive director serves at the pleasure of the council.

Missouri Women's Council

Esswein, Michelle, (I), St. Louis, Dec. 6, 2007;

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Gray, Terri, (D), Columbia, Dec. 6, 2005;
Hartzler, Vicky J., (R), Harrisonville, Dec. 6, 2007;
Jones, Karen, (R), O'Fallon, Dec. 6, 2006;
Jones, Sandra, (R), O'Fallon, Dec. 6, 2005;
McBee-Black, Kerri, (D), Columbia, Dec. 6, 2005;
McKinsey, Jackie, (R), Springfield, Dec. 6, 2005;
Ruestman, Rep. Marilyn, (R), Joplin;
Sanders Brooks, Rep. Sharon, (D), Kansas City;
Smith-Patterson, Lori, (R), Kirksville, Dec. 6, 2007;
Vacancy (4);
Cottom, Mary, executive director.

Missouri Development Finance Board

Governor Office Building 200 Madison St., Ste. 1000, PO Box 567 Jefferson City 65102 Telephone: (573) 751-8479 / FAX: (573) 526-4418

For over two decades, the Missouri Development Finance Board has provided development financing to assist infrastructure and economic development projects throughout Missouri. These projects have a high probability of success, but would not be feasible without the board's assistance.

Originally created by state statute in 1982, the board previously operated as the Missouri Industrial Development Board and the Missouri Economic Development Commission. In 1985, legislation was enacted which merged the commission into the board. In 1989, the board's name was changed to the Missouri Economic Development, Export and Infrastructure Board. Four years later, the legislature authorized the board's third and current name change.

The legislature, however, was not just making changes to the board's name, it also was progressively expanding the board's authority. These changes increased the board's ability to not only finance small businesses, but also to help fund public infrastructure improvements, cultural facilities and larger-scale business locations and expansions.

The board has welcomed these additional responsibilities and now administers several programs to facilitate economic development and to assist in business expansion and attraction in Missouri.

Bond Financing

The Missouri Development Finance Board is authorized to issue taxable or tax-exempt private activity industrial revenue bonds for the acquisition or renovation of fixed assets owned by businesses involved in manufacturing or the production of tangible products. Currently the board is focusing primarily on redevelopment projects, particularly those that eliminate blight. The board can issue tax-exempt cultural facility bonds to qualified charitable organizations for acquisition, construction, renovation and equipping cultural projects such as museums or recreational facilities.

The board can issue tax-exempt public purpose infrastructure bonds to local governments that have projects that serve a public purpose, such as public buildings, jails, police and fire stations and public infrastructure.

Missouri Tax Credit for Contributions

The Tax Credit for Contributions Program is a significant fundraising tool that uses private contributions to fund public purpose projects. The board is authorized to grant state tax credits equal to 50 percent of any monies contributed to the board by a taxpayer, in which the proceeds assist in offsetting the costs of qualified projects that benefit the general public.

Downtown Revitalization Program

Through the Downtown Revitalization Program, the board is authorized to grant state tax credits equal to 50 percent of any monies contributed to the board by a taxpayer. These funds are then used for public-purpose infrastructure improvements necessary to redevelop downtown areas in communities with populations under 50,000 individuals.

Missouri Infrastructure Loan Program

Through the Missouri Infrastructure Loan Program, the board can offer long-term, lowinterest loans to local political subdivisions or rural public sewer and water districts to fund infrastructure improvements.

Business Use Incentives for Large-Scale Development (BUILD)

The board is authorized to issue and monitor BUILD Missouri Revenue Bonds, which provide a tool for the Department of Economic Development and MDFB to finance a portion of the eligible costs for businesses that seek to locate or expand in Missouri. Eligible projects must meet substantial new job, capital investment and general company eligibility requirements.

City/State Partners Program

The City/State Partners Program is a joint effort between the Export Import (Ex-Im) Bank of the United States and state and local entities around the country. The program aims to provide financing services to small- and medium-sized U.S. companies that are in need of financing to start exporting their products and services.



ELIZABETH T. SOLBERG Chair, Missouri Development Finance Board



PAUL S. LINDSEY Member, Missouri Development Finance Board



JOHN D. STARR Vice Chair, Missouri Development Finance Board



RICHARD J. WILSON Member, Missouri Development Finance Board

Borrowers participating in the board's programs are responsible for debt repayment. The State of Missouri does not incur any costs, nor does it bear any obligation for retiring loans, bonds or notes.

Membership on the board is composed of nine private Missouri residents who are appointed by the governor with the advice and consent of the Senate to four-year terms, the lieutenant governor and directors of the departments of Economic Development and Agriculture. Seven members constitute a quorum. Not more than five appointed members may be of the same political party. Appointed members serve staggered terms to provide continuity and enhance program development.

Missouri Development Finance Board

- Solberg, Elizabeth T., (R), chair, Kansas City, Sept. 14, 2006;
- Starr, John D., (D), vice chair, Kansas City, Sept. 14, 2007;
- Neff, Larry D., (D), secretary, Neosho, Sept. 14, 2006;
- Grumney, Nelson C. Jr., (R), treasurer, St. Louis, Sept. 14, 2008;
- Eckelkamp, L.B. Jr., (R), Washington, September 14, 2007;



LARRY D. NEFF Secretary, Missouri Development Finance Board



NELSON C. GRUMNEY JR. Treasurer, Missouri Development Finance Board



JAMES D. HILL Member, Missouri Development Finance Board



L.B. ECKELKAMP JR. Member, Missouri Development Finance Board



ROBERT V. MISEREZ Executive Director, Missouri Development Finance Board

Hill, James D., (R), St. Louis, September 14, 2007;

- Lindsey, Paul S., (D), Lebanon, Sept. 14, 2003;
- Wilson, Richard J., (R), Jefferson City, Sept. 14, 2008;
- Wilson, Troy, (D), Sikeston, Sept. 14, 2008;
- Steinhoff, Gregory, Department of Economic Development, ex officio;
- Ferrell, Fred, Department of Agriculture, ex officio;
- Kinder, Peter, Lt. Governor, ex officio;
- Miserez, Robert V., executive director.

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Missouri Division of Tourism

Truman State Office Bldg. PO Box 1055 Jefferson City 65102 Telephone: (573) 751-4133 / FAX: (573) 751-5160 www.VisitMO.com

Tourism continues to rank as one of the most important revenue- and job-producing industries in Missouri, creating more than 245,000 jobs in fiscal year 2004. With an economic impact of approximately \$13.4 billion and \$627 million in state tax revenue, tourism is a dynamic component of economic development, providing one of every 14 Missouri jobs. There were 37.7 million visitors to the Show-Me State in the last fiscal year—an all-time record!

The 74th General Assembly recognized the importance of tourism 38 years ago with the creation of the Missouri Tourism Commission in 1967. In 1997, the Division of Tourism unveiled a new direction for tourism by creating a new state logo and slogan promoting Missouri's river heritage. Now in its ninth year, the division of tourism's advertising slogan, "Where the rivers run," continues as a theme in Missouri's marketing efforts. Print and broadcast advertising focus on the experiences that Missouri offers and tourists' perceptions of Missouri as a scenic destination with cultural, historical and family activities.

In 1993, HB 188 was signed into law as Section 620.467, RSMo. This legislation included a performance-based funding formula for the Missouri Division of Tourism.

Tourism Commission

The commission consists of 10 members: the lieutenant governor; two members of the Senate of different political parties appointed by the president pro tem of the Senate; two members of the House of Representatives of different political parties appointed by the speaker of the House; and five other persons appointed by the governor, which may include, but are not limited to, persons engaged in tourist-oriented operations. No more than three of the governor's appointees shall be of the same political party.

Commission members appointed by the governor serve staggered four-year terms and may be reappointed at the end of their terms. All serve without compensation, but are reimbursed for necessary expenses incurred in the performance of their duties.

The commission elects a chairman and meets at least four times in a calendar year at the call of the chairman to determine all matters relating to the tourism policies of the State of Missouri and the administration of the Division of Tourism.

The commission reports to each regular session of the General Assembly the results of its marketing program and any recommendations for legislation in the field of tourism promotion.

The budget of the Division of Tourism is contained within the annual submittal of the Department of Economic Development to the Missouri General Assembly for approval.

The Tourism Commission employs a director of the Division of Tourism, qualified by education and experience in public administration with a background in the use of the various news media. The director employs a staff of professional, technical and clerical personnel.

Missouri Tourism Commission

Presley, Raeanne, (R), chair, Branson;

Kinder, Peter, Lt. Governor, (R), vice chair, Cape Girardeau;

Coleman, Sen. Maida, (D), St. Louis; Gross, Sen. Chuck, (R), St. Charles; Wallace, Rep. Maynard, (R), Thornfield; Walsh, Rep. Gina, (D), St. Louis; Divincen, Jim, (R), Osage Beach; Graves, Karen, (R), St. Joseph;

Wright, Randall, (D), Columbia.

Activities and Plans

Division activities focus on five researchbased, strategically planned areas:

- Communications efforts include public and media relations, www.VisitMO.com, photographic services and publications;
- Cooperative marketing matches state funds with private-sector tourism dollars for destination promotion;
- Domestic marketing includes advertising, trade shows, meetings/convention marketing and sports marketing, special promotions and events;
- International efforts are targeted in Canada and the United Kingdom in the areas of trade relations, public relations, product development and advertising; and
- Special markets efforts focus on reaching niche audiences, such as African-American tourists; agritourism, cultural tourists; and tour and travel, which includes group tour and group leader familiarization tours, advertising and marketplaces.

Research plays a vital role in the effectiveness of the division's efforts to increase tourism spending and stimulate economic and marketshare growth at the state and local level. It not only measures past efforts, but also can give



RAEANNE PRESLEY Chair Missouri Tourism Commission



KAREN GRAVES Member Missouri Tourism Commission



LT. GOVERNOR PETER KINDER Vice Chair Missouri Tourism Commission



SENATOR CHUCK GROSS Member Missouri Tourism Commission

important insight to how and where, when and to whom the state should direct promotional efforts to increase its market share of visitors and expenditures. Research projects are conducted on a continual basis to determine the size, growth and impact of these marketing efforts.

Annually, the division works with research firms to assess subjects, including the effect of travel spending on the state's economy, tax revenue derived from travel spending and employment generated through tourism.

Most activities are in the area of advertising and promotion. Among the promotional tools are brochures, highlighted by the annual *Missouri Vacation Planner*. This publication is distributed free to the public. News releases and a monthly newsletter, *The Tourism Monitor*, also are prepared for the news media and others interested in Missouri tourism. The division has an Internet presence through its web site, which includes destination and attraction information, as well as news and other promotional programs.

Through a paid advertising program, the division promotes Missouri's vacation opportunities. The advertising has the goal of creating a positive image of Missouri and generating travel to the state. Mailing of state information in response to



SENATOR MAIDA COLEMAN Member Missouri Tourism Commission



JIM DIVINCEN Member Missouri Tourism Commission



REP. MAYNARD WALLACE Member Missouri Tourism Commission



RANDALL WRIGHT Member Missouri Tourism Commission



REP. GINA WALSH Member Missouri Tourism Commission



JOHN ROBINSON Director Division of Tourism

requests is another major part of the division's responsibilities.

In 1993, the Missouri Division of Tourism initiated the Cooperative Marketing Program, a 50/50 matching funds reimbursement program, designed to extend the division's marketing resources through participation in strategic marketing partnerships, support local performancedriven projects designed to increase tourism, and to provide incentive and opportunity for marketing growth and improvement at the destination level. Qualified professional, nonprofit, destina-

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tion-marketing organizations throughout Missouri participate regularly in this program. The first year, Fiscal Year 1995, the program received a budget of \$1 million and funded more than 50 marketing organizations. Each year the division consistently dedicates a significant portion of its marketing budget to the Cooperative Marketing Program. The Fiscal Year 2004 program awarded just over \$3 million in matching funds for 64 projects resulting in total project expenditures of more than \$6.6 million, and gross impressions of \$1.1 billion.

Much of the division's work is designed to meet the changing trends in the travel/tourism industry. For the seventh fiscal year, the Division of Tourism will have specifically targeted Missouri's tourism message to audiences in the African-American market. The division, through its marketing partners, has expanded its marketing campaign to help our tourism industry grow in new areas. This initiative also includes encouraging close-to-home travel for the estimated 80 million Americans who live within a day's drive of Missouri. The division cooperates with tour packagers and group travel promoters to develop efficient, cost-saving travel opportunities for those who prefer pre-planned vacations.

For travelers entering Missouri, the division operates six Official State Welcome Centers. The six welcome centers are located at key entry points to the state at the following locations:

- Joplin Welcome Center—Interstate 44 west of Joplin
- St. Louis Welcome Center—Interstate 270 and Riverview Drive in St. Louis
- New Madrid Welcome Center—Interstate 55 south of New Madrid
- The Hardin C. Cox Welcome Center at Rock Port—Interstate 29 near Rock Port
- Hannibal Welcome Center—Highway 61 at Hannibal
- Kansas City Welcome Center—Interstate 70 entering Kansas City

Close relationships with others in the travelpromotion field are vital. The division maintains these relationships through memberships, including the Travel Industry Association of America, International Visit USA Committees, National Tour Association, American Bus Association and other travel associations.

