



# Department of Transportation

Transportation Office Bldg.  
105 W. Capitol Ave., PO Box 270, Jefferson City 65102  
Telephone: (573) 751-2551  
Customer services telephone: (888) 275-6636  
(888-ASK MoDOT)  
[www.modot.org](http://www.modot.org)

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,702 miles of highways and 10,405 bridges throughout the state. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

## State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining and improving the state's transportation systems.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation's director and secretary to the commission.

## State Highways and Transportation Commission\*

**Carmichael, Lloyd J.**, (D), chair, Springfield, March 2015;

**Miller, Stephen R.**, (R), vice chair, Kansas City, March 2011;

**Martin, Kelley M.**, (R), Kansas City, March 2019;

**Scott, Bryan T.**, (D), St. Louis, March 2017;

**Smith, Gregg C.**, (D), Clinton, March 2019;

**Suelthaus, Kenneth H.**, (R), St. Louis, March 2015.

\*\$25 per diem



LLOYD J. CARMICHAEL  
Chair, Highways and  
Transportation Commission



STEPHEN R. MILLER  
Vice Chair, Highways and  
Transportation Commission



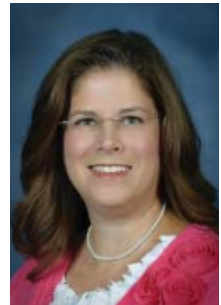
KELLEY M. MARTIN  
Member, Highways and  
Transportation Commission



GREGG C. SMITH  
Member, Highways and  
Transportation Commission



KENNETH H. SUELTHAUS  
Member, Highways and  
Transportation Commission



PAM HARLAN  
Secretary to the  
Commission

## Commission Secretary's Office

The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.

## Director's Office

MoDOT's daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director



DAVE NICHOLS  
Director



ED HASSINGER  
Chief Engineer



ROBERTA BROEKER, C.P.A.  
Chief Financial Officer



RICH TIEMEYER  
Chief Counsel

is assisted by a chief engineer and an assistant chief engineer, who are in charge of MoDOT's road and bridge design, construction and maintenance activities statewide and a chief financial officer, who is responsible for the financial and administrative operations. The directors of the Chief Counsel's Office, Audits and Investigations, Governmental Relations and Customer Relations also report directly to the department director.

### Chief Counsel's Office

The chief counsel is appointed by the MoDOT director with the consent of the Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

### Audits and Investigations

The Audits and Investigations Division performs audits of department operations, external contracts, grant agreements and motor carrier fuel tax returns, and apportioned registrations. The division also investigates fraud, waste and abuse; handles employee grievances and Equal Employment Opportunity complaints; and analyzes competitive bidding practices.

### Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department's objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

### Customer Relations

The Customer Relations Division provides information about the commission and the department's projects, programs and services to the public, its partners and MoDOT employees. The division also works to improve MoDOT's efficiency through performance management and



KATHY HARVEY  
Assistant Chief Engineer



BILL ROGERS  
Director  
Audits and Investigations



JAY WUNDERLICH  
Director  
Governmental Relations



MARA CAMPBELL  
Director  
Customer Relations

to implement processes, plans and programs to streamline the agency's operations.

### District Offices

To facilitate providing the state highways and transportation program, the department divides the state into seven geographical districts: northwest, northeast, Kansas City, central, St. Louis, southwest and southeast. A district engineer administers the department's work within each district.



DON WICHERN  
Northwest, St. Joseph



PAULA GOUGH  
Northeast, Hannibal



DANIEL C. NIEC  
Kansas City, Lee's Summit



DAVID SILVESTER  
Central, Jefferson City

**Northwest District** — headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties. The counties cover a land area of about 10,769 square miles and have a total population of about 280,638 and a total of 5,281 miles of state highways.

**Northeast District** — headquarters, Hannibal. The district consists of Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe, Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren counties. The counties cover a land area of about 9,246 square miles, and have a total population of about 292,863 and a total of 4,526 miles of state highways.

