



Department of Transportation

Transportation Office Bldg.
105 W. Capitol Ave., PO Box 270, Jefferson City 65102
Telephone: (573) 751-2551
Customer service telephone: 1-888-275-6636 (ASK MoDOT)
www.modot.org

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,685 miles of highways and 10,249 bridges throughout the state. The agency employs approximately 6,300 people. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining, and improving the state's transportation systems.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation's director and secretary to the commission.

State Highways and Transportation Commission*

Gach, David A., (D), chair, St. Joseph, March 2011;
Farber, Rudolph E., (R), vice chair, Neosho, March 2013;
Michie, Duane S., (R), Hayti, March 2009;
Nichols, Grace M., (D), St. Charles, March 2013;
Carmichael, Joe, (D), Springfield, March 2015;
Vacancy (1).

*\$25 per diem



DAVID A. GACH
Chair, Highways and
Transportation Commission



RUDOLPH E. FARBER
Vice Chair, Highways and
Transportation Commission



DUANE S. MICHIE
Member, Highways and
Transportation Commission



GRACE NICHOLS
Member, Highways and
Transportation Commission



JOE CARMICHAEL
Member, Highways and
Transportation Commission

Director's Office

MoDOT's daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director is assisted by a chief engineer, who is in charge of MoDOT's road and bridge design, construction and maintenance activities statewide and a chief financial officer, who is responsible for the financial and administrative operations. The directors of Community Relations, Governmental Relations, Organizational Results, Audits and Investigations and Chief Counsel's Office also report directly to the department director.

Commission Secretary's Office

The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.

Department Mission, Tangible Results

The department's mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.

In addition to the department's mission, 18 tangible results drive the organization's operations. The 18 results are outcomes Missourians expect to see as MoDOT fulfills its mission. They are:

- uninterrupted traffic flow;
- smooth and unrestricted roads and bridges;
- safe transportation system;
- roadway visibility;
- personal, fast, courteous and understandable response to customer requests;
- partner with others to deliver transportation services;
- leverage transportation to advance economic development;
- innovative transportation solutions;
- fast projects that are of great value;
- environmentally responsible;
- efficient movement of goods;
- easily accessible modal choices;
- customer involvement in transportation decision making;
- convenient, clean and safe roadside accommodations;
- best value for every dollar spent;
- attractive roadides;
- advocate for transportation issues;
- accurate, timely, understandable and proactive transportation information.

To achieve these results, the department is divided into three teams: **System Delivery, System Facilitation and Organizational Support**. The three teams are organized around delivering the 18 tangible results.

System Delivery Team

The chief engineer oversees the **System Delivery Team**, which is responsible for MoDOT's 10 districts, Multimodal Operations, Bridge, Design, Transportation Planning, Construction and Materials, External Civil Rights, Maintenance, Right of Way, Motor Carrier Services, Traffic and Highway Safety. The directors of program delivery, system management and multimodal operations, as well as the 10 district engineers, report to the chief engineer.



PETE RAHN
Director



PAM HARLAN
Secretary to the Commission



KEVIN KEITH
Chief Engineer



ROBERTA BROEKER, C.P.A.
Chief Financial Officer

District Offices

To facilitate providing the state highway and transportation program, the department divides the state into 10 geographical districts: Northwest, North Central, Northeast, Kansas City area, Central, St. Louis area, Southwest, Springfield area, South Central and Southeast. A district engineer administers the department's work within each district.

District 1 (Northwest) headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Harrison, Holt, Nodaway and Worth counties. The counties cover a land area of about 6,049 square miles and have a total population of about 201,837. District 1 has a total of 3,120 miles of state highways.

District 2 (North Central) headquarters, Macon. The district consists of Adair, Carroll, Chariton, Grundy, Howard, Linn, Livingston, Macon, Mercer, Putnam, Randolph, Saline, Schuyler and Sullivan counties. The counties cover a land area of about 8,040 square miles and have a total population of about 177,206. District 2 has a total of 3,749 miles of state highways.