The division has won awards in its campaigns to reach international markets, including Canada and the United Kingdom. Much of this effort is through regional marketing organizations, such as Mississippi River Country USA. The division has a market representative in the United Kingdom to oversee the growth of this important market. Further promotional efforts are coordinated with the Department of Economic Development's international offices.

The division works closely with Missouri communities, area promotion groups and federal agencies, including the Missouri Travel Council, Missouri Association of Convention and Visitors Bureaus, Missouri Arts Council, state and national parks, the Missouri Department of Conservation, U.S. Army Corps of Engineers, National Forest Service and U.S. Department of Commerce.

Regulatory Groups

Through its regulatory agencies, the Department of Economic Development works to safeguard the public interest by ensuring safe and sound financial institutions, just and reasonable utility rates and ethical services by licensed professionals. These agencies include the Division of Credit Unions, Division of Finance, Office of the Public Counsel, Missouri Public Service Commission and Division of Professional Registration.

Division of Credit Unions

Truman State Office Bldg., Rm. 720 PO Box 1607 Jefferson City 65102 Telephone: (573) 751-3419 / FAX: (573) 751-6834

The original statute governing credit unions was passed by the state legislature in 1927. This enactment gave the secretary of state chartering authority and required that all amendments to the bylaws be approved by that office. Effective August 13, 1972, these powers were transferred to the commissioner of finance.

The Omnibus State Reorganization Act of 1974 removed credit unions from the jurisdiction of the Division of Finance. On July 1, 1974, the Division of Credit Unions was created and all powers, duties and functions were transferred from the commissioner of finance to the director of the Division of Credit Unions. This agency is under the Department of Economic Development and has a director who is nominated by the department director and appointed by the governor with the advice and consent of the Senate.

The Credit Union Commission was created in 1998. The commission determines appeals from certain decisions of the director of the Division of Credit Unions, approves or disapproves regulations proposed by the director, and consults with and advises the director on matters pertaining to the organization, operation and supervision of credit unions. The bipartisan commission is comprised of seven members; four must have certain credit union experience, two must be individuals not involved in the administration of a financial institution and one must be an attorney.



LORI J. LEVINE Secretary Credit Union Commission



LAWRENCE GIESING Member Credit Union Commission



JOHN C. HANNEKE Member Credit Union Commission



WILLIAM J. HUMPFER Member Credit Union Commission



HAL JAMES Member Credit Union Commission



DONALD (Eric) PARK Member Credit Union Commission

The Division of Credit Unions is the regulatory agency responsible for the examination, supervision, chartering, merger and liquidation of all state-chartered credit unions. The division also responds to consumer requests or complaints in regard to credit union services or operations.

A director, deputy director, chief examiner, 10 examiners and three administrative personnel staff the division. Examiners are located in Kansas City, St. Louis and Jefferson City. The entire cost of the agency is reimbursed to the state through fees and assessments paid by the credit unions.

The division is an accredited agency through the National Association of State Credit Union Supervisors.

The National Credit Union Administration, an agency of the federal government, insures all member deposits.

As of December 31, 2004, Missouri ranked eighth in the nation in the number of state-chartered credit unions. The Division of Credit Unions currently regulates 158 credit unions with assets exceeding \$8.1 billion. There are approximately 1.2 million members of Missouri credit unions.



CATHY STROUD Member Credit Union Commission



KEN BONNOT Deputy Director Division of Credit Unions



KEVIN WEAVER Chief Examiner Division of Credit Unions



SANDRA BRANSON Director Division of Credit Unions

Credit Union Commission*

Levine, Lori J., (D), secretary, Jefferson City, Feb. 18, 2005;

Giesing, Lawrence, (R), St. Louis, Jan. 1, 2009; Hanneke, John C., (D), St. Louis, Jan. 1, 2009; Humpfer, William J., (R), St. Louis, Jan. 1, 2007; James, Hal, (R), Columbia, Jan. 1, 2007; Park, Donald (Eric), (R), Washington, Jan. 1, 2011; Stroud, Cathy, (R), Springfield, Jan. 1, 2007.

^{*\$100} per diem.

Division of Finance

Truman State Office Bldg., Rm. 630 PO Box 716 Jefferson City 65102 Telephone: (573) 751-3242 / FAX: (573) 751-9192

The Division of Finance is responsible for the incorporation and regulation of state-chartered banks, trust companies, savings banks and for the regulation of savings and loan associations. The division is headed by the commissioner of finance, who is nominated by the department director and appointed by the governor with the advice and consent of the Senate. The commissioner must approve actions such as the relocation of such chartered financial institution's offices, establishment of branches or changes in levels of capital. The statutes require that Missouri state-chartered banks, trust companies, savings banks and savings and loan associations be examined for safety and soundness at least once each 18 months. The division also licenses and examines consumer credit companies, credit services organizations and money order companies.

State-chartered banks were under the jurisdiction of the secretary of state from 1895 until 1907 when the General Assembly created the State Banking Department. Over the years, the agency was renamed the Division of Finance and is now an agency within the Department of Economic Development.

The State Banking Board, a quasi-judicial body, was created in 1955 to handle appeals from certain decisions and orders of the commissioner of finance. The bipartisan board is comprised of five members: two must be nonbankers, one must be a lawyer and two must be experienced bankers. The Savings and Loan Commission, created in 1957, serves a similar function for state-chartered thrift associations. This bipartisan commission is also comprised of five members, one of whom must be a lawyer.

The Division of Finance has 25 administrative and clerical employees in the Jefferson City office and a total of 71 field examiners – 57 bank examiners, 10 consumer credit examiners and four trust examiners. Field offices are maintained in Kansas City, St. Louis, Columbia, Springfield and Sikeston.

The entire cost of the division's operations is funded through assessments paid by state-chartered banks, trust companies, savings banks and savings and loan associations and fees paid by licensees.

Banking in Missouri

Missouri ranks fifth in the nation in the number of state-chartered commercial banks. As of December 31, 2004, the Division of Finance (pursuant to Chapters 361 and 362, RSMo) supervised 309 state-chartered banks and trust companies with combined total assets of \$55.6 billion. During the 2003-2004 biennium, the division approved charters for five new banks, two trust companies, converted one national bank to a state charter, converted one federal savings bank to a state-chartered bank, and converted one Missouri state-chartered savings bank to a state-chartered bank. The number of statechartered banks decreased by 14 during the period as a result of two mergers into Missouri national banks, five mergers into other state banks, six mergers into out-of-state banks and one non-deposit trust company merger into a Missouri national non-deposit trust company. The deposits in all Missouri state-chartered banks and trust companies are insured by the Federal Deposit Insurance Corporation; savings banks and savings and loan associations are also federally insured.

Branching and Interstate Banking

For most of the 20th century, Missouri was a unitary banking state and branching developed gradually as laws were changed over the last 45 years. Interstate barriers have also fallen and since June 1, 1997, banks in Missouri have been able to merge with banks in other states. The Division of Finance has entered into arrangements with other regulators to examine banks with interstate branches.

Savings and Loan Supervision

The Division of Savings and Loan Supervision, created in 1895, was merged into the Division of Finance effective July 6, 1994, in accordance with the provisions of House Bill 1165. This bill transferred the supervision of state chartered savings and Ioan associations as well as the licensing of mortgage brokers to the Division of Finance. As of December 31, 2004, there were six savings and Ioan associations with total assets of \$423,666.

The mortgage broker law, Section 443.800 *et seq.*, was substantially amended in 1995; currently there are 591 active licensees. Brokers are subject to surety bond and net worth requirements. A five-member Residential Mortgage Board approves regulations and hears appeals from the commissioner's decisions.

Consumer Credit

The consumer credit section supervises institutions licensed pursuant to state law (Chapters 364, 365, 367 and 408, RSMo) to engage in consumer lending, payday lending (making unsecured loans of \$500 or less), automobile title lending, retail credit financing of motor vehicles and other goods and the financing of insurance



D. ERIC McCLURE Commissioner Division of Finance



DEBRA J. HARDMAN Supervisor of Applications Division of Finance



RICHARD J. WEAVER Deputy Commissioner Division of Finance

GLEN (Brad) WILLIAMS

State Banking Board

Chair

premiums. The statutes give the commissioner authority to issue necessary regulations and examine for compliance with consumer protection laws. This unit also enforces the Sale of Checks Law (Section 361.700 *et seq.*), which provides for the licensing of companies that issue money orders or electronically transmit funds. The consumer credit section also licenses financial services organizations (credit repair companies) per Sections 407.635–644.

The consumer credit section handles consumer complaints in the areas of usury, disclosures, notices, refunding, credit insurance,

billing disputes and collection harassment. This

section also coordinates enforcement of the Missouri residential real estate anti-discrimination (redlining) laws, per Sections 408.570–408.600.

Williams, Glen (Brad), (D), chair, banker, Emi-

Robuck, Robert M., (D), secretary, banker, Jeffer-

Beard, Rodney L., (R), non-banker, Liberty, Aug.

State Banking Board*

nence, Aug. 29, 2009;

son City, Aug. 28, 2007;

29, 2009;



KEITH THORNBURG Chief Counsel Division of Finance



GREGORY G. BARLOW Supervisor, Savings and Loans Division of Finance



ROBERT M. ROBUCK Secretary State Banking Board



RODNEY L. BEARD Member State Banking Board

State Banking Board

M. ELIZABETH FAST

Attorney

LINDA G. RENNER Member State Banking Board

Aug. 29, 2007.

*\$100 per diem.

State Savings and Loan Commission*

Butler, Charles R., (R), Neosho, Oct. 10, 2003; Fellhauer, Richard C., (R), St. Louis, Oct. 10, 2005; Plowman, Bayard C., (D), Hannibal, Aug. 29, 2003; Vacancy, (2).

Renner, Linda G., (D), non-banker, St. Louis, Aug. 29, 2005;

Fast, M. Elizabeth, (R), attorney, Kansas City,

^{*\$50} per diem.



CHARLES R. BUTLER Member, Savings and Loan Commission



RICHARD C. FELLHAUER Member, Savings and Loan Commission

Residential Mortgage Board*

Poger, Arthur, (D), chair, attorney, Chesterfield, Oct. 10, 2002;

Bangert, Thomas E., (D), Imperial, Oct. 10, 2002; Gates, Ralph, (D), Columbia, Oct. 10, 2003; Grimmett, Shirley A., (R), Brookline, Oct. 10, 2001; Vacancy, (1).

*\$100 per diem.

Office of the Public Counsel

Governor Office Bldg. 200 Madison St., Ste. 650, PO Box 7800 Jefferson City 65102 Telephone: (573) 751-4857 / FAX: (573) 751-5562

The Office of the Public Counsel is Missouri's consumer advocate in the area of utility regulation. The Public Counsel must be an attorney licensed to practice in Missouri and is appointed by the director of the Department of Economic Development.

The Office of the Public Counsel was established in 1974 as an independent agency to represent the interests of utility customers in proceedings before and appeals from the Missouri Public Service Commission (PSC) and the courts. The PSC regulates the rates and services of investor-owned electric, natural gas, telephone, water, sewer and steam heat utilities, and also regulates manufactured housing. The Public Counsel's participation in PSC cases and its power to appeal PSC decisions has resulted in important victories for utility consumers.

While keeping abreast of the rapid changes that are currently occurring in the utility sector, the Office of the Public Counsel advocates for high quality utility services at affordable rates. When large industrial and commercial utility customers retain counsel to represent their particular interests before the PSC, the Office of the Public Counsel focuses its representation on residential and small business customers who otherwise would not have their point of view presented or their interests pro-



BAYARD C. PLOWMAN Member, Savings and Loan Commission



ARTHUR POGER Chair Residential Mortgage Board



THOMAS E. BANGERT Member Residential Mortgage Board



SHIRLEY A. GRIMMETT Member Residential Mortgage Board



LEWIS R. MILLS, JR. Public Counsel, Office of the Public Counsel

tected. Public Counsel's representation gives these consumers an essential voice in the regulation of life sustaining public utility services.

Dramatic changes in federal and state policy have introduced some competition into the local telephone market, and may significantly impact Missouri's electric industry. The Office of the Public Counsel advocates for such changes only when it appears that consumers would benefit. If such changes occur, the Office of the Public Counsel will continue its traditional role in the remaining monopoly utility markets, but will also focus its efforts on the emerging competitive areas to advocate regulatory structures that would facilitate a transition to truly effective competition. Public Counsel educates and communicates with consumers about their rights and responsibilities. These efforts are especially important to guard against consumer fraud.

The office consists of attorneys, technical experts and an administrative staff. The attorneys represent the public interest in proceedings before the PSC, the state and federal courts, as well as before the Federal Communications Commission and Federal Energy Regulatory Commission. Accountants, economists, financial analysts and engineers are the backbone of the technical staff. These experts offer the Public Counsel's testimony on the reasonableness, feasibility, and affordability of utility proposals and practices.