**Kansas City District** — headquarters, Lee's Summit. The district consists of Cass, Clay, Jackson, Johnson, Lafayette, Pettis, Platte, Ray and Saline counties. The counties cover a land area of about 5,650 square miles, and have a total population of about 1,259,938 and a total of 3,042 miles of state highways.

**Central District** — headquarters, Jefferson City. The district consists of Boone, Callaway, Camden, Cole, Cooper, Crawford, Dent, Gasconade, Howard, Laclede, Maries, Miller, Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties. The counties cover a land area of about 11,234 square miles, and have a total population of about 652,456 and a total of 5,242 miles of state highways.

**St. Louis District** — headquarters, Chesterfield. The district consists of the city of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The district covers a land area of more than 2,700 square miles and has a total population of approximately 2,000,000 and a total of 1,677 miles of state highways.

**Southwest District** — headquarters, Springfield. The district consists of Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene, Henry, Hickory, Jasper, Lawrence, McDonald,



REBECCA J. BALTZ  
Southwest, Springfield



MARK SHELTON  
Southeast, Sikeston

Newton, Polk, St. Clair, Stone, Taney, Vernon and Webster counties. The counties cover a land area of about 13,274 square miles and have a total population of about 926,656 and a total of 6,533 miles of state highways.

**Southeast District** — headquarters, Sikeston. The district consists of Bollinger, Butler, Cape Girardeau, Carter, Douglas, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, St. Francois, Ste. Genevieve, Stoddard, Texas, Wayne and Wright counties. The counties cover a land area of about 16,730 square miles and have a total population of about 577,418 and a total of 7,404 miles of state highways.

## Bridge

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of all state, city and county bridges as well as provides weight limits for all bridges.

## Design

Design prepares roadway plans and advertises projects for bids. Included in plan preparation



DENNIS HECKMAN  
State Bridge Engineer



DAVE AHLVERS  
State Construction and Materials  
Engineer



MACHELLE WATKINS  
Transportation Planning Director



LESTER WOODS JR.  
External Civil Rights  
Director

are determination of state and/or federal funding for projects; ground surveys and aerial photography; public involvement meetings; consideration of social, environmental and economic factors; detailed plan design and the development of specifications; and cost estimates for highway projects prior to advertising for bids.

The division also acquires realty rights for constructing and improving state highways and related facilities. It also disposes of real estate no longer needed for Missouri's transportation system and regulates outdoor advertising and salvage yards.

## Construction and Materials

Construction and Materials administers contracts and performs material testing to ensure projects are of high quality, completed on time and within budget. Pavement selection and geotechnical information are provided for the design of roads and bridges. The division also performs research on products and processes to implement innovations for Missouri's transportation system.

## Transportation Planning

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis, and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department's highway and bridge construction program.

## External Civil Rights

The External Civil Rights Division is responsible for directing the department's external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise Program (DBE), On-the-Job Training Program (OJT), Equal Employment Opportunity, Title VI, Americans with Disability Act (ADA) compliance and all other nondiscrimi-



EILEEN RACKERS  
State Traffic and Highway Safety  
Engineer



BETH WRIGHT  
State Maintenance Engineer

nation or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

## Traffic and Highway Safety

The Traffic and Highway Safety Division is responsible for working with safety partners to implement education, enforcement, engineering, emergency medical services strategies and public policies that are proven effective in preventing deaths and injuries from motor vehicle crashes. The division also provides statewide coordination of traffic incident management activities, work zone management, traveler information programs and policy to support signing, striping, traffic signal operations, lighting and roadway access programs throughout the state. These programs provide for the safe and efficient movement of people and goods on the state highway system.

## Maintenance

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep,

operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

## Multimodal Operations

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

### Aviation

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.

### Railroads

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway-rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

### Transit

The transit section assists in the financial and technical support of the state's public transit and specialized paratransit systems. This function is carried out through the administration of state and federal programs relating to general public transportation and specific programs for non-profit agencies serving the mobility needs of senior citizens and people with disabilities.

