



## CHAPTER 6

# EXECUTIVE DEPARTMENTS

*"The ratification of the 19th amendment here in Missouri was another giant step toward our Founders vision for liberty and equality for all citizens. What a huge honor to celebrate the 100th year anniversary while serving in the General Assembly."*

*Representative Dottie Bailey (R-110)*

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*"I am grateful to many women who came before me that championed women's suffrage. Thank you Virginia Minor, an early champion, and to Edna Gellhorn for organizing the 'walkless, talkless parade' in St. Louis in 1916. I am proud to travel on the road you paved for us."*

*Representative Deb Lavender (D-90)*



# Executive Departments

Government exists to serve, and a broad network of government organizations has been created to accomplish the purpose. The Missouri Constitution (Article II, Section 1) states: “The powers of government shall be divided into three distinct departments—the legislative, executive and judicial.” This section also prohibits persons within each branch from exercising powers of the other branches. From these three branches spring the variety of organizations which deliver services of state government.

The many different names used by these groups—departments, divisions, agencies, boards, commissions, bureaus, units, sections, programs and others—can make it difficult to determine which area of government is responsible for certain services, and sorting out responsibilities or relationships within the governmental framework.

It is through the executive branch that the greatest proportion of state services are delivered. The Constitution (Article IV, Section 12) and the Reorganization Act of 1974 have established a number of “executive departments” to deal with specific areas of interest. A chart showing the

present state departments is shown on the following page.

The Missouri Constitution provides for 16 specific departments: the Office of Administration and the departments of Agriculture, Conservation, Corrections, Economic Development, Elementary and Secondary Education, Health and Senior Services, Higher Education, Insurance, Financial Institutions and Professional Registration, Labor and Industrial Relations, Mental Health, Natural Resources, Public Safety, Revenue, Social Services and Transportation.

Within each executive department exists a variety of offices of varying size and scope which deal with specific services. Traditionally, “divisions” are the next-largest organizations within departments and function to bring together smaller-sized groups, such as “bureaus,” “sections” or “units.” Divisions may be governed by a “board” or “commission” composed of members who are either appointed by the governor, made members by law or appointed by a department official. State agencies may administer certain sections of state law as defined by the Revised Statutes of Missouri, may develop their own rules and regulations as promulgated in the Missouri Register and Code of State Regulations or may institute programs and policies which address the needs of their areas of service.

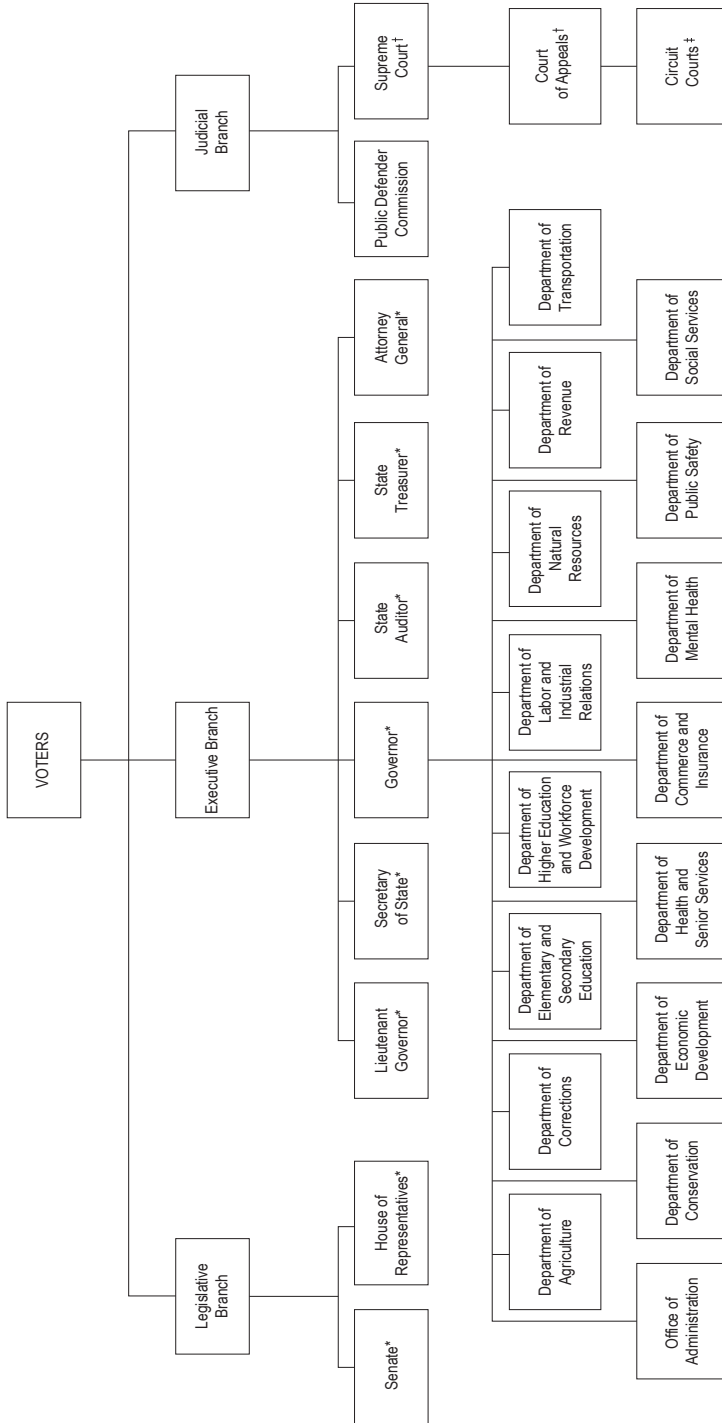
Generally speaking, the legislative and judicial branches rely on committees or other small, appointed groups to perform research, develop policy, provide advocacy services or handle administrative duties. In these two branches services are delivered through the offices of the elected officials themselves and not by related agencies.

## The Missouri Constitution

Since achieving statehood and joining the union on August 10, 1821, Missouri has operated under four Constitutions. The first was adopted in 1820 and was presented to Congress before Missouri was allowed to enter the union of states. The state’s second Constitution, born in the bitterness and strife of the Civil War, was drafted and adopted in 1865. It was replaced by a third Constitution only ten years later, in 1875. Missourians approved their current Constitution in 1945, and it has been amended a number of times in order to meet the changing needs of our state and its people.

The Constitution of the State of Missouri is published by the Office of Secretary of State pursuant to the *Revised Statutes of Missouri* (RSMo 2.110). Copies of the Missouri Constitution, which also includes the text of the U.S. Constitution, are available without charge by contacting:

Secretary of State John R. Ashcroft  
 Division of Publications  
 PO Box 1767  
 Jefferson City, MO 65102  
 Phone: (573) 751-4218 or (866) 716-0237  
[www.sos.mo.gov/pubs](http://www.sos.mo.gov/pubs)  
 Email: [publications@sos.mo.gov](mailto:publications@sos.mo.gov)



\* Indicates elected offices

† Indicates appointed offices subject to public vote for retention

‡ Some circuit court judges are elected. Others are appointed under the Missouri Nonpartisan Plan. All are subject to public vote for retention



# Office of Administration

State Capitol, Rm. 125  
 PO Box 809, Jefferson City 65102  
 Telephone: (573) 751-1851 / FAX: (573) 751-1212  
<https://oa.mo.gov>

The Office of Administration is the state's service and administrative control agency. Created by constitutional amendment in 1972, it combines and coordinates the central management functions of state government.

The chief administrative officer is the commissioner of Administration, who is appointed by the governor with the advice and consent of the Senate. The commissioner appoints the deputy commissioner, chief counsel and the directors of the divisions who report directly to her. The divisions are: Accounting; Budget and Planning; Facilities Management, Design and Construction; General Services; Information Technology Services; Personnel and Purchasing.

The Office of Equal Opportunity (OEO) is a program within the Office of Administration. The OEO assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services and operation of facilities. The director of the OEO reports to the commissioner of Administration.

## Division of Accounting

Truman State Office Bldg., Rm. 570  
 Telephone: (573) 751-2971 / FAX: (573) 526-9810  
<https://oa.mo.gov/acct>  
 Email: [acctmail@oa.mo.gov](mailto:acctmail@oa.mo.gov)

The Division of Accounting provides central accounting and central payroll system services for state government, producing checks and electronic payments for state vendors and state employees. The division publishes annual financial reports, administers bond sales for the Board of Fund Commissioners, Board of Public Buildings and Board of Unemployment Fund Financing and administers the Social Security coverage for all employees of the state and its political subdivisions.



SARAH STEELMAN  
 Commissioner



JAMES R. McADAMS  
 Deputy Commissioner /  
 General Counsel



NIKKI LOETHEN  
 Deputy General Counsel



BRITTANY RUESS  
 Director of Communications



DUSTY BACKES  
 Legislative Director



GREG ROBB  
 Director of Operational  
 Excellence

## Division of Budget and Planning

State Capitol, Rm. 124  
 Telephone: (573) 751-2345 / FAX: (573) 526-4811  
<https://oa.mo.gov/bp>  
 Email: [bpmail@oa.mo.gov](mailto:bpmail@oa.mo.gov)

The Division of Budget and Planning (B&P) analyzes budget policy issues and provides information to the Commissioner of Administration, the governor's office, the General Assembly, Missouri's congressional delegation and state, local and federal agencies. The division prepares the budget instructions, reviews agency budget re-

quests, prepares the annual executive budget, analyzes economic and demographic conditions, forecasts state revenues and conducts technical policy and program analyses. To assist in state government management, the division controls appropriation allotments, manages the automated state budget system, prepares legislative fiscal notes, reviews legislation, tracks agency performance measures, analyzes and develops policy options and reviews federal issues and their impact on Missouri. The division coordinates preparations for and assistance during, elected-official transitions. The division compiles population estimates and projections, provides technical assistance during decennial reapportionment and is Missouri's liaison to the U.S. Bureau of the Census.

### Division of Facilities Management, Design and Construction

Truman State Office Bldg., Rms. 730, 740, 780 and 840  
 Telephone: (573) 751-3339 / FAX: (573) 751-7277  
<https://oa.mo.gov/fmcd>  
 Email: [fmcdmail@oa.mo.gov](mailto:fmcdmail@oa.mo.gov)

The Division of Facilities Management, Design and Construction (FMDC) provides asset management services to assist state entities in meeting their facility needs for the benefit of the public. The mission is to provide a superior workplace environment for state occupants and their visitors and protect the State's investments in property assets. The goal of FMDC is to provide agencies with the information and resources that will support their development of high-performance workplaces—workplaces that will meet agency business needs and can be readily adapted to changing work place practices and strategies.

**Real Estate Services Unit:** Provides oversight of HB 13 budgeting for leasing, state-owned and institutional facilities. Coordinates real estate transactions on behalf of the state to include conveyance legislation, sale of state-owned property, purchasing of property and granting easements. In addition, procurement, payment processing, contract management and coordination for leased space, located statewide for all state agencies (excluding MoDOT, Conservation and Higher Education), is also provided.

**State-Owned Operations:** Maintains state-owned buildings for agencies that are tenants in state-owned office buildings. Includes complete building operations: maintenance, groundskeeping, security, housekeeping, conferencing and special events.

**Institutional Operations:** Provides maintenance management services for the Departments of Elementary and Secondary Education, Mental Health, Social Services and the Missouri High-



SHERRECE R. SMITH  
Executive Assistant



SARA VANDERFELTZ  
Administrative Assistant



STACY NEAL  
Director  
Division of Accounting



DAN HAUG  
Director, Division of Budget and  
Planning



MARK HILL  
Acting Director, Division of  
Facilities Management, Design  
and Construction

way Patrol. Includes maintenance and groundskeeping.

**Project Management/Planning Unit:** Provides oversight of the capital improvement budget, which includes new construction, renovations and maintenance and repair projects at state facilities through capital improvement appropriations for all state agencies (excluding MoDOT, Conservation and Higher Education).

**Energy Unit:** Monitors energy consumption in state-owned buildings and institutional sites and

develops and implements programs to help departments comply with the governor's Executive Order 09-18, mandating a reduction of energy consumption in state-owned buildings. Responsible for managing, coordinating and planning with SEMA, along with support efforts provided by OA-FMDC during disaster responses and recovery efforts.

## Division of General Services

Truman State Office Bldg., Rm. 760  
Telephone: (573) 751-0929 / FAX: (573) 751-7819  
<https://oa.mo.gov/gs>  
Email: [gsmail@oa.mo.gov](mailto:gsmail@oa.mo.gov)

The Division of General Services provides essential support services to state departments and to the Office of Administration.

**State Printing** provides comprehensive reproduction services including design, printing, finishing and quick copy services.

**Central Mail Services** advises agencies on efficient mailing practices and provides comprehensive mailing services to most state agencies operating within the Jefferson City area.

**Risk Management** administers the Legal Expense Fund and the workers' compensation program for state employees, purchases insurance as required and advises state agencies on risk management issues.

**Vehicle Maintenance** operates a centralized maintenance facility to provide mechanical repairs and body shop services for state vehicles based in the Mid-Missouri area.

**Fleet Management** establishes statewide policies governing state vehicle operations and management; coordinates a centralized fleet information system; operates a consolidated car pool serving agencies in the Jefferson City area and serves as a resource for fleet management issues.

**Surplus Property** transfers and disposes of state surplus property and distribution of excess federal property to eligible entities.

**State Recycling** coordinates statewide recycling efforts and serves as a resource for recycling issues.

General Services also manages the Missouri State Employees Charitable Campaign.

## Information Technology Services Division

Truman State Office Bldg., Rm. 280  
Telephone: (573) 751-3290 / FAX: (573) 751-3299  
<https://oa.mo.gov/itsd>

The mission of the Information Technology Services Division (ITSD) is to provide technology and communication services and solutions



CINDY DIXON  
Director  
Division of General Services



MIKE CHELES  
Chief Information Officer  
Information Technology  
Services Division

to the state's departments and agencies so they can efficiently and effectively serve the citizens of Missouri.

Under the leadership of the chief information officer, the ITSD offers centralized staff and resources in a single unified entity and supports 14 executive branch departments. The organizational model allows for enterprise standards and guidance in the common areas of security, networking, data management, server administration, end user support, technical architecture and application management, while maintaining a department-focused perspective on service delivery.

In collaboration with other state agencies, ITSD aims to deliver reliable and accessible IT systems and services in an environment striving for optimization, collaboration, productivity and cost savings.

## Division of Personnel

Truman State Office Bldg., Rm. 430  
Telephone: (573) 751-4162 / FAX: (573) 751-8641  
<https://oa.mo.gov/personnel>  
Email: [persmail@oa.mo.gov](mailto:persmail@oa.mo.gov)

The Division of Personnel is transforming its talent management approach to better serve the citizens of Missouri. We are committed to recruiting, retaining and developing top talent across the state's ~50,000 employee enterprise. The division oversees personnel policies that impact State of Missouri workforce including the Uniform Classification and Pay System (UCP). In collaboration with Human Resources professionals from each of the 16 executive departments, the division develops and carries out initiatives designed to benefit state team members. This includes MO Learning, ENGAGE, statewide awards and recognition and a variety of meaningful leadership and skill-based training.

The Division of Personnel also:

- Ensures employees are assigned to appropriate job classes and develops and administers position classifications for agencies covered by the UCP.
- Provides pay, leave and reporting information on the UCP system pay plan; interprets policies on pay, leave and hours of work; provides workforce reports and assistance with the SAM II HR/Payroll System; and ensures personnel transactions are in compliance with state personnel law.
- Develops and delivers management and computer and technical training programs; administers statewide recognition programs; and coordinates the WeSave Employee Discount Program.
- Provides human resource support for the Office of Administration.

Finally, the Division of Personnel state operators provide responses to questions from the general public.

### Division of Purchasing

Truman State Office Bldg., Rm. 630  
 Telephone: (573) 751-2387 / FAX: (573) 526-9815  
<https://oa.mo.gov/purchasing>  
<https://missouribuy.mo.gov>  
 Email: [purchmail@oa.mo.gov](mailto:purchmail@oa.mo.gov)

The Division of Purchasing (Purchasing) is responsible for the procurement of all state-required supplies, materials, equipment and professional or general services, except for those agencies exempted by law. Purchasing executes procurement functions in accordance with applicable statutes by maximizing competition in the procurement process, conducting evaluations and negotiations as appropriate, and awarding contracts to the “lowest and best” vendors.

Additionally, Purchasing is responsible for cooperative contracts, emergency procurement authorizations, single feasible source contracts, special delegations of authority, as well as other procurement authorizations as permitted by law.

### Office of Equal Opportunity

Truman State Office Bldg., Rm. 870-B  
 Telephone: (573) 751-8130 or (877) 259-2963  
 FAX: (573) 522-8078  
<https://oeo.mo.gov>  
 Email: [oeo@oa.mo.gov](mailto:oeo@oa.mo.gov)

The Office of Equal Opportunity (OEO), governed by Executive Order 10-24, assists and monitors state agencies in promoting and ensuring equal opportunity within state government through employment, provision of services and operation of facilities. The OEO is also respon-



CASEY OSTERKAMP  
 Director  
 Division of Personnel



KAREN BOEGER  
 Director, Division of Purchasing



CARMELA THORNTON  
 Director  
 Office of Equal Opportunity

sible for assisting state agencies in promoting contracting and procurement opportunities for minority-owned and women-owned businesses. In addition, the OEO continues to monitor the implementation of state employment practices to ensure that Missouri has a diversified and well-balanced state workforce. The OEO director reports to the Commissioner of Administration.

### Administrative Hearing Commission

131 W. High St., Third Fl.  
 PO Box 1557, Jefferson City 65102  
 Telephone: (573) 751-2422 / FAX: (573) 751-5018  
<https://ahc.mo.gov/>

The Administrative Hearing Commission (AHC) is an executive branch agency that decides disputes, usually between a state agency and a business or individual, after a trial-type hearing. Its decisions are subject to review by judicial branch courts, if a party wishes to appeal.

By law, the AHC has jurisdiction over many types of disputes. Chief among them are disputes involving the director of the Department of Revenue's tax decisions; professional licensing decisions of many boards of the Department of Insurance, Financial Institutions and Professional

Registration; the Department of Social Services' decisions on payments to Medicaid service providers; personnel matters arising under the state's merit system and due-process complaints under the Individuals with Disabilities Education Act. The AHC opens over 2,300 cases per year.

The AHC currently consists of five commissioners, appointed by the governor and confirmed by the Senate, who serve six-year terms.

**Commissioners, Administrative Hearing Commission**

- Hanson McIntosh, Audrey**, presiding commissioner;
- Dandamudi, Sreenivaso Rao**;
- Prewitt, Philip**;
- Slusher, Renee T.**;
- Vacancy** (1).

**Board of Fund Commissioners**

The Board of Fund Commissioners issues, redeems and cancels state general obligation bonds and performs other administrative activities related to state general obligation debt as assigned by law.

The board is composed of the governor, lieutenant governor, attorney general, state treasurer and commissioner of administration. The governor is president of the board and the state treasurer is secretary. An executive secretary performs staff functions for the board.

**Board of Public Buildings**

The Board of Public Buildings (BPB) is composed of the governor, lieutenant governor and attorney general. The governor serves as the chair, and the lieutenant governor the secretary. The speaker of the House of Representatives and the president *pro tempore* of the Senate serve as *ex officio* members of the BPB but do not have the power to vote.

Missouri law provides the BPB has general supervision and charge of state facilities at the seat of government. The BPB also has the authority to issue revenue bonds for the construction of state office buildings and certain other facilities.

The board works with the Division of Facilities Management, Design and Construction and the Division of Accounting in carrying out its responsibilities.

**Board of Unemployment Fund Financing**

The Board of Unemployment Fund Financing is composed of the governor, lieutenant governor,



AUDREY HANSON McINTOSH  
Presiding Commissioner  
Administrative Hearing  
Commission



EMILY van SCHENKHOF  
Director  
Children's Trust Fund

attorney general, director of the Department of Labor and Industrial Relations and the commissioner of administration. The governor serves as chair, the lieutenant governor serves as vice chair and the commissioner of administration serves as secretary. Staff support is provided by the Division of Accounting.

The board is authorized to issue debt or credit instruments to provide funds for the payment of unemployment benefits or maintaining an adequate fund balance in the unemployment fund, and as an alternative to borrowing or obtaining advances from the federal unemployment trust fund or for refinancing these loans or advances.

**Children's Trust Fund**

Truman State Office Bldg., Rm. 860  
PO Box 1641, Jefferson City 65102-1641  
Telephone: (573) 751-5147 / FAX: (573) 751-0254  
[ctf4kids.org](http://ctf4kids.org)

The Children's Trust Fund (CTF) works to prevent child abuse and neglect and strengthen families through grant distribution, education, awareness and training. CTF was established by state statute in 1983 as a public-private partnership governed by a 21-member board of directors. Funding is obtained from dedicated fees on marriage licenses and vital records, voluntary contributions designated on state income tax returns, sales of the CTF specialty license plates, general donations, interest income from the fund and other grants.

**Children's Trust Fund Board of Directors**

- Heskett, John B., Ed.D.**, chair, Chesterfield;
- Beechner-McCarthy, Amy**, chair-elect, Rolla;
- Anderst, James, M.D., MSCI**, Kansas City;
- Birdsell, Melissa A.**, St. Joseph;
- Bobrow, Nanci A., Ph.D.**, St. Louis;



**Davis, Monica A., Ed.D.**, Rolla;  
**Faulkner, Sharon**, Springfield;  
**Howard, Michael E.**, Crestwood;  
**Kendrick, Rep. Kip**, Columbia;  
**Krokstrom, M. Peggy**, Chesterfield;  
**Riddle, Sen. Jeanie**, Holts Summit;  
**Rohrbach, Sharon**, Fenton;  
**Schupp, Sen. Jill**, St. Louis;  
**Smith, Rep. Cody**, Carthage;  
**Thibaut, Cherisse, LCSW**, Kirkwood;  
**Wiseman, Derek**, St. Louis;  
**Vacancy** (1).

### **Citizens' Commission on Compensation for Elected Officials**

*State Capitol, Rm. 125*

*Telephone: (573) 751-1851 / FAX: (573) 751-1212*

In 1994, Missouri voters approved the creation of the Missouri Citizens' Commission on Compensation for Elected Officials. This commission was established to ensure the power to control the rate of compensation of elected officials of this state is retained and exercised by tax-paying citizens of the state.

Beginning in 1996 and by law every two years thereafter, the commission reviews the relationship of compensation to the duties of all elected state officials. The commission's recommendation of a salary schedule becomes effective unless disapproved by the General Assembly. The 22-member commission serves four-year terms.

### **Members, Citizens' Commission on Compensation for Elected Officials**

**Angotti, Charlotte**;  
**Baker, Melinda J.**;  
**Benbrook, Jeff L.**;  
**Clinkingbeard, Gina**;  
**Coleman-Woods, Donna M.**;  
**Feldhaus, Jennifer A.**;  
**Green, Beverly**;  
**Guillott-Botts, Terri**;  
**Hartley, Penelope**;  
**Hodge, James L.**;  
**Klocke, Justin J.**;  
**Lawrence, Jeffrey William**;  
**Lucas, Rebekah S.**;  
**Nichols, Brian**;  
**Smith, James E.**;  
**Stratman, Richard F.**;  
**Washburn, Dr. Helen R.**;  
**Welsh, The Honorable James M.**;  
**Zellers, Andrew J.**;  
**Vacancies** (2).

### **Governor's Council on Disability**

*Truman State Office Bldg., Rm. 620*

*PO Box 1668, Jefferson City 65102*

*Telephone: (573) 751-2600 / FAX: (573) 526-4109*

*Toll free: (800) 877-8249*

*<https://disability.mo.gov/gcd>*

The Governor's Council on Disability (GCD) serves as the voice and advocate in state policy-making for the nearly 1 million Missourians living with disabilities. The GCD educates people with disabilities about their rights and responsibilities; increases employment opportunities for job seekers with disabilities; and expands access to equal and full participation for all individuals with disabilities in their communities at the local, state and federal levels. The GCD also provides leadership programming for youth with disabilities.

In 1947, President Harry S. Truman issued an executive order establishing the President's Committee on Employment of the Handicapped. This federal agency was created to assist disabled World War II veterans with re-entry into the civilian workforce. Following President Truman's lead, Missouri established the Governor's Committee in 1949 after it became obvious that a local network was needed to disseminate information about work-related problems people with disabilities encounter.

The mission of the GCD has naturally evolved from strictly promoting employment to addressing all of the barriers prohibiting full participation in community life. To more accurately reflect the mission, the 1994 General Assembly renamed this agency the Governor's Council on Disability. The GCD was transferred by executive order in 2004 from the Department of Labor and Industrial Relations to the Office of Administration to more accurately encompass and achieve its mission.

The GCD consists of 21 council members, including the chair and one member from each state congressional district, as well as the executive director. The majority of the GCD is composed of people with disabilities representing various disability groups. Family members of people with disabilities, persons who represent other disability-related groups and additional advocates fill the remaining positions.

The governor appoints the chair with the advice and consent of the Senate. The governor also appoints the 20 members-at-large. The GCD meets at least quarterly to act as an advisory body to its staff and to discuss and suggest ways to address current issues affecting persons with disabilities in Missouri.

In the administration of its duties, the GCD also offers assistance to help the various departments, divisions and branches of government to comply with all laws regarding persons with

disabilities. To further that goal, the director of each state department designates at least one employee to act as a liaison with the council. The assistance offered includes educational programming and consultation on the rights of persons with disabilities.

**Missouri Minority Business Advocacy Commission**

*State Capitol, Rm. 125  
Telephone: (573) 751-1851 / FAX: (573) 751-1212*

The Missouri Minority Business Advocacy Commission (MMBAC) identifies and assesses the needs of minority businesses throughout the state; initiates aggressive programs to assist minority businesses in obtaining state and federal procurement; makes recommendations regarding state policies, programs and procedures; and provides a focal point to assist and counsel minority small businesses in their dealing with federal, state and local governments. The MMBAC also initiates and encourages minority business education programs; analyzes current legislation and regulations as they affect minority businesses; and receives complaints and recommendations concerning policies and activities of federal, state and local governmental agencies that affect minority small businesses. The purpose of the MMBAC is to increase economic opportunity for minority businesses to improve the overall business climate of the state of Missouri; and to develop and establish the inclusionary process for state departments so that they can meet or exceed the goals and objectives of the legislation and executive order designed to increase minority participation in state procurement.

**Missouri Minority Business Advocacy Commission Board Members**

- Forrest, Sheila**, (D), chair, St. Louis;
- Kennedy, Michael**, (D), Wildwood;
- Shariff, Dr. Adam R.**, (R), Ballwin;
- Dixon, Rob**, director, Department of Economic Development;
- Steelman, Sarah**, (R), Office of Administration Commissioner, Jefferson City;
- Vacancies** (4).

**Missouri Health and Educational Facilities Authority**

*15450 S. Outer Forty Rd., Ste. 230, Chesterfield 63017  
Telephone: (636) 519-0700 / FAX: (636) 519-0792*

The Health and Educational Facilities Authority of the State of Missouri was created in 1975 by an act of the Missouri General Assembly. It is empowered to make loans to qualified health or



CLAUDIA BROWNER  
Executive Director, Governor's  
Council on Disability



SHEILA FORREST  
Chair, Missouri Minority  
Business Advocacy Commission



THOMAS GEORGE  
Chair, Health and Educational  
Facilities Authority

educational institutions and to refund outstanding obligations, mortgages or advances previously issued, made or given for the cost of such facilities and to do all things necessary to carry out the purposes of the act. The authority consists of seven members appointed by the governor with the advice and consent of the Senate. Each member must be a resident of the state and no more than four members may be of the same political party.

The mission of the authority is to provide access to the capital markets in an effort to lower the cost of health and educational services in Missouri by providing high quality, readily available, low cost financing alternatives for Missouri public and private, nonprofit health and educational institutions.

**Missouri Health and Educational Facilities Authority Board Members**

- Byrne, Jeffrey D.**, (D), chair, Kansas City;
- George, Thomas E.**, (D), vice chair, Florissant;
- Maguffee, Sarah R.**, (D), treasurer, Columbia;
- Cavato, Joseph A.**, (D), member, University City;
- Scott, Judith W.**, (R), member, Poplar Bluff;
- Vacancies** (2).

## Jackson County Sports Complex Authority

*Harry S. Truman Sports Complex  
One Redcoat Ln., Kansas City 64129  
Telephone: (816) 920-4600 / FAX: (816) 920-3677*

This bipartisan authority consists of five commissioners who are qualified voters of the state of Missouri and residents of Jackson County. The Jackson County Legislature submits a list of candidates to the governor to replace members of the authority whose terms have expired. The governor then appoints the succeeding members from that list of candidates. The commissioners serve staggered terms of five years and hold office until a successor has been appointed and qualified. No more than three members may be of the same political party. The authority is empowered to issue bonds.

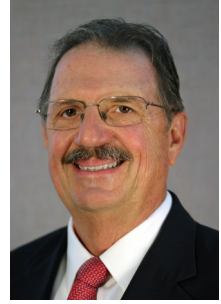
The Jackson County Sports Complex Authority is authorized under the constitution and laws of the State of Missouri to plan, construct, operate and maintain a sports stadium fieldhouse, indoor and outdoor recreational facilities center, playing fields, parking facilities and other concessions within Jackson County; negotiate and perform its obligations as landlord under lease agreements with the Kansas City Royals Baseball Corporation and the Kansas City Chiefs Football Club, Inc.; oversee the maintenance and operation of the Harry S. Truman Sports Complex in a fiscally responsible manner, which will allow it to maintain its stature as a premier sports facility in the nation; administer funds received from the State of Missouri, Jackson County and the City of Kansas City, or any other sources that are to be used for furtherance of its statutory duties; develop a land-use plan for potential development of the sports complex and recommend to the county appropriate long-term leasing arrangements for the sports complex facilities; and to work with other political subdivisions, agencies and commissions for the furtherance of all types of sports, either professional or amateur, commercial or private, within Jackson County.

## Members, Jackson County Sports Complex Authority

**Scott, Bradley**, (R), chair, Lee's Summit;  
**Cherry, Deron**, (R), first vice chair, Greenwood;  
**Childress, Kevin C.**, (R), second vice chair, Kansas City;  
**Miles, Rev. John**, (D), secretary, Kansas City;  
**Kemp, Garry**, (D), treasurer, Lee's Summit.



ELIZABETH ZIEGLER  
Executive Director  
Missouri Ethics Commission



DON SUMMERS  
Chair  
Missouri Ethics Commission

## Missouri Ethics Commission

*3411-A Knipp Dr., Jefferson City 65109  
Telephone: (573) 751-2020 / FAX: (573) 526-4506  
[www.mec.mo.gov](http://www.mec.mo.gov)*

The Missouri Ethics Commission (MEC) was created by the Missouri Ethics Law of 1991 (Section 105.955, RSMo). The commission is charged with enforcement of conflicts of interest, personal financial disclosure, and lobbying laws (Section 105.450-498, RSMo) as well as campaign finance disclosure laws (Chapter 130, RSMo).

The MEC is composed of six members, not more than three of whom may be from the same political party. These members must be from different congressional districts, and no more than three can be from an odd- or even-numbered congressional district. The governor appoints the members of the commission with the advice and consent of the Senate. The commission elects a biennial chair and is assigned to the Office of Administration for budgeting purposes only.

The MEC receives and reviews complaints alleging violations of the conflict of interest and lobbying statutes and the campaign finance disclosure statute. After investigation of these complaints, the commission refers the complaints to the appropriate prosecuting authority or disciplinary authority along with recommendations for sanctions. The commission may also initiate judicial proceedings on its own.

The MEC reviews and audits reports required by the campaign finance disclosure law, the financial interest disclosure laws and the lobbying registration and reporting laws. The MEC acts as the public repository for such reports. The MEC provides information and assistance to lobbyists, elected and appointed officials, employees of the state, political subdivisions and the general public.

**Members, Missouri Ethics Commission\***

**Summers, Don**, (R), chair, Congressional District 6;  
**Benjamin, Kim**, (D), vice chair, Congressional District 4;  
**Birkes, W. (Bill) Jr.**, (R), Congressional District 7;  
**Henke, Wayne**, (D), Congressional District 3;  
**Ratemann, George**, (R), Congressional District 2;  
**Walker, Cheryl D.S.**, (D), Congressional District 1.

\*\$100 per diem.

**Missouri Public Entity Risk Management Fund (MOPERM)**

PO Box 7110, Jefferson City 65109-7110  
 Telephone: (888) 389-8198 / FAX: (573) 751-8276  
[www.moperm.com](http://www.moperm.com)

The MOPERM board of trustees operates a shared-risk program offering tort liability, property and other coverages for participating public entities of the state.

Membership of the board consists of the attorney general, the commissioner of administration and four members appointed by the governor with the advice and consent of the Senate, who are officers or employees of those public entities participating in the fund. No more than two members appointed by the governor shall be of the same political affiliation. Members appointed by the governor serve four-year terms. Members serve without compensation.

**MOPERM Board of Trustees**

**Rodenberg, Thomas D.**, (D), chair, Blue Springs;  
**Schmitt, Eric**, (R), Attorney General, Jefferson City;  
**Milam, Rita**, (D), Benton;  
**Steelman, Sarah**, (R), Office of Administration Commissioner, Jefferson City;  
**Vacancies** (2).

**Office of Child Advocate**

PO Box 809, Jefferson City 65102-0809  
 Telephone: (573) 522-8680 / FAX: (573) 522-6870  
 Toll free: (866) 457-2302  
[www.oca.mo.gov](http://www.oca.mo.gov)

The Office of Child Advocate provides families and citizens an avenue through which they can obtain an independent and impartial review of the decisions and/or actions made by the Department of Social Services, Children’s Division.

The main duties of the Office of Child Advocate are: (1) review foster care case management; (2) review unsubstantiated hotline investigations; (3) mediate between parents and schools regarding abuse allegations that occur in a school setting; (4) review child fatalities when there is a



LARRY SPENCE  
 Chair, Missouri Public Entity Risk Management Fund



LARRY WEBER  
 Executive Director Missouri Public Entity Risk Management Fund



KELLY SCHULTZ  
 Director Office of Child Advocate



GARY O'BANNON  
 Chair Personnel Advisory Board

history of child abuse and neglect or involvement with the Children’s Division; and (5) provide information and referrals for families needing resources.

**Personnel Advisory Board**

Truman State Office Bldg., Rm. 430  
 Telephone: (573) 751-3053 / FAX: (573) 522-8462

Within the Office of Administration, the State Personnel Law (Chapter 36, RSMo) provides for a Personnel Advisory Board (PAB) of seven members, six of whom are appointed by the governor with the advice and consent of the Senate. Four members are appointed from the public at large, one is a member of executive management in state government and one is a non-management state employee. The seventh member is the person designated as the state equal opportunity officer.

The board has oversight responsibility for the Missouri Merit System and the Uniform Classification and pay system, and has broad policy making authority in various areas of human resources administration. Responsibilities also include meeting with appointing authorities regarding human resource management needs and

making recommendations to the governor and the General Assembly regarding the state's compensation policy.

### Personnel Advisory Board\* Members

**O'Bannon, Gary**, chair, Kansas City;  
**Bloch, Paul**, California;  
**Ferguson, Karen**, Holts Summit;  
**Kincheloe, Duncan**, Jefferson City;  
**Thornton, Carmela**, Jefferson City;  
**Vacancies** (2).

\*Public members receive \$107.36 per diem.

### Missouri State Capitol Commission

*Truman State Office Bldg., Rm. 730*  
*Telephone: (573) 751-1034*

The Missouri State Capitol Commission (MSCC) was established by the 91st General Assembly in 2001 by Senate Bill 470.

The purpose of the MSCC is to assure the future preservation and integrity of the Capitol and to preserve its historical significance. The commission evaluates and recommends courses of action on the restoration and preservation of the Capitol and its history, as well as evaluates and recommends courses of action to ensure accessibility to the Capitol.

The commission works with the Office of Administration, the State Archives of the Office of the Secretary of State, the historic program within the Department of Natural Resources, the Division of Tourism within the Department of Economic Development and the Historical Society of Missouri.

### Commission Members

**Baker, Patrick**, chair, Senate staff, appointed by the Senate President *pro tempore*;  
**Curls, Sen. Shalonn (Kiki)**, Senate member, minority;  
**Hearnes, Betty Cooper**, gubernatorial appointment;  
**Kehoe, Lt. Gov. Mike**, *ex officio*;  
**Miller, Dana**, House staff, appointed by Speaker of the House;  
**Razer, Rep. Greg**, House member, minority;  
**Rowden, Sen. Caleb**, Senate member, majority;  
**Smith, Rep. Cody**, House member, majority;  
**Steelman, Sarah**, Office of Administration Commissioner;  
**Vacancy** (1).



# Department of Agriculture

1616 Missouri Blvd., PO Box 630, Jefferson City 65102  
Telephone: (573) 751-4211  
[agriculture.mo.gov](http://agriculture.mo.gov)  
Email: [aginfo@mda.mo.gov](mailto:aginfo@mda.mo.gov)

## Promoting and Protecting Missouri Agriculture

Established in 1933 by the General Assembly, the Department of Agriculture promotes and protects Missouri's \$88 billion agriculture and agribusiness industry. The department also enforces state laws that regulate and market the agricultural industry.

The department's divisions include Agriculture Business Development, Animal Health, Grain Inspection and Warehousing, Plant Industries and Weights, Measures and Consumer Protection. The department also houses the Missouri Agricultural and Small Business Development Authority, the Missouri State Fair, the State Milk Board and the Missouri Wine and Grape Board.

## Office of the Director

The Missouri Department of Agriculture is managed by a director who is appointed by the governor and confirmed by the Senate. The director determines department policy, oversees the department's five divisions and serves as a liaison to the governor, state legislators, the agriculture community and the public.

The director is a standing member of the State Milk Board, the State Fair Commission, the Missouri Soil and Water Districts Commission, the Missouri Development Finance Board, the Missouri Petroleum Storage Tank Insurance Fund and the Missouri Agricultural and Small Business Development Authority.

## Agriculture Business Development Division

The Agriculture Business Development Division creates opportunities for success for Missouri's farmers and agribusinesses. Division staff help facilitate growth in Missouri's agriculture-based businesses by providing business counseling and information and training on a sector-by-sector basis.



CHRIS CHINN  
Director of Agriculture



CHRIS KLENKLEN  
Deputy Director



SHANTELL TAYLOR  
Executive Assistant to the  
Director and Deputy Director



KRISTI NAUGHT  
General Counsel

Areas of specialization include capitalization, business planning, marketing, industry development, product and brand development and organizational structures. The division also helps facilitate growth in Missouri's agriculture-based industries by working with key players such as universities, associations, private sector partners and federal and state agencies.

## Missouri Grown

Missouri Grown, formerly known as AgriMissouri, is a branded program designed to grow the production of and demand for agricultural products grown and made in Missouri. The program works with farmers, agribusinesses and retail outlets statewide to increase consumer recognition of Missouri's agricultural products in the marketplace.

## International and Business Development Programs

The International and Business Development Programs focus on both domestic and international marketing. Department specialists work with specific industry representatives or groups to establish marketing opportunities and promote



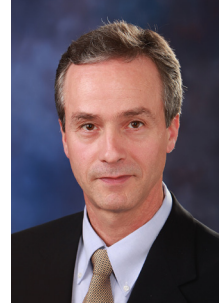
JENNIFER HENTGES  
Director, Human Resources  
and Operational Efficiencies



EMILY LeROY  
Legislative Liaison



SAMI JO FREEMAN  
Director  
Communications



ROBIN PETERS  
Director  
Budget and Planning

Missouri commodities here and abroad. Through providing one-on-one assistance to producers interested in marketing, production and processing their commodities in new ways, the marketing personnel enhance farm profitability in Missouri through innovations in technology and marketing and promotions of value-added agriculture. With an international office in Taiwan, international marketing specialists are able to work worldwide to promote and sell Missouri agriculture products.

The division's staff also works with Missouri youth, encouraging them to pursue agricultural degrees and careers through the Missouri Agri-Business Academy, the Missouri Livestock Grading and Judging Contest, Building Our American Communities grants and working with state FFA and 4-H Chapters.



ALAN CLEMENTS  
Fiscal and Administrative  
Manager



DAVIN ALTHOFF  
Director, Agriculture  
Business Development Division

## Farmers' Markets/Specialty Crops

Consumers demand high quality and fresh products at more than 270 farmers' markets as well as traditional retail outlets. To increase awareness for Missouri markets, this program works one-on-one with farmers' markets to ensure safe and abundant fresh products. Farmers marketing fresh products require knowledge of food safety, manufacturing, distribution and general market and business regulations. This program assists both markets and growers in efforts to increase the production, consumption and sales of specialty crops.

## Market News

Market News provides an unbiased, reliable, accurate and timely source for livestock and grain market news to remain competitive and assist them in making wise and profitable marketing decisions. It also guides producers in production planning and provides a more even playing field in the marketplace. Market News staff report prices from 25 livestock auctions and 28 grain markets in Missouri. Daily market figures are published online and through the Weekly Market Summary.



DR. STEVE STRUBBERG  
State Veterinarian / Director  
Animal Health Division

## Animal Health Division

The Division of Animal Health, under the direction of the state veterinarian, promotes and protects Missouri's diverse and dynamic livestock industry. The assistance and oversight provided by the division's programs ensures greater market access for Missouri's livestock and companion animal industries.

Animal agriculture accounts for about one-half of Missouri's annual agriculture cash receipts. The division administers laws and pro-

grams designed to control and eradicate livestock disease and maintain and enhance the integrity of the state's animal industries. This includes both mandatory and voluntary regulatory programs for beef and dairy cattle, horses, swine, poultry, sheep, goats, and exotic and companion animals.

The state's progress in national disease control and eradication is due to the cooperative efforts of livestock producers, markets, practicing veterinarians, other agencies and division staff. Through these efforts, Missouri has achieved Bovine Tuberculosis and Brucellosis Free status, Swine Pseudorabies stage V status and Avian Pullorum-Typhoid Clean status. In addition, the division operates two state-of-the-art diagnostic laboratories, located in Jefferson City and Springfield.

### Agri-Security

The Animal Health Division works to safeguard the livestock industry and the public against the threat of bioterrorist attacks. The Missouri Department of Agriculture has an ongoing awareness training program designed to help get information to those who need it most. The division works with SEMA, Department of Health and Senior Services and regional emergency response committees in the event of a natural disaster.

### Animal Care Facilities

The Animal Care Facilities Act (ACFA) became law to ensure dogs and cats under the care of breeders, dealers, animal shelters, rescue operations and municipal pounds, receive adequate health care, shelter and proper socialization. The ACFA law, designed to benefit both the animals and the pet industry, requires any animal shelters, pounds or dog pounds, boarding kennels, commercial kennels, contract kennels, pet shops, exhibition facilities, dealers and commercial breeders be licensed and inspected annually.

### Branding Cattle

Branding is one of the oldest and best ways to permanently identify livestock. It serves as an excellent safeguard against livestock theft, loss or dispute. Legislation passed in 1971 made the Department of Agriculture responsible for registering livestock brands. Brands must be recorded as required by Missouri's Marks and Brands of Animals Law to prove ownership and be considered legal evidence in a court of law.

### Livestock Markets and Dealers

Missouri has a livestock inventory of more than 4 million cattle, 3.5 million hogs and pigs and 72,000 goats. To help livestock producers obtain the maximum return on their investment,

Missouri is fortunate to have a number of livestock market/sales throughout the state. To operate a livestock market/sale in the state, the operator must have a license issued by the Division of Animal Health. This license shall entitle the applicant to conduct business for one calendar year, January through December. All livestock markets must be licensed and provide a satisfactory bond (with a minimum bond amount of \$10,000), determined by business volume. Missouri Livestock Dealer Registration is required for those who buy, sell or exchange livestock.

### Missouri Meat and Poultry Inspection Program

The Missouri Meat and Poultry Inspection Program is dedicated to ensuring that the commercial supply of meat and poultry products within the state are safe, wholesome, accurately labeled and secure, as required by state/federal meat and poultry inspection laws. By providing inspection service and guidance to Missouri processors, the program continues to endorse the mission of the Missouri Department of Agriculture — to serve, promote and protect the agricultural producers, processors and consumers of Missouri's food, fuel and fiber products. In cooperation with USDA-Food Safety Inspection Service (FSIS), the Missouri Meat and Poultry Inspection Program (MMPIP) offers equal inspection authority and service within the state of Missouri. As a result, any meat processed under MMPIP inspection and sold within the state of Missouri is offered the same privileges and exemptions as USDA inspected meat products.

### Grain Inspection and Warehousing Division

The Grain Inspection and Warehousing Division is composed of two programs that administer the Missouri Grain Warehouse Law, the Missouri Grain Dealer Law and the United States Grain Standards Act. These laws promote and protect commerce in the interest of grain producers, merchandisers, warehousemen, processors and consumers. They also promote a uniform, official inspection system for the orderly marketing of grain. This division also collects and disburses funds for nine commodity merchandising programs.

### Commodity Services Program

The Commodity Services Program provides commodity councils with an organized procedure for collection and distribution of commodity checkoff funds for nine Missouri commodities (beef, corn, soybeans, rice, sheep and wool,



wine, aquaculture, peaches and apples). The program is also responsible for conducting seven annual merchandising council elections and administers the Missouri Hay Directory, an online hay listing service.

### Grain Inspection Services Program

The Grain Inspection Services Program is designated to officially inspect, grade and weigh all grains that have standards established under the United States Grain Standards. The program provides four primary services: official sampling to take a representative sample of grain from a particular lot; official inspection to determine and certify the type, class, quality or condition of grain; weighing certification to supervise the loading, unloading and weighing of grain containers; and chemical analysis to determine the protein or oil content of grain and the existence of mycotoxins in grain.

Services are provided at inspection offices in Marshall, New Madrid and St. Joseph. The program is self-supporting and operates entirely on fees charged for inspection services performed.

### Grain Regulatory Services Program

The Grain Regulatory Services Program protects the public interest by auditing grain warehouses and grain dealers to determine grain obligations and financial solvency. The program enforces the Missouri Grain Warehouse Law, the Missouri Grain Dealer Law and the United States Grain Standards Act, so producers are assured of storing or merchandising their grain with licensed, bonded, reputable and financially stable grain businesses. The program annually licenses approximately 200 warehouses and 400 grain dealers and conducts more than 900 audits and investigations.

### Plant Industries Division

The Plant Industries Division comprises four bureaus, which together administer state and federal laws. These laws facilitate agricultural production and marketing, and provide consumer and environmental protection for Missouri citizens by regulating animal feeds, seeds and treated timber; providing necessary certifications for interstate and international shipment of agricultural and forest products; ensuring plant pest protection for crops and forests; inspecting for conformance to USDA grades for fresh fruits and vegetables; and regulating the use of pesticides.

### Bureau of Feed, Seed and Treated Timber

The Bureau of Feed, Seed and Treated Timber regulates the manufacturing and sale of commer-



KEN HENDERSON  
Director, Grain Inspection and  
Warehousing Division



PAUL BAILEY  
Director  
Plant Industries Division

cial feed including pet food, agricultural and vegetable seed and treated timber products. Samples of commercial feed, seed and treated timber are analyzed at the state laboratory for truth in labeling, the presence of adulteration, seed quality and treated timber treatment levels. The Bureau cooperates with the FDA to provide Bovine Spongiform Encephalopathy (BSE) prevention as well as Good Manufacturing Practices (GMP) inspections of feed manufacturers. These inspections ensure animal feed and the human food supply are safe.

### Bureau of Pesticide Control

The Bureau of Pesticide Control regulates the sale and use of pesticides and administers applicator training and license examinations in conjunction with Missouri universities.

Pesticide Control also conducts pesticide investigations, works with other agencies on endangered species protection, water quality and worker protection and inspects applicator use records, dealer sales records, certification credentials and applicator training records.

Inspecting pesticide sales at wholesale, retail and producer levels is also the responsibility of the Bureau of Pesticide Control.

### Bureau of Plant Pest Control

The Bureau of Plant Pest Control works to prevent the introduction and spread of harmful plant pests and facilitates interstate and international trade of Missouri plant products. The program inspects and certifies nursery stock and assists nurseries with identifying pest management strategies. Plant Pest Control certifies millions of dollars of Missouri grown plant products for export. Its plant diagnostic lab supports export certification work and provides diagnostic services to certified Missouri nurseries.

Plant Pest Control implements surveys for invasive plant pests that threaten Missouri's agricul-

tural, forest and natural resources including gypsy moth and thousand cankers disease of walnut. The program administers the Missouri Apiculture Law which provides inspection and certification services to Missouri beekeepers to facilitate interstate movement of honey bees.

### **Bureau of Produce Safety**

The Bureau of Produce Safety reduces the incidence of foodborne illness by ensuring that growers meet FDA Produce Safety Rule standards. The program assists growers by providing information and reviewing production practices. Following the phase-in period, the program will also conduct federally required inspections of farms that are covered by the rule.

The Produce Safety Program includes the Fresh Fruit and Vegetable Inspection Program which inspects fresh produce at terminal markets and helps wholesalers gain restitution for products that fail to meet standards that were agreed upon at the time of purchase. The program also offers USDA food safety audits to verify whether companies or farms comply with Good Agricultural Practices or Good Handling Practices (GAP/GHP).

