Rules of
Department of Insurance,
Financial Institutions and
Professional Registration
Division 2110—Missouri Dental Board
Chapter 2—General Rules

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Title 20—DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION
Division 2110—Missouri Dental Board
Chapter 2—General Rules

20 CSR 2110-2.001 Definitions

PURPOSE: This rule provides definitions for specific terms used throughout the rules.

(1) “Dentist”—one who is currently licensed to practice as a dentist in Missouri.

(2) “Hygienist”—one who is currently licensed to practice as a dental hygienist in Missouri.

(3) “Direct supervision”—a level of supervision in which the dentist has authorized the procedure for a patient of record, remains in the treatment facility while the procedure is performed and evaluates the procedure prior to patient dismissal.

(4) “Indirect supervision”—a level of supervision in which the dentist has authorized the procedure for a patient of record and remains in the treatment facility while the procedure is performed.

(5) “General supervision”—a level of supervision in which the dentist has authorized the procedure for a patient of record and which does not require the physical presence of the dentist in the treatment facility during the performance of the procedure. The patient must be informed that the dentist is not in the treatment facility. The authorization shall be written in the patient’s record and is valid from the date of the most recent examination for a maximum of twelve (12) months. The authorization is not renewable without an examination of the patient by the dentist.

(6) “Patient of record”—one for whom the dentist has obtained a recent, valid history, performed an examination and evaluated the condition to be treated.

20 CSR 2110-2.010 Licensure by Examination—Dentists

PURPOSE: This rule outlines the procedure for obtaining a dental license by examination.

(1) To qualify for licensure as set out in sections 332.131 and 332.151, RSMo, each applicant shall—
   (A) Be a graduate of and hold a Doctor of Dental Surgery (DDS) degree or a Doctor of Dental Medicine (DMD) degree from an accredited dental school as defined in section 332.011, RSMo and meet the other requirements of sections 332.131 and 332.151, RSMo; and
   (B) Have passed the National Board Examination in accordance with the criteria established by the sponsoring body; and
   (C) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination) within the previous five (5) years, subject to section (3) below of this rule; and
   (D) Have passed a written examination given by the board on the Missouri dental laws and rules (hereinafter referred to as the jurisprudence examination) with a grade of at least eighty percent (80%). In order to sit for the jurisprudence examination, the applicant must—
      1. Have passed the National Board Examination, prepare to take a competency examination, and submit an application form for licensure to the board thirty (30) days prior to the jurisprudence examination; or
      2. Have passed a competency examination within the previous five (5) years and have passed the National Board Examination, and submit an application form for licensure to the board. Applicants will be scheduled to take the jurisprudence examination at the board office, at the office of one (1) of the members of the board, or at such times deemed necessary by the board; and
   (E) Hold current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS).

(2) To apply for a certificate of registration and a license to practice, each applicant shall submit the following:
   (A) A completed application form provided by the board; and
   (B) A nonrefundable application/examination fee payable to the Missouri Dental Board; and
   (C) A two-inch by three-inch (2” × 3”) photograph or passport photograph taken no more than six (6) months prior to the application date; and
   (D) An official copy of his/her educational transcript from an accredited dental school as defined in 332.011, RSMo. Transcripts must be sent directly to the board from the accredited dental school; and
   (E) A copy of his/her current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (F) Certification of passage of the National Board Examination sent directly to the board from the sponsoring body; and
   (G) A copy of his/her competency examination scores sent directly to the board from the testing agent(s); and
   (H) A form provided by the board verifying licensure in other state(s), if applicable. Verification forms must be sent directly to the board from the licensure board(s) from which the applicant currently holds or has ever held a dental license; and
   (I) Each application form and documentation must be completed within one (1) year from the date of submission to the board, including the taking and passing of the jurisprudence examination. If not completed within one (1) year, an application becomes invalid and a new application process must begin.

(3) In order to take the competency examination for a sixth or subsequent time, the applicant shall—
   (A) Complete remedial instruction in the deficient area(s) from an accredited dental school. An applicant failing the operative or periodontal portions of the examination must obtain three (3) credit hours of clinical and one (1) credit hour of didactic remedial instruction. Before entering a program of remedial instruction, the applicant shall—
      1. Have a statement sent to the board from the program director of the accredited dental school outlining the remedial instruction to be completed by the applicant and confirming the applicant’s acceptance into the program; and
      2. Receive board approval of the remedial instruction; and
   (B) After completion, a written statement submitted to the board from the program director verifying the applicant’s successful completion of the remedial instruction.

(4) In order to receive a certificate of registration and license to practice, each applicant shall—
   (A) Meet all licensure requirements as specified in sections (1), (2) and (3); and
   (B) Submit the initial license fee as specified in 4 CSR 110-2.170.


Missouri Dental Board v. Riney, 429 SW2d 803 (Mo. App. 1968). The board was without authority to adopt arbitrary rule in which application for specialist’s certificate pursuant to statute, which became effective Aug. 29, 1959, must be received by board prior to January 1, 1960.

Op. Atty. Gen. No. 150, Bild (10-6-76). A prior to January 1, 1960. August 29, 1959, must be received by board pursuant to statute, which became effective Aug. 29, 1959, must be received by board prior to January 1, 1960.

20 CSR 2110-2.030 Licensure by Credentials—Dentists

PURPOSE: This rule outlines the procedure for licensing qualified dentists coming from other states by verification of professional credentials.

(1) To qualify for licensure as set out in section 332.211, RSMo, each applicant shall—
(A) Meet the requirements of section 332.211, RSMo; and
(B) Be a graduate of and hold a Doctor of Dental Surgery (DDS) degree or a Doctor of Dental Medicine (DMD) degree from an accredited dental school as defined in section 332.011, RSMo; and
(C) Have passed the National Board Examination in accordance with the criteria established by the sponsoring body, if a prerequisite to original licensure; and
(D) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination); and
(E) Hold a current and valid license to practice dentistry in another state for the five (5)-year period immediately preceding application; and
(F) Hold a current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
(G) Have passed a written examination given by the board on the Missouri dental laws and rules (hereinafter referred to as the jurisprudence examination) with a grade of at least eighty percent (80%).

(2) To apply for a certificate of registration and a license to practice, each applicant shall submit the following:
(A) A completed application form provided by the board; and
(B) A nonrefundable application fee payable to the Missouri Dental Board; and
(C) A two-inch by three-inch (2” × 3”) photograph or passport photograph taken no more than six (6) months prior to the application date; and
(D) An official copy of his/her educational transcript from an accredited dental school as defined in section 332.011, RSMo. Transcripts must be sent directly to the board from the accredited dental school; and
(E) A copy of his/her current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
(F) Certification of passage of the National Board Examination sent directly to the board from the sponsoring body; and
(G) A copy of his/her competency examination scores sent directly to the board from the testing agent(s); and
(H) A form provided by the board verifying licensure in other state(s). Verification forms must be sent directly to the board from the licensure board(s) from which the applicant currently holds or has ever held a dental license; and
(I) Each application must be completed within one (1) year from the date of submission to the board, including the taking and passing of the jurisprudence examination. If not completed within one (1) year, an application becomes invalid and a new application process must begin.

(3) The board may, in its discretion, require an applicant for licensure by credentials to take and successfully complete a competency examination, or any portion thereof deemed necessary by the board, as a prerequisite to licensure if the applicant’s licensure in any state was ever denied, revoked or suspended for incompetency or inability to practice in a safe manner, or if the applicant has failed a competency examination given as a prerequisite to licensure as a dentist in any state.

(4) In order to receive a certificate of registration and a license to practice, each applicant shall—
(A) Meet all licensure requirements as specified in sections (1), (2) and (3); and
(B) Submit the initial license fee as specified in 4 CSR 110-2.170.


20 CSR 2110-2.050 Licensure by Examination—Dental Hygienists

PURPOSE: This rule outlines the procedure for obtaining a dental hygiene license by examination.

(1) To qualify for licensure as set out in sections 332.231 and 332.251, RSMo, each applicant shall—
(A) Have satisfactorily completed a course in dental hygiene in an accredited dental hygiene school and meet the other requirements of sections 332.231 and 332.251, RSMo; and
(B) Have passed the National Board Examination in accordance with the criteria established by the sponsoring body; and
(C) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination) within the previous five (5) years, subject to section (3) below of this rule; and
(D) Have passed a written examination given by the board on the Missouri dental...
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20 CSR 2110-2.070 Licensure by Credential

PURPOSE: This rule outlines the procedure for licensing qualified dental hygienists coming from other states by verification of professional credentials.

(1) To qualify for licensure as set out in section 332.281, RSMo, each applicant shall—
   (A) Meet the requirements of section 332.381, RSMo; and
   (B) Have satisfactorily completed a course in dental hygiene in an accredited dental hygiene school as defined in section 332.011, RSMo; and
   (C) Have passed the National Board Examination in accordance with the criteria established by the sponsoring body, if a prerequisite to original licensure; and
   (D) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination); and
   (E) Hold a current and valid license to practice dental hygiene in another state for the two (2)-year period immediately preceding application; and
   (F) Hold a current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (G) A form provided by the board verifying licensure in other state(s) by verification of professional credentials.

