

WOLFNER ADVISORY COUNCIL MINUTES  
NOVEMBER 14, 2014  
James C. Kirkpatrick State Information Center  
SOS Conference Room, 1<sup>st</sup> Floor

Welcome and call to order:

**ATTENDING:** Dan Flasar, chair; Chip Hailey, Melinda Cook, Deanna Noriega, Mary Dingus, Darrel Vickers, Andrew Ormsby,

Staff: Deborah Stroup, Barbara Reading, Bonnie O'Donnell, Lisa Peters, Carol Nolte, Abbey Rimel

**APPROVAL OF MINUTES:** The minutes for the July 18<sup>th</sup> meeting were approved and seconded pending correcting Andrew Ormsby's presence at the conference call.

**STATE LIBRARIAN'S REPORT:** Reading

Barbara announced that Donna Riegel has been hired as Wolfner Library Director. Donna will begin her employment with Wolfner Library on January 5, 2015.

Three new replacement Advisory Council members are being recruited. These new members will replace Chip Hailey, Deanna Noriega and Melinda Cook. Interested candidates are being reviewed by the Secretary of State Administration for membership approval.

In October Barbara attended a COSLA (Chief Officers of State Library Agencies) meeting. Karen Keninger, Director of the National Library Service, addressed the group. Keninger talked about a partnership with the Bureau of Engraving to distribute currency readers to visually impaired patrons. There was also a discussion on when to discontinue distributing books on cassette.

Reading also shared information from ALA (American Library Association) opposing an e-book accessibility waiver petition. E-book manufacturers Amazon, Kobo and Sony petitioned for a waiver from complying with the disability legislation to make e-readers advanced communication services accessible to people with print disabilities. ALA petitioned that if a device has any communications at all it should be accessible under the law. Flasar proposed a motion that the Wolfner Advisory Council strongly object to the exemption petition with a formal protest submitted to the committee proposing the waiver. This motion was seconded by Vickers. Flasar will draft the objection proposal and send it to the board for feed-back.

The WAC meeting dates for 2015 will be March 20, 2015; July 24, 2015; November 6, 2015 at the James C. Kirkpatrick State Information Center in Jefferson City.

**CALL WITH DONNA RIEGEL:**

Donna Riegel, the newly appointed director of the Wolfner Library, joined the meeting via conference call. The WAC members introduced themselves to Riegel, who gave some personal information about herself by way of introduction.

Riegel stated her approach to the new position is to learn the community; the services of the library; the staff; her duties. She also will listen for services we could offer, get rid of outdated ways and work to improve what we are doing.

Reading asked for collaboration on creating a little biography to release to interested organizations.

**PUBLIC SERVICES REPORT:** Rimel, Nolte, Peters, Stark

One thousand commercial books have been added to BARD. These books do not have ratings or restrictions listed.

Reader Advisors are taking requests from patrons for the new currency readers. NLS, with patron's contact information, distributes the currency readers that are provided by the Bureau of Engraving. The currency readers are the size of a credit card and have speech, vibrate and audio beeping modes. Only blind and visually impaired patrons, not learning disability patrons, can request the currency readers. Bureau of Engraving has their own eligibility certification form for non-NLS patrons.

Rimel introduced Carol Nolte, Wolfner's new Special Services Librarian. Nolte was previously a Branch Manager at Trails Library in Warrensburg.

Outreach:

There were 18 outreach events this Fall. Nolte and Rimel created a public library webinar to give caregivers, librarians and case workers a full education concerning Wolfner Library.

Summer Reading Program- Peters

62 patrons registered for Summer Reading Program, 40 completed the program. Patrons read a total of 120,530 minutes. Last year's minutes totaled 70,692. This is an increase of 78.5%. Eight patrons have participated in Summer Reading Club for 5 consecutive years. Six patrons have participated for four consecutive years. Vickers suggested a special reward for patrons who have joined Summer Reading Club for consecutive years.

Readership and Circulation – Rimel

Statistics are reported to NLS each year:

- 1) Active individuals- This year the active individual total was 8,407. Last year the total was 8,117.
- 2) Active institutions- This year the institution totals were 922. Last year's total was 819. This is a 12% increase.
- 3) Circulation- This year there were 498,000 items circulated. Last year total circulation was 492,000. This is an increase of 1%
- 4) Titles added- This year there were 8,000 titles added. Last year there were 7,000 titles added. This is a 4% increase.

### Wolfner Fall Newsletter – Rimel

The Fall newsletter contains a patron survey. A new survey question this year asks what devices patrons use to listen to digital books. Audio readers will need to answer the survey by calling the library and giving their responses to their Reader Advisor.

### Adult Winter Reading Program- Stark

This year the theme for the Winter Reading Program is American History. Staff will select books on the theme for compilation on a single cartridge. Readers can choose what books on the cartridge they want, or don't want, to read. Stark suggested creating a bibliography of long historical books, for those readers who want them.

### **VOLUNTEER PROGRAM; RECORDING BOOTH: Stroup**

A reception was held in July celebrating the tenth anniversary of the recording booth. The recording booth was installed in June, 2004. The equipment was ready in July. The first book recorded was 'The Orphan Train'. Volunteers have contributed 12,000 hours for narrating, monitoring and reviewing books in the 10 years of operation of the recording booth.

Stroup reported on implementation of the Hindenberg software, now being used for recording the books. Both staff and volunteers are adjusting to using the new software, which was implemented last July. Local recorded books will have the designation "DBM". Books that don't have to go through quality assurance will be "DBC". Once the first book is approved for BARD, other books can be uploaded to it.

Stroup also reported that since the magazines are now being recorded on digital cartridges they must be returned to the library by the patron for reuse. Patron's magazine requests are downloaded to a single cartridge.

### **OTHER BUSINESS:**

Rimel reported that downloading from BARD is still not available for android phones.

Flasar began a discussion on creating a procedure for excessive meeting absences for an Advisory council member. There are nine Advisory Council members. Five would make a quorum at the meeting. The point was made that the conference call option should eliminate some reasons for non-attendance. Reading will share the protocols that the Secretary's Council developed.

Reading asked if there any topics to address in the coming year? If need be, she stated she could invite people to address issues and concerns.

Noriega mentioned Karen Keninger's desire to put out a low cost refreshable braille so that the content on BARD can be accessed in braille and asked about the status on this. Staff will inquire and provide the information.

**ADJOURNMENT:** Adjournment was proposed and seconded.

DRAFT