District 3 (Northeast) headquarters, Hannibal. The district consists of Audrain, Clark, Knox, Lewis, Lincoln, Marion, Monroe, Montgomery, Pike, Ralls, Scotland, Shelby and Warren counties. The counties cover a land area of about 7,017 square miles and have a total population



DON WICHERN
District 1—Northwest
St. Joseph



DANIEL C. NIEC
District 2—North Central
Macon



PAULA GOUGH
District 3—Northeast
Hannibal



BETH WRIGHT
District 4—Kansas City Area
Lee's Summit



ROGER SCHWARTZE
District 5—Central
Jefferson City



ED HASSINGER
District 6—St. Louis Metro
Chesterfield



REBECCA J. BALTZ
District 7—Southwest
Joplin



KIRK JURANAS
District 8—Springfield Area
Springfield

of about 201,088. District 3 has a total of 3,325 miles of state highways.

District 4 (Kansas City area) headquarters, Lee's Summit. The district consists of Cass, Clay, Henry, Jackson, Johnson, Lafayette, Platte and Ray counties. The counties cover a land area of about 4,900 square miles and have a total population of about 1,121,328. District 4 has a total of 2,449 miles of state highways.

District 5 (Central) headquarters, Jefferson City. The district consists of Benton, Boone, Callaway, Camden, Cole, Cooper, Gasconade, Maries, Miller, Moniteau, Morgan, Osage and Pettis counties. The counties cover a land area of about 7,802 square miles and have a total population of about 452,928. District 5 has a total of 3,617 miles of state highways.

District 6 (St. Louis Metro) headquarters, Chesterfield. The district consists of the City of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The counties cover a land area of 2,707 square miles and have a total population of about 1,940,293. District 6 has a total of 1,533 miles of state highways.

District 7 (Southwest) headquarters, Joplin. The district consists of Barry, Barton, Bates, Cedar, Dade, Jasper, Lawrence, McDonald, Newton, St. Clair and Vernon counties. The counties cover a land area of about 7,139 square miles and have a total population of about



TOM STEHN
District 9—South Central
Willow Springs



MARK SHELTON
District 10—Southeast
Sikeston

343,949. District 7 has a total of 3,376 miles of state highways.

District 8 (Springfield area) headquarters, Springfield. The district consists of Christian, Dallas, Douglas, Greene, Hickory, Laclede, Ozark, Polk, Stone, Taney, Webster and Wright counties. The counties cover a land area of about 7,448 square miles and have a total population of about 518,769. District 8 has a total of 3,678 miles of state highways.

District 9 (South Central) headquarters, Willow Springs. The district consists of Carter, Crawford, Dent, Howell, Iron, Oregon, Pulaski, Phelps, Ripley, Reynolds, Shannon, Texas and Washington counties. The counties cover a land area of about 9,889 square miles and have a



DAVE NICHOLS
Director, Program Delivery



BRIAN WEILER
Director
Multimodal Operations



JOE PESTKA
Administrator of Aviation



ROD MASSMAN
Administrator of Railroads



STEVE BILLINGS
Administrator of Transit



SHERRIE TURLEY
Administrator of Waterways



DENNIS HECKMAN
State Bridge Engineer

total population of about 257,810. District 9 has a total of 3,751 miles of state highways.

District 10 (Southeast) headquarters, Sikeston. The district consists of Bollinger, Butler, Cape Girardeau, Dunklin, Madison, Mississippi, New Madrid, Pemiscot, Perry, Scott, St. Francois, Ste. Genevieve, Stoddard and Wayne counties. The counties cover a land area of about 7,954 square miles and have a total population of about 394,779. District 10 has a total of 3,885 miles of state highways.

Multimodal Operations

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

Aviation

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.

Railroads

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway/rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

Transit

The transit section assists in the financial and technical support of the state's public transit and specialized paratransit systems. This function is carried out through the administration of state and federal programs relating to general public transportation and specific programs for nonprofit agencies serving the mobility needs of senior citizens and people with disabilities.