(2) To apply for a certificate of registration and a license to practice, each applicant shall submit the following:
   (A) An application form provided by the board; and
   (B) A nonrefundable application/examination fee payable to the Missouri Dental Board; and
   (C) A two-inch by three-inch (2" × 3") photograph or passport photograph taken no more than six (6) months prior to the application date; and
   (D) An official copy of his/her educational transcript from an accredited dental hygiene school as defined in section 332.011, RSMo. Transcripts must be sent directly to the board from the accredited dental hygiene school; and
   (E) A copy of his/her current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (F) Certification of passage of the National Board Examination sent directly to the board from the sponsoring body; and
   (G) A copy of his/her competency examination scores sent directly to the board from the testing agent(s); and
   (H) A form provided by the board verifying licensure in other state(s), if applicable. Verification forms must be sent directly to the board from the licensure board(s) from which the applicant currently holds or has ever held a dental hygiene license; and
   (I) Each application must be completed within one (1) year from the date of submission to the board, including the taking and passing of the jurisprudence examination. If not completed within one (1) year, an application becomes invalid and a new application process must begin.

(3) In order to take the competency examination for a sixth or subsequent time, the applicant shall—
   (A) Complete remedial instruction at an accredited dental hygiene school. Before entering a program of remedial instruction, the applicant shall—
      1. Have a statement sent to the board from the program director of the accredited dental hygiene institution outlining the remedial instruction to be completed by the applicant and confirming the applicant’s acceptance into the program; and
      2. Receive board approval of the remedial instruction; and
   (B) Hold a current and valid license to practice dental hygiene in another state for the two (2)-year period immediately preceding application; and
   (C) Hold a current and valid license to practice dental hygiene in another state for the two (2)-year period immediately preceding application; and
   (D) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination); and
   (E) Hold a current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (F) Certification of passage of the National Board Examination sent directly to the board from the sponsoring body; and
   (G) A copy of his/her competency examination scores sent directly to the board from the testing agent(s); and
   (H) A form provided by the board verifying licensure in other state(s). Verification forms must be sent directly to the board from the licensure board(s) from which the application becomes invalid and a new application process must begin.

20 CSR 2110-2.070 Licensure by Credential—Dental Hygienists

PURPOSE: This rule outlines the procedure for licensing qualified dental hygienists coming from other states by verification of professional credentials.

(1) To qualify for licensure as set out in section 332.281, RSMo, each applicant shall—
   (A) Meet the requirements of section 332.381, RSMo; and
   (B) Have satisfactorily completed a course in dental hygiene in an accredited dental hygiene school as defined in section 332.011, RSMo; and
   (C) Have passed the National Board Examination in accordance with the criteria established by the sponsoring body, if a prerequisite to original licensure; and
   (D) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination); and
   (E) Hold a current and valid license to practice dental hygiene in another state for the two (2)-year period immediately preceding application; and
   (F) Hold a current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (G) A form provided by the board verifying licensure in other state(s) by verification of professional credentials.

(2) To apply for a certificate of registration and a license to practice, each applicant shall submit the following:
   (A) An application form provided by the board; and
   (B) A nonrefundable application/examination fee payable to the Missouri Dental Board; and
   (C) A two-inch by three-inch (2" × 3") photograph or passport photograph taken no more than six (6) months prior to the application date; and
   (D) An official copy of his/her educational transcript from an accredited dental hygiene school as defined in section 332.011, RSMo. Transcripts must be sent directly to the board from the accredited dental hygiene school; and
   (E) A copy of his/her current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (F) Certification of passage of the National Board Examination sent directly to the board from the sponsoring body; and
   (G) A copy of his/her competency examination scores sent directly to the board from the testing agent(s); and
   (H) A form provided by the board verifying licensure in other state(s), if applicable. Verification forms must be sent directly to the board from the licensure board(s) from which the applicant currently holds or has ever held a dental hygiene license; and
   (I) Each application must be completed within one (1) year from the date of submission to the board, including the taking and passing of the jurisprudence examination. If not completed within one (1) year, an application becomes invalid and a new application process must begin.

(3) In order to take the competency examination for a sixth or subsequent time, the applicant shall—
   (A) Complete remedial instruction at an accredited dental hygiene school. Before entering a program of remedial instruction, the applicant shall—
      1. Have a statement sent to the board from the program director of the accredited dental hygiene institution outlining the remedial instruction to be completed by the applicant and confirming the applicant’s acceptance into the program; and
      2. Receive board approval of the remedial instruction; and
   (B) Hold a current and valid license to practice dental hygiene in another state for the two (2)-year period immediately preceding application; and
   (C) Hold a current and valid license to practice dental hygiene in another state for the two (2)-year period immediately preceding application; and
   (D) Have passed a state or regional entry-level competency examination (hereinafter referred to as a competency examination); and
   (E) Hold a current certification in cardiopulmonary resuscitation (CPR) or basic life support (BLS); and
   (F) Certification of passage of the National Board Examination sent directly to the board from the sponsoring body; and
   (G) A copy of his/her competency examination scores sent directly to the board from the testing agent(s); and
   (H) A form provided by the board verifying licensure in other state(s). Verification forms must be sent directly to the board from the licensure board(s) from which the application becomes invalid and a new application process must begin.
20 CSR 2110-2.085 Definitions of Dental Specialties

PURPOSE: This rule establishes a definition for all the existing dental specialties recognized by the Missouri Dental Board and adds one new specialty that was recognized by the American Dental Association in April 2001.

(1) The following identifies and defines the dental specialties recognized by the board:

(A) Endodontics—is the branch of dentistry which is concerned with the morphology, physiology and pathology of the human dental pulp and periradicular tissues. Its study and practice encompass the basic and clinical sciences including biology of the normal pulp, the etiology, diagnosis, prevention

(2) The two (2)-year license renewal period shall commence on December 1 and end on November 30. Applications for renewal shall be postmarked on or before the license expiration date, which is November 30 of each even-numbered year. Should November 30 fall on a Saturday, Sunday or legal holiday, renewal forms postmarked by the post office on the next business day will not be considered delinquent.

(3) Failure of the licensee to receive a renewal application shall not relieve the licensee of the obligation to renew the license and pay the required fee prior to the expiration date of the license. Deposit of the renewal fee by the board or the Division of Professional Registration does not indicate acceptance of the renewal application or that any licensing requirements have been fulfilled.

(4) Renewal, by statute, is contingent upon the licensee having successfully completed the mandatory hours of continuing education during the two (2)-year time block as specified in 4 CSR 110-2.240.

(5) Any dentist or dental hygienist newly licensed during the two (2)-year renewal period will be issued his/her initial license that will be valid until the end of that current renewal period. Newly licensed dentists and dental hygienists will be required to renew their license and pay the license renewal fee on or before the initial license expiration date to maintain the license in an active status. Continuing education requirements of new licensees are specified in 4 CSR 110-2.240(2)(C) and (D).

(6) Licensees will receive one (1) renewal license and, if requested, up to two (2) duplicate renewal licenses upon approval of the application for renewal. Additional duplicate licenses will be provided upon payment of the appropriate fee as specified in 4 CSR 110-2.170.

(7) The license of any dentist or dental hygienist shall expire if not renewed on or before the license expiration date. An expired license can be renewed at any time during the two (2)-year period prior to the renewal application date. The board will not accept continuing education hours that were earned by the dentist or dental hygienist during that four (4)-year period if those same hours were used to renew a prior license.

(8) In the first two (2)-year renewal cycle following the license expiration date of a dentist or dental hygienist, the mandatory continuing education hours shall be fifty (50) for dentists and thirty (30) for dental hygienists. In the second two (2)-year renewal cycle following the license expiration date, the mandatory continuing education hours shall be one hundred (100) for dentists and sixty (60) for dental hygienists. Continuing education hours earned for renewal of an expired license may be earned at any time during a four (4)-year period prior to the renewal application date.

(9) Any licensee who fails to renew his/her license on or before the license expiration date shall not perform any act for which a license is required unless and until the license is properly renewed.


and treatment of diseases and injuries of the pulp and associated periapical conditions;

(B) Oral and Maxillofacial Pathology—is the specialty of dentistry and discipline of pathology that deals with the nature, identification, and management of diseases affecting the oral and maxillofacial regions. It is a science that investigates the causes, processes, and effects of these diseases. The practice of oral pathology includes research and diagnosis of diseases using clinical, radiographic, microscopic, biochemical, or other examinations;

(C) Oral and Maxillofacial Surgery—is the specialty of dentistry which includes the diagnosis, surgical and adjunctive treatment of diseases, injuries and defects involving both the functional and esthetic aspects of the hard and soft tissues of the oral and maxillofacial region.