The Public Counsel attempts to focus on the most significant cases for utility consumers and cases, which have broad public policy effects. The office also consults and works with other public utility consumer advocates in the other states to keep current on issues vital to the consumer and to address national and regional issues of interest to Missouri consumers.

Missouri Public Service Commission

Governor Office Bldg. 200 Madison St., PO Box 360 Jefferson City 65102 Telephone: (573) 751-3234; (800) 392-4211 www.psc.mo.gov pscinfo@psc.mo.gov

The Missouri Public Service Commission is charged with the statutory responsibility of ensuring that public utility consumers receive safe and adequate services at just and reasonable rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment.

The commission consists of five commissioners who are appointed by the governor to six-year terms with the advice and consent of the Senate. The terms are staggered so that no more than two terms expire in any one year. The governor designates one member as chair who serves in that capacity at the pleasure of the governor.

The commission regulates utility rates, service and safety for investor-owned electric, gas, telecommunications, sewer and water companies. The commission also monitors the construction of manufactured homes to ensure compliance with state and federal law. While the rates charged by rural electric cooperatives and municipally owned utilities are determined by their respective governing bodies, the commission has jurisdiction regarding matters of safety over rural electric cooperatives and municipallyoperated electric and natural gas systems. Similarly, the commission does not have jurisdiction over the basic service rates for telephone cooperatives, but regulates other aspects of their operations. The commission also oversees service territory issues involving investor-owned electric utilities, rural electric cooperatives and municipally owned electric utilities as well as those involving privately owned water and sewer utilities and public water supply districts.

The commission has a staff of professional accountants, engineers, economists, attorneys, financial analysts and management specialists that evaluate utility requests for commission approval. These requests deal with matters such as tariff changes regarding rates and business operations, financing proposals, business reorganizations, asset transfers and mergers. The staff will provide the results of its evaluation and recommend actions that satisfy the agency's statutory requirements.

The staff conducts routine and special investigations to ensure compliance with commission statutes, rules and orders, including standards for safety and quality of service. Staff will initiate or implement actions to enforce these laws when necessary. Enforcement actions for injunctive relief or monetary penalties are prosecuted in state court by the commission's general counsel.

The traditional rate case is the process through which the commission ultimately determines what customers will pay for their utility services. The process is commenced in one of two ways: a utility company files a tariff for authority to change its rates; or a complaint is filed by the commission, the PSC staff, the Office of Public Counsel or others challenging the reasonableness of the utility's rates. Generally, a tariff filing seeks a rate increase while a complaint filing seeks a rate reduction.

The general public is formally represented before the commission by the Office of the Public Counsel, which is a separate state agency under the Department of Economic Development.

Under both the tariff method and the complaint case method, the commission normally will conduct hearings for the purpose of addressing the reasonableness of the proposed tariff or the reasonableness of the rates being challenged. In most tariff filing cases, by law, the commission has up to 11 months from the time a tariff is filed to reach its decision, or the rates will go into effect as filed. Many of these cases are resolved in accord with a settlement between the parties and processed in a shorter timeframe.

The commission staff conducts an independent, on-site investigation of the company's books and records to provide the commission with a recommendation as to what increase or decrease, if



JEFF DAVIS Chair, Missouri Public Service Commission



CONNIE MURRAY Commissioner, Missouri Public Service Commission





STEVE GAW Commissioner, Missouri Public Service Commission



ROBERT M. CLAYTON III Commissioner, Missouri Public Service Commission



LINWARD (Lin) APPLING Commissioner, Missouri Public Service Commission



DANA K. JOYCE General Counsel, Missouri Public Service Commission

any, should be ordered. This investigation can take from two weeks to several months and results in the pre-filing of written testimony. Other parties such as the Office of the Public Counsel, consumer groups, commercial and industrial interests and municipalities are given an opportunity to provide written testimony.

In addition to holding formal evidentiary hearings, the commission may hold local public hearings, which allow customers to express their views on the proposed increase or the utility's service.

Once the formal hearing is completed, the commission reviews the evidence submitted, deliberates and then issues a decision. That decision is subject to appeal to the courts.

The commission is also engaged in a variety of activities reflecting changes in state and federal law regarding the telecommunications and energy sectors of the utility industry. As federal regulators make decisions that directly affect Missouri utility consumers, the commission participates in proceedings before the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC). Commissioners and staff members have testified on numerous occasions before these agencies and the commission has taken appeals from decisions adverse to Missouri ratepayers to the federal courts.



COLLEEN (Cully) M. DALE Chief Regulatory Law Judge, Adjudication Division, Missouri Public Service Commission



ROBERT E. SCHALLENBERG Director, Utility Services, Missouri Public Service Commission



WESS & HENDERSON

Missouri Public Service

Executive Director

Commission

WARREN WOOD Director, Utility Operations, Missouri Public Service Commission

Regular meetings of the commission start at 9:30 a.m. on Tuesdays and Thursdays. As with other state agencies, commission meetings are subject to the state's open meetings law.

The Data Center keeps a record of all filings and proceedings of the commission. These records are available for public inspection from 8 a.m. to 5 p.m., Monday through Friday, except legal holidays. Many of these records are also available electronically at www.psc.mo.gov. A consumer who has questions about specific matters relating to utility service should first call the utility company. If the consumer is not satisfied with the company response, he or she may call the commission's consumer services department. Consumers may also file formal written complaints. The commission's main consumer services office is located in Jefferson City, and there is also a branch office located in the St. Louis area. The commission's toll-free hotline number for complaints is 1-800-392-4211.

Under the commission's procedure, each informal complaint is assigned a specialist who acts as an intermediary between the consumer and the utility in an attempt to resolve the complaint. Through investigations of consumer complaints, the consumer services department works to ensure that utilities comply with their approved tariffs and commission regulations.

The Missouri Public Service Commission was established in 1913 by the 47th General Assembly. The 1974 State Reorganization Act placed the commission within the Department of Consumer Affairs, Regulation and Licensing, which in 1984 was renamed the Department of Economic Development.

Missouri Public Service Commission

Davis, Jeff, (R), chair, Jefferson City, May 5, 2006; Appling, Linward, (D), commissioner, Jefferson City, October 31, 2007;

- Clayton, Robert M. III, (D), commissioner, Columbia, Apr il 28, 2009;
- Gaw, Steve, (D), commissioner, Holts Summit, April 2, 2007;
- Murray, Connie, (R), commissioner, Jefferson City, April 28, 2009.

Division of Professional Registration

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0293 / FAX: (573) 751-4176 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 profreg@pr.mo.gov www.pr.mo.gov

A division within the Department of Economic Development, Professional Registration was created by the Omnibus Reorganization Act of 1974. The Division of Professional Registration is charged with protecting the public by licensing qualified professionals, appropriately enforcing standards and maintaining an open communication network with the over 400,000 licensees in order to encourage the development of professional services throughout the state. The licensing entities within the division provide the consumer an accessible, responsible and accountable regulatory system.



ALISON S. CRAIGHEAD, M.S. Director, Division of Professional Registration

The staff of the division provides services to each of the agencies with respect to the collection of fees, purchasing and disbursement, building and equipment management, budget and legislation preparation and accounting for all license renewal activities. The 39 regulatory agencies within the division are charged with the responsibility to safeguard the public interest.

The division is responsible for the administration and staffing of the Board of Examiners for Hearing Instrument Specialists, Office of Athletics, Office of Athlete Agents, State Committee of Psychologists, Committee for Professional Counselors, State Committee for Social Workers, State Committee of Marital and Family Therapists, Advisory Board of Endowed Care Cemeteries, Missouri Real Estate Appraisers Commission, Missouri Board for Respiratory Care, Missouri Board of Occupational Therapy, Missouri Board of Geologist Registration, State Committee of Interpreters, State Committee of Dietitians, Interior Design Council, Missouri Acupuncturists Advisory Committee, Board of Therapeutic Massage, and Office of Tattooing, Body Piercing and Branding.

Other agencies assigned to the division include the Missouri State Board of Accountancy; Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects; State Board of Barber Examiners; State Board of Chiropractic Examiners; State Board of Cosmetology; Missouri Dental Board; State Board of Embalmers and Funeral Directors; State Board of Registration for the Healing Arts; State Board of Nursing; State Board of Optometry; Missouri State Board of Pharmacy; State Board of Podiatric Medicine; Missouri Real Estate Commission; and Missouri Veterinary Medical Board.



LYNDA L. LIEBERMAN President Missouri Board of Accountancy



CECIL WOOD Vice President/Public Member Missouri Board of Accountancy



STEPHAN DELVECCHIO Secretary Missouri Board of Accountancy



KENNETH E. CLARK Treasurer Missouri Board of Accountancy



COLLEEN K. CONRAD Member Missouri Board of Accountancy



PAUL T. MECHSNER Member Missouri Board of Accountancy

Missouri State Board of Accountancy

3605 Missouri Blvd., PO Box 613 Jefferson City 65102-0613 Telephone: (573) 751-0012 / FAX: (573) 751-0890 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 mosba@pr.mo.gov www.pr.mo.gov/accountancy.asp

The Missouri State Board of Accountancy was created in 1909 and consists of six certified public accountants and one public member who are nominated by the director of the Division of Professional Registration and appointed by the governor with the consent of the Senate for terms of five years. The board meets at least six times each year. Officers are elected in June of each year.

The Missouri accountancy law protects the interests of the citizens of Missouri through the examination, licensure and regulation of individuals, limited liability companies, partnerships and professional corporations engaged in the practice of public accounting; assures the users of financial and economic data of an independent, objective and uniform product based upon generally accepted accounting principles and auditing standards; and ensures that the services are provided by competent and ethical practitioners. Only individuals, partnerships, limited



ROBERT A. PEARSON Member Missouri Board of Accountancy



KEN L BISHOP Executive Director Missouri Board of Accountancy

liability companies, professional corporations and sole proprietorships qualified and registered as prescribed in Chapter 326, RSMo, may practice public accounting in the state.

Examinations for licensure are computerized and administered in three month testing windows throughout the year.

The board is entirely self-sustaining by means of fees derived from issuance of new licensees and permits to practice and the biennial renewal of licenses and annual renewal of permits to practice.

The board is a member of the National Association of State Boards of Accountancy and participates in the Federation of Regulatory Boards (FARV) and the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri State Board of Accountancy*

- Lieberman, Lynda L., president, St. Louis, July 1, 2006
- Wood, Cecil, vice president, St. Louis, Aug. 15, 2007;
- DelVecchio, Stephan, secretary, Cape Girardeau, July 1, 2007;
- Clark, Kenneth E., treasurer, Chesterfield, July 1, 2008:
- Conrad, Colleen K., member, St. Louis, July 1,

2006;

Mechsner, Paul T., member, Springfield, Aug. 13, 2008;

Pearson, Robert A., member, Kansas City, July 1, 2005;

Bishop, Ken L., executive director.

* \$50 per diem.

Acupuncturist Advisory Committee

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 526-1555 / FAX: (573) 751-0735 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 acupuncture@pr.mo.gov www.pr.mo.gov/acupunturist.asp

The Acupuncturist Advisory Committee was established in 1998 by an act of the Missouri General Assembly. The responsibilities of the committee are to adopt and revise rules, review and issue licenses, review all complaints and/or investigations, and advise the State Board of Chiropractic Examiners on all matters pertaining to the licensing of acupuncturists.

The committee is composed of three acupuncturists, one member shall be a chiropractic physician duly licensed by the Missouri State Board of Chiropractic Examiners and a member of the board, and one public member. Nominations are made to the governor by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate.

The committee is a member of Acupuncture and Oriental Medicine Alliance and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Acupuncturist Advisory Committee

- VanSant, Jane L., chair, public member, Leeton, Dec. 10, 2007;
- Boyle, Gregory, member, Kansas City, Dec. 5, 2005;
- Bromley, F. Afua, member, St Louis, Dec. 10, 2004;
- Coleton, Kathleen A., member, Lee's Summit, Dec. 10, 2006;
- Holyoke, Mary, D.C., member, De Soto, Dec. 10, 2007;
- Kessler, Loree, executive director.





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KATHLEEN A. COLETON Member, Acupuncturist Advisory Committee

LOREE KESSLER Executive Director, Acupuncturist Advisory Committee

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects

3605 Missouri Blvd., PO Box 184 Jefferson City 65102 Telephone: (573) 751-0047 / FAX: (573) 751-8046 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 moapels@pr.mo.gov www.pr.mo.gov/apelsla.asp

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects was established in 1941 to protect the health, safety and welfare of the citizens of Missouri against the danger of collapse of structures erected for public use. The board also exists to safeguard Missouri residents and their property from damages that might result from illegal and incompetent architectural, engineering, land surveying and landscape architectural practices.

The board consists of 14 members, including one voting public member. Each board member is nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. Terms are four years in length.

Members of the board - except for the public member - must be licensed under Missouri law, resident of Missouri for at least five years and have been actively engaged in the practice of their profession for 10 consecutive years prior to their appointment.

Under the law, no individual may practice architecture, engineering, land surveying or landscape architecture in Missouri without first securing a license from the board; nor may corporations render or offer architectural, engineering, land surveying or landscape architectural services in Missouri without the board's authorization.