Waterways

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri's navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

Program Delivery

The director of program delivery reports to the chief engineer and oversees the following divisions: Bridge, Design, Right of Way, Construction and Materials, Transportation Planning and External Civil Rights.

Bridge Division

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-spe-



KATHY HARVEY
State Design Engineer



KELLY LUCAS
Right of Way Director



DAVE AHLVERS
State Construction and Materials
Engineer



MACHELLES WATKINS
Transportation Planning Director

cific job provisions. The division also oversees the inspection of city and county bridges, while MoDOT's Maintenance Division inspects state bridges.

Design

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects, ground surveys and aerial photography, public involvement meetings, consideration of social, environmental and economic factors, detailed plan design and the development of specifications and cost estimates for highway projects prior to advertising for bids.

Right-of-Way

Right-of-Way acquires realty rights for constructing and improving state highways and related facilities. It also disposes of real estate no longer needed for Missouri's transportation system and regulates outdoor advertising and salvage yards.

Construction and Materials

Construction and Materials administers contracts and performs material testing to ensure that projects are of high quality and completed on time and within budget. The division also provides geotechnical information for the design of highways and bridges.

Transportation Planning

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department's highway and bridge construction program.

External Civil Rights

The External Civil Rights Division is responsible for directing the department's external affirmative action, equal opportunity and



LESTER WOODS JR.
External Civil Rights Director



DON HILLIS
Director, System Management

nondiscrimination programs, which includes the Disadvantaged Business Enterprise (DBE) Program, On-the-Job Training Program, Equal Employment Opportunity, Title VI, ADA and all other nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

Additionally, the division oversees the Missouri Regional Certification Committee, which is a one-stop-shop for certifying DBEs statewide and includes the St. Louis Lambert Airport, Metro, the Mid-America Regional Council, the City of Kansas City and the Kansas City Area Transportation Authority.

System Management

The director of system management reports to the chief engineer and oversees the following divisions: Highway Safety, Maintenance, Motor Carrier Services and Traffic.

This unit provides direction and oversight for safe and efficient management and operation of the state highway system.

Highway Safety

Reducing deaths and serious injuries caused by traffic crashes on Missouri roadways is the



LEANNA DEPUÉ
Director, Highway Safety



JIM CARNEY
State Maintenance Engineer



JAN SKOUBY
Director, Motor Carrier Services



EILEEN RACKERS
State Traffic Engineer

goal of the Highway Safety Division. Highway Safety staff concentrate their efforts in areas that are proven effective in preventing deaths and injuries from motor vehicle crashes - education, enforcement, engineering, emergency medical services and public policy.

Maintenance

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.



DEBBIE RICKARD
Controller



RUDY NICKENS
Director
Equal Opportunity and Diversity

Motor Carrier Services

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri's motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

Traffic

The Traffic Division is responsible for the safe and efficient movement of people and goods on the state highway system. The division supports signing, striping, traffic signal operations, lighting, roadway access and engineering safety programs throughout the state. The Traffic Division also provides statewide coordination of traffic incident management activities, work zone management, and traveler information programs. Additionally the division operates a communications systems for field operations and emergency response.

System Facilitation Team

The department's chief financial officer manages the System Facilitation Team, whose role is to help the System Delivery and Organizational Support teams achieve their tangible results. The Controller's Division, Equal Opportunity and Diversity, General Services, Human Resources, Information Systems, Resource Management and Risk and Benefits Management make up the

System Facilitation Team. The chief financial officer reports to the MoDOT director.

Controller's Division

The Controller's Division is responsible for the department's accounting, financial reporting and financial policy development. The division produces the department's annual comprehensive financial report, which includes the statutorily required audited financial statements.

Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department's workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

General Services

The General Services Division provides support in the areas of facilities management, procurement, distribution center services and fleet management.