(D) Orthodontics and Dentofacial Orthopedics—is that area of dentistry concerned with the supervision, guidance and correction of the growing or mature dentofacial structures, including those conditions that require movement of teeth or correction of malrelationships and malformations of their related structures and the adjustment of relationships between and among teeth and facial bones by the application of forces and/or the stimulation and redirection of functional forces within the craniofacial complex. Major responsibilities of orthodontic practice include the diagnosis, prevention, interception and treatment of all forms of malocclusion of the teeth and associated alterations in their surrounding structures; the design, application and control of functional and corrective appliances; and the guidance of the dentition and its supporting structures to attain and maintain optimum occlusal relations in physiologic and esthetic harmony among facial and cranial structures;

(E) Pediatric Dentistry—is an age-defined specialty that provides both primary and comprehensive preventive and therapeutic oral health care for infants and children through adolescence, including those with special health care needs;

(F) Periodontics—is that specialty of dentistry which encompasses the prevention, diagnosis and treatment of diseases of the supporting and surrounding tissues of the teeth or their substitutes and the maintenance of the health, function and esthetics of these structures and tissues;

(G) Prosthodontics—is the dental specialty pertaining to the diagnosis, treatment planning, rehabilitation and maintenance of the oral function, comfort, appearance and health of patients with clinical conditions associated with missing or deficient teeth and/or maxillofacial tissues using biocompatible substitutes;

(H) Public Health—is the science and art of preventing and controlling dental diseases and promoting dental health through organized community efforts. It is that form of dental practice which serves the community as a patient rather than the individual. It is concerned with the dental health education of the public, with applied dental research, and with the administration of group dental care programs as well as the prevention and control of dental diseases on a community basis; and

(I) Oral and Maxillofacial Radiology—is the specialty of dentistry and discipline of radiology concerned with the production and interpretation of images and data produced by all modalities of radiant energy that are used for the diagnosis and management of diseases, disorders and conditions of the oral and maxillofacial region.


20 CSR 2110-2.090 Certification of Dental Specialists

PURPOSE: This rule identifies specialities recognized by the Missouri Dental Board and the requirements and procedures applicants must fulfill prior to being certified as a dental specialist.

(1) In order to qualify for certification as a specialist in endodontics, oral pathology, oral and maxillofacial radiology, oral and maxillofacial surgery, orthodontics and dentofacial orthopedics, pediatric dentistry, periodontics, prosthodontics, public health, or any other area of specialty recognized by the American Dental Association, the applicant shall submit to the board the appropriate application fee, submit a completed application form as defined in section (2) of this rule, and fulfill the following requirements:

(A) Is a currently licensed dentist in Missouri;

(B) Is a current diplomate of an American specialty board recognized by the American Dental Association; or

(C) Is a graduate of an accredited specialty training program accredited by the Council on Dental Accreditation.

(2) To apply for a specialty certificate, each applicant shall submit the following:

(A) A completed application form provided by the board;

(B) A nonrefundable application fee as specified in 4 CSR 110-2.170 payable to the Missouri Dental Board;

(C) A two-inch by three-inch (2” x 3”) photograph or passport photograph taken no more than six (6) months prior to the application date;

(D) An official copy of his/her educational transcript from the accredited specialty training program. Transcripts must be sent directly to the board from the accredited specialty training program, if applicable;

(E) Written verification of diplomate status sent directly from his/her American specialty board, if applicable; and

(F) Each application must be completed within one (1) year from the date of submission to the board. If not completed, the application becomes invalid and a new application process must begin.


(1) For the purpose of these rules, advertising shall mean any communication, whether oral or written, between a dentist or other entity acting on behalf of one (1) or more dentists and the public. It shall include, but not be limited to: business cards, signs, insignias, letterheads, web pages, Internet communications, radio, television, newspaper and magazine ads, and display or group ads or listings in telephone directories, or both.

(2) Any advertising engaged in by a duly registered and currently licensed dentist in Missouri shall be in compliance with the provisions set out in section 332.321.2(14), RSMo.

(3) A duly registered and currently licensed dentist shall not use or participate in the use of any advertising containing a false, fraudulent, misleading, deceptive or unfair statement or claim.

(4) Any advertisement must contain the name of one (1) or more of the duly registered and currently licensed dentists regularly employed in and responsible for the management, supervision and operation of each office location listed in the advertisement.

(5) A duly registered and currently licensed dentist may—

(A) Use the titles or degrees, such as doctor, dentist, D.D.S. or D.M.D. if the dentist holds a degree(s) from an accredited dental school. A dentist who has a medical degree may also use that degree;

(B) Use the title Diplomate in connection with his/her specialty if he/she has been conveyed that status by the specialty board recognized by the American Dental Association; and

(C) Use the words specialist, specializing in, limited to the specialty of, or practice limited to if the dentist has a current license issued by the board entitling him/her to engage in a specialty practice.

(6) Any announcement of services by a general practitioner shall state in a prominent manner that the dental practice is one of general dentistry. This announcement of the general practice of dentistry shall be clearly legible, with print equal to or larger than the announcement of services, and clearly audible, with speech volume and pace equal to the announcement of services. Such announcement of services shall be in compliance with section 332.321.2(14)(f), RSMo.

(7) Any announcement or advertisement of services by a dentist implying specialty areas which are not recognized by the American Dental Association (ADA) must include a disclaimer. Specialty areas not recognized by the ADA include, but are not limited to: cosmetic dentistry, implantology, implant dentistry and temporomandibular joint (TMJ) therapy. These or other terms which imply a specialty area not recognized by the ADA must be accompanied by a disclaimer that is clearly legible, with print equal to or larger than the announcement of services, and clearly audible, with speech volume and pace equal to the announcement of services. The disclaimer shall state: “list specialty areas not recognized by the ADA (is/are) specialty area(s) not recognized by the ADA that requires no specific educational training to advertise this service.” Dentists may advertise specialty areas not recognized by the ADA without a disclaimer if training in the non-recognized specialty area(s) was an integral part of a post-graduate program accredited by the Commission on Dental Accreditation (CODA).

(8) Without possessing a deep sedation/general anesthesia permit, licensees shall not advertise such terms as sleep dentistry, snooze dentistry, and twilight sleep. The terms sleep dentistry, snooze dentistry and twilight sleep may not be used in the announcement or advertisement of conscious sedation services.

(9) Any duly registered and currently licensed dentist who directly or indirectly advertises the availability and price of goods, appliances or services shall do so in a clear and nondeceptive manner and include all material information necessary to fully inform members of the general public about the nature of the goods, appliances or services offered at the announced price. Any listed prices shall be extended for a reasonable period of time. Any advertised price for a routine service shall be a fixed price, with no range of fees, and no fee can be charged a patient in excess of that advertised price for that particular service.

(10) Any consumer who receives any free services, examination or treatment, in response to an advertisement, from any duly registered and licensed dentist in Missouri shall have the right to refuse to pay, cancel payment or be reimbursed for payment for any other service, examination or treatment which is performed as a result of and within seventy-two (72) hours of receiving the free service, examination or treatment, unless the other service, examination or treatment is requested by the patient at the time s/he presents him/herself for the free offer. The dentist shall inform patients in writing of their rights under this section prior to their receiving the free service, examination or treatment. Failure to comply with this language shall constitute a violation of section 332.321.2(4), (6) and (14), RSMo.

(11) Any advertising engaged in by a duly registered or licensed dentist in Missouri containing an offer of a discount or a credit toward a fee, whether expressed in terms of a particular dollar amount or a particular percentage shall contain a statement of the highest fee normally charged by the advertising dentist for the service(s) to which the discount or credit applies and a statement of exactly what service(s) are included in the offer. If the offer of a discount or credit applies to the full range of dental services offered by the dentist, then a fee schedule stating all fees for the dental services shall be made available to any person requesting it and its availability shall be noted in the advertisement.

(12) Any dental health article, message or newsletter published under a dentist’s byline to the public without making truthful disclosure of the source and authorship, or designed to give rise to questionable expectations for the purpose of inducing the public to utilize the services of the sponsoring dentist, or designed to imply specialization or unusual expertise in a recognized specialty area(s) unless the sponsoring dentist is currently licensed in the particular specialty area(s) discussed shall be deemed to be a false, misleading or deceptive representation to the public.

(13) Failure to comply with this rule will subject the holder of a certificate of registration and license to practice dentistry in this state to disciplinary action in accordance with section 332.321.2(6)–(14), RSMo.

(14) The provisions of this rule are declared severable. If any provision of this rule is held invalid by a court of competent jurisdiction, the remaining provisions of this rule shall remain in full force and effect, unless otherwise determined by a court of competent jurisdiction to be invalid.

20 CSR 2110-2.111 Addressing the Public—Dental Hygienists

PURPOSE: This rule regulates the manner in which dental hygienists may advertise.

(1) For the purpose of these rules, advertising shall mean any communication, whether oral or written, between a dental hygienist or other entity acting on behalf of one (1) or more dental hygienists and the public. It shall include, but not be limited to: business cards, signs, insignias, letterheads, web pages, Internet communications, radio, television, newspaper and magazine ads, and display or group ads or listings in telephone directories, or both.

(2) Any advertising engaged in by a duly registered and currently licensed dental hygienist in Missouri shall be in compliance with the provisions set out in section 332.321.2(14), RSMo.

(3) A duly registered and currently licensed dental hygienist in Missouri shall not use or participate in the use of any advertising containing a false, fraudulent, misleading, deceptive or unfair statement or claim.

(4) No duly registered and currently licensed dental hygienist in Missouri shall directly advertise his or her dental hygiene services to the public unless said hygienist is practicing in a public health setting without the supervision of a dentist pursuant to section 332.311, RSMo. All duly registered and currently licensed dental hygienists in Missouri who are employed by and/or working under the supervision of a duly registered and currently licensed dentist in Missouri shall have their names and/or dental hygiene services, including fees for services, advertised to the public only through advertising engaged in by their employing or supervising dentist.

(5) No duly registered and currently licensed dental hygienist in Missouri who has or is about to change employers shall be permitted to contact the patients of the employer s/he is leaving or has left for the purpose of soliciting those persons to become patients of the employer s/he is joining or has joined.