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JAMES S. ANDERSON, P.L.S. Chair, APELSLA Board



THOMAS J. MATHIS III, P.E., P.L.S. Vice Chair, Professional Land Surveying Division



CHARLES C. HILL, A.I.A Chair, Architectural Division



PATTI L. BANKS, R.L.A. Member, Landscape Architectural Division



KEVIN D. DESAIN, P.L.S. Member, Professional Land Surveying Division



JOSEPHINE L. EMERICK, P.E. Member, Professional Engineering Division

The board, funded through license fees and renewals, is a member of the National Council of Architectural Registration Boards, National Council of Examiners for Engineering and Surveying and Council of Landscape Architectural Registration Boards and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Landscape Architects*

- Anderson, James S., P.L.S., chair, Lee's Summit, Oct. 3, 2005;
- Mathis, Thomas J. (Jim) III, P.E., P.L.S., vice chair, Professional Land Surveying Division, Poplar Bluff, Sept. 28, 2006;
- Hill, Charles C., A.I.A., chair, Architectural Division, Springfield, Aug. 23, 2007;
- Banks, Patti L., R.L.A., member, Landscape Architectural Division, Liberty, April 18, 2006;
- **DeSain, Kevin, D., P.L.S.,** member; Professional Land Surveying Division, O'Fallon, Oct. 3, 2005;
- Emerick, Josephine L., P.E., member, Professional Engineering Division, Chesterfield, Sept. 1,



MICHAEL D. GRAY, P.L.S. Member, Professional Land Surveying Division



ROBERT N. HARTNETT, R.L.A. Member, Landscape Architectural Division

2004;

- Gray, Michael D., P.L.S., member, Professional Land Surveying Division, Ash Grove, Sept. 28, 2004;
- Hartnett, Robert N., R.L.A., member, Landscape Architectural Division, Lee's Summit, April 18, 2006;
- Jackson, Jerany L., R.L.A., member, Landscape Architectural Division, Springfield, April 16, 2006;
- Kumar, Promod, P.E., member, Professional Engineering Division, St. Louis, Dec. 13, 2005;
- Leigh, Cheri J., P.E., member, Professional Engineering Division, Kansas City, Sept. 28, 2007;
- Miltenberger, Randall B., A.I.A., member, Architectural Division, St. Louis, Oct. 3, 2005;
- Warman, Kathleen A., A.I.A., member, Architectural Division, Kansas City, Sept. 1, 2004;
- Pacino, Marian, public member, APELSLA Board, St. Louis, Aug. 18, 2006;
- Kempker, Judy A., executive director, APELSLA Board.

* \$50 per diem.



JERANY L. JACKSON, R.L.A. Member, Landscape Architectural Division



KATHLEEN A. WARMAN, A.I.A. Member Architectural Division



PROMOD KUMAR, P.E. Member, Professional Engineering Division



MARIAN PACINO Public Member APELSLA Board

Office of Athlete Agents

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 526-0243 / FAX: (573) 526-5649 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 athleteagents@pr.mo.gov www.pr.mo.gov/athletics.asp

The Office of Athlete Agents was organized as an office under the Department of Economic Development, Division of Professional Registration by the Missouri Legislature in 2004 to license and regulate athlete agents who enter into an agency contract with a student athlete or directly or indirectly recruits or solicits a student athlete to enter into an agency contract.

The office is responsible for enforcing Sections 436.215–436.239, RSMo. Rules and regulations have been implemented to establish fees for applications for licensure.

The office participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Office of Athletics

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0243 / FAX: (573) 751-5649



CHERI J. LEIGH, P.E. Member, Professional Engineering Division



RANDALL B. MILTENBERGER, A.I.A. Member, Architectural Division



JUDY A. KEMPKER Executive Director APELSLA Board

TIMOTHY J. LUECKENHOFF Executive Director Office of Athlete Agents

TT: (800) 735-2966 / Voice Relay: (800) 735-2466 athletic@pr.mo.gov www.pr.mo.gov/athletics.asp

The Office of Athletics was established in 1983 and has general control and supervision of all professional boxing, wrestling, kickboxing and full contact karate contests held in the state and is empowered to make and publish rules and regulations governing the conduct of these sports.

The office investigates and processes all applications for licenses.

Upon satisfactory proof that applicants are qualified, the office grants licenses to promoters, contestants, matchmakers, managers, referees, judges, timekeepers, announcers, seconds and physicians.

A permit is granted for each event allowing the contest to be held under the supervision of the Office of Athletics' rules and regulations. The office collects the permit fees and license fees as well as assesses a tax of five percent of the gross receipts on all contests.

All contestants (except wrestling contestants) are required to be examined by a physician prior to a bout and must meet minimum medical stan-



BECKY DUNN Executive Director Office of Athletics



TIMOTHY J. LUECKENHOFF Administrator Office of Athletics



DONALD McCULLOCH President, State Board of Barber Examiners



JASPER KEE Vice President, State Board of Barber Examiners



ANNIE DIXON Secretary/Public Member, State Board of Barber Examiners



ARLENE McCLENDON Member, State Board of Barber Examiners



DARLA FOX Executive Director, State Board of Barber Examiners

dards prior to being approved to participate by the office.

In performing its duties, the office is assisted by inspectors who attend each event.

The office is a member of the Association of Boxing Commissions (ABC) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Barber Examiners

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0805 / FAX: (573) 751-8167 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 barber@pr.mo.gov www.pr.mo.gov/barbers.asp

The State Board of Barber Examiners was created by the 40th General Assembly in 1866. The board is composed of three barbers who have been licensed and practicing barbers for five years preceding their initial appointments and one voting public member. Members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate for four-year terms. The board is self-sustaining by means of fees derived from the issuance of new licenses, the renewal of licenses, student registrations and other fees paid by approximately 5,500 licensees.

Board meetings are held six times a year in conjunction with the examination for licensure as a barber or instructor. Its members elect officers of the board annually.

While working with the Division of Professional Registration on budget and legislative matters, the board is responsible for enforcing Chapter 328, RSMo, responding to consumer complaints and bringing formal complaints against licensees who violate the barber law or rules and regulations of the board.

It is the objective of the board to protect the public by ensuring that only qualified persons are examined and licensed to practice barbering in sanitary barber shops and schools/colleges, and that the curriculum in barber schools/colleges adequately prepares individuals to practice barbering.

The board is a member of National Association of State Barber Boards of America and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Barber Examiners*

McCulloch, Donald, president, Waynesville,



LAWRENCE M. GERSTEIN, D.C. President, State Board of Chiropractic Examiners

May 5, 2006;

Kee, Jasper, vice president, Kansas City, April 5, 2005;

MARY A. HOLYOKE, D.C.

Chiropractic Examiners

Member Board of

- Dixon, Annie, secretary/public member, Hannibal, Sept. 1, 2006;
- McClendon, Arlene, member, St. Louis, April 25, 2008;

Fox, Darla, executive director.

*\$50 per diem.

State Board of Chiropractic Examiners

3605 Missouri Blvd., PO Box 672 Jefferson City 65102-0672 Telephone: (573) 751-2104 / FAX: (573) 751-0735 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 chiropractic@pr.mo.gov www.pr.mo.gov/chiropractors.asp

The State Board of Chiropractic Examiners, created in 1927, consists of six members submitted by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. The members, five licensed chiropractic physicians and one public member, serve terms of four years.

It is the duty of the board to administer and enforce the chiropractic practice act and issue licenses to persons entitled to practice chiropractic under the provisions of the law. Board meetings are usually held four times annually.

The board is funded by fees derived from new and renewed licenses. There are over 1,800 chiropractic physicians currently licensed by the board.

To qualify for license renewal, chiropractic physicians must earn 24 hours of boardapproved continuing education, four hours of which must be in x-ray, four hours in differential or physical diagnosis and four hours in emergency procedures, boundary training, training in HIV or other infectious diseases.



LEE RICHARDSON, D.C. Member, Board of Chiropractic Examiners



JACK D. RUSHIN, D.C. Member, Board of Chiropractic Examiners



JULIE ROBINSON Public Member, Board of Chiropractic Examiners



LOREE KESSLER Executive Director, Board of Chiropractic Examiners

The board certifies qualified chiropractic physicians to perform meridian therapy, acupuncture or acupressure (MTAA). To retain the certification, the chiropractic physician must earn 12 hours of annual continuing education in MTAA approved by the board.

The board also certifies qualified chiropractic physicians as insurance consultants. To retain the certification, the chiropractic physician must earn 12 hours of annual continuing education in insurance claims review.

The board is a member of the Federation of Chiropractic Licensing Boards (FCLB), District II of the FCLB and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Chiropractic Examiners*

- Gerstein, Lawrence M., D.C., president, Washington, Jan. 1, 2006;
- Holyoke, Mary A., D.C., member, DeSoto, Jan. 1, 2006;
- Richardson, Lee, D.C., member, Kansas City, Jan. 1, 2008;
- Rushin, Jack D., D.C., member, Poplar Bluff, April 22, 2007;
- Thompson, Homer, D.C., member, Springfield,

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JOHN TIRRE President, Missouri State Board of Cosmetology



FLORA HENDERSON Member, Missouri State Board of Cosmetology



CYNTHIA WEBB BALD Vice President, Missouri State Board of Cosmetology



DEBORAH WALLER Member, Missouri State Board of Cosmetology

Feb. 15, 2009;
Robinson, Julie, public member, Cape Girardeau, April 22, 2007;
Kessler, Loree, M.P.A., executive director.

*\$50 per diem.

State Board of Cosmetology

3605 Missouri Blvd., PO Box 1062 Jefferson City 65102 Telephone: (573) 751-1052 / FAX: (573) 751-8167 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 cosmo@pr.mo.gov www.pr.mo.gov/cosmetology.asp

The State Board of Cosmetology was established in 1945 to examine, license and register qualified persons engaged in the practice of hairdressing, cosmetology and manicuring and, effective August 1995, esthetics. The board also licenses cosmetology schools and shops and inspects them for compliance with sanitary regulations.

The board is composed of seven members, including one public member. All members, except the public member, shall be registered cosmetologists actively engaged in the lawful practice of cosmetology, hairdressing, esthetics



DONNA COWDREY Secretary, Missouri State Board of Cosmetology



NANCY SAMP Public Member, Missouri State Board of Cosmetology



RUTH ANN CONDRY Member, Missouri State Board of Cosmetology



DARLA FOX Executive Director, Missouri State Board of Cosmetology

and manicuring, one of which must be a school owner, for at least five years. All members are nominated by the director of the Department of Economic Development and appointed by the governor with the advice and consent of the Senate for four-year terms.

The board meets regularly six times each year as well as holds any special meetings that are deemed necessary. Officers are elected annually at the January board meeting. The board is self-sustaining. It generates the necessary funds through the collection of fees for the issuance of new licenses, renewal of licenses and other fees paid by the 70,000 licensees.

The board is a member of the National Interstate Council of State Boards of Cosmetology and participates in its national testing program. The board also participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri State Board of Cosmetology*

Tirre, John, president, St. Charles, Oct. 13, 2007; Webb Bald, Cynthia, vice president, Cameron, July 1, 2008;

Cowdrey, Donna, secretary, Gladstone, Oct. 13, 2005;



KEITH SPARE Chair, Committee for Professional Counselors



MARK COMENSKY, Ph.D. Member, Committee for Professional Counselors

- Condry, Ruth Ann, member, Raymore, July 1, 2005;
- Henderson, Flora, member, St. Louis, July 1, 2002;
- Waller, Deborah, member, Sikeston, Aug. 14, 2008;
- Samp, Nancy, public member, Jefferson City, Aug. 16, 2006;

Fox, Darla, executive director.

*\$70 per diem.

Committee for Professional Counselors

3605 Missouri Blvd. PO Box 1335, Jefferson City 65102 Telephone: (573) 751-0018 / FAX: (573) 526-0735 TT: (800) 735-2966 Voice Relay: (800) 735-2466 profcounselor@pr.mo.gov www.pr.mo.gov/counselors.asp

The Committee for Professional Counselors was established by the General Assembly in 1985 and began licensing professional counselors in 1987. The six-member committee is nominated by the director of the Division of Professional Registration and appointed by the governor and confirmed by the Senate. The committee is comprised of five practitioners and one public member.

While working with the Division of Professional Registration on budget and legislative matters, the committee is responsible for reviewing the educational qualifications and supervised counseling experience of applicants and investigating complaints relating to the counseling professions.

The committee provides information and outreach programs to counseling education programs and professional associations to keep students and practitioners apprised of changes in the law or regulations as well as solicit input regarding committee procedures.



WILLIAM WILSON, Ph.D. Member, Committee for Professional Counselors



GENE DEXTER, Ph.D. Public Member, Committee for Professional Counselors



LOREE KESSLER Executive Director, Committee for Professional Counselors

The committee is a member of the American Association of State Counseling Boards (AASCB), American Counseling Association (ACA) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Committee for Professional Counselors*

Spare, Keith, chair, Kansas City, Aug. 28, 2007; Roeback, Gregg, secretary, Washington, Aug. 28, 2007;

- Comensky, Mark, Ph.D., member, Nevada, Aug. 28, 2001;
- Wilson, William, Ph.D., member, Lee's Summit, Aug. 28, 2005;

Dexter, Gene, Ph.D., public member, Blue Springs, Aug. 28, 2008;

Vacancy, (1);

Kessler, Loree, M.P.A., executive director.