Human Resources

The Human Resources Division develops and administers the department's statewide personnel program. The division conducts recruiting for civil engineering positions and man-



BETH RING
Director
General Services



MICKI KNUDSEN
Director
Human Resources



MIKE MILLER
Director
Information Systems



JEFF PADGETT
Director, Risk and Benefits
Management



RICH TIEMEYER
Chief Counsel



BILL ROGERS
Director
Audits and Investigations



MARA CAMPBELL
Director
Organizational Results

ages statewide efforts related to employment; work-life support; classification and pay; and employee training, development, and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

Information Systems

Information Systems provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs, and technology research and evaluations.

Resource Management

The Resource Management Division is responsible for managing the department's state and federal funding and facilitating the efficient and accountable use of fiscal resources.

Risk and Benefits Management

Risk and Benefits Management oversees MoDOT's medical and life insurance plan and administers the department's insurance operations in the areas of workers' compensation, general liability and fleet vehicle liability. The division also provides collection services for

property damage, works to provide a safe and healthful work environment for all MoDOT employees and administers the department's pre-employment/post-offer physical program and the drug and alcohol-testing program.

Organizational Support Team

The third team, Organizational Support, includes the Chief Counsel's Office, Audits and Investigations, Organizational Results, Governmental Relations and Community Relations. These units report directly to the MoDOT director.

Chief Counsel's Office

The chief counsel is appointed by the MoDOT director with the consent of the Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

Audits and Investigations

Audits and Investigations investigates allegations of fraud, waste and abuse, grievances and Equal Employment Opportunities (EEO) complaints. The division analyzes competitive bidding practices and audits district and division internal operations; overhead rates and actual cost agreements between MoDOT and external entities; motor carrier fuel tax returns and apportioned registration fees.

Organizational Results

The Organizational Results Division works to improve organizational performance by researching, developing and implementing business, policy and engineering solutions. Special attention is given to identifying best practices, technologies and new products. Organizational Results also spearheads and directs organizational performance measures.

Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department's objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

Community Relations

The Community Relations Division works to provide information about the commission and the department's programs and services to the public, as well as to MoDOT employees.

Missouri Mississippi River Parkway Commission

The Missouri Mississippi River Parkway Commission (MoMRPC) works to preserve, promote and enhance the scenic, historic and recreational resources of the Mississippi River, to foster economic growth in the corridor along the Mississippi, and to develop the national, scenic and historic parkway known as the Great River Road (GRR). The GRR is a river parkway system utilizing existing Mississippi River Valley roads while preserving the region's landscape quality. The commission promotes and supports tourism, coordinates domestic and international marketing, facilitates efforts to enhance economic development and encourages resource awareness. It also works to leverage dollars for highway improvements, recreational trails, bikeways, scenic overlooks and historic preservation along the Mississippi River.

The Missouri commission is one of the earliest of other such bodies from the 10 states involved in the Great River Road program. Ten commissions were established as part of the National Mississippi River Parkway Commission to act in the planning and implementation of plans for the overall Great River Road development.

Members of the Missouri Mississippi River Parkway Commission

Governor's appointees

Nickell, Frank, Cape Girardeau, chair;
Barker, Silvey, East Prairie;



JAY WUNDERLICH
Director
Governmental Relations



SHANE PECK
Director
Community Relations

O'Leary, Gertrude, Herculaneum;
Walley, George Jr., Hannibal;
Vacancy (1).

Legislative Members

Engler, Sen. Kevin;
McKenna, Sen. Ryan;
Hodges, Rep. Steve;
Tilley, Rep. Steve.

Ex Officio Members

Eiken, Doug, director, Division of State Parks, Department of Natural Resources;
Hagler, Dr. Jon, director, Department of Agriculture;
Hoskins, John, director, Department of Conservation;
Martinez, Linda, director, Department of Economic Development;
Rahn, Pete, director, Department of Transportation;
Smith, Robert, interim director, Division of Tourism.