(6) Any dental health article, message or newsletter published under a dental hygienist’s byline to the public without making truthful disclosure of the source and authorship, or designed to give rise to questionable expectations for the purpose of inducing the public to utilize the services of the sponsoring dental hygienist and/or the dentist who employs and/or supervises the hygienist shall be deemed to be a false, misleading or deceptive representation to the public.

(7) Failure to comply with this rule will subject the holder of a certificate of registration and license to practice dental hygiene in this state to disciplinary action in accordance with sections 332.311.2(6)–(14), RSMo.

(8) The provisions of this rule shall be deemed to be a false, misleading or deceptive representation to the public.

20 CSR 2110-2.114 Patient Abandonment

PURPOSE: This rule defines the duty of a dentist to active patients when s/he moves his/her practice to a location inconvenient to his/her active patients.

(1) Any duly registered and currently licensed dentist in Missouri who moves his/her practice to a location which is inconvenient to his/her active patients or who ceases to practice dentistry or who shares a fee in any patient whose treating dentist moves to an inconvenient location or ceases to practice dentistry, upon request of that patient, or the person responsible for payment for that patient, shall refund an appropriate portion of the fee received for an unfinished treatment or make arrangements for the treatment to be completed by a dentist acceptable to the patient for no additional fee. Active patients are those who have received care and/or treatment within the previous twelve (12) months.

(2) Upon the relocation or cessation of practice described in section (1) of this rule, the treating dentist, within thirty (30) days, shall notify in writing all his/her active patients with unfinished services or treatments of their rights under section (1) of this rule. Dentists who share in the fee of any patient affected by this rule also shall notify the patient of his/her rights. This notification may be made together with the treating dentist in one (1) notice.

(3) Failure to comply with the provisions of this rule will subject the holder of a certificate of registration and license to practice dentistry in this state to disciplinary action in accordance with sections 332.321.(25), (6) and (13), RSMo.

(4) The provisions of this rule shall remain in full force and effect, unless otherwise determined by a court of competent jurisdiction to be invalid.


20 CSR 2110-2.120 Dental Assistants

PURPOSE: This rule expands the functions a dental assistant may perform under the dentist’s direct supervision.

(1) Definitions.

(A) Certified dental assistant—a dental assistant who is currently certified by the Dental Assisting National Board, Inc.

(B) Dental assistant—an employee of a duly registered and currently licensed dentist in Missouri, other than either a dental hygienist or a certified dental assistant.
(C) Dental auxiliary—either a dental assistant or certified dental assistant as defined in subsections (1)(B) and (C).

(D) Direct supervision—the following conditions must be satisfied for direct supervision to apply:
1. The dentist is in the dental office or treatment facility;
2. The dentist has personally diagnosed the condition to be treated;
3. The dentist has personally authorized the procedures;
4. The dentist remains in the dental office or treatment facility while the procedures are being performed by the dental auxiliary; and
5. The dentist evaluates the performance of the dental auxiliary before the dismissal of the patient.

(E) Proof of competence—any written document, such as a diploma, a certificate of mastery, or a letter from an approved competency testing agent stating that the dental auxiliary has successfully passed the competency testing for specific functions after having—
1. Completed an approved course—a course of study offered by an accredited school of dentistry, dental hygiene, or dental assisting or any course approved by the Missouri Dental Board; and
2. Passed an approved competency examination—an examination testing essential knowledge of specifically itemized functions constructed, administered and evaluated by an accredited school of dentistry, dental hygiene, or dental assisting, the Dental Assisting National Board, or any other competency testing agent approved by the Missouri Dental Board.

(2) A registered and currently licensed dentist may not delegate to a dental assistant or certified dental assistant, as defined in subsections (1)(B) and (C) respectively, the performance of the following procedures:
(A) Diagnosis, including interpretation of dental radiographs and treatment planning;
(B) Cutting of tooth structure;
(C) Surgical procedures on hard and soft tissues including, but not limited to, the removal of teeth and the cutting and suturing of soft tissues;
(D) The prescription, injection and parenteral administration of drugs;
(E) The final fusing of archwire or ligation;
(F) The scaling of teeth; and
(G) Administration of nitrous oxide-oxygen analgesia with specific training as provided in section (3) of this rule.

(3) A dental assistant or certified dental assistant may assist in the administration of and monitor nitrous oxide-oxygen analgesia under direct supervision if s/he—
(A) Has successfully completed formal certified training in a course approved by the Missouri Dental Board; and
(B) Has successfully passed an approved competency test regarding the clinical and didactic training; or
(C) Has been certified in another state to assist the administration and monitor nitrous oxide subsequent to equivalent training and testing. The dental assistant may qualify to perform this function by presenting proof of competence of this equivalent training and testing to the Missouri Dental Board;

(D) The responsibility of the dental assistant or certified dental assistant shall be to provide the Missouri Dental Board proof of competence; and

(E) Upon presentation to the dental board of proof of competence that the dental assistant or certified dental assistant has complied with the requirements imposed by subsections (3)(A), (B) or (C) of this rule, and remitted the appropriate fee as specified in 4 CSR 110-2.170, the Missouri Dental Board will issue the appropriate certification to the dental assistant or certified dental assistant.

(4) A currently licensed dentist may delegate, under direct supervision, functions listed in subsection (4)(D) of this rule to a certified dental assistant or a dental assistant subsequent to submission to the Missouri Dental Board of the following satisfactory proof of competence:

(A) After June 1, 1995, all certified dental assistants graduating from accredited dental assisting programs in Missouri will have competency testing for all functions listed in subsection (4)(D) of this rule and may be delegated those functions by a currently licensed dentist;

(B) Certified dental assistants graduating prior to June 1, 1995, or from programs outside Missouri, may be delegated the functions in subsection (4)(D) of this rule with proof of competence issued by their educational institutions and may be delegated other specific functions if they have completed an approved course, passed an approved competency examination, and can provide proof of competence as defined in subsection (1)(D);

(C) Dental assistants, as defined in subsection (1)(B), may be delegated any specific function listed in subsection (4)(D) of this rule if they have successfully completed a basic dental assisting skills mastery examination approved by the board, completed an approved course, passed an approved competency examination, and can provide proof of competence as defined in subsection (1)(D);

(D) Functions delegable upon successful completion of competency testing are—
1. Placement of post-extraction and sedative dressings;
2. Placing peridontal dressings;
3. Size stainless steel crowns;
4. Placing and condensing amalgam for Class I, V, and VI restorations;
5. Carving amalgam;
6. Placing composite for Class I, V, and VI restorations;
7. Polishing the coronal surfaces of teeth (air polisher);
8. Minor palliative care of dental emergencies (place sedative filling);
9. Preliminary bending of archwires;
10. Removal of orthodontic bands and bonds;
11. Final cementation of any permanent appliance or prosthesis;
12. Minor palliative care of orthodontic emergencies (that is, bend/clip wire, remove broken appliance);
13. Making impressions for the fabrication of removable prosthesis;
14. Placement of temporary soft liners in a removable prosthesis;
15. Place retraction cord in preparation for fixed prosthodontic impressions;
16. Making impressions for the fabrication of fixed prosthesis;
17. Extra-oral adjustment of fixed prosthesis;
18. Extra-oral adjustment of removable prosthesis during and after insertion; and
19. Placement and cementation of orthodontic brackets and/or bands; and

(E) Upon request by the Missouri Dental Board, the licensed and supervising dentist must provide copies of proof of competence of dental auxiliaries.

(5) A currently licensed dentist may delegate under direct supervision to a dental assistant or certified dental assistant any functions not specifically referenced in sections (2)–(4) of this rule and not considered either the practice of dentistry or the practice of dental hygiene as defined in sections 332.071 and 332.091, RSMo, and 4 CSR 110-2.130.

(6) The licensed dentist is responsible for determining the appropriateness of delegation of any specific function based upon knowledge of the skills of the auxiliary, the needs of the patient, the requirements of the task and whether proof of the competence is required.
(7) Pursuant to section 332.031.2., RSMo, the dentist is ultimately responsible for patient care. Nothing contained in the authority given the dentist by this rule to delegate the performance of certain procedures shall in any way relieve the supervising dentist from liability to the patient for negligent performance by a dental assistant or certified dental assistant.


20 CSR 2110-2.130 Dental Hygienists

PURPOSE: This rule specifies the level of supervision for and the procedures that a dentist may and may not delegate to a hygienist.

(1) A hygienist may be employed by any person or entity so long as the hygienist is working under the supervision of a dentist as set forth in section 332.311, RSMo and does not engage in the practice of dentistry as set forth in section 332.071, RSMo.

(2) The dentist is responsible for patient care. Nothing contained in the authority given the dentist by this rule to delegate the performance of certain procedures shall relieve the dentist from responsibility to the patient.

(3) A hygienist may perform the following procedures under general supervision:

(A) Scaling and polishing teeth (prophylaxis);

(B) Applying dental sealants;

(C) Periodontal root planing, debridement and curettage;

(4) A hygienist may perform the following procedures under indirect supervision:

(A) Administering nitrous oxide analgesia, as outlined in section (8) of this rule;

(B) Administering local anesthesia, as outlined in sections (9) and (10) of this rule;

(C) Procedures deemed appropriate by a dentist as outlined in section 332.091, RSMo; and

(D) All procedures allowed under general supervision as outlined in section (3) of this rule.