### Waterways

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri's navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

## Motor Carrier Services

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri's motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

## Financial Services Division

The Financial Services Division is responsible for the department's budgeting, accounting, financial reporting and financial policy development. The division produces the department's



MICHELLE TEEL  
Director  
Multimodal Operations



BRENDA MORRIS  
Director  
Financial Services



MICKI KNUDSEN  
Director  
Human Resources

annual comprehensive financial report, which includes the audited financial statements required by statutes. The Financial Services Division is also responsible for managing the department's state and federal funding and facilitating the efficient and accountable use of fiscal resources.

## Human Resources

The Human Resources Division develops and administers the department's statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide efforts related to employment; work-life support; classification, pay and employee training; development; and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

## Information Systems

The Information Systems Division provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology

improvement plan based on department needs and technology research and evaluations.

### Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department's workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.

### General Services

The General Services Division provides support in the management of fleet and facilities and the procurement of goods and services.

### Risk and Benefits Management

The Risk and Benefits Management Division oversees MoDOT's medical and life insurance plan and administers the department's insurance operations in the areas of workers' compensation, general liability and fleet vehicle liability. The division also provides collection services for property damage, works to provide a safe and healthful work environment for all MoDOT employees and administers the department's pre-employment/post-offer physical program, and the drug and alcohol-testing program.



BETH RING  
Director  
Information Systems



RUDY NICKENS  
Director, Equal Opportunity and  
Diversity



DEBBIE RICKARD  
Director  
General Services



JEFF PADGETT  
Director, Risk and Benefits  
Management

# Missouri Government Resources on the Web

## Executive Branch

Governor

[www.gov.mo.gov](http://www.gov.mo.gov)

Lt. Governor

[www.ltgov.mo.gov](http://www.ltgov.mo.gov)

Secretary of State

[www.sos.mo.gov](http://www.sos.mo.gov)

State Auditor

[www.auditor.mo.gov](http://www.auditor.mo.gov)

State Treasurer

[www.treasurer.mo.gov](http://www.treasurer.mo.gov)

Attorney General

[www.ago.mo.gov](http://www.ago.mo.gov)

## Judicial Branch

Missouri Judiciary

[www.courts.mo.gov](http://www.courts.mo.gov)

Missouri Supreme Court

[www.courts.mo.gov/page.jsp?id=27](http://www.courts.mo.gov/page.jsp?id=27)

Missouri Appellate Courts

[www.courts.mo.gov/page.jsp?id=261](http://www.courts.mo.gov/page.jsp?id=261)

Missouri Circuit Courts

[www.courts.mo.gov/page.jsp?id=321](http://www.courts.mo.gov/page.jsp?id=321)

Office of State Courts Administrator

[www.courts.mo.gov/page.jsp?id=233](http://www.courts.mo.gov/page.jsp?id=233)

Missouri State Courts Automated Case Management System

[www.courts.mo.gov/casenet](http://www.courts.mo.gov/casenet)

## Legislative Branch

Missouri General Assembly

[www.moga.mo.gov](http://www.moga.mo.gov)

Missouri House

[www.house.mo.gov](http://www.house.mo.gov)

Missouri Senate

[www.senate.mo.gov](http://www.senate.mo.gov)

## Executive Departments

Missouri Government Web

[www.mo.gov](http://www.mo.gov)

Office of Administration

[www.oa.mo.gov](http://www.oa.mo.gov)

Agriculture

[www.mda.mo.gov](http://www.mda.mo.gov)

Conservation

[www.mdc.mo.gov](http://www.mdc.mo.gov)

Corrections

[www.doc.mo.gov](http://www.doc.mo.gov)

Economic Development

[www.ded.mo.gov](http://www.ded.mo.gov)

Elementary and Secondary Education

[www.dese.mo.gov](http://www.dese.mo.gov)

Health and Senior Services

[www.health.mo.gov](http://www.health.mo.gov)

Higher Education

[www.dhe.mo.gov](http://www.dhe.mo.gov)