Technical Committee Members

Cave, Shannon, Department of Conservation;
Grosvenor, Todd, Department of Transportation;
Kross, Mark, secretary to the MoMRPC;
McConnell, Lane, Department of Agriculture;
Ransom, Donald, Department of Economic Development;
Wells, Michael, Department of Natural Resources.

The Great River Road

The concept for a parkway along the Mississippi River originated in Missouri in 1936 when Governor Stark asked the Missouri State Planning Board to consider it. In 1938, the 10-state national Mississippi River Parkway Commission was formed. Congress authorized the development of the Great River Road in 1954 after a two-year feasibility study and resulting report, which recommended a plan for a Mississippi River scenic route development by the states

through which the route would pass. The various state highway departments would administer the plan by improving existing highways to parkway-like standards. It was further recommended that existing highways could be incorporated into a continuous route by interconnecting them where necessary with limited sections of new construction.

The Great River Road provides three major benefits: (1) it represents a concentrated effort to protect and conserve the natural and cultural environment of the Mississippi River corridor; (2) the road provides a diverse experience for the vacation traveler and residents that is both enjoyable and educational through the river's major scenic and historic areas; and (3) it provides a positive economic impact on the region serving as an important part of the nation's transportation system. The program has provided important funds for road improvements and enhancements in a predominately rural section of the nation. The focus of the MRPC has shifted from solely designating and constructing the GRR to encompassing tourism, economic development and natural/cultural resource awareness.

Metro

707 N. First St., St. Louis 63102
Telephone: (314) 982-1400

Origin

Metro of the Missouri-Illinois Metropolitan District was established September 20, 1949 by compact between the states of Missouri and Illinois to make plans for the overall development of the St. Louis metropolitan area and to carry out specific projects. In the following year, the U.S. Congress and the president approved the compact. The compact was authorized by legislative acts of the two states and was consented to by the Congress as required by Article I, Section 10, and Clause 3 of the Constitution of the United States. Under subsequent legislation, the two states agreed to amend the original compact. These changes were approved by the Congress and the president in 1959.

The compact was further amended by Illinois in 1979 and Missouri in 1980 to broaden Metro's powers to include the authority to acquire and operate facilities handling refuse or waste derived resources, fuel or energy.

Scope and Function

The compact created the Missouri-Illinois Metropolitan District to include the City of St. Louis and the Counties of St. Louis, St. Charles, and Jefferson in Missouri and Madison, Monroe, and St. Clair in Illinois. Within this district, Metro has two functions. First, it is empowered to construct, maintain, own and operate specific facilities including bridges, tunnels,

airports, wharves, docks, warehouses, grain elevators, passenger transportation facilities and air, water, rail and motor vehicle terminal facilities. Second, it is authorized to make plans for coordination of streets, highways, parking areas, terminals, water supply, sewage and drainage facilities, recreational facilities, land-use patterns, and other matters in which joint or coordinated action of the communities within the areas will be generally beneficial.

Metro is authorized to issue revenue bonds, collect fees and receive funds from federal, state, local and private agencies. Metro has no taxing powers.

Administration

Metro's 10-member board provides overall leadership and policy direction for the agency, and is comprised of five members from Illinois and five members from Missouri. In Missouri, members are selected by the governor. In Illinois, the Chairman of the Board for both St. Clair and Madison counties appoint their representatives. Members of the Board serve their five-year term without compensation and must be resident voters of their state, as well as reside within the bi-state metropolitan region.

Metro Board

Watson, Jeffrey K., chairman, Illinois;
McKinney, Lewis L. Jr., vice chair, Missouri;
Cahill, Kevin S., secretary, Missouri;
Dietzel, David A., treasurer, Illinois;
LaBore, Dr. Richard, Missouri;
Scott, Hugh III, Missouri;
Schoemehl, Vincent C. Jr., Missouri;
Coleman, Fonzy, Illinois;
Rosborg, Dr. James T., Illinois;
Kicielinski, Tadas, Illinois.