*\$50 per diem.

Missouri Dental Board

3605 Missouri Blvd., PO Box 1367 Jefferson City 65102 Telephone: (573) 751-0040 / FAX: (573) 751-8216 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 dental@pr.mo.gov www.pr.mo.gov/dental.asp



ERIC AUBERT, D.D.S. President Missouri Dental Board



FRED H. CHRISTMAN III, D.D.S. Member Missouri Dental Board



ROLFE C. McCOY, D.M.D. Member Missouri Dental Board

The Missouri Dental Board was created by the General Assembly in 1897. The Omnibus State Reorganization Act of 1974 transferred the board to the Division of Professional Registration.

The Missouri Dental Board consists of five dentists, one public member and one dental hygiene member appointed for five-year terms. Members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. The board is self-sustaining through original license, renewal and other fees paid by dentists, specialists and dental hygienists.

One of the primary functions of the board is examination for competency of candidates who wish to become licensed as dentists, dental specialists or dental hygienists. The Missouri Dental Board is a participating member of the Central Region Dental Testing Service (CRTDS). CRDTS gives a clinical examination, which is accepted, by each member state. Applicants for original licensure who wish to practice in Missouri must pass the CRDTS regional examination or a state or regional entry-level competency examination as well as apply to the Missouri Dental Board. The board also issues licenses by credential ver-



E. MAXINE THOMPSON Secretary/Public Member Missouri Dental Board





PATRICIA A LEPP R D H Dental Hygiene Member Missouri Dental Board



LARRY W. JACKSON, D.D.S. Member Missouri Dental Board



SHARLENE RIMILLER Executive Director Missouri Dental Board

ification to qualified applicants who have been licensed in another jurisdiction.

The board is responsible for the enforcement of Chapter 332, RSMo; responds to consumer complaints; and investigates and brings formal complaints against licensees who violate the dental law or rules and regulations of the board. The board also brings actions against persons practicing dentistry or dental hygiene without a license and may promulgate rules and regulations necessary to enforce Chapter 332, RSMo.

The 91st General Assembly created the Advisory Commission for Dental Hygienists. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of dental hygienists.

The board is a member of American Association of Dental Examiners (AADE) and the Central Regional Dental Testing Service, Inc., and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Dental Board*

- Aubert, Eric, D.D.S., president, St. Louis, Oct. 16, 2006;
- Sheets, John L., D.D.S., vice president, Cape Girardeau, Oct. 16, 2007;
- Thompson, E. Maxine, secretary/public member, Cameron, Aug. 16, 2007;
- Christman, H. Fred III, D.D.S., member, Columbia, Oct. 16, 2008;
- Jackson, Larry W., D.D.S., member, Doniphan, Oct. 16, 2005;
- Lepp, Patricia A., R.D.H., dental hygiene member, St. Louis, Jan. 10, 2009;
- McCoy, Rolfe C., D.M.D., member, Chillicothe, Oct. 16, 2009;
- Rimiller, Sharlene, executive director.

*\$50 per diem.

Advisory Commission for Dental Hygienists*

- Gerecke, Deborah L., secretary, Jackson, March 22, 2007;
- Adams, Debra A., member, Lebanon, March 22, 2006;

Lepp, Patricia, member, St. Louis, Jan. 10, 2009;

- Pole, Deborah Kay, R.D.H., member, Independence, March 22, 2010;
- Strait, Tia M., Ph.D., member, Carthage, March 22, 2009;

* \$50 per diem.

State Committee of Dietitians

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 522-3438 / FAX: (573) 526-3489 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 diet@pr.mo.gov www.pr.mo.gov/dietitians.asp

The State Committee of Dietitians was established in 1998 by an act of the Missouri General Assembly to license individuals who wish to use the title "Licensed Dietitian" or "L.D." In 2004 the Missouri General Assembly established mandatory licensure for anyone practicing as a dietitian. The committee is composed of five dietitians and one public member. Committee members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate.



DEBORAH L. GERECKE Secretary, Advisory Commission for Dental Hygienists



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DEBRA A. ADAMS Member, Advisory Commission for Dental Hygienists



TIA M. STRAIT, Ph.D. Member, Advisory Commission for Dental Hygienists

The committee is responsible for reviewing applications for licensure, determining acceptable education and experience, reviewing complaints and imposing discipline if cause exists.

The committee participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Committee of Dietitians*

- Carter, Marie, R.D., L.D., chair, St. Louis, June 11, 2006;
- Powell, Terri, R.D., L.D., secretary, St. Louis, June 11, 2007;
- Howard, Jean, R.D., L.D., member, Auxvasse, June 11, 2007;
- Kramer-Owens, Lois, R.D., L.D., member, Camdenton, June 11, 2006;
- Shores, Joan, R.D., L.D., member, Harrisonville, June 11, 2005;
- McNeill, Nolan, public member, Cassville, June 11, 2005;
- Wilson, Kristi, executive director.

^{* \$50} per diem.



MARIE CARTER, R.D., L.D. Chair State Committee of Dietitians



TERRI POWELL, R.D., L.D. Secretary State Committee of Dietitians



JEAN HOWARD, R.D., L.D. Member State Committee of Dietitians



LOIS KRAMER-OWENS, R.D., L.D. Member State Committee of Dietitians



JOAN SHORES, R.D., L.D. Member State Committee of Dietitians



NOLAN McNEILL Public Member State Committee of Dietitians



KRISTI WILSON Executive Director State Committee of Dietitians

State Board of Embalmers and Funeral Directors

3605 Missouri Blvd., PO Box 423 Jefferson City 65102 Telephone: (573) 751-0813 / FAX: (573) 751-1155 TT: (800) 735-2966 Voice Relay: (800) 735-2466 embalm@pr.mo.gov www.pr.mo.gov/embalmers.asp

The State Board of Embalming was created in 1895 by an act of the Missouri General Assembly. In 1965, the legislature passed a bill licensing funeral directors as well as embalmers and changed the name of the board to the State Board of Embalmers and Funeral Directors. In 1977, Senate Bill 6 required all applicants for a funeral director's license to pass an examination prior to licensure. In 1993, legislation established an apprenticeship program and an additional examination for funeral directors.

The board consists of six members, including one voting public member. Members of the board are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate for five-year terms. No more than three members of the board may belong to the same political party.

The board is self-sustaining by means of fees, derived from new licenses issued and through renewal of licenses of embalmers, funeral directors and funeral establishments and registration of embalming students.

Meetings are held at least four times per year. Examinations are given throughout the year on dates designated by the board.

The board is a member of International Conference of Funeral Service Examining Boards and the Federation of Association of Regulatory Boards (FARB). The board participates in the National Funeral Directors Association (NFDA), Missouri Funeral Directors Association (MFDA) and the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Embalmers and Funeral Directors*

Griffin, Jerry W., chair, Kansas City, April 1, 2005; Stuart, William H. (Bill), vice chair, Moberly, April 1, 2006;

McGhee, Kenneth, secretary, Florissant, April 1, 2007;



JERRY W. GRIFFIN Chair, State Board of Embalmers and Funeral Directors



WILLIAM H. (Bill) STUART Vice Chair, State Board of Embalmers and Funeral Directors



KENNETH McGHEE Secretary, State Board of Embalmers and Funeral Directors



JIM REINHARD Member, State Board of Embalmers and Funeral Directors



MARCIA D. SHADEL Member, State Board of Embalmers and Funeral Directors



JOY GERSTEIN Public Member, State Board of Embalmers and Funeral Directors



BECKY DUNN Executive Director, State Board of Embalmers and Funeral Directors

Reinhard, Jim, member, Paris, April 1, 2009; Shadel, Marcia D., member, Lebanon, April 1, 2008;

Gerstein, Joy, public member, Washington, Sept 1, 2006;

Dunn, Becky, executive director.

*\$50 per diem.

Endowed Care Cemetery Advisory Committee

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0849 / FAX: (573) 526-3489 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 endocare@pr.mo.gov www.pr.mo.gov/endowedcare.asp

The Office of Endowed Care Cemeteries was created in 1990 by an act of the 85th General Assembly and is funded from fees associated with licensure and fees derived from the issuance of vital records.

The office establishes the rules for the qualifications and expectations of endowed care cemeteries; develops and enforces standards for endowed care cemeteries; establishes fees to cover the cost of administering the Endowed Care Cemetery Act; audits cemetery trust funds; investigates complaints; and recommends prosecution for cemeteries found in violation of the standards, rules or the Endowed Care Cemetery Act.

An endowed care cemetery is defined as a cemetery or section of a cemetery, which represents itself as offering endowed care and which complies with the provisions of sections 214.270 to 214.410, RSMo.

The office is a member of North American Cemetery Regulators Association (NCRA) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Endowed Care Cemetery Advisory Committee

- Crowell, Hillman, member, Columbia, July 20, 2003;
- Gingrich, Marcia, member, Kansas City, July 20, 2003;
- Litzsinger, Milton (Bud), member, St. Louis, July 20, 2005;
- Allen, Chris, public member, Jefferson City, July 20, 2002;

Vacancy, (1), public member;

Wilson, Kristi, executive director.



HILLMAN CROWELL Member, Advisory Board of Endowed Care Cemeteries



MARCIA GINGRICH Member, Advisory Board of Endowed Care Cemeteries



MILTON (Bud) LITZSINGER Member, Advisory Board of Endowed Care Cemeteries



CHRIS ALLEN Public Member, Advisory Board of Endowed Care Cemeteries

CYNTHIA BROOKSHIRE R.G.

Member, Missouri Board of

Geologist Registration



KRISTI WILSON Executive Director, Advisory Board of Endowed Care Cemeteries



GUY GILBERT, R.G. Chair, Missouri Board of Geologist Registration





MIMI GARSTANG, R.G. Ex Officio State Geologist, Missouri Board of Geologist Registration

Missouri Board of Geologist Registration

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 526-7625 / FAX: (573) 526-0661 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 geology@pr.mo.gov www.pr.mo.gov/geologists.asp

The Missouri Board of Geologist Registration was established with the passage of Senate Bill 649 during the 1994 legislative session. The Geologist Registration Act requires licensure for



LISA E. HOSEY, R.G. Secretary, Missouri Board of Geologist Registration



PAMELA GROOSE Executive Director, Missouri Board of Geologist Registration

individuals engaged in the practice of geology having an impact upon public health, safety and welfare as defined by law.

The board is composed of five practitioners, with four members representing different geologic specialties and the fifth practitioner employed by the state, a city or county. The board includes two public members as well as the state geologist serves as an ex officio member. Board members are nominated by the director of the Division of Professional Registration

and appointed by the governor with the advice and consent of the Senate.

The board is a member of the Association of State Board of Geology (ASBOG) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Board of Geologist

Registration*

Gilbert, Guy, R.G., chair, Jefferson City, April 11, 2006;

- Gulino, Joseph, Ph.D., public member/vice chair, Hartsburg, April 11, 2008;
- Hosey, Lisa E., R.G., secretary, House Springs, April 11, 2004;

Bognar, John L., C.P.G., R.G., member, St. Louis, April 11, 2007;

Brookshire, Cynthia M., R.G., member, Ozark, April 11, 2004;

Garstang, Mimi, R.G., ex officio state geologist, Rolla;

Vacancy, (2);

Groose, Pam, executive director.

* \$50 per diem.

State Board of Registration for the Healing Arts

3605 Missouri Blvd., PO Box 4 Jefferson City 65102 Telephone: (573) 751-0098 / FAX: (573) 751-3166 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 healingarts@pr.mo.gov www.pr.mo.gov/healingarts.asp

The State Board of Registration for the Healing Arts was created in 1939 by the General Assembly in an act codified as Chapter 334, RSMo. This act established a bipartisan board of nine members. The members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. Five members of the board are doctors of medicine, three are doctors of osteopathy and one is a public member. Each is appointed for a term of four years.

Among its duties, the board is responsible for the examination and licensure of individuals to practice as physicians and surgeons and to annually register each person who is licensed. The board has the authority to investigate complaints, revoke licenses and make investigations concerning the unauthorized practice of medicine. It is the duty of this agency to strive to protect the health and welfare of the people of Missouri where the practice of medicine is concerned.

Professional physical therapists, physical therapist assistants, speech-language pathologists, audiologists, speech-language pathology

aides, speech-language pathology assistants, audiology aides, physician assistants, athletic trainers and clinical perfusionists are health professionals who are also licensed and regulated by the board.

The 81st General Assembly created the Athletic Trainers Advisory Committee in 1983. Members of this committee, appointed by the board, are responsible for advising the board on the registration and regulation of athletic trainers.

The 83rd General Assembly created the Advisory Commission for Speech-Language Pathologists and Audiologists in 1973. Members of this commission, appointed by the board, are responsible for advising the board on the licensure and regulation of those engaged in these professions.