### **Weights, Measures and Consumer Protection Division**

As the chief consumer protection agency in the state, the Weights, Measures and Consumer Protection Division maintains surveillance of commercial weighing and measuring devices. The division promotes uniformity in laws, regulations and standards to achieve equity between buyers and sellers. Sales of products and services impacted by weights and measure laws represent more than 50% of U.S. gross national product, totaling over \$4.5 trillion.

The Missouri Weights, Measures and Consumer Protection programs are operated in accordance with the National Institute of Standards and Technology. The division is also a member of the National Conference on Weights and Measures, ASTM International and the National Fire Protection Association.

### **Land Survey Program**

The division's Land Survey Program provides information and resources for the accurate location of all private and public boundaries in Missouri. The program is responsible for the restoration and preservation of the original corner monuments established by the General Land Office for the U.S. Public Land Survey System.



RONALD HAYES  
Director, Weights, Measures and  
Consumer Protection Division

The division also maintains a records storage and retrieval system for all land survey records and geodetic data.

### **Device and Commodity Inspection Program**

As required by Missouri statutes, device and commodity field personnel inspect large and small scales; grain hopper scales; taxicab meters; devices that measure time, fabric and grain moisture; milk for quantity determination; prepackaged merchandise; and method of sale of commodities. The program enforces the Missouri Egg Law and the Missouri Unfair Milk Sales Practices Law.

### **Petroleum/Propane/Anhydrous Ammonia Program**

The program combines a variety of services. Under the program, petroleum dispensers, petroleum terminal meters and metered fuel delivery trucks are tested for accuracy. Service station pumps are also inspected for accuracy and safety. Metered propane delivery trucks are checked, and the storage and handling of anhydrous ammonia are monitored for safety.

### **Metrology Program**

The metrology program conducts tests, calibrates and certifies field standards for state agencies and private institutions. The state metrologist is the official keeper of Missouri's primary standards of mass, volume and length.

### **Fuel Quality Program**

Fuel samples are collected by field personnel and submitted for testing. The petroleum laboratory analyzes gasoline, kerosene, heating oils and diesel fuel to ensure they meet state quality and safety standards.



KEVIN ROBERTS  
Chair  
State Fair Commission



TEDDY E. (Ted) SHEPPARD  
Vice Chair  
State Fair Commission



NIKKI CUNNINGHAM  
Member  
State Fair Commission



BARBARA HAYDEN  
Member  
Missouri State Commission



SHERRY JONES  
Member  
State Fair Commission



DON McQUITTY  
Member  
State Fair Commission



LOWELL MOHLER  
Member  
State Fair Commission



CHRIS CHINN  
Director of Agriculture  
State Fair Commission

## Missouri State Fair

2503 W. 16th St., Sedalia 65301  
Telephone: (660) 530-5600  
[www.mostatefair.com](http://www.mostatefair.com)

Established in 1899, the Missouri State Fair is one of the oldest in the nation. The fairgrounds, which cover 396 acres in Sedalia, are open year-round, providing facilities for horse and livestock shows, art and craft festivals, camping, rallies and other events. During the annual fair held in August, visitors enjoy educational and recreational activities, a carnival midway and musical entertainment.

The Missouri State Fair continues to be the state's largest agricultural and tourism event, with exhibits showcasing livestock, row crops, horticulture and floriculture. The State Fair plays an important role in shaping Missouri agriculture, contributing to the state's economy and educating the public about the importance and necessity of agriculture. It features agribusiness exhibits and displays of Missouri-produced commodities.

The State Fair Commission, whose members are appointed by the governor, oversees the fair's operations.



MARK WOLFE  
Director  
Missouri State Fair

## State Fair Commission

**Roberts, Kevin**, (D), chair, Hillsboro, Dec. 29, 2022;  
**Sheppard, Teddy (Ted) E.**, (R), vice chair, Cabool,  
Dec. 29, 2012;

**Cunningham, Nikki**, (R), Rogersville, Dec. 29,  
2021;

**Hayden, Barbara**, (R), Sedalia, Dec. 29, 2022;

**Jones, Sherry**, (R), Dawn, Dec. 29, 2020;

**Mohler, Lowell**, (I), Jefferson City, Dec. 29, 2021;

**McQuitty, Don**, (D), Sunrise Beach, Dec. 29, 2019;

**Chinn, Chris**, director, Department of Agriculture.

## Missouri Agricultural and Small Business Development Authority

The Missouri Agricultural and Small Business Development Authority promotes the growth of agriculture and small businesses by developing and providing funding tools to farmers, ranchers, agribusinesses and small business owners. MAS-BDA's vision is to be recognized as an economically reasonable and reliable source of financial support and assistance for the acquisition, construction, improvement or rehabilitation of agriculture and small businesses.

Available financial assistance programs consist of: Alternative Loan Program, Missouri Agribusiness Revolving Loan, Beginning Farmer Loan Program, Down Payment Loan Program, Animal Waste Treatment System Loan, Single-Purpose Animal Facilities Loan Guarantee, Missouri Value-Added Grant, Farm to Table Grant, Missouri Value-Added Loan Guarantee, New Generation Cooperative Incentive Tax Credit, Agricultural Products Utilization Contributor Tax Credit, Family Farm Breeding Livestock Tax Credit, Missouri Meat Processing Facility Tax Credit, Livestock Feed and Crop Input Loan Guarantee.

The authority is administered by a seven-member commission, which is appointed by the governor and confirmed by the Senate. The director of agriculture serves as an *ex officio* member.

**Devlin, Karisha**, (R), chair, Edina, June 30, 2015;  
**Heitman, Morris**, (R), vice chair, Mound City, June 30, 2015;

**Bean, Jason**, (R), Holcomb, June 30, 2018;

**Culler, Robert**, (D), Hayti, June 30, 2014;

**Forck, Kelly**, (D), Jefferson City, June 30, 2011;

**Jones, Sherry**, (R), Dawn, June 30, 2011;

**Thiel, Billy**, (I), Marshall, June 30, 2019;

**Chinn, Chris**, director, Department of Agriculture, *ex officio* member.

## Missouri Wine and Grape Board

The Missouri Wine and Grape Board is responsible for researching, developing and promoting Missouri grapes, juices and wine. The board is funded by a tax on all wine sold in Missouri.

Missouri wineries continue to refine their grape-growing and winemaking skills to offer distinct, quality wines. The Wine and Grape Board sponsors research and advisory programs at the Grape & Wine Institute.

Missouri has more than 1,700 acres of grapes. Missouri wineries produce more than 950,000 gallons of wine with an overall economic impact of \$3.2 billion. Many of the state's 130-plus wineries consistently take top honors in prestigious domestic and international competitions.



JILL WOOD  
Executive Director, Missouri  
Agricultural and Small Business  
Development Authority



JIM ANDERSON  
Executive Director  
Missouri Wine and Grape Board



GENE WISEMAN  
Executive Director  
State Milk Board

**Hofherr, Peter**, chair, St. James, Oct. 28, 2012;

**Held, Jon**, vice chair, Hermann, Oct. 28, 2011;

**Bomgars, Cory**, Rocheport, president, Missouri Vintner's Association;

**Dressel, Charles**, Augusta, Oct. 28, 2012;

**Koch, Linda**, New Bloomfield, president, Missouri Grape Growers Association;

**Kirby, Matthew K.**, Higbee, Oct. 10, 2010;

**Schmidt, Sarah**, Baltimore Bend, president, Wine Marketing & Research Council;

**Meyer, Ken E.**, Springfield, Oct. 28, 2012;

**Ostmann, Barbara Gibbs**, Gerald, Oct. 28, 2011;

**Chinn, Chris**, director, Department of Agriculture.

## State Milk Board

The State Milk Board consists of 12 members, 10 of whom are nominated by the director of agriculture, appointed by the governor and confirmed by the Senate. The two remaining members of the board are from the state Department of Health and Senior Services and the Department of Agriculture.

Four of the appointed members of the board must be Grade A dairy farmers representing recognized producer organizations. Four appointees

are active members of local health departments in the state. The two remaining appointees represent processor and consumer interests. No more than six of the 12 board members can be from the same political party.

The board administers milk inspection in relation to Grade A milk and milk supplies to ensure uniformity of procedures and interpretation of milk inspection regulations. The Grade A or fluid milk activities of the state are supported by revenue from inspection fees.

The Manufacturing Grade Dairy Program enforces sanitation and quality standards for manufactured dairy products and provides market testing of all milk at the first point of sale. Milk

procurers, manufacturing plants, field superintendents, testers, graders, samplers and bulk milk truck operators are licensed by the State Milk Board.

**Brandt, Alfred J.**, (R), Linn, Sept. 28, 2010;

**Helbig, Gregory**, (R), Springfield, Sept. 28, 2013;

**Strubberg, Dr. Steve**, Department of Agriculture representative;

**Mooney, Randy**, (R), Rogersville, Sept. 28, 2011;

**Owen, Thomas**, (R), St. Louis County Health Department representative, Sept. 28, 2013;

**Siebenborn, William**, (D), Trenton, Sept. 28, 2009;

**Winslow, Aaron**, Health Department representative;

**Vacancies** (5).



# Department of Commerce and Insurance

Truman State Office Bldg., Rm. 530  
PO Box 690, Jefferson City 65102  
Telephone: (573) 751-4126 / FAX: (573) 751-1165  
Insurance Consumer Hotline: (800) 726-7390  
TT: (800) 735-2966  
[www.difp.mo.gov](http://www.difp.mo.gov) / [www.insurance.mo.gov](http://www.insurance.mo.gov)

The Department of Commerce and Insurance regulates the consumer service industries in Missouri by encouraging a fair and open market; establishing coherent and evolving policies that balance the interest of consumers, professionals and industry; and enforcing state laws and regulations governing business to protect consumers from unfair and inequitable treatment. The department is funded through fees and assessments from the industries and professionals regulated by the department rather than state general revenue.

## Office of the Director

The director's office includes the department director, deputy director, general counsel, chief counsel, communications team, legislative coordinator and support team. The director's office also includes receivership activities. When a judge orders an insurance company into receivership, the director is responsible for either rehabilitating the company or liquidating it.

## Division of Consumer Affairs

The Division of Consumer Affairs assists the general public in resolving complaints against insurance companies and agents and provides information to consumers regarding policies. Consumers can contact the Insurance Consumer Hotline at (800) 726-7390, and file complaints by visiting the department's website, [www.insurance.mo.gov](http://www.insurance.mo.gov), which has a broad array of consumer and industry information available.

In 2018, the division responded to 3,240 complaints, 2,289 inquiries, 16,835 phone calls and opened 700 investigations, recovering \$10.9 million for consumers. The division accepts complaints for all types of insurance, as well as motor vehicle extended service contracts, public adjusters, bail bond agents and healthcare discount



CHLORA LINDLEY-MYERS  
Department Director



CHRISTIE KINCANNON  
Deputy Director and General Counsel



LORI CROY  
Director  
Communications



RICH LAMB  
Legislative Director



DEBBIE GOELLER  
Special Assistant to the Director

plans. Besides handling complaints, the division provides consumer outreach and educational resources throughout the state at various community events, including those following storms.

The division also investigates unlicensed insurance activities and reviews license applications referred from the Insurance Licensing Section. Department investigations may result in license denials, revocations or suspensions, cease and desist orders, injunctions and referrals for criminal prosecution.



CARRIE COUCH  
Director, Insurance  
Consumer Affairs Division



JOHN REHAGEN  
Director, Insurance Company  
Regulation Division



SHANNON SCHMOEGER  
Chief Financial Examiner  
Insurance Company Regulation  
Division



ANGELA NELSON  
Director  
Insurance Market Regulation  
Division

## Division of Insurance Company Regulation

The Division of Insurance Company Regulation monitors the financial condition of insurance companies operating in Missouri.

The division works to identify financially troubled companies so that action may be taken to prevent insolvencies. The division conducts financial examinations of 230 domestic insurance companies at least every five years. The department director can call for an examination of a licensed insurer at any time. Between onsite examinations, the financial condition of insurers is monitored through ongoing financial analysis. Besides traditional insurers, the division also licenses and regulates captive insurance companies, which are formalized self-insurance programs that provide risk management benefits for the owner, which is also the insured. Captive insurers paid \$2.2 million in taxes and fees in 2018. The division reviews various annual tax filings of licensed insurers generating \$335 million in premium taxes in 2018. In addition, policies placed with surplus lines insurers in the non-admitted market are reviewed by the division and are taxed at a rate of five percent of premium. Surplus lines tax collections for 2018 totaled \$34.5 million.

## Division of Insurance Market Regulation

The Division of Insurance Market Regulation protects Missouri consumers by examining insurance company practices for compliance with state law. Most insurance policies and rates must be filed with the division so they can be reviewed for compliance with state law.

Policies and rates are filed with two sections of the division: Life and Healthcare Section and Property and Casualty Section (which includes auto, homeowners, workers' compensation and various types of malpractice insurance). In 2018,



STEWART FREILICH  
Chief Market Conduct Examiner  
Insurance Market Regulation  
Division

these two sections reviewed nearly 9,729 insurance filings.

The division's Market Conduct Section examines insurance companies' past treatment of policyholders through their marketing, rates and claims handling. If violations of the law are detected, the director can order an insurer to pay restitution to consumers, either through re-processing of claims or re-evaluation of the premium charged for the policy, as well as penalties. In 2018, consumer recoveries through market conduct actions totaled \$5,254,996.91 and fines totaled \$2,148,833.33. The division also has a Statistics Section, which analyzes and publishes industry and market data as well as industry trends.

## Division of Administration

The Division of Administration is responsible for department-wide administrative support functions including accounting, purchasing, human resources, budget and information systems.

Administration is also responsible for the licensing of over 150,000 insurance producers (agents) operating within the state as well as in-



GRADY MARTIN  
Director  
Administration



BRENDA OTTO  
Licensing Manager  
Administration



LEE R. KEITH  
Commissioner  
Division of Finance



CHRISTIE KINCANNON  
Deputy Commissioner  
and Chief Counsel  
Division of Finance



DAVID A. DOERING  
Chief Examiner  
Division of Finance



MICK CAMPBELL  
Supervisor of Mortgage  
Licensing, Division of Finance



JOE CRIDER  
Supervisor of Consumer Credit  
Division of Finance

insurance agencies, public adjusters, bail bondsmen, surety recovery agents, surplus lines brokers, portable electronics insurance providers, navigators, self-service storage producers and utilization review agents. In addition, the division reviews and approves applications, contracts and policies for motor vehicle extended service contract providers, service contract providers, rating organizations, advisory organizations, purchasing groups, life care providers and vehicle protection product warrantors.

Finally, the division oversees the CLAIM program, which provides free counseling for Missouri consumers with Medicare and their caregivers.

## Division of Finance

Truman State Office Bldg., Rm. 630  
PO Box 716, Jefferson City 65102  
Telephone: (573) 751-3242 / FAX: (573) 751-9192  
[www.finance.mo.gov](http://www.finance.mo.gov)

The Division of Finance regulates state-chartered banks, trust companies and savings and loan associations. The division is headed by the commissioner of finance, who is appointed by the governor with the advice and consent of the Senate.

The division has 26 administrative and clerical employees in the Jefferson City office and 88 field examiners in Kansas City, St. Louis, Jefferson City, Springfield and Sikeston.

The division is funded through assessments and fees paid by banks and licensees.

## Banking in Missouri

Missouri ranks third in the nation in the number of state-chartered banks. As of December 31, 2018, the Division of Finance supervised 242 banks and trust companies with combined assets of \$137.4 billion. The deposits in all Missouri state-chartered banks and trust companies are insured by the FDIC; savings and loan associations are also federally insured.

## Savings and Loan Supervision

The Division of Savings and Loan Supervision, created in 1895, was merged into the Division of Finance in 1994, giving the division supervision of state-chartered savings and loan associations.

As of Dec. 31, 2018, there were three savings and loan associations with total assets of \$176 million.





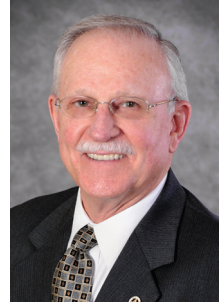
**MARK P. GORMAN**  
Member  
Residential Mortgage Board



**GEORGE B. LOPEZ**  
Member  
Residential Mortgage Board



**GREGORY C. LUCAS**  
Member  
Residential Mortgage Board



**RICHARD L. SMITH**  
Member  
Residential Mortgage Board

## Mortgage Licensing

The division has 518 licensed mortgage broker companies and 7,702 mortgage originators. The section investigates license applicants for character including criminal history, general fitness, experience and financial responsibility. A five-member Residential Mortgage Board approves regulations and hears appeals from the commissioner's licensing decisions.

## Consumer Credit

The Consumer Credit Section supervises 2,502 institutions licensed for consumer lending, payday lending, automobile title lending, retail credit financing of motor vehicles and other goods and the financing of insurance premiums. The section also enforces the Sale of Checks Law, which provides for the licensing of companies that issue money orders or electronically transmitted funds. The section also licenses financial service organizations engaged in credit repair and coordinates enforcement of the Missouri residential real estate anti-discrimination (redlining) laws.

## State Banking and Savings and Loan Board\*

**Vacancies** (5).

\*\$100 per diem.

## Residential Mortgage Board\*

**Gorman, Mark P.**, (R), St. Louis, Oct. 10, 2011;  
**Lopez, George B.**, (D), Kansas City, Oct. 10, 2013;

**Lucas, Gregory C.**, (R), St. Joseph, Oct. 10, 2010;  
**Smith, Richard L.**, (D), St. Louis, Oct. 10, 2009;  
**Vacancy** (1).

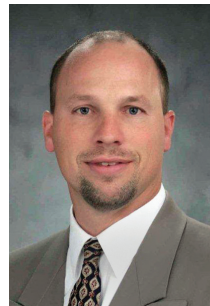
\*\$100 per diem.



**KEN BONNOT**  
Director  
Division of Credit Unions



**JOE MARTIN**  
Deputy Director / General Counsel  
Division of Credit Unions



**KEVIN WEAVER**  
Chief Examiner  
Division of Credit Unions

## Division of Credit Unions

Truman State Office Bldg., Rm. 720  
PO Box 1607, Jefferson City 65102  
Telephone: (573) 751-3419 / FAX: (573) 751-6834  
[www.cu.mo.gov](http://www.cu.mo.gov)

The Division of Credit Unions regulates and examines state-chartered credit unions for solvency to protect depositors. The division also responds to consumer inquiries and complaints about credit unions.



JOHN C. HANNEKE  
President  
Credit Union Commission



HAL JAMES  
Chair  
Credit Union Commission



SUSAN VENABLE  
Secretary  
Credit Union Commission



CATHY STROUD  
Member  
Credit Union Commission

The division director is appointed by the governor with the advice and consent of the Senate.

A director, deputy director/general counsel, chief examiner, 10 examiners and three administrative personnel staff the division. Examiners are located in Kansas City, St. Louis and Jefferson City. The agency is funded through fees and assessments paid by state-chartered credit unions.

The National Credit Union Administration, an agency of the federal government, insures all member deposits.

As of Dec. 31, 2018, Missouri ranked seventh in the nation in the number of state-chartered credit unions. The Division of Credit Unions currently regulates 99 credit unions with assets of \$13.9 billion. There are more than 1.5 million members of Missouri credit unions.

The Credit Union Commission hears appeals from decisions of the division director, approves regulations proposed by the director and advises the director on matters pertaining to the supervision of credit unions.

### Credit Union Commission\*

**James, Hal**, (R), chair, Columbia, Jan. 1, 2023;  
**Venable, Susan**, (D), secretary, Kansas City, Jan. 11, 2015;  
**Hanneke, John C.**, (D), St. Louis, Jan. 1, 2015;  
**McCreary, Chris A.**, (D), Centerview, Jan. 1, 2025;  
**Pierson, Steve**, (R), Springfield, Jan. 1, 2025;  
**Vacancies** (2).

\*\$100 per diem.

### Office of the Public Counsel

Governor Office Bldg.  
200 Madison St., Ste. 650, PO Box 2230  
Jefferson City 65102  
Telephone: (573) 751-4857 / FAX: (573) 751-5562  
<https://opc.mo.gov/>  
Email: [mopco@ded.mo.gov](mailto:mopco@ded.mo.gov)

The Office of the Public Counsel is Missouri's consumer advocate in the area of utility regulation



MARC POSTON  
Public Counsel  
Office of the Public Counsel

and represents the concerns of approximately 3.4 million ratepayers across the state. The Office of the Public Counsel (OPC) was established in 1974 as an independent agency to represent the interests of utility customers in proceedings before and appeals from the Missouri Public Service Commission (PSC) and the courts. The Office of the Public Counsel advocates for safe and adequate utility services at just and reasonable rates. While the OPC represents the concerns of all ratepayers, OPC focuses its representation on residential and small business customers to provide an essential voice in the regulation of public utility services. The public counsel is an attorney licensed to practice in Missouri appointed by the director of the Department of Commerce and Insurance. The office consists of attorneys, technical experts and administrative staff. Accountants and economists are the backbone of the technical staff. These experts offer the public counsel's testimony on the reasonableness, feasibility and affordability of utility proposals and practices. The office also consults and works with other public utility consumer advocates in the other states to keep current on issues vital to the consumer and to address national and regional issues of interest to Missouri consumers. In addition, through the property rights ombudsman, the Office of the Public Counsel provides assistance to citizens seeking guidance about condemnation process and procedures.

## Missouri Public Service Commission

*Governor Office Bldg.*

*200 Madison St., PO Box 360, Jefferson City 65102*

*Telephone: (573) 751-3234 / Toll free: (800) 392-4211*

*<https://psc.mo.gov>*

*Email: [pscinfo@psc.mo.gov](mailto:pscinfo@psc.mo.gov)*

The Missouri Public Service Commission is charged with the statutory responsibility of ensuring public utility consumers receive safe and adequate services at just and reasonable rates that will provide the utility companies' shareholders the opportunity to earn a reasonable return on their investment.

The commission consists of five commissioners who are appointed by the governor to six-year terms with the advice and consent of the Missouri Senate. The terms are staggered so no more than two terms expire in any one year. The governor designates one member as chair, who serves in that capacity at the pleasure of the governor.

The commission regulates utility rates, service and safety for investor-owned electric, natural gas, sewer and water companies. The commission also monitors the construction and set-up of manufactured homes to ensure compliance with state and federal law. While the rates charged by rural electric cooperatives and municipally owned utilities are determined by their respective governing bodies, the commission has jurisdiction regarding matters of safety over the electric cooperatives and municipal electric and natural gas systems. The commission has limited authority over telecommunications services. The commission also oversees service territory issues involving investor-owned electric utilities, rural electric cooperatives and municipally owned electric utilities, as well as those involving privately owned water and sewer utilities and public water supply districts.

The commission has a staff of professional accountants, engineers, economists, attorneys, financial analysts and management specialists who evaluate utility requests for commission approval. These requests deal with matters such as tariff changes regarding rates and business operations, financing proposals, business reorganizations, asset transfers and mergers. The staff will provide the results of its evaluation and recommend actions that satisfy the agency's statutory requirements.

The staff conducts routine and special investigations to ensure compliance with commission statutes, rules and orders, including standards for safety and quality of service. Staff will initiate or implement actions to enforce these laws when necessary. Enforcement actions for injunctive relief or monetary penalties are pursued in state court by the commission's general counsel.

The traditional rate case is the process through which the commission ultimately determines what customers will pay for their utility services. The process is commenced in one of two ways:

a utility company files a tariff for authority to change its rates; or a complaint is filed by the commission, the PSC staff, the Office of the Public Counsel or others challenging the reasonableness of the utility's rates.

The general public is formally represented before the commission by the Office of the Public Counsel, which is a separate state agency under the Missouri Department of Commerce and Insurance.

Under both the tariff method and the complaint case method, the commission normally will conduct hearings for the purpose of addressing the reasonableness of the proposed tariff or the rates being challenged. In many tariff filing cases, by law, the commission has up to 11 months from the time a tariff is filed to reach its decision, or the rates will go into effect as filed. Many of these cases are resolved in accord with a settlement between the parties and processed in a shorter time frame.

Special rules apply for water and sewer companies with less than 8,000 customers; natural gas companies serving up to 10,000 customers and steam utilities that serve 100 or fewer customers in Missouri. They can pursue changes in rates without the necessity of filing a formal rate case through a Staff-assisted rate case procedure. Companies with more than the specified number of customers are subject to traditional rate case procedures.

The commission staff conducts an independent, on-site investigation of the company's books and records to provide the commission with a recommendation as to what increase or decrease, if any, should be ordered. This investigation can take from two weeks to several months and results in the pre-filing of written testimony. Other parties such as the Office of the Public Counsel, consumer groups, commercial and industrial interests and municipalities are given an opportunity to provide written testimony.

In addition to holding formal evidentiary hearings, the commission may hold local public hearings, which allow customers to express their views on the proposed increase or the utility's service.

Once the formal hearings are completed, the commission reviews the evidence submitted, deliberates and then issues a decision. That decision is subject to court appeal.

The commission is also engaged in a variety of activities reflecting changes in state and federal law regarding the telecommunications and energy sectors of the utility industry. As federal regulators make decisions that directly affect Missouri utility consumers, the commission participates in proceedings before the Federal Energy Regulatory Commission (FERC) and the Federal Communications Commission (FCC). Commissioners and staff members have submitted comments



**RYAN A. SILVEY**  
Chair, Missouri Public Service  
Commission



**WILLIAM P. KENNEY**  
Commissioner, Missouri Public  
Service Commission



**DANIEL Y. HALL**  
Commissioner, Missouri Public  
Service Commission



**SCOTT T. RUPP**  
Commissioner, Missouri Public  
Service Commission

or testified on numerous occasions before these agencies and the commission has taken appeals from decisions adverse to Missouri ratepayers to the federal courts.

Regular meetings of the commission are each week. As with other state agencies, commission meetings are subject to the state's open meetings law.

The Data Center keeps a record of all filings and proceedings of the commission. These records are available for public inspection from 8 a.m. to 5 p.m., Monday through Friday, except legal holidays. Many of these records are also available via the commission's website ([psc.mo.gov](http://psc.mo.gov)).

A consumer with questions about specific matters relating to utility service should first call the utility company. If the consumer is not satisfied with the company response, he or she may call the commission's consumer services department. Consumers may also file formal, written complaints. The commission's main consumer services office is located in Jefferson City. The commission's toll free hotline number for complaints is (800) 392-4211.

Under the commission's procedure, each informal complaint is assigned a specialist who acts as an intermediary between the consumer and the utility in an attempt to resolve the complaint. Through investigations of consumer complaints, the consumer services department works to ensure that utilities comply with their approved tariffs and commission regulations.

The Missouri Public Service Commission was established in 1913 by the 47th General Assembly. The 1974 State Reorganization Act placed the commission within the Department of Consumer Affairs, Regulation and Licensing, which in 1984 was renamed the Department of Economic Development. In accordance with Executive Order 19-02 and Reorganization Plan No. 2 of 2019, the commission is now under the Missouri Department of Commerce and Insurance, formerly the Department of Insurance, Financial Institutions & Professional Registration.



**MAIDA J. COLEMAN**  
Commissioner, Missouri Public  
Service Commission



**KATHLEEN (Katie) STEELE DANNER**  
Director, Division of  
Professional Registration

## Missouri Public Service Commission

- Silvey, Ryan A.**, (R), chair, Jefferson City, Jan. 2, 2024;  
**Kenney, William P.**, (R), commissioner, Lee's Summit, Jan. 9, 2019;  
**Hall, Daniel Y.**, (D), commissioner, Columbia, Sept. 27, 2019;  
**Rupp, Scott T.**, (R), commissioner, Wentzville, March 25, 2020;  
**Coleman, Maida J.**, (D), commissioner, St. Louis, Aug. 10, 2021.

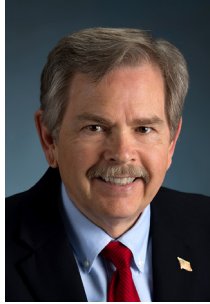
## Division of Professional Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0293 / FAX: (573) 751-0878  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov](http://www.pr.mo.gov)  
 Email: [profreg@pr.mo.gov](mailto:profreg@pr.mo.gov)

The Division of Professional Registration protects the public by licensing qualified professionals, enforcing standards of discipline and maintaining an open communication network with more than 485,000 licensees in Missouri. The division director and members of the boards and commissions are appointed by the governor with the advice and consent of the majority of the Senate.



**JAMES MINTERT, CPA**  
President  
Missouri Board of Accountancy



**NICK MYERS, CPA**  
Vice President  
Missouri Board of Accountancy



**TRAVIS FORD**  
Secretary/Public Member  
Missouri Board of Accountancy



**FRED KOSTECKI, CPA**  
Treasurer  
Missouri Board of Accountancy



**RON DARRAH, CPA**  
Member  
Missouri Board of Accountancy



**PHILLIP SLINKARD, CPA**  
Member  
Missouri Board of Accountancy



**ROBERT WHELAN, CPA**  
Member  
Missouri Board of Accountancy



**MARY PATRICIA (Patty)  
FAENGER**  
Executive Director  
Missouri Board of Accountancy

The division's 42 boards license 248 professions and are charged with safeguarding the public interest.

The division is funded by licenses, permits, registrations and other fees paid by individuals and entities regulated by the various boards and commissions. Members of the Interior Design Council and six advisory boards are appointed by the division director.

### Missouri State Board of Accountancy

3605 Missouri Blvd., PO Box 613, Jefferson City 65102  
Telephone: (573) 751-0012 / FAX: (573) 751-0890  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/accountancy](http://www.pr.mo.gov/accountancy)  
Email: [mosba@pr.mo.gov](mailto:mosba@pr.mo.gov)

The Missouri State Board of Accountancy was created in 1909 to enforce Chapter 326, RSMo, and regulate individuals, sole proprietors, limited liability companies, partnerships and professional corporations engaged in the practice of public accounting.

**Mission:** The board regulates the practice of accounting to assure users of financial and economic data of an independent, objective and

uniform product based on generally accepted accounting principles and auditing standards. It also ensures services are provided by competent and ethical practitioners. Certified public accountants (CPAs) receive this designation from the board.

**Duties of board:** Examine; license, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of certificate holders, licensed professionals and entities (2019):** 22,172.

**Board composition:** Seven members (serving five-year terms); six certified public accountants; and one public member.

**Associations:** National Association of State Boards of Accountancy; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

### Missouri State Board of Accountancy\*

**Mintert, James, CPA**, president, St. Louis, July 1, 2016;

**Myers, Nick, CPA**, vice president, Grand Falls, July 1, 2021;



ROBERT N. HARTNETT, PLA  
Board Chair  
APEPLSPLA



JAMES C. REARDAN, AIA, CSI  
Division Chair  
Architectural Division



MICHAEL C. FREEMAN, PLS  
Division Chair, Professional Land  
Surveying Division



KEVIN C. SKIBISKI, PE, PLS  
Division Chair, Professional  
Engineering Division



ROBERT S. SHOTTS, PLA, PLS  
Division Chair, Professional  
Landscape Architectural Division



ABIODUN (Abe) ADEWALE, PE  
Member, Professional  
Engineering Division



ERIC DAVIS, PLA  
Member, Professional Landscape  
Architectural Division



NOEL T. FEHR, PLA  
Member, Professional Landscape  
Architectural Division

**Ford, Travis**, secretary/public member, Jefferson City, July 1, 2017;

**Kostecki, Fred, CPA**, treasurer, St. Louis, July 1, 2022;

**Darrah, Ron, CPA**, member, Mountain Grove, July 1, 2020;

**Slinkard, Phillip, CPA**, member, Neosho, July 1, 2023;

**Whelan, Robert, CPA**, member, Poplar Bluff, July 1, 2023;

**Faenger, Mary Patricia (Patty)**, executive director.

\*\$70 per diem.

### Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects

3605 Missouri Blvd., PO Box 184, Jefferson City 65102  
Telephone: (573) 751-0047 / FAX: (573) 751-8046  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/apelsa](http://www.pr.mo.gov/apelsa)  
Email: [moapeplspla@pr.mo.gov](mailto:moapeplspla@pr.mo.gov)

The Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects (APEPLSPLA)

was created in 1941 to enforce Chapter 327, RSMo, and regulate individuals practicing architecture, engineering, land surveying or landscape architecture and corporations rendering or offering architectural, engineering, land surveying or landscape architectural services.

**Mission:** Protect the health, safety and welfare of the citizens of Missouri against the danger of collapse of structures erected for public use; safeguard Missouri residents and their property from damages that might result from illegal and incompetent architectural, engineering, land surveying and landscape architectural practices.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals and entities (2019):** 27,820.

**Number of interns enrolled (2018):** 31,607.

**Board composition:** 15 members (serving four-year terms): one public member, 14 members licensed under Missouri law, residents of Missouri for at least five years and actively engaged in the practice of their profession for 10 consecutive years prior to appointment.



DANIEL L. GOVERO, PLS  
Member, Professional Land  
Surveying Division



JERROD L. HOGAN, PLS  
Member, Professional Land  
Surveying Division



MARTHA K. JOHN, AIA  
Member  
Architectural Division



CRAIG M. LUCAS, PE, CCM  
Member, Professional  
Engineering Division



MICHAEL L. POPP, AIA, CSI  
Member  
Architectural Division



DAVID SMITH, PE  
Member, Professional  
Engineering Division



SHERRY L. COOPER  
Public Member  
APEPLSPLA Board



JUDY A. KEMPKER  
Executive Director  
APEPLSPLA Board

**Associations:** National Council of Architectural Registration Boards (NCARB); National Council of Examiners for Engineering and Surveying (NCEES); Council for Landscape Architectural Registration Boards (CLARB).

### Missouri Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects\*

**Hartnett, Robert N., P.L.A.,** board chair, Lee's Summit, Feb. 10, 2019;

**Rearden, James C., A.I.A., C.S.I.,** division chair, Architectural Division, Barnhart, Sept. 30, 2013;

**Freeman, Michael C., P.L.S.,** division chair, Professional Land Surveying Division, Hermitage, Sept. 28, 2010;

**Skibiski, Kevin C., P.E., P.L.S.,** division chair, Professional Engineering Division, Ozark, Sept. 30, 2011;

**Shotts, Robert S., P.L.A., P.L.S.,** division chair, Professional Landscape Architectural Division, Lebanon, Sept. 30, 2014;

**Adewale, Abiodun (Abe), P.E.,** member, Professional Engineering Division, St. Louis, Sept. 30, 2013;

**Davis, Eric, P.L.A.,** member, Landscape Architectural Division, Blue Springs, Sept. 30, 2019;

**Fehr, Noel T., P.L.A.,** member, Professional Landscape Architectural Division, University City, April 16, 2018;

**Govero, Daniel L., P.L.S.,** member, Professional Land Surveying Division, Festus, Sept. 30, 2013;

**Hogan, Jerrod L., P.L.S.,** member, Professional Land Surveying Division, Joplin, Sept. 30, 2020;

**John, Martha K., A.I.A.,** member, Architectural Division, Columbia, Sept. 30, 2016;

**Lucas, Craig M., P.E., CCM,** member, Professional Engineering Division, St. Louis, May 31, 2016;

**Popp, Michael L., A.I.A., C.S.I.,** member, Architectural Division, Kansas City, Sept. 30, 2015;

**Smith, David L., P.E.,** member, Professional Engineering Division, Nixa, Sept. 30, 2020;

**Cooper, Sherry L.,** public member, Chesterfield, Aug. 18, 2018;

**Kempker, Judy A.,** executive director.

\*\$75 per diem.

## Office of Athlete Agents

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0243 / FAX: (573) 751-5649  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/athleteagents](http://www.pr.mo.gov/athleteagents)  
 Email: [athleteagents@pr.mo.gov](mailto:athleteagents@pr.mo.gov)

The Office of Athlete Agents was created in 2004 to enforce sections 436.215–436.272, RSMo, and regulate athlete agents who enter into an agency contract with student athletes or directly or indirectly recruit or solicit student athletes to enter into agency contracts.

**Mission:** Protect the rights of and act in the best interest of student athletes who enter in to contracts with athlete agents.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 83.

**About the office:** The office is staffed by an executive director and clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Associations:** Council on Licensure, Enforcement and Regulation (CLEAR).

## Office of Athletics

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0243 / FAX: (573) 751-5649  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/athletics](http://www.pr.mo.gov/athletics)  
 Email: [athletic@pr.mo.gov](mailto:athletic@pr.mo.gov)

The Office of Athletics was created to enforce Chapter 317, RSMo, and regulate promoters, contestants, matchmakers, managers, referees, judges, timekeepers, announcers, seconds and physicians. A permit is granted for each event allowing the contest to be held under the supervision of the Office of Athletics rules and regulations.

**Mission:** To protect the health and safety of participants in professional boxing, sparring, professional wrestling, professional kickboxing, professional and amateur mixed martial arts and professional and amateur full-contact karate contests.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license or in violation of statutory and regulatory authority; collect permit and license fees and assesses a tax of 5 percent of the gross receipts on all contests.

Office staff attends every professional boxing and professional mixed martial arts event to



TIMOTHY J. LUECKENHOFF  
 Executive Director, Office  
 of Athletic Agents, Office of  
 Athletics

monitor and inspect weigh-ins, physicals and safety equipment such as gloves, rings and cages and ensure the venue meets requirements and the rules of the ring are followed. An inspector attends every professional wrestling match to ensure the event meets state requirements. The office has authority to suspend a contestant's license for 180 days as a medical precaution.

**Number of licensed professionals (2019):** 1,689.

**Number of event permits issued (2018):** 139.

**About the office:** The office is staffed by an executive director and a clerical staff. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

**Associations:** Association of Boxing Commissions (ABC); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Board of Chiropractic Examiners

3605 Missouri Blvd., PO Box 672  
 Jefferson City 65102-0672  
 Telephone: (573) 751-2104 / FAX: (573) 751-0735  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/chiropractors](http://www.pr.mo.gov/chiropractors)  
 Email: [chiropractic@pr.mo.gov](mailto:chiropractic@pr.mo.gov)

The State Board of Chiropractic Examiners was created in 1927 to enforce Chapter 331, RSMo, and regulate chiropractic physicians (chiropractors). The board also certifies qualified chiropractic physicians to perform meridian therapy, acupuncture or acupressure (MTAA) and certifies insurance consultants. As an insurance consultant, a chiropractic physician advises health insurance providers on issues pertaining to coverage of chiropractic treatment.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.





BRIAN McINTYRE, D.C.  
President, Board of  
Chiropractic Examiners



GARY CARVER, D.C.  
Member, Board of  
Chiropractic Examiners



MARGARET FREIHAUT, D.C.  
Member, Board of  
Chiropractic Examiners



JACK D. RUSHIN, D.C.  
Member, Board of  
Chiropractic Examiners

**Associations:** Federation of Chiropractic Licensing Boards (FCLB).

**Number of licensed professionals (2019):** 2,570.

**Board composition:** Six members (serving four-year terms): five licensed chiropractic physicians and one public member.

**Advisory Committee assigned to the State Board of Chiropractic Examiners (responsible for advising the board on the regulation of this profession):** Acupuncturist Advisory Committee (created 1998).

### State Board of Chiropractic Examiners\*

McIntyre, Brian, D.C., president, St. Louis, Feb. 5, 2017;

Carver, Gary, D.C., member, Kansas City, March 4, 2020;

Freihaut, Margaret, D.C., member, Fenton, June 1, 2015;

Rushin, Jack D., D.C., member, Poplar Bluff, Jan. 1, 2007;

Vacancy (1);

Lindsey, Gloria, executive director.

\*\$50 per diem.

### Acupuncturist Advisory Committee

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 526-1555 / FAX: (573) 751-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/acupuncturist](http://www.pr.mo.gov/acupuncturist)

Email: [acupuncture@pr.mo.gov](mailto:acupuncture@pr.mo.gov)

The Acupuncturist Advisory Committee was established in 1998 and adopts and revises rules, issues licenses, reviews all complaints and/or investigations and advises the State Board of Chiropractic Examiners on all matters pertaining to the licensing of acupuncturists.

The committee is composed of three acupuncturists, one chiropractic physician duly li-



GLORIA LINDSEY  
Executive Director  
Board of Chiropractic  
Examiners, Acupuncturist  
Advisory Committee



JANE L. VANSANT  
Chair/Public Member,  
Acupuncturist Advisory  
Committee



MARGARET FREIHAUT, D.C.  
Chiropractic Member,  
Acupuncturist Advisory  
Committee

censed by the Missouri State Board of Chiropractic Examiners and a member of the board and one public member.

**Number of licensed professionals (2019):** 145.

### Acupuncturist Advisory Committee

VanSant, Jane L., chair/public member, Leeton, Dec. 10, 2007;



WAYNE L. KINDLE  
President, Board of Cosmetology  
and Barber Examiners



JACKLYN J. CROW  
Vice President, Board of  
Cosmetology and Barber  
Examiners



LINDA M. BRAMBLETT  
Member, Board of  
Cosmetology and Barber  
Examiners



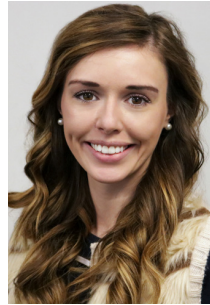
LEATA PRICE-LAND  
Member, Board of Cosmetology  
and Barber Examiners



LEO D. PRICE  
Member, Board of Cosmetology  
and Barber Examiners



CHRISTIE L. RODRIQUEZ  
Member, Board of Cosmetology  
and Barber Examiners



BRITTANY TOMBLINSON  
Executive Director  
Board of Cosmetology and  
Barber Examiners

**Freihaut, Margaret D.C.**, chiropractic member, Robertsville, Dec. 10, 2019;  
**Hackler, Jason**, member, St. Louis, Dec. 10, 2008;  
**Hudson, Geoffrey**, member, Springfield, Dec. 10, 2021;  
**Maloney, Lynn**, member, Columbia, Dec. 10, 2022;  
**Kessler, Loree, M.P.A.**, executive director.

## State Board of Cosmetology and Barber Examiners

3605 Missouri Blvd., PO Box 1062, Jefferson City 65102  
Telephone: (866) 762-9432 or (573) 751-1053  
FAX: (573) 751-8167  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/cosbar](http://www.pr.mo.gov/cosbar)  
Email: [cosbar@pr.mo.gov](mailto:cosbar@pr.mo.gov)

The State Board of Cosmetology and Barber Examiners was created in 2005, merging the State Board of Barber Examiners and the State Board of Cosmetology. The licensing of barbers and the barber board was created in 1899, the licensing of cosmetologists began in 1929 and the State Board of Cosmetology was created in 1956. The board enforces Chapters 328 and 329, RSMo,

and regulates barbers, cosmetologists, manicurists, estheticians, instructors, salons, barbershops and cosmetology and barber schools.

**Mission:** Protect the public's health, safety and welfare by ensuring that only qualified persons are examined and licensed to practice barbering and cosmetology, as well as to strive to reduce the number of instances of incompetent, negligent, fraudulent or dishonest services provided by licensees. Also, conduct inspections of the establishments and schools.

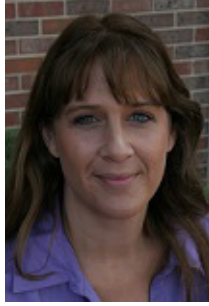
**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals and entities (2019):** 79,523.

**Board composition:** 11 board members (serving five-year terms): four licensed cosmetologists (three with Class-CA licenses and one with any type of cosmetology classification), two cosmetology school owners, three licensed barbers and two public members.



MARK COMENSKY, Ph.D.  
Member, Committee for  
Professional Counselors



REGINA STAVES, Ph.D.  
Member, Committee for  
Professional Counselors



RHONDA WOOD, Ph.D.  
Member, Committee for  
Professional Counselors



GLORIA LINDSEY  
Executive Director, Committee  
for Professional Counselors

**Associations:** National Interstate Council of State Boards of Cosmetology; National Association of Barber Boards of America.

### State Board of Cosmetology and Barber Examiners\*

**Kindle, Wayne L.**, president, Kansas City, May 1, 2011;

**Crow, Jacklyn J.**, vice president, Mexico, May 1, 2014;

**Bramblett, Linda M.**, member, Hannibal, May 1, 2017;

**Nicholson, Joseph A.**, member, Linn Creek, May 1, 2012;

**Price-Land, Leata**, member, St. Louis, May 1, 2013;

**Price, Leo D.**, member, St. Charles, May 1, 2018;

**Rodriquez, Christie L.**, member, Nevada, May 1, 2016;

**Bossert, Lori L.**, public member, St. Louis, July 1, 2013;

**Vacancies** (3);

**Tomblinson, Brittany**, executive director.

\*\$70 per diem.

### Committee for Professional Counselors

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0018 / FAX: (573) 526-0735

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/counselors](http://www.pr.mo.gov/counselors)

Email: [profcounselor@pr.mo.gov](mailto:profcounselor@pr.mo.gov)

The Committee for Professional Counselors was created in 1985 to enforce portions of Chapter 337, RSMo, and regulate licensed professional counselors (LPCs).

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to licensure requirements; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 7,355.

**Committee composition:** Six members (serving four-year terms): five licensed professional counselors (LPCs) and one public member.

**Associations:** American Association of State Counseling Boards (AASCB); American Counseling Association (ACA); Missouri Mental Health Counselors Association (MMHCA).

### Committee for Professional Counselors\*

**Baker, Cynthia, Ed.D.**, member, Ozark, Aug. 28, 2019;

**Comensky, Mark, Ph.D.**, member, Nevada, Aug. 28, 2001;

**Hermann-Wimpfheimer, Linda, M.Ed.**, member, Webster Groves, Aug. 28, 2019;

**Staves, Regina, Ph.D.**, member, Kansas City, Aug. 28, 2016;

**Wood, Rhonda, Ph.D.**, member, Jefferson City, Aug. 28, 2013;

**Vacancy** (1);

**Lindsey, Gloria**, executive director.

\*\$50 per diem.

### Missouri Dental Board

3605 Missouri Blvd., PO Box 1367, Jefferson City 65102

Telephone: (573) 751-0040 / FAX: (573) 751-8216

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/dental](http://www.pr.mo.gov/dental)

Email: [dental@pr.mo.gov](mailto:dental@pr.mo.gov)

The Missouri Dental Board was created in 1897 to enforce Chapter 332, RSMo, and regulate dentists, specialists and dental hygienists.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.



WILLIAM T. KANE, D.D.S.  
President  
Missouri Dental Board



NANCY S. MAUS, R.D.H.  
Vice President  
Missouri Dental Board



RANDALL RELFORD  
Secretary/Public Member  
Missouri Dental Board



ERIC AUBERT, D.M.D.  
Member  
Missouri Dental Board



TIMOTHY LARSON, D.D.S.  
Member  
Missouri Dental Board



KEVIN D. WALLACE, D.M.D.  
Member  
Missouri Dental Board



ERIKA O'MALLEY, R.D.H.  
Chair, Advisory Commission for  
Dental Hygienists



ASHTON FRANK, R.D.H.  
Secretary, Advisory Commission  
for Dental Hygienists



LORI A. BRUCE, R.D.H.  
Member, Advisory Commission  
for Dental Hygienists



MARSHA HENDERSON, R.D.H.  
Member, Advisory Commission  
for Dental Hygienists



NANCY S. MAUS, R.D.H.  
Member, Advisory Commission  
for Dental Hygienists



BRIAN BARNETT  
Executive Director, Missouri  
Dental Board and Advisory  
Commission for Dental Hygienists

**Number of licensed professionals (2019):** 16,464.

**Board composition:** Seven members (serving five-year terms): five dentists, one public member and one dental hygiene member.

**Advisory commissions within the Missouri Dental Board (responsible for advising the board on the regulation of these professions):** Advisory Commission for Dental Hygienists (created 2001).

**Associations:** American Association of Dental Examiners (AADE); Western Regional Examining Board; Central Regional Dental Testing Service Inc.

**Missouri Dental Board\***

**Kane, William T., D.D.S.,** president, Dexter, Oct. 16, 2019;

**Maus, Nancy S., R.D.H.,** vice president, dental hygiene member, Springfield, Jan. 10, 2019;



LeGreta HUDSON, R.D., L.D.  
Chair  
State Committee of Dietitians



MARY ANNE BROWN, Ph.D.,  
R.D., L.D.  
Member, State Committee of  
Dietitians



JEAN HOWARD, R.D., L.D.  
Member  
State Committee of Dietitians



TERRI POWELL, R.D., L.D.  
Member  
State Committee of Dietitians

**Relford, Randall**, secretary/public member, Cameron, Oct. 16, 2012;

**Aubert, Eric, D.M.D.**, member, Imperial, Oct. 16, 2011;

**Larson, Timothy D.D.S.**, member, St. Louis, Oct. 16, 2023;

**Wallace, Kevin D., D.M.D.**, member, Rogersville, Oct. 16, 2020;

**Vacancy (1)**;

**Barnett, Brian**, executive director.

\*\$50 per diem.

### Advisory Commission for Dental Hygienists\*

**O'Malley, Erika, R.D.H.**, chair, Carthage, March 22, 2016;

**Frank, Ashton, R.D.H.**, secretary, Jefferson City, March 22, 2019;

**Bruce, Lori A., R.D.H.**, member, Jefferson City, March 22, 2017;

**Henderson, Marsha, R.D.H.**, member, Jefferson City, March 22, 2020;

**Maus, Nancy S., R.D.H.**, member, Republic, Jan. 10, 2019;

**Barnett, Brian**, executive director.

\*\$50 per diem.