(5) A hygienist may perform the following procedures under direct supervision:

(A) All procedures allowed under general supervision and indirect supervision as outlined in sections (3) and (4) of this rule; and

(B) Expanded functions in 4 CSR 110-2.120 with proof of competency, with the exception of periodontal procedures as outlined in section (3) of this rule, made available to the board upon request. Neither a Missouri basic skills test nor certification in dental assisting is required for a dental hygienist to take expanded functions courses.

(6) A hygienist may not perform procedures considered the practice of dentistry as set forth in section 332.071, RSMo including, but not limited to, the following:

(A) Diagnosis, including the interpretation of dental radiographs and treatment planning;

(B) Cutting of tooth structure;

(C) Surgical procedures on hard and soft tissues including, but not limited to, the removal of teeth and the cutting and suturing of soft tissues;

(D) Prescription, injection and parenteral administration of drugs, with the exception of nitrous oxide analgesia or local anesthesia as outlined in sections (8), (9) and (10) of this rule; and

(E) Final bending of an archwire prior to ligation.

(7) A hygienist may provide oral hygiene instructions or conduct oral screenings without a dentist being present. The hygienist shall refer the individual screened to a dentist for diagnosis.

(8) A hygienist may administer nitrous oxide analgesia if s/he:

(A) Obtains proof of competency in a nitrous oxide analgesia course; and

(B) Obtains a nitrous oxide analgesia permit, issued by the board, upon submitting the following:

1. A completed application form provided by the board; and

2. A nonrefundable fee, payable to the Missouri Dental Board; and

3. A copy of proof of competency.

(9) A hygienist may administer local anesthesia, which includes infiltration and block anesthesia, if s/he:

(A) Obtains proof of competency in a local anesthesia course or holds a Missouri Dental Board infiltration anesthesia permit issued prior to the effective date of this rule and obtains proof of competency in a local anesthesia course which includes block anesthesia; and

(B) Receives a local anesthesia permit, issued by the board, upon submitting the following:

1. A completed application form provided by the board; and

2. A nonrefundable fee, payable to the Missouri Dental Board; and

3. A copy of proof of competency.

(10) A hygienist may administer only infiltration anesthesia if s/he currently holds a Missouri Dental Board infiltration anesthesia permit issued prior to the effective date of this rule.

(11) For purposes of this rule, proof of competency means documentation verifying completion of didactic and clinical training and passage of competency testing of that training from a dental, dental hygiene or dental assisting school accredited by the Commission on Dental Accreditation of the American Dental Association or a board-approved sponsor as defined in 4 CSR 110-2.240.

(12) The provisions of this rule are declared severable. If a court of competent jurisdiction holds any provision of this rule invalid, the remaining provisions of this rule shall remain in full force and effect, unless otherwise determined by a court of competent jurisdiction.

20 CSR 2110-2.131 Definition of a Public Health Setting

PURPOSE: The purpose of this rule is to implement section 332.311, RSMo as amended by HB567 of the 91st General Assembly and defines the public health settings in which a dental hygienist may practice without the supervision of a dentist.

(1) For the purposes of section 332.311, RSMo only, the term “public health setting” shall be defined as a location where dental services authorized by section 332.311, RSMo are performed so long as the delivery of services are sponsored by a governmental health entity which includes:

(A) Department of Health and Senior Services;
(B) A county health department;
(C) A city health department operating under a city charter;
(D) A combined city/county health department; or
(E) A nonprofit community health center qualified as exempt from federal taxation under section 501(c)(3) of the Internal Revenue Code including a community health center that receives funding authorized by sections 329, 330, and 340 of the United States Public Health Services Act.


20 CSR 2110-2.132 Dental Hygienists—Equipment Requirements for Public Health Settings

PURPOSE: The purpose of this rule is to establish the minimum requirements for dental hygienists practicing in public health settings pursuant to section 332.311, RSMo.

(1) Any location where dental services are rendered pursuant to section 332.311, RSMo and 4 CSR 110-2.131 must be equipped with the following:

(A) Compressed air;
(B) Focus lighting;
(C) Vacuum;
(D) Appropriate equipment to clean tooth surfaces and place sealants; and
(E) Emergency response kit without oxygen.

(2) Occupational Safety and Health Administration (OSHA) and Centers for Disease Control and Prevention (CDC) guidelines must be complied with while rendering dental services pursuant to section 332.311, RSMo and 4 CSR 110-2.131.


20 CSR 2110-2.140 Notice, Change of Employment—Dental Hygienists

PURPOSE: This rule insures to dentist employing a dental hygienist that the hygienist is registered and currently licensed.

(1) A dentist shall notify the board when s/he employs a dental hygienist and when a dental hygienist leaves his/her employment.


20 CSR 2110-2.150 Dental Practices

PURPOSE: This rule establishes methods by which dentists in Missouri may practice.

(1) Dentist(s) licensed to practice in the state of Missouri may practice in one (1) of the following forms:

(A) Sole Proprietorship;
(B) Partnership;
(C) Professional Dental Corporation; or
(D) Dental Limited Liability Company.

(2) The board adopts the following requirements for naming of dental practice:

(A) Designations must be under the name(s) of one (1) or more of the dentist(s) practicing in such practice; and
(B) Name must contain a dental indicator, such as D.D.S. or D.M.D.


20 CSR 2110-2.160 Post-Board Order Activity

PURPOSE: This rule outlines activity subsequent to disciplinary actions issued against license holders by the Missouri Dental Board.

(1) The Missouri Dental Board shall publish or cause to be published all suspensions, revocations, certificates of registration, licenses, or both, including the name of the licensee, the certificate number, the terms of suspension and a summary of the Findings of Fact and Conclusions of Law of the Administrative Hearing Commission, in any professional journal read by licensed dentists practicing in Missouri, in any newspaper of general circulation, or both.

(2) The Missouri Dental Board shall publicize the terms of probationary agreements, including the name of the licensee, the certificate number and a summary of the complaint, in any professional journal read by licensed dentists practicing in Missouri or in any newspaper of general circulation.

(3) Any licensee whose certificate of registration, license to practice dentistry, or both, has been revoked or suspended shall—

(A) Surrender his/her certificate of registration, license, or both, to the Missouri Dental Board. When a suspension is ordered, the certificate, license, or both, shall be held


by the Missouri Dental Board for the duration of the suspension period;

(B) Refrain from misrepresenting the status of his/her license to practice dentistry to any patient or to the general public;

(C) Refrain from maintaining a physical presence in any office organized to practice dentistry in Missouri during the period of the suspension;

(D) Be prohibited from receiving any compensation from any person, group practice, partnership or corporate practice or any dental office in this state during the period of suspension or revocation. This subsection shall not be intended to include any fees received by a licensee to which s/he is entitled which are for services performed prior to the effective date of his/her suspension or revocation but which are received during this period; and

(E) Not accept fees, during a period of licensees’ period of suspension, from any capitation or third-party payment program to which s/he might otherwise be entitled. This subsection shall not include these fees received by the licensee for a period of time prior to the effective date of his/her suspension.

(4) Any licensee whose certificate of registration, license to practice dentistry in Missouri, or both, has been revoked or suspended for a period of one (1) year or more in length shall—

(A) Notify regular patients of the suspension or revocation by mail within one (1) month after the effective date of the suspension or revocation;

(B) Remove any telephone listings identifying him/her as one licensed to practice dentistry in Missouri;

(C) Remove his/her name from any sign, door, stationery or advertising material identifying him/her as one licensed to practice dentistry in Missouri; and

(D) Refrain from addressing the public in any manner which may suggest that s/he is licensed to practice dentistry in Missouri.

(5) The Missouri Dental Board may impose any other reasonable and nonarbitrary requirement which, in its discretion, it may deem necessary to enforce an order of suspension or revocation.

(6) Any violation of a suspension order or a post-order requirement shall constitute grounds for the Missouri Dental Board to impose a further suspension or to revoke the licensee’s certificate of registration, license to practice dentistry, or both.

(7) Any violation of a probationary agreement shall constitute grounds for the Missouri Dental Board to impose a further period of probation, a period of suspension or to revoke the licensee’s certificate of registration, license to practice dentistry, or both.

(8) If at any time when any disciplinary sanctions have been imposed under section 332.321, RSMo or under any provision the licensee removes him/herself from Missouri, ceases to be currently licensed under the provisions of section 332.321, RSMo or fails to keep the Missouri Dental Board advised of his/her current place of business and residence, the time of his/her absence, unlicensed status or unknown whereabouts shall not be deemed or taken as any part of the time of discipline so imposed.

AUTHORITY: section 332.031, RSMo 1986.*
This rule originally filed as 4 CSR 110-2.160.


20 CSR 2110-2.161 Post-Board Order Hearing Procedures

PURPOSE: This rule defines the procedures to be used in contested case hearings to determine whether a disciplinary order or agreement imposed under section 332.321, RSMo has been violated.

(1) Whenever it shall appear to the board that a term or condition of a disciplinary order imposed by the board or agreed to by the licensee has been violated, the procedures for determining whether a party has been in violation of the terms of the agreement or order shall be as follows:

(a) Determination of Violation

If the board determines from the evidence that a violation of the terms or conditions of a disciplinary order or agreement has been committed, it shall proceed to impose other disciplinary sanctions as provided by section 332.321, RSMo and 4 CSR 110-2.160.