Kansas City Area Transportation Authority

1200 E. 18th St., Kansas City, MO 64108
Telephone: (816) 346-0200

Background

The Kansas City Area Transportation Authority (KCATA) was formed with the signing of a bi-state compact created by the Missouri and Kansas legislatures on December 28, 1965. The compact was authorized by legislation enacted by the 73rd General Assembly of the state of Missouri (Revised Statutes of the State of Missouri 1969, Sections 238.010 to 238.100) and by the 61st Regular session of the Kansas Legislature (Sections 12-2524 to 12-2535 Kansas Statutes Annotated). The compact was approved by the 89th Congress (Public Law 89-599) and the bill signed on September 21, 1966, by President

Lyndon B. Johnson. Actual transit operation began February 1, 1966.

The compact gives the Kansas City Area Transportation Authority (KCATA) responsibility for planning, construction, owning and operating passenger transportation systems and facilities within the seven-county Kansas City metropolitan area. These include the counties of Cass, Clay, Jackson and Platte in Missouri, and Johnson, Leavenworth and Wyandotte in Kansas.

Commissioners

The Area Transportation Authority (ATA) is governed by a 10-member board of commissioners, five from Kansas and five from Missouri. Commissioners serve a maximum of two four-year terms. The commissioners select their own officers on an annual basis.

KCATA Board of Commissioners

Missouri

Mallory, Gary, chair, Cass County;
Rule, Thomas M., Platte County;
Makinen, Robbie W., Jackson County;
Rangel, Juan M. Jr., Clay County;
Mouton, Donovan D., City of Kansas City.

Kansas

Dusek, A.J., vice chair, Wyandotte County;
Caudillo, Irene, Wyandotte County;
Vogt, Margaret, Johnson County;
Huvendick, George, Leavenworth County;
White, James, Kansas City.