### State Committee of Dietitians

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 522-3438 / FAX: (573) 526-3489

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/dietitians](http://www.pr.mo.gov/dietitians)

Email: [diet@pr.mo.gov](mailto:diet@pr.mo.gov)

The State Committee of Dietitians was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate licensed dietitians (L.D.). Licensees must be registered dietitians (R.D.) with the Academy of Nutrition and Dietetics.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those



ERIC D. CARTWRIGHT  
Public Member  
State Committee of Dietitians



TOM REICHARD  
Executive Director  
State Committee of Dietitians

subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 2,188.

**Committee composition:** Six members (serving four-year terms): five dietitians and one public member.

### State Committee of Dietitians\*

**Hudson, LeGreta, R.D., L.D.**, chair, Columbia, June 11, 2013;

**Brown, Mary Anne, Ph.D., R.D., L.D.**, member, Lee's Summit, June 11, 2018;

**Brody, Nancy J., M.S., R.D., L.D.**, member, Chesterfield, June 11, 2018;

**Howard, Jean, R.D., L.D.**, member, Auxvasse, June 11, 2011;

**Powell, Terri, R.D., L.D.**, member, St. Louis, June 11, 2007;

**Cartwright, Eric D.**, public member, Kingdom City, June 11, 2017;

**Reichard, Tom**, executive director.

\*\$50 per diem.



**SANDY SEBASTIAN**  
Executive Director, Office of  
Statewide Electrical Contractors



**SCOTT MEIERHOFFER**  
Chair, State Board of Embalmers  
and Funeral Directors



**GARY FRAKER**  
Secretary, State Board of  
Embalmers and Funeral Directors



**KENNETH MCGHEE**  
Member, State Board of  
Embalmers and Funeral Directors



**JAMES REINHARD**  
Member, State Board of  
Embalmers and Funeral Directors



**LORI HAYES**  
Executive Director  
State Board of Embalmers and  
Funeral Directors



**TOM REICHARD**  
Executive Director, Office of  
Endowed Care Cemeteries

## Office of Statewide Electrical Contractors

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-3280 / FAX: (573) 751-6301  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
<https://pr.mo.gov/electricalcontractors.asp>  
Email: [osec@pr.mo.gov](mailto:osec@pr.mo.gov)

The Office of Statewide Electrical Contractors was created in 2017 to enforce Sections 324.900–324.945, RSMo, and regulate statewide electrical contractors licensed under the statute.

**Mission:** To protect the public by licensing electrical contractors with a statewide license valid in all Missouri jurisdictions.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; and ensure the statewide license is recognized statewide.

**Number of licensed professionals and entities (2019):** 0 (Licensing to begin July 1, 2019).

**About the office:** The office is staffed by an executive director. Rather than an oversight board or commission, the office is overseen by the director of professional registration.

## State Board of Embalmers and Funeral Directors

3605 Missouri Blvd., PO Box 423, Jefferson City 65102  
Telephone: (573) 751-0813 / FAX: (573) 751-1155  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/embalmers](http://www.pr.mo.gov/embalmers)  
Email: [embalm@pr.mo.gov](mailto:embalm@pr.mo.gov)

The State Board of Embalmers and Funeral Directors was created in 1965 as an expansion of the board created in 1895 for embalmers only. This board enforces Chapter 333 and portions of Chapter 436, RSMo, and regulates funeral directors, embalmers, funeral establishments (funeral homes) and the preneed funeral industry.

**Mission:** To ensure safety, hygiene and fair treatment of consumers in the disposition of the human body.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license; conduct inspections of establishments and conduct financial examinations of preneed sellers.

**Number of licensed professionals and entities (2019):** 6,168.

**Board composition:** Six members (serving five-year terms): five licensed embalmers or funeral directors and one public member. No more than three members can belong to the same political party.

**Associations:** International Conference of Funeral Service Examining Boards (Conference); Federations of Associations of Regulatory Boards (FARB); National Funeral Directors Association (NFDA); Missouri Funeral Directors and Embalmers Association (MFDEA); Council on Licensure, Enforcement and Regulation (CLEAR).

## State Board of Embalmers and Funeral Directors\*

**Meierhoffer, Scott**, chair, St. Joseph, April 1, 2020; **Moore, Andrew**, vice chair, Poplar Bluff, April 1, 2023;

**Fraker, Gary**, secretary, Marshfield, April 1, 2021; **McGhee, Kenneth**, member, Florissant, April 1, 2019;

**Reinhard, James**, member, Paris, April 1, 2022;

**Vacancy (1);**

**Lori Hayes**, executive director.

\*\$50 per diem.

## Office of Endowed Care Cemeteries

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0849 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/endowedcare](http://www.pr.mo.gov/endowedcare)  
Email: [endocare@pr.mo.gov](mailto:endocare@pr.mo.gov)

The Office of Endowed Care Cemeteries was created in 1990 to enforce portions of Chapter 214, RSMo, and regulate endowed care cemeteries with a trust fund set aside for maintenance, care and upkeep. Most cemeteries owned by nonprofit organizations (such as churches, governments, fraternal organizations, cemetery associations) are exempt from state regulation.

**Mission:** To ensure that trust funds of endowed care cemeteries are properly managed.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to regulation; audits cemetery trust funds. In addition to funding from registered cemeteries, the office is also funded by fees generated from the issuance of vital records, such as birth and death certificates.

**Number of licensed cemeteries (2019):** 117.

**Composition of Endowed Care Cemetery Advisory Committee:** Five members (serving four-year terms): Three registered endowed cemetery owners or managers and two public members. All members appointed by the director of professional registration.



JOHN SZTURO, R.G.  
Chair, Missouri Board of  
Geologist Registration



ELYN POTTER, R.G.  
Vice Chair, Missouri Board of  
Geologist Registration



ANDREW BURKEMPER, R.G.  
Secretary, Missouri Board of  
Geologist Registration



JOSEPH GILLMAN, R.G.  
Ex Officio, State Geologist  
Missouri Geological Survey



ROSELLA SCHAD  
Public Member, Missouri Board  
of Geologist Registration



PAMELA GROOSE  
Executive Director, Missouri  
Board of Geologist Registration

## Missouri Board of Geologist Registration

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-7625 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/geologists](http://www.pr.mo.gov/geologists)  
Email: [geology@pr.mo.gov](mailto:geology@pr.mo.gov)

The Missouri Board of Geologist Registration was created in 1994 to enforce Chapter 256, RSMo, and regulate geologists and geologist registrants in training.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 890.

**Board composition:** Eight members (serving three-year terms): Five practitioners, with four members representing different geologic specialties and the fifth practitioner employed by the state or a city or county; two public members; and the state geologist (also appointed by the governor) who serves as an *ex officio* member.

**Associations:** Association of State Board of Geology (ASBOG); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulator Boards (FARB).

### Missouri Board of Geologist Registration\*

**Szturo, John, R.G.,** chair, Independence, April 11, 2016;

**Potter, Elyn, R.G.,** vice chair, Liberty, April 11, 2016;

**Burkemper, Andrew, R.G.,** secretary, St. Louis, April 11, 2016;

**Gillman, Joseph, R.G.,** *ex officio*, state geologist;

**Schad, Rosella,** public member, Holts Summit, April 11, 2017;

**Vacancies** (3);

**Groose, Pamela,** executive director.

\*\$50 per diem.

### State Board of Registration for the Healing Arts

3605 Missouri Blvd., PO Box 4, Jefferson City 65102

Telephone: (573) 751-0098 / FAX: (573) 751-3166

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/healingarts](http://www.pr.mo.gov/healingarts)

Email: [healingarts@pr.mo.gov](mailto:healingarts@pr.mo.gov)

The State Board of Registration for the Healing Arts was created in 1939 to enforce sections 334.002–334.749, RSMo, and regulate physicians, physician assistants, physical therapists, physical therapist assistants, speech-language pathologists, speech-language pathology aides, speech-language pathology assistants, audiologists (specialists in hearing disorders), audiology aides, athletic trainers, clinical perfusionists (defined as an individual who operates a heart-and-lung machine during surgery) and anesthesiologist assistants.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.



SARAH M. MARTIN, Ph.D.,  
M.P.P., M.P.H.  
President, State Board of  
Registration for the Healing Arts



KATHERINE J. MATHEWS,  
M.D., M.P.H., M.B.A.  
Secretary, State Board of  
Registration for the Healing Arts

**Number of licensed professionals (2019):** 48,465.

**Board composition:** Nine members (serving four-year terms): at least five doctors of medicine (M.D.), at least two doctors of osteopathy (D.O.) and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the Missouri State Medical Association, for all medical physician appointments, or the president of the Missouri Association of Osteopathic Physicians and Surgeons, for all osteopathic physician appointments, to submit the names of five candidates to the director of professional registration.

**Advisory commissions within the Board of Registration for the Healing Arts (responsible for advising the board on the regulation of these professions):**

- Advisory Commission for Anesthesiologist Assistants (created 2003).
- Advisory Commission for Physical Therapists (created 1989).
- Athletic Trainers Advisory Committee (created 1983).
- Advisory Commission for Physician Assistants (created 1996).
- Advisory Commission for Speech-Language Pathologists and Audiologists (created 1986).
- Advisory Commission for Clinical Perfusionists (created 1997).

### State Board of Registration for the Healing Arts\*

**Martin, Sarah M., Ph.D., M.P.P., M.P.H.,** president, public member, Kansas City, Sept. 3, 2018;

**Mathews, Katherine J., M.D., M.P.H., M.B.A.,** secretary, St. Louis, Sept. 3, 2020;

**Carter, Jeffrey D., M.D.,** member, St. Louis, Sept. 3, 2023;





**JAMES A. DIRENNA, D.O.**  
Member, State Board of  
Registration for the Healing Arts



**JEFFREY S. GLASER, M.D., F.A.C.S.**  
Member, State Board of  
Registration for the Healing Arts



**JADE D. JAMES, M.D., M.P.H.**  
Member, State Board of  
Registration for the Healing Arts



**DAVID E. TANNEHILL, D.O.**  
Member, State Board of  
Registration for the Healing Arts



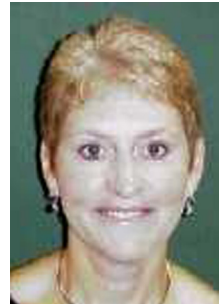
**CONNIE CLARKSTON**  
Executive Director  
State Board of Registration for  
the Healing Arts



**WILLIAM P. HOPFINGER, P.T.**  
Chair, Advisory Commission for  
Physical Therapists



**JUDITH PASTORINO, P.T.A.**  
Secretary, Advisory Commission  
for Physical Therapists



**TAMARA BURLIS, D.P.T.**  
Member, Advisory Commission  
for Physical Therapists

**DiRenna, James A., D.O.**, member, Gladstone, Sept. 3, 2012;  
**Glaser, Jeffrey S., M.D., F.A.C.S.**, member, Frontenac, Sept. 3, 2019;  
**James, Jade D., M.D., M.P.H.**, member, Florissant, Sept. 3, 2016;  
**Razzaque, Naveed, M.D., F.A.C.P.**, member, Frontenac, Sept. 3, 2022;  
**Tannehill, David E., D.O.**, member, Fenton, Sept. 3, 2022;  
**Taormina, Marc K., M.D., F.A.C.P.**, member, Sept. 3, 2022;  
**Vacancy (1)**;  
**Clarkston, Connie**, executive director.

\*\$50 per diem.

### Advisory Commission for Physical Therapists\*

**Hopfinger, William P., P.T.**, chair, St. Louis, Oct. 1, 2021;  
**Pastorino, Judith, P.T.A.**, secretary, Columbia, Oct. 1, 2010;  
**Burlis, Tamara, D.P.T.**, member, Chesterfield, Oct. 1, 2013;  
**Dronberger, James, D.P.T.**, member, Kansas City, Oct. 1, 2015;



**JAMES DRONBERGER, D.P.T.**  
Member, Advisory Commission  
for Physical Therapists

**Vacancy (1).**

\*\$50 per diem.

### Athletic Trainers Advisory Committee\*

**Donnell, John R., A.T.C.**, chair, Bates City, July 22, 2023;  
**Dempsey, Mark, A.T.C.**, member, Columbia, June 22, 2020;  
**Quinlin, Kelly L., A.T.C.**, member, Maryville, April 15, 2022;



JOHN R. DONNELL, A.T.C.  
Chair, Athletic Trainers  
Advisory Committee



MARK DEMPSEY, A.T.C.  
Member, Athletic Trainers  
Advisory Committee



KELLY L. QUINLIN, A.T.C.  
Member, Athletic Trainers  
Advisory Committee



JAMES B. KELLY, M.D.  
Chair, Advisory Commission for  
Anesthesiologists Assistants



MELANIE J. GUTHRIE, A.A.  
Member, Advisory Commission  
for Anesthesiologists Assistants



CHRISTOPHER YOUNG, M.D.  
Member, Advisory Commission  
for Anesthesiologists Assistants



THOMAS J. FRITZLEN JR.  
Public Member, Advisory  
Commission for Anesthesiologists  
Assistants

**Tarbox, Bryon R., M.D.**, physician member, Columbia, July 17, 2025;  
**Rucker, Martin**, public member, Kansas City, Sept. 27, 2023.

\*\$50 per diem.

**Advisory Commission for Anesthesiologists Assistants\***

**Kelly, James B., M.D.**, chair, Kansas City, July 1, 2008;  
**Guthrie, Melanie J., A.A.**, member, Kansas City, July 1, 2011;  
**Young, Christopher, M.D.**, member, Ballwin, July 1, 2013;  
**Fritzlen, Thomas J. Jr.**, public member, Kansas City, July 1, 2008;  
**Vacancy (1).**

\*\$50 per diem.

**Advisory Commission for Speech-Language Pathologists and Audiologists\***

**Martien, Brenda, CCC-SLP**, chair, Ozark, Sept. 7, 2017;



STACEY L. KARNS, P.A.-C.  
Chair, Advisory Commission for  
Physicians Assistants



JAMES A. DIRENNA, D.O.  
Member, Advisory Commission  
for Physicians Assistants

**Kimble, Carlotta, Ph.D, CCC-SLP**, secretary, Clinton, April 10, 2019;  
**Battles, Tara, M.A. CCC/A**, member, St. Louis, July 29, 2019;  
**Gilbert, Phon, Ph.D., Au.D.**, member, Chesterfield, Sept. 7, 2017;  
**Steele, Sara C., Ph.D. CCC-SLP**, member, St. Louis, Dec. 10, 2020;  
**Vacancies (2).**

\*\$50 per diem.

### Advisory Commission for Physician Assistants\*

**Karns, Stacey L., P.A.-C.**, chair, New Hampton, March 27, 2016;  
**DiRenna, James A., D.O.**, member, St. Joseph, Sept. 3, 2012;  
**Gatto, David**, public member, Chesterfield, March 27, 2015;  
**Vacancies** (2).

\*\$50 per diem.

### Advisory Commission for Clinical Perfusionists\*

**Phillips, Michael, C.C.P.**, chair, Columbia, Feb. 13, 2011;  
**Hart, Mary Lou, C.C.P.**, member, Lake Lotawana, Feb. 13, 2008;  
**Rhoades, Jeanne R., C.C.P.**, member, St. Louis, Feb. 13, 2007;  
**Russell, Margaret, C.C.P.**, member, Kansas City, Feb. 13, 2009;  
**Dayton, Russell E.**, public member, Cameron, Feb. 13, 2009;  
**Vacancies** (2).

\*\$50 per diem.

### Board of Examiners for Hearing Instrument Specialists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 751-0240 / FAX: (573) 526-3856  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/hearing](http://www.pr.mo.gov/hearing)  
 Email: [behis@pr.mo.gov](mailto:behis@pr.mo.gov)

The Board of Examiners for Hearing Instrument Specialists was created in 1995 to enforce Chapter 346, RSMo, and regulate individuals selling and fitting hearing instruments (hearing aids).

**Duties of board:** License, regulate, investigate consumer complaints and discipline of those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 302.

**Board composition:** Eight members (serving four-year terms): five hearing-instrument specialists, one otolaryngologist (an ear, nose and throat (ENT) physician licensed by the Board of Healing Arts), one public member and one licensed audiologist holding a certificate of clinical competence.

**Associations:** Council on Licensure, Enforcement and Regulation (CLEAR) and International Hearing Society.

### Board of Examiners for Hearing Instrument Specialists\*

**Engelmann, Linda**, chair, Liberty, Jan. 11, 2011;



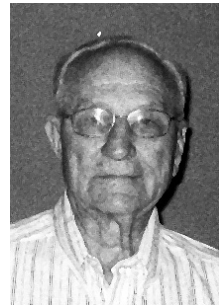
MARY LOU HART, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



JEANNE R. RHOADES, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



MARGARET RUSSELL, C.C.P.  
Member, Advisory Commission  
for Clinical Perfusionists



RUSSELL E. DAYTON  
Public Member, Advisory  
Commission for Clinical  
Perfusionists

**Call, Janette**, vice chair, Perryville, Jan. 11, 2013;  
**Brown, Charles**, member, St. Charles, Jan. 11, 2022;  
**Elmore, Lisa**, member, Fair Grove, Jan. 11, 2022;  
**Wallace, Donald**, member, St. Charles, Jan. 11, 2021;  
**Rimiller, Sharlene**, public member, Jefferson City, Jan. 1, 2012;  
**Vacancies** (2);  
**Fennewald, Dana K.**, executive director.

\*\$50 per diem.

### Interior Design Council

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 522-4683 / FAX: (573) 526-3489  
 TT: (800) 635-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/interior](http://www.pr.mo.gov/interior)  
 Email: [intdesn@pr.mo.gov](mailto:intdesn@pr.mo.gov)

The Interior Design Council was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals using the title "Registered Interior Designer."

**Duties of council:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.



LINDA ENGLEMANN  
Chair, Board of Examiners for  
Hearing Instrument Specialists



JANETTE CALL  
Vice Chair, Board of Examiners  
for Hearing Instrument Specialists



LISA ELMORE  
Member, Board of Examiners for  
Hearing Instrument Specialists



DONALD WALLACE  
Member, Board of Examiners for  
Hearing Instrument Specialists



SHARLENE RIMILLER  
Public Member, Board of  
Examiners for Hearing  
Instrument Specialists



DANA K. FENNEWALD  
Executive Director, Board of  
Examiners for Hearing  
Instrument Specialists



CYNTHIA CURNUTTE  
Chair  
Interior Design Council



DONALD R. ENGLAND  
Vice Chair  
Interior Design Council

**Number of licensed professionals (2019): 81.**

**Council composition:** Five members (serving four-year terms): four interior designers and one public member.

### Interior Design Council\*

**Curnutte, Cynthia**, chair, Rocheport, April 6, 2016;

**England, Donald R.**, vice chair, Columbia, April 6, 2009;

**Walton, Jane**, public member, Kansas City, April 6, 2019;

**Vacancies (2);**

**Reichard, Tom**, executive director.

\*\$50 per diem.

### State Committee of Interpreters

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 526-7787 / FAX: (573) 526-0661

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/interpreters](http://www.pr.mo.gov/interpreters)

Email: [interpreters@pr.mo.gov](mailto:interpreters@pr.mo.gov)

The State Committee of Interpreters was created in 1994 to enforce portions of Chapter 209,



JANE WALTON  
Public Member  
Interior Design Council



TOM REICHARD  
Executive Director  
Interior Design Council

RSMo, and regulate sign language interpreters for the deaf and hard of hearing. These professionals provide services in courtrooms, hospitals, elementary and secondary schools as well as institutions of higher education and many other settings.

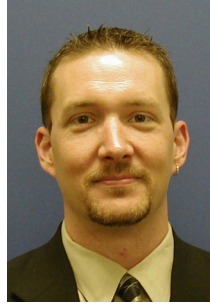
**Duties of committee:** License, regulate, investigate consumer complaints and discipline of those subject to board supervision; investigate complaints about those practicing without a license; serve as a liaison to the Missouri Commission for the Deaf and Hard of Hearing.



CARRIE MCCRAY  
Chair  
State Committee of Interpreters



ANDREA SEGURA  
Secretary  
State Committee of Interpreters



JOHN ADAMS  
Member  
State Committee of Interpreters



KATHLEEN ALEXANDER  
Member  
State Committee of Interpreters

**Number of licensed professionals (2019):** 789.

**Committee composition:** Seven members (serving four-year terms): Five interpreters and two public members. One of the public members must be hearing impaired.

**Associations:** Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

### State Committee of Interpreters\*

**McCray, Carrie**, chair, Fulton, Oct. 9, 2009;  
**Segura, Andrea**, secretary, Liberty, Oct. 9, 2010;  
**Adams, John**, member, St. Louis, Oct. 9, 2007;  
**Alexander, Kathleen**, member, Rocheport, Oct. 9, 2008;  
**Betzler, Lisa**, public member, St. Louis, Dec. 11, 2006;  
**Harris, Rochelle**, public member, Kansas City, Oct. 9, 2017;  
**Vacancy** (1);  
**Groose, Pamela**, executive director.

\*\$50 per diem.

### State Committee of Marital and Family Therapists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0870 / FAX: (573) 526-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/marital](http://www.pr.mo.gov/marital)  
Email: [maritalfam@pr.mo.gov](mailto:maritalfam@pr.mo.gov)

The State Committee of Marital and Family Therapists was created in 1995 to enforce portions of Chapter 337, RSMo, and regulate marital and family therapists.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those subject to license requirements; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 314.



LISA BETZLER  
Public Member  
State Committee of Interpreters



ROCHELLE HARRIS  
Public Member  
State Committee of Interpreters



PAMELA GROOSE  
Executive Director  
State Committee of Interpreters

**Committee composition:** Six members (serving five-year terms): four marital and family therapists and two public members.

**Associations:** Association of Marital and Family Therapy Regulatory Boards (AMFTRB).

### State Committee of Marital and Family Therapists\*

**Estes, Robert, M.S.**, chair, Carthage, Jan. 26, 2009;



ROBERT ESTES, M.S.  
Chair, State Committee  
of Marital and Family Therapists



SARA MICHAEL  
Public Member, State Committee  
of Marital and Family Therapists



BRANDY MOUSER  
Member  
Board of Therapeutic Massage



JENNIFER GRIFFIN  
Public Member  
Board of Therapeutic Massage

**Likcani, Adriatik, Ph.D.**, member, St. Louis, Jan. 26, 2021;  
**Michael, Sara**, public member, Jefferson City, Jan. 26, 2014;  
**Modrell, Dianne**, public member, St. Louis, Oct. 8, 2015;  
**Vacancies (2)**;  
**Lindsey, Gloria**, executive director.

### Board of Therapeutic Massage

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-6277 / FAX: (573) 751-0735  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/massage](http://www.pr.mo.gov/massage)  
Email: [massagether@pr.mo.gov](mailto:massagether@pr.mo.gov)

The Board of Therapeutic Massage was created in 1998 to enforce portions of Chapter 324, RSMo, and regulate individuals practicing massage therapy or operating a massage therapy business. Individuals must be licensed to use the terms "massage," "body work" or any of their synonyms on any sign or other form of advertising.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to license requirements; approve instructors of massage therapy schools/programs; investigate complaints about those practicing without a license; conduct inspections of the massage therapy businesses.

**Number of licensed professionals and entities (2019):** 7,324.

**Board composition:** Eight members (serving four-year terms): six massage therapists, one non-voting member from the massage education community and one public member.

**Associations:** Federation of State Massage Therapy Boards (FSMTB).

### Board of Therapeutic Massage\*

**Brodecker, Renate**, chair, Eldon, June 17, 2011;  
**Mouser, Brandy**, member, Dexter, June 17, 2017;



GLORIA LINDSEY  
Executive Director  
State Committee of Marital and  
Family Therapists and  
Board of Therapeutic Massage

**Nelson, Carl**, member, St. Joseph, June 17, 2010;  
**Griffin, Jennifer**, public member, Jefferson City, June 17, 2019;  
**Vacancies (4)**;  
**Lindsey, Gloria**, executive director.

\*\$50 per diem.

### Missouri State Board of Nursing

3605 Missouri Blvd., PO Box 656, Jefferson City 65102  
Telephone: (573) 751-0681 / FAX: (573) 751-0075  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/nursing](http://www.pr.mo.gov/nursing)  
Email: [nursing@pr.mo.gov](mailto:nursing@pr.mo.gov)

The Missouri State Board of Nursing was created in 1909 to enforce Chapter 335, RSMo, and regulate registered nurses, licensed practical nurses and advanced practice registered nurses.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license. The board also prescribes minimum standards for nursing education programs, provides surveys of nursing programs, accredits nursing programs,



ANNE HEYEN, D.N.P., RN  
President  
Missouri State Board of Nursing



MARIEA SNELL, D.N.P., M.S.N.,  
B.S.N., RN, FNP-BC  
Vice President,  
Missouri State Board of Nursing



BONNY KEHM, Ph.D., RN  
Secretary  
Missouri State Board of Nursing



JULIE MILLER, D.N.P., MBA,  
FNP-BC, CNOR(E), NEA-BC  
Member  
Missouri State Board of Nursing



SHEILA RAY, D.N.P., CRNA  
Member  
Missouri State Board of Nursing



TERRI STONE, D.N.P., APRN,  
FNP-BC, AOCNP  
Member  
Missouri State Board of Nursing



ROBERT WALSH, MBA, MS,  
Ph.D., CRNA  
Member  
Missouri State Board of Nursing



ADRIENNE ANDERSON FLY, J.D.  
Public Member  
Missouri State Board of Nursing

awards nursing education grants and collects and analyzes nursing workforce data.

**Number of licensed professionals (2019):** 148,865.

**Board composition:** Nine members (serving four-year terms): five registered professional nurses (RN), one licensed practical nurse (LPN), one advanced practice registered nurse and one public member.

**Associations:** National Council of State Boards of Nursing (NCSBN).

### Missouri Board of Nursing\*

**Heyen, Anne, D.N.P., RN,** president, Ashland, June 1, 2022;

**Snell, Mariea, D.N.P., M.S.N., B.S.N., RN, FNP-BC,** vice president, St. Louis, June 1, 2017;

**Kehm, Bonny, Ph.D., RN,** secretary, St. Louis, June 1, 2020;

**Miller, Julie, D.N.P., MBA, FNP-BC, CNOR(E), NEA-BC,** member, California, June 1, 2020;

**Ray, Sheila, D.N.P., CRNA,** member, Harrisburg, June 1, 2020;



LORI SCHEIDT, MBA-HCM  
Executive Director  
Missouri State Board of Nursing

**Stone, Terri, D.N.P., APRN, FNP-BC, AOCNP,** member, Jefferson City, June 1, 2020;

**Walsh, Robert, MBA, MS, Ph.D., CRNA,** member, Ste. Genevieve, June 1, 2021;

**Fly, Adrienne Anderson, J.D.,** public member, St. Louis, June 1, 2011;

**Vacancy (1);**

**Scheidt, Lori, MBA-HCM,** executive director.

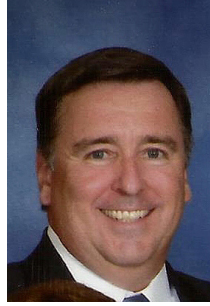
\*\$50 per diem.



STEPHANIE ALLEN, O.T.  
Member, Missouri Board of  
Occupational Therapy



JEANENNE DALLAS, O.T.  
Member, Missouri Board of  
Occupational Therapy



KYLE BROST, O.D.  
President  
State Board of Optometry



DONALD VANDERFELTZ, O.D.  
Vice President  
State Board of Optometry



HEATHER KOCH, O.T.R./L.  
Member, Missouri Board of  
Occupational Therapy



VANESSA BEAUCHAMP  
Executive Director, Missouri  
Board of Occupational Therapy



KURT FINKLANG, O.D.  
Member  
State Board of Optometry



DEBORAH KERBER, O.D.  
Member  
State Board of Optometry

## Missouri Board of Occupational Therapy

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0877 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/octherapy](http://www.pr.mo.gov/octherapy)  
Email: [ot@pr.mo.gov](mailto:ot@pr.mo.gov)

The Missouri Board of Occupational Therapy was created in 1997 to enforce portions of Chapter 324, RSMo, and regulate individuals engaged in the practice of occupational therapy (occupational therapists, occupational therapy assistants).

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 5,967.

**Board composition:** Six members (serving three-year terms): three occupational therapists, one occupational therapy assistant and two public members.

## Missouri Board of Occupational Therapy\*

Allen, Stephanie, O.T., member, Jefferson City, Dec. 11, 2018;



SCOTT REAM, O.D.  
Member  
State Board of Optometry



BRIAN BARNETT  
Executive Director  
State Board of Optometry

Dallas, Jeanenne, O.T., member, Maplewood, Dec. 11, 2018;

Koch, Heather, O.T.R./L., member, Columbia, Dec. 11, 2016;

Sanford, Christopher, O.T.A., member, Brighton, Dec. 11, 2021;

Vacancies (2);

Beauchamp, Vanessa, executive director.

\*\$50 per diem.





CHRISTIAN TADRUS, Pharm.D.,  
R.Ph.  
President  
Missouri Board of Pharmacy



DOUGLAS LANG, R.Ph.  
Vice President  
Missouri Board of Pharmacy



JAMES GRAY III, Pharm.D., MBA  
Member  
Missouri Board of Pharmacy



COLBY GROVE, Pharm.D.  
Member  
Missouri Board of Pharmacy



CHRISTINA M. LINDSAY,  
Pharm.D.  
Member  
Missouri Board of Pharmacy



PAMELA MARSHALL, R.Ph.  
Member  
Missouri Board of Pharmacy



ANITA K. PARRAN  
Public Member  
Missouri Board of Pharmacy



KIMBERLY GRINSTON  
Executive Director  
Missouri Board of Pharmacy

## State Board of Optometry

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0814 / FAX: (573) 751-8216  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/optometrists](http://www.pr.mo.gov/optometrists)  
Email: [optometry@pr.mo.gov](mailto:optometry@pr.mo.gov)

The State Board of Optometry was created in 1921 to enforce Chapter 336, RSMo, and regulate optometrists.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 1,344.

**Board composition:** Six members (serving five-year terms): five doctors of optometry and one public member.

**Associations:** Associations of Regulatory Boards of Optometry (ARBO).

## State Board of Optometry\*

**Brost, Kyle, O.D.,** president, Cape Girardeau, June 30, 2015;

**Vanderfeltz, Donald, O.D.,** vice president, California, June 20, 2013;

**Finklang, Kurt, O.D.,** member, Troy, June 30, 2012;

**Kerber, Deborah, O.D.,** member, St. Louis, June 30, 2019;

**Ream, Scott, O.D.,** member, West Plains, June 30, 2021;

**Vacancy (1);**

**Barnett, Brian,** executive director.

\*\$50 per diem.

## Board of Pharmacy

3605 Missouri Blvd., PO Box 625, Jefferson City 65102  
Telephone: (573) 751-0091 / FAX: (573) 526-3464  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/pharmacists](http://www.pr.mo.gov/pharmacists)  
Email: [missouriBOP@pr.mo.gov](mailto:missouriBOP@pr.mo.gov)

The Board of Pharmacy was created in 1909 to enforce Chapter 338, RSMo, and regulate pharmacists, pharmacy interns, pharmacies, drug distributors and pharmacy technicians.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints

about those practicing without a license; conduct inspections of establishments.

**Number of licensed professionals and entities (2019):** 39,267.

**Board composition:** Seven members (serving five-year terms): six licensed pharmacists and one public member.

**Associations:** National Association of Boards of Pharmacy (NABP); Missouri Pharmacy Association (MPA); Council on Licensure, Enforcement and Regulation (CLEAR).

**Board of Pharmacy\***

- Tadrus, Christian, Pharm. D., R.Ph.,** president Moberly, June 10, 2020;
- Lang, Douglas, R.Ph.,** vice president, St. Louis, July 20, 2020;
- Gray, James III, Pharm. D., MBA,** member, St. Louis, June 1, 2022;
- Grove, Colby, Pharm. D.,** member, Springfield, Dec. 2, 2020;
- Lindsay, Christina M., Pharm. D.,** member, Kansas City, Dec. 3, 2019;
- Marshall, Pamela, R.Ph.,** member, St. Louis, Sept. 24, 2015;
- Parran, Anita K.,** public member, Kansas City, April 27, 2010;
- Grinston, Kimberly,** executive director.

\*\$50 per diem.

**State Board of Podiatric Medicine**

3605 Missouri Blvd., PO Box 423, Jefferson City 65102  
 Telephone: (573) 751-0873 / FAX: (573) 751-1155  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/podiatrists](http://www.pr.mo.gov/podiatrists)  
 Email: [podiatry@pr.mo.gov](mailto:podiatry@pr.mo.gov)

The State Board of Podiatric Medicine was created in 1945 to enforce Chapter 330, RSMo, and regulate podiatrists.

**Mission:** To ensure safety, hygiene and fair treatment of consumers in the practice of podiatric medicine.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 367.

**Board composition:** Five members (serving four-year terms): four licensed doctors of surgical podiatric medicine and one public member.

**Associations:** Federation of Podiatric Medical Examiners; Missouri Podiatric Medical Association; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).



TERRENCE G. KLAMET, D.P.M.  
 President, State Board of Podiatric Medicine



JEFFERY APPLEMAN, D.P.M.  
 Vice President, State Board of Podiatric Medicine



HARRY JOHN VISSER, D.P.M.,  
 Secretary, State Board of Podiatric Medicine



SANDY SEBASTIAN  
 Executive Director, State Board of Podiatric Medicine

**State Board of Podiatric Medicine\***

- Klamet, Terrence G., D.P.M.,** president, Jefferson City, July 1, 2017;
- Appleman, Jeffery, D.P.M.,** vice president, Jackson, July 1, 2018;
- Visser, Harry John, D.P.M.,** secretary, Creve Coeur, July 1, 2016;
- Vacancies (2);**
- Sebastian, Sandy,** executive director.

\*\$70 per diem.

**State Board of Private Investigator and Private Fire Investigator Examiners**

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
 Telephone: (573) 522-7744 / FAX: (573) 526-0661  
 TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/pi](http://www.pr.mo.gov/pi)  
 Email: [pi@pr.mo.gov](mailto:pi@pr.mo.gov)

The Board of Private Investigator Examiners was created in 2007 to enforce portions of Chapter 324, RSMo, and regulate private investigators and private investigator agencies. In 2011 the regulation of private fire investigators was added.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those sub-



**TIMOTHY FLORA**  
Chair, Board of Private  
Investigator Examiners



**CHARLES GIESSING**  
Vice Chair, Board of Private  
Investigator Examiners



**DWIGHT McNEIL**  
Member, Board of Private  
Investigator Examiners



**KENNETH MCGHEE**  
Public Member, Board of  
Private Investigator Examiners

ject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 906.

**Board composition:** Seven members (serving two-year terms): three licensed private investigators, two public members and two licensed private fire investigators.

**Associations:** International Association of Security & Investigative Regulators (IASIR); Council on Licensure, Enforcement and Regulation (CLEAR); Federation of Associations of Regulatory Boards (FARB).

## State Board of Private Investigator Examiners\*

**Flora, Timothy**, chair, St. Louis, March 4, 2016;  
**Giessing, Charles**, vice chair, Farmington, Dec. 20, 2014;  
**McGhee, Kenneth**, public member, Florissant, March 4, 2011;  
**Mitchell, Douglas E.**, member, Warrensburg, March 4, 2021;  
**Skinner, Thomas H.**, member, Jacksonville, March 4, 2022;  
**Vacancies** (2);  
**Groose, Pamela**, executive director.

\*\$50 per diem

## State Committee of Psychologists

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0099 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/psychologists](http://www.pr.mo.gov/psychologists)  
Email: [scop@pr.mo.gov](mailto:scop@pr.mo.gov)

The State Committee of Psychologists was created in 1977 to enforce portions of Chapter 337, RSMo, and regulate psychologists and provisional licensed psychologists.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those



**PAMELA GROOSE**  
Executive Director, Board of  
Private Investigator Examiners

subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 2,210.

**Committee composition:** Eight members (serving five-year terms): seven psychologists and one public member.

**Associations:** Association of State and Provincial Psychology Boards (ASPPB); Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

**Advisory board within the State Committee of Psychologists (responsible for advising the committee on the regulation of this profession):**

Behavior Analyst Advisory Board (created 2010).

**Number of licensed professionals (2019):** 565.

## State Committee of Psychologists\*

**Lightfoot, Sharon, Ph.D.**, chair, St. Louis, Aug. 28, 2013;  
**Maloney, Patrick, Ph.D.**, secretary, St. Louis, Aug. 28, 2012;  
**O'Reilly, Nancy, Psy.D.**, member, Rogersville, Aug. 28, 2011;



SHARON LIGHTFOOT, Ph.D.  
Chair  
State Committee of Psychologists



PATRICK MALONEY, Ph.D.  
Secretary  
State Committee of Psychologists



NANCY O'REILLY, Psy.D.  
Member  
State Committee of Psychologists



MARK SKRADE, Psy.D.  
Member  
State Committee of Psychologists



RENEE STUCKY, Ph.D.  
Member  
State Committee of Psychologists



BLAKE NAUGHTON, Ph.D.  
Public Member  
State Committee of Psychologists



PAMELA GROOSE  
Executive Director  
State Committee of Psychologists



TODD STREFF, BCBA  
Chair, Behavior Analyst  
Advisory Board



TERESA RODGERS, Ph.D., BCBA  
Vice Chair, Behavior Analyst  
Advisory Board



JENNY FRISBEE, BCBA  
Member, Behavior Analyst  
Advisory Board



KAREN GREINER, BCBA  
Member, Behavior Analyst  
Advisory Board



MARK SKRADE, Psy.D.  
Professional Psychology Member,  
Behavior Analyst Advisory Board

**Skrade, Mark, Psy.D.**, member, Rogersville, Aug. 28, 2012;

**Stucky, Renee, Ph.D.**, member, Columbia, Aug. 28, 2017;

**Naughton, Blake, Ph.D.**, public member, Columbia, Aug. 28, 2016;

**Vacancies (2)**;

**Groose, Pamela**, executive director.

\*\$50 per diem.

## Behavior Analyst Advisory Board

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-5804 / FAX: (573) 526-0661  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/ba.asp](http://www.pr.mo.gov/ba.asp)  
Email: [ba@pr.mo.gov](mailto:ba@pr.mo.gov)

## Behavior Analyst Advisory Board\*

**Streff, Todd, BCBA**, chair, Foristell, Jan. 4, 2015;  
**Rodgers, Teresa, Ph.D., BCBA**, vice chair, Jefferson City, Jan. 4, 2015;



SHARON KEATING  
Chair  
Missouri Real Estate Commission



STEPHEN KENNY  
Vice Chair  
Missouri Real Estate Commission



SHERRY (Lynn) FARRELL  
Member  
Missouri Real Estate Commission



CYNTHIA D. FOX  
Member  
Missouri Real Estate Commission

**Frisbee, Jenny, BCBA**, member, St. Louis, Jan. 4, 2019;

**Greiner, Karen, BCBA**, member, St. Louis, Jan. 4, 2014;

**Skrade, Mark, Psy.D.**, professional psychology member, Rogersville, Aug. 28, 2012;

**Vacancies** (2).

\*\$50 per diem.

### Missouri Real Estate Commission

3605 Missouri Blvd., PO Box 1339, Jefferson City 65102  
Telephone: (573) 751-2628 / FAX: (573) 751-2777  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/realestate](http://www.pr.mo.gov/realestate)  
Email: [realestate@pr.mo.gov](mailto:realestate@pr.mo.gov)

The Missouri Real Estate Commission was created in 1941 to enforce portions of Chapter 339, RSMo, and regulate real estate brokers and salespeople.

**Duties of commission:** License and regulate those subject to board supervision, investigate complaints regarding the activities of licensees, audit real estate brokers to verify proper conduct and investigate those practicing real estate without a license.

**Number of licensed professionals (2019):** 42,095.

**Commission composition:** Seven members (serving five-year terms): six with at least 10 years' experience as a real estate broker and one public member.

### Missouri Real Estate Commission\*

**Keating, Sharon**, chair, Jefferson City, Oct. 16, 2012;

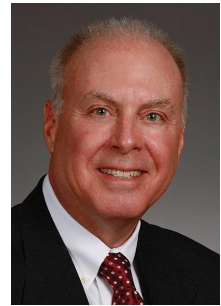
**Kenny, Stephen**, vice chair, Neosho, Oct. 16, 2018;

**Farrell, Sherry (Lynn)**, member, Osage Beach, Oct. 16, 2021;

**Fox, Cynthia D.**, member, St. Charles, Oct. 16, 2020;



WILLIAM GRATZ  
Member  
Missouri Real Estate Commission



CHARLES MISKO  
Public Member  
Missouri Real Estate Commission



TERRY W. MOORE  
Executive Director  
Missouri Real Estate Commission

**Gratz, William**, member, Jefferson City, Oct. 16, 2020;

**Misko, Charles**, public member, Creve Coeur, Oct. 16, 2012;

**Vacancy** (1);

**Moore, Terry W.**, executive director.

\*\$75 per diem.



**RANDALL BRYSON**  
Member, Missouri Real Estate Appraisers Commission



**CASH GILL**  
Member, Missouri Real Estate Appraisers Commission



**BOYD HARRIS**  
Member, Missouri Real Estate Appraisers Commission



**DARRYL (Skip) KNOPF**  
Member, Missouri Real Estate Appraisers Commission

**Missouri Real Estate Appraisers Commission\***

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 751-0038 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/appraisers](http://www.pr.mo.gov/appraisers)  
Email: [reacom@pr.mo.gov](mailto:reacom@pr.mo.gov)

The Missouri Real Estate Appraisers Commission was created in 1990 to enforce Sections 339.500–339.549, RSMo, and regulate real estate appraisers.

**Duties of commission:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 2,551.

**Commission composition:** Seven members (serving three-year terms): six licensed appraisers and one public member.

**Missouri Real Estate Appraisers Commission\***

**Bryson, Randall**, member, Columbia, Sept. 12, 2021;

**Gill, Cash**, member, Dexter, Sept. 12, 2013;

**Harris, Boyd**, member, Centralia, Sept. 12, 2011;  
**Knopf, Darryl (Skip)**, member, St. Louis, Sept. 12, 2006;

**Molendorp, Julie**, member, Belton, Sept. 12, 2014;

**Nunn-Jones, Ann**, member, Jefferson City, Sept. 12, 2015;

**Curls, Melba**, public member, Kansas City, Sept. 12, 2017;

**Beauchamp, Vanessa**, executive director.

\*\$50 per diem.



**JULIE MOLENDORP**  
Member, Missouri Real Estate Appraisers Commission



**ANN NUNN-JONES**  
Member, Missouri Real Estate Appraisers Commission



**MELBA CURLS**  
Public Member, Missouri Real Estate Appraisers Commission



**VANESSA BEAUCHAMP**  
Executive Director, Missouri Real Estate Appraisers Commission

**Missouri Board for Respiratory Care**

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 522-5864 / FAX: (573) 526-3469  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/respiratorycare](http://www.pr.mo.gov/respiratorycare)  
Email: [rcp@pr.mo.gov](mailto:rcp@pr.mo.gov)

The Missouri Board for Respiratory Care was created in 1989 to enforce Sections 334.800–334.930, RSMo, and regulate individuals engaged in the practice of respiratory care (respiratory therapists).



FERNANDO MCGREGOR, R.R.T.  
Chair, Missouri Board for  
Respiratory Care



ROBERT CRAWFORD, R.R.T.  
Member, Missouri Board for  
Respiratory Care



ROSEMARY HOGAN, R.R.T.  
Member, Missouri Board for  
Respiratory Care



CINDY SEYER, R.R.T.  
Member, Missouri Board for  
Respiratory Care

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 4,446.

**Board composition:** Seven members (serving three-year terms): four respiratory care practitioners, one physician, one hospital administrator and one public member.

### Missouri Board for Respiratory Care\*

**McGregor, Fernando, R.R.T.,** chair, Independence, April 3, 2007;

**Crawford, Robert, R.R.T.,** member, Hannibal, April 3, 2008;

**Hogan, Rosemary, R.R.T.,** member, Columbia, April 3, 2006;

**Seyer, Cindy, R.R.T.,** member, Jackson, April 3, 2007;

**Hogue, Arlene,** public member, St. Charles, April 3, 2010;

**Vacancies (2);**

**Beauchamp, Vanessa,** executive director.

\*\$50 per diem.

### State Committee for Social Workers

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102

Telephone: (573) 751-0885 / FAX: (573) 526-3489

TT: (800) 735-2966 / Voice Relay: (800) 735-2466

[www.pr.mo.gov/socialworkers](http://www.pr.mo.gov/socialworkers)

Email: [lcsww@pr.mo.gov](mailto:lcsww@pr.mo.gov)

The State Committee for Social Workers was created in 1990 to enforce portions of Chapter 337, RSMo, and regulate licensed clinical social workers, licensed master social workers, licensed advanced macro social workers and licensed baccalaureate social workers.

**Duties of committee:** License, regulate, investigate consumer complaints and discipline those



ARLENE HOGUE  
Public Member, Missouri Board  
for Respiratory Care



VANESSA BEAUCHAMP  
Executive Director, Missouri  
Board for Respiratory Care

subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 8,832.

**Committee composition:** Ten members (serving four-year terms): six licensed clinical social workers, one licensed master social worker, one licensed baccalaureate social worker, one licensed advanced macro social worker and one public member. Any time there is a vacancy on the board, Missouri law requires the president of the National Association of Social Workers, Missouri chapter, to submit the names of five candidates to the director of professional registration.

### State Committee for Social Workers\*

**Marty, Terri, LCSW,** chair, Fulton, Oct. 28, 2016;

**Bennett, Justin, LCSW,** secretary, Columbia, Oct. 23, 2019;

**LaRose, Rachell, LBSW,** member, Holt, Oct. 23, 2019;

**Miller, Kathie, M.S.W., LCSW,** member, Dexter, Oct. 23, 2016;

**Sorrell, Sharon, LCSW,** member, Poplar Bluff, Oct. 23, 2015;

**Tubbergen-Maglio, Tjitske, LCSW,** member, Kirksville, Oct. 23, 2017;



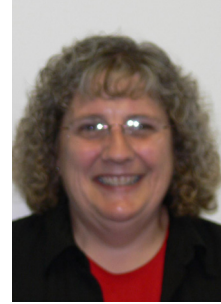
TERRI MARTY, LCSW  
Chair, State Committee for  
Social Workers



JUSTIN BENNETT, LCSW  
Secretary, State Committee for  
Social Workers



RACHELL LaROSE, LBSW  
Member, State Committee for  
Social Workers



KATHIE MILLER, M.S.W., LCSW  
Member, State Committee  
for Social Workers



SHARON SORRELL, LCSW  
Member, State Committee for  
Social Workers



TJITSKE TUBBERGEN-MAGLIO,  
LCSW  
Member, State Committee for  
Social Workers



FRANCES KLAHR  
Public Member, State  
Committee for Social Workers



TOM REICHARD  
Executive Director, State  
Committee for Social Workers

**Klahr, Frances**, public member, Jefferson City,  
Oct. 23, 2017;

**Vacancies** (3);

**Reichard, Tom**, executive director.

\*\$70 per diem.

**Office of Tattooing, Body Piercing and Branding**

3605 Missouri Blvd., PO Box 1335, Jefferson City 65102  
Telephone: (573) 526-8288 / FAX: (573) 526-3489  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/tattooing](http://www.pr.mo.gov/tattooing)  
Email: [tattoo@pr.mo.gov](mailto:tattoo@pr.mo.gov)

The Office of Tattooing, Body Piercing and Branding was created in 1998 to enforce Sections 324.520–324.526, RSMo, and regulate tattooists, body piercers and branders and their establishments.

**Mission:** Ensure hygienic, safe and sanitary conditions are used by these professionals and their establishments.

**Duties of office:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints



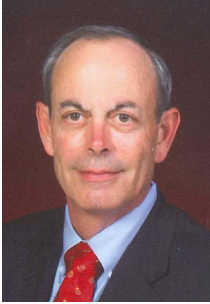
VANESSA BEAUCHAMP  
Executive Director  
Office of Tattooing, Body  
Piercing and Branding

about those practicing without a license; conduct inspections of establishments.

**Number of licensed professionals and entities (2019):** 1,947.

**About the office:** The office is staffed by an executive director and licensing technician. Rather than an oversight board or commission, the office is overseen by the director of professional registration.





MICHAEL PFANDER, D.V.M.  
Chair, Missouri Veterinary  
Medical Board



DAVID HERTZOG, D.V.M.  
Vice Chair, Missouri Veterinary  
Medical Board



MAYNARD BILL JONES, D.V.M.  
Member, Missouri Veterinary  
Medical Board



LINDA SCORSE, D.V.M.  
Member, Missouri  
Veterinary Medical Board

## Missouri Veterinary Medical Board

3605 Missouri Blvd., PO Box 633, Jefferson City 65102  
Telephone: (573) 751-0031 / FAX: (573) 526-3856  
TT: (800) 735-2966 / Voice Relay: (800) 735-2466  
[www.pr.mo.gov/veterinarian](http://www.pr.mo.gov/veterinarian)  
Email: [vets@pr.mo.gov](mailto:vets@pr.mo.gov)

The Missouri Veterinary Medical Board was created in 1904 to enforce Chapter 340, RSMo, and regulate doctors of veterinary medicine and veterinary technicians.

**Duties of board:** License, regulate, investigate consumer complaints and discipline those subject to board supervision; investigate complaints about those practicing without a license.