The 85th General Assembly created the Advisory Commission for Professional Physical Therapists in 1969. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of physical therapists.

The 89th General Assembly created the Advisory Commission for Physician Assistants in 1989. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of physician assistants.

The 89th General Assembly created the Advisory Commission for Clinical Perfusionists in 1997. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of clinical perfusionists.

The 90th General Assembly created the Advisory Commission for Anesthesiologist Assistants in 2001. Members of this commission, appointed by the governor with the advice and consent of the Senate, are responsible for advising the board on the licensure and regulation of anesthesiologist assistants.

The board is a member of the Federation of State Medical Boards, Federation of State Boards of Physical Therapy, Administrators in Medicine, and the National Council of State Boards of Speech and Language Pathology and Audiology, and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Registration for the Healing Arts*

Mikkelson, Nancy Russell, M.D., president, Kansas City, Sept. 3, 2004;



NANCY RUSSELL MIKKELSON President, State Board of Registration for the Healing Arts



JOHN LUCIO, D.O. Secretary, State Board of Registration for the Healing Arts



DONNA ALMOND, D.O. Member, State Board of Registration for the Healing Arts



MICHAEL CRAIGHEAD, M.D. Member, State Board of Registration for the Healing Arts



CARL M. MEYERS, M.D. Member, State Board of Registration for the Healing Arts

RICHARD SCHOOLER, D.O. Member, State Board of Registration for the Healing Arts

- Lucio, John, D.O., secretary, Jefferson City, Sept. 3, 2006;
- Almond, Donna, D.O., member, Wappapello, Sept. 3, 2004;
- Craighead, Michael, M.D., member, Jefferson City, Sept. 3, 2006;
- Myers, Carl M., M.D., member, Platte City, Sept. 3, 2007;
- Schooler, Richard, D.O., member, Joplin, Sept. 3, 2007;
- Scodary, Daniel, M.D., member, St. Louis, Sept. 3, 2008;
- Smith, Toni, D.O., member, Kirksville, Sept. 3, 2007;
- Tucker, Mark, public member, Olivette, Sept. 3, 2006;
- Vacancy, (1);
- Steinman, Tina, executive director.

*\$50 per diem.

Advisory Commission for Physical Therapists*

- Christiansen, Melinda, P.T., chair, Independence, Oct. 1, 2005;
- Horst, Victoria A., P.T., secretary, St. Louis, Oct. 1, 2006;



DANIEL SCODARY, M.D. Member, State Board of Registration for the Healing Arts



MARK TUCKER Public Member, State Board of Registration for the Healing Arts



TONI SMITH, D.O. Member, State Board of Registration for the Healing Arts



TINA STEINMAN Executive Director, State Board of Registration for the Healing Arts

Johnson, Christel H., P.T., member, Kansas City, Oct. 1, 2007;

Burnett, Paula J., P.T., member, Jefferson City, Oct. 1, 2006;

Vacancy, (1).

*\$50 per diem.

Athletic Trainers Advisory Committee*

Dunn, Ronald, A.T.C., chair, Jefferson City, Jan. 1, 2006;

- Meeks, Robin E., A.T.C., secretary, Springfield, Nov. 1, 2005;
- Donnell, John R., A.T.C., member, Lee's Summit, June 7, 2004;
- Wolf, Marion, M.D., physician member, Springfield, April 2, 2003;
- Bailey, Robert G., J.D., public member, Columbia, July 31, 2005.

*\$50 per diem.

Advisory Commission for Speech Language Pathologists and Clinical Audiologists*

- Hamlin, Jeanne, M.A., chair, St. Louis, June 30, 2007;
- Mazzeo, Larry, M.A., secretary, Rolla, Jan. 31, 2008;
- Guillory, Lisa, Au.D., member, Columbia, Jan. 31, 2007;
- Hawkins, Linda, D.O., member, Kansas City, March 1, 2008;
- Miller, Denise R., Ph.D., member, Kansas City, July 31, 2007;
- Page, Cheryl, M.A., member, Leeton, Oct. 30, 2006;
- Gnuschke, Melody, public member, Windsor, Dec. 9, 2005.

*\$50 per diem.

Advisory Commission for Physician Assistants*

- Catrett, Lynn, P.A.-C, chair, Troy, March 27, 2005;
- Carlisle, Terry, P.A.-C, member, Columbia, March 27, 2004;
- Craighead, Michael, M.D., member, Jefferson City, Sept. 3, 2006;
- **Ojile, Joseph M., M.D.,** physician member, Kirkwood, March 27, 2003;
- Nevels, Anitra, public member, St Charles, March 27, 2006.

*\$50 per diem.

Advisory Commission for Clinical Perfusionists*

- Phillips, Michael, C.C.P., chair, Columbia, Feb. 13, 2011;
- Rhoades, Jeanne R., C.C.P., secretary, St. Louis, Feb. 13, 2007;
- Russell, Margaret, C.C.P., member, Kansas City, Feb. 13, 2009;
- Seever, Michael R., C.C.P., member, Kansas City, Feb. 15, 2003;
- Steffen-Drake, Judith, C.C.P., member, Springfield, Feb. 13, 2005;

- Dayton, Russell E., public member, Cameron, Feb. 13, 2009;
- Lorge, Yolanda, public member, Springfield, Feb. 13, 2003.

*\$50 per diem.

Advisory Commission for Anesthesiologists Assistants

- Bowen, Charles A., M.D., member, St. Charles, July 1, 2007;
- Cooper, Tim J.P., M.D., member, St. Charles, July 1, 2008;
- Fritzlen, Thomas J. Jr., member, Kansas City, July 1, 2008;
- Kelly, James, M.D., member, Kansas City, July 1, 2008;
- Smith, Toni, D.O., member, Kirksville, Sept. 3, 2007.

*\$50 per diem.

Board of Examiners for Hearing Instrument Specialists

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0240 / FAX: (573) 526-3856 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 behis@pr.mo.gov www.pr.mo.gov/hearing.asp

The Board of Examiners for Hearing Instrument Specialists was created by an act of the 88th General Assembly and approved by the governor on August 28, 1995. The act provides that all persons engaging in the practice of fitting or selling hearing instruments must be licensed by the state of Missouri.

The board is charged with the responsibility of guiding, advising and making recommendations to the division on all matters pertaining to licensure and regulation.

The board is composed of eight members: five hearing instrument specialists, one otolaryngologist, one voting public member and one audiologist holding a certificate of clinical competence and licensed pursuant to Chapter 345, RSMo. Members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. The term of office of each member is four years.

The board participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Board of Examiners for Hearing Instrument Specialists*

Connell, Charlotte L., chair, Independence, Aug.



CHARLOTTE CONNELL Chair, Board of Examiners for Hearing Instrument Specialists



JOHN SCOTT GEORGE Member, Board of Examiners for Hearing Instrument Specialists



LINDA CURBOW Member, Board of Examiners for Hearing Instrument Specialists



ROGER OBERMEIER Member, Board of Examiners for Hearing Instrument Specialists

16, 2005;

Curbow, Linda, member, Nixa, Jan. 11, 2008; Dock, Ervin, member, Springfield, Jan. 11, 2009; Engelman, Linda, member, Liberty, Jan. 11, 2007; George, John Scott, member, Mt. Vernon, Jan. 11, 2006;

- **Obermeier, Roger,** member, Jefferson City, Feb. 2, 2006;
- Reine, Lois, public member, Jefferson City, Jan. 11, 2008;

Vacancy, (1);

Hoelscher, Dana K., executive director.

*\$50 per diem.

Interior Design Council

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 522-4683 / FAX: (573) 526-3489 TT: (800) 635-2966 / Voice Relay: (800) 735-2466 intdesn@pr.mo.gov www.pr.mo.gov/interior.asp

The Interior Design Council was established in 1998 by an act of the Missouri General Assembly to require licensure for individuals who wish to use the title "Registered Commercial Interior Designer." The council is composed



ERVIN DOCK Member, Board of Examiners for Hearing Instrument Specialists



LOIS REINE Public Member, Board of Examiners for Hearing Instrument Specialists



LINDA ENGLEMAN Member, Board of Examiners for Hearing Instrument Specialists



DANA HOELSCHER Executive Director, Board of Examiners for Hearing Instrument Specialists

of four interior designers and one public member. All council members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate.

The council is responsible for reviewing applications for registration, determining acceptable experience and reviewing complaints and imposing discipline if cause exists.

The committee participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Interior Design Council*

- Harmon-Vaughan, Elizabeth A., chair, Kansas City, April 6, 2004;
- England, Donald R., vice chair, Columbia, April 6, 2005;
- Bequette, Jeanine, member, St Louis, April 6, 2002;
- White, Earline B., public member, Florissant, April 6, 2003;

Vacancy, (1);

Wilson, Kristi, executive director.

^{* \$50} per diem.



ELIZABETH A. HARMON-VAUGHAN Chair Interior Design Council



DONALD R. ENGLAND Vice Chair Interior Design Council



JEANINE BEQUETTE Member Interior Design Council



EARLINE B. WHITE Public Member Interior Design Council



KRISTI WILSON Executive Director Interior Design Council



TIM ECK Member State Committee of Interpreters



LISA GUILLORY Chair State Committee of Interpreters



CARRIE McCRAY Member State Committee of Interpreters

State Committee of Interpreters

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 526-7787 / FAX: (573) 526-0661 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 interpreters@pr.mo.gov www.pr.mo.gov/interpreters.asp

The State Committee of Interpreters was established by the General Assembly in 1994. The seven-member committee is nominated by the director of the Division of Professional Reg-



JOHN ADAMS Member State Committee of Interpreters



PAM GROOSE Executive Director State Committee of Interpreters

istration and appointed by the governor with advice and consent of the Senate and is comprised of five interpreters and two public members. One of the public members must be a deaf person. The state committee licenses and regulates interpreters for the deaf and serves as a liaison to the Missouri Commission for the Deaf and Hard of Hearing.

The board participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).



SANDY DRUMMOND Member State Committee of Interpreters





ELIZABETH KINGSLEY, Ph.D. Chair, State Committee of Marital and Family Therapists

DOROTHY STROH BECVAR, Ph.D. Secretary, State Committee of Marital and Family Therapists

State Committee of Interpreters*

Guillory, Lisa, chair, Columbia, Oct. 23, 2005; Adams, John, member, St. Louis, Oct. 9, 2007;

- Alexander, M. Kathleen, member, Rocheport, Oct. 9, 2008;
- Drummond, Sandy, member, Hallsville, Nov. 5, 2004;
- Eck, Tim, member, St. Louis, Oct. 30, 2007;
- McCray, Carrie, member, Fulton, Oct. 9, 2005;
- Betzler, Lisa, public member, St. Louis, Dec. 11, 2006;

Groose, Pam, executive director.

*\$50 per diem.

State Committee of Marital and Family Therapists

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0870 / FAX: (573) 526-0735 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 maritalfam@pr.mo.gov www.pr.mo.gov/marital.asp

The State Committee of Marital and Family Therapists was established by the General Assembly in 1995. The six-member committee is nominated by the director of the Division of Professional Registration and appointed by the governor with advice and consent of the Senate and is comprised of four practitioners of marital and family therapy and two public members. The state committee provides guidance and advice to the division on budget and legislative matters and is responsible for reviewing educational and experience qualifications of marriage and family therapy practitioners to determine eligibility for supervision and licensure. The state committee is responsible for investigating complaints relating to the practice of marriage and family therapy.



TERESA LONEY, Psy.D. Member, State Committee of Marital and Family Therapists



WAYNE ALLEN Public Member, State Committee of Marital and Family Therapists



LOREE KESSLER Executive Director, State Committee of Marital and Family Therapists

The committee is a member of the Association of Marital and Family Therapy Regulating Boards and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Committee of Marital and Family Therapists*

- Kingsley, Elizabeth, Ph.D., chair, Lake Winnebago, Jan. 26, 2006;
- Becvar, Dorothy Stroh, Ph.D., secretary, St. Louis, Jan. 26, 2005;
- Estes, Robert, M.S., member, Carthage, Jan. 26, 2009;
- Loney, Teresa, Psy. D., member, Nevada, Jan. 26, 2005;
- Allen, Wayne, public member, Holts Summit, Jan. 26, 2001;
- Feemster, Claudetta, public member, St. Louis, Jan. 26, 1999;
- Kessler, Loree, executive director.

^{*\$50} per diem.

Board of Therapeutic Massage

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 522-6277 / FAX: (573) 751-0735 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 massagether@pr.mo.gov www.pr.mo.gov/massage.asp

The Board of Therapeutic Massage was established in 1998 by an act of the Missouri General Assembly to license and regulate individuals practicing massage therapy or operating a massage therapy business. Individuals who are not licensed or who are not exempted from obtaining a license by the board shall not use the terms "massage," "body work" or any of their synonyms on any sign or on any other form of advertising, unless exempted by the board.

The board consists of six massage therapists, one non-voting member from the massage education community and one public member. All members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate.

The board is responsible for reviewing applications for licensure, determining acceptable educational requirements for licensure, reviewing complaints and imposing discipline if cause exists.

