



# Department of Revenue

Truman State Office Bldg.  
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The Department of Revenue is one of the largest and most comprehensive of Missouri's state departments. It was established in 1945 to serve as the central collection agency of all state revenue. The department also collects state and local taxes, and administers the state's motor vehicle and driver licensing laws, including the titling and registration of motor vehicles and the licensing of Missouri's drivers.

## Office of the Director

The Director's Office, which includes the director, deputy director and other key staff, is responsible for overall guidance and setting policy for the department. The office includes a legislative liaison, who manages the department's relationships with the legislature and other governmental branches, and a director of communications, who works with the news media and acts as the department's spokesperson.

## Administration Division

The Administration Division is responsible for human resources and a host of other internal issues, such as printing forms, compliance reviews and general financial services.

The **Financial & General Services Bureau** is responsible for all accounting, procurement, banking and general service matters.

The **Human Resource Services & Development Bureau** is in charge of personnel issues, training, compliance with state and federal employment laws, and the department's affirmative action and diversity programs.

The **Internal Compliance Bureau** evaluates the department's administrative, operational and internal accounting controls. Findings are independently reported to the department director.

The **Process, Innovation and Communication Center** works with all of the department's divisions to meet their process and communication goals. The center updates the department's internet and intranet web sites, trains department personnel to be more effective and updates department forms to be more customer-friendly.



ALANA M. BARRAGÁN-SCOTT  
Acting Director



JULIE SCHEPPERS  
Executive Assistant to the Director



GLEND A BECK  
Executive Assistant to the  
Deputy Director



CHRIS PIEPER  
Legislative Liaison



TED FARNEN  
Director of Communications



LYNN BEXTEN  
Director  
Administration Division

## Legal Services Division

The Legal Services Division ensures the department's compliance with state and federal law and internal policies.

The **General Counsel's Office** advises the director and department divisions on all legal matters and represents the department in courts and administrative tribunals.

The **Criminal Investigation Bureau** develops information, investigates and works with law enforcement agencies to assist in the discovery and prosecution of individuals or businesses suspected of violating the laws administered by the department.

## Motor Vehicle and Driver Licensing Division

The Motor Vehicle and Driver Licensing Division provides a variety of services to owners of cars, trucks, motorcycles and boats. It also helps keep Missouri roads safer by maintaining records of serious violations of Missouri's traffic laws.

The **Driver Licensing Bureau** helps citizens obtain or renew their driver licenses. It also processes records relating to traffic violation point assessments and uninsured motorists. The bureau also tracks administrative alcohol violations and those who fail to appear in court for a variety of traffic-related offenses.

The **License Offices Bureau** manages the operations of the 183 contract offices throughout the state. The offices provide many of the most common driver license/motor vehicle services for Missourians. The management of the offices is now bid out to independent contractors.

The **Motor Vehicle Bureau** provides services for motor vehicle owners, such as issuing or renewing license plates or obtaining owner titles. The bureau also works with new and used automobile dealers and also helps salvage dealers and leasing companies acquire registration certificates.

## Taxation Division

The Taxation Division is responsible for collecting Missouri's taxes and administering the state's tax laws.

The **Business/Personal Tax Bureau** oversees processing and administration of the state's business and personal taxes. These include the individual income tax, the business income tax, local and state sales/use taxes, the state motor fuels tax, excise taxes and employee withholdings taxes.

The **Collections/Taxpayer Assistance Bureau** works diligently to collect the taxes that are authorized by Missouri law. It also helps citizens who need assistance in filling out tax returns. Taxpayers can either directly contact the bureau or go to one of the seven tax assistance offices located throughout Missouri.

The **Field Compliance Bureau** audits in-state and out-of-state taxpayers to ensure compliance with Missouri's business tax laws.

## State Lottery Commission

PO Box 1603, 1823 Southridge Dr.  
Jefferson City 65102-1603  
Telephone: (573) 751-4050 / FAX: (573) 751-5188  
www.molottery.com

On Nov. 6, 1984, Missouri voters authorized the Missouri General Assembly to establish a Missouri state lottery.



JACKIE BEMBOOM  
Director, Motor Vehicle and  
Driver Licensing Division



KIP STETZLER  
Director  
Taxation Division

The State Lottery Commission supervises the lottery by issuing rules and appointing a director. The commission is also guided by laws, approved by the General Assembly, that deal with the lottery. These laws cover topics such as distribution of lottery funds, conflicts of interest, who may play the lottery, criminal penalties and taxation of lottery winnings. The director runs the day-to-day business of the lottery, including hiring employees, issuing licenses and negotiating contracts with vendors. The governor, with the advice and consent of the Senate, appoints the five-member commission. No more than three members may be of the same political party. Commissioners receive no salary and serve three-year terms.

The attorney general provides legal services for the lottery, and the state auditor reviews operations by conducting audits.

## State Tax Commission

Truman State Office Bldg., Rm. 840  
Jefferson City 65101  
Telephone: (573) 751-2414 / FAX: (573) 751-1341  
www.stc.mo.gov  
Email: stc@stc.mo.gov

The present State Tax Commission was created by an act of the 63rd General Assembly identified in Section 138.190, RSMo.

The commission is composed of three members who are chosen from the two major political parties. The members are appointed by the governor with the advice and consent of the Senate.

The authority of the commission is further defined and articulated in the landmark Supreme Court decision of *State ex. rel. Cassilly v. Riney*, which provided the genesis for the statewide equalization of assessments. The commission was created to perform five basic functions. These functions are:

1. equalize assessments;
2. conduct *de novo* judicial hearings regarding valuation and classification appeals from local boards of equalization in individual assessment cases;

3. formulate and implement statewide assessment policies and procedures to comport with statutory and constitutional mandates;
4. supervise local assessing officials and local assessment programs to ensure compliance with statewide policy requirements; and
5. assess the distributable property of railroads and public utilities.

### **State Tax Commission**

**Davis, Bruce E.**, (R), chair, Columbia, Jan. 23, 2010;

**Tidwell, Jennifer**, (D), member, Kansas City, Jan. 23, 2008;

**Nordwald, Charles**, (R), member, Warrenton, Jan. 23, 2012.