**Number of licensed professionals (2019):** 5,631.

**Board composition:** Six members (serving four-year terms): five licensed veterinarians, one of whom is the state veterinarian (an employee of the Missouri Department of Agriculture), who serves as an ex officio member of the board, and one public member. No more than three members of the board may belong to the same political party.

**Associations:** American Association of Veterinary State Boards; Federation of Associations of Regulatory Boards (FARB); Council on Licensure, Enforcement and Regulation (CLEAR).

## Missouri Veterinary Medical Board\*

**Pfander, Michael, D.V.M.,** chair, Springfield, Aug. 29, 2012;

**Hertzog, David, D.V.M.,** vice chair, Pleasant Hill, Aug. 29, 2021;

**Jones, Maynard Bill, D.V.M.,** member, Versailles, Aug. 29, 2022;

**Scorse, Linda, D.V.M.,** member, Joplin, Aug. 29, 2022;

**Rohlfing, Christopher,** public member, Columbia, April 29, 2017;



CHRISTOPHER ROHLFING  
Public Member, Missouri  
Veterinary Medical Board



STEVEN STRUBBERG, D.V.M.  
*Ex officio* Member, Missouri  
Veterinary Medical Board



DANA FENNEWALD  
Executive Director, Missouri  
Veterinary Medical Board

**Strubberg, Steven, D.V.M.,** *ex officio* member, Hermann;

**Fennewald, Dana,** executive director.

\*\$50 per diem.



# Department of Conservation

2901 W. Truman Blvd., Jefferson City 65109  
Telephone: (573) 751-4115 / FAX: (573) 751-4467  
[www.mdc.mo.gov](http://www.mdc.mo.gov)

The Missouri Department of Conservation (MDC), authorized in 1937 by an initiative process and statewide vote to amend the Missouri Constitution, was created by public demand for better management of the state's forest, fish and wildlife resources. The department is headed by the Conservation Commission, whose four members, no more than two of whom may belong to the same political party, are appointed by the governor with the advice and consent of the Senate. They serve with no compensation for staggered six-year terms.

The department's principal sources of revenue are receipts from the sale of hunting and fishing permits and the one-eighth of one percent conservation sales tax. The conservation sales tax was approved as a constitutional amendment through a citizen initiative process and statewide vote in 1976. Funds are also received, primarily on a matching basis, from federal aid provisions of the Wildlife Restoration, Sport Fish Restoration Act and Cooperative Forestry Assistance Act. The department receives no state general revenue funds.

The department's mission is to protect and manage the forest, fish and wildlife resources of the state; and to facilitate and provide opportunities for all citizens to use, enjoy and learn about these resources. The vision is that the department shall be a forward-looking agency, implementing solid core values that ensure integrity and trust; using adaptive learning and creative thinking; embracing technology and providing superior public service. The department seeks to be the national leader in forest, fish and wildlife management, proactively advancing its mission through understanding natural resource and social landscapes.

The mission and vision are accomplished using a set of values that include: excellent public service; believing all citizens are important; providing open communication; offering opportunities for Missourians to partner; ensuring fairness, objectivity, sound science, integrity and accountability to guide actions and knowing employees are the department's most important asset. The department works to advance conservation by being results-driven, working as a team, serving as ambassadors for conservation and living out the conservation ethic through actions.



DON C. BEDELL  
Member  
Conservation Commission



MARILYNN J. BRADFORD  
Member  
Conservation Commission



DAVID W. MURPHY  
Member  
Conservation Commission



WM. L. (Barry) ORSCHELN  
Member  
Conservation Commission

## Conservation Commission

**Bedell, Don C., (R)**, Sikeston, July 1, 2021;

**Bradford, Marilyn J., (I)**, Jefferson City, July 1, 2019;

**Murphy, David W., (D)**, Columbia, July 1, 2019;

**Orscheln, Wm. L. (Barry), (R)**, Columbia, July 1, 2023.

## Director's Office

The Conservation Commission appoints the department director who, along with three deputy directors, directs programs and activities through the divisions of administrative services, design and development, fisheries, forestry, human resources, outreach and education, private land services, protection, resource science and wildlife. In addition to division assignments, the deputy directors provide leadership for projects and initiatives through partnerships, federal aid coordination, the policy coordination unit and the information technology unit. The Policy Coordination Unit serves the director's office, divisions and regions by coordinating policy, strategic planning, environmental and cultural resource reviews, public involvement and surveys, and river basin management. Information Technology Unit serves the director's office, divisions



SARA PARKER PAULEY  
Director



MIKE HUBBARD  
Deputy Director



JENNIFER BATTSON WARREN  
Deputy Director



AARON JEFFRIES  
Deputy Director



KENDRA WITTHAUS  
Assistant to the Director



RHONDA MAPLES  
Executive Assistant to the  
Director / Commission Secretary



JENNIFER FRAZIER  
General Counsel



LISA WEHMEYER  
Internal Auditor

and regions by providing technology planning, systems research and design, customer technical support and administers voice and data network operations. The director also supervises the general counsel, internal auditor and an assistant to the director for operational excellence.

## Regional Offices

The department has two administrative units and eight regions. The Missouri River Unit includes the Central, Kansas City, Northeast and Northwest regions. The Ozark Unit includes Ozark, St. Louis, Southeast and Southwest regions. A regional service center in each region, in addition to other offices, nature centers, staffed shooting ranges and interpretive centers, provides close-to-home opportunities for Missourians to participate in conservation programs and services. Regional offices are located in Columbia, Lee's Summit, St. Joseph, Kirksville, West Plains, St. Charles, Cape Girardeau and Springfield.

## Administrative Services Division

The administrative services division provides administrative support through five units: financial services, permit services, fleet services, flight services and general services.

The financial services unit administers all financial activities of the department. It maintains a liaison with the state treasurer, state auditor, Office of Administration and Department of Revenue. It is responsible for revenue collection, accounts payable, accounting, budget and payroll. Revenue from the conservation sales tax, hunting and fishing permits, federal reimbursement, timber sales, publications and surplus property is received and deposited in the state treasury for department programs.

The other units are responsible for: management, operation and purchasing of the department's fleet; management of aircraft operations; inventory control; repair and disposition of vehicles, marine and other mechanical equipment; operation of a distribution center and warehouse for publications, products and media loan services; operation of printing, mailing and sign production services; the distribution of hunting and fishing permits statewide for sale to the public and purchasing services.

## Design and Development Division

The design and development division provides engineering, architecture, land surveying, construction, quality control and facility maintenance.

nance services to develop, maintain and manage the department's infrastructure and to implement and administer capital improvement projects.

Infrastructure and capital improvement projects include boat accesses, docks, roads, parking areas, office and storage buildings, fish hatcheries, fishing lakes and ponds, nature centers, shooting ranges, trails, wetlands and other projects. The division provides engineering and architectural designs that apply sound engineering principles to the design of conservation projects and public-use facilities that are in harmony with the environment and enhance the enjoyment of Missouri's natural resources. The division provides: land surveying; ongoing renovation, repair and maintenance; facility maintenance, including grounds maintenance, grading of parking areas and entry roads, cleaning boat ramps and maintenance of privies, boat docks and other infrastructure; and coordinates and obtains regulatory environmental permits and cultural clearances for construction and management activities involving soil disturbance on public lands owned and managed by the department.

The division also administers the department's County Aid Road Trust Fund (CART) program that assists county and other governmental units with road maintenance to ensure public access is available to department areas.

**Fisheries Division**

The fisheries division provides fisheries and aquatic resource expertise and management efforts. Responsibilities include four warm water and five cold water hatcheries; administering a Stream Unit program that includes over 4,600 active "Stream Team" citizen groups; monitoring and maintaining the quality of Missouri's aquatic resources; managing public fisheries resources for quality fishing; providing technical stream and lake management advice to private landowners and other public agencies; and providing and assisting with public information and education programs.

The four warm water hatcheries rear and coordinate the stocking of about 2.5 million fish in public waters, suitable private lakes and waters used for special fishing events and aquatic resources education. Methods are also developed for rearing endangered species. The five cold water hatcheries (Bennett Spring, Maramec Spring, Montauk, Roaring River and Shepherd of the Hills) rear and coordinate the stocking of about 1.7 million trout in public waters.

The division directs and administers fisheries programs, develops and refines regulations, works on the acquisition and development of public fishing and boat access areas, administers the Community Assistance Program and Corpo-



CYNDI VOSS  
Administrative Services  
Division Chief



JACOB CAREAGA  
Design and Development  
Division Chief



BRIAN CANADAY  
Fisheries Division Chief

rate and Agency Partnership Program, administers federal aid grants, coordinates angler recognition programs, develops and revises technical and popular written materials and distributes a weekly fishing report during the fishing season.

The Missouri Department of Conservation manages 975 public lakes with a total surface area of about 281,437 acres of surface water, 486 miles of the Mississippi River, 553 miles of the Missouri River, about 110,000 miles of permanent and intermittent streams, and 500,000 private impoundments. These waters support rich and diverse aquatic communities that are used, enjoyed and appreciated by millions of people each year. Fishing is one of the most popular and economically important uses of these waters. Each year, nearly 1.1 million anglers in Missouri generate more than \$1 billion of economic impact in the state.

**Forestry Division**

The forestry division provides management and protection of the state's forest resources to have healthy and sustainable forest and woodland communities on both public and private land. Forestry programs assist forest landowners and forest industries with practices designed to: ensure healthy and sustainable forests; ensure the

proper management and sustainability of public forest lands; control and reduce the impact from major infestations of forest insects and diseases; work with communities to develop sustainable community forestry programs; and improve rural fire protection throughout the state.

Each year, technical assistance is provided by the division to private woodland owners. These services are available statewide and include tree selection and planting advice, forest management plans and recommendations, forest products utilization and marketing assistance and wildlife management recommendations. The forest health protection program ensures the continuing health of forest resources through survey and detection, pest and control evaluations and public information. The division also provides training for loggers to encourage the sustainable harvest of Missouri's forests.

The division manages more than 455,000 acres of public forest land. Forest management benefits include biodiversity, watershed protection, wildlife habitat, forest products and recreational opportunities. To encourage forest and wildlife plantings, 3 million seedlings of more than 60 different tree and shrub species are produced at the George O. White State Forest Nursery each year to fill requests from Missourians. Every fourth-grade student in the state receives an Arbor Day seedling produced at the nursery.

The division provides assistance to communities through the Tree Resource Improvement and Management (TRIM) program, which provides funds to implement community forestry programs, including tree establishment, maintenance and care. Special consideration has been given to communities that have sustained significant damage from natural disasters and invasive pests.

In addition, the division assists more than 800 volunteer rural fire departments to suppress approximately 2,700 wildfires annually, which burn forest and grassland. Technical assistance, training and federal excess equipment are available at no cost to cooperating rural fire departments. Grants, supported in part by the U.S. Forest Service (USFS), are available to rural fire departments on a competitive basis. A rural forest fire equipment center is located in Lebanon. The center acquires and distributes federal excess property to rural fire departments for use in fire suppression activities. "Operation Forest Arson" is a program to combat the high number of arson-caused wildfires. This program is combined with the Smokey Bear wildfire prevention campaign to educate school children.

In Missouri, there are about 15.5 million acres of forests, or 35% of the land area. Approximately 80% of the forested land is the oak-hickory type,



LISA ALLEN  
Forestry Division Chief



TOM NEUBAUER  
Human Resources  
Division Chief

6% is shortleaf pine and oak-pine types and the remainder is in cedar and bottomland hardwoods. Over 83% of forests are privately owned by about 359,000 individual owners. Missouri's forests support a large forest products industry with about 1,000 manufacturing plants producing lumber, railroad ties, cooperage, cedar and walnut items (including gunstocks and veneer), charcoal and other products. Missouri leads the nation in the production of charcoal, cooperage barrels, cedar novelties, gunstocks, walnut bowls and walnut nutmeats. The economic impact of the forest industry and wood products in Missouri is \$10.1 billion annually.

## Human Resources Division

The Human Resources Division provides services that help the department attract and retain a diverse and dynamic workforce, including recruitment and selection; administering salary and fringe benefits programs; overseeing a comprehensive group life, medical, accidental death and dismemberment and dependent life insurance program; maintaining official employee documents and records through a human resources information system; and managing a safety program, including worker's compensation. The division also monitors compliance with employment practices relating to affirmative action, American's with Disabilities Act (ADA) and drug testing; provides employee training and development programs; administers employee assistance and wellness activities; and assists with disciplinary and grievance processes. A workforce council implements programs to increase the department's efforts to experience the benefits of a diverse workforce.

## Outreach and Education Division

The Outreach and Education Division helps Missourians learn to conserve and enjoy Missouri's forests, fish and wildlife resources through

focused education, interpretation and outreach efforts. The division develops, coordinates and implements education curriculum, materials and programs; public relations, news and marketing; hunter education; print, image and digital media; exhibits; nature and interpretive centers; shooting ranges; hands-on and indirect learning opportunities and volunteer programs.

The *Missouri Conservationist* magazine is published monthly and is free to adult Missourians. The magazine has been published since 1938. The monthly circulation is about 510,000. A children's magazine, *Xplor*, is published every other month. The division coordinates the department webpage information, [www.missouriconservation.org](http://www.missouriconservation.org), which includes an online Conservation Atlas with maps and information about department areas. Other information includes tips for getting outdoors, hunting and fishing reports, conservation videos, the *Missouri Conservationist* magazine and news online, a calendar of events, links to special programs such as "Grow Native!" and "No MOre Trash!" and the ability to purchase hunting and fishing permits online. Through many free publications, Missourians can also learn about subjects as diverse as how to fish, hunting regulations or animal identification. A Natural Events Calendar, books and DVDs are available at nature centers, through a catalog or online.

There are nature and education centers in Blue Springs, Jefferson City, Kirkwood, Springfield, Cape Girardeau, Joplin and Winona, and visitor centers in Taney, St. Charles and St. Louis counties that offer unique nature exploration programs. The Discovery Center, located in the heart of Kansas City, features workshops offering hands-on instruction to school groups and individuals in a building that highlights energy-efficient design.

The division develops and makes available conservation education programs, including "Discover Nature-Schools," which helps students get outside to experience hands-on learning in nature close to home. Instructional units are provided at no cost, which meet testing needs and are combined with grants for field trips and instructional materials help connect students to nature. Additional units provide focused conservation information for other grade levels. The division delivers conservation education to public, private and parochial schools and colleges, as well as youth leaders and community leaders.

Opportunities for citizen involvement include "Missouri Master Naturalists," which is a community-based, adult natural resource education and volunteer program sponsored by the Department of Conservation, the University of Missouri Extension program and the University of Missouri College of Agriculture, Food and Natural Resources.



JEFF COCKERHAM  
Outreach & Education  
Division Chief



BILL WHITE  
Private Land Services  
Division Chief

The division also teaches Missourians skills to enjoy the outdoors safely and responsibly. Outdoor skills specialists work to give Missourians of all ages direct experience in nature-based activities such as fishing, hunting and archery. The "Missouri National Archery in the Schools Program (MoNASP)" is supported by the department with the help of the Missouri Conservation Federation to bring archery to schools statewide. The division coordinates a team of volunteers to provide hunter education training, which is mandatory for all persons born on or after Jan. 1, 1967, as a prerequisite to the purchase of firearms hunting permits; about 25,000 students receive training each year.

Shooting ranges administered by the division provide hunters a safe place to practice and develop outdoor skills. Five staffed shooting range and outdoor education centers and more than 83 unstaffed ranges (including both firearms and archery ranges) provide Missourians with opportunities to practice firearm and archery skills. Programs offered at the staffed ranges help educate new hunters.

## Private Land Services Division

The private land services division helps Missouri landowners achieve their land use objectives in ways that enhance forest, fish and wildlife conservation. Private landowners own about 93% of the land in Missouri. The division promotes the wise use of forests, fish, wildlife and natural communities through voluntary participation, information, financial assistance and partnerships.

The health of Missouri's forest, fish and wildlife resources depends on the stewardship of Missouri landowners. The division provides technical assistance and tailors management recommendations to the goals of the landowner and site-specific natural resource needs. Assistance is provided to communities, including urban developers, homeowners, city and county planners and others to address natural resource protection

and management in developed areas, as well as in areas under development. Wildlife damage control biologists provide assistance to landowners experiencing damage to their property caused by wildlife.

The division develops partnerships with state and federal agencies, commodity groups, agribusinesses and conservation organizations. Partnerships with the Natural Resources Conservation Service and Farm Service Agency integrate forest, fish and wildlife considerations into implementation of Farm Bill programs. To complement funding available through federal programs, the department offers cost-share to landowners for implementation of select natural resource management practices.

### Protection Division

The protection division is responsible for enforcement of the Wildlife Code of Missouri and related statutes on both private and public lands. Uniformed Conservation Agents are assigned to each county in Missouri and represent the department in a wide variety of programs.

Agents are licensed as peace officers to enforce all state laws on lands owned, managed or leased by the department. Agents are also commissioned by the U.S. Department of the Interior to enforce federal fish and wildlife laws. Agents administer the hunter education program in their local area. Agents provide conservation information and education through newspaper articles, adult and youth meetings, exhibits, clinics, radio and television programs and other media. The division helps to provide basic information on forest, fish and wildlife management, assists with landowner assistance programs and conducts surveys and special field studies.

Agents are the primary contact for landowners with poaching or trespassing problems and are often contacted about nuisance wildlife issues.

The division works with the Conservation Federation of Missouri to administer the Operation Game Thief, Operation Forest Arson and Share the Harvest programs. Operation Game Thief provides an avenue for concerned citizens to report poaching through a centralized toll-free hotline: (800) 392-1111. Rewards for information leading to the arrest of violators are available. Since the inception of this program in 1982, over 8,100 arrests have been made with information supplied by concerned citizens. This program has been shown to be an effective means of public awareness and involvement in protecting the natural resources of Missouri.

Share the Harvest, a program where hunters donate deer meat to those less fortunate through



RANDY DOMAN  
Protection Division Chief



JASON SUMNERS  
Resource Science Division Chief

established charitable organizations, has received over 3.6 million pounds of deer meat for Missouri citizens. Hunters who donate their entire deer receive a reduction in the price of processing, which is paid to the processor by the Missouri Conservation Federation, a private citizen's organization. In some cases, local organizations provide additional funds for processing so there is no cost to hunters who wish to donate deer.

### Resource Science Division

The resource science division provides the science-based information needed to conserve, appreciate and effectively manage the living natural resources of Missouri. The division is organized around systems and functions, rather than traditional disciplines, and delivers management assistance through a series of field stations. The systems include terrestrial and aquatic systems, along with science, technology and policy support, geographic information systems (GIS), environmental health and wildlife disease coordination, human dimensions and biometrics and the Natural Heritage Program. Field stations include a grasslands systems field station in Clinton, a forest systems field station in West Plains, a big rivers and wetlands systems field station in Jackson, an agricultural systems field station in Kirksville and the Missouri River field station in Chillicothe. A Conservation Research Center is located in Columbia.

The terrestrial systems work includes researching and evaluating plant and animal habitat relationships, monitoring population status and developing harvest and species management recommendations for statewide populations of deer, furbearers, turkey and migratory birds. Specialized projects monitor wildlife and plant diversity, population changes and forest silviculture and others seek to understand ecological processes to better manage wetlands, forests, grasslands and agricultural habitats.

Aquatic and big river systems work includes researching and evaluating fisheries management, fish communities, watersheds, stream systems, interactions among predators and prey in reservoirs and streams, and monitoring aquatic species of concern including fish, freshwater mussels and crayfish. Environmental health staff ensures the health of Missouri's fish and wildlife resources through research, monitoring, and pollution and fish kill investigation efforts and also conducts monitoring of water quality and its impacts on aquatic life, biodiversity and aquatic habitat.

Wildlife disease coordination is led by the state wildlife veterinarian who provides expertise for management and research of wildlife diseases and develops methods for the prevention, control and/or possible eradication of wildlife diseases in Missouri. The state wildlife veterinarian serves as liaison on disease issues with other local, state, and federal agencies and organizations

Human dimensions and science, technology and policy support work includes post-harvest hunter and angler surveys, attitude surveys and public-use surveys to understand the opinions and attitudes of Missourians. This information, combined with biological information and natural resource economics data, informs management decisions. The GIS program uses geospatial technology and products to support natural resource decisions, archive the processes, evaluate results and train users. Biometricians ensure statistically sound study designs and the use of appropriate statistical techniques to analyze and interpret complex natural resource questions.

The Natural Heritage Program provides expertise for management and research on high-priority plants and animals and maintains the Heritage Database. The Natural Heritage Program tracks the status and location of 1,230 species and natural communities of conservation concern, with ongoing documentation and mapping. This data is used in the department and by federal and state agencies for recovery efforts, environmental reviews, conservation planning and management efforts.

## Wildlife Division

The wildlife division actively manages and restores Missouri's plants, animals and habitats for the use and enjoyment of present and future generations. The division manages over 538,000 acres, which is about one-half of department-managed lands. The division provides technical advice for wildlife and habitat management to other agencies, organizations, communities, industries and private landowners.

The division administers the department's endangered species, invasive species, natural community management, Natural Areas, Missouri Comprehensive Conservation Strategy and other state and national wildlife initiatives. The division assists with the development of regulations for public use of department-managed lands and statewide wildlife management. The division assists with research and monitoring projects that inform regulation changes and improve wildlife and habitat management practices. The division promotes active citizen involvement in conservation and outdoor recreation and connects urban and rural citizens with opportunities to appreciate and enjoy Missouri's wildlife and their habitats.

The division's public land management activities accommodate public recreation opportunities through the active management of wildlife and their habitats. The division maintains more than 285 miles of trails and administers numerous managed hunts, including special opportunities for youth and hunters with disabilities. Wildlife habitat management on public lands provides environmental benefits for all citizens by maintaining the ecological health of Missouri forests, prairies, glades, wetlands and streams. Healthy ecosystems are necessary to produce healthy and sustainable forest, fish and wildlife resources. They also contribute to high water quality, groundwater recharge, air quality, soil erosion control, watershed protection and the economy. In Missouri, approximately 576,000 individuals hunt and 1.7 million view wildlife. Missourians and non-residents spend more than \$2.6 billion annually related to fish and wildlife recreation. These expenditures generate \$4.7 billion annually in economic impacts in Missouri.





# Department of Corrections

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## Improving Lives for Safer Communities

The Missouri Department of Corrections manages the care, custody and supervision of Missourians sentenced to state prison or community supervision following felony convictions. The agency's 11,000 employees oversee approximately 28,000 people incarcerated in 20 adult institutions as well as 62,000 people on probation or parole. The department promotes sober, responsible, productive and prosocial behavior. It fosters rehabilitation, treatment, education and job training to equip Missourians involved in the criminal justice system with the skills and resources they need to contribute to their communities, inside and outside prison walls. More than 95% of people who enter the state's prison system ultimately are released. The Department of Corrections aims to make sure they're good neighbors.

The department strives to carry out sentences set by the court and the Parole Board in ways that promote public safety while ensuring the best return on investment of staff time, state resources and taxpayer dollars. Corrections staff, contracted staff and community partners work together to return Missourians to their families and homes better equipped for success than they were when they entered state custody. With the goal of reducing risk and recidivism, the department implements results-oriented policies and evidence-based practices tailored to addressing the specific needs and strengths of each offender. Department-wide use of a validated risk and needs assessment tool is buoyed by a system of incentives and sanctions designed to reinforce positive behaviors while encouraging accountability for negative behaviors. The department employs strategic planning at all levels of the organization to promote continuous improvement.

## Justice Reinvestment

In 2017, Missouri faced several criminal justice challenges, including rising violent crime rates and prison overcrowding. The bipartisan Missouri State Justice Reinvestment Task Force



ANNE L. PRECYTHE  
Director



MATT STURM  
Deputy Director

—which included state and local criminal justice system stakeholders—was formed to address the issues. The task force worked with the nonpartisan, nonprofit Council of State Governments to gather and analyze Missouri criminal justice data and came away with several key findings. In 2017, Missouri had the eighth-highest incarceration rate in the United States; the fastest-growing female prison population in the United States; an increasing violent crime rate but a decrease in violent crime arrests; insufficient behavioral health resources; and a high rate of prison admissions driven by factors other than new crimes, with about half of new admissions occurring for technical violations of probation or parole. The task force worked with the Council of State Governments Justice Center staff to review analyses and develop policies and strategies to reduce violent crime, improve community-based treatment, reduce recidivism and increase public safety. Many of these policies are reflected in House Bill 1355, known as the Justice Reinvestment Bill, which was signed into law in June 2018.

When it comes to changing the mindsets and behaviors of people involved in the criminal justice system, research shows a cookie-cutter approach doesn't work. In order to get the best results—to send people back out into the community better than they were when they entered Department of Corrections custody—treatment, programming and interventions must be tailored to the particular needs and strengths of each offender. Changes through Justice Reinvestment include treatment programs for Missourians on probation and parole who are at the highest risk of incarceration; a validated risk and needs assessment tool used in every division in the department at every level of engagement; cognitive behavioral interventions that help change criminal thinking; a system of incentives and sanctions to be used before, during and after incarceration; and a transformation of community supervision centers, targeting high-risk clients with effective programming.

## Giving Back

With the goal of giving back to the people of the state, Missourians in state correctional centers perform volunteer work and complete projects to support nonprofit agencies. Cultivating Restorative Justice Gardens at adult institutions, each season offenders, with staff oversight and assistance, grow approximately 100 tons of fresh produce for donation to local food banks, shelters, schools and other organizations. In partnership with Missouri animal shelters, offenders participating in the Puppies for Parole program train and socialize thousands of rescue dogs in preparation for adoption by Missouri households. Every year offenders and staff hold fundraisers to provide school supplies to low-resource kids and give aid to people affected by natural disasters.

Through restorative justice initiatives, offenders serve fellow citizens and strengthen social bonds that serve as the foundation of communities. Offender-volunteers sew and donate handmade quilts, including weighted quilts for people on the autism spectrum and fidget quilts for people with Alzheimer's disease. They refurbish used bicycles for donation to people who need them. They knit tiny hats for premature newborn babies at area hospitals. They create handcrafted woodwork projects such as birdhouses and children's furniture. They make backpacks and overnight bags for foster children. They produce educational materials and coloring books for preschool programs. All projects are donated to nonprofit organizations for their own use, for distribution to citizens, or for fundraising auctions.

## Reentry

More than 19,000 people are released from Missouri Department of Corrections facilities every year. To ensure a smooth transition back into the community, the Reentry Unit connects Missourians involved with the criminal justice system with the nonprofit groups, faith-based organizations, government agencies, care providers, employers and other resources they need to successfully rejoin the community.

Employment for Missourians involved in the criminal justice system is a win-win-win for the state. Win for employers: skilled labor force eager to work. Win for offenders' families: stability and income. Win for communities: reduced risk and a safer Missouri. Supplementing the numerous vocational training programs offered at correctional centers statewide, the Reentry Unit helps to facilitate employment readiness programs. Fellow state government agencies and partner nonprofit organizations provide education and training in areas such as goal-setting, résumé building, job interview etiquette, personal presentation and professional expectations. The reentry team has



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Director  
Office of Professional Standards

formed partnerships with more than 300 employers throughout the state who are willing to hire Missourians with felony convictions. Offenders nearing release from prison may complete job interviews at prison hiring fairs or through video conference and secure employment offers before release. Missourians can walk out of prison and onto the job site.

For Missourians facing multiple barriers to success, the reentry team helps to coordinate access to wrap-around services. Staff cultivate partnerships with organizations and agencies that can help Missourians leaving prison to find housing, clothing, food, transportation, medical care, childcare, substance use treatment, education, spiritual support and other resources they need to succeed. Community partners provide services and advising to offenders inside the prisons and offer follow-up services and support after release.

The manager of the Reentry Unit also oversees women's programs for the department. In recent years, Missouri has had the fastest-growing population of women in prison in the United States. Recognizing that the experiences and needs of women in the offender population are often dramatically different from those of their male counterparts, the department has implemented gender-responsive and trauma-informed practices department-wide, offering programming and treatment based on women's specific, assessed needs. In addition to two women's prisons, in Vandalia and Chillicothe, Missouri, the department operates an all-women's community supervision center in Fulton, Missouri, where women on probation and parole supervision can get help with cognitive interventions, life skills, sobriety and more, developing the tools they need to stay out of prison.

## Divisions

The Department of Corrections encompasses five divisions. The Office of the Director functions

as the central administrative hub, overseeing the four main divisions as well as special units for research and planning, professional standards, legal services, budget and finance, victim services, reentry, legislative affairs, constituent services and communications. The Division of Human Services recruits, trains and supports a professional and diverse workforce and cultivates a workplace in which safety and wellness are practiced as part of the job. The Division of Adult Institutions manages the state's 20 correctional centers using an inmate classification system to enhance safety and security for all staff, offenders and visitors. The Division of Offender Rehabilitative Services develops offender programs that address medical and mental health issues; provide treatment for substance use disorders; and offer education, vocational training and life skills programs. The Division of Probation and Parole supervises felony offenders ordered to probation by the courts or released by the Parole Board from adult institutions by means of parole or conditional release.

### Research, Planning and Process Improvement

The Office of Research, Planning and Process Improvement generates research data and analysis to inform department decision-making and strategic planning. The office tracks offender population changes, maintains statistical data and evaluates trends. It supplies research and survey data to agencies within and outside state government, responding to outside research requests and inquiries as well as requests for state budget fiscal notes. The unit also prepares the department's strategic plan; monitors strategies and performance measures associated with the strategic plan; and facilitates departmental teams that work on process improvement, quality assurance, problem-solving and customer satisfaction projects. Staff in this office also obtain, monitor, manage and disburse grant funds.

### Office of Professional Standards

The three-unit Office of Professional Standards strives to ensure that all interactions in the department—whether with offenders, visitors or other employees—are professional and respectful. The Civil Rights Unit provides statewide training for staff and conducts investigations into allegations of discrimination, harassment, retaliation and unprofessional conduct. The Employee Conduct Unit investigates employee violations of policy and procedure, which might involve circumstances such as offender injuries, over-familiarity between an employee and an offender, contraband or confidential records. The Prison Rape Elimination Act (PREA) Unit is responsible for developing, implementing, investigating and



TREVOR FOLEY  
Budget Director



KEN CHAPMAN  
Reentry Services

overseeing the agency's compliance with Prison Rape Elimination Act standards in all facilities. The office operates a Confidential Line for Employee Allegations and Reporting (C.L.E.A.R.) for anonymous reporting of misconduct.

### Budget and Finance

The Office of Budget and Finance assesses and analyzes the financial needs of the department and determines the most effective and strategic ways to invest state taxpayer dollars in programs and operations that improve the lives of Missourians and make the state's communities safer. The office develops, prepares and presents an annual budget request that reflects the department's strategic planning goals and objectives. Through analysis of research data on program outcomes and population trends, the unit provides guidance on ways to use department resources effectively. The Budget Unit presents the budget request to the governor's office and then works closely with the General Assembly to provide information during the appropriations process.

The Fiscal Management Unit oversees the implementation and maintenance of complex accounting systems that provide essential fiscal oversight, support and assistance to correctional institutions, probation and parole district offices, and Missouri Vocational Enterprises. The unit ensures accountability and transparency of state resources through the work of skilled and experienced staff in purchasing, accounting and auditing. The Offender Finance Unit provides fiscal oversight, support and assistance to the offender population by managing offender canteen and banking systems as well as offender payroll.

### Legislative Affairs

The Legislative Affairs office is responsible for planning, organizing and coordinating state and federal legislative matters related to the agency's



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Director  
Communications



ADAM ALBACH  
Legislative Liaison



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General Counsel



SUSAN PULLIAM  
Director  
Division of Human Services

programs. The office works with the director and the executive staff to establish legislative priorities and to complete legislative research and technical preparation, analysis and tracking. The department's legislative liaison testifies before legislative committees; educates the public about programs and legislative initiatives; and works with House of Representatives and Senate research staff on drafting agency legislation. The liaison supplies bill sponsors with fact sheets and materials, including amendments; monitors bill progress; and provides hearing summaries and briefings to policy makers.

## Communications and Public Information

The Public Information Office operates as the central communications team for the department. The communications director spearheads content strategy and serves as the department's media relations liaison, keeping journalists and the public informed about department news and initiatives. Communications staff develop messaging for external and internal audiences; create newsletters, videos and other employee communications; schedule media interviews with staff and offenders; develop original written and visual content for print publications, digital communications and special projects; manage social media accounts and public websites for the department; and handle crisis communications. Partnering with the Division of Human Services, the unit creates employee recruitment campaigns and materials. The team also plans and host events showcasing the department's impact on the state.

## Constituent Services

The Constituent Services Office processes offender-related inquiries from legislative offices, offenders' families and the public. Taking a customer-focused approach to addressing citizens' needs, staff in this office provide information about specific offenders as well as educa-



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Deputy Division Director  
Division of Human Resources



JAY EDWARDS  
Deputy Division Director  
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tion about the department's operations, policies, procedures and practices. Striving for pro-active communication with the public, the office produces a monthly newsletter for family and friends of offenders, updating these constituents on changes to policies and programs while also sharing tips and resources regarding topics such as visiting, mail correspondence and phone service.

## Victim Services

The department's Office of Victim Services was established to ensure that core services and accurate, timely information are provided to Missouri's crime victims. The office provides notification of changes in an offender's status to victims of crime in accordance with 595.209, RSMo. Victim Services staff enhance accessibility to department processes, including parole hearings, victim impact statements for the Parole Board's consideration and reasonable protection from offenders or others acting on behalf of an offender. This unit provides notifications, crisis intervention, support and referrals to approximately 19,000 registered victims of crimes. Upon the request of the victim, staff will provide accompaniment to parole hearings and provide support to families of homicide victims during an execution.

## Division of Offender Rehabilitative Services

The Division of Offender Rehabilitative Services develops programs for offenders that address medical and mental health issues, education, vocational training, and treatment for substance use and sexual disorders. These programs are developed and implemented by the division's sections of Medical and Mental Health Services, Adult Education and Workforce Development, Substance Use and Recovery Services, and Missouri Vocational Enterprises.

### Education

The Missouri Department of Corrections educates incarcerated Missourians and prepares them for the workforce. Each month more than 5,000 offenders in state correctional centers take academic classes. Their pass rate on the high school equivalency test exceeds 90%. About 2,300 are trained in Missouri Vocational Enterprises factories, and 2,000 enroll in career and technical programs. Offenders' pass rate on the National Career Readiness Certificate program is 94%. Through college and university partnerships, the department also provides higher education opportunities for offenders and staff in facilities and digital classrooms.

### Academic Education

Adult education serves offender students whose skill levels range from early elementary to high school in the areas of reading, math, language, science and social studies. Correctional education provides small classes, enabling each teacher to tailor lessons to the offender students at appropriate levels. The education program follows the guidelines set by the Department of Elementary and Secondary Education, using the Test of Adult Basic Education as the official assessment tool and the HiSET as the official high school equivalency test.

Facility corrections managers, acting as school principals, are responsible for the day-to-day operations and administrative functions of the schools. Certified teachers provide classroom instruction. Offenders who have high school diplomas or equivalency certificates work as tutors in the classrooms, offering support and mentoring for peers.

Adult basic education (ABE) is an integral part of the rehabilitative process. Offenders who have not yet earned high school diplomas or equivalency certificates upon incarceration are required by statute to participate in adult basic education classes. Missouri adult education and literacy programs have been ranked No. 1 in student ad-



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VALARIE MOSELEY  
Employee Health and Safety



DWIGHT POLITTE  
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vancement by the U.S. Department of Education's Office of Career, Technical and Adult Education National Reporting System.

The department ensures that offenders younger than 22 who have learning disabilities can participate in appropriate educational services, in accordance with the Individuals with Disabilities Education Act. Each special education teacher provides appropriate education based on the needs of the offender student, as outlined in each individualized education program (IEP). Services include accommodations and modifications in classroom instruction and test-taking to help students achieve academic success. Any student younger than 22 who has not completed high school and does not have a high school equivalency certificate may be enrolled in a Title I class for one hour per day. The Title I teacher assists in subject areas in which the student is working below his or her education level. Title I students benefit from one-on-one additional help through the use of supplementary materials.

The department maintains partnerships with colleges and universities including Washington University, Saint Louis University, Rockhurst University, State Technical College of Missouri and Ashland University of Ohio. Through these part-

nerships, offenders and staff have the opportunity to take college courses and earn degrees.

## Career and Technical Education

The Department of Corrections trains Missourians to enter the workforce.

The Division of Offender Rehabilitative Services offers effective career and technical educational services inside correctional institutions. These programs form a bridge to a successful transition to society. Thanks to grants from the Workforce Development Board and partnerships with state agencies, the department's vocational training options are constantly growing. Offenders can earn apprenticeships in wastewater management, heavy equipment operation, and horticulture and farming. Instructors in the welding, heavy equipment operator and commercial driving classes use simulators to give offender-students hands-on experience within institution classrooms.

Employment readiness is a vital component of post-release success for Missourians involved in the criminal justice system. Offenders in Missouri state prisons are trained to perform jobs in fields in which the state is experiencing a high demand for skilled labor. The department also helps Missouri businesses find the labor force they need in areas such as manufacturing, construction, auto mechanics, truck driving, heavy equipment operation and health care. Employers recruit trained workers pre-release through resource fairs and video interviews and after release through our reentry programs.

Current vocational programs include automotive mechanics, applied computer technology, welding, carpentry, electrical wiring, business technology, nursing assistance, commercial vehicle operation, cosmetology, culinary arts, customer service, diesel mechanics, heavy equipment operation, food service, cabinetry, construction, outdoor power equipment, professional gardening and residential plumbing. The department partners with local community colleges to offer technical literacy and certified production technician training programs. All of the vocational programs provide offenders with the opportunity to earn hours toward a Department of Labor certificate upon completion. In addition, offenders obtain the following certifications and/or licenses upon completion of the applicable coursework: ServSafe (culinary arts), National Center for Construction Education and Research (welding, plumbing and electrical), Career Connections Levels 1, 2 and 3 (carpenters union for building trades), Certiport (computer technology), State Board of Cosmetology License (cosmetology) and Certified Nursing Assistant License (certified nursing assistant).



REBECCA RILEY  
Recruitment and Volunteer  
Services

## Missouri Vocational Enterprises

Missouri Vocational Enterprises (MVE), a program of the Division of Offender Rehabilitative Services, was established by state statute (RSMo 217.550) to create meaningful job training for incarcerated offenders. MVE operates 22 industries and services inside 12 correctional institutions throughout the state. Each year, MVE employs more than 2,300 offenders who provide high-quality products and services for sale to state agencies, city and county governments, political subdivisions, state employees and not-for-profit organizations. Profits generated by MVE sales are used to develop new products and create expanded vocational training opportunities. More than 50 MVE jobs qualify as federally certified apprenticeships by the U.S. Department of Labor. MVE also provides skilled training programs, such as computer-aided drafting and similar software, to help offenders to secure and retain employment upon release. MVE operates on a working capital revolving fund and does not receive any tax dollars from the general revenue.

## Medical Services

The department has maintained contracted medical services since 1992. The Division of Offender Rehabilitative Services employs contract-monitoring staff who are Missouri-licensed medical professionals to ensure offenders receive medical care equivalent to the community standard and that all mandates of the contract are fulfilled.

The department promotes education, disease prevention, immediate identification of medical problems and early intervention to prevent chronic health conditions. Our correctional centers follow standards set by the National Commission on Correctional Health Care. All medical staff members are Missouri-licensed health care professionals.



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KIMBERLY COUCH  
Warden, Cremer Therapeutic  
Community Center, Division of  
Offender Rehabilitative Services

The department provides health care for offenders in custody by operating medical units 24 hours a day in 19 of its 20 correctional, reception/diagnostic centers, including 14 around-the-clock infirmaries for acutely ill offenders. Several institutions have specialty care units for the aging population and those needing minor assistance. Trained volunteer offender wellness assistants provide simple daily living assistance to peers, as well as support and companionship for peers with terminal illnesses through a hospice program. On-site dialysis is available at the Moberly Correctional Center under the direction of a board-certified nephrologist. Some sites use digital X-ray equipment for diagnostics, and all sites provide eye care, minor surgeries, dental care, hearing test equipment, and physical therapy, ear, nose and throat clinics. Mammography is available to the female population. More than 300 Missouri hospitals, local specialists and clinics provide health care for offenders beyond what is available on site.

The ultimate goal of the department is to return offenders to the community as healthy as possible so they may become productive citizens of the state.

## Mental Health

When offenders are sentenced to prison, their mental health needs are first assessed at the reception and diagnostic centers, where they receive a full mental health evaluation and psychological testing. All incarcerated offenders have access to mental health services, regardless of past history or severity. Offenders with moderate to severe treatment needs are enrolled in the mental health chronic care clinic and receive regular individualized treatment with a primary therapist. Those with mild or sporadic treatment issues can request mental health services as needed. Available services range from psychoeducational groups to comprehensive psychiatric care.

In the United States, people with serious mental illness are significantly over-represented in

jails and prisons — at about 18%, compared to 5-7% of the general population. The Missouri Department of Corrections has a mental health caseload of more than 9,000 people (or 30%), 18% of whom have been diagnosed with severe mental illness. To help ensure proper offender treatment and facility safety, the department operates five types of specialty housing units, which house about 200 offenders.

The medium-security Social Rehabilitation Unit (SRU) at Farmington Correctional Center and Women's Social Rehabilitation Unit (WSRU) at Chillicothe Correctional Center house offenders affected by chronic psychological problems, poor coping skills, psychotic symptoms, an inability to understand or follow rules, and/or difficulties with psychotropic medication. The Secure Social Rehabilitation Unit (SSRU) at Jefferson City Correctional Center houses maximum-security offenders who have similar psychiatric issues, as well as violent or disruptive behaviors. Staffed by Department of Mental Health personnel, the Corrections Treatment Center (CTC) at Farmington provides inpatient psychiatric care to offenders with significant mental illness who require segregation from the general population. The Special Needs Unit (SNU) at Potosi Correctional Center houses offenders who have developmental and intellectual disabilities resulting in frequent victimization and/or an inability to adjust to incarceration.

Mental health services are available at all institutions and are provided by teams of psychiatrists, psychologists, advanced nurse practitioners, social workers, professional counselors, psychiatric nurses and activity therapists.

To help staff better address offenders with mental illness, the department provides Crisis Intervention Team (CIT) training. The first CIT training was launched in 2014 at Jefferson City Correctional Center, equipping 25 staff members with the skills they need to recognize mental health issues, verbally de-escalate tense situations and prevent major crises. Administrators immediately saw a 50% decrease in uses of force. The program has since become an integral part of corrections culture, transforming how staff and offenders think about behavioral health. In 2016, the department's CIT won the Governor's Award for Quality and Productivity. In 2018, the three training centers expanded the intensive CIT training sessions to annually train 300 staff members.

## Sex Offender Assessment and Treatment

The Missouri Sex Offender Program (MOSOP) provides treatment, education and rehabilitation for sexual-assault offenders as required by Missouri law (589.040, RSMo). MOSOP completion

is mandatory for a release prior to an offender's sentence completion time. Program length varies based on individual treatment needs. MOSOP is provided at Farmington Correctional Center for men and Women's Eastern Reception, Diagnostic and Correctional Center in Vandalia for women. Programming for special-needs offenders and those in protective custody is offered at Western Missouri Correctional Center in Cameron.

The Sex Offender Assessment Process (SOAP) provides an assessment report to the courts for sentencing considerations. Assessments include standard psychological testing and specific instruments for sex offenders. This information helps the court determine the most appropriate treatment for probation-eligible sex offenders.

The Department of Corrections is responsible for assessing sex offenders prior to release to identify those who may qualify for civil commitment as sexually violent predators (632.480, RSMo). Offenders with qualifying offenses per statute are examined by specialized psychologists to determine whether they meet statutory guidelines.

## Institutional Substance Use Disorders Treatment and Toxicology Services

Substance use disorders are a well-documented criminogenic factor with a direct impact on offender recidivism. Substance use disorders are progressive, and the need for treatment and recovery support services usually recurs throughout an offender's life span.

Treatment services for substance use disorders are provided to offenders incarcerated in Missouri's prisons who have been sentenced by the courts or stipulated by the Parole Board for substance use disorders treatment.

Services include substance use assessment; long-term treatment programs of one year or longer; Offenders Under Treatment (OUT) programs for 180-day treatment; short-term treatment programs for offenders ordered by the court or board to serve 84 to 120 days of treatment; treatment programs for offenders with special needs who are mandated for substance use disorders treatment and face health, cognitive or mobility problems; and toxicology services, a critical aspect of the drug interdiction. The department conducts both random and targeted urinalysis at every correctional institution and district office for offenders.

## Cremer Therapeutic Community Center

The Cremer Therapeutic Center (CTCC) is a minimum-security facility in Fulton in which all offenders receive substance use treatment. The facility has a capacity of 180 beds.



## Division of Human Services

A professionally trained workforce is essential to carrying out the vision, mission, values and professional principles of the department. The Division of Human Services aims to improve the work environment for employees, maintain a qualified workforce and boost communication between management and staff.

### Office of Personnel

The Office of Personnel oversees staff recruitment, hiring, promotion, compensation, performance appraisal and personnel records maintenance, while also providing assistance to managers and supervisors. The office ensures the department's compliance with state personnel law and serves as a liaison with the Office of Administration-Division of Personnel.

### General Services

General Services is responsible for the purchasing, storage and distribution of commodity food items to the department's institutions from two regional warehouses, as well as the operations of regional cook-chill facilities. The section handles construction and maintenance projects within the department and manages central-office services such as telecommunications, technology services, warehouse functions and vehicle fleet management.

### Policy and Forms

The Policy and Forms Management Unit ensures that policies and procedure guidelines governing operations of the department are kept up to date and that accurate, relevant, accessible forms are available to staff, offenders and constituents.

### Training Academy

The Training Academy develops, coordinates and delivers pre-service, in-service and management/supervisor training to staff in all of the department's divisions. The academy promotes personal growth and professional development and imparts the department's vision to all staff to help them achieve the short- and long-term goals of the agency. Regional academies in Farmington, Jefferson City and St. Joseph conduct pre-service basic training courses for all new corrections officers, non-custody staff and probation and parole officers. In addition, more than 1,000 in-service and management courses are presented annually. The academy is responsible for probation and parole safety training and multiple certification programs. The academy designs and develops all departmental curricula.



ALANA BOYLES  
Director  
Division of Adult Institutions



MICHELLE KASAK  
Deputy Division Director  
Division of Adult Institutions

## Employee Health and Safety

The Employee Health and Safety section addresses job-related health and safety concerns. Staff in this office oversee and implement occupational safety initiatives, coordinate the department's Early Return to Work Program, promote employee wellness activities and coordinate employee drug testing.

## Volunteers and Interns

Volunteers serve throughout the department and are recognized as non-salaried staff who receive orientation, training and supervision by department employees. Volunteers provide services and programs in areas such as substance use disorder, recovery support, literacy, tutoring, parenting, anger management, employability skills and spirituality. They also give incarcerated offenders the opportunity to participate in community organizations such as NAACP, Vietnam Veterans, Kiwanis, Toastmasters and American Legion. The volunteer office coordinates student interns and representatives from other state agencies as well.

## Division of Adult Institutions

The Division of Adult Institutions manages the state's 20 adult correctional centers. Prison staff operate safe, secure facilities housing Missourians committed by the courts to serve a prison sentence. Offenders are expected to comply with institution rules and to engage in work, education or programming full time while incarcerated.

Each adult institution operates like a small city whose residents go to school, work in jobs, eat meals together in dining halls and access treatment for medical or behavioral-health issues. They participate in programs designed to help them change their mindsets, give back to fellow Missourians, develop a deep understanding of the impact of crime on victims, and make positive contributions to communities inside and



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Warden  
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**CHRIS MCBEE**  
Warden  
Chillicothe Correctional Center



**BROCK VAN LOO**  
Warden  
Tipton Correctional Center

outside prison walls. More than 95% of offenders committed to prison ultimately are released. Preparing them to transition successfully to the community improves public safety and reduces future victimization.

## Religious and Spiritual Programming

Religious programming opportunities and pastoral care services are provided for offenders in correctional centers. Chaplains assigned to the institutions work with volunteers from various faith groups to ensure constitutional rights of inmates to practice their chosen religions are facilitated within the limitations of a secure setting. Spirituality can be a restorative and transforming tool for inmate change, growth and social reintegration. Spiritual services available in Missouri correctional centers include counseling; visits from community volunteers and clergy; religious dietary accommodations; a religious advisory council; worship services and studies; a chapel library; and special programming. Access to religious and spiritual services has been shown to decrease conduct violations and promote inmate institutional adjustment. Inmates attending religious and spiritual programming are more likely to engage in activities that promote positive at-

titudes and behaviors needed to take advantage of other programs.

## Missouri Veterans Program

In seven correctional centers in Missouri, offenders who have served in the United States military live together in a platoon-like system within a housing unit. They raise and lower the flag every day, assign and carry out work duties, complete treatment for post-traumatic stress and substance use together, and provide mentorship to peers. Veteran organizations working with these units help offenders access services such as Veterans Administration benefits and reentry resources. Participation in the program reduces conduct violations, boosts treatment efficacy and helps to improve the chances of success upon release. After release, veterans get additional support from the probation and parole veteran caseloads.

## Algoa Correctional Center

Algoa Correctional Center (ACC) is a medium-minimum-security institution located in Jefferson City. The institution maintains a capacity of 1,537 male offenders.