Missouri Government Resources on the Web

Executive Branch

Governor

www.gov.mo.gov

Lt. Governor

www.ltgov.mo.gov

Secretary of State

www.sos.mo.gov

State Auditor

www.auditor.mo.gov

State Treasurer

www.treasurer.mo.gov

Attorney General

www.ago.mo.gov

Judicial Branch

Missouri Judiciary

www.courts.mo.gov

Missouri Supreme Court

www.courts.mo.gov/page.asp?id=27

Missouri Appellate Courts

www.courts.mo.gov/page.asp?id=261

Missouri Circuit Courts

www.courts.mo.gov/page.asp?id=321

Office of State Courts Administrator

www.courts.mo.gov/page.asp?id=233

Missouri State Courts Automated

Case Management System

www.courts.mo.gov/casenet

Legislative Branch

Missouri General Assembly

www.moga.mo.gov

Missouri House

www.house.mo.gov

Missouri Senate

www.senate.mo.gov

Executive Departments

Missouri Government Web

www.mo.gov

Office of Administration

www.oa.mo.gov

Agriculture

www.mda.mo.gov

Conservation

www.mdc.mo.gov

Corrections

www.doc.mo.gov

Economic Development

www.ded.mo.gov

Elementary and Secondary Education

www.dese.mo.gov

Health and Senior Services

www.dhss.mo.gov

Higher Education

www.dhe.mo.gov

Insurance

www.insurance.mo.gov

Labor and Industrial Relations

www.dolir.mo.gov

Mental Health

www.dmh.mo.gov

Natural Resources

www.dnr.mo.gov

Public Safety

www.dps.mo.gov

Revenue

www.dor.mo.gov

Social Services

www.dss.mo.gov

Transportation

www.modot.mo.gov

Census Information

Missouri State Census Data Center

mcdc2.missouri.edu/index.shtml

Family & Community History

www.sos.mo.gov/archives/pubs/archweb/history.asp

Missouri Veterans' Commission

www.mvc.dps.mo.gov

Health/Social Services

Missouri Monthly Vital Statistics

www.dhss.mo.gov/VitalStatistics

Missouri Birth/Death Records

www.sos.mo.gov/archives/resources/bdrecords.asp

Missouri Adoption Services

www.dss.mo.gov/cd/adopt.htm

Child Support Enforcement

www.dss.mo.gov/cse

Laws/Regulations

Missouri Constitution

www.moga.state.mo.gov/homecon.asp

Missouri Revised Statutes

www.moga.mo.gov/statutesearch

Code of State Regulations

www.sos.mo.gov/adrules/csr/csr.asp

Missouri Taxes

www.dor.mo.gov/tax/

Professional Registration

www.pr.mo.gov

Missouri Drivers' Guide
www.dor.mo.gov/mvdl/drivers

Education

Missouri School Directory
dese.mo.gov/directory

Missouri Colleges & Universities
highered.mo.gov/ProgramInventory/search.jsp

Missouri Libraries
www.sos.mo.gov/library/libdir.asp

Elections Information

www.govotemissouri.com

Employment/Business

Great Hires
www.greathires.org

Business Services (SOS)
www.sos.mo.gov/business

Missouri Women's Council
www.womenscouncil.org

Missouri Insurance Guides:
Securities Information

www.sos.mo.gov/Securities

Consumer Services
www.insurance.mo.gov/consumer/index.htm

Economic Development Research and Planning (MERIC)
www.missourieconomy.org

Missouri Business Portal
www.business.mo.gov

Federal Government Resources on the Web

Executive Branch

The White House
www.whitehouse.gov

U.S. Department of State
www.state.gov

Judicial Branch

Federal Judicial Center
www.fjc.gov

Legislative Branch

House of Representatives
www.house.gov

Senate
www.senate.gov

Geography/Environment

Missouri Highway Map Request
www.modot.mo.gov/asp/request_informa
tion.shtml?map

Missouri Nature Page
www.mdc.mo.gov/nathis/

Local Information/Contacts

Online Missouri Newspapers
www.mopress.com/

Missouri Chambers of Commerce
mochamber.com

County Clerks
www.sos.mo.gov/elections/countyclerks.asp

Miscellaneous

EASe Job Application System
www.ease.mo.gov

Missouri Digital Heritage
www.sos.mo.gov/mdh/

Missouri Historical Documents
mulibraries.missouri.edu/collections/
documents/mo/mhdb.htm

Missouri Lottery
www.molottery.com

Missouri's Online Services
www.onlineservices.mo.gov

Missouri State Archives Death Records Database
www.sos.mo.gov/archives/resources/death
certificates/