Board of Therapeutic Massage*

Snedden, Kevin W., chair, Kearney, June 17, 2006; Fittlering, Denny, member, Kansas City, June 17, 2005:

Lockett, Gretchen, member, St. Louis, June 17, 2007;

Mee, Juliet, non-voting education member, Springfield, June 17, 2003;

Nelson, Carl, member, St. Joseph, June 16, 2006; Vacancy, (3);

Kessler, Loree, M.P.A., executive director.

* \$50 per diem.

Missouri State Board of Nursing

3605 Missouri Blvd., PO Box 656 Jefferson City 65102 Telephone: (573) 751-0681 / FAX: (573) 751-0075 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 nursing@pr.mo.gov www.pr.mo.gov/nursing.asp

The State Board of Nursing was established in 1909 and is composed of five professional nurses, two practical nurses, one other nurse and one voting public member. Members of the board are nominated by the director of the Division of Professional Registration, appointed by the governor and confirmed by the Senate.



GRETCHEN LOCKETT Member Board of Therapeutic Massage



JULIET MEE Non-Voting Education Member Board of Therapeutic Massage



LOREE KESSLER, M.P.A. Executive Director Board of Therapeutic Massage

The board meets annually with additional meetings as needed. The board's responsibilities are to adopt and revise rules and regulations necessary to effect the provisions of the Nursing Practice Act; prescribe minimum standards for nursing education programs; provide for surveys of nursing programs; accredit nursing programs; examine, license and renew the licenses of qualified applicants; review and make recognition decisions regarding advanced practice nurse applicants; and cause the prosecution of all persons violating the provisions of the Nursing Practice Act.

The board is a member of National Association of State Boards of Nursing (NCSBN) and the Federation of Association of Regulatory Boards (FARB). The board participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Board of Nursing*

- Vogt, Robin, M.S.N., R.N., F.N.P.-C., president, Versailles, June 1, 2005;
- York, Charlotte, L.P.N., vice president, Sikeston, June 1, 2005;
- Murray, Teri, Ph.D., R.N., secretary, Florissant, June 1, 2008;



ROBINVOGT, M.S.N., R.N., F.N.P.-C. President, Missouri State Board of Nursing



LINDA CONNER, B.S.N., R.N. Member, Missouri State Board of Nursing



CHARLOTTE YORK, L.P.N. Vice President, Missouri State Board of Nursing



AMANDA SKAGGS, R.N.C., W.H.N.P. Member, Missouri State Board of Nursing

- Barrow, David, L.P.N., member, Independence, June 1, 2004;
- Conner, Linda, B.S.N., R.N., member, Greentop, June 1, 2006;
- Skaggs, Amanda, R.N.C., W.H.N.P., member, North Kansas City, Aug. 13, 2008;
- Thurston, Hillred Kay, A.D.N., R.N., member, Dexter, June 1, 2008;
- Suter, Cynthia, J.D., public member, Moberly, June 1, 2007;

Vacancy, (1);

Scheidt, Lori, B.S., executive director.

*\$50 per diem.

Missouri Board of Occupational Therapy

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0877 / FAX: (573) 526-3489 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 ot@pr.mo.gov www.pr.mo.gov/octherapy.asp

The Missouri Board of Occupational Therapy was created in 1997 by an act of the Missouri General Assembly to license and regulate individuals engaged in the practice of occupational therapy. The six-member board is nominated by the director of the Division of Professional Reg-



TERI MURRAY, Ph.D., R.N. Secretary, Missouri State Board of Nursing

CYNTHIA SUTER, I.D.

Board of Nursing

Public Member, Missouri State



DAVID BARROW, L.P.N. Member, Missouri State Board of Nursing



HILLRED KAY THURSTON, A.D.N., R.N., Member, Missouri State Board of Nursing



LORI SCHEIDT, B.S. Executive Director, Missouri State Board of Nursing

istration, appointed by the governor, confirmed by the Senate and comprised of three occupational therapists, one occupational therapy assistant and two public members.

The board is responsible for administering the Occupational Therapy Act. The board has the authority to investigate complaints and discipline licenses issued by the board. The board is funded from fees collected from the issuance and renewal of licenses.

The board is a member of the American Occupational Therapy Association (AOTA) and Federa-



DAVID LACKEY, O.T. Vice Chair, Missouri Board of Occupational Therapy



CYNTHIA BALLENTINE, O.T. Member, Missouri Board of Occupational Therapy

tion of Association of Regulatory Boards (FARB). The board participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Board of Occupational Therapy*

- Lackey, David, O.T., vice chair, Jefferson City, Jan. 23, 2006;
- Ballentine, Cynthia, O.T., member, Ballwin, Nov. 14, 2005;
- Cozean, Nichole, O.T.R./L., Sikeston, Dec. 11, 2007;
- Moranville, Kristine, O.T.A., member, Florissant, Dec 11, 2003;
- Hampton, Erin, public member, Dexter, Dec. 11, 2004;

Markland, William, public member, Armstrong, Dec. 11, 2005;

Beauchamp, Vanessa, executive director.

* \$50 per diem.

State Board of Optometry

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0814 / FAX: (573) 751-8216 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 optometry@pr.mo.gov www.pr.mo.gov/optometrists.asp

The State Board of Optometry was created in 1921 by an act of the 51st General Assembly. The board consists of five doctors of optometry and one public member. Board members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. Board members serve terms of five years.

It is the duty of the board to administer and enforce the Optometry Act, conduct or approve examinations of applicants and grant certificates of registration to persons entitled to practice optometry under the provisions of the law.



KRISTINE MORANVILLE, O.T.A. Member, Missouri Board of Occupational Therapy



ERIN HAMPTON Public Member, Missouri Board of Occupational Therapy





WILLIAM MARKLAND Public Member, Missouri Board of Occupational Therapy

VANESSA BEAUCHAMP Executive Director, Missouri Board of Occupational Therapy

Meetings of the board are held in February, July and October; but the president of the board may call special meetings. Officers are elected at the July meeting.

Renewal fees are paid each year, not later than October 31, by licensed, practicing Missouri optometrists. In order to qualify for renewal, licensees must earn at least eight hours of approved credit each year in a course of continuing education.

The board is a member of the Association of Regulatory Board of Optometry, Inc., and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Optometry*

- Nestleroad, Danny, O.D., president, Monett, June 30, 2007;
- Stock, Dayna M., O.D., vice president/public member, St. Louis, Aug. 16, 2007;
- Fowler, Christy M., O.D., secretary, Cape Girardeau, June 30, 2008;
- Frier, Cathy L., O.D., member, El Dorado Springs, June 30, 2004;
- Nichols, Michael L., O.D., member, Columbia, June 30, 2005;





DANNY NESTLEROAD, O.D. President State Board of Optometry

DAYNA M. STOCK, O.D. Vice President/Public Member State Board of Optometry

Vanderfeltz, Don, O.D., member, California, June 30, 2006;
Vacancy, (1);
Rimiller, Sharlene, executive director.

*\$50 per diem.

Board of Pharmacy

3605 Missouri Blvd., PO Box 625 Jefferson City 65102 Telephone: (573) 751-0091 / FAX: (573) 526-3464 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 pharmacy@pr.mo.gov www.pr.mo.gov/pharmacists.asp

The State Board of Pharmacy was established by the General Assembly in 1909. The board consists of seven members, six of whom must be licensed pharmacists in good standing and actively engaged in the practice of pharmacy within the state and one public member. Board members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. Appointments are for five years.

The pharmacy law has been amended at various times to meet the needs and requirements of the profession. During the 66th General Assembly, a drug store or pharmacy law was enacted granting the board power to license all drug stores, pharmacies, apothecary shops and chemist shops in the state. Seven inspectors assist in enforcing the law with their salaries and travel expenses set by the board.

Organization of the board is held annually with the election of a president and vice president, both of whom must be board members.

The board annually issues 7,300 renewals to registered pharmacists and permits to some 1,300 pharmacies in the state. In addition, the board annually issues 300 renewals to non-resident pharmacies as well as 1,200 renewals to drug distributors.



CHRISTY FOWLER, O.D. Secretary State Board of Optometry



CATHY L. FRIER, O.D. Member State Board of Optometry



MICHAEL L. NICHOLS, O.D. Member State Board of Optometry



DON VANDERFELTZ, O.D. Member State Board of Optometry



SHARLENE RIMILLER Executive Director State Board of Optometry

The board also licenses intern pharmacists and renews approximately 800 intern pharmacist licenses annually. The board issues temporary licenses to pharmacists who are licensed in another state and who are completing a residency program in Missouri. This type of license restricts the pharmacist to specific sites approved by the board.

The initial registration of approximately 7,000 pharmacy technicians occurred in 1999. The board annually issues 13,000 renewals to pharmacy technicians.



DOUGLAS R. LANG, R.Ph.D. President Missouri Board of Pharmacy



GARY F. SOBOCINSKI, R.Ph. Member Missouri Board of Pharmacy



TIMOTHY R. KOCH, R.Ph. Vice President Missouri Board of Pharmacy



ELAINA M. WOLZAK, R.Ph. Member Missouri Board of Pharmacy

The board is a member of National Association of Boards of Pharmacy (NABP), the Missouri Pharmacy Association, and the Missouri Hospital Association (MHA). The board participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Board of Pharmacy*

- Lang, Douglas R., R.Ph., president, St. Louis, April 12, 2007;
- Koch, Timothy R., R.Ph., vice president, Kirksville, Jan. 21, 2007;
- Graham, Melissa R., R.Ph., member, Charleston, Mar. 11, 2009;
- Marshall, Pamela, R.Ph., member, St. Louis, Dec. 22, 2008;
- Sobocinski, Gary F., R.Ph., member, Bridgeton, Sept. 4, 2009;
- Wolzak, Elaina M., R.Ph., member, Blue Springs, Feb. 26, 2009;
- Parran, Anita K., public member, Kansas City, April 28, 2005;

Kinkade, Kevin, R.Ph., executive director.

*\$50 per diem.



MELISSA R. GRAHAM, R.Ph. Member Missouri Board of Pharmacy



ANITA K. PARRAN Public Member Missouri Board of Pharmacy



PAMELA MARSHALL, R.Ph. Member Missouri Board of Pharmacy



KEVIN KINAKDE, R.Ph. Executive Director Missouri Board of Pharmacy

State Board of Podiatric Medicine

3605 Missouri Blvd., PO Box 423 Jefferson City 65102 Telephone: (573) 751-0873 / FAX: (573) 751-1155 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 podiatry@pr.mo.gov www.pr.mo.gov/podiatrists.asp

The Missouri State Board of Podiatry was created in 1945 by an act of the General Assembly. The board is composed of five members, including one voting public member. Members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate for four-year terms.

The board administers and enforces the Podiatry Act, conducts examination of applicants and grants certificates of registration to persons who comply with the provisions of the law.

In 1993, legislation was passed requiring all newly licensed podiatrists to complete a twelvemonth residency program.

Since 1995, after meeting additional requirements, a podiatrist may perform surgery of the ankle. That legislation also changed the name of the board to the State Board of Podiatric Medicine.

As of January 1, 2005, all podiatrists who desire to perform ankle surgery will have to meet additional residency and CME requirements.

The board is funded through fees derived from new and renewed licenses. Renewal fees are due biennially by March 1. To qualify for renewal, licensees must certify they have earned at least twenty-four hours of approved continuing medical education credit during the twoyear period preceding renewal.

The board is a member of Federation of Podiatric Medical Examiners and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Board of Podiatric Medicine*

Klamet, Terrence G., president, Wildwood, July 1, 2005;

- VanDam, Lorene, D.P.M., vice president, Springfield, July 1, 2007;
- Appleman, Jeffery, D.P.M., member, Jackson, July 1, 2006;
- Riney, Lois, public member, Ashland, Aug. 16, 2006;
- Visser, H. John, D.P.M., member, Town and Country, July 1, 2008;

Dunn, Becky, executive director.

*\$50 per diem.

State Committee of Psychologists

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0099 / FAX: (573) 526-0661 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 scop@pr.mo.gov www.pr.mo.gov/psychologists.asp

The State Committee of Psychologists was created in 1977 by the 79th General Assembly in an act codified as Chapter 337, RSMo. The committee is charged with the regulation of matters related to the examination, licensure, registration and discipline of individuals practicing psychology in Missouri.

The committee is composed of eight members: seven psychologists and one voting public member. Members are appointed by the governor upon the recommendation of the director of the Division of Professional Registration and upon the advice and consent of the Senate. The term of office of each member is five years.

The committee is a member of the Association of State and Provincial Psychology Boards (ASPPB) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).