**RONDA PASH**  
Warden  
Crossroads Correctional Center



**STANLEY PAYNE**  
Warden, Eastern Reception  
Diagnostic and Correctional Center



**TERI LAWSON**  
Warden, Farmington  
Correctional Center



**DORIS FALKENRATH**  
Warden, Fulton Reception and  
Diagnostic Center



**EILEEN RAMEY**  
Warden, Jefferson City  
Correctional Center



**TODD WARREN**  
Warden  
Kansas City Reentry Center



**GAYE COLBURN**  
Warden, Maryland  
Treatment Center



**RICHARD JENNINGS**  
Warden, Missouri Eastern  
Correctional Center

### **Boonville Correctional Center**

Boonville Correctional Center (BCC) is a minimum-security institution located in Boonville. The institution maintains a capacity of 1,382 male offenders.

### **Chillicothe Correctional Center**

Chillicothe Correctional Center (CCC) is an all-custody-level institution located in Chillicothe. The institution has a capacity of 1,600 female offenders.

### **Crossroads Correctional Center**

In summer 2019 the operations of Crossroads Correctional Center (CRCC) were consolidated with those of Western Missouri Correctional Center in Cameron. CRCC is in caretaker status and does not currently house offenders.

### **Eastern Reception, Diagnostic and Correctional Center**

Eastern Reception, Diagnostic and Correctional Center (ERDCC) is a diagnostic and maximum-medium security institution located in

Bonne Terre. The institution has a total capacity of 2,817 male offenders.

### **Farmington Correctional Center**

Farmington Correctional Center (FCC) is a medium-minimum security institution located in Farmington. The institution maintains a capacity of 2,705 male offenders.

### **Fulton Reception and Diagnostic Center**

Fulton Reception and Diagnostic Center (FRDC) is a diagnostic and minimum-security institution located in Fulton. The institution maintains a capacity of 1,302 male offenders.

### **Jefferson City Correctional Center**

Jefferson City Correctional Center (JCCC) is a maximum-medium institution located in Jefferson City. The institution maintains a capacity of 1,941 male offenders.



DEAN MINOR  
Warden, Moberly  
Correctional Center



DAN REDINGTON  
Warden, Northeast  
Correctional Center



BRIAN O'CONNELL  
Warden, Ozark  
Correctional Center



MICHELE BUCKNER  
Warden, South Central  
Correctional Center



JASON LEWIS  
Warden  
Southeast Correctional Center



SHERIE KORNEMAN  
Warden, Western Missouri  
Correctional Center



RICHARD STEPANEK  
Warden, Western Reception  
Diagnostic and Correctional  
Center



ANGELA MESMER  
Warden, Women's Eastern  
Reception Diagnostic and  
Correctional Center

### **Kansas City Reentry Center**

Kansas City Reentry Center (KCRC) opened in May 1978 as a community release center under the Division of Probation and Parole. In 2015, the facility was transitioned into a minimum-security prison. It is located in the downtown area of Kansas City. The institution maintains a capacity of 405 male offenders.

### **Maryville Treatment Center**

Maryville Treatment Center (MTC) is a treatment facility located in Maryville. The institution maintains a capacity of 597 male offenders.

### **Missouri Eastern Correctional Center**

Missouri Eastern Correctional Center (MECC) is a medium-minimum security institution located in Pacific. The institution maintains a capacity of 1,100 male offenders.

### **Moberly Correctional Center**

Moberly Correctional Center (MCC) is a medium-minimum security institution located in

Moberly. The institution maintains a capacity of 1,800 male offenders.

### **Northeast Correctional Center**

Northeast Correctional Center (NECC) is a medium-minimum security institution located in Bowling Green. The institution maintains a capacity of 2,206 male offenders.

### **Ozark Correctional Center**

Ozark Correctional Center (OCC) is a treatment facility located in Fordland. The institution maintains a capacity of 738 male offenders.

### **Potosi Correctional Center**

The Potosi Correctional Center (PCC) is a maximum-medium security institution located in Mineral Point. The institution maintains a capacity of 942 male offenders.

### **South Central Correctional Center**

South Central Correctional Center (SCCC) is a maximum-medium security institution located in



DON PHILLIPS  
Chair  
Parole Board



JENNIFER ZAMKUS  
Vice Chair  
Parole Board



BRIAN MUNZLINGER  
Member  
Parole Board



PAUL FITZWATER  
Member  
Parole Board

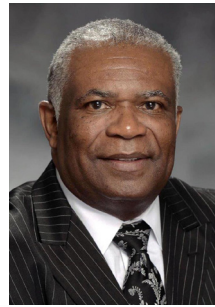
in Licking. The institution maintains a capacity of 1,628 male offenders.

### **Southeast Correctional Center**

Southeast Correctional Center (SECC) is a maximum-medium security institution located in Charleston. The institution maintains a capacity of 1,622 male offenders.

### **Tipton Correctional Center**

Tipton Correctional Center (TCC) is a minimum security institution located in Tipton. The institution maintains a capacity of 1,254 male offenders.



MARTIN RUCKER  
Member  
Parole Board

### **Western Missouri Correctional Center**

Western Missouri Correctional Center (WMCC) is a maximum-medium security institution located in Cameron. The institution currently maintains a capacity of 1,800 male offenders.

### **Western Reception, Diagnostic and Correctional Center**

Western Reception, Diagnostic and Correctional Center (WRDCC) is a diagnostic, treatment and minimum-security institution located in St. Joseph. The institution maintains a capacity of 1,968 male offenders.

### **Women's Eastern Reception, Diagnostic and Correctional Center**

Women's Eastern Reception, Diagnostic and Correctional Center (WERDCC) is a diagnostic and correctional institution with all custody levels that is located in Vandalia. The institution maintains a capacity of 1,573 female offenders.

### **Parole Board**

The Missouri Parole Board includes up to seven full-time members appointed by the governor, subject to the advice and consent of the Senate. Serving six-year terms, members make decisions regarding on the release of Missourians from confinement in the Division of Adult Institutions through parole or conditional release. Parole hearings are held monthly at correctional centers and may include video conferencing. If a release date is set, the Parole Board determines whether particular release strategies — such as electronic monitoring or a community supervision center — might be appropriate. The Parole Board stipulates special conditions to address specific offender needs and help ensure public safety; the board might select appropriate interventions for those who pose a risk in the community. The Parole Board also investigates and reports to the governor on all applications for pardons, commutations of sentence, reprieves or restorations of citizenship.

The chair of the Parole Board, appointed by the governor, is the chief administrative officer and chief spokesperson for the Parole Board.

The members of the Parole Board are:

**Phillips, Don**, chair;  
**Zamkus, Jennifer**, vice chair;  
**Fitzwater, Paul**, member;  
**Munzlinger, Brian**, member;  
**Rucker, Martin**, member.

## Division of Probation and Parole

The Division of Probation and Parole aims to help Missourians succeed while under supervision in the community. Using a validated risk and needs assessment tool, division staff work to reduce crime and revocations to prison by equipping clients with the skills and resources they need to comply with their conditions of supervision.

The division is responsible for field and institutional services for probationers, parolees and conditional releases. It manages community corrections programming, a transition center and six community supervision centers. Division staff assess and supervise criminal offenders assigned to the division by the circuit courts of Missouri, by the Parole Board, or under the terms of the Interstate Compact.

The division is divided statewide into six regions for the effective management of clients. Regions are made up of a network of local district offices, institutional parole offices and residential facilities. In some instances, they are supported by satellite offices.

The Eastern Region includes district field offices in St. Louis City, St. Louis County as well as the Transition Center of St. Louis.

The Western Region includes district field offices in Kansas City, St. Joseph (satellite in Maryville), Independence and Liberty and a community supervision center in St. Joseph.

The Southwest Region includes field district offices in Springfield, Joplin, Neosho, Branson, Nixa, Aurora, West Plains, Cassville and Nevada.

The Southeast Region includes district field offices in Hillsboro, Cape Girardeau, Farmington, Sikeston (satellite in New Madrid), Kennett, Caruthersville, Potosi, Dexter and Poplar Bluff, and community supervision centers in Farmington, Kennett and Poplar Bluff.

The North Central Region includes district field offices in Columbia, Jefferson City, Sedalia, Camdenton, Lebanon, Lexington (satellite in Marshall), Warrensburg and Cameron.

The Northeast Region includes district field offices in Hannibal, Fulton, Troy, St. Charles, Macon, Union and Rolla (satellite in Steelville) and community supervision centers in Fulton and Hannibal.



STEVEN MUELLER  
Lead Parole Analyst



JULIE KEMPKER  
Director  
Division of Probation and Parole

## Institutional Services

Institutional parole officers assess incarcerated Missourians in state prisons and track their progress for the Parole Board or the court. The institutional officers report their findings to the Parole Board prior to an offender's parole hearing and to the court when the offender is being considered for release to under supervision. The institutional parole staff and parole analyst assist the Parole Board as they conduct hearings. The officers work with the offenders to develop supervision plans as they prepare for their release from confinement.

Institutional parole offices are located at the following correctional centers: Algoa, Boonville, Chillicothe, Crossroads, Farmington, Potosi, Jefferson City, Maryville, Missouri Eastern, Moberly, Northeast, Western Missouri, Ozark, South Central, Southeast, Kansas City and Tipton. Parole offices are also located at diagnostic and reception centers in Bonne Terre, St. Joseph, Vandalia and Fulton (satellite at Cremer Therapeutic Community Center).

## Community Supervision

Field services encompass the supervision of probationers in the community assigned to the division by the courts, parolees released under supervision by the Parole Board, and offenders from other states relocated through the Interstate Compact. There were more than 62,000 Missourians under the supervision of the division in the community in 2019.

In order to reduce recidivism, field probation and parole officers continuously assess, evaluate and supervise clients under their supervision. Probation and parole officers effectively balance treatment and supervision strategies necessary to manage offender risk with the needs and interests of community safety. This supervision process includes multiple critical components, such as accurate and ongoing assessment of of-



**DONNA KING**  
Eastern Region Administrator



**JOHN MOSELY**  
Deputy Director for  
Administration



**LISA SCHULZE**  
Deputy Director  
Eastern Zone



**ED BESTGEN**  
North Central Region  
Administrator



**TODD FLEHARTY**  
Northeast Region Administrator



**KIM HUBBARD-STEWART**  
Western Region Administrator



**DON ARIAS**  
Southeast Region Administrator



**TIFFANY LOMOSI**  
Southwest Region Administrator

fender risks and needs; development of effective supervision and treatment plans; and use of appropriate incentives and sanctions that maximize the potential for successful outcomes. Probation and Parole staff form partnerships with local law enforcement and community organizations to get the best results.

Staff in probation and parole coordinate and manage a continuum of community-based programs and employ diverse supervision services tailored to each offender's assessed needs in order to improve public safety and offender success. Programs designed to provide additional treatment, interventions and structure for clients include cognitive skills development; community reentry contracts; sex offender and domestic violence treatment; contract residential facilities; day report centers; domestic violence supervision; electronic monitoring; employment services; mental health treatment; and outpatient substance use treatment.

### Justice Reinvestment Treatment Pilot

In 2018, a new Justice Reinvestment treatment program was launched in Boone, Butler and Buchanan counties before expanding to other parts of the state. This joint project be-

tween Probation and Parole and the Department of Mental Health (DMH) provides substance use and co-occurring disorder treatment to high- and moderate-risk community-supervision clients who face challenges remaining engaged in community treatment. The program involves frequent case staff collaboration between supervising officers and providers; allows payment for services to address barriers to treatment, such as housing, employment or other basic needs; and provides performance-driven incentives when outcomes in housing and employment stability, retention in treatment, and diversion from revocation are favorable.

### Transition Center of St. Louis

In 2017, the Missouri Department of Corrections transformed an aging community release center into the remodeled Transition Center of St. Louis, providing housing and programming to men under community supervision. In a four-phase transitional program, residents work on employment readiness, education, treatment, life skills, cognitive restructuring, home plan assistance, family reunification, parenting and money management. Two wings of the Transition Center are devoted to education, programming and

group activities. Computer labs are available for education and job search activities.

## Community Supervision Centers

The Division of Probation and Parole manages six community supervision centers (CSCs) housing clients on probation or parole. These centers are located in St. Joseph, Farmington, Hannibal, Kennett, Poplar Bluff and Fulton. Beginning In 2018, community supervision centers transitioned to the CSC Repurpose Model. This four-phase model targets high-risk clients who need intensive programming in several areas and who are at risk of revocation. It focuses on incentives and sanctions as clients complete each of the four phases, with the referring probation and parole officer supervising the client while he or she is a CSC resident. Programs are targeted to each client's assessed needs. Clients must complete core programming components before they can receive passes into the community for employment or other purposes. In 2019, the Fulton CSC

became the first all-women's community supervision center in the state, implementing gender-responsive and trauma-informed programming and treatment while supervising Missouri women on probation and parole.

## Command Center

Command Center staff track Missourians on probation and parole through the use of electronic monitoring, in supervision centers or in contracted residential facilities. This unit was established to ensure that offenders assigned to community corrections programs maintain their curfews and comply with their conditions of supervision. Command Center staff conduct investigations for every serious rule violation. They issue arrest warrants for Missourians who fail to return to their assigned residences at the appointed time. Staff maintain regular contact with state and local law enforcement to develop leads and ensure absconders are apprehended and returned to department custody.





# Department of Economic Development

Truman State Office Bldg., Rm. 680  
PO Box 1157, Jefferson City 65102  
Telephone: (573) 751-4962 / FAX: (573) 526-7700  
[www.ded.mo.gov](http://www.ded.mo.gov)  
Email: [ecodev@ded.mo.gov](mailto:ecodev@ded.mo.gov)

The Missouri Department of Economic Development seeks to create solid, high-paying jobs and to boost economic development across the state to help local communities grow and prosper. The department and its collective boards, councils, commissions and divisions aspire to transform Missouri into the best state in the Midwest for businesses and talent.

The department is administered by a director appointed by the governor and confirmed by the Missouri Senate. The director appoints central management staff and principal division directors.

## Administrative Services

The department is administered by a director appointed by the governor and confirmed by the Senate. The director appoints the management staff and division directors. The general counsel's office provides comprehensive legal advice regarding issues affecting divisions within the department and provides staff support for the Small Business Regulatory Fairness Board.

Several support sections assist in department administration. Communications promotes the department's programs and activities throughout the state and nation by means of news releases and other public-relations tools.

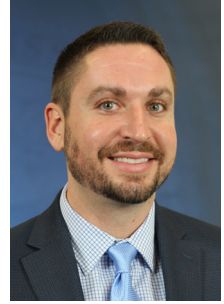
Financial Systems analyzes monthly financial statements and works with the state treasurer, state auditor and the Office of Administration to perform cash-management activities.

Budget and Planning develops and monitors the budget, reviews expenditures and reviews fiscal note responses.

Human Resources assists the divisions by advertising for and recruiting new employees, administering the wage and salary program, preparing payrolls, developing and delivering staff training and maintaining personnel policies and procedures.



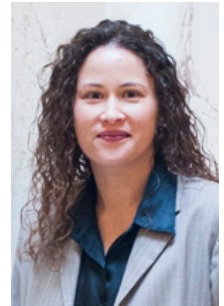
ROB DIXON  
Director



LUKE HOLTZSCHNEIDER  
Deputy Director



DAWN OVERBEY  
Executive Assistant



ROCHELLE REEVES  
General Counsel



HOLLY KOOPER-THOMPSON  
Director, Communications and  
Marketing



PHILLIP ARZEN  
Director of Legislative Affairs

## Strategy and Performance Division

Truman State Office Bldg., Rm. 680  
Jefferson City 65102  
Telephone: (573) 751-4962

The Strategy and Performance Division provides data and analysis to inform the department's strategic planning and decisions. It houses the department's legislative and communications services.

## Regional Engagement Division

Truman State Office Bldg., Rm. 680  
Jefferson City 65102  
Telephone: (573) 751-4962

The Regional Engagement Division serves as the first and primary contact for the department's local partners and business and community customers. It is responsible for business retention and expansion and community development project management.

Consisting of six regional teams that cover the entire state, each team member guides customers through the project process up to application approval. They make referrals to partner resources and rely on subject matter experts within the department to help build solutions for the customer's unique needs.

## Missouri One Start Division

Truman State Office Bldg., Rm. 680  
Jefferson City 65102  
Telephone: (573) 751-4962

The Missouri One Start Division's mission is to win business expansion and attraction deals for Missouri by delivering exceptional workforce services including recruitment, pre-employment and training support. It works in tandem with the Regional Engagement team and the Missouri Partnership to develop workforce solutions for the state's business customers and promotes One Start businesses to potential Missouri job seekers.

## Business and Community Solutions Division

Truman State Office Bldg., Rm. 770  
Jefferson City 65102  
Telephone: (573) 522-4173 / FAX: (573) 522-5033  
Toll free: (800) 523-1434  
Email: [missouridevelopment@ded.mo.gov](mailto:missouridevelopment@ded.mo.gov)

The Business and Community Solutions Division is responsible for program administration approval, tax credit issuance and annual report. It aids the Regional Engagement team by utilizing program expertise to develop solutions for unique customer needs.

## Missouri Technology Corporation

Truman State Office Bldg., Rm. 680  
PO Box 2137, Jefferson City 65102  
Telephone: (573) 526-0470 / FAX: (573) 526-8202  
[www.missouritechnology.com](http://www.missouritechnology.com)  
Email: [info@missouritechnology.com](mailto:info@missouritechnology.com)

The Missouri Technology Corporation (MTC) is a public-private partnership created by the Missouri General Assembly to promote entrepreneurship and foster the growth of new and emerging



RACHEL POTTS  
Director of Human Resources



STACEY HIRST  
Director of Financial Systems



MAGGIE KOST  
Director, Strategy and  
Performance Division



PAUL EISENSTEIN  
Deputy Director, Strategy and  
Performance Division

high-tech companies. MTC focuses on 21st century bioscience industries that build on Missouri's rich history in agriculture. It is governed by a 15-member board of directors appointed by the governor, speaker of the House and president *pro tem* of the Senate. The president of the University of Missouri System and the director of the Department of Economic Development are *ex-officio* members of the board.

## Missouri Technology Corporation Board of Directors

**Hall, Jason R.**, chair, St. Louis;  
**Carter, Dedric**, vice chair, St. Louis;  
**Baker, Jim**, secretary/treasurer, Springfield;  
**Cobb, Dan**, member, Springfield;  
**Dixon, Rob**, member, Department of Economic Development;  
**Fitzwater, Rep. Travis**, member, Missouri House of Representatives;  
**Heeter, James**, member, Kansas City;  
**Hegeman, Sen. Dan**, member, Missouri Senate;  
**Kemp, Garry**, member, Independence;  
**McIntosh, Mark**, member, University of Missouri System;  
**Nichols, Lisa**, member, Chesterfield;



MARK STOMBAUGH  
Director, Regional Engagement  
Division



KRISTIE DAVIS  
Director, Missouri One Start  
Division



MICHAEL LANAHAN  
Director, Business and  
Community Solutions



TORI BENSON  
Interim Executive Director  
Missouri Technology  
Corporation

**O'Connell, Michael J.**, member, St. Louis;  
**Rubin, Donn**, member, St. Louis;  
**Switzer, Erwin**, member, St. Louis;  
**Weber, William L.**, member, Cape Girardeau;  
**Benson, Tori**, interim executive director.

## Missouri Community Service Commission

Truman State Office Bldg., Rm. 770  
PO Box 118, Jefferson City 65102  
Telephone: (573) 751-7488 / FAX: (573) 526-0463  
[www.movolunteers.org](http://www.movolunteers.org)  
Email: [americorps@ded.mo.gov](mailto:americorps@ded.mo.gov) or [mcsc@ded.mo.gov](mailto:mcsc@ded.mo.gov)

The Missouri Community Service Commission (MCSC) is dedicated to creating opportunities to enable all citizens to serve their communities. The MCSC connects Missourians of all ages and backgrounds in an effort to improve unmet community service needs through direct and tangible service. The MCSC serves as the administrator for AmeriCorps State funding in Missouri by awarding monetary grants and providing technical assistance and support to its grantees. By collaborating with volunteer organizations and state agencies and continuing to effectively administer

National Service initiatives, the MCSC makes it possible for Missourians to serve their communities.

The MCSC was established by an act of the Missouri Legislature in 1994 as a direct response to the National and Community Service Trust Act of 1993. Its 15 to 25 members are appointed by the governor and meet quarterly. The Missouri Legislature passed a measure in 1998 allowing the commission to raise private contributions to assist in its work, thus enabling the commission to broaden its impact on the service and volunteer communities. The MCSC receives federal funding from the Corporation for National and Community Service (CNCS) to administer the AmeriCorps State and Education Awards programs in Missouri, making federal funds more responsive to state and local needs and providing greater assistance to educational, nonprofit, secular and faith-based community organizations.

Overseeing the AmeriCorps program is the MCSC's primary responsibility. AmeriCorps is a national service network supported by the Corporation for National and Community Service (CNCS) of Washington, D.C. AmeriCorps members may serve full time or part time. The participants are often referred to as "members." These members, through the MCSC and CNCS, are provided opportunities to serve their communities and build capacity to meet local needs.

AmeriCorps, often referred to as the "domestic Peace Corps," engages citizens of all ages in projects ranging from tutoring, youth mentoring, public safety, housing rehabilitation, health care, environmental issues, disaster relief and other human needs. It provides communities and neighborhoods with valuable human resources for addressing their most pressing civic issues and gives individuals a way to serve their country by reaching out to others. In 2017–2018, 686 Missouri residents served 759,961 hours and have qualified for Segal AmeriCorps Education Awards totaling more than \$2,482,359. In 2017–2018, 686 AmeriCorps members recruited 7,283 volunteers who served 55,824 hours. Based on the Independent Sector's Value of Volunteer Time, the National Value of Volunteer Time for 2017 was \$23.21 per hour. This equates to \$1,295,675. Also in 2011–2012, AmeriCorps members tutored and/or mentored 46,734 individuals. Of these, 168 were children of incarcerated parents. A total of 167 AmeriCorps members participated in disaster response and relief and 263 were certified in disaster preparedness and response.

Most not-for-profit organizations with 501(c)(3) status in the state of Missouri, local or state governments, school districts or institutions of higher education may sponsor an AmeriCorps program. An AmeriCorps member's term of service for one year on a full-time basis is a minimum



**JOHN R. ALBRIGHT**  
Chair, Missouri Community  
Service Commission



**NINA NORTH MURPHY**  
Vice Chair, Missouri Community  
Service Commission



**CYNTHIA HEISLEN**  
Member, Missouri Community  
Service Commission



**CHERYL HIBBELER**  
Member, Missouri Community  
Service Commission



**RANDALL J. McARTHUR**  
Member, Missouri Community  
Service Commission



**FORREST MILLER JR.**  
Member, Missouri Community  
Service Commission



**LT. GOV. MIKE KEHOE**  
Member, Missouri Community  
Service Commission



**RUSSELL UNGER**  
Member, Missouri Community  
Service Commission



**JANIS K. VANMETER**  
Member, Missouri Community  
Service Commission



**MAGGIE GARVEY**  
*Ex officio* Member, Missouri  
Community Service Commission



**DON STAMPER**  
Executive Director, Missouri  
Community Service Commission

of 1,700 hours. Part-time can consist of 900, 675, 450 or 300 hours. At the successful completion of their service commitment, they may be eligible to receive up to a \$5,815 education award (less for part-time service) that may be redeemed at a Title IV university, college or trade school. Most AmeriCorps members receive a living allowance while serving, though it varies with the type of program. In 2017–2018, a full-time minimum living allowance equaled \$12,630. The living allowance is optional for part-time members.

**Albright, John R.**, (R), chair, Clayton, Dec. 15, 2016;

**Murphy, Nina North**, (D), vice chair, St. Louis, Dec. 15, 2012;

**Heislen, Cynthia**, (D), designee, Dec. 15, 2015;

**Hibbeler, Cheryl**, (D), O'Fallon, Dec. 15, 2016;

**McArthur, Randall J.**, (R), Arnold, April 5, 2012;

**Miller, Forrest Jr.**, (R), Crestwood, Dec. 15, 2015;

**Kehoe, Lt. Gov. Mike**, (R), Jefferson City;

**Stamm, John**, (I), St. Louis, September 2021;

**Unger, Russell**, (D), Columbia, Dec. 15, 2014;

**VanMeter, Janis K.**, (D), Lewistown, Dec. 15, 2014;

**Garvey, Maggie**, *ex officio* member;

**Stamper, Don**, executive director.

## Missouri Housing Development Commission

920 Main, Ste. 1400, Kansas City 64105

Telephone: (816) 759-6600 / FAX: (816) 759-6828

Toll free: (866) 605-7467

[www.mhdc.com](http://www.mhdc.com)

Email: [information@mhdc.com](mailto:information@mhdc.com)

The Missouri Housing Development Commission (MHDC), created by the 75th General Assembly, has invested and loaned in excess of \$4 billion to construct, renovate and preserve affordable housing. MHDC functions as a bank, providing financing directly to developers of affordable rental properties.

The commission also provides funding for home loans to qualified, first-time buyers through a network of certified, private mortgage lenders.

The funds for mortgage financing are provided through the sale of tax-exempt notes and bonds that the commission is authorized to issue.

The commission administers the federal and Missouri Low Income Housing Tax Credit (LIHTC) programs, federal HOME funds, U.S. Department of Housing and Urban Development (HUD) Project-Based Section 8 rental assistance contracts, Affordable Housing Assistance tax credit and several housing assistance programs funded directly by MHDC. Additionally, the commission administers the Missouri Housing Trust Fund, a program designed to prevent homelessness and provide emergency housing assistance for very low-income Missourians.

The commission participates with the Department of Economic Development in preparing the state's Consolidated Plan for HUD.

The commission includes the governor, lieutenant governor, attorney general, treasurer and six persons appointed by the governor with the advice and consent of the Senate.

## Missouri Housing Development Commission

**Bay, Jeffrey S.**, (D), chair, Kansas City, Oct. 13, 2012;

**Miller, William**, (D), secretary/treasurer, Oct. 13, 2017;

**Eliff, Mark**, (R), Carthage, Oct. 13, 2019;

**Hamilton, Garrick**, (R), Fenton, Oct. 13, 2021;

**Lewis, Tracy S.C.**, (I), Kansas City, Oct. 13, 2020;

**McDowell, Rick**, (R), Parkville, Oct. 13, 2019;

**Kehoe, Lt. Gov. Mike**, (R), *ex officio*;

**Parson, Gov. Michael**, (R), *ex officio*;

**Fitzpatrick, State Treasurer Scott**, (R), *ex officio*;

**Schmitt, Attorney General Eric**, (R), *ex officio*;

**Vacancies** (2).

## Missouri Women's Council

The Missouri Women's Council was established in 1985 by the state's 83rd General Assembly to advance economic opportunities for women in the state of Missouri.

The Missouri Women's Council focuses on promoting and supporting women business enterprises through federal, state and local partnerships to leverage education and training opportunities in an effort to grow business.

The council exists of 13 members. The governor, with the advice and consent of the Senate, appoints nine members for staggered terms. The remaining four members of the council consist of two senators and two representatives, who are appointed by their respective bodies in the same manner as members of the standing committees. An executive director is appointed by the governor, with the advice and consent of the Senate, to implement council initiatives.

## Missouri Women's Council

**Chrisman, Carolyn**, (R), Kirksville, Dec. 6, 2022;

**Colbert-Kean, Melodee**, (D), Joplin, Dec. 6, 2011;

**Coleman, Jacqueline**, (D), Lohman City, Dec. 6, 2011;

**Miller, Elizabeth Kay**, (I), Strafford, Dec. 6, 2018;

**Nisbet, Norma**, (I), St. Louis, Dec. 6, 2011;

**Thornton, Karen**, (R), Sunrise Beach, Dec. 6, 2009;

**Whitmore-Smith, Donayle**, (D), Dec. 6, 2008;

**Vacancies** (2);

**Coats, Kellie Ann**, executive director.

## Missouri Development Finance Board

Governor Office Bldg.

200 Madison St., Ste. 1000, PO Box 567

Jefferson City 65102

Telephone: (573) 751-8479 / FAX: (573) 526-4418

[www.mdfb.org](http://www.mdfb.org)

Email: [mdfb@ded.mo.gov](mailto:mdfb@ded.mo.gov)

The Missouri Development Finance Board (MDFB) administers several financing programs for public infrastructure and private economic development capital projects of all sizes throughout Missouri. The board manages many of these programs in partnership with the Missouri DED.

The board was originally created in 1982 as a separate body corporate and politic of the state within DED as the Missouri Industrial Development Board. Its primary mission was to finance small- to medium-sized new and expanding manufacturing businesses. The board's name and mission have evolved at various times since its



**JACKIE COLEMAN**  
Member, Women's Council



**ELIZABETH KAY MILLER**  
Member, Women's Council



**NORMA NISBET**  
Member, Women's Council



**KAREN THORNTON**  
Member, Women's Council

inception based upon subsequent legislation that expanded its business financing authority and added authority to fund local and state public infrastructure improvements and nonprofit facilities.

The board funds its loans and investments through the issuance of project-specific conduit revenue bond debt, limited authorization to approve tax credits and fee income earned. Borrowers participating in the board's programs are responsible for debt repayment. The state of Missouri does not incur any costs, nor does it bear any obligation for repaying conduit loans, bonds or notes issued by the board for private or local government borrowers. The board sustains its staffing and operational costs from fee income paid by applicants and other general operating revenues.

Membership on the board is composed of eight private Missouri residents appointed by the governor with the advice and consent of the Senate to four-year terms. These volunteer members must have been residents of the state for not less than five years prior to their appointment. Remaining membership consists of the lieutenant governor and directors of the departments of economic development, agriculture and natural resources. Seven members constitute a quorum. Not more than five appointed members may be of the same political party. Appointed members serve staggered terms to provide continuity and enhance program development.

### Missouri Development Finance Board

**Carmichael, Marie**, (D), chair, Springfield, Sept. 14, 2020;

**Shelton, Reuben A.**, (D), vice chair, St. Louis, Sept. 14, 2014;

**Dameron, Matthew L.**, (D), secretary, Kansas City, Sept. 14, 2019;

**Mehner, John E.**, (R), treasurer, Cape Girardeau, Sept. 14, 2019;

**Gregory, Bradley G.**, (R), Bolivar, Sept. 14, 2015;

**Martin, Kelley M.**, (R), Kansas City, Sept. 14, 2012;

**Holekamp, Cliff**, (R), St. Louis, Sept. 14, 2020;



**KELLIE ANN COATS**  
Executive Director  
Women's Council

**Holton, Rick Jr.**, (R), St. Louis, Sept. 14, 2022;  
**Chinn, Chris**, *ex officio* member, Department of Agriculture,  
**Comer, Carol S.**, *ex officio* member, Department of Natural Resources;  
**Dixon, Robert B.**, *ex officio* member, Department of Economic Development;  
**Kehoe, Lt. Gov. Mike**, *ex officio* member;  
**Miserez, Robert V.**, executive director.

### Missouri Division of Tourism

Tourism continues to rank as one of the most important revenue- and job-producing industries in Missouri. In FY18, Missouri's six million residents welcomed more than 42 million visitors and created more than 301,000 jobs. With a \$17.2 billion dollar economic impact, tourism is a dynamic component of economic development. The travel industry has a broad footprint in Missouri because it is composed of a diverse group of businesses found in every county in the state. The money visitors spend while in Missouri produces business receipts at these firms, in turn employing Missouri residents and paying their wages and salaries.

State and local government units benefit from travel as well. The state government collects taxes on the gross receipts of businesses operating in



MARIE CARMICHAEL  
Chair, Missouri  
Development Finance Board



REUBEN A. SHELTON  
Vice Chair, Missouri  
Development Finance Board



MATTHEW L. DAMERON  
Secretary, Missouri  
Development Finance Board



JOHN E. MEHNER  
Treasurer, Missouri  
Development Finance Board



BRADLEY G. GREGORY  
Member, Missouri  
Development Finance Board



KELLEY M. MARTIN  
Member, Missouri  
Development Finance Board



CLIFF HOLEKAMP  
Member, Missouri  
Development Finance Board



RICK HOLTON JR.  
Member, Missouri  
Development Finance Board



CHRIS CHINN  
*Ex officio* Member, Missouri  
Development Finance Board



CAROL S. COMER  
*Ex officio* Member, Missouri  
Development Finance Board



ROB DIXON  
*Ex officio* Member, Missouri  
Development Finance Board



LT. GOV. MIKE KEHOE  
*Ex officio* Member, Missouri  
Development Finance Board



ROBERT V. MISEREZ  
Executive Director, Missouri  
Development Finance Board



SCOTT HOIVIS  
Chair  
Missouri Tourism Commission



JAY WASSON  
Vice Chair  
Missouri Tourism Commission



REP. RICHARD BROWN  
Member  
Missouri Tourism Commission



DAVID M. CORLEY  
Member  
Missouri Tourism Commission



REP. JEFFERY JUSTUS  
Member  
Missouri Tourism Commission



LT. GOV. MIKE KEHOE  
Member  
Missouri Tourism Commission



ERIC RHONE  
Member  
Missouri Tourism Commission



SEN. DAVID SATER  
Member  
Missouri Tourism Commission



SEN. GINA WALSH  
Member  
Missouri Tourism Commission



KURT WITZEL  
Member  
Missouri Tourism Commission



WARD FRANZ  
Director  
Division of Tourism

the state, as well as sales and use taxes levied on the sale of goods and services to travelers. Local governments also collect sales and use taxes generated from traveler purchases.

The 74th General Assembly recognized the importance of tourism when it created the Missouri Tourism Commission in 1967. In collaboration with the Missouri Department of Transportation, the Division of Tourism operates eight

welcome centers at key locations around the state, providing interaction with visitors, many of whom extend their stay after learning about the opportunities to be found in the state.

As the official destination marketing organization charged with promoting Missouri as a leisure travel destination, the Missouri Division of Tourism (MDT) plans and implements a wide variety of marketing and strategic sales initiatives.



The division's award-winning marketing program includes print, television, online, outdoor, search text and mobile advertising focusing on the experiences Missouri offers and tourists' perceptions of Missouri as a scenic destination with cultural, historical and family activities. A major component of the division is its website: [VisitMO.com](http://VisitMO.com).

In 1993, HB 188 was signed into law as section 620.467, RSMo. This legislation included a performance-based funding formula for the Missouri Division of Tourism.

## Tourism Commission

The commission consists of 10 members: the lieutenant governor, two members of the Senate of different political parties appointed by the president pro tem of the Senate, two members of the House of Representatives of different political parties appointed by the speaker of the House, and five other persons appointed by the governor, which may include but are not limited to persons engaged in tourism-oriented operations. No more than three of the governor's appointees shall be of the same political party.

Commission members appointed by the governor serve staggered four-year terms and may be reappointed at the end of their terms. All serve without compensation but are reimbursed for necessary expenses incurred in the performance of their duties.

The commission elects a chair and meets at least four times in a calendar year, at the call of the chairman, to determine all matters relating to the tourism policies of the state of Missouri and the administration of MDT.

The commission reports to each regular session of the General Assembly the results of its marketing program and any recommendations for legislation in the field of tourism promotion.

The budget of MDT is contained within the annual submittal of the Department of Economic Development to the Missouri General Assembly for approval.

The Tourism Commission employs a director of MDT, qualified by education and experience in public administration with a background in the use of the various news media. The director employs a staff of professional, technical and clerical personnel.

## Tourism Commission

**Hovis, Scott**, (D), chair, Jefferson City;  
**Wasson, Jay**, (I), vice chair, Nixa;  
**Brown, Rep. Richard**, (D), member, Kansas City;  
**Corley, David**, (I), member, Ellisville;  
**Justus, Rep. Jeffery**, (R), member, Branson;  
**Kehoe, Lt. Gov. Mike**, (R), member, Jefferson City;

**Rhone, Eric**, (D), member, St. Louis;  
**Sater, Sen. David**, (R), member, Cassville;  
**Walsh, Sen. Gina**, (D), member, St. Louis;  
**Witzel, Kurt**, (R), member, St. Louis;  
**Franz, Ward**, director.

## Advertising and Promotion

MDT's primary activities are in the areas of advertising and promotion. The goal is to deliver the right message, through the right medium, to the right audience, at the right time, in order to maximize the economic impact of travel to the Show-Me State.

The strategic marketing plan is the roadmap that guides all marketing efforts of MDT and has been designed to ensure promotion of Missouri's significant tourism assets to the largest potential universe of customers. The goal is to implement an effective, research-based and competitively funded program in order to maximize the economic impact of travel to Missouri. Among the promotional tools are the annual Missouri Travel Guide, the [VisitMo.com](http://VisitMo.com) website and several widely used social media platforms. Additionally, MDT's communications team works year-round with travel journalists and media outlets to secure positive media coverage of Missouri's diverse tourism attractions and destinations. Through a paid-advertising program, MDT promotes Missouri's vacation opportunities through television, print, digital, outdoor, and social channels. MDT's advertising is designed to create a positive image of Missouri and to generate travel to the state. The majority of MDT marketing efforts are focused on the domestic leisure traveler, which includes visits to friends and relatives as well as trips taken for cultural, arts, outdoor recreation and entertainment purposes. Research plays a vital and necessary role in measuring the effectiveness of MDT's efforts to increase tourism spending and stimulate economic and market-share growth at the state and local level. MDT's research measures past efforts and offers insights as to how, where, when and to whom the state should direct promotional efforts to increase the number of visitors, the length of stay and their expenditures. Research projects are conducted on a continual basis to determine the size, growth and impact of MDT's marketing efforts.

MDT works with independent research firms to assess the effect of travel spending on the state's economy, tax revenue derived from travel spending and employment generated through tourism.

In 1993, MDT initiated the Cooperative Marketing program designed to leverage division marketing resources through participation in strategic marketing partnerships with destination marketing organizations throughout the state.

For travelers to the Show-Me State, MDT's eight Official State Welcome Centers are at the following locations:

- Joplin Welcome Center—Interstate 44 at Mile Marker 2 Rest Area, west of Joplin;
- St. Louis Welcome Center—Interstate 270 at Riverview Dr.;
- Hayti Welcome Center—Interstate 55 N. at Mile Marker 20;
- Rock Port Welcome Center—23181 Interstate 29 S. at Mile Marker 109;
- Hannibal Welcome Center—1700 Hwy. 61 S.;
- Kansas City Welcome Center—4010 Blue Ridge Cutoff;
- Eagleville Welcome Center—11687 Interstate 35 S. at Mile Marker 112;
- Conway Welcome Center—110619 Interstate 44 W. at Mile Marker 110.

These centers welcome more than 340,000 visitors each year.

Close relationships with others in the travel promotion field are vital. MDT maintains these

relationships through memberships, with organizations such as the U.S. Travel Association, Travel South USA, Mississippi River Country, National Tour Association and American Bus Association.

MDT also works to reach international markets, with a marketing representative assigned to oversee the growth of these important markets.

MDT works in collaboration with Brand USA to market Missouri to the international traveler.

MDT also oversees work of the Missouri Film Office, which works to attract film, television and video productions to Missouri and to promote the growth of the film and video-production industry in the Show-Me State.



# Department of Elementary and Secondary Education

*Jefferson State Office Bldg.  
205 Jefferson St., PO Box 480, Jefferson City 65102  
Telephone: (573) 751-4212  
[www.dese.mo.gov](http://www.dese.mo.gov)*

## State Board of Education

Under the Missouri Constitution (Article IX), the State Board of Education has general authority for “supervision of instruction in the public schools.” Today, this responsibility includes the oversight of educational programs and services that serve Missourians from preschool through the adult levels.

The State Board of Education is composed of eight lay citizens, appointed by the governor and confirmed by the Senate to serve eight-year terms. The terms are staggered so that one term expires each year. No more than four members may belong to the same political party. No more than one member of the board may live in the same county or congressional district.

The governor shall, by and with the advice and consent of the senate, also appoint an active classroom teacher representative as a non-voting member. The term of the teacher representative shall be four years, and appointments shall be made in rotation from each congressional district beginning with the first congressional district and continuing in numerical order.

The board appoints the commissioner of education to serve as its chief executive officer and as director of the Department of Elementary and Secondary Education.

The primary role of the board is to provide leadership and advocacy for the improvement of Missouri’s public education system. The board also establishes policies and regulations needed to carry out state and federal laws related to public education. The board’s major duties include:

- Setting performance indicators that determine accreditation for local school districts through the Missouri School Improvement Program (MSIP). The indicators define basic requirements regarding performance on assessments, both in aggregate as well as

subgroups; high school graduation and/or dropout; advanced coursework; post-secondary and career preparedness and other areas of student achievement;

- Establishing academic performance standards for the public schools;
- Setting education and certification requirements for all professional personnel (teachers, administrators, librarians, counselors, etc.) in public schools;
- Approving public and private educator preparation programs in the state;
- Establishing regulations and administrative requirements for the distribution of state and federal funds to school districts and other agencies;
- Monitoring school districts’ compliance with state and federal laws and regulations. This includes the administration of federally supported programs in the areas of special education, career-technical education and child nutrition (the school lunch and breakfast programs);
- Administering the State Board Operated School Systems—Missouri School for the Blind (St. Louis), Missouri School for the Deaf (Fulton) and Missouri Schools for Severely Disabled; and
- Administering adult learning and rehabilitation services for adult citizens.

## State Board of Education

**Shields, Charlie**, (R), president, St. Joseph, Congressional District 6;

**Lenz, O. Victor Jr.**, (R), vice president, St. Louis, Congressional District 2;

**Bailey, Kim**, (R), Raymore, Congressional District 4;

**Claycomb, Don**, (I), Linn, Congressional District 3;

**Hallquist, Carol**, (D), Kansas City, Congressional District 5;

**Herschend, Peter**, (R), Branson, Congressional District 7;

**Jones, Michael**, (D), St. Louis, Congressional District 1;

**Schrag, Mary**, (D), West Plains, Congressional District 8.

## Department of Elementary and Secondary Education

Article IX of the Missouri Constitution reads, in part: “A general diffusion of knowledge and intelligence being essential to the preservation of the rights and liberties of the people, the General Assembly shall establish and maintain free public schools for the gratuitous instruction of all persons in this state within ages not in excess of twenty-one years as prescribed by law.”



CHARLIE SHIELDS  
President  
State Board of Education



O. VICTOR LENZ JR.  
Vice President  
State Board of Education



KIM BAILEY  
Member  
State Board of Education



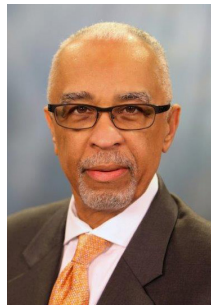
DON CLAYCOMB  
Member  
State Board of Education



CAROL HALLQUIST  
Member  
State Board of Education



PETER HERSCHEND  
Member  
State Board of Education



MICHAEL JONES  
Member  
State Board of Education



MARY SCHRAG  
Member  
State Board of Education

To help carry out this mandate, the legislature first established a state office of education, with an elected state superintendent, in 1839. The office went through several transformations until the current constitution, adopted in 1945, established the State Board of Education in its present form and created a department of education, headed by an appointed commissioner.

The Department of Elementary and Secondary Education (DESE) was reorganized and established in its present form by the Omnibus State Reorganization Act of 1974.

The department is primarily a service agency that works with school officials, legislators, government agencies, community leaders and citizens to maintain a strong public education system. Through its statewide school-improvement initiatives and its regulatory functions, the department strives to ensure all citizens have access to high-quality public education.

The Department of Elementary and Secondary Education is the administrative arm of the State Board of Education. In addition to the commissioner of education, the department organization reflects functions under two divisions—Financial and Administrative Services and Learning Services.

## Office of the Commissioner of Education

The commissioner of education directs the Department of Elementary and Secondary Education and fulfills other duties as prescribed by law (161.122, RSMo). These duties include: supervising schools and directing the process by which school districts are accredited; suggesting ways to upgrade curriculum and instruction in public schools; working with state and local officials to ensure efficient management of public schools; advising local school officials, teachers and patrons about education-related issues and laws; and seeking “in every way to elevate the standards and efficiency of the instruction given in the public schools of the state.” The commissioner is appointed by, and serves at the pleasure of, the State Board of Education.

## Division of Financial and Administrative Services

This division is responsible for distributing all federal and state funds to local school districts and other agencies that provide education-related services. The division assists local school



MARGIE VANDEVEN  
Commissioner of Education



ROGER DORSON  
Deputy Commissioner  
Division of Financial and  
Administrative Services



MARGARET (Peggy) LANDWEHR  
Chief Counsel



ROBIN COFFMAN  
Chief of Staff



TIM GAINES  
Assistant Commissioner  
Adult Learning and  
Rehabilitation Services



CHRIS NEALE  
Assistant Commissioner  
Quality Schools



PAUL KATNIK  
Assistant Commissioner  
Educator Quality



SHARI LePAGE  
Chief Operations Officer



STEPHEN BARR  
Assistant Commissioner  
Special Education



BLAINE HENNINGSEN  
Assistant Commissioner  
College and Career Readiness



JEFF FALTER  
Chief Data Officer

officials with budgeting, audits and the reporting of financial statistics, both state and federal. The division also provides assistance with school administrative and governance issues. Other personnel in this division administer the federally funded school lunch and breakfast programs. This division also manages the department's internal business operations, such as accounting and procurement, budget and human resources.

## Division of Learning Services

This division is composed of offices that manage adult learning and rehabilitation services; college and career readiness; data system management; educator quality; quality schools, which includes early childhood and extended learning and special education.

The Office of Adult Learning and Rehabilitation Services administers statewide adult educa-

tion services, including adult education and literacy, the high school equivalency testing program and veterans education, including the Troops to Teachers program.

Rehabilitation Services provide specialized services to adult citizens with disabilities to help them achieve employment and independence. Offices are maintained across the state to provide convenient services to clients. Rehabilitation Services personnel provide individualized counseling, training and other services to help clients achieve gainful employment or independent living. Rehabilitation Services is supported primarily with federal funds.

Independent Living Centers (ILC) are located throughout the state. ILC personnel provide counseling, advocacy, personal care and training in independent living skills for adults with disabilities.

The Disability Determinations Program is part of this office and operates under regulations of the Social Security Administration. Located in offices across the state, Disability Determinations personnel adjudicate claims from Missouri residents seeking federal disability benefits.

The Office of College and Career Readiness provides technical assistance to local school personnel in the adoption and adaptation of the state's performance standards, and curriculum development/adoption of all content areas — math, science, social studies, English/language arts, health/physical education, fine arts and the career-technical content areas. The office assists schools and career centers with the monitoring and approving of Perkins programming.

The development and oversight of the Missouri Assessment Program, consisting of the annual, grade-level assessments for grades three through eight and high school end-of-course assessments, as well as the administration of the National Assessment of Educational Progress (NAEP), are also responsibilities of this office.

The Office of Data System Management is responsible for the development and implementation of the Missouri Comprehensive Data System (MCDS), which includes the student-level record system, the Missouri Student Information System (MOSIS) and Core Data, a web-based data collection system of education-related statistics. This office collects and generates data to meet federal and state reporting requirements and compliance, as well as provide data utilized in research and analysis that impacts policy decision making.

The Office of Educator Quality is responsible for approving public and private educator preparation programs. The Office of Educator Quality also issues certificates (licenses) to all professional personnel who work in the state's public school systems, as well as assisting with the review of certificate-holders who are charged with misconduct.

This office is responsible for implementation of teacher, principal and administrator standards, as well as implementation of Missouri's Educator Evaluation System.

A primary function of the Office of Quality Schools is to manage the Missouri School Improvement Program (MSIP), the accreditation/accountability system for public school districts. This office also administers a wide range of state and federally funded programs that assist local schools (Title I, Title III and other federal programs), charter and other innovative schools, as well as developing and implementing a statewide system of support for schools, communities and families. Schools are also provided assistance on federally and state-developed improvement initiatives that are coordinated with other state and regional services.

The Office of Quality Schools is also responsible for the oversight of the department's efforts to expand and improve early learning opportunities for children and providing support for teachers, programs, parents and families of young children. Staff administers the Missouri Preschool Program and the Child Care Development Fund Grant. The office is also responsible for the development of early learning goals.

Extended learning (after school) programs, under the Office of Quality Schools, provide a safe, caring and nurturing place for extended learning, social, recreational and personal life-skills development for students outside school hours. Grant programs administered by this section include the 21st Century Community Learning Centers grants and School Age Community grants. The programs foster partnerships among the schools, parents/families and communities.

The Office of Special Education administers state and federal funds to support services for students and adults with disabilities. This office works with other state and local agencies to coordinate the Missouri First Steps program, which provides early intervention services for infants and toddlers with disabilities and their families. The office works with local school districts in developing and improving special education services for students (ages 3–21) with disabilities. It also provides financial and technical support for all approved sheltered workshops in the state. Sheltered workshops provide employment for adults with disabilities.

This office also oversees the operation of three school systems administered by the State Board of Education. These are the Missouri School for the Blind, the Missouri School for the Deaf and the Missouri Schools for Severely Disabled. In addition to providing direct services to eligible students with disabilities, these school systems, through their outreach programs and consulting

services, assist local school personnel and families throughout the state in meeting the needs of children with disabilities.

### **Missouri Commission for the Deaf and Hard of Hearing**

The Missouri Commission for the Deaf and Hard of Hearing was created in 1988 to improve the quality of life for all Missourians with hearing loss. It advocates for public policies, regulations and programs to improve the quality and coordination of existing services for deaf and hard-of-hearing persons and promotes new services whenever necessary.