(2) A post-disciplinary order proceeding shall be commenced by the board’s filing of a Statement of Charges against the licensee. The Statement of Charges shall contain, at a minimum:

(A) A short and plain statement of the alleged facts constituting a violation of a term or condition of the licensee’s disciplinary order or agreement; and

(B) The specific term or condition of the disciplinary order or agreement violated.

(3) Upon receiving a Statement of Charges, the executive director shall send, by certified mail, a copy of the Statement of Charges and a Notice of Hearing to the licensee at his/her last address known by the board at least twenty (20) days prior to the hearing date. The notice shall contain the time, date and place of the post-disciplinary order hearing.

(4) Discovery shall be as provided by Chapter 536, RSMo unless the parties agree otherwise. The procedures for taking depositions shall be the same as provided by Missouri Supreme Court rules for civil cases.

(5) Upon the request of either party, the executive director shall issue subpoenas and, in a proper case, subpoenas duces tecum. The procedure for the issuance of subpoenas shall be the same as the rules of the Administrative Hearing Commission.

(6) The post-disciplinary order hearing shall be held at the time, date, and place specified in the notice unless otherwise continued by agreement, or upon timely motion, if this motion be granted. The hearing shall be conducted in accordance with the provisions of Chapter 536, RSMo. The presiding officer of the hearing shall be the president of the board or, in his/her absence, another member of the board. The presiding officer shall rule upon motions and the admissibility of evidence. The presiding officer may be assisted by a legal advisor of the board’s choice. Any board member shall be entitled to inquire of any witness.

(7) After the hearing, the board may require the filing of suggested findings of fact and conclusions of law and briefs.

(8) If the board determines from the evidence that a violation of a term or condition of a disciplinary order or agreement has occurred, it shall proceed to impose other disciplinary sanctions as provided by section 332.321, RSMo and 4 CSR 110-2.160.

(9) The provisions of this rule are declared severable. If any provision of this rule is held invalid by a court of competent jurisdiction, the remaining provisions of this rule shall remain in full force and effect, unless otherwise determined by a court of competent jurisdiction to be invalid.

AUTHORITY: section 332.031, RSMo 1986.*
This rule originally filed as 4 CSR 110-2.161.

20 CSR 2110-2.162 Impaired Practitioner Procedures

PURPOSE: This rule establishes the procedures to be followed in implementing section 332.321.2(20), RSMo.

(1) Whenever it shall appear to the board that a hearing is necessary to determine whether a dentist, specialist or hygienist is unable to practice because of any of the reasons set forth in section 332.321.2(20), RSMo, the procedures for carrying out the provisions of this section shall be set forth in this rule.

(2) The board shall commence the proceedings sending at least twenty (20) days prior to the hearing date by certified mail a Notice of Probable Cause Hearing to the practitioner at his/her last address known to the board. The Notice of Probable Cause Hearing shall contain:

(A) A short and plain statement of the grounds upon which the practitioner is being charged and a copy of the statute under which s/he is charged;

(B) The potential sanctions which could be imposed against the certificate of registration and/or license of the practitioner;

(C) A statement advising the practitioner of his/her right to be represented by legal counsel; and

(D) The time, date and place of the hearing.

(3) Discovery shall be as provided by Chapter 536, RSMo unless the parties agree otherwise. The procedures for taking depositions shall be the same as provided by Missouri Supreme Court rules for civil cases.

(4) Upon the request of either party, the executive director shall issue subpoenas and, in a proper case, subpoenas daces tecum. The procedure for the issuance of subpoenas shall be the same rules as those of the Administrative Hearing Commission.

(5) The probable cause hearing shall be held at the time, date and place specified in the notice unless otherwise continued by agreement, or upon timely motion, if this motion be granted. The hearing shall be conducted in accordance with the provisions of Chapter 536, RSMo. The presiding officer of the hearing shall be the president of the board or, in his/her absence, another member of the board. The presiding officer shall rule upon motions and the admissibility of evidence. The presiding officer may be assisted by a legal advisor of the board’s choice. Any board member shall be entitled to inquire of any witness.

(6) If, following the hearing, the board makes a finding of probable cause, the board shall send notice of its findings to the practitioner by certified mail. In addition to the finding of probable cause, the board may proceed in any one (1) of the following manners:

(A) Require the practitioner to submit an examination for the purpose of establishing his/her competency to practice as a dentist, specialist or hygienist, or to submit to a mental or physical examination or a combination, which examination shall be conducted in accordance with the provisions of section (7) of this rule;

(B) Enter into a voluntary agreement imposing any one (1) or a combination of sanctions set forth in section 332.321.2(20)(b), RSMo; and

(C) If the board fails to find probable cause, the board shall issue its findings so stating.

(7) For the purposes of subsection (6)(A) of this rule, the following shall apply:

(A) A professional competency examination shall be conducted by three (3) dentists or fellow specialists, one (1) of whom shall be selected by the dentist, specialist or hygienist compelled to take the examination, one (1) selected by the board and one (1) to be selected by the two (2) examiners previously selected;

(B) A mental or physical examination, or combination of both, as required shall be by at least three (3) physicians, one (1) of whom shall be selected by the dentist, specialist or hygienist compelled to take the examination, one (1) selected by the board and one (1) to be selected by the two (2) examiners previously selected;

(C) Each party shall assume the cost of the examination it selects. The parties shall each pay one-half (1/2) of the cost of the third examiner. If the practitioner can demonstrate financial inability to bear the cost of the examination, the board, in its discretion, may assume these costs;

(D) The examiners shall submit their findings to the board in writing, within a time period established by the board. The board shall provide copies of these findings to the practitioner; and

(E) Notice of any examination required under this section shall be by personal service or registered mail.

(8) Failure of the dentist, specialist or hygienist to submit to an examination as provided for in section (6) of this rule, when directed to so do, shall constitute an admission of the allegations against him/her, unless the failure was due to circumstances beyond his/her control, if the board so finds.

(9) A dentist, specialist or hygienist whose right to practice under this rule, at reasonable intervals, shall be afforded an opportunity to demonstrate that s/he can resume competent practice with reasonable skill and safety to patients.

(10) In any proceeding under section 332.321.2(20), RSMo, neither the record of the proceedings nor the orders entered by the board shall be used against a dentist, specialist or hygienist in any other proceeding. Proceedings under section 332.321.2(20), RSMo shall be conducted by the board without the filing of a complaint with the Administrative Hearing Commission.

(11) When the board finds any person unqualified because of any of the grounds set forth in section 332.321.2(20), RSMo, the board may enter an order imposing one (1) or more of the sanctions enumerated in section 332.321.2(20)(b), RSMo.

(12) Any order or agreement made under section 332.321.2(20), RSMo shall not be considered a matter of public record and shall be excluded from the requirements of 4 CSR 110-2.160(1), except that statistics in aggregate numbers may be included in reports of disciplinary actions published by the board. Information concerning these actions as well as copies of agreements, orders, or both, however, may be furnished certain other regulatory or state agencies in Missouri or some other jurisdiction, if deemed appropriate and necessary by the board. Any violation of any order or agreement made under section 332.321.2(20), RSMo shall be considered a public record in accordance with 4 CSR 110-2.160(1).

(13) The provisions of this rule are declared severable. If any provision of this rule is held invalid by a court of competent jurisdiction, the remaining provisions of this rule shall remain in full force and effect unless otherwise determined by a court of competent jurisdiction.


20 CSR 2110-2.170 Fees

PURPOSE: This rule establishes the various fees authorized by Chapter 332, RSMo.

(1) The following fees are established by the Missouri Dental Board:

(A) Application Fees*
   1. Dentist (includes initial Missouri jurisprudence exam fee) $230
   2. Dental Specialist $330
   3. Dental Hygienist (includes initial Missouri jurisprudence exam fee) $155

(B) Reexamination Fees
   1. Dentist Jurisprudence Examination $100
   2. Dental Hygienist Jurisprudence Examination $50

(C) Biennial License Renewal Fee
   1. Dentist License $250
   2. Dental Specialist License $270
   3. Dental Hygienist License $130

(D) Renewal Penalty Fee—Dentist/Dental Specialist/Dental Hygienist $100

(E) Certification/Permit Fees
   1. Dentists
      A. Deep Sedation/General Anesthesia
         (I) Individual Permit Fee $100
         (II) Site Certificate Permit Fee $100
         (III) Individual Permit Renewal Fee $100
         (IV) Site Certificate Renewal Fee $100
   B. Conscious Sedation (Enteral and/or Parenteral)
      (I) Individual Permit Fee $100
      (II) Site Certificate Permit Fee $100
      (III) Individual Permit Renewal Fee $100
      (IV) Site Certificate Renewal Fee $100

   2. Dental Hygienists
      A. Administration of Nitrous Oxide Analgesia $10
      B. Local Anesthesia $10
      3. Dental Assistants
         A. Monitoring Nitrous Oxide Analgesia $10

   (F) Miscellaneous Fees
      1. Corporation Name Approval $15
      2. Verification of Licensure—Dentist/Dental Specialist/Dental Hygienist $20
      3. Duplicate Original Certificate $50

* All application fees authorized by the Missouri Dental Board include the fee for the initial jurisprudence examination, the initial specialist examination fee, if applicable, and the initial licensure fee.

(2) All fees are nonrefundable.

(3) The provisions of this rule are declared severable. If any fee fixed by this rule is held invalid by a court of competent jurisdiction or by the Administrative Hearing Commission, the remaining provisions of this rule shall remain in full force and effect, unless otherwise determined by a court of competent jurisdiction or by the Administrative Hearing Commission.