Safe At Home

Address Confidentiality Program
www.sos.mo.gov/safeathome

Safe Savings
www.missourisafesavings.com

Unclaimed Property
www.treasurer.mo.gov/mainucp.asp

Other Important Federal Resources

General Government Information
www.info.gov

Library of Congress
www.loc.gov

Federal Blue Pages
www.usbluepages.gov

Government Toll free Numbers

Office of Secretary of State	
Elections Division	800-669-8683
Securities	800-721-7996
State Library	800-325-0131
State Library–Wolfner Library (Voice)	800-392-2614
State Library–Wolfner Library (TDD)	800-347-1379
Office of State Auditor	
Hotline (Voice/TDD)	800-347-8597
Fraud, Waste and Abuse in State Government	800-347-8597
Office of State Treasurer	
MOST College Savings Plan	888-414-6678
Office of Attorney General	
Consumer Protection/Welfare Fraud	800-392-8222
No Call Registration and Complaints	866-662-2551
Medicaid Fraud Hotline	800-286-3932
Office of Administration	
Central Accident Reporting Office (CARO)/Workers Compensation/State Employees	888-622-7694
Governor's Council on Disabilities	800-877-8249
State Leasing/Facilities Management	800-225-9138
Department of Agriculture	
Ag Innovation Center	866-INOVATE
AgriMissouri Program	888-MO-BRAND
Grape and Wine Program	800-392-WINE
Hay Hotline	800-877-4HAY
State Fair	800-422-3247
Agricultural Statistics	800-551-1014
Department of Conservation	
Operation Game Thief/Operation Forest Arson	800-392-1111
Department of Economic Development	
Business Development and Trade/Community Development	800-523-1434
Division of Tourism	800-877-1234
Missouri Customized Training/Dislocated Workers	800-877-8698
Public Service Commission Consumer Hotline	800-392-4211
Department of Health and Senior Services	
Senior Services Information and Referral	800-235-5503
Emergency and Disease Reporting (24/7)	800-392-0272
Elderly Abuse and Neglect Hotline	800-392-0210
Family Care Safety Registry	866-422-6872
Long-Term Care Ombudsman	800-309-3282
TEL-LINK	800-835-5465
Department of Higher Education	
Information Center	800-473-6757
Department of Insurance, Financial Institutions and Professional Registration	
Consumer Affairs	800-726-7390
Department of Labor and Industrial Relations	
Employee Hotline	800-775-2667
Employment Security Claim Filing/Information	800-320-2519
Fraud Detection, Investigation and Noncompliance Unit	800-592-6003
Department of Mental Health	
Main/Information/Clients Rights/Consumer Safety	800-364-9687
Alcohol and Drug Abuse	800-575-7480
Developmental Disabilities	800-207-9329
Department of Natural Resources	
Department Toll free	800-361-4827
State Parks	800-334-6946
TDD	800-735-2966
Voice	800-735-2466

Department of Public Safety

Crime Victims Compensation	800-347-6881
Arson Hotline	800-392-7766
Highway Patrol Recorded Road Report	888-275-6636

Department of Revenue

Form Ordering Program	800-877-6881
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Department of Social Services (DSS)

Adoption/Foster Care	800-554-2222
Aid to Families with Dependent Children (AFDC)/Correspondence and Information/	800-392-1261
Food Assistance Programs	
Child Abuse/Neglect Hotline	800-392-3738
Child Support Enforcement	800-859-7999
or enforcement specific	866-313-9960
Civil Rights	800-776-8014
Employer Help Line / General information about child support	800-585-9234
Child Support Payment Center	800-225-0530
Rehabilitation Services for the Blind	800-592-6004
School Violence Hotline	866-748-7047
DSS/Division of Legal Services	800-568-4931

DSS/Division of Medical Services

Exception Process	800-392-8030
MC+ For Kids Eligibility (Family Support Division)	888-275-5908
MC+ Managed Care Enrollment Broker Helpline	800-348-6627
MO Healthnet	800-392-2161
Non-Emergency Medical Transportation	866-269-5927
Premium Collections	877-888-2811

Department of Transportation

Customer Service Center	888-275-6636
Highway Safety	800-800-BELT
Permits–Truck, Over Dimension/Overweight	800-877-8499
Road Conditions	800-222-6400

Other

Abuse and Rape Crisis Service	800-303-0013
Auto Safety	800-424-9393
Cafeteria Plan, State Employees	800-659-3035
Crime Victims’ Assistance	800-347-6881
Deferred Compensation/CitiStreet	800-392-0925
Energy Conservation Information	800-361-4827
Environmental Emergency Spills, Hazardous Materials, etc.	800-424-8802
National Response Center	
Federal Information/Product Safety Unit–Consumer Product Safety Commission	800-638-2772
Highway Emergency	800-525-5555
Literacy	800-521-7323
MoDOT and Highway Patrol Employees’ Retirement System	800-270-1271
Missing Children	800-843-5678
Missouri Consolidated Health Care	800-487-0771
Missouri State Employees’ Retirement System (MOSERS)	800-827-1063
Provider Relations–Medicaid Questions (not toll-free)	573-751-2806
Public School Retirement System (PSRS)	800-392-6848
Senate, Pending Legislation and Information Hotline (Session Only)	800-877-5982
Welfare Programs TANF (AFDC)	800-392-1261