The commission promotes deaf awareness to the general public and serves as a consultant to any public agency needing information regarding deafness; develops a system of state certification for those individuals serving as interpreters of the deaf; maintains the quality of interpreting services statewide; maintains a census of persons with a hearing loss in Missouri; promotes the development of a plan that advocates the initiation of improved physical and mental health services for deaf Missourians; conducts or makes available workshops or seminars as needed for educating non-deaf individuals of the problems associated with deafness and ways by which these groups or agencies can more effectively interact with those who are deaf; promotes the development of services for deaf adults, such as shelter homes, independent living skill training facilities and post-school educational training that will help provide for those deaf individuals requiring such services an opportunity to live independently; and establishes a network for effective communication among the deaf adult community and promotes the establishment of TDD relay services where needed.

### **Missouri Assistive Technology Advisory Council**

The Missouri Assistive Technology Advisory Council was established in 1993. The mission of Missouri Assistive Technology is to increase access to assistive technology for Missourians with all types of disabilities, of all ages.

The council is charged to serve as an advocate for policies, regulations and programs to establish a consumer-responsive, comprehensive, assistive technology service delivery system. The council meets at least four times a year, reports annually to the governor and the General Assembly on council activities to increase access to assistive technology, and provides programmatic direction for all activities and services.

### **Missouri Charter Public School Commission**

The Missouri Charter Public School Commission was established by state statute in 2012 with the authority to sponsor high-quality charter schools throughout the State of Missouri.

The commission shall consist of nine members and shall collectively possess strong experience and expertise in governance, management and finance, school leadership, assessment, curriculum and instruction and education law. All members of the commission shall have demonstrated understanding of and commitment to charter schooling as a strategy for strengthening public education.



# Department of Health and Senior Services

PO Box 570, Jefferson City 65102

Telephone: (573) 751-6400

[www.health.mo.gov](http://www.health.mo.gov)

Email: [info@health.mo.gov](mailto:info@health.mo.gov)

The Department of Health and Senior Services was created by the passage of House Bill 603 in May 2001. The bill transferred the roles and responsibilities of the Division of Aging in the Department of Social Services to the Department of Health, creating the Department of Health and Senior Services (DHSS). The department's mission is to promote, protect and partner for better health for all Missourians. This is accomplished through disease prevention, control and surveillance activities; regulation and licensure of health and child care facilities; and programs designed to create safeguards and health resources for seniors and the state's vulnerable populations. The department strives to provide all Missourians with information and tools to improve their own health and well-being and the health of their communities.

## State Board of Health and Senior Services

The Department of Health and Senior Services protects and promotes quality of life and health for all Missourians by partnering with other agencies and organizations, developing and implementing programs and systems that provide: information and education, effective regulation and oversight, quality services and surveillance of diseases and conditions. The State Board of Health and Senior Services advise the department director in planning for departmental activities and acts in an advisory capacity regarding rules promulgated by the Department of Health and Senior Services. Board members are appointed by the governor. The director of the department, appointed by the governor with the advice and consent of the Senate, is the chief liaison officer of the department for joint efforts with other governmental agencies and with private organizations that conduct or sponsor programs that relate to public health in Missouri.

## Office of the Director

The governor, with the advice and consent of the Senate, appoints the director of the Department of Health and Senior Services. The department director is responsible for the management of the department and the administration of its programs and services. The department deputy director assists the director and acts in his or her absence. Under the director, the department is organized into four divisions: Administration; Community and Public Health; Licensure and Regulation and Senior and Disability Services. The offices of General Counsel, Governmental Policy and Legislation, and Public Information also report to the director. In addition, the director's office oversees the Office of Minority Health, the Office of Dental Health and the State Public Health Laboratory.

## Office of General Counsel (OGC)

The office provides legal counsel to all departmental divisions, programs and offices. The office represents the department in regulatory and licensure cases before departmental hearing officers, the Administrative Hearing Commission and circuit courts. It pursues guardianships for eligible adults and represents the department in Employee Disqualification List appeals. It provides legal assistance in the promulgation of regulations. The office assists the department in complying with the Health Insurance Portability and Accountability Act (HIPAA). The Employee Disqualification List Unit is also maintained within the Office of General Counsel.

## Office of Governmental Policy and Legislation

This office coordinates the development, review and tracking of legislation related to matters involving the department. The legislative liaison serves as the department's point of contact for elected officials, other state agencies and constituent groups.

DHSS' administrative policies and coordinates and conducts professional development opportunities for DHSS staff.

## Office of Public Information (OPI)

The Office of Public Information coordinates all public information released by the department, including media contacts and information, in response to inquiries from other agencies and the public. OPI staff design department publications, including newsletters, brochures and pamphlets, for programs and divisions within the department. This office also oversees the depart-





RANDALL W. WILLIAMS, MD,  
FACOG  
Director



BILL WHITMAR  
Director, Missouri State Public  
Health Laboratory



ALEX TUTTLE  
Governmental Policy and  
Legislation



RICHARD MOORE  
General Counsel

ment's website and maintains the department's social media presence.

### Office of Minority Health

The Office of Minority Health seeks to increase health equity for minorities through monitoring departmental policies and programs, providing technical assistance and support for culturally sensitive health education initiatives. The office also works collaboratively with community-based organizations and leaders to identify and implement specialized strategies that address the health needs of minority populations in Missouri.



LISA COX  
Communications Director



DEBORAH MEBRUE  
Executive Assistant to Director

### Office of Dental Health

The Office of Dental Health provides a broad range of core public health activities, including surveillance, education and support for the provision and promotion of preventive services to improve the oral health of Missourians. The initiatives under this program include the Preventive Services Program, which provides oral health surveillance, education and preventive services to children in Missouri under the age of 18; Teledentistry Programs which bring dental services to Missourians who may not have access to those services; WIC Varnish Program which allows Local Public Health Agencies to offer fluoride varnish to children at high-risk for dental decay; and numerous education programs on topics such as dental sealants, teledentistry, water fluoridation and the importance of proper dental care.

### Missouri State Public Health Laboratory

The **Missouri State Public Health Laboratory** provides a wide range of diagnostic and analytical services for individuals, health care providers and local public health authorities. These services include quality-assurance measures for laborato-

ry functions and laboratory testing for infectious diseases, genetic disorders and environmental health concerns, both in support of public health programs and as a reference laboratory performing unique or specialized procedures.

The laboratory provides specimen courier service, scientific expertise, biosafety training and consultation and managerial leadership in meeting the rapidly changing challenges in the clinical and environmental laboratory disciplines and in the development of public health policy.

About 7 million analyses are performed in the State Public Health Laboratory. Approximately 300,000 test kits are assembled and distributed each year for specimens from hospitals and private laboratories, as well as city, county and district health offices.

The State Public Health Laboratory also functions as an emergency response laboratory for biological and chemical events, as well as serving as the main reference laboratory for clinical laboratories in the state by confirming results or completing organism identification.

### Division of Administration

The **Division of Administration** provides fiscal, administrative and general services support

to all department units. Services include budgeting, accounting, expenditure control, procurement, grants/contract administration, legislative review and general office support.

Within the division, the Office of Human Resources ensures the department's compliance with state personnel law and serves as a liaison with the state Office of Administration's Division of Personnel. Staff administer personnel functions of employment, promotion, compensation (including payroll preparation), discipline, termination, personnel records maintenance and related personnel activities. The office also provides assistance to managers and supervisors in those areas. The OHR investigates and monitors complaints and grievances, maintains DHSS' administrative policies and coordinates and conducts professional development opportunities for DHSS staff.

## Division of Community and Public Health

The **Division of Community and Public Health** coordinates public health resources to protect and promote the public's health and prevent diseases. The programs in this division provide a broad range of services to Missourians of all ages, incomes, races and ethnicities. These programs are in turn supported by the division on specific issues including epidemiology and local public health systems.

The **Emergency Response Center** serves as the coordination point for all department responses to emergencies. It operates at a non-threat level and can quickly be activated as a command and control center in an emergency. It monitors the public health and allied systems' day-to-day emergency preparedness and also serves as part of the Health Alert Network to rapidly receive and disperse communications among public health and health care partners at the local, regional, state and federal levels, and to assign and track follow-up activities. The hotline, (800) 392-0272, is the primary contact point for the general public and emergency response partners.

The **Center for Local Public Health Services** (CLPHS) works to strengthen Missouri's public health system composed of the state department and 115 local public health agencies. The CLPHS is responsible for managing 333 contracts that support local public health efforts including Aid to Local Public Health, Maternal Child Health improvement services and Child Care Health Consultation. Technical assistance is provided by the CLPHS to the Council for Public Health Nursing, Heartland Learning Management System and numerous agencies applying for public health grants. The CLPHS staff provides leadership, training and technical assistance to local



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public health agencies, communities and other health-related key stakeholders regarding the development of processes that improve community-based public health systems.

The **Missouri Hemp Extract Registration Program** issues Missouri Hemp Extract Registration cards that allow Missourians with intractable epilepsy to lawfully possess and use Cannabidiol (CBD) oil for treatment of the epilepsy. Applicants must submit appropriate application forms and identification, along with a form completed by a neurologist licensed in the state of Missouri certifying the medical condition of intractable epilepsy and use of the CBD oil. Registration cards are valid for one year and allow the individual to obtain CBD oil through an entity licensed by the Missouri Department of Agriculture.

The **Office of Financial and Budget Services** (OFABS) provides leadership and oversight of fiscal management systems for the division. It serves as the primary contact for the division's programs and operations on fiscal issues. The office provides leadership in the development of the division's budget and assures that fiscal resources contribute positively to the achievement of the division's strategic goals. In addition, the office provides training and technical assistance

to programs in all aspects of fiscal management, including budget, grant preparation and management, expenditure tracking, contracts, contract monitoring and purchasing and procurement.

The **State Registrar** ensures the state's system of vital statistics including the registration, collection, preservation, amendment and certification of vital records. Records include certificates or reports of birth, death, marriage, dissolution of marriage and the data derived from each record. The Registrar promotes the uniformity of vital statistics policies and procedures coupled with prescribing, furnishing and distributing forms necessary to ensure record and data collection.

The **Office of Rural Health and Primary Care** (ORHPC) is composed of the State Office of Rural Health (SORH) and the Primary Care Office (PCO).

The **State Office of Rural Health** provides leadership in the development of rural health initiatives; a central resource for information and education related to rural health; and coordination for rural health initiatives to support, strengthen and improve rural health care. This includes the Medicare Rural Hospital Flexibility Program, which provides quality and financial support to Critical Access Hospitals as well as the Small Rural Hospital Improvement Program, which provides financial and technical assistance to small rural hospitals.

The **Primary Care Office** works to ensure access to and the availability of primary health care services for all of Missouri's populations. This includes the Health Professional Loan Repayment Program, which provides financial incentives for primary care physicians and general practice dentists, the Primary Care Resource Initiative for Missouri (PRIMO) Student Loan Program and the Professional and Practical Nursing Student Loan and Loan Repayment programs.

The **Section for Women's Health** promotes:

**WISEWOMAN Program:** provides services for low-income, underinsured women age 40 and older who are clients of the Show Me Healthy Women Program. Services include health screenings for heart disease risk factors, such as high cholesterol, high blood pressure, obesity and diabetes. In addition, WISEWOMAN risk counseling and lifestyle education helps women eat healthier, be more physically active and quit smoking to reduce their risk for heart disease.

**Show Me Healthy Women (SMHW):** provides free breast and cervical cancer screening and diagnostic services to low-income, uninsured or underinsured women aged 35 years and older to reduce the mortality rate of breast and cervical cancer in Missouri women. The

program is funded by the Centers for Disease Control and Prevention, general revenue and donations. Most women diagnosed with breast or cervical cancer through the program are eligible for free treatment under the Breast and Cervical Cancer Treatment Act (Medicaid).

**Office on Women's Health:** provides consultation, education, and resources for women, communities, health professionals, local health departments, state agencies, and others to improve the health of women. The Missouri Women's Health Council informs and advises the department regarding women's health risks, needs and concerns and recommends potential strategies, programs, and legislative changes to improve the health and well-being of all women in Missouri.

#### **Extended Women's Health Services**

**Program:** covers family planning-related services, pregnancy testing, sexually transmitted disease testing and treatment (including pap tests and pelvic exams), and follow-up services covered by MO Health-Net for uninsured women who are 18–55 years of age with a Modified Adjusted Gross Income for the household size that does not exceed 201% of the Federal Poverty Level (FPL).

#### **Sexual Violence Prevention Program:**

focuses on preventing sexual violence perpetration and victimization by using a public health approach to decrease sexual violence risk factors and increase sexual violence protective factors. Contractors implement and evaluate evidence-based sexual violence prevention strategies such as Green Dot Violence Prevention Strategy (colleges and middle schools) and Shifting Boundaries (middle schools). Additionally, work is focused on strengthening economic supports for women and families and establishing and revising sexual harassment and violence prevention policies and procedures in the workplace.

**Perinatal Hepatitis B Program:** provides services in which pregnant women with the virus are followed through delivery to prevent transmission of the disease to their newborns.

#### **Pregnancy-Associated Mortality Review**

**(PAMR):** reviews all maternal deaths that occur during pregnancy or within one year of pregnancy to improve surveillance and analysis of pregnancy-related deaths in Missouri. This program examines the medical and non-medical circumstances of these deaths to identify gaps in services and systems that should be improved to prevent future deaths. The PAMR can also identify strengths in the systems of care that should be supported or expanded.

**Title V MCH Services Block Grant:** Missouri receives Title V Maternal and Child Health (MCH) Block Grant funding from the MCH Bureau of the U.S. Health Resources and Services Administration for improving the health of women (particularly mothers) and children. The most recent five-year statewide needs assessment led to the identification of eight national and five state maternal child health priority needs, and Title V resources are allocated to meet these MCH challenges/needs through state/local partnerships and collaboration. Title V grant funding is distributed among a number of programs and initiatives at the local, regional and state levels to address the preventive and primary health services needs of women of childbearing age, infants, children and adolescents, including children and youth with special health care needs, and their families.

The **Section for Healthy Families and Youth** promotes optimal health by providing leadership to both the public and private sectors in assessing health care needs of families and communities and ensuring the health system responds appropriately. The section is composed of the following:

**Early Childhood Comprehensive System:** improves early childhood outcomes by providing opportunities for implementation of the Missouri Early Childhood Strategic Plan for Missouri's children and their families. The state Early Childhood Strategic Plan is organized around five critical components for helping young children be healthy and ready to learn at school entry. The five components are: health, mental health and social-emotional development, early childhood programs, parenting education and family support. Within the focus of each of the five critical components are the outcomes and strategies for supporting Missouri's young children. ECCS activities include local infrastructure development, family leadership activities and a partnership with the Coordinating Board for Early Childhood to inform the board about policymaking activities.

**Bureau of Genetics and Healthy Childhood:** utilizes multiple programs that promote and protect the health and safety of individuals and families based on their unique conditions, needs and situations. This is achieved by implementing prevention and intervention strategies to optimize an individual's health and environment from pre-pregnancy through adulthood. Related activities of the bureau encompass public and professional education, screening and follow-up services, surveillance, needs assessment and resource identification and/or development. The bureau accomplishes its mission in collaboration with families, health care providers and other community, state and national partners.



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**Genetics Services Program:** expands existing programs and develops new ones, to reduce the morbidity and mortality associated with genetic disorders. Information is provided to the public and medical professionals regarding genetic disorders and the availability of genetic services in Missouri. A referral network is maintained for individuals in need of diagnostic services, treatment, counseling and other genetic-related services.

**Adult Genetics Program:** provides limited assistance with health care costs for Missouri adults (21 years of age and older) with cystic fibrosis, hemophilia and sickle cell disease. The program provides applicants who meet financial and medical guidelines with limited financial assistance for inpatient and outpatient services, medication and blood factor products, emergency care and home equipment. Service coordination is provided for those who meet the medical eligibility requirements.

**Metabolic Formula Distribution Program:** provides prescribed dietary formulas to individuals with covered metabolic disorders such as phenylketonuria and maple syrup urine disease. Use of the dietary formula combined with a medically supervised diet eliminates or reduces the adverse consequences of the disorders.

**Sickle Cell Anemia Program:** provides information to the public and health professionals about sickle cell disease and sickle cell traits and promotes and provides screening, testing, referral, education, counseling, follow-up and outreach services for individuals and families with sickle cell conditions.

**Newborn Health Program:** promotes healthy birth outcomes and healthy infants by increasing awareness of recommended best practices through educational activities and materials, including text4baby. Messages and activities promote the importance of preconception care; early entry into prenatal care;

use of folic acid to prevent birth defects; avoidance of smoking, alcohol and other drugs; promotion of breast-feeding; safe infant sleep practices and other healthy behaviors.

**Newborn Blood Spot Screening Program:** provides early identification and follow-up of galactosemia, congenital hypothyroidism, congenital adrenal hyperplasia, hemoglobinopathies, organic acid disorders, fatty acid oxidation disorders, amino acid disorders (including phenylketonuria), cystic fibrosis, biotinidase deficiency, severe combined immunodeficiency, spinal muscular atrophy and lysosomal storage disorders. Newborn screening can indicate the presence of disease in affected yet asymptomatic infants. Infants found to be positive are referred to a system of health care for confirmation of diagnosis and management.

**Newborn Hearing Screening Program:** develops, promotes and supports systems to ensure all babies born in Missouri receive hearing screenings, audiologic evaluations and early intervention, as appropriate. The hearing screening program is dedicated to providing unbiased support to families of children who are deaf or hard of hearing.

**Folic Acid Program:** endeavors to increase the number of Missourians who are aware of the importance of folic acid intake in helping to prevent certain birth defects, diseases and health conditions.

**Building Blocks Home Visiting Program:** is a prenatal and early childhood nurse home-visiting program utilizing the evidenced-based Nurse Family Partnership® home visiting model. Building Blocks services are voluntary, begin prenatally for first-time mothers prior to the 28th week of pregnancy and continue through the first two years of the child's life. Building Blocks applicants must meet financial eligibility guidelines that are at or below 185% of the U.S. Department of Health and Human Services' Poverty Income Guidelines. Nurses make home visits to work with the women and their families during pregnancy and the first two years of the child's life to improve pregnancy outcomes, child health and development and family economic self-sufficiency.

**Healthy Families Missouri Home Visiting (HFMoHV) Program:** is a prenatal and early childhood home visiting program utilizing the Healthy Families of America® evidence-based home visiting model. HFMoHV services are voluntary, begin prenatally or within 60 days of the birth of a baby, and continue for 3 to 5 years after the birth of the baby. HFMoHV applicants must meet financial eligibility guidelines that are at or below 185% of the U.S.

Department of Health and Human Services' Poverty Income Guidelines. The goals of this program are to increase healthy pregnancies and positive birth outcomes, as well as decrease child abuse and neglect through home-based services.

**Maternal, Infant and Early Childhood Home Visiting Program:** is a prenatal and early childhood home visiting program that delivers voluntary, high-quality, evidence-based, early childhood home-visitation services to ensure more children have the opportunity to grow up healthy, safe, ready to learn and able to become productive members of society. The Missouri MIECHV, program utilizes three evidence-based home visiting models. Nurse Family Partnership, Early Head Start— Home Based Option, and Parents as Teachers to serve pregnant women, primary caregivers and children up to kindergarten entry. Home visitors work with families to improve maternal and newborn health; reduce child injuries, child abuse, neglect or maltreatment and emergency department visits; improve school readiness and achievement; reduce prevalence of domestic violence; improve family economic self-sufficiency; and improve coordination and referrals for other community resources and support for families.

**TEL-LINK:** is the department's confidential toll-free telephone line for maternal, child and family health services. The purpose of TEL-LINK is to provide confidential information and referrals to Missourians concerning a wide range of health services. TEL-LINK can connect callers to services for: WIC (women, infants and children), MO HealthNet, pregnancy assistance, home visiting services, prenatal care, substance abuse treatment, immunizations, child care, social services, down syndrome helpline services, First Steps, genetics services, audiology services, parenting, special health care needs, mental health treatment, domestic violence services, non-emergency medical transportation, etc. The toll free telephone number is (800) 835-5465.

**Alcohol, Tobacco and Other Drug Prevention and Awareness Program:** The Alcohol, Tobacco, and Other Drug Prevention and Awareness Program promotes healthy pregnancies and birth outcomes by increasing awareness on the effects of substance use during pregnancy. Community Placement Sites, located statewide, demonstrate the effects of substance use in pregnancy with exposed manikin babies. The program also provides technical assistance for physicians on screening tools and educational material for patients.

**Sexual Assault Forensic Examination – Child Abuse Resource and Education (SAFE-CARE) Program:** provides education and support to medical providers who evaluate alleged victims of child abuse or neglect. SAFE-CARE providers (physicians, nurse practitioners and physician assistants) receive Missouri-based initial training, annual update training and monthly web-based training on the medical evaluation of child maltreatment. Collaboration and mentoring are provided through Missouri's Child Abuse Medical Resource Centers (St. Louis Children's Hospital, Cardinal Glennon Children's Hospital and Children's Mercy Hospital).

**Safe Cribs for Missouri:** provides portable cribs and safe sleep education to low-income families who have no other resources for obtaining a safe crib. Local public health agencies distribute the cribs and provide one-on-one safe sleep education to each family before the crib is taken home. A follow-up education session is conducted four to six weeks later to assess the family's use of safe-sleep practices.

**Bureau of WIC and Nutrition Services:** is a short-term intervention program designed to influence lifetime nutrition and health behavior in a targeted, at-risk population. WIC provides specific nutrition education to pregnant, breast-feeding and postpartum women, as well as infants and children under the age of 5 who are at-risk and meet financial eligibility requirements. WIC serves to meet enhanced dietary needs during periods of crucial physiological development. WIC also administers breast-feeding support programs, such as the Breastfeeding Peer Counseling Program, and initiatives to increase breastfeeding duration rates, such as making breast pumps available to WIC participants returning to work or school. The statewide breastfeeding coordinator also promotes initiatives to increase breastfeeding initiation and duration rates among the general public through Missouri Breastfeeding Month activities in August and the Missouri "Show-Me 5" Hospital initiative.

**Bureau of Community Food and Nutrition Assistance Programs:** provides meal reimbursement to eligible organizations that serve nutritious meals to infants, children and youth, and provides food packages for low-income elderly persons.

**Child and Adult Care Food Program:** is a federal program funded through the United States Department of Agriculture to provide reimbursement for nutritious meals and improve the nutrient intake of participants in licensed childcare centers, group homes, family child care homes, adult day care centers, emergency homeless shelters and after-school programs.

**Summer Food Service Program:** serves to improve the nutrient intake of vulnerable children when school is not in session, which reduces the risk for health problems, enhances children's learning capabilities and helps them succeed in school. The program also improves the quality of the summer programs offered in low-income areas statewide and provides summer employment opportunities in local communities.

**Commodity Supplemental Food Program:** works to improve the nutrient intake of low-income elderly adults by providing commodity food packages specially formulated to provide additional sources of iron, calcium, protein and vitamins A and C.

The **Section for Community Health Services and Initiatives (CHSI)** is engaged in activities to reduce risk factors for the prevention and control of chronic diseases. The section is composed of the following:

**Bureau of Community Health and Wellness (CHW):** focuses on promotion and delivery of primary prevention strategies to support optimum health across a citizen's lifespan and prevention of chronic conditions through interventions to reduce tobacco use and obesity and prevent injuries.

**Building Communities for Better Health Program:** works to reduce the primary risk factors for chronic diseases—tobacco use and exposure to secondhand smoke, as well as physical inactivity and unhealthy eating. Contracts are established with 18 local public health departments across the state. Emphasis is placed on making environmental, policy and system changes to support healthy behaviors for schools, worksites and communities.

**Comprehensive Tobacco Control Program:** works to prevent youth from tobacco use initiation, promote quitting among youth and adults, eliminate exposure to secondhand smoke and reduce the impact on populations disproportionately affected by tobacco. The program collaborates with youth advocacy groups, community-based coalitions, volunteer organizations and partners to educate the public about the health effects of tobacco use and exposure to secondhand smoke. The program advocates for policies prohibiting tobacco use on school property and eliminating exposure to secondhand smoke in public places. To increase quitting among tobacco users, the Missouri Tobacco Quitline (1-800-QUIT-NOW) provides free cessation counseling services and referrals for local assistance.

**Team Nutrition Program:** activities are designed to reduce rates of overweight children and create healthier school and child care

nutrition and physical activity environments. Activities include farm to preschool and working with child care facilities to provide environments that support physical activity and healthy eating habits.

**Adolescent Health Program:** addresses various adolescent, teen and young adult issues of Missourians age 10 to 24 years old. The program provides consultation, education, technical assistance and resources for health professionals, school personnel, parents, adolescents and state and community organizations. The Council for Adolescent and School Health assists the department in promoting a multi-level approach to achieve healthy adolescent development. The Adolescent Health Program also administers teen pregnancy prevention programming to high-risk youth, ages 10–17. The main goals of the program are to reduce teen pregnancy, decrease the rate of sexually transmitted disease, foster parent/youth communication and increase the percentage of high school graduates.

**School Health Program:** is a statewide program to support workforce development for school nurses and others working with students in the school setting. Emphasis is placed on students with chronic health conditions and/or special health care needs. The program develops and disseminates guidelines for school nurses, school administrators, and parents based upon evidence-based practices. The SHS Program surveys schools to identify trends, anticipate needs, and develop guidelines, workshops, and trainings. The program, working closely with the Department of Elementary and Secondary Education, also provides technical support and consultation services.

**Injury and Violence Prevention (IVP) Program:** provides targeted unintentional injury prevention services to children zero to 19 years old through nine local Safe Kids coalitions. The IVP Program, through the local Safe Kids coalitions, provides safety education on child passenger safety, bicycle safety, fire safety, crib safety, water safety, poisoning and other prevention activities based on community needs. The Missouri Injury and Violence Prevention Advisory Committee (MIVPAC) provides advice, expertise and guidance to the IVP Program. The committee also identifies and mobilizes the state, regional and community resources and networks needed to support and implement state injury prevention initiatives.

**Nutrition and Physical Activity Initiative:** works to increase access to healthy food and safe places to be physically active in order to prevent obesity and other chronic diseases.

Program goals are reached through policy systems and environmental changes. The program collaborates with other stakeholders to advocate for statewide policy changes, provide training and technical assistance to local communities and provide support for local initiatives. Major initiatives include Missouri Livable Streets, food service guidelines, Missouri Move Smart Child Care and worksite wellness, including support for nursing mothers in the workplace.

**Bureau of Cancer and Chronic Disease Control (CCDC):** administers services and programs to assist individuals who have a non-communicable, chronic disease or disability, and promotes recognition of signs and symptoms, screenings and other early intervention strategies (including Chronic Disease Self-Management programs) to lessen the impact of the disease and disability.

**Comprehensive Cancer Control Program:** partners with individuals, professionals and cancer survivors who share expertise, resources and ideas to develop a statewide cancer plan. The program and its partners support healthy lifestyles, recommend cancer screenings, educate people about cancer symptoms, increase access to quality cancer care and enhance cancer survivors' quality of life.

**Arthritis and Osteoporosis Program:** promotes optimal health and quality of life for all Missourians affected by arthritis, osteoporosis, lupus, rheumatic diseases and related musculoskeletal conditions.

**Asthma Prevention and Control Program:** works to improve the capacity of Missouri's public health system to define and reduce the burden of asthma. Program services include linking existing resources and partners, maintaining comprehensive surveillance and evaluation and providing technical assistance for local control efforts.

**Missouri Actions to Prevent Chronic Disease Control Risk Factors (MAP):** addresses the ABC's of heart disease and stroke prevention, with the main focus on preventing and controlling high blood pressure and reducing sodium intake. The ABCs include: Aspirin, (increase low-dose aspirin therapy according to recognized guidelines); Blood pressure, (prevent and control high blood pressure, reduce sodium intake); Cholesterol (prevent and control high blood cholesterol) and Smoking, (increase the number of smokers counseled to quit and increase availability of no or low-cost cessation products. Also addresses diabetes prevention and diabetes complications by influencing change at the policy, environmental, health systems and community level.

**Organ Donor Program:** works to maintain a statewide, confidential registry of potential organ and tissue donors that is available to procurement agencies and individual registrants 24/7. The program works with state and national partners to develop and implement initiatives to increase awareness about the benefits of donation and how to enroll in the registry. An advisory committee makes recommendations related to priorities, development and implementation of program activities, registry management and strategic planning. The program works with the Department of Revenue to aid program reach and registry operations.

**Bureau of Special Health Care Needs (SHCN):** provides statewide health care support services, including service coordination, for children and adults with disabilities, chronic illness and birth defects. State and federal funding supports SHCN services. To be eligible for SHCN services, individuals must be a Missouri resident, have a special health care need and meet medical and financial eligibility when required. There is no application fee for these services. Service coordination, an essential service for people with complex conditions and needs, is provided to all bureau program participants, regardless of financial status.

**Adult Brain Injury (ABI) Program:** assists Missouri residents statewide, ages 21 to 65, who are living with a traumatic brain injury (TBI). Through service coordination, the program links individuals to resources that enable each person to obtain goals of independent living, community participation and employment. Individuals who meet financial eligibility requirements may also receive community-based rehabilitation services to help achieve identified goals. Rehabilitation services include counseling, vocational training, employment support and home and community-based support training.

**Children and Youth with Special Health Care Needs (CYSHCN) Program:** provides assistance statewide for individuals from birth to age 21 who have, or are at increased risk for a medical condition that may hinder their normal physical growth and development, and who require more medical services than children and youth generally. The program focuses on early identification and service coordination for individuals who meet medical eligibility guidelines. The CYSHCN Program provides limited funding for medically necessary diagnostic and treatment services for individuals whose families also meet financial eligibility guidelines.

**Family Partnership Initiative:** strives to enhance the lives of individuals and families

impacted by special health care needs, providing resources and information to empower families to live a good life. The Family Partnership hosts events to benefit families through development of leadership skills, networking among peers and staying current with trends and issues. Special Health Care Needs employs Family Partners, who are parents of individuals with special health care needs and are well equipped to assist in exploring options and solutions for the unique needs of individuals with complex medical conditions.

**Healthy Children and Youth (HCY) Program:** provides home- and community-based services for children under the age of 21 who are enrolled in MO HealthNet (Medicaid). Public health nurses provide service coordination and authorization for medically necessary in-home services. Service coordination includes assessment through home visits and links to services and resources that enable participants to remain safely in their homes with their families. Authorized services may include in-home personal care, nursing care and skilled nursing visits.

**Medically Fragile Adult Waiver (MFAW) Program:** provides home- and community-based services for individuals with serious and complex medical needs who have reached the age of 21 and are no longer eligible for home care services available through the Healthy Children and Youth Program in Missouri. This waiver is designed to provide a cost-effective alternative to placement in an intermediate care facility for individuals with intellectual disabilities (ICF/IID). Public health nurses provide service coordination and authorization for medically necessary services. Service coordination includes assessment through home visits and links to services and resources that enable participants to remain safely in their homes with their families. Authorized services may include personal care, nursing care, registered nurse visits and specialized medical supplies.

The **Section of Epidemiology for Public Health Practice** serves as the scientific authority on issues related to the control and prevention of diseases and health risk behaviors in the state of Missouri. It houses the resources necessary to operate and maintain major public health information systems, the state's vital records and statistics, community health information as well as medical and public health epidemiology resources needed to prevent, intervene and control diseases and conditions impacting the health of Missourians. The section is composed of the following:

**Office of Epidemiology:** uses science to guide and develop public health practices; monitors



health status and health risk behaviors through effective use of public health surveillance systems; promotes evidence-based public health interventions; and provides epidemiologic consultation for maternal and child health communicable disease/environmental health, and chronic disease and nutritional health initiatives. In addition, Office of Epidemiology (vital statistics team) analyzes and distributes vital statistics and related information to promote the understanding of health problems and needs in Missouri, and spotlights improvements and progress in the general health status of Missourians. The office also responsible for quality control of the statistical information on vital records (i.e. births, deaths, fetal deaths, marriages, dissolution of marriages) and induced terminations of pregnancy. The office is also responsible for compliance with the National Center for Health Statistics, Vital Statistics Cooperative Agreement; analyzes data on vital events and other health status measures; publishes monthly, annual and periodic special statistics; develops and updates various linked data systems used for public health surveillance and evaluation of public health programs; prepares vital statistics and maternal and child health indicator data for the Web-based Community Data Profiles and the Missouri Information for Community Assessment data query system.

**Information Support Unit:** is responsible for communication of health information to support public health activities and initiatives. The staff serves as an integral part of preventive health care programs, such as the smoking cessation campaign, cancer detection programs, treatment and management of obesity programs, genetics and healthy childhood and child nutrition assistance and education services.

**Bureau of Vital Records:** maintains the central registry of births, deaths, fetal deaths (after 20 weeks gestation, but before birth) reports of marriages and dissolutions of marriages and Putative Father Registry for the state of Missouri. The registry of births and deaths extends back to 1910, while the registry of marriages and dissolution of marriages extends back to 1948. The bureau also corrects vital records as authorized by law; files and issues certified copies of births, deaths and fetal reports; issues statements relating to marriages and dissolution of marriages; and prepares new certificates for adoptions and legitimations.

**Bureau of Health Care Analysis and Data Dissemination:** collects, analyzes and distributes health-related information that promotes the understanding of health problems and needs in Missouri. Data generated by the bureau aid and guide the planning, development and evaluation of programs and services of the department, as well as the health-related activities of other agen-

cies, institutions and organizations. The bureau manages and maintains hospital, emergency room and outpatient data through the Patient Abstract System (PAS) and also collects and reports data on health-care associated infections. The bureau provides data analysis and statistical support to health programs and local public health agencies; prepares, edits and publishes other statistical reports for the department; disseminates health data via the Internet and other media; and provides health data and statistics as requested by researchers, public health professionals, legislators, media, educators and the public. The bureau is responsible for maintaining and enhancing Internet-based data and statistical resources such as the Missouri Public Health Information Management System (MOPHIMS), which includes the Community Data Profiles and the Missouri Information for Community Assessment (MICA) tools.

The **Section for Environmental Public Health** is involved in ensuring environmental hazards that pose unnecessary health risks to the public are identified and appropriate steps are taken to protect the public's health. The section provides services and activities that include food safety, food recalls, general safety and sanitation inspections, evaluation of health risks due to exposure to hazardous substances and guidance involving environmentally related health hazards. The section contributes to the Department of Health and Senior Services' emergency response to public health emergencies and natural disasters, including chemical and radiological terrorism. The section is composed of the following:

**Bureau of Environmental Health Services:** protects the health of all Missourians and visitors to the state by ensuring healthy environments. There are four unique environmental sanitation programs in the bureau: the Food Safety Program, the Environmental Child Care Program, the Lodging Program and the On-site Wastewater Treatment System Program.

**Food Safety Program:** is responsible for oversight of all retail food establishments (including restaurants, school food service, temporary food events and grocery and convenience stores), frozen desserts and food processing/storage facilities throughout the state. There are approximately 28,000 retail food establishments, 2,150 frozen dessert facilities and 1,552 food processing/storage facilities statewide. The program minimizes the potential risk of foodborne illness and injury and provides food safety training to both industry and regulatory personnel. The program responds to complaints and emergencies involving regulated products.

**Lodging Program:** licenses approximately 1,600 lodging establishments (hotels, motels, bed and breakfasts and resorts) statewide.

The program issues licenses after determining compliance with applicable rules and regulations, provides training to local public health agencies and responds to complaints and emergencies involving lodging establishments.

**Environmental Child Care Program:** serves approximately 180,000 children statewide. The program oversees annual sanitation inspections of more than 4,200 regulated child care providers to ensure sanitary and safe practices are utilized when caring for children and provides training to local public health agencies. In addition, the program responds to complaints and emergencies regarding environmental childcare issues.

**On-site Wastewater Treatment System Program:** establishes sanitation standards and ensures the applicable onsite systems are in compliance with these standards. In addition, the program trains and provides licensure for approximately 1,970 professionals who install, inspect and repair on-site systems in accordance with sanitation standards set forth by law. The program assists the public and local public health agencies with questions and concerns, and responds to emergency situations.

**Bureau of Environmental Epidemiology:** is involved in the investigation and prevention of diseases related to the environment. The bureau's efforts focus on diseases associated with exposure to chemical and physical agents in our environment. Services include:

- Performing health assessments and quantitative risk assessments of hazardous waste sites.
- Providing public health consultation and toxicological consultation for chemicals and radiological exposures.
- Responds to radiological emergencies and releases statewide.
- Conducts radiological safety inspections of radiological shipments traversing the state.
- Implementing the state Childhood Lead Poisoning Prevention Program.
- Providing consultation, technical assistance and responding to issues affecting private water supplies.
- Providing professional and public information on radon and other indoor air-quality issues.
- Providing technical assistance to local public health agencies and communities on environmental public health issues.
- Regulating and licensing professionals who remove lead hazards from buildings and

providing accreditation training to providers.

- Conducting environmental investigations and assessments.

The **Section for Disease Prevention** is the principal section involved in the investigation of the cause, origin, and method of transmission of communicable (or infectious) diseases including education and awareness efforts to increase immunizations rates for vaccine-preventable conditions. The section is integral to the Department of Health and Senior Services' response to public health emergencies, natural and biological disasters and terrorism. The section ensures rapid detection and response through a comprehensive surveillance system operated by public health staff who are prepared through expertise and training to detect diseases/conditions that may indicate an emergency/bioterrorism event. The section also maintains primary responsibility for the Department's opioid crisis response and prevention activities and works closely with other units to ensure that activities are well-coordinated and based on available surveillance data. The section is composed of the following five bureaus:

**Bureau of Communicable Disease Control and Prevention:** provides prevention, and intervention programs related to 91 reportable communicable (or infectious) diseases and conditions of public health significance in Missouri. Many of these diseases are emerging or reemerging diseases (such as Multi-drug Resistant Tuberculosis, Measles, Hepatitis A and Novel Influenza).

- Conducting epidemiological studies to investigate the cause, origin and method of transmission of communicable diseases in order to identify and implement appropriate disease control and preventive measures, such as contact identification, testing, treatment and source identification.
- Consulting with local public health agencies, government at all levels, community organizations, hospitals, health care providers, private businesses, the media, and others regarding diagnosis and control measures for reportable communicable diseases, and providing public health education as requested.
- Providing training and technical assistance/consultation to local health officials on disease investigations, control activities, and analysis/interpretation of data to prevent communicable diseases in their communities, and rapidly responding to outbreaks.
- Providing community planning and rapid epidemiologic response for emergencies, such as bioterrorism and pandemic influenza, and natural disasters, such as flooding, tornados and earthquakes.

- Providing the treatment and case management of tuberculosis (TB) disease or infection, as well as tuberculin skin testing materials for use in extended contact investigations and assisting local public health agencies with TB case-management efforts.
- Collaborating with other programs within the Missouri Department of Health and Senior Services, other state and federal agencies, and community-based organizations in emergency event planning and response.

**Bureau of HIV, STD and Hepatitis:** provides comprehensive prevention, intervention and care programs targeting HIV/AIDS, syphilis, gonorrhea, chlamydia, hepatitis B and hepatitis C. Services include:

- Providing guidelines, recommendations, training and technical assistance or consultation to practicing physicians, local public health agencies and community-based providers on HIV disease, certain STDs and hepatitis B and C; coordination of disease outbreak investigations; disease investigation control activities and analysis of data.
- Providing HIV counseling, testing and referral.
- Providing HIV/STD/hepatitis outreach, health education and risk-reduction programs statewide.
- Collaborating with community members, community-based organizations and other stakeholders throughout the state who serve on the HIV/STD Prevention Community Planning Group and various other advisory bodies.
- Collaborating with local, state and federal agencies as well as community-based organizations to ensure comprehensive health care and supportive services to individuals living with HIV/AIDS through a statewide case management system.
- Administering the AIDS Drug Assistance Program, Ryan White Title II, Housing Opportunities for People With AIDS and Medicaid AIDS Waiver services to eligible low-income Missourians living with HIV who have no other access to health care and support services.

**Bureau of Reportable Disease Informatics:** provides surveillance programs for more than 150 reportable diseases in Missouri. Services include:

- Identifying communicable disease surveillance data needs, designing data collection processes/systems, developing and maintaining data systems and datasets, analyzing and interpreting data at

regular intervals to track trends and providing regular reports on these analyses to support targeted interventions.

- Identifying opportunities for data quality improvement and areas to coordinate and integrate informatics-related services to provide more reliable, effective and efficient services.
- Supporting programs performance, operations, grants management and policy and procedure development by providing data-driven health information to department leadership.
- Maintaining a statewide surveillance system (WebSurv) and analysis of morbidity to identify trends and risk factors.
- Maintaining the Electronic Surveillance System for Early Notification of Community-Based Epidemics (ESSENCE), a statewide syndromic surveillance system that analyzes chief complaints from hospitals, emergency rooms and poison control center data.

**Office of Veterinary Public Health:** Conducts activities related to the prevention and control of zoonotic diseases that might be transmitted from animals native to Missouri, from animals introduced into the state through normal trade and commerce, or by an act of bioterrorism.

- Acts as a liaison with other agencies such as the Missouri Departments of Agriculture and Conservation to maintain current knowledge of diseases occurring in animal populations that could affect humans.
- Conducts specific disease prevention programs, including the Rabies Program, which focus on consultations with medical providers to assess patient risk factors, education of the public, vaccination of animals and other preventive measures.
- Coordinates with the private veterinary community, professional/educational institutions and various local, state and federal agencies to plan for and mitigate the results of natural and man-made contingencies that could result in transmission of animal-related diseases to people.
- Coordinates seasonal surveys conducted by local public health agencies and other organizations to determine the geographic distribution of mosquito populations and prevalence of mosquito-borne pathogens to help protect Missourians against mosquito-borne agents such as Zika virus and West Nile virus.

- Monitors the worldwide occurrence of vector-borne disease agents that could be used in a bioterrorism attack or introduced accidentally into North America and assists the department in developing response plans to address these situations.
- Provides technical consultation to district staff and local public health agencies regarding the epidemiologic investigation of zoonotic, tick- and mosquito-borne diseases in Missouri and monitoring the incidence and trends of these diseases.
- Facilitates local public health agencies' capacity to conduct tick- and mosquito-borne disease prevention activities by providing educational materials and developing locally based outreach strategies.
- Promotes evidence-based guidelines to health care providers on the diagnosis and management of tick- and mosquito-borne diseases.

**Bureau of Immunizations:** The Bureau of Immunizations supports efforts to plan, develop and maintain a public health infrastructure that helps assure high immunization coverage levels and low incidence of vaccine-preventable diseases for all ages throughout the state. Every effort is made to provide children, adolescents and adults with information on all vaccines recommended by the Advisory Committee on Immunization Practices (ACIP).

**Vaccines for Children (VFC) Program:** is a federally funded program that provides vaccines at no cost to children who might not otherwise be vaccinated because of inability to pay. Children who are eligible for VFC vaccines are entitled to receive those vaccines recommended by the ACIP.

**ShowMeVax:** is an immunization registry that offers medical providers an opportunity to track vaccine inventory, input immunization records and verify the immunization status of clients (both through a web application and interfaces with their electronic medical record systems). Schools and child care providers have the ability to review the immunization status of children to verify compliance with state regulation.

**School and Child Care Survey Reporting:** uses data from annual surveys and validation visits to analyze trends in meeting Missouri's school and child care immunization requirements.

**Quality Improvement Program:** uses data from Immunizations Quality Im-

provement Program (IQIP) visits at providers enrolled in Vaccines for Children to offer guidance and technical assistance to assist providers in increasing immunization rates. The program also offers guidance and technical assistance to private providers and clinics in Missouri as well as promotes immunizations through mass-marketing efforts.

**Influenza Program:** actively reaches communities across the state through outreach efforts promoting influenza awareness. The program also reaches out to health care organizations, systems and clinicians to raise awareness of the importance of influenza vaccination among health care workers.

**Section 317 Vaccine:** utilizes Section 317 federal funding to offer selected vaccines at no cost to uninsured or underinsured adults.

## Division of Regulation and Licensure

The **Division of Regulation and Licensure (DRL)** oversees licensure and regulation activities for child care facilities, long-term care facilities and health care facilities. In addition, the division oversees the Certificate of Need Program, the Board of Nursing Home Administrators and the Family Care Safety Registry. The division enforces statutory and regulatory requirements to ensure the safety, health, welfare and rights of children and residents to long-term care and other health care facilities.

The **Family Care Safety Registry** serves as a resource for background screening information maintained by various state agencies. Information accessed by the registry includes Missouri open criminal records, the sex offender registry, the child abuse/neglect registry, the department's employee disqualification list, the mental health employee disqualification registry, child care license revocations and foster parent license denials, revocations and suspensions. In addition to the needs of families selecting an individual for a private employment arrangement, many employers of child care, elder-care and personal-care workers are required to obtain background screening information for staff in order to obtain or maintain licensure or to be in compliance with state laws. The registry maintains a toll-free call center (866) 422-6872, operated from 8 a.m. to 3 p.m., Monday through Friday.

The **Missouri Board of Nursing Home Administrators:** develops and enforces standards for long-term care administrators; formulates appropriate examinations, and; issues, renews, and disciplines licenses. The board investigates complaints; evaluates and approves continuing edu-

education courses to meet license renewal requirements; controls a trainee program for prospective long-term care administrators; and maintains a register of all licensed long-term care administrators including applicants practicing under a temporary emergency license.

**The Certificate of Need Program (CONP):**

The Missouri Health Facilities Review Committee (MHFRC), with the assistance of the CONP staff, carries out its responsibilities as set out in the CON statute to address issues of community need, accessibility, cost containment and other community health services factors. The MHFRC reviews substantial health capital expenditures and expenditures for major medical equipment. The committee is made up of four members from the legislature and five members from the public sector appointed by the governor.

**The Section for Medical Marijuana Regulation:** was established to implement Article XIV of the Missouri Constitution, which was passed by initiative petition on Nov. 6, 2018. The section is organized to ensure safe and secure access to medical marijuana for qualifying Missouri patients through consistent regulation, enforcement and education.

The section receives and reviews applications from patients and their caregivers for approval to access medical marijuana. Where a patient can show he or she has a qualifying medical condition and is otherwise qualified under Missouri law for the medical use of marijuana, the section issues identification cards for the patient and his or her caregivers to authorize the purchase or cultivation of medical marijuana for the patient's use.

The section also licenses and regulates medical marijuana facilities in Missouri for the cultivation, manufacturing, dispensing, testing and transportation of medical marijuana. The section currently licenses up to 60 cultivation facilities, 86 infused product manufacturing facilities, 192 dispensaries, 10 testing facilities and an unlimited number of transportation companies, and is also responsible for ensuring each facility remains in compliance with the section's regulations in all respects.

The section's staff is primarily housed in Jefferson City with additional compliance and enforcement staff spread out across the state.

**The Section for Health Standards and Licensure (HSL):** is responsible for licensing and regulating a wide variety of health care entities, investigating complaints levied against these entities, performing inspection activities for numerous Medicare-certification programs and also ensuring the safe and legal handling and distribution of controlled substances in Missouri. The section consists of six bureaus: Ambulatory Care; Emer-



DEAN LINNEMAN  
Director, Division of Regulation  
and Licensure

gency Medical Services; Home Care and Rehabilitative Standards; Hospital Standards; Narcotics and Dangerous Drugs; Diagnostic Services and the Time Critical Diagnosis Unit.

**Bureau of Ambulatory Care:** administers the state licensing program, federal survey activities and complaint investigations for all Missouri freestanding ambulatory surgical centers, birthing centers, abortion facilities and end-stage renal disease facilities.

**Bureau of Emergency Medical Services:** licenses, inspects and investigates complaints involving Emergency Medical Technicians (Basic, Intermediate and Paramedic) and ground and air ambulance services.

**Bureau of Home Care and Rehabilitative Standards:** conducts on-site surveys and complaint investigations for compliance with state and federal regulations involving home-health agencies, hospices, comprehensive outpatient rehabilitation facilities and outpatient physical therapy providers.

**Time Critical Diagnosis Unit:** The Time Critical Diagnosis System (TCD): The TCD system brings together the 911 response system, ambulance services and hospitals to provide an integrated and coordinated approach to enable a greater number of Missouri citizens to survive trauma, stroke and heart attacks. This is accomplished through the designation of hospitals as trauma, stroke and/or heart attack centers.

**Bureau of Narcotics and Dangerous Drugs:** maintains a registry of the individuals and firms who prescribe, dispense or otherwise conduct activities that involve controlled substances and inspects and investigates firms and individuals who lawfully manufacture, distribute or dispense controlled substances.

**Bureau of Diagnostic Services:** conducts survey and complaint investigation activities related to certification of providers, including

laboratories participating in the CLIA program, mammography providers, medical facilities that utilize ionizing radiation and rural health clinics.

**Bureau of Hospital Standards:** administers the state licensing program, federal survey activities and complaint investigations for all Missouri hospitals.

The **Section for Child Care Regulation (SCCR)** is responsible for ensuring the safety and health of children while in the care of licensed and regulated child care facilities. The section:

- Conducts twice-yearly inspections of family child care homes, group child care homes and child care centers.
- Conducts annual health and safety inspections of license-exempt child care facilities.
- Conducts renewal inspections for licensed child care facilities every two years.
- Investigates complaints of child care regulations and/or statute violations in child care facilities.
- Reviews and approves training for licensed and regulated child care facilities.
- Reviews children's health records for appropriate immunization for communicable vaccine preventable childhood diseases.
- Ensures fire safety requirement for licensed and regulated child care facilities are maintained.
- Ensures sanitation standards for licensed and regulated child care facilities are maintained.