Insurance, Financial Institutions and Professional Registration

[www.difp.mo.gov](http://www.difp.mo.gov) / [www.insurance.mo.gov](http://www.insurance.mo.gov)

Labor and Industrial Relations

[www.labor.mo.gov](http://www.labor.mo.gov)

Mental Health

[www.dmh.mo.gov](http://www.dmh.mo.gov)

Natural Resources

[www.dnr.mo.gov](http://www.dnr.mo.gov)

Public Safety

[www.dps.mo.gov](http://www.dps.mo.gov)

Revenue

[www.dor.mo.gov](http://www.dor.mo.gov)

Social Services

[www.dss.mo.gov](http://www.dss.mo.gov)

Transportation

[www.modot.mo.gov](http://www.modot.mo.gov)

## Census Information

Missouri Census Data Center

[mcdc.missouri.edu](http://mcdc.missouri.edu)

Family & Community History

[www.sos.mo.gov/archives/pubs/archweb/history.asp](http://www.sos.mo.gov/archives/pubs/archweb/history.asp)

Missouri Veterans' Commission

[www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov)

## Health/Social Services

Missouri Monthly Vital Statistics

[www.health.mo.gov/data/vitalstatistics](http://www.health.mo.gov/data/vitalstatistics)

Missouri Birth/Death Records

[www.sos.mo.gov/archives/resources/bdrecords.asp](http://www.sos.mo.gov/archives/resources/bdrecords.asp)

Missouri Adoption Services

[www.dss.mo.gov/cd/adopt.htm](http://www.dss.mo.gov/cd/adopt.htm)

Child Support Enforcement

[www.dss.mo.gov/cse](http://www.dss.mo.gov/cse)

## Laws/Regulations

Missouri Constitution

[www.moga.mo.gov/const/moconstn.htm](http://www.moga.mo.gov/const/moconstn.htm)

Missouri Revised Statutes  
[www.moga.mo.gov/statutes/statutes.htm](http://www.moga.mo.gov/statutes/statutes.htm)

Code of State Regulations  
[www.sos.mo.gov/adrules/csr/csr.asp](http://www.sos.mo.gov/adrules/csr/csr.asp)

Missouri Taxes  
[www.dor.mo.gov](http://www.dor.mo.gov)

Professional Registration  
[www.pr.mo.gov](http://www.pr.mo.gov)

Missouri Drivers' Guide  
[www.dor.mo.gov/mvdl/drivers](http://www.dor.mo.gov/mvdl/drivers)

## Education

Missouri School Directory  
[dese.mo.gov/directory](http://dese.mo.gov/directory)

Missouri Colleges & Universities  
[collegesearch.mo.gov](http://collegesearch.mo.gov)

Missouri Libraries  
[www.sos.mo.gov/library/libdir.asp](http://www.sos.mo.gov/library/libdir.asp)

## Elections Information

[www.govotemissouri.com](http://www.govotemissouri.com)

## Employment/Business

Business Services (SOS)  
[www.sos.mo.gov/business](http://www.sos.mo.gov/business)

Missouri Career Source  
[www.jobs.mo.gov/](http://www.jobs.mo.gov/)

Missouri Women's Council  
[www.womenscouncil.org](http://www.womenscouncil.org)

Missouri Insurance Guides: Securities Information  
[www.sos.mo.gov/securities](http://www.sos.mo.gov/securities)

Consumer Services  
[www.insurance.mo.gov/consumers/](http://www.insurance.mo.gov/consumers/)

Economic Development Research and Planning (MERIC)  
[www.missourieconomy.org](http://www.missourieconomy.org)

Missouri Business Portal  
[www.business.mo.gov](http://www.business.mo.gov)

## Federal Government Resources on the Web

### Executive Branch

The White House  
[www.whitehouse.gov](http://www.whitehouse.gov)

U.S. Department of State  
[www.state.gov](http://www.state.gov)

### Judicial Branch

Federal Judicial Center  
[www.fjc.gov](http://www.fjc.gov)