4. Duplicate Renewal License (over two (2) per duplicate) $5

5. Uncollected Fee (for any uncollectible check or other uncollectible financial instrument) $25

20 CSR 2110-2.175 Name and Address Change

PURPOSE: This rule requires licensees to inform the Missouri Dental Board of any name or address changes.

Licensees shall keep the board informed of their legal name, mailing address and telephone number. Any change shall be reported to the board in writing within thirty (30) days.


20 CSR 2110-2.190 Shade Verification

PURPOSE: This rule outlines the procedures to be followed for shade verification of dental prostheses.

(1) A duly registered and currently licensed dentist in Missouri may prescribe that a dental laboratory technologist may verify the shade of any dental prosthesis, provided that the technologist receives a uniform laboratory work order completed by the dentist. The use of this rule by the dentist, or a dental technologist, shall be limited to those circumstances where other verification has been shown to be impracticable or unsuccessful.

(2) The executed work order shall be retained by the nondentist for two (2) years from the date appearing on the order. A copy of the work order shall be retained by the dentist for two (2) years from the date appearing on the order or the date of prescription.

(3) The Missouri Dental Board shall prescribe or approve of the form to be used.


20 CSR 2110-2.200 Uniform Complaint Handling

PURPOSE: This rule establishes a procedure for the receipt, handling and disposition of public complaints to the Missouri Dental Board.

(1) Any person or other entity who believes that a registered and licensed dentist or a registered and licensed dental hygienist or unlicensed individual has so acted or failed to act that his/her Certificate of Registration or License, or both, under the provisions of Chapter 332, RSMo, should be suspended, revoked or other action taken against him/her, or who believes that any applicant for a Certificate of Registration or License to Practice Dentistry or to practice as a dental hygienist is not entitled under provisions of Chapter 332, RSMo may file a complaint with the executive director of the board.

(2) All complaints, other than those provided for in section 332.341.5, RSMo, shall be in writing, fully shall specify the nature of the complaint and shall be signed by the complainant and contain the name and address of the complainant. Written but unsigned communications will not be considered or processed as a complaint. Complaints are to be addressed to the following: Executive Director, Missouri Dental Board, PO Box 1367, Jefferson City, MO 65102.

(3) Each complaint received under this rule shall be logged in a book maintained by the board for that purpose. Complaints shall be logged in consecutive order as received. The log book shall contain a record of each complainant’s name and address; the name and address of the subject of the complaint; the date each complaint was received by the board; a brief statement of the acts complained of, including the name of any person injured or victimized by the alleged acts or practices; and a notation indicating whether the complaint resulted in its dismissal or the ultimate disposition of the complaint.

(4) Each complaint made in accordance with this rule shall be acknowledged in writing and may be investigated by the board. If a complaint is investigated, the complainant shall be informed in writing after the investigation is completed as to whether the investigation resulted in the dismissal of the complaint by the board, whether formal charges have been filed will be filed with the Administrative Hearing Commission or the ultimate disposition of the complaint.

(5) Nothing in this rule shall be construed so as to prevent the board on its own initiative from instituting and conducting investigations or from conducting investigations of an individual beyond the scope of a formal complaint and based on that complaint to make written complaints to the Administrative Hearing Commission.

(6) Any complaint, investigation or log book shall be deemed a closed record under the provisions of section 610.025, RSMo.

(7) The board interprets this rule to exist for the benefit of those members of the public who submit complaints to the board.


20 CSR 2110-2.201 Public Records

PURPOSE: This rule establishes standards for compliance with Chapter 610, RSMo as it relates to public records of the Missouri Dental Board.

(1) All public records of the Missouri Dental Board shall be open for inspection and copying by any member of the general public during normal business hours, holidays excepted, except for those records closed pursuant to section 610.021, RSMo. All public meetings of the Missouri Dental Board, not closed pursuant to provisions of section 610.021, RSMo, will be open to any member of the public.

(2) The Missouri Dental Board establishes the executive director of the board as the custodian of its records as required by section 610.023, RSMo. The executive director is responsible for the maintenance of the board’s records and is responsible for responding to requests for access to public records.

(3) When a request for access to public records is made and the custodian believes that this access is not required under the provision of Chapter 610, RSMo, the custodian shall inform the individual or entity making the request that compliance with the request cannot be made, specifying in particular what sections of Chapter 610, RSMo require that the record remain closed. Any correspondence or documentation of that denial made for access to records shall be copied to the Missouri Dental Board general counsel. Whenever the custodian denies access to the records, the custodian shall also inform the individual requesting the records that s/he may appeal directly to the Missouri Dental Board for access to the records requested. The appeal and all information pertaining to the appeal shall be placed on the meeting agenda of the Missouri Dental Board for its next regularly scheduled meeting. In the event that the board decides to reverse the decision of the custodian, the board shall direct the custodian to so advise the person requesting access to the information and supply the access to the information during regular business hours at the convenience of the requesting party.

(4) The custodian shall maintain a file which will contain copies of all written requests for access to records and responses to these requests. The requests shall be maintained on file with the board for a period of one (1) year and will be maintained as a public record of the board open for inspection by any member of the general public during regular business hours.

(5) Whenever a request for inspection of public records is made and the individual inspecting the records requests copies of the records, the board may charge a reasonable fee for the cost of inspecting and copying the records. The fee charged by the board shall be as follows:

(A) A fee for copying public records shall not exceed the actual cost of the document search and duplication;

(B) The board may require payment for these fees prior to making the copies; and

(C) All fees collected shall be remitted to the director of revenue for deposit to the Missouri Dental Board Fund.


1992; 610.085, RSMo 1975; 610.020, RSMo 1973, amend-
610.027, RSMo 1982, amended 1987; 610.028, RSMo
1982; 610.100 and 610.105, RSMo 1973, amended 1981;
610.115, RSMo 1973, amended 1981; and 610.120, RSMo

20 CSR 2110-2.210 Notice of Injury or
Death

PURPOSE: This rule monitors injuries or
deaths occasioned by the care and treatment
provided by persons licensed or regulated by
Chapter 332, RSMo.

(1) A dentist who practices in this state shall
submit a report to the board within thirty (30)
days of any mortality or any incident requir-
ing hospitalization which occurs to a patient
during or as a result of administration of local
anesthesia, nitrous oxide inhalation analgesia,
conscious sedation with parenteral drugs,
deep sedation, or general anesthesia, while
under the care of the dentist.

(2) The report shall include detailed respons-
tes to the following:
(A) Description of dental procedure;
(B) Description of pre-operative physical
condition of patient;
(C) List of drugs, dosage, and route of
administration;
(D) Description of adverse occurrence
which shall include:
1. Onset and type of signs and symp-
toms;
2. Treatment instituted;
3. Response to treatment; and
(E) Description of the patient’s present
condition following medical intervention.

(3) The report required by this rule shall be
submitted on a form obtained from the Mis-
souri Dental Board by the treating dentist.

AUTHORITY: section 332.031, RSMo 1986.*
This rule originally filed as 4 CSR 1 10-2.220.
Original rule filed May 3, 1986, effective
July 28, 1988. Moved to 20 CSR 2110-2.220,

20 CSR 2110-2.220 Mandatory Reporting

PURPOSE: This rule establishes a procedure
and guidelines regarding reports required from hospitals or ambulatory surgical centers
by section 383.133, RSMo concerning any
final disciplinary action against a dentist
licensed under Chapter 332, RSMo or the
voluntary resignation of any such dentist.

(1) The Missouri Dental Board shall receive
and process any report from a hospital or
ambulatory surgical center concerning any
final disciplinary action against a dentist
licensed under Chapter 332, RSMo or the
voluntary resignation of any such dentist
against whom any complaints or reports have
been made which might have led to disci-
plinary action.

(2) Reports to the board shall be in writing
and shall comply with the minimum require-
ments as set forth in section 383.133.2,
RSMo and this rule. The information shall
include, but not be limited to:
(A) The name, address and telephone num-
ber of the person making the report;
(B) The name, address and telephone num-
ber of the person who is the subject of the
report;
(C) A brief description of the facts which
gave rise to the issuance of the report, includ-
ing the dates of occurrence deemed to neces-
sitate the filing of the report;
(D) If court action is involved and known
to the reporting agent, the identity of the
court, including the date of filing and the
docket number of the action;
(E) A statement as to what final action was
taken by the institution; and
(F) The Missouri Dental Board will
assume that all reports received from hospi-
tals or ambulatory surgical centers will be
treated as under section 383.133, RSMo.

(3) The hospital chief of staff, or person in a
comparable position, shall report any actions as described in section (1) to the chief execu-
tive officer. Any activity that is construed to
be a cause for disciplinary action according
to section 332.021, RSMo shall be deemed reportable to the board. Nothing in this rule
shall be construed as limiting or prohibiting
any dentist from reporting a violation of the
Dental Practice Act directly to the Missouri
Dental Board.

(4) In response to a written or verbal inquiry
from a hospital or ambulatory surgical center
regarding reports received by the board on a
specific dentist, the board shall provide the
following information:
(A) Whether any reports have been
received;
(B) The nature of each report; and
(C) The action which the board took on
each report or if the board has taken action
on the report.