The **Section for Long-Term Care Regulation (SLCR)** is responsible for ensuring the safety, health, welfare and rights of persons residing in long-term care facilities. The section reviews applications and issues licenses to adult day care centers, adult residential care, assisted living, intermediate care and skilled nursing facilities. Unannounced licensure inspections are conducted at least annually in addition to federal certification surveys in facilities certified to participate in the Medicare and/or Medicaid programs to ensure compliance with state and federal regulations. The section also responds to complaints regarding abuse, neglect, misappropriation and failure to comply with rules and regulations within prescribed timeframes. The section also inspects and conducts utilization reviews for intermediate care facilities for individuals with intellectual disabilities.

The Section conducts the Pre-Admission Screening and Resident Review process required by OBRA'87 for any individual with a mental health-related condition who seeks admission to a Medicaid-certified bed and determines those

individuals meet the required level of care. The section maintains certified nurse aide, certified medication technician and the level one medication aide registries in addition to establishing the curriculum of the programs and approving instructors and examiners. The section also reviews and approves plans for proposed new construction and remodeling of existing health care facilities.

## Division of Senior and Disability Services

The **Division of Senior and Disability Services** serves as the state agency charged with protecting seniors and adults with disabilities from abuse, neglect and financial exploitation. Additionally, the division serves as the State Unit on Aging, carrying out the mandates for the state of Missouri regarding programs and services for seniors and adults with disabilities. The division is responsible for oversight and implementation of programs designed to maximize independence as well as health and safety for seniors and adults with disabilities who choose to remain independent in the community by administering state and federally funded home and community-based programs.

The **Long-Term Care Ombudsman Program** advocates for the rights of residents in long-term care facilities. An ombudsman is someone who "speaks on behalf of another." Through the work of regional ombudsman coordinators (who are employees or contractors of the Area Agencies on Aging) and many volunteers, residents and their families receive assistance with questions and are empowered to resolve complaints. The program also provides educational forums and information to the public regarding issues dealing with long-term care facilities.

The **Bureau of Senior Programs** is responsible for statewide implementation of the federal Older Americans Act. For the act, states must designate planning and service areas to develop and implement programs and services for older persons at the local level. Missouri has ten Area Agencies on Aging (AAAs), each responsible for providing services and overseeing programs within specifically defined geographic boundaries. Within the mandates of the act, priority is given to serving older adults with the greatest social and economic need with a focus on serving low-income and minority seniors. Under the direction of the bureau chief, staff:

- Conducts periodic monitoring reviews of the local programs to verify compliance with state and federal guidelines, and to validate program and service effectiveness, and

- Provides training and technical assistance to AAA staff members and their boards as requested, keeping them apprised of new developments in the field of aging and federal and state policies and procedures.
- Each AAA is allowed flexibility in providing the services most needed within its planning and service area. Each AAA:
- Is required to submit an area plan for review and approval in order to receive funding to carry out various provisions of the Older Americans Act at the local level;
- Administers the nutrition program—both congregate and home-delivered meals—and nutrition education activities;
- Provides services to support family caregivers, ombudsman services, information about the prevention of abuse, neglect and exploitation of seniors and issues relating to elder justice; and
- Provides funding for access services, legal services and in-home services. Access services include transportation and Information and Assistance (I&A) and general outreach and advocacy activities. (In-home services include homemaker chore, personal care and respite.)
- AAAs may also provide one or more of the following services: minor home modification, counseling, adult day care, telephone reassurance, friendly visiting, case management and volunteer recruitment.

#### Section for Home and Community Based Services

**Home and Community Based Services (HCBS) Call Center:** The Home and Community Based Services Call Center serves as the statewide, centralized intake point for Medicaid (TXIX) funded in-home services authorized through the Division of Senior Disability Services. Referrals are initially screened at the call center for preliminary eligibility. The number to call to make a referral for Medicaid HCBS Services is (866) 835-3505.

**Bureau of Long Term Services and Supports:** is composed of two units; HCBS Policy and Training Unit and HCBS Systems and Data Reporting Unit. The bureau is responsible for the interpretation, development, implementation and maintenance of Missouri home-and-community-based services and case management policies. Policy interpretation and technical assistance are provided to field staff, management, supervisors, aging network partners and other interested individuals. Policies are developed in compliance with the Medicaid and Division of Senior and Disability Services'



JESSICA BAX  
Director, Division of Senior and  
Disability Services

Code of State Regulations, state and federal statutes, guidelines and rules. Bureau of Home and Community Services: is responsible for the authorization and care plan maintenance for HCBS. Staff conduct assessments in the home to determine eligibility, review care plan change referrals and conduct other activities as needed to manage supports for HCBS clients.

#### Section for Adult Protective Services (APS)

The **Protective Services Unit** responds to all reports of elder abuse, neglect and/or exploitation of non-institutionalized adults to ensure the safety of the eligible adult and to evaluate the validity of the report of abuse, neglect or exploitation. Protective Services staff intervene on behalf of eligible adults believed to be at risk of injury or harm by accessing health and supportive services as well as legal interventions when necessary.

The **Special Investigations Unit** investigates cases of elder abuse/neglect and financial exploitation that may result in referrals to local prosecutors for prosecution. The unit provides assistance to the divisions in the department by conducting training on investigation techniques, consulting for ongoing investigations and assisting to carry out the department's mission.

The **Bureau of APS Intake & Systems** is composed of two units; **Central Registry Unit** and the **APS Systems Unit**. The Central Registry Unit (CRU)/Adult Abuse and Neglect Hotline maintains the statewide toll-free number (800) 392-0210 for reporting alleged abuse, neglect and financial exploitation of persons age 60 and older and adults with disabilities between the ages of 18 and 59. The hotline operates from 7 a.m. to midnight, seven days a week, 365 days a year. Reports of abuse, neglect or exploitation registered at CRU include those of individuals living in a community setting (such as a private residence or apartment), as well as those residing in state-licensed,

long-term care facilities (such as a nursing home or residential care facility). The CRU also registers reports from other care settings, such as hospitals, home health agencies, hospice programs, other entities and certain state programs serving eligible adults. The Missouri Share Care Tax Credit Registry is maintained at the CRU. Shared Care provides a state tax credit to help qualifying families offset the costs of caring for an elderly person age 60 or older. The **APS Systems Unit** is responsible for maintaining APS's online case documentation system (Case Compass) as well interconnectivity with other IT interfaces. This bureau is also responsible for gathering and analyzing APS data elements to ensure accurate, secure and consistent data. This is the central point of contact for coordination with internal and external partners regarding APS computer data systems.

**Bureau of APS Policy & Staff Development** is responsible for interpretation, development, implementation and maintenance of Missouri's APS policies for staff who screen, investigate and intervene in response to adult abuse, neglect and exploitation hotline reports. Policy staff members conduct policy interpretations

and technical assistance to APS staff, management, supervisors, stakeholders, and other interested individuals. Policies are developed in compliance with federal and state statutes, national guidelines including US Department of Health & Human Services/Administration on Community Living and the National Adult Protective Services Association. This Bureau also employs trainers to provide skill-building techniques to APS staff as well as other division/department staff in a variety of topics related to screening, investigating and intervening in response to adult abuse, neglect and exploitation hotline reports.






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# Department of Higher Education and Workforce Development

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205 Jefferson St., Jefferson City 65101-2901  
 Telephone: (573) 751-2361 / FAX: (573) 751-6635  
<https://dhewd.mo.gov>  
 Email: [info@dhewd.mo.gov](mailto:info@dhewd.mo.gov)

In January 2019, Gov. Mike Parson signed Executive Order 19-03 to move the Division of Workforce Development and the Missouri Economic Research and Information Center (MERIC) under the Department of Higher Education. The department transformation became legally effective on Aug. 28, 2019, when Governor Parson signed Executive Order 19-15, to form the Missouri Department of Higher Education and Workforce Development.

The Coordinating Board for Higher Education (CBHE) was authorized by an amendment to the Missouri Constitution in 1972 and established by statute in the Omnibus State Reorganization Act of 1974. The nine board members are appointed by the governor and confirmed by the Senate. The term of appointment is six years. No more than five of the nine members may be affiliated with the same political party, and all members serve without compensation. The CBHE has statutory responsibilities relating to higher education programs and policies and oversees the activities of the Missouri Department of Higher Education and Workforce Development, which serves as the administrative arm of the CBHE.

The CBHE appoints the commissioner of higher education and workforce development to head the department and carry out administrative responsibilities to achieve the CBHE's desired goals for the state system of higher education, which serves more than 450,000 students through 13 public universities, 12 community colleges, one public two-year technical college, one two-year campus of a public university, 24 independent colleges and universities, 130 proprietary and private career schools and 28 specialized/technical nonprofit colleges.

The Department of Higher Education and Workforce Development's primary responsibilities surrounding education include identifica-

tion of statewide planning for higher education, evaluation of institutional performance, review of institutional missions, development of specialization among institutions, submission of a unified budget request for public higher education to the governor and the General Assembly, establishment of guidelines to promote student transfer among institutions, approval of new degree programs offered by public colleges and universities, administration of the Proprietary School Certification Program and policy setting for and administration of student financial assistance programs.

As of state fiscal year 2019, the department administered the following state student financial assistance programs: Access Missouri Financial Assistance Program; Missouri Higher Education Academic "Bright Flight" Scholarship Program; A+ Scholarship Program; Marguerite Ross Barnett Memorial Scholarship Program; Public Safety Officer or Employee's Child Survivor Grant Program; Wartime Veteran's Survivor Grant Program; the Minority and Underrepresented Environmental Literacy Program and the Kids' Chance Scholarship. During state fiscal year 2018, the department delivered approximately \$121 million in state-based student financial assistance to approximately 63,000 students.

The department also administers the Missouri Student Loan Program, the state-designated guarantee agency for the Federal Family Education Loan Program (FFELP). The Healthcare and Education Affordability Reconciliation Act went into effect July 1, 2010, eliminating FFELP and mandating that new federal student loans would be disbursed through the Federal Direct Loan Program. As a result, the department maintains its existing \$1.2 billion loan guarantee portfolio but will not guarantee new loans issued from the federal government.

MERIC is the research division for the Missouri Department of Higher Education and Workforce Development. It provides innovative analyses and assistance to policymakers and the public, including studies of the state's economic trends, targeted industries and labor markets. MERIC research also includes workforce region studies, spatial analyses, and comprehensive coverage of the state's industry and occupational data produced in cooperation with the U.S. Department of Labor.

The employment and training arm of the Department of Higher Education and Workforce Development provides a robust menu of vital re-employment services, including access to skill-building training, career connections for job seekers and human resources assistance for businesses. These services are provided through a statewide network of Missouri Job Centers and the [jobs.mo.gov](https://jobs.mo.gov) web portal. Missouri's workforce system is a collaborative partnership that



DOUGLAS KENNEDY  
Chair, Coordinating Board for  
Higher Education



MIKE THOMSON  
Vice Chair, Coordinating Board  
for Higher Education



JOSEPH W. CORNELISON  
Member, Coordinating Board for  
Higher Education



GWENDOLYN GRANT  
Member, Coordinating Board for  
Higher Education

includes the Missouri Division of Employment Security, Vocational Rehabilitation, Adult Education and Literacy, the Family Support Division, 14 local workforce development areas and 12 community college districts and other local educational agencies across the state.

With the assistance of trained, professional staff, Missouri's Job Centers streamline customer flow to provide an expanded product box of valuable career assistance services, like specialized workshops, skills assessments, résumé-writing assistance and more. These services equip the state's workforce with the training and skills needed by employers to compete in this 21st century economy. Job Centers offer job seekers use of supportive equipment, such as computers, telephones, fax machines and copiers. Businesses may use Job Centers to seek or interview potential employees, test applicants' occupational skills or gain access to labor market information.

The department also provides several innovative, targeted skill-building programs, such as the Re-employment Services and Eligibility Assessment (RESEA) program for unemployment insurance claimants, specialized job search assistance for veterans; an Apprenticeship USA grant, a nationally recognized On-the-Job Training (OJT) Program, ACT's National Career Readiness Certificate, as well as a Summer Youth program in partnership with the Department of Social Services.

The department provides staff to the governor-appointed Missouri Workforce Development Board. This board sets workforce policy for Missouri's local workforce areas and strengthens ties among state workforce, education and economic development agencies. The Missouri Workforce Development Board is composed of a majority of business leaders from some of Missouri's most successful companies. The board meets quarterly and engages the directors and commissioners of several state agencies to meet the objective of strengthening Missouri's workforce system.



GARY NODLER  
Member, Coordinating Board for  
Higher Education



SHAWN SAALE  
Member, Coordinating Board for  
Higher Education



ROBIN WENNEKER  
Member, Coordinating Board for  
Higher Education



ZORA MULLIGAN  
Commissioner, Coordinating  
Board for Higher Education

By fostering a skilled workforce and utilizing a sector strategy approach, the department helps businesses to be more competitive—both regionally and globally—and helps Missouri citizens become more competitive and successful as they seek higher paying jobs and advance through their career paths.

The department also has administrative responsibility for the Missouri State Anatomical Board.

## Missouri Coordinating Board for Higher Education

**Kennedy, Douglas**, (D), chair, Poplar Bluff, June 2020;

**Thomson, Mike**, (R), vice chair, Maryville, June 2016;

**Cornelison, Joseph W.**, (R), member, Maryville, June 2020;

**Grant, Gwendolyn**, (D), member, Kansas City, June 2022;

**Nodler, Gary**, (R), member, Joplin, June 2024;

**McCarter, W. Dudley**, (I), member, St. Louis, June 2022;

**Saale, Shawn**, (R), member, Defiance, June 2021;

**Wenneker, Robin**, (I), member, Columbia, June 2020;

**Vacancy** (1);

**Mulligan, Zora**, commissioner.

## Missouri State Anatomical Board

*Department of Pathology and Anatomical Sciences*

*M263 Medical Sciences Bldg.*

*University of Missouri Columbia*

*Telephone: (573) 882-2288 / FAX: (573) 884-4612*

Established in 1887, the Missouri State Anatomical Board functions to receive “unclaimed” human bodies requiring burial at public expense and to distribute them for scientific study to certain qualified schools. The board, which operates under state law (194.120–180, RSMo), was transferred to the Department of Higher Education by the Omnibus State Reorganization Act of 1974.

In 1969, the board was designated a recipient for bodies donated under the Uniform Anatomical Gift Act (194.230, RSMo).

The day-to-day business of the anatomical board is handled through local anatomical boards or secretaries in Columbia, Kansas City, Kirksville and St. Louis. The annual meeting of the entire board is held in July in Columbia. Officers are elected for two-year terms. Questions regarding unclaimed donors should be directed to the President of the Anatomical Board.

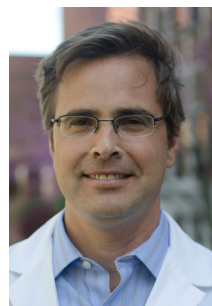
## Officers, Missouri State Anatomical Board

**Olinger, Anthony**, president, Department of Anatomy, Kansas City University of Medicine and Biosciences, Kansas City 64106, Telephone: (816) 654-7536, [AOLinger@kcumb.edu](mailto:AOLinger@kcumb.edu);

**Martin, Dr. John**, vice president, Center for Anatomical Sciences and Education, Department of Surgery, St. Louis University School of Medicine, St. Louis 63104, Telephone: (314) 977-8037, [john.martin@health.slu.edu](mailto:john.martin@health.slu.edu);



DR. ANTHONY OLINGER  
President  
Missouri State Anatomical Board



DR. JOHN MARTIN  
Vice President  
Missouri State Anatomical Board

**Johnson, Laura**, secretary/treasurer, Department of Pathology and Anatomical Sciences, University of Missouri School of Medicine, Columbia 65212, Telephone: (573) 884-7303, [johnsolaura@health.missouri.edu](mailto:johnsolaura@health.missouri.edu).

## University of Missouri System

[www.umsystem.edu](http://www.umsystem.edu)

The University of Missouri has provided teaching, research and service to Missouri since 1839 and added economic development as its fourth mission in 2004. With campuses in Columbia, Kansas City, Rolla and St. Louis, plus a statewide Extension program and a comprehensive health care system, the university serves more than 75,000 students, more than 23,000 employees, and nearly a half million alumni worldwide.

The mission of the University of Missouri, as a land-grant university and Missouri’s only public research and doctoral-level institution, is to discover, disseminate, preserve and apply knowledge.

The University of Missouri awards more than 18,000 degrees annually. The university offers doctoral degree programs as well as professional degrees in law, medicine, optometry, pharmacy, dentistry and veterinary medicine.

The university attracts more than \$280 million annually in grants and contracts for research in a wide range of disciplines, including medicine, agriculture, engineering and life sciences. The university’s seed funding programs help develop and move university technologies to the marketplace, and its network of research parks and incubators encourage economic growth across the state.

The University of Missouri is governed by a nine-member Board of Curators appointed by the governor and confirmed by the Senate.

The board also has a non-voting position for a student representative.



**JON T. SUNDVOLD**  
Chair, University of  
Missouri Board of Curators



**JULIA G. BRNCIC**  
Vice Chair, University of  
Missouri Board of Curators



**DARRYL M. CHATMAN**  
Member, University of  
Missouri Board of Curators



**JAMIE L. FARMER**  
Member, University of  
Missouri Board of Curators



**MAURICE B. GRAHAM**  
Member, University of  
Missouri Board of Curators



**JEFFREY L. LAYMAN**  
Member, University of  
Missouri Board of Curators



**PHILLIP SNOWDEN**  
Member, University of  
Missouri Board of Curators



**DAVID L. STEELMAN**  
Member, University of  
Missouri Board of Curators

The university's chief administrative officer is the president. Each campus is directed by a chancellor.

## Members, Board of Curators

**Sundvold, Jon T.**, (R), chair; Columbia, Jan. 1, 2020;

**Brncic, Julia G.**, (R), vice chair, St. Louis, Jan. 1, 2021;

**Chatman, Darryl M.**, (D), O'Fallon, Jan. 1, 2023;

**Farmer, Jamie L.**, (R), Jefferson City, Jan. 1, 2023;

**Graham, Maurice B.**, (D), Clayton, Jan. 1, 2021;

**Layman, Jeffrey L.**, (R), Springfield, Jan. 1, 2023;

**Snowden, Phillip H.**, (D), Kansas City, Jan. 1, 2021;

**Stelman, David L.**, (R), Rolla, Jan. 1, 2020;

**Williams, Michael A.**, (D), Kansas City, Jan. 1, 2025.



**AVERY WELKER**  
Student Representative  
University of Missouri  
Board of Curators



**MUN Y. CHOI**  
President  
University of Missouri System

## University of Missouri

Telephone: (573) 882-2121

[missouri.edu](http://missouri.edu)

Email: [mu4u@missouri.edu](mailto:mu4u@missouri.edu)

The University of Missouri was founded in 1839 in Columbia as the first public university west of the Mississippi River. Today, with a record enrollment of more than 29,000 students, 13,000

full-time employees and 305,000 alumni worldwide, Missouri's flagship university is a \$2.2 billion enterprise and an important investment for the state and nation.

Based on quality of teaching, research and scholarship, MU is one of only 34 public U.S. universities to be selected for membership in the prestigious Association of American Universities (AAU).

Missouri's largest and most comprehensive university, MU has more than 300 degree programs through 13 colleges and schools, and is one of only six public institutions nationwide that has a medical school, college of engineering, college of veterinary medicine and a law school on the same campus.

Mizzou students earn 27% of all bachelor's degrees, 18% of master's degrees and 47% of doctoral degrees granted by the state's public universities. Roughly one-third of degrees awarded (more than 3,500 annually) are in science, technology, engineering, mathematics or health fields.

MU spends more than \$200 million on research accounting for 70%, on average, of the research dollars flowing to Missouri's public universities. Known for a collaborative, interdisciplinary culture, Mizzou has incomparable expertise and resources on a global scale.

As a land-grant institution, MU serves and unifies the state via extension programs, a comprehensive health system, two museums and an NCAA Division I athletic program that competes in the Southeastern Conference.

The historic 1,265-acre campus is a botanic garden, offering visitors 42,000 plants and trees in numerous thematic and special collection settings.

## College of Agriculture, Food and Natural Resources (CAFNR)

[cafnr.missouri.edu](http://cafnr.missouri.edu)

The University of Missouri's College of Agriculture, Food and Natural Resources is a land-grant institution that strives to create a healthy world. We are driven to pioneer impactful solutions for agriculture, food and natural resources.

CAFNR, established in 1870 under the Morrill Act, offers bachelor and graduate degrees in agribusiness management; agricultural education; agricultural systems management; agriculture; animal sciences; biochemistry; environmental sciences; food science and nutrition; hospitality management; natural resource science and management; parks, recreation and sport; and plant sciences.

Research strengths include agricultural policy, plant and animal genetics and genomics, animal reproductive biology, forage-livestock and agroforestry. CAFNR research can go from the lab to the field via our system of Agricultural Research Centers located throughout the state to address unique regional needs.

Through Extension, CAFNR conducts educational activities via agriculture and environment programs in animal health and production; plant

health and production; agriculture business and policy; and agriculture systems and natural resources.

## College of Arts and Science

[coas.missouri.edu](http://coas.missouri.edu)

Established in 1841, the College of Arts and Science (A&S) has the honor of being the oldest and largest division of the university, but also one of the most innovative, creative, and diverse. The college provides its more than 7,000 undergraduate and graduate students with a liberal arts education in the context of a comprehensive research university. Its focus includes the fine and performing arts, social and natural sciences, and humanities.

A&S is made up of 28 departments and 90 degree programs, ranging from political science and history to biology and music. It contains nine of the 25 most popular degree programs at the University of Missouri and runs six fully online degrees.

Career readiness is an important focus for the college. It co-hosts two career fairs every year, offers students access to an internship coordinator, and runs regular programs like job boot camps and an alumni lecture series on careers. Within six months of graduation, about 90% of A&S graduates are working or attending graduate school.

The Undergraduate Research Mentorship Program encourages students to collaborate on research with faculty members. Administered by a faculty committee, the program is an opportunity for juniors to work with faculty mentors, learning firsthand about the natural integration of research and teaching. Other programs include the Summer Repertory Theatre, faculty-led study abroad experiences, and a summer field camp in Wyoming for geology students.

The college's renowned faculty supplement their achievements in the classroom with significant research, scholarly interpretation, writing and creative production. They are taking on the grand questions of our time: addiction, cancer, racism, disaster recovery, community health, and more. Faculty include a 2018 Nobel Laureate in chemistry, three members of the National Academy of Sciences; a poet laureate; a recipient of the National Medal of Science; internationally recognized mathematicians; recipients of Department of Defense research grants; top experts in psychology; winners of the American Book Award; a former astronaut; and more than sixty winners of the William T. Kemper Fellowship for Teaching Excellence.

College programs like Beyond Campus and Art on the Move bring these experts to the public

through free lectures and exhibits around Missouri and the country.

Housed within A&S, the Harry S Truman School of Public Affairs advances the study and practice of governance in Missouri, the nation, and the world. With such specialties as global policy and governance, health and food policy, and public and non-profit management, the Truman School is preparing the next generation of leaders. It is also home to the Institute of Public Policy, the source for independent, nonpartisan public policy analysis in Missouri.

The Army and Air Force ROTC programs are also a part of the college, providing a military education to future officers. The Mizzou Army ROTC program celebrated its 150th anniversary last year.

The college boasts two museums: The Museum of Art and Archaeology, which possesses the third-most extensive art collection in Missouri, and the Museum of Anthropology, which is the only one of its kind in the state.

There are more than 70,000 living alumni of the college, representing all 50 states and more than 90 countries. Alumni include an Academy Award-winning actor, a White House correspondent, a deputy director of the CIA, an astronaut, a legendary cartoonist, financiers, best-selling authors, CEOs and senators.

## Trulaske College of Business

[business.missouri.edu](http://business.missouri.edu)

The Trulaske College of Business, founded in 1914, today enrolls more than 5,000 students. The college has four academic units – accountancy, finance, management and marketing. The college offers an undergraduate degree in business administration, a full-time MBA, an execMBA for working professionals, a 150-hour program that confers both undergraduate and master's degrees in accountancy, and Ph.D. programs in accountancy and business administration. Additionally, the Trulaske College offers online degree programs including a master's in finance and a master's in accountancy. The college programs are nationally ranked and are fully accredited by the Association to Advance Collegiate Schools of Business (AACSB) International.

For more than a century, the Trulaske College of Business has maintained a proud tradition of outstanding instruction, experiential learning opportunities and impactful research. The college houses internationally-known scholars in every academic unit. In addition, many faculty members hold editorial positions with prestigious academic journals and others serve as officers in professional associations.



ALEXANDER N. CARTWRIGHT  
Chancellor  
University of Missouri-Columbia

In addition to the rigorous coursework, experiential learning, student development and career readiness are at the core of the college's learning model. The college's professional development program, Professional EDGE, prepares students through workshops focused on soft skills. Students are required to complete an internship as part of their graduation requirement. Business Career Services provides placement assistance to graduating students. Other hallmark programs facilitating unique educational experiences include the Allen Angel Capital Education Program, the Cornell Leadership Program, the Entrepreneurship Alliance, the Heartland Scholars Academy, the Inside Sales Lab, the International Trade Center, the University of Missouri Investment Group and the Vasey Academy.

With approval by the Board of Curators, the University of Missouri's business school was named the Robert J. Trulaske Sr. College of Business in October 2007. The naming recognizes the business and personal achievements of alumnus Bob Trulaske and the unprecedented support of the college by the late Mr. and Mrs. Trulaske. More than 34,000 alumni of the college are contributing their expertise to the private and public sectors in every state and in a host of foreign countries.

## College of Education

[education.missouri.edu](http://education.missouri.edu)

The mission of the MU College of Education is to address critical societal needs through the advancement of scholarship, enhancement of learning and teaching and service to our global society.

The college's mission is fulfilled by taking a comprehensive, collaborative approach across a wide range of disciplines and professions, including educator preparation, leadership, counseling, special education, higher education, public policy, information sciences and technology. In all of

this, the college strives to pursue the highest level of excellence through all its program delivery modes (i.e., campus-based, online and innovative hybrid approaches).

The college fulfills Mizzou's land-grant mission by securing external funding through grants and contracts to work in every county in the state of Missouri to enhance the lives of communities, organizations, families and children.

College of Education administrators, faculty and professional staff are committed to lifelong learning for all people – from newborn to senior citizen, rich and poor, and for all levels of ability and all cultures; from learning to read to learning about cultures of the world to learning about oneself. They are also entrusted with important responsibilities to:

- Prepare the next generation of teachers and leaders.
- Advance the use of information and technology for teaching and learning.
- Advance the science and practice of psychology to prepare counselors and educators who help people to live full and healthy lives.
- Develop tools and prepare educators to assist people with disabilities to reach their academic and social potential.
- Prepare administrators to effectively manage learning systems and environments.
- Shape public policy to improve education for all.
- Prepare the next generation of post-secondary educators, researchers, advisors, administrators, leaders and scholars.
- Advance the body of knowledge in all disciplines and professions within the College.

## College of Engineering

[engineering.missouri.edu](http://engineering.missouri.edu)

The University of Missouri College of Engineering recruits high-caliber students and offers research opportunities in laboratories, a wide variety of opportunities to develop leadership skills through more than 50 college-supported student organizations, and interdisciplinary collaboration through our many campus partnerships.

The college strives to develop a new generation of engineering leaders who are focused on using engineering creatively to solve the grand challenges facing the world, the nation and the state of Missouri. The college's resources include two federally funded research centers and more than 30 signature research programs and labs, and it operates the University of Missouri Research Reactor, the most powerful nuclear

research reactor on a university campus nationwide.

With 10 undergraduate degree programs, eight master's programs and seven doctoral programs, the College of Engineering offers opportunities in a wide variety of engineering fields. Through its four Pillars of Pursuit – Educating Engineering Leaders, Big Data Analytics, Biomedical Innovations and Sustainability inFEWSed (Food, Energy, Water, Smart Cities) – the college seeks to produce graduates who collaborate to affect the world around them. Alumni from the MU College of Engineering have included inventors, innovators, CEOs and politicians, including nearly 500 individuals who are currently serving as presidents or CEOs of companies worldwide.

## College of Human Environmental Sciences

[hes.missouri.edu](http://hes.missouri.edu)

The college's mission touches the heart of humanity: to improve the quality of life for individuals and families where they live and work. Beginning with the basics—food, clothing, shelter, finances, family and community—Human Environmental Sciences (HES) concentrates on providing scientific solutions for contemporary challenges in human lives.

Rooted in the university since 1900 and established as a separate division in 1973, the college offers bachelor's and master's degrees in five departments: human development and family science, focusing on child development and education, family studies, child life and human development; textile and apparel management, focusing on apparel marketing and merchandising, international studies, product development and management; personal financial planning, with options in personal financial management services and personal financial planning; architectural studies, including interior design; and nutrition and exercise physiology, with emphases in dietetics, nutrition, fitness and nutritional sciences.

The MU School of Social Work educates leaders who meet challenges facing individuals and society in the areas of military social work, child welfare, community organization, criminal justice, domestic violence, employee assistance, family and child services, gerontology, homelessness, hospice, juvenile justice, mental health, physical health, public welfare, schools, substance abuse and victim assistance.

The School of Social Work joined the College of Human Environmental Sciences in 1988. Bachelor of Social Work, Master of Social Work and a Doctorate of Philosophy in social work degrees are offered in the School of Social Work.

MU's School of Social Work provides the only doctoral program for social work at a public institution in Missouri.

Through University of Missouri Extension, educational activities are transmitted to citizens of the state. Human Environmental Sciences' programs prepare students for professional positions in business, industry, government, education, human services and research. Accreditation has been earned within specializations.

Recognized as a leading human sciences program in the United States, Human Environmental Sciences is unique among professional peers in its comprehensive use of advisory boards composed of industry experts to provide guidance and support for each department and the School of Social Work.

## Missouri School of Journalism

[journalism.missouri.edu](http://journalism.missouri.edu)

The Missouri School of Journalism is committed to improving democracy through the practice of journalism. The first school of its type in the world, the Missouri School of Journalism educates students for careers in journalism, advertising, public relations and related news and strategic communication fields by combining a strong liberal arts education with hands-on, experiential training in professional media.

The school offers the Bachelor of Journalism undergraduate degree. Advanced graduate studies lead to the Master of Arts degree and the Doctor of Philosophy degree in journalism. The Donald W. Reynolds Journalism Institute (RJI), a 50,000 square-foot facility on historic Francis Quadrangle dedicated in 2008, is committed to developing solutions for 21st-century journalism. RJI engages students, journalists, researchers and other citizens in programs to test new technologies and experiments with new approaches to producing, designing and delivering news, information and advertising.

## School of Law

[law.missouri.edu](http://law.missouri.edu)

The School of Law, established in 1872, has a collegial environment, reinforced by a small student body and a low faculty-student ratio. The intimacy of this setting, coupled with reasonable cost, consistently high bar passage and employment rates, a network of alumni around the globe and access to top scholars in the legal world, make the School of Law one of the best values in the nation.

The School of Law offers a juris doctor degree for which students receive a traditional legal education paired with practical experience in

such areas as trial practice and advocacy, negotiation, and client interviewing and counseling. Skills training through the Criminal Prosecution Clinic, Entrepreneurship Legal Clinic, Family Violence Clinic, Innocence Clinic and Veterans Clinic allow students to apply what they learn in the classroom to real-life situations with real clients. In addition, the school offers nine joint degree programs with other departments on the University of Missouri campus in areas such as journalism, business and public affairs. The curriculum provides a solid foundation for graduates to take the bar examination and practice in any jurisdiction. Students who already have their first degree in law can earn a master of laws degree in American law or dispute resolution. The LLM in dispute resolution degree was developed in 1999 as one of the first such programs in the nation. In Fall 2019, it also will be offered online to reach students who otherwise might be unable to come to Columbia for classes.

Students at the School of Law publish the highly regarded Missouri Law Review, Journal of Dispute Resolution, and Business, Entrepreneurship & Tax Law Review; represent the school on regional and national mock trial teams; organize a variety of philanthropic activities in honor of the school's emphasis on service; and hold a wide array of social activities focused on alleviating the stress of law school and enhancing the strong sense of community for which the law school is known.

## School of Medicine

[medicine.missouri.edu](http://medicine.missouri.edu)

As the first publicly supported medical school west of the Mississippi River, the University of Missouri School of Medicine has improved health, education and research for more than 170 years. MU School of Medicine graduates treat patients from every county in the state, and more Missouri physicians have received their medical degrees from MU than from any other university. Medical school graduates are trained, evaluated and expected to be competent in their ability to deliver patient-centered care, including their capability to communicate with the patient, family members and colleagues working as part of an interdisciplinary team. The school uses a patient-based learning style, which emphasizes self-directed learning and early clinical experiences.

The medical school expanded its incoming class size from 96 to 128 students to address a critical shortage of physicians in Missouri and the nation. As part of the expansion, the medical school, in partnership with CoxHealth and Mercy health systems, opened a second MU clinical campus in Springfield in June 2016. By 2020, there will be a total of 64 third- and fourth-



year medical students based in Springfield. MU's unique partnership serves as a model for other areas of the state — and nation — that face shortages of health care professionals.

The School of Medicine's more than 680 faculty physicians and scientists educate more than 1,000 medical students, residents, fellows and others seeking advanced degrees, as well as more than 1,000 undergraduate students each semester.

Medical school researchers focus on lifesaving discoveries that address the most prevalent health problems. The school is nationally ranked in such areas as family and community medicine, primary care, pharmacology and physiology, and health management and informatics.

## Sinclair School of Nursing

[nursing.missouri.edu](http://nursing.missouri.edu)

The MU Sinclair School of Nursing offers a full range of programs at the baccalaureate, master's and doctoral levels. The school is nationally accredited by the Commission of Collegiate Nursing Education and approved by the Missouri State Board of Nursing.

The undergraduate program prepares graduates to practice in a variety of health care settings. Undergraduate program options include a four-year Bachelor of Science in Nursing (BSN), a distance mediated RN to BSN degree and an accelerated BSN for individuals with a baccalaureate degree in another area.

Students are prepared at the master's level in nursing education and nursing leadership. The Doctor of Nursing Practice (DNP) offers five emphasis areas, including clinical nurse specialist – adult gerontology; family nurse practitioner; family psychiatric and mental health nurse practitioner; pediatric nurse practitioner; and nursing leadership and innovations in healthcare. The DNP prepares nurse executives and clinical scholars to perform direct clinical practice, translate, disseminate and integrate evidence-based research into clinical practice and improve quality care and health outcomes.

The PhD program prepares nurse scholars to assume leadership positions in research and educational settings. The PhD-prepared nurse advances the discipline, conducts research and contributes to the development of social and health policy.

MU SSON graduates of the doctoral programs are prepared for a variety of leadership and scientific roles to advance health care and discover new knowledge.

Major categories of research within the school include: aging, domestic violence, health sys-

tems and health information technologies, living with chronic conditions, and promoting healthy behavior/avoiding health risks. The MU SSON is committed to multi-disciplinary and interdisciplinary collaborations as a means of solving some of the most important health care dilemmas.

## School of Health Professions

[shp.missouri.edu](http://shp.missouri.edu)

The School of Health Professions is committed to improving the health and well-being of individuals and communities through innovation in education, clinical service and outreach, and discovery in health, diagnostic and rehabilitation sciences. SHP is a strong contributor to MU's land grant and AAU missions through integration of teaching, research and service. The school has recently expanded capacity in rehabilitation programs that fill critical roles on health care teams, and has added programs such as a bachelor's in public health, a master's in athletic training and doctorates in occupational therapy and health and rehabilitation science.

The school's accredited academic programs have a distinguished history, producing graduates who become respected clinicians, administrators and faculty, entrepreneurs, and many who earn recognition and hold leadership positions in their respective fields. Graduates of the departments of clinical and diagnostic sciences, health science, occupational therapy, physical therapy, public health, and speech, language and hearing sciences fill critical roles in health care. The department of health psychology is home to collaborative research and clinical faculty working to improve the health and quality of life of Missourians.

The school offers undergraduate degrees in clinical laboratory science, diagnostic medical ultrasound, health science, nuclear medicine, public health, radiography, respiratory therapy and speech, language and hearing sciences. Graduate degrees are offered in athletic training, health and rehabilitation sciences, occupational therapy, physical therapy, public health and speech, language and hearing sciences. The health sciences program is the top declared major at the University of Missouri, one of only a few programs on campus to require an internship experience prior to graduation.

Students gain valuable experience in the school's service and outreach centers, including the Adult Day Connection, MU Speech and Hearing Clinic, Robert G. Combs Language Preschool, Accent Modification and Pronunciation program, adult and pediatric neuropsychology clinics, adult and pediatric occupational therapy clinics, PhysZOU pro-bono physical therapy clinic, and more than 800 fieldwork sites. At least

65% of the school's graduates remain in Missouri to practice, many of them filling critical roles in rural and underserved areas.

## College of Veterinary Medicine

[cvm.missouri.edu](http://cvm.missouri.edu)

The University of Missouri College of Veterinary Medicine's mission is to teach, heal, discover and serve. It is the only Missouri institution that awards the Doctor of Veterinary Medicine degree, graduating approximately 115 new veterinarians each year. The College of Veterinary Medicine (CVM) has graduated more than 4,000 doctors of veterinary medicine in its history. The CVM also offers post-graduate specialty training to interns, residents and graduate students as well as an online master's degree and an undergraduate degree in microbiology. Most graduates enter private clinical practice, but others choose careers in government, the military, industry and academia.

The CVM's Veterinary Health Center ([vhc.missouri.edu](http://vhc.missouri.edu)) is a state-of-the-art facility with 140,000 square feet of floor space spread over three hospitals for companion animals, horses and farm animals. Clinical faculty provide both primary care and various sophisticated diagnostic procedures and treatment options not available in most private practices. Examples include magnetic resonance imaging, PET and CT scans, hip replacement surgery, an underwater treadmill and herd-health consultation for farmers. Each year, the hospitals care for approximately 22,000 hospitalized animals and thousands more on farms. The Veterinary Health Center serves as the 24/7/365 emergency facility for the region.

The Veterinary Health Center also operates two satellite facilities. The Veterinary Health Center at Wentzville provides convenient care for St. Louis-area clients whose pets need cancer treatment, advanced diagnostic imaging, behavior treatment or dermatology services. The Veterinary Health Center at Kansas City provides after-hours emergency care for area companion animals.

The CVM's Veterinary Medical Diagnostic Laboratory ([vmdl.missouri.edu](http://vmdl.missouri.edu)) is a full-service laboratory for all animal species. It is Missouri's only veterinary laboratory accredited by the American Association of Veterinary Laboratory Diagnosticians. The Veterinary Medical Diagnostic Laboratory serves the CVM's clinical and teaching missions and is a resource for public health, wildlife conservation and agricultural stakeholders throughout Missouri. Each year, the laboratory performs 110,000-plus diagnostic tests, many for agricultural animals.

Through its research mission, the college fulfills a solemn obligation to advance the under-

standing of diseases affecting animals and people. People and animals share the same environment and are exposed to the same infectious organisms and environmental pollutants. It should come as no surprise, therefore, that animals and their owners develop many of the same diseases. This is the concept of translational medicine. To pursue the causes of these conditions and develop treatments, CVM faculty collaborate extensively with colleagues in human medicine, agriculture, engineering and other scientific disciplines.

## Libraries

[library.missouri.edu](http://library.missouri.edu)

The University Libraries include Ellis Library—the main library—and eight specialized libraries: Columbia Missourian newspaper, engineering, geology, health sciences, journalism, mathematics, University Archives and veterinary medical. The University Libraries have a collection of 3.6 million print volumes, over 900,000 e-books and 397 electronic databases.

Some library materials are housed in two off-campus storage facilities that contain more than one million volumes from all of the University of Missouri campus libraries. The libraries' website, [library.missouri.edu](http://library.missouri.edu), provides access to online resources, including the MERLIN (MU system) and MOBIUS (statewide) catalogs and over 195 online databases.

The university collections are frequently reinforced by gifts of friends and alumni. Outstanding gifts include an unpublished manuscript of Charlotte Bronte; the library of John G. Neihardt; the library and manuscripts of Mary Lago; the V.T. Hamlin "Alley Oop" collection; and the libraries of the late Dr. Frank Luther Mott (dean and professor of journalism), manuscripts of deputy minority counsel for the Senate Watergate Committee, Don Sanders and Pulitzer Prize winning playwright Lanford Wilson.

## University of Missouri Extension

[extension.missouri.edu](http://extension.missouri.edu)

University of Missouri Extension has its roots in federal acts, including the Morrill Land Grant Act of 1862 and the Smith-Lever Act of 1914, which enabled the university to deliver the practical benefits of education and scientific research to the people to improve their economic prospects and quality of life.

As early as 1911, MU was reaching out to farmers and families and providing distance education courses for teachers across the state. In 1955, state legislation established county extension councils to advise the university on educational programs. Each year, some 2,000 citizens

volunteer on these councils to assess local educational needs and to work with extension faculty in delivering and evaluating programs. A partnership of local, state and federal government forms the basis for supporting these efforts.

Today, MU Extension continues to translate university-generated research and knowledge to meet the practical needs of Missourians. Working with faculty on the four UM System campuses and jointly with Lincoln University Cooperative Extension, specialists serve every county and the City of St. Louis. They reach audiences diverse in age, race and income with educational programs, publications, informative websites and one-on-one consultations.

Programs in business and community development; agriculture and the environment; youth and family (including 4-H youth development); health and safety; and conferences and institutes build the capacity for success in individuals and communities. These programs create a foundation for locally and regionally based economic development. Every year, more than 1.3 million Missourians participate in MU Extension programs and 2.8 million use the MU Extension website to locate publications and event information.

## MU Research Reactor

[murr.missouri.edu](http://murr.missouri.edu)

Lifesaving medical treatments are available every day for patients fighting cancer because of the research mission, facilities and capabilities of the University of Missouri Research Reactor Center (MURR®) and its world-class team of scientists, engineers and professionals. MU is the only university to partner with industry to bring three FDA-approved radiopharmaceuticals to market, from initial research and development to licensing and commercialization, and MURR and its team were central throughout the process. With medical isotope shelf-lives ranging from a few days to a few weeks, a safe and reliable supply is critical for patient health and MURR is the only U.S. supplier for many of these vital active ingredients.

MURR is a unique international resource and is the highest-powered, university-operated research reactor in the United States. The reactor provides an invaluable tool for promoting research, education and economic development providing innovative products and services including cancer drugs and diagnostic agents. The reactor is online 52 weeks per year supplying critical radioisotopes for patients in Missouri and around the world while supporting ongoing educational and research activities at the university.

MURR is a critical hub for multidisciplinary research on the MU campus, integrating the resources of a major teaching hospital, a respected cancer center and a leading college of veterinary medicine, as well as distinguished university programs in the biosciences, chemistry and engineering, into an unparalleled research environment. Research programs at MURR encompass three major areas including biomedical science and nuclear medicine, materials science and trace element analysis. The biomedical science program focuses on the development of radiopharmaceuticals for cancer research, including both diagnostic and therapeutic applications. The trace element analysis program utilizes neutron activation analysis and other sophisticated analytical techniques to determine the composition of biological, archaeological and geological samples. The materials sciences program focuses on the use of neutron scattering techniques to define and characterize materials at the molecular or atomic level.

Educational opportunities abound at MURR with students arriving from around the globe to take advantage of this unique resource. Students at both graduate and undergraduate levels participate in research projects from diverse disciplines including anthropology, archaeology, chemistry, engineering (chemical, electrical, mechanical and nuclear), geology, materials science, medical, life sciences (including cancer diagnostics, treatment and prevention), nutrition, physics and veterinary medicine. In addition, MURR conducts numerous extracurricular educational programs for high school students, visiting scholars, science teachers, nuclear workers and professionals in the community and around the world.

## University of Missouri Health Care

[muhealth.org](http://muhealth.org)

As the state's premier academic health system, University of Missouri Health Care offers a full spectrum of care, ranging from primary care to highly specialized, multidisciplinary treatment for patients with the most severe illnesses and injuries. Patients from each of Missouri's 114 counties are served by approximately 6,000 physicians, nurses and health care professionals at MU Health Care. MU Health Care facilities include Ellis Fischel Cancer Center, the Missouri Orthopaedic Institute, the Missouri Psychiatric Center, University Hospital and Women's and Children's Hospital in Columbia. Affiliates include Capital Region Medical Center in Jefferson City, Columbia Family Medical Group, Columbia Surgical Associates and Rusk Rehabilitation Center. New clinic locations in 2017 include Family Medicine – Fulton Family Health and the Family Medicine clinic in Ashland. MU Health Care is a founding

member of the Health Network of Missouri and MPact Health. More than 50 MU Health Care outpatient clinics in central Missouri receive outpatient visits exceeding 550,000 annually. For more information, visit <http://muhealth.org>.

## Admission

As the state's largest and most comprehensive university, the University of Missouri serves all Missourians. Information about our majors, courses, financial aid, campus visits and enrollment steps is available from the Mizzou Office of Admissions by phone at (573) 882-7786 or by email at [askmizzou@missouri.edu](mailto:askmizzou@missouri.edu).

## University of Missouri–Kansas City

Telephone: (816) 235-1000

[www.umkc.edu](http://www.umkc.edu)

Email: [admit@umkc.edu](mailto:admit@umkc.edu)

The history of the University of Missouri–Kansas City (UMKC) has always been tied to that of its namesake city, conceived and executed as the means to meet the city's need for a major university to drive growth, development and progress.

UMKC's roots run back to the 1880s. Three of the professional schools now a part of the university were founded in the 19th century: the School of Dentistry, 1881; the School of Pharmacy, 1895; and the School of Law, 1895. At the same time the Conservatory of Music was founded in 1906, community leaders began discussing the need for a university in Kansas City.

By the 1920s, two groups had plans for such a university. One group proposed Lincoln and Lee University, a Methodist-affiliated school. The other group wanted a private university.

The two groups eventually united and, in 1929, the University of Kansas City was chartered. In 1930, William Volker, Kansas City manufacturer and philanthropist, started the campus with a donation of 40 acres from the William Rockhill Nelson estate.

Despite the ravages of the Great Depression, civic leaders stayed the course, believing that a university was critical to efforts to reverse the economic doldrums. In 1931, Volker donated funds to purchase the Walter S. Dickey mansion and grounds. It was in this remodeled building that the University of Kansas City began its first academic year on Oct. 2, 1933, with 264 students and 17 faculty members. The first commencement at the University of Kansas City was June 9, 1936, with 80 graduates.

In 1963, the University of Kansas City merged with the University of Missouri System, becoming the University of Missouri–Kansas City. In 1963,



MAULI AGRAWAL  
Chancellor, University of  
Missouri–Kansas City

the enrollment was 4,394; more than 16,000 now study at UMKC.

The campus has been experiencing a major growth spurt in recent years. Two major new buildings opened in 2013: the \$32 million, 68,000-square foot Henry W. Bloch Executive Hall for Entrepreneurship and Innovation, and the 1,000-seat Miller Nichols Learning Center classroom building. These were followed by Brookside 51, a project at 51st and Oak streets that includes a Whole Foods Market, six floors of 170 market rate apartments and a new home for the UMKC Student Health and Counseling Center; and a \$21 million state-funded modernization and upgrade project for the university's biology and chemistry laboratories. Both were completed in 2018. The new high-tech Robert W. Plaster Education and Research Center, a \$32 million facility for the School of Computing and Engineering, is now under construction adjacent to Flarsheim Hall. The university is committed to building a new home for its world-renowned performing arts conservatory adjacent to the existing Olson Performing Arts Center on the Volker Campus.

In 2017, UMKC launched the UMKC Health Sciences District. The district combines the unique expertise and services provided by a medical center; a children's hospital; a university and its schools of medicine, nursing, pharmacy and dentistry; as well as the city health department, state mental health center, county medical examiner's office and other health sciences entities. The district was created to enhance collaboration on research and grant requests; combine efforts on community outreach; improve faculty recruitment; coordinate area parking, safety and transportation; and create shared opportunities in health and wellness from and for more than 16,000 health professionals, faculty members and students.

## College of Arts and Sciences

[cas.umkc.edu](http://cas.umkc.edu)

The College of Arts and Sciences is the largest academic unit of UMKC. It provides a broad liberal arts education as well as graduate and doctoral preparation, preparing students as specialists in a number of chosen fields.

The major areas of study are architecture, urban planning and design, art and art history, communication studies, criminal justice and criminology, economics, English language and literature, foreign languages and literatures, geosciences, history, mathematics and statistics, philosophy, physics and astronomy, political science, psychology, sociology, social work and theatre.

Nearly all of the college's departments offer graduate work at the master's level. Doctoral studies are available in psychology. Some departments also participate in the Interdisciplinary Doctor of Philosophy (Ph.D.) program offered through the School of Graduate Studies.

The college's students and faculty have earned an array of academic recognitions, including multiple Guggenheim Fellowships, Fulbright and DAAD scholarships, National Endowment for the Arts and National Endowment for the Humanities Fellowships, the Benjamin A. Gilman International Scholarship and the Association of Writers and Writing Programs award. Two graduates of the college have won the Pulitzer Prize.