## Geography/Environment

Missouri Highway Map Request  
[www.modot.mo.gov/asp/request\\_information.shtml?map](http://www.modot.mo.gov/asp/request_information.shtml?map)

Missouri Discover Nature  
[www.mdc.mo.gov/discover-nature](http://www.mdc.mo.gov/discover-nature)

## Legislative Branch

House of Representatives  
[www.house.gov](http://www.house.gov)

Senate  
[www.senate.gov](http://www.senate.gov)

## Local Information/Contacts

Online Missouri Newspapers  
[www.mopress.com/](http://www.mopress.com/)

Missouri Chambers of Commerce  
[mochamber.com](http://mochamber.com)

County Clerks  
[www.sos.mo.gov/elections/countyclerks.asp](http://www.sos.mo.gov/elections/countyclerks.asp)

## Miscellaneous

EASe Job Application System  
[www.ease.mo.gov](http://www.ease.mo.gov)

Missouri Digital Heritage  
[www.sos.mo.gov/mdh/](http://www.sos.mo.gov/mdh/)

Missouri Historical Documents  
[libraryguides.missouri.edu/govdocs](http://libraryguides.missouri.edu/govdocs)

Missouri Investor Protection Center  
[www.sos.mo.gov/securities/mipc](http://www.sos.mo.gov/securities/mipc)

Missouri Lottery  
[www.molottery.com](http://www.molottery.com)

Missouri's Online Services  
[www.mo.gov/my-government/online-services/](http://www.mo.gov/my-government/online-services/)

Missouri State Archives Death Records Database  
[www.sos.mo.gov/archives/resources/deathcertificates/](http://www.sos.mo.gov/archives/resources/deathcertificates/)

Safe At Home Address Confidentiality Program  
[www.sos.mo.gov/safeathome](http://www.sos.mo.gov/safeathome)

Unclaimed Property  
[www.treasurer.mo.gov/mainucp.aspx](http://www.treasurer.mo.gov/mainucp.aspx)

## Other Important Federal Resources

General Government Information  
[www.usa.gov/directory/federal/index.shtml](http://www.usa.gov/directory/federal/index.shtml)

Library of Congress  
[www.loc.gov](http://www.loc.gov)

Federal Blue Pages  
[www.usa.gov/Contact/Directories.shtml](http://www.usa.gov/Contact/Directories.shtml)



# Government Toll-Free Numbers

## Office of Secretary of State

Elections Division .....	800-669-8683
Securities .....	800-721-7996
State Library .....	800-325-0131
State Library–Wolfner Library (Voice) .....	800-392-2614

## Office of State Auditor

Hotline (Voice/TDD) .....	800-347-8597
Fraud, Waste and Abuse in State Government .....	800-347-8597

## Office of State Treasurer

MOST College Savings Plan .....	888-414-6678
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## Office of Attorney General

Consumer Protection/Welfare Fraud .....	800-392-8222
No Call Registration and Complaints .....	866-662-2551
Medicaid Fraud Hotline .....	800-286-3932

## Office of Administration

Central Accident Reporting Office (CARO)/Workers Compensation/ State Employees .....	888-622-7694
Governor’s Council on Disabilities .....	800-877-8249
State Leasing/Facilities Management .....	800-225-9138

## Department of Agriculture

AgriMissouri Program .....	866-466-8283
Grape and Wine Program .....	800-392-WINE (800-392-9463)
Guide to Buying Local in Missouri .....	866-466-8283
State Fair .....	800-422-3247
USDA Agricultural Statistics .....	800-551-1014

## Department of Conservation

Operation Game Thief/Operation Forest Arson .....	800-392-1111
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## Department of Economic Development

Business and Community Services Division .....	800-523-1434
Division of Tourism .....	800-519-2100
Division of Workforce Development .....	800-877-8698
Public Service Commission ConsumerHotline .....	800-392-4211