(5) Each report received shall be acknowl-
edged in writing. The acknowledgment shall
state that the report is being reviewed by the
board or an appropriate board subcommittee
for consideration. The institution shall subse-
quently be informed in writing as to whether
the report has been dismissed by the board or
is being referred to legal counsel for filing
with the Administrative Hearing Commission
or for other legal action. The institution may
be notified of the ultimate disposition of the
report excluding judicial appeals.

AUTHORITY: section 332.031, RSMo 1986.*
This rule originally filed as 4 CSR 110-2.220.
Original rule filed May 3, 1986, effective
July 28, 1988. Moved to 20 CSR 2110-2.220,


20 CSR 2110-2.240 Continuing Dental
Education

PURPOSE: This rule details the board’s min-
imum requirements for continuing dental edu-
cation for dentists and dental hygienists.

(1) Definitions.
(A) Continuing dental education—Instruc-
tion for dentists and dental hygienists direct-
ly relating to the practice of dentistry and
dental hygiene as defined in sections 332.071
and 332.091, RSMo.

(B) Time block—A two (2)-year period
with starting dates of December 1, 2002
through November 30, 2004; December 1,
2004 through November 30, 2006 and repeat-
ing in this sequence from that date.

(C) Board-approved sponsors are—
1. American Dental Association (ADA)
and its constituent and component societies;
2. Academy of General Dentistry (AGD)
and its state and local affiliates;
3. ADA recognized dental specialty
organizations and their state and local affili-
ates;
4. National Dental Association and its
state and local affiliates;
5. American Dental Hygienists’ Associa-
tion and its constituents and component
societies;
6. National Dental Hygienists’ Associa-
tion and its state and local affiliates;
7. American Medical Association and
American Osteopathic Association and their
respective state and local societies;
8. American Nurses Association and its state and local affiliates;
9. ADA Commission on Dental Accreditation approved dental, dental hygiene and dental assisting schools;
10. ADA continuing education recognition program;
11. AGD national sponsor approved program;
12. Federal and state government agencies, including any of the branches of the military;
13. Hospitals accredited by the Joint Commission on Accreditation of Healthcare Organizations;
14. Missouri Public Health Association;
15. American Red Cross;
16. American Heart Association;
17. Central Regional Dental Testing Service, Inc. (CRDTS);
18. Dental Assisting National Board, Inc. (DANB);
19. American Dental Assistants Association and its constituents and component societies; and
20. Any other sponsor approved by the board pursuant to subsection (2)(B).

(D) Original licensee—One who obtains licensure by examination in accordance with sections 332.181 and 332.251, RSMo.

(E) Credential licensee—One who obtains licensure without examination in accordance with sections 332.211 and 332.281, RSMo respectively.

(F) Instructor—One who holds a license to practice and who is a full- or part-time faculty member in a dental or dental hygiene, or both, school or program accredited by the ADA Commission on Dental Accreditation.

(G) Resident or Fellow—One who obtains a license to practice during the time block and who participated in a post-graduate program accredited by the ADA Commission on Dental Accreditation.

(H) Diplomate status—One who holds a license to practice and during the time block has obtained diplomate status in an ADA recognized specialty.

(I) Retired licensee—One who neither engages in the active practice of dentistry or dental hygiene nor holds him/herself out as actively practicing as provided in sections 332.071 and 332.091, RSMo.

(2) In order to renew a license, each dentist shall submit satisfactory evidence of completion of fifty (50) hours of continuing education during the two (2)-year period immediately preceding the renewal period and each dental hygienist shall submit satisfactory evidence of completion of thirty (30) hours of continuing education during the two (2)-year period immediately preceding the renewal period. Any hours acquired beyond the required number may be carried forward into the next time block not to exceed twenty-five (25) hours for dentists and fifteen (15) hours for dental hygienists. Of the fifty (50) hours required for dentists, not less than forty (40) must be hours directly related to the updating and maintaining of knowledge and skills in the treatment, health and safety of the individual dental patient. Of the thirty (30) hours required for dental hygienists, not less than twenty-five (25) must be hours directly related to the updating and maintaining of knowledge and skills in the treatment, health and safety of the individual dental patient. One (1) hour of continuing education shall be granted for every fifty to sixty (50–60) minutes of contact (either academic or clinical) instruction.

(A) For the licensure renewal form due November 30, 2004, and each subsequent renewal period after that, the licensee shall report the number of hours obtained for the two (2)-year period just completed and shall attest to those hours by signing the form. Each licensee shall retain records documenting his/her completion of the required hours of continuing education for a minimum of six (6) years after the reporting period in which the continuing education was completed. The records shall document the licensee’s attendance at the continuing education course including, but not limited to, retaining the titles of the courses taken, dates, locations, receipts, course sponsors, agendas and number of hours earned. The board may conduct an audit of licensees to verify compliance with the continuing education requirement. Licensees shall assist the board in its audit by providing timely and complete responses to the board’s inquiries.

(B) The continuing dental education hours obtained shall be from a board-approved sponsor. Any entity not listed under subsection (1)(C) may become a board-approved sponsor for a specified program(s) by obtaining approval through a sponsor recognized by this rule. Programs which applied for approval and were not granted approval by a board-approved sponsor may appear in person before the board with a request for approval at a regularly scheduled meeting. The board shall review the request and issue a decision in writing within a reasonable time frame.

(C) A credential dental licensee will only be required to obtain twenty-five (25) hours of continuing education in order to renew if the individual became licensed during the second year of the time block. A credential hygiene licensee will only be required to obtain fifteen (15) hours of continuing education in order to renew if the individual became licensed during the second year of the time block.

(D) Individuals who obtain a license by competency examination shall be exempt from the continuing education requirement for the remainder of the time block in which s/he became licensed.

(E) Licensees who are engaged as full-time instructors will receive ten (10) continuing education hours per year. Licensees who are engaged as part-time instructors will receive five (5) continuing education hours per year.

(F) Licensees who give presentations through a board-approved sponsor relating to dentistry will receive two (2) continuing education hours for each hour of the original presentation and an hour-for-hour credit for subsequent presentation of the same material up to sixteen (16) hours per year.

(G) Residents or fellows are exempt from the continuing education requirement through the end of the time block containing the date of graduation.

(H) A dental licensee who has obtained diplomate status through the ADA-recognized specialty board certification during the reporting period shall be deemed to have obtained fifty (50) hours of continuing education. The licensee shall provide the board with documentation evidencing the specialty board certification upon request.

(I) Licensees who attend the open session of the Missouri Dental Board’s quarterly meetings will receive two (2) hours of continuing education credit per meeting. To qualify, licensees must sign in at the beginning of the open meeting and sign out at the end of the open meeting. These continuing education credits do not qualify as directly related to the updating and maintaining of knowledge and skills in the treatment, health and safety of the individual dental patient.

(3) The board, solely in its discretion, may grant a waiver or an extension to a licensee who cannot complete the required hours of continuing education because of personal illness, military service, foreign residency or other circumstances beyond the licensee’s control. The licensee may apply for a waiver or an extension of time to complete the continuing education requirements by making a written application at least forty-five (45) days before the end of the renewal period. Any licensee seeking a waiver or extension shall provide full and complete written documentation explaining specifically and in detail the nature of the circumstances, why the circumstances were unforeseeable and beyond the licensee’s control, the period dur-
ing which the circumstances were in existence, the number of continuing education hours earned in the reporting period and the licensee’s plan for completing the balance of the requirements if an extension is granted. The board, in its discretion, shall establish the length of extension granted, not to exceed the next renewal period.

(4) Licensees whose license has expired shall comply with the continuing education requirements as established 4 CSR 110-2.071(8).

(5) Violation of any provision of this rule shall be deemed by the board to constitute misconduct, fraud, misrepresentation, dishonesty, unethical conduct or unprofessional, or any combination of these, in the performance of the functions, duties, or both, of a dentist or a dental hygienist, depending on the licensee’s conduct. In addition, a licensee who fails to complete and report in a timely fashion the required hours of continuing education and engages in the practice of dentistry or dental hygiene without the express written consent of the board shall be deemed to have engaged in the unauthorized practice of dentistry or dental hygiene.

(6) Continuing education required by the board as part of discipline imposed on a licensee shall not count toward compliance with the continuing education requirement of this rule.


20 CSR 2110-2.260 Certification Requirements—Licensees Employed by or Contracting with Federally Qualified Health Centers

PURPOSE: This rule establishes the certification requirements of dentists and dental hygienists employed by, or contracting with, federally qualified health centers pursuant to H5 HCS SS SCS for Senate Bill No. 1122 of the 92nd General Assembly (2004).

(1) All licensed dentists and dental hygienists employed by, or contracting with, a federally qualified health center (health center) practicing dentistry or dental hygiene in this state shall certify in writing, on forms provided by the board, that the facility at which these services are provided meets the operating standards as prescribed by Chapter 332, RSMo. Such certification shall be provided to the board as a part of the initial registration of the health center and upon renewal of the registration.

(2) The standards for cleanliness and sanitation shall be those established for health care professionals and health care facilities by the Centers for Disease Control (CDC) pursuant to section 191.694, RSMo and the Occupational Safety and Health Administration (OSHA) pursuant to 29 CFR 1910. The standards of professionalism shall be those required by Chapter 332, RSMo and the rules pursuant thereto.

(3) An application for registration of a health center will not be considered complete until the certification as required in section (1) of this rule is received and accepted by the board.