The College of Arts and Sciences is the home base of the Honors College, which seeks exceptionally motivated and academically talented undergraduates to study in an environment that encourages excellence. It is designed to enrich the collegiate experience of the most outstanding students. Traditional and non-traditional undergraduates from every school and college at the university are provided with the opportunity to develop their academic and leadership skills within the context of a broad, interdisciplinary education, which will ultimately prepare them for graduate studies and professional careers.

## School of Biological and Chemical Sciences

[sbs.umkc.edu](http://sbs.umkc.edu)

The School of Biological and Chemical Sciences seeks to provide quality education, to expand knowledge through scientific research and to apply the latest scientific information for the advancement of human welfare. The school plays a key role in Kansas City's emergence as a center for research and development in the life sciences.



MO DEGHANI  
Chancellor, Missouri University  
of Science and Technology

Created in 1985, the school serves to advance the missions of the campus and those programs that have a foundation in the life sciences. It is closely tied to and supports academic programs in the schools of dentistry, nursing, pharmacy and the College of Arts and Sciences. It also offers bachelor's, master's and Interdisciplinary Ph.D. degrees.

## Admission

[umkc.edu/admissions/](http://umkc.edu/admissions/)

The Office of Admissions serves as the initial contact between the student and UMKC. This office conducts the registration of students in cooperation with the various schools and colleges within UMKC and maintains student academic records.

## Missouri University of Science and Technology

Telephone: (573) 341-4111

[www.mst.edu](http://www.mst.edu)

Email: [admissions@mst.edu](mailto:admissions@mst.edu)

Missouri S&T recently was ranked the No. 3 engineering school in the nation by College Factual and *USA Today* for providing a high return on investment for graduates (August 2018) and was ranked the No. 15 public college with the highest-earning graduates (*Forbes*, August 2017). S&T was also ranked the 15th brainiest university by Lumosity (2019) and the No. 24 top STEM college by *Forbes* (August 2017). Missouri S&T's graduate engineering programs are ranked in the top 50 among public universities, according to *U.S. News & World Report* (April 2019), and S&T's online graduate programs in engineering and computing are ranked among the nation's best by *U.S. News & World Report* (January 2019).

Since 2006, Missouri S&T has also offered bachelor of science degrees in civil engineering

and electrical engineering through the Missouri S&T-Missouri State University Cooperative Engineering Program. In 2019, the program expanded to include a bachelor of science offering in mechanical engineering. The program is located on the Missouri State University campus.

## Graduate Study

[grad.mst.edu](http://grad.mst.edu)

Graduate education has been offered at Missouri S&T since about 1900, when the first master of science degree programs were established. The first doctor of philosophy degree was granted in 1926. Today, Missouri S&T offers master of arts, master of business administration, master of engineering, master of science, master of science for teachers, doctor of engineering and doctor of philosophy degrees. Studies fall into the general areas of business, economics, engineering, English, science and technology. The master of arts degree is offered through a cooperative degree program with the University of Missouri–St. Louis.

## Missouri S&T Global–St. Louis

[global-stl.mst.edu](http://global-stl.mst.edu)

Missouri S&T Global–St. Louis, located in St. Louis County, was established in 1964 as part of the continuing education program of the Missouri S&T Extension Division. Known formerly as the Engineering Education Center, it offers evening courses leading to master's degrees in various engineering and computer-oriented studies.

Courses are taught by Missouri S&T faculty and selected engineers and scientists from industry. Over 2,800 degrees have been granted through the center since its establishment in 1964.

## Missouri S&T Global Learning

[global.mst.edu](http://global.mst.edu)

In response to growing national trends, Missouri S&T's Global Learning offers distance education and professional development courses and programs to better meet the needs of today's students, as well as professionals who want to continue their education but are not able to attend on-campus classes. Students enrolled in distance courses at Missouri S&T may attend class online from their office, home or while away on business. Courses are broadcast live on the internet and archived for students unavailable at the scheduled class time. Distance courses are identical to their on-campus versions. Many classes include both on- and off-campus students.

Missouri S&T's distance education offerings include 18 online graduate degree programs. The department offers an online M.B.A. degree as well as M.S. and M.E. degrees in aerospace

engineering, civil engineering, computer engineering, computer science, electrical engineering, engineering management, environmental engineering, explosives engineering, explosives technology, geotechnics, industrial-organizational psychology, information science and technology, manufacturing engineering, mechanical engineering, mining engineering, systems engineering and technical communication. S&T Global Learning also offers over 50 certificate programs.

In 2001, Missouri S&T partnered with Boeing to offer its employees a degree in systems engineering. The program began with 30 students and today has awarded more than 400 M.S. degrees in systems engineering to Boeing employees.

## Research

[research.mst.edu](http://research.mst.edu)

Missouri S&T's faculty, staff and alumni have been at the forefront of many of the world's greatest achievements, including the world's first trans-Atlantic telephone call, Doppler radar, the Apollo 11 moon landing and the creation of Twitter.

World-changing research occurs every day at S&T. Key research areas include biomedical science and engineering, civil infrastructure, energy research and development, environmental research, intelligent systems, materials research, and rock mechanics and explosives. Missouri S&T's interdisciplinary approach to research involves students working alongside world-class faculty in a variety of fields – from the sciences and engineering to the humanities, business and the liberal arts.

Among the notable research occurring at Missouri S&T is a multidisciplinary effort to develop bioactive glasses for bone and tissue repair and regeneration; testing and development of new lightweight composite materials for use in bridges, buildings and other infrastructure; investigations into the effects of aircraft, space shuttle and rocket exhaust on the ozone layer; the development of more environmentally friendly methods for removing paint from aircraft; and the development of glass fibers used for wound care, and glass beads used in the treatment of cancer and arthritis.

Missouri S&T offers research programs for undergraduate students as well. The First Year Research Experience (FYRE) program pairs faculty mentors with first-year students from the College of Arts, Sciences, and Business in an apprentice-style research partnership and gives freshmen and transfer students a chance to experience real-world, hands-on research. And the Opportunities for Undergraduate Research Experience (OURE) program allows undergraduates to complete one research project per year both individually and in groups.

## Admission

[futurestudents.mst.edu](http://futurestudents.mst.edu)

Interested students may obtain information on admission and enrollment upon request, in person, online or by mail, from the Office of Admissions at Missouri S&T. Prospective students and their parents are encouraged to visit the campus or call the toll-free number (800-522-0938) dedicated to inquiries about admissions, financial aid and enrollment procedures. Students also may email the admissions office at [admissions@mst.edu](mailto:admissions@mst.edu) or visit the Missouri S&T web site [www.mst.edu](http://www.mst.edu).

## University of Missouri–St. Louis

Telephone: (314) 516-5000  
[www.umsl.edu](http://www.umsl.edu)

St. Louis is more than a college town. It's an exciting metropolitan region with 2.8 million people, renowned cultural amenities, 14 Fortune 1000 companies and some of the largest private firms in the United States. These industry leaders include Boeing, Anheuser-Busch InBev, Mastercard, Ameren, Edward Jones, Bayer, BJC Healthcare, Cigna, Emerson and General Motors.

St. Louis is also home to numerous small and mid-sized companies that find the region's know-your-neighbor vibe refreshingly supportive. Perhaps that's why Forbes named St. Louis the No. 2 city in the country for startups.

With a central location, infrastructure capacity, favorable cost structure and high-quality educational institutions, St. Louis' regional economy is broad and growing. Residents and students alike also enjoy exploring the region's vast park system and cheering on their favorite teams in this vibrant sports city.

All this adds up to a great place to live, learn and work. No university is a better conduit of that energy than the University of Missouri–St. Louis.

With nearly 16,500 students, UMSL is the largest public research university in eastern Missouri. We provide excellent learning experiences and leadership opportunities to a diverse student body whose influence on the region upon graduation is immense.

UMSL graduates can be found in all 50 states and 74 countries, but their greatest impact is felt right here in St. Louis. About 75% of our more than 100,000 alumni call St. Louis home. They drive the region's economy and contribute mightily to its social well-being.

Founded in 1963, UMSL is spread across 470 acres in suburban St. Louis County. We are a beacon of hope, a force for good and a leader in the pursuit of excellence in education, impactful research and community service. The university



KRISTIN SOBOLIK  
Interim Chancellor, Provost and  
Executive Vice Chancellor for  
Academic Affairs  
University of Missouri–St. Louis



MICHAEL A. WILLIAMS  
Curator  
University of Missouri–St. Louis

pursues this vision through our six core values of trust, access, innovation, success, inclusion and engagement. This is all backed by our mission: We transform lives.

## College of Arts and Sciences

[umsl.edu/divisions/artscience](http://umsl.edu/divisions/artscience)

UMSL's College of Arts and Sciences creates the next generation of criminologists, conservation biologists, symphony soloists, historians and linguists. With 3,400 undergrads, nearly 700 graduate students and 18 fields of study, we are UMSL's largest unit. In support of the university's mission, the college provides a diverse student body access to an affordable, quality education with expert faculty. A strong focus on research and scholarship has students exploring the latest thought and theory through groundbreaking studies conducted right on campus. Our emphasis on arts and sciences working in communion leads to graduates with a holistic understanding of their fields, creating the best scholars for academia and professionals for the world.

### By the Numbers

- 4,113 current students
- 365 faculty members
- 54 degree programs

### Departments

- Actuarial Science
- Anthropology and Archaeology
- Art and Design
- Biology
- Chemistry and Biochemistry
- Criminology and Criminal Justice
- Communication and Media
- Economics

- English
- History
- Interdisciplinary Studies
- Languages and Cultural Studies
- Math and Computer Science
- Philosophy
- Physics and Astronomy
- Political Science
- Psychological Sciences
- Sociology

### Points of Pride

UMSL offers some of the best graduate programs in the country according to *U.S. News & World Report*. The Department of Criminology and Criminal Justice consistently ranks in the top five nationally, and the organization also applauds our degrees in public policy administration, psychology, biology and chemistry.

Our world-renowned faculty members are never far off from their latest developments. Professors are consistently recognized for their impactful research and oversaw more than \$15 million in sponsored research in fiscal year 2018.

The Whitney R. Harris World Ecology Center is the nation's largest and most diverse program in biology conservation and has unique, established partnerships with the Missouri Botanical Garden and Saint Louis Zoo.

## College of Business Administration

[umsl.edu/divisions/business](http://umsl.edu/divisions/business)

UMSL's College of Business Administration educates and graduates business leaders and entrepreneurs with unparalleled drive, business savvy and superior management skills. Our alumni shape the global and local workforce, with more than 80% living in the St. Louis region and driving the advancement of local industry. As part of the largest public research university in eastern Missouri, we provide an affordable, quality education with expert faculty. Our undergraduate, master's and doctoral-level programs focus on core business principles and employ the latest research and teaching models, which creates exceptional professionals who transform the way business is done.

### By the Numbers

- 2,391 current students
- 97 faculty members
- 8 degree programs

### Departments

- Accounting
- Entrepreneurship
- Finance and Legal Studies
- Global Leadership and Management
- Information Systems and Technology
- Marketing
- Supply Chain and Analytics

### Points of Pride

UMSL stands among some of the best business schools worldwide with sought-after accreditation from the Association to Advance College Schools of Business – a designation held by fewer than 2% of all institutions.

Our rich educational traditions and strong alumni network have given rise to industry leaders like George Paz, retired Express Scripts CEO and chairman; Sandra Van Trease, group president for BJC HealthCare; and Joe Gorder, CEO and president of Valero Energy Corporation.

For 16 consecutive years, U.S. News & World Report has ranked our undergraduate international business program in the top 25 nationally.

UMSL Business is a primary partner in St. Louis' booming entrepreneurial ecosystem through programs like UMSL Accelerate, EQ Student Accelerator and Ameren Accelerator, the first program of its kind to invest in energy technologies.

## College of Education

[coe.umsl.edu](http://coe.umsl.edu)

UMSL's College of Education is a hub of innovation, where diverse scholars and practitioners converge to problem solve, incubate and develop ideas that propel the field of education forward. The college provides a plethora of undergraduate, graduate and doctoral degrees that prepare and sustain culturally competent, dedicated and highly trained teachers. We also educate administrators, counselors, school psychologists, behavior analysts and educational scholars. As one of Missouri's largest preparers of educators, we are consistently recognized for excellence in teacher preparation. Our innovative Studio School model, which has the college partnering with more than 30 local schools, allows for collaborative practicum experiences that enrich learning while also strengthening the St. Louis region.

### By the Numbers

- 1,750 current students
- 108 faculty members
- 17 degree programs



## Departments

- Education Sciences and Professional Programs
- Educator Preparation and Leadership

## Points of Pride

The College of Education claims a wide range of accreditations, including the Council for the Accreditation of Educator Preparation, the Department of Elementary and Secondary Education, the Council for Accreditation of Counseling and Related Educational Programs, and the National Association for School Psychology.

Students have access to a wide range of valuable partnerships with 20 districts, 50 schools and 50 agencies.

UMSL alumni are also some of the best educators in the state, as seen by our growing list of school administrators and Missouri Teacher of the Year recipients.

We run, develop and support numerous community initiatives, ranging from literacy to civic engagement. We're also home to six innovative centers, including the Center for Character and Citizenship, which is a global leader in character education.

## College of Nursing

[umsl.edu/~nursingweb](http://umsl.edu/~nursingweb)

Since its founding in 1981, the UMSL College of Nursing has been at the forefront of delivering quality, affordable nursing education to the St. Louis region and beyond. Born out of a desire to meet the ever-growing need for a competently trained nursing workforce, we now educate more than 900 students. Of these, 26% are minorities and 45% are first-generation students. We offer innovative partnerships and advanced clinical experiences with local health care agencies, and we pride ourselves on local impact, as a majority of our alumni stay and work in St. Louis after graduation. The college offers traditional BSN, RN to BSN and doctorate-level degrees in multiple formats – including online, off-campus and accelerated options. As a recognized leader in delivering compassionate, innovative, evidence-based care, we provide educational experiences that result in a healthier St. Louis.

### By the Numbers

- 914 current students
- 73 faculty members
- 4 degree programs

## Points of Pride

UMSL Nursing is the top public option in the region according to U.S. News & World Report's 2020 list of Best Graduate Schools.

The Commission on Collegiate Nursing Education accredits our BSN and DNP programs, and the Missouri State Board of Nursing fully approves the pre-licensure program.

Our students are well-prepared practitioners, as more than 90% pass the NCLEX, which is well above the national average.

We enjoy 100 clinical partnerships with the leading health-care providers in the St. Louis region, which gives students of all levels experience in acute, primary and community care.

## College of Optometry

[umsl.edu/divisions/optometry](http://umsl.edu/divisions/optometry)

As the only optometry program in Missouri and one of a limited number across the country, the UMSL College of Optometry trains the nation's vision experts. Graduates of the program have practiced in nearly all 50 states and have taken their optometric expertise to other countries as well. Thanks to rigorous admission standards and award-winning faculty, we prepare graduates to deliver compassionate patient care while instilling a sound background in biomedical, optical, behavioral and clinical sciences. Our on-campus Patient Care Center, more than 100 externship sites and multiple community partnerships provide students with a wide range of clinical learning experiences. The Optometry Scholars Program also offers an exclusive opportunity for students to develop research experiences with faculty members who share their interests. Small class sizes and a fully supportive, familial atmosphere are hallmarks of our program.

### By The Numbers

- 175 current students
- 32 faculty members
- 1 degree program

## Points of Pride

The College of Optometry administers the only professional optometry training program in Missouri.

Our program is accredited by the Accreditation Council on Optometric Education.

UMSL Optometry and UMSL Pre-Health offer an accelerated program that gets students into the field in seven years instead of the traditional eight-year track.

The Center for Eye Care provides a diverse and collaborative patient care environment for

upper-level optometry students and postdoctoral residents. The center includes three locations across the St. Louis region.

## Graduate School

[umsl.edu/gradschool](http://umsl.edu/gradschool)

Many of St. Louis' business leaders, scholars and influential public servants have one thing in common – an advanced degree from the University of Missouri–St. Louis. In addition to relevant, challenging courses, Graduate School students participate in guided and independent research experiences, internships and assessment exams. We focus on a careful balance of independent critical thinking and the ability to meet the many student requirements that vary according to background, abilities and interests. Composing one-sixth of the student body, graduate candidates make critical contributions to the university's mission as a public metropolitan research institution. Through 31 master's, 14 doctoral and two education specialist offerings, we provide evolving programs that advance careers and contribute to the region's economy and social advancement.

### By the Numbers

- 2,806 current students
- 47 degree programs

## Pierre Laclède Honors College

[umsl.edu/honors](http://umsl.edu/honors)

Pierre Laclède Honors College students stand out among their peers. Through small class sizes, discussion-based learning and extensive faculty interaction, undergraduate students find ways to complement their degrees by accepting academic challenges and becoming creatively involved in the learning process. We merge a cross section of students and teachers in a distinctive curriculum, designed to meet a portion of the students' general education requirements. The honors college provides interesting and innovative seminar courses, full-service academic advising as well as writing and internship programs. Students also enjoy a full social calendar thanks to a nationally recognized student association and living and learning communities.

### By the Numbers

- 565 current students

### Points of Pride

Every student in good standing at the honors college receives scholarship support throughout their academic careers.

Instructors come from all academic disciplines and share a desire to work closely with intellectually curious, high-achieving students. Faculty members design courses directed toward such an audience and based on small-discussion seminars.

The honors college also sponsors the Opportunity Scholars Program, an all-inclusive scholarship that covers tuition, fees and books for local, high-achieving students.

## UMSL/Washington University in St. Louis Joint Undergraduate Engineering Program

[umsl.edu/divisions/engineering](http://umsl.edu/divisions/engineering)

In St. Louis, budding engineers have their hands on the pulse of Missouri's most populous and economically important region. By working toward energy solutions, structural design and technological developments in a metropolitan area, students have a clear advantage in employment and research opportunities. With this in mind, UMSL and Washington University in St. Louis partnered in 1993 to form a joint undergraduate engineering program. This partnership, unique in the United States, exemplifies the continuing commitment of both public and private institutions to the region. The collaboration allows the two universities to jointly provide what neither could have offered separately: The opportunity to earn a civil, electrical or mechanical engineering degree on a flexible schedule.

### By the Numbers

- 297 current students
- 3 degree programs

### Points of Pride

Students take the pre-engineering core of mathematics, physics, chemistry, humanities and social sciences at UMSL. Then, almost all upper-level engineering courses are offered in the evenings at Washington University's laboratories, giving students opportunities to learn and work at the same time.

Through the co-op program, students gain experience at corporations such as Ameren, Anheuser-Busch InBev and Boeing, which often leads to full-time employment.

Our programs are accredited by the Engineering Accreditation Commission of the Accreditation Board of Engineering and Technology.

## School of Fine and Performing Arts

[umsl.edu/fineandperformingarts](http://umsl.edu/fineandperformingarts)

The School of Fine and Performing Arts, housed in UMSL's College of Arts and Sciences, educates

students recognized on campus and throughout the St. Louis region for their stellar performances, gallery exhibitions and abundant talent. The creation of synergistic partnerships, both on-campus and externally, provide numerous professional mentors and exposure opportunities that showcase and grow students into professional artists. From their first day, students are immersed into a community that provides personal attention, celebrates discovery and pursues excellence. Whether playing in one of the nine music ensembles or participating in main stage performances, students make important cultural contributions to the region while advancing their careers.

### Departments

- Art and Design
- Music

### Points of Pride

The Blanche M. Touhill Performing Arts Center is a state-of-the-art performance facility on campus, built to provide a home for campus events, academic programs and regional art organizations. The spectacular venue contains three performance spaces and hosts an average of 150 events, 230 performances and 105,000 visitors annually.

The School of Fine and Performing Arts has a deep connection to the community through a variety of collaborations such as the Saint Louis Symphony Orchestra, Missouri Arts Council, Ambassadors of Harmony and Dance St. Louis.

UMSL Opera Theatre has become one of the best programs in the country, earning top-three finishes at the National Opera Association Opera Production Competition in recent years.

### School of Social Work

[umsl.edu/~socialwk](http://umsl.edu/~socialwk)

In an era punctuated with violence, civil unrest and social injustice, the UMSL School of Social Work prepares leaders to bring about positive change, especially to St. Louis. Through critical, empirical and applied aspects of social work, students gain a multicultural perspective with a strong emphasis on community and agency fieldwork. As one of the largest BSW programs in the region, we boast a database of 400-plus practicum locations, including the American Red Cross, United Way of Greater St. Louis and Beyond Housing. These experiences prepare our diverse set of students, 36% of whom are minorities and 53% of whom are first-generation scholars, to become critical thinkers committed to human and societal well-being.

### By the Numbers

- 412 current students

- 20 faculty members
- 2 degree programs

### Points of Pride

U.S. News & World Report ranked the Master of Social Work program in the top 100 in the 2020 list of the Best Graduate Schools.

Our BSW and MSW programs are fully accredited by the Council on Social Work Education.

Undergraduates dedicate 570 hours annually at our many practicum locations, which include large and small nonprofits, numerous schools, hospitals and behavioral health facilities.

### Libraries

[umsl.edu/services/library](http://umsl.edu/services/library)

UMSL Libraries support the educational objectives of the university, meet the informational needs of the campus community and provide users near and far with broad access to research collections. The UMSL library system includes the Thomas Jefferson Library and the St. Louis Mercantile Library.

The latter is housed on the first two floors of the Thomas Jefferson Library building, beneath the signature glass pyramid of the busy campus hub. Founded in 1846, the Mercantile is the oldest cultural institution west of the Mississippi River. The library moved to campus in 1998 with collections that concentrate on western expansion, the history of the St. Louis region and development of rail and river transportation in the U.S.

Together, our libraries house millions of volumes, government documents and microforms, 300,000 photographs and 50,000 full-text online periodicals.

### Admission

[umsl.edu/admissions](http://umsl.edu/admissions)

Information on admission and enrollment is available in person, by mail or online. Prospective students and their parents are encouraged to visit the UMSL campus at 1 University Blvd., St. Louis, 63121-4400.

### State Historical Society of Missouri

605 Elm St., Columbia 65201

Telephone: (573) 882-7083 / FAX: (573) 884-4950

<http://shsmo.org>

Email: [contact@shsmo.org](mailto:contact@shsmo.org)

Founded in 1898 and established as a trustee of the state a year later, the State Historical Society is the premier center for the study of Missouri state and local history. Through its education program, the Center for Missouri Studies, SHSMO

collects, preserves, and publishes materials that enhance research and support learning opportunities in the study of the Midwest at six research centers around the state.

## Society Research Centers

The administrative offices, art galleries and Columbia center are located in the Center for Missouri Studies Building, 605 Elm Street. Other research centers are located in Pacific Hall, Southeast Missouri State University; Newcomb Hall, University of Missouri–Kansas City; Curtis Laws Wilson Library, Missouri University of Science and Technology; Thomas Jefferson Library, University of Missouri–St. Louis and Duane G. Meyer Library, Missouri State University.

## Research Collections

Researchers, scholars and students interested in Missouri history, biography and genealogy will find unsurpassed collections of books, official state records, newspapers, maps, photographs and manuscripts at the State Historical Society. Over the years, the society has acquired a number of rare or specialized book collections that have given it added recognition. These collections include the Mahan Memorial Mark Twain Collection, the Eugene Field Collection, the J. Christian Bay Collection of Middle Western Americana, the Francis A. Sampson Collection and the Paul D. Higday Civil War Collection.

The society's Missouri newspaper collection, which includes roughly 4,600 titles and extends from 1808 to the present, is one of the largest state newspaper collections in the nation. Current newspapers from every Missouri county arrive weekly and are microfilmed to ensure their preservation. The lives of Missourians and the history of Missouri communities as well as local, state and national events are documented in the collection.

The map collection consists of more than 8,000 maps of the state ranging from rare and old to modern. In addition, the collection contains county atlases, statistical maps, topographical maps and early state guidebooks. For genealogical research, the society's microfilm file of United States census reports is one of the largest in the Midwest. A pictorial collection of photographs and other images of individuals and places dates from the 19th century to the present. The collection includes views of buildings, cityscapes and rural areas throughout the state.

The society's manuscript collection contains letters, diaries, journals, business and organizational records, oral histories, architectural drawings and official state papers. It provides intimate



DR. GARY R. KREMER  
Executive Director, State  
Historical Society of Missouri



BOB PRIDDY  
President, State Historical  
Society of Missouri

day-to-day accounts of Missouri history and lends vitality to historical writing.

## Art Collection

The society houses the nation's best collection of Missouri regional and westward expansion art, including Thomas Hart Benton's Year of Peril series and numerous paintings by George Caleb Bingham. Also found in the collection are works by John James Audubon, Karl Bodmer, and Missouri artists such as Frank Nuderscher and Fred Shane. An extensive editorial cartoon collection is national in scope. Exhibitions in the art galleries showcase the society's diverse holdings.

## Missouri Bicentennial

Aug. 10, 2021, will mark the 200th anniversary of Missouri becoming the 24th state to join the Union. The State Historical Society was selected by the Missouri General Assembly to lead the state's observances of this historic event. Major projects associated with the bicentennial include but are not limited to the Bicentennial License Plate, first issued to Missouri drivers on Jan. 1, 2019; the My Missouri 2021 photography project; the Missouri Encyclopedia, an online publication and the Bicentennial Quilt. These efforts will help ensure that all Missourians have an opportunity to take part in the state's celebration. For updates on the planning process, visit <http://missouri2021.org>.

## Missouri History Online

The society's website reflects a commitment to making the history of Missouri and its residents widely available to learners of all ages. More than two million pages of newspapers are accessible online through the Missouri Digital Newspaper Project. The Historic Missourians pages feature more than 140 biographies of men and women who are well-known for their contributions in such fields as literature, politics, sports and edu-

cation. The site also includes photographs, Civil War documents, editorial cartoons and artworks, past issues of the *Missouri Historical Review*, and finding aids to society collections and other materials.

## Publications

The *Missouri Historical Review* has served as the cornerstone of the society's publication program since 1906. A benefit of membership, the journal features scholarly articles on diverse topics in Missouri history, book reviews and notes. In addition to the journal, the society has published more than 50 volumes of edited documents, narrative and pictorial history, directories and indexes. *Missouri Times*, a quarterly newsletter, informs members about society activities.

## Public Programming

Inviting a wide range of audiences to interact with primary sources, the society sponsors educational outreach programs, including genealogy workshops, tours for students and adults, presentations on its collections, and ongoing presentations of current scholarship such as the African American Experience in Missouri Lecture Series.

The society sponsors National History Day in Missouri, the statewide component of National History Day, a competition for students in grades six through 12. More than 2,500 Missouri students participate annually at the local school level, with top finishers advancing to state and national competitions.

Additionally, "Show Me Missouri: Conversations about Missouri's Past, Present and Future" is a speakers bureau program jointly organized and managed by the Missouri Humanities Council and the society.

## Officers of the Society

Officers of the State Historical Society, 2016–2019: **Bob Priddy**, Jefferson City, president; **Virginia J. Laas**, Joplin, first vice president; **Robert M. Clayton III**, Hannibal, second vice president; **Roy D. Blunt**, Springfield, third vice president; **Brent L. Schondelmeyer**, Independence, fourth vice president; **Henry J. Waters III**, Columbia, fifth vice president; **Beatrice B. Litherland Smith**, Columbia, sixth vice president; **Edward W. Scavone**, Columbia, treasurer; **Gary R. Kremer**, Jefferson City, executive director, secretary and librarian.

## Trustees of the Society

Permanent trustees, former presidents of the society, are: **Bruce H. Beckett**, Columbia; **H. Ri-**

**ley Bock**, New Madrid; **Doug Crews**, Columbia; **J. Richard Franklin**, Independence; **Stephen N. Limbaugh Jr.**, Cape Girardeau.

Trustees elected for three-year terms: **Rodney J. Boyd**, St. Louis; **James Leon Combs**, Bradleyville; **S. Bryan Cook**, Clayton; **Kathianne Knaup Crane**, Clayton; **Steve Ehlmann**, St. Charles; **Michael Gallagher**, St. Louis; **Michael R. Gibbons**, Kirkwood; **Jennifer Teichman Kerr**, Lexington; **Edward C. Matthews III**, Sikeston; **Kenneth B. McClain**, Independence; **Larry L. McMullen**, Shawnee Mission, Kan.; **Robert J. Mueller**, Ste. Genevieve; **Ron Richard**, Joplin; **Lucinda Rice-Petrie**, Kansas City; **Mary R. Russell**, Jefferson City; **Kurt U. Schaefer**, Columbia; **Dred Scott**, Kansas City; **William W. Sellers**, Lexington; **Carol Silvey**, West Plains; **Jeffrey E. Smith**, Columbia; **Brian K. Snyder**, Independence and **Blanche M. Touhill**, St. Louis.

Emeritus trustees: **Albert M. Price**, Columbia; **James R. Reinhard**, Hannibal and **William W. Sellers**, Lexington.

In addition to the elected trustees and officers of the society, the governor, secretary of state, state treasurer, president of the University of Missouri and chancellor of the University of Missouri serve as *ex officio* members of the board of trustees.

Executive committee (composed of the president, the treasurer and eight members of the board of trustees): **Bob Priddy**, Jefferson City; **Virginia J. Laas**, Joplin; **Robert M. Clayton III**, Hannibal; **Brent Schondelmeyer**, Independence; **Edward W. Scavone**, Columbia; **Gary R. Kremer**, Jefferson City; **H. Riley Bock**, New Madrid; **Doug Crews**, Columbia; **Steve Ehlmann**, St. Charles; **Stephen N. Limbaugh Jr.**, Cape Girardeau and **Robert J. Mueller**, Ste. Genevieve.

## Lincoln University

Jefferson City 65101

Telephone: (573) 681-5000

[www.lincolnu.edu](http://www.lincolnu.edu)

Email: [admissions@lincolnu.edu](mailto:admissions@lincolnu.edu)

Lincoln Institute was founded in 1866 by the enlisted men of the 62nd and 65th U.S. Colored Infantry Regiments. The men, who learned to read and write on the battlefields of the Civil War in Texas, dreamed of a school to educate African Americans in their home state of Missouri. In 1890, Lincoln Institute became a land-grant institution. The school was renamed Lincoln University in 1921. In the fall of 1954, Lincoln University expanded its historical mission to serve a broader population from varied social, economic, educational and cultural backgrounds. Today, Lincoln University in Missouri is a historically black, 1890 land-grant, public, comprehensive institu-



**FRANK J. LOGAN**  
President, Board of  
Curators Lincoln University



**WINSTON J. RUTLEDGE**  
Vice President, Board of Curators  
Lincoln University



**GREG S. GAFFKE**  
Secretary, Board of  
Curators, Lincoln University



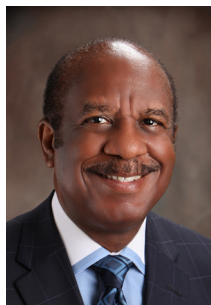
**MARVIN O. TEER**  
Treasurer, Board of  
Curators, Lincoln University

tion that provides excellent educational opportunities including theoretical and applied learning experiences to a diverse population within a nurturing, student-centered environment.

The majority of the university's more than 2,700 students are residents of Missouri or one of nine nearby states. The international student population comes from 15 countries.

Lincoln University offers eight undergraduate degrees in 50 programs of study. Lincoln University also offers non-credit and continuing education courses for those seeking professional or personal development.

The main Lincoln University campus is composed of nearly 174 acres, centrally located in Jefferson City. In addition, the university properties include three agricultural research facilities and extension centers in St. Louis, Kansas City and southeast Missouri. In addition, a satellite nursing program is housed at Fort Leonard Wood.



**DON W. COOK SR.**  
Member, Board of Curators  
Lincoln University



**JERALD JONES WOOLFOLK**  
President  
Lincoln University

### Members, Board of Curators

- Logan, Frank J., (D)**, president, St. Louis, Jan. 1, 2017;
- Rutledge, Winston J., (I)**, vice president, Jefferson City, Jan. 1, 2016;
- Gaffke, Greg S., (D)**, secretary, Jefferson City, Jan. 1, 2014;
- Teer, Marvin O., (D)**, treasurer, St. Louis, Jan. 1, 2018;
- Bracy, Vernon V., (D)**, member, Chesterfield, March 12, 2019;
- Cook, Don W., (D)**, member, St. Louis, Jan. 1, 2018;
- Pasley, Victor B., (D)**, member, Columbia, March 12, 2019;
- Popp, Richard R., (R)**, member, Tebbetts, March 12, 2019.

### Harris-Stowe State University

*St. Louis 63103*  
*Telephone: (314) 340-3366 / FAX: (314) 340-3322*  
*www.hssu.edu*  
*Email: admissions@hssu.edu*

Harris-Stowe State University, (HSSU) traces its origin back to 1857 when its first predecessor institution was founded by the St. Louis Board of Education as a normal school for the preparation of white elementary school teachers. It thus became the first public teacher education institution west of the Mississippi River and the 12th such institution in the United States. Its second predecessor institution, Stowe Teachers College, was also a normal school founded by the same public schools in 1890 to prepare African-American elementary school teachers. Both normal schools later became four-year teachers colleges—Harris Teachers College and Stowe Teachers College. The former was named after William Torrey Harris, U.S. Commissioner of Education and former Superintendent of the St. Louis Public Schools. The latter was named after Harriet Beecher Stowe, the famed slavery abolitionist and author of Uncle Tom's Cabin. These two colleges merged in 1954,



**RONALD A. NORWOOD**  
Chair, Harris-Stowe State  
University



**VANESSA F. COOKSEY**  
Vice Chair, Harris-Stowe State  
University



**CHRISTINE A. CHADWICK**  
Member, Harris-Stowe State  
University



**REGINALD D. DICKSON**  
Member, Harris-Stowe State  
University

forming Harris-Teachers College and in 1977 became Harris-Stowe College. In 1979, the college became a Missouri public college, with the name Harris-Stowe State College. The university designation and current name occurred in 2005.

In 2016, Harris-Stowe ranked No. 1 in the state of Missouri and No. 47 in the nation to grant degrees in mathematics and statistics to African-Americans according to the Missouri Department of Higher Education, and the newsmagazine, *Diverse: Issues in Higher Education*, which has ranked institutions that confer the most degrees to minority students for the past 30 years. In 2015, the governor signed a law broadening degree-granting authority to Harris-Stowe, which allows the university to offer graduate programs and achieve parity with Missouri's other 12 state universities. Harris-Stowe offers the most affordable bachelor's degree in the state of Missouri.

Over the past decade, Harris-Stowe has greatly expanded its degree programs and offers on-campus housing. Currently, the university offers more than 50 majors, minors and certificate programs in education, business and arts & sciences—including two fully online degree programs in criminal justice and healthcare management.



**DEBRA A. HOLLINGSWORTH**  
Member, Harris-Stowe State  
University



**DEBRA L. PRICE**  
Member, Harris-Stowe State  
University



**DR. DWYANE SMITH**  
Interim President, Harris-Stowe  
State University

## Members, Board of Regents

**Norwood, Ronald A.**, (I), chair, Creve Coeur, July 28, 2018;

**Cooksey, Vanessa F.**, (I), vice chair, St. Louis, July 28, 2020;

**Chadwick, Christine A.**, (I), member, St. Louis, July 7, 2016;

**Dickson, Reginald D.**, (D), member, Normandy, July 28, 2016;

**Hollingsworth, Debra A.**, (I), member, Ballwin, July 28, 2014;

**Price, Deborah L.**, (D), member, St. Louis, July 28, 2018.

## State Technical College of Missouri

*One Technology Dr., Linn 65051*

*Telephone: (573) 897-5000 / FAX: (573) 897-4656*

*[www.statetechmo.edu](http://www.statetechmo.edu)*

*Email: [admissions@statetechmo.edu](mailto:admissions@statetechmo.edu)*

State Technical College of Missouri (State Tech), founded in 1961, is Missouri's only two-year public technical college with a statewide mission. Originating as Linn Technical Junior



JOHN A. KLEBBA  
President, State Technical  
College of Missouri, Board  
of Regents



J. SCOTT CHRISTIANSON  
Vice President, State Technical  
College of Missouri,  
Board of Regents



BRUCE DARROUGH  
Member, State Technical  
College of Missouri, Board  
of Regents



GREGORY HOBEROCK  
Member, State Technical  
College of Missouri, Board  
of Regents

College, the college became a part of the public higher education system in Missouri in 1996 as a result of legislation by the 88th General Assembly.

The original educational institution was established with funding from the National Defense Education Act as a public postsecondary residential technical institution. The philosophy of the original institution was “to provide two-year vocational/technical programs to all students who wish to prepare themselves for employment.”

The college has a longstanding reputation for producing graduates with the valued technical and interpersonal skills needed for career advancement. With a state mandate and college mission to “prepare students for profitable employment and a life of learning,” the college has been responsive to workplace needs.

State Technical College of Missouri offers more than 35 technical programs at the Associate of Applied Science degree and certificate levels. In addition, customized and contract training is offered to Missouri businesses and industry. In each program, the curriculum includes an integration of theory with hands-on application and experience. Such integration ensures the development of functional troubleshooting skills with traditional and innovative techniques, approaches and equipment. Also emphasized are teamwork, interpersonal skills and work ethic. The general education core contributes to the high level of critical thinking, problem-solving and communication abilities of graduates. As part of their education, many students gain on-the-job experience through internships and clinicals.

State Technical College of Missouri monitors the economic, industrial and technological needs of the state as new programs are proposed for development. In response to industry demand over the last decade, State Technical College of Missouri has started or modified over 19 degree and certificate programs. Programs include: Welding



STEVE SELLENRIEK  
Member, State Technical  
College of Missouri, Board  
of Regents



DR. SHAWN STRONG  
President  
State Technical College of  
Missouri

Technology; High Performance and Electric/Hybrid Vehicle options in Automotive Technology; five health occupations programs - Dental Assisting Technology, Medical Radiologic Technology, Practical Nursing Technology, Associates Degree in Nursing (RN) and the Physical Therapist Assistant program.

The faculty has a combination of higher education credentials and industry experience in their professional areas of expertise. In addition, they are continually updating their skills through industry training and workshops.

In keeping with preparing students for profitable employment, students are evaluated through a one-of-a-kind system that provides potential employers with a student’s track record of success in academic achievement, job readiness work ethic and attendance (AJA@™ State Tech).

State Technical College of Missouri is accredited by The Higher Learning Commission (HLC); for more information contact the HLC at [hlccommision.org](http://hlccommision.org). Seventeen programs are accredited by the Association of Technology, Management and Applied Engineering (ATMAE). In addition, 17 other program-level professional



accreditations and certifications have been obtained by programs at the college. Many instructors hold individual certifications related to their respective teaching fields.

The main campus is located along Highway 50 on 360 acres one mile east of Linn and includes a public airport. The Automation and Robotics–Advanced Manufacturing Technician program is offered in St. Charles at the Lewis and Clark Career Center.

## Members, Board of Regents

**Klebba, John A.**, (R), president, Linn, Dec. 29, 2007;

**Christianson, J. Scott**, (D), vice president, Columbia, Dec. 29, 2015;

**Collom, Mark J.**, (D), St. Louis, Dec. 29, 2009;

**Darrough, Bruce**, (D), Hazelwood, Dec. 29, 2019;

**Hoberock, Gregory**, (R), Washington, Dec. 29, 2023;

**Sellenriek, Steve**, (R), Jonesburg, Dec. 29, 2019.

## Truman State University

100 E. Normal, Kirksville 63501

Telephone: (660) 785-4016

[www.truman.edu](http://www.truman.edu)

Truman State University, founded in 1867, has the distinction of being Missouri's only statewide public liberal arts and sciences university. Truman is a residential university focused on providing its 5,800 plus students with exceptionally high-quality academic programs, supportive professors and transformative learning experiences that prepare students to be adaptable in an ever-changing world.

Truman is consistently ranked among the nation's best colleges. For 23 consecutive years, *U.S. News and World Report* has recognized Truman as the No. 1 public university in the Midwest Regional Category. They also gave Truman a No. 2 ranking for "Best Undergraduate Teaching," and Truman was tied for No. 2 overall as one of the "Most Innovative Schools" in the Midwest region.

Other accolades include *Washington Monthly*, which listed Truman as the No. 10 master's university nationwide in their "2019 College Rankings." Truman was the only Missouri public school ranked in the entire Master's Universities list. *Kiplinger's Personal Finance* magazine continually has Truman on their list of the "Best Public College Values" in the nation as a featured public school that combines outstanding academics with affordable costs. Truman has one of the lowest student-loan default rates in the state of Missouri, coming in at 3.6% while the Missouri average is 10.9% and the national average is 10.8.

Truman has a long history of being recognized nationally by higher education experts for its assessment program that allows the university to measure the results of the teaching-learning process and to gather critical information on student growth and development to ensure that graduates are prepared for future success. Truman's curriculum provides each student with a foundation of knowledge appropriate to a traditional liberal arts and sciences education. It also requires specialization in a major, providing each student with in-depth knowledge and mastery of a discipline. This exemplary undergraduate education provides graduates with the knowledge and skills necessary to be successful upon graduation and beyond. Truman has the highest public college graduation rate in Missouri as calculated by the Missouri Department of Higher Education. More than 31% of Truman's graduates enter graduate and professional schools within six months of their graduation, while the remainder directly enter the workforce or engage in full-time service, such as the Peace Corps.

Truman's students are among the brightest and the best in their high school graduating classes. 82% of Truman's 2018 entering freshman class scored 24 or higher on the ACT examination, with 28% scoring above the 94th percentile. In addition, 67% graduated high school with a 3.75 or higher GPA, and 83% ranked in the top quarter of their high school graduating class.

Truman emphasizes high-quality teaching as its top priority. Truman students' benefit from a low student-to-faculty ratio, which allows for greater student-teacher interaction and a more personalized educational experience and factors into Truman having one of the highest retention rates among public colleges and universities in the state according to the Missouri Department of Higher Education. Truman strongly supports undergraduate research with a large number of students doing structured research with faculty both in and outside the classroom. The Higher Learning Commission of the North Central Association of Colleges and Schools has accredited Truman since 1914. Truman is also accredited by AACSB International—The Association to Advance Collegiate Schools of Business, American Chemical Society, Council on Academic Accreditation in Audiology and Speech-Language Pathology (CAA) of the American Speech-Language-Hearing Association (ASHA), Commission on Accreditation of Athletic Training Education, National Association of Schools of Music, The Council for the Accreditation of Educator Preparation, the Missouri Department of Elementary and Secondary Education and the Commission on Collegiate Nursing Education.

Students may choose to study from 49 undergraduate majors and nine graduate programs.



LAURA A. CRANDALL  
Chair  
Truman Board of Governors



JENNIFER A. KOPP DAMERON  
Vice Chair  
Truman Board of Governors



K. BROOKS MILLER JR.  
Secretary  
Truman Board of Governors



SARAH BURKEMPER  
Member  
Truman Board of Governors



CHERYL J. COZETTE  
Member  
Truman Board of Governors



NANCY GINGRICH  
Member  
Truman Board of Governors



JAMES J. O'DONNELL  
Member  
Truman Board of Governors



DAVID L. BONNER  
Out-of-State/Non-Voting Member  
Truman Board of Governors



MIKE MCCLASKEY  
Out-of-State/Non-voting Member  
Truman Board of Governors



TIFFANY MIDDLEMAS  
Student Representative/Non-voting  
Truman Board of Governors



DR. SUSAN L. THOMAS  
President  
Truman State University

Many Truman programs are continually recognized for their quality. Examples include Truman's School of Business, which is one of only 189 business programs nationwide to hold accreditation in both business and accounting by AACSB International, the "gold standard" of business accreditation worldwide. Truman's master's students are consistently in the top 5% in the country for first-time pass rate on the CPA exam.

Located in Kirksville, students benefit from the opportunity to live in a community that offers the charm of a small town but also many of the amenities of a larger city. There is always something going on whether it be a festival, concert, play, sporting event or art exhibit, and students have the option of getting involved in more than 240 campus organizations that create a group of lifelong friends.

Truman also has one of the top National Collegiate Athletic Association (NCAA) Division II athletic programs in the country. Truman has produced one of the highest number of academic All-Americans in Division II athletics in the history of the program. Truman fields 18 intercollegiate sports, which is one of the largest number of sports in the state. Truman is a member of the Great Lakes Valley Conference. Information on all of Truman's intercollegiate athletics programs may be found online at [trumanbulldogs.com](http://trumanbulldogs.com).

For more information about Truman State University, visit [truman.edu](http://truman.edu) or call (660) 785-4016.

## Members, Board of Governors

**Crandall, Laura A.**, (R), chair, Kirkwood, Jan. 1, 2019;

**Dameron, Jennifer A. Kopp**, (D), vice chair, Kansas City, Jan. 1, 2020;

**Miller, K. Brooks Jr.**, (R), secretary, Springfield, Jan. 1, 2024;

**Burkemper, Sarah**, (D), member, Troy, Jan. 1, 2023;

**Cozette, Cheryl J.**, (R), member, Columbia, Jan. 1, 2024;

**Gingrich, Nancy**, (R), member, Clarence, Jan. 1, 2025;

**O'Donnell, James J.**, (D), member, Hannibal, Jan. 1, 2017;

**Bonner, David L.**, out-of-state/non-voting, Jan. 1, 2019;

**McClaskey, Mike**, out-of-state/non-voting, Jan. 1, 2022;

**Middlemas, Tiffany**, student representative/non-voting, Jan. 1, 2020.

## Northwest Missouri State University

Maryville 64468-6001

[www.nwmissouri.edu](http://www.nwmissouri.edu)

Email: [admissions@nwmissouri.edu](mailto:admissions@nwmissouri.edu)

Northwest Missouri State University is a co-educational, primarily residential four-year university offering a broad range of undergraduate and selected graduate programs. Founded as a state normal school in 1905, the university has evolved into a vibrant and diverse learning community with an enrollment of more than 6,800 students hailing from 44 states and 37 countries. More than 700 faculty and staff are employed by the university, which offers classes on its Maryville campus, at Northwest-Kansas City in Gladstone and online.

Northwest offers more than 120 undergraduate majors with cutting-edge, profession-based programs in areas such as education, business, agriculture, fine and performing arts, communication and mass media, behavioral sciences, health and human services, humanities and so-

cial sciences, English and modern languages, computer science and natural sciences. Northwest also offers 40 master's programs, certificate programs and a cooperative doctorate in educational leadership.

With its emphasis on student success—every student, every day—the university is focused on providing an exceptional student experience that places high value on scholarship and life-long learning, intercultural competence, collaboration, respect and integrity, strategic thinking and excellence.

Profession-based learning experiences are widely available to Northwest students in a variety of fields. The 448-acre R.T. Wright Farm is a living, hands-on laboratory for agriculture students; while the Horace Mann Laboratory School and the Phyllis and Richard Leet Center for Children and Families, which is located in the center of campus and serves children in preschool through sixth grade, provides hands-on practical classroom experience for students in education and related fields. Northwest's internationally benchmarked student employment program also offers some 1,200 opportunities for students to gain professional development and specialized training in administrative, communications, environmental and other areas throughout the university.

The emphasis on Northwest's values and hands-on experiences is reflected in the university's high success and graduation rates. Northwest boasts a freshman retention rate of 74% and a graduation rate of 59%, which are considerably higher than the national averages. Additionally, 98% of Northwest graduates report finding employment or continuing their education within six months of graduation. Furthermore, Northwest student-athletes have an academic success rate of 79%, compared to a rate of 74% nationally. Northwest has earned a reputation as a university of champions both on and off the field. In addition to boasting competitive athletics teams, including its six-time NCAA Division II national champion football team and two-time national champion men's basketball team, Northwest students compete nationally and excel in fields such as agricultural sciences, forensics and debate, business education and student media.

The first public university in the nation to implement an electronic campus, in 1987, Northwest provides fully-loaded notebook computers for all students. The university also offers an innovative textbook rental program that dates back to the early days of the institution. Combined, these programs save students nearly \$7,400 over four years.

Recognizing the importance of needs-based financial support for students, Northwest cre-



DR. MARILOU JOYNER  
Chair  
Northwest Board of Regents



ROXANA SWANEY  
Vice Chair  
Northwest Board of Regents



JASON KLINDT  
Member  
Northwest Board of Regents



JOHN MOORE  
Member  
Northwest Board of Regents



DEBORAH ROACH  
Member  
Northwest Board of Regents



RICHARD N. SMITH  
Member  
Northwest Board of Regents



GEORGE SPECKMAN  
Member  
Northwest Board of Regents



MEL TJEERDSMA  
Member  
Northwest Board of Regents

ated the American Dream Grant in 2004, a first-of-its-kind program at a public university in the United States. Qualified students meet Northwest admissions criteria and come from the neediest families, based on their applications for federal aid. First-time freshmen are responsible for contributing a portion of their tuition, room and board, which may include private, federal, state and institutional scholarships and grants, and the American Dream Grant fills the remaining gap.

In addition to being a four-time winner of the Missouri Quality Award, Northwest is just the third institution in the nation to receive the American Association of State Colleges and Universities' prestigious Christa McAuliffe Award for Excellence in Teacher Education two times. Northwest's innovative alternative energy program burns wood chips, paper products and pelletized livestock waste to produce most of the thermal energy needed to heat and cool campus buildings, and the university's sustainability efforts earned it the Missouri State Recycling Program Annual Award in 2011, 2013 and 2014. The Northwest campus also is designated the Missouri Arboretum with more than 1,700 trees and 160 species.



DR. JOHN JASINSKI