## Department of Health and Senior Services

Emergency and Disease Reporting (24/7) .....	800-392-0272
Elderly Abuse and Neglect Hotline .....	800-392-0210
Family Care Safety Registry .....	866-422-6872
Long-Term Care Ombudsman .....	800-309-3282
Missouri Seniors’ Legal Helpline .....	800-235-5503
Missouri Tobacco Quitline .....	800-QUIT-NOW (800-784-8669)
Organ Donor Registry .....	888-497-4564
TEL-LINK .....	800-835-5465

## Department of Higher Education

Information Center .....	800-473-6757
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## Department of Insurance, Financial Institutions and Professional Registration

Consumer Hotline .....	800-726-7390
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## Department of Labor and Industrial Relations

Division of Workers’ Compensation/Dispute Management .....	800-775-2667
Employment Security Claim Filing/Information .....	800-320-2519
Fraud and Noncompliance Unit .....	800-592-6003

## Department of Mental Health

Main Switchboard/Constituent Services .....	800-364-9687
Alcohol and Drug Abuse .....	800-575-7480
Developmental Disabilities .....	800-207-9329

**Department of Natural Resources**

Department toll free.....800-361-4827  
 State Parks .....800-334-6946  
 TDD / Relay Missouri .....800-735-2966  
 Voice .....800-735-2466

**Department of Public Safety**

Crime Victims Compensation.....800-347-6881  
 Arson Hotline .....800-392-7766  
 Highway Patrol Recorded Road Report.....888-275-6636

**Department of Revenue**

Form Ordering Program .....800-877-6881

**Department of Social Services (DSS)**

Adoption/Foster Care .....800-554-2222  
 Child Abuse/Neglect Hotline .....800-392-3738  
 Child Support Information.....800-859-7999  
 or Enforcement only .....866-313-9960  
 Child Support Payment Center.....800-225-0530  
 Civil Rights .....800-776-8014  
 DSS/Division of Legal Services.....800-568-4931  
 Elderly Abuse Hotline .....800-392-0210  
 Employer Help Line / General Information About Child Support .....800-585-9234  
 Food Stamp / Temporary Assistance Case Information .....800-392-1261  
 Missouri Rx Plan .....800-375-1406  
 MO HealthNet Service Center .....800-275-5908  
 Office of The Child Advocate .....866-457-2302  
 Rehabilitation Services for the Blind .....800-592-6004  
 School Violence Hotline .....866-748-7047

**DSS/Division of Medical Services**

Exception Process .....800-392-8030  
 MC+ For Kids Eligibility (Family Support Division) .....888-275-5908  
 MC+ Managed Care Enrollment Broker Helpline.....800-348-6627  
 MO Healthnet Participant Services .....800-392-2161  
 Non-Emergency Medical Transportation .....866-269-5927  
 Premium Collections.....877-888-2811

**Department of Transportation**

Customer Service Center.....888-275-6636  
 Highway Safety.....800-800-BELT (800-800-2358)  
 Motor Carrier Services .....800-877-8499  
 Road Conditions .....800-222-6400

**Other**

Abuse and Rape Crisis Service.....800-303-0013  
 Cafeteria Plan, State Employees .....800-659-3035  
 Crime Victims’ Assistance .....800-347-6881  
 Deferred Compensation/CitiStreet .....800-392-0925  
 Environmental Emergency Spills, Hazardous Materials, etc.  
 National Response Center.....800-424-8802  
 Federal Information/Product Safety Unit–Consumer Product Safety Commission.....800-638-2772  
 Highway Emergency .....800-525-5555  
 Literacy .....800-521-7323  
 MoDOT and Highway Patrol Employees’ Retirement System .....800-270-1271  
 Missing Children.....800-843-5678  
 Missouri Consolidated Health Care.....800-487-0771  
 Missouri State Employees’ Retirement System (MOSERS) .....800-827-1063  
 Provider Relations–Medicaid Questions (not toll free).....573-751-2896  
 Public School Retirement System (PSRS) .....800-392-6848  
 Vehicle Safety Hotline .....800-424-9393  
 Water Protection Program.....800-361-4827  
 Welfare Programs TANF (AFDC).....800-392-1261