TERRENCE G. KLAMET, D.P.M. President, State Board of Podiatric Medicine



JEFFERY APPLEMAN, D.P.M. Member, State Board of Podiatric Medicine



LORENE VanDAM, D.P.M Vice President, State Board of Podiatric Medicine



LOIS RINEY Public Member, State Board of Podiatric Medicine



BECKY DUNN Executive Director, State Board of Podiatric Medicine

State Committee of Psychologists*

- Good, Glenn, Ph.D., chair, Columbia, Aug. 28, 2004;
- Copeland, Thomas, Ph.D., secretary, Kansas City, Aug. 21, 2003;
- Harris, Rochelle, Ph.D., member, Kansas City, Aug. 28, 2006;
- Kramer, Laurel, Ph.D., member, Jefferson City, Aug. 28, 2006;
- Johnstone, George (Brick), Ph.D., member, Columbia, Aug. 24, 2008;



GLENN GOOD, Ph.D. Chair, State Committee of Psychologists



GEORGE (Brick) JOHNSTONE, Ph.D., Member, State Committee of Psychologists



THOMAS COPELAND, Ph.D. Secretary, State Committee of Psychologists



CHRISTOPHER MAGLIO, Ph.D. Member, State Committee of Psychologists

Maglio, Christopher, Ph.D., member, Kirksville, Sept. 29, 2007;

Sanders-Thompson, Vetta, Ph.D., member, St. Louis, Aug. 28, 2002;

McCullough, Willa, M.Ed., public member, Festus, Aug. 20, 2006;

Groose, Pamela, executive director.

* \$50 per diem.

Missouri Real Estate Commission

3605 Missouri Blvd., PO Box 1339 Jefferson City 65102 Telephone: (573) 751-2628 / FAX: (573) 751-2777 TT: (800) 735-2966 Voice Relay: (800) 735-2466 / realestate@pr.mo.gov www.pr.mo.gov/realestate.asp

The Missouri Real Estate Commission was created by an act of the 61st General Assembly and approved by the governor on July 31, 1941.

Board members are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. The commission consists of seven voting members. Six of those members must have at least 10 years experience as real estate brokers. A public member serves as



ROCHELLE HARRIS, Ph.D. Member, State Committee of Psychologists



LAUREL KRAMER, Ph.D. Member, State Committee of Psychologists



VETTA SANDERS-THOMPSON, Ph.D., Member, State Committee of Psychologists



WILLA McCULLOUGH, M.Ed. Public Member, State Committee of Psychologists



PAMELA GROOSE Executive Director, State Committee of Psychologists

the seventh member. Each commissioner is appointed for a five-year term.

Under the provisions of the Real Estate Act, no real estate broker or salesperson may act as such without first procuring a license from the commission. Other responsibilities include investigating complaints generated by consumers against the acts of a real estate licensee and auditing real estate escrow accounts to verify proper handling of buyers' earnest money. The commission also approves all real estate pre-licensing and continuing education courses.



ANDREA J. LAWRENCE Chair, Missouri Real Estate Commission



JOHN F. YOUNGHANZ Vice Chair, Missouri Real Estate Commission



JANET W. HUNT Member, Missouri Real Estate Commission



SHARON KEATING Member, Missouri Real Estate Commission



THALLIS MALONE Member, Missouri Real Estate Commission



MARY L. VERNASSIE Member, Missouri Real Estate Commission



JANET CARDER Executive Director, Missouri Real Estate Commission

The commission meets regularly to review complaints, investigations and audits and to take up other matters. The Missouri Real Estate Commission may perform duties necessary to carry out the provisions of the real estate license law.

The board is a member of the American Association of Real Estate License Law Officials (AREL-LO) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Real Estate Commission*

- Lawrence, Andrea J., chair, Chesterfield, Oct. 16, 2006;
- Younghanz, John F., vice chair, Kansas City, Oct. 13, 2005;
- Hunt, Janet W., member, St. Louis, Oct. 16, 2008;
- Keating, Sharon, member, Jefferson City, Oct. 16, 2007;
- Malone, Thallis, member, Florissant, Feb. 17, 2006;
- Vernassie, Mary L., member, Kansas City, Oct. 16, 2005;

Vacancy, (1);

Carder, Janet, executive director.

Missouri Real Estate Appraisers Commission

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0038 / FAX: (573) 526-3489 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 reacom@pr.mo.gov www.pr.mo.gov/appaisers.asp

The Missouri Real Estate Appraisers Commission was created in 1990 by the 85th General Assembly for the purpose of certifying and licensing qualified persons engaged in the practice of real estate appraising. The Real Estate Appraisers Commission consists of six appraiser members and one public member. All members of the commission are nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate. An appraiser appointee is designated as chair by the governor.

The committee is a member of Association of Appraiser Regulatory Officials (AARO) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

^{* \$50} per diem.



SHARON K. LOWMAN Chair, Missouri Real Estate Appraisers Commission



DARRYL (Skip) KNOPF Member, Missouri Real Estate Appraisers Commission

Missouri Real Estate Appraisers Commission*

- Lowman, Sharon K., chair, Sedalia, Sept. 12, 2005;
- Knopf, Darryl (Skip), member, St. Louis, Sept. 12, 2006;
- McCann-Beatty, E. Gail, member, Kansas City, Sept. 12, 2006;
- Polete, Glennon R., member, Farmington, Sept. 12, 2006;

Vacancy, (3);

Wilson, Kristi, executive director.

*\$50 per diem.

Missouri Board for Respiratory Care

3605 Missouri Blvd. PO Box 1335, Jefferson City 65102 Telephone: (573) 522-5864 / FAX: (573) 526-3464 TT: (800) 735-2966 Voice Relay: (800) 735-2466 rcp@pr.mo.gov www.pr.mo.gov/respiratorycare.asp

The Missouri Board of Respiratory Care was created in 1989 by an act of the Missouri General Assembly to license and regulate individuals engaged in the practice of respiratory care. The seven-member board is nominated by the director of the Division of Professional Registration and appointed by the governor; confirmed by the Senate; and comprised of four respiratory care practitioners, one physician, one hospital administrator and one public member.

The board is responsible for administering the respiratory care practice act. The board has the authority to investigate complaints and discipline licensees. It is funded by fees collected from the issuance and renewal of licenses.

Meetings are held at the request of the chair or as the board may determine necessary. The board must meet with the division at least twice each year.



E. GAIL McCANN-BEATTY Member, Missouri Real Estate Appraisers Commission



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GLENNON R. POLETE Member, Missouri Real Estate Appraisers Commission



KRISTI WILSON Executive Director, Missouri Real Estate Appraisers Commission

The committee is a member of American Association of Respiratory Care (AARC), National Board for Respiratory Care (NBRC) and participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Board for Respiratory Care*

- Tyler, Katherine A., R.R.T., chair, Oak Grove, April 3, 2005;
- Gragg, Martha, R.N., M.S.N., C.P.H.Q., vicechair/hospital administrator, Milan, April 3, 2006;
- Seyer, Cindy, R.R.T., secretary, Cape Girardeau, April 3, 2007;
- Houchin, Aubra A., D.O., member, St. Charles, April 3, 2004;
- Hogan, Rosemary, R.R.T., member, Columbia, April 3, 2006;
- McGregor, Fernando, R.R.T., member, Independence, April 13, 2007;
- Wheeler-Jones, Mary, public member, St. Louis, April 3, 2005;
- Kinkade, Kevin, R.Ph., executive director.

*\$50 per diem.



KATHERINE A. TYLER, R.R.T. Chair, Missouri Board for Respiratory Care



MARTHA GRAGG, R.N., M.S.N., C.P.H.O. Vice Chair/Hospital Administrator Missouri Board for Respiratory Care



CINDY SEYER, R.R.T. Secretary, Missouri Board for Respiratory Care



AUBRA A. HOUCHIIN, D.O. Member, Missouri Board for Respiratory Care



ROSEMARY HOGAN, R.R.T. Member, Missouri Board for Respiratory Care



FERNANDO McGREGOR, R.R Member, Missouri Board for Respiratory Care

State Committee for Social Workers

3605 Missouri Blvd., PO Box 1335 Jefferson City 65102 Telephone: (573) 751-0885 / FAX: (573) 526-3489 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 Icsw@pr.mo.gov www.pr.mo.gov/socialworkers.asp

The State Committee for Social Workers was established with the passage of Senate Bill 246 during the 1990 legislative session. The committee consists of six licensed clinical social workers, two licensed baccalaureate social workers and one public member nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate.

The committee is responsible for promulgating rules, licensing applicants, responding to consumer complaints and disciplining the licenses of individuals who violate the practice act. The committee also determines the requirements for licensure and establishes the ethical standards for licensed social workers.

The committee is a member of the Association of Social Work Boards (ASWB) and partici-



MARY WHEELER-JONES Public Member, Missouri Board for Respiratory Care



KEVIN KINKADE, R.Ph. Executive Director, Missouri Board for Respiratory Care

pates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

State Committee for Social Workers*

- Comer, Jenise, L.C.S.W., chair, Kansas City, Oct. 23, 2007;
- Agler, Hal, L.C.S.W., member, Springfield, October 23, 2007;
- Burkemper, Ellen, Ph.D., member, Troy, October 2, 2005;
- Pasierb, Catherine, L.C.S.W., member, Arnold, Oct. 23, 2006;
- Sundet, Paul A., Ph.D., L.C.S.W., member, Columbia, Oct. 23, 2004;
- **Overton, Jane,** public member, Kansas City, Oct. 2, 2005;
- Vacancy, (1);
- Beauchamp, Vanessa, executive director.

* \$70 per diem.

Office of Tattooing, Body Piercing and Branding

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102 Telephone: (573) 526-8288 / FAX: (573) 526-3489 TT: (800) 735-2966 / Voice Relay: (800) 735-2466



JENISE COMER, L.C.S.W. Chair, State Committee for Social Workers



HAL AGLER, L.C.S.W. Member, State Committee for Social Workers



ELLEN BURKEMPER, Ph.D. Member, State Committee for Social Workers



CATHERINE PASIERB, L.C.S.W. Member, State Committee for Social Workers



PAUL A. SUNDET, Ph.D., L.C.S.W. Member, State Committee for Social Workers



JANE OVERTON Public Member, State Committee for Social Workers



VANESSA BEAUCHAMP Executive Director, State Committee for Social Workers and Office of Tattoo, Body Piercing and Branding

tattoo@pr.mo.gov www.pr.mo.gov/tattooing.asp

The Office of Tattooing, Body Piercing and Branding was organized in 1998 under the Department of Economic Development, Division of Professional Registration by the Missouri Legislature to license and regulate tattooists, body piercers, branders and establishments.

The office/division is responsible for enforcing sections 324.520–324.524, RSMo. Rules and regulations have been implemented relative to the hygienic practices of tattooing, body piercing and branding, and sanitary operations of tattoo, body piercing and branding establishments.

The office/division is further responsible for reviewing applications, conducting inspections of the establishments, reviewing complaints and imposing discipline if cause exists.

Missouri Veterinary Medical Board

3605 Missouri Blvd., PO Box 633 Jefferson City 65102 Telephone: (573) 751-0031 / FAX: (573) 526-2966 TT: (800) 735-2966 / Voice Relay: (800) 735-2466 Email: vets@mail.state.mo.us vets@pr.mo.gov www.pr.mo.gov/veterinarian.asp

The Missouri Veterinary Medical Board was created in 1904 and consists of five licensed veterinarians, one of whom is the state veterinarian who serves as an ex officio member of the board, and one public member. The board is nominated by the director of the Division of Professional Registration and appointed by the governor with the advice and consent of the Senate for terms of four years. No more than three members of the board may belong to the same political party.

The Missouri Veterinary Medical Practice Act, revised in 1992, protects the citizens of the state through the examination, licensure and regulation of doctors of veterinary medicine and veterinary technicians. It authorizes the board to respond to consumer complaints, investigate and file formal complaints against licensees who violate the law.

The board appoints a Veterinary Technician Examining Committee, consisting of two veterinarians, two veterinary technicians and the executive director, to administer the examinations for registration for veterinary technicians.





ROGER D. SHAW JR. Chair/Public Member, Missouri Veterinary Medical Board



STEPHEN GOFF, D.V.M. Member, Missouri Veterinary Medical Board



DAVID GOURLEY, D.V.M. Member, Missouri Veterinary Medical Board



LINDA HICKMAN-FOUNTAIN, D.V.M., Member, Missouri Veterinary Medical Board



JEAN STARK, D.V.M. Member, Missouri Veterinary Medical Board



SHANE BROOKSHIRE, D.V.M. Ex Officio Member, Missouri Veterinary Medical Board

DANA HOELSCHER Executive Director, Missouri Veterinary Medical Board

The board is entirely self-sustaining by means of fees derived from issuance of new licenses, registrations and facility permits and the annual renewal of those licenses and permits.

The board is a member of the American Association of Veterinary State Boards and the Federation of Association of Regulatory Boards (FARB). The board participates in the Clearinghouse on Licensure, Enforcement and Regulation (CLEAR).

Missouri Veterinary Medical Board*

- Shaw, Roger D. Jr., chair/public member, Birch Tree, Aug. 16, 2005;
- Goff, Stephen, D.V.M., member, Grant City, Aug. 29, 2004;
- Gourley, David, D.V.M., member, Mountain Grove, Aug. 29, 2006;
- Hickman-Fountain, Linda, D.V.M., member, Thompson, Aug. 29, 2006;
- Stark, Jean, D.V.M., member, Fayette, Aug. 23, 2005;
- Brookshire, Shane, D.V.M., ex officio member, Rolla;

Hoelscher, Dana, executive director.

*\$50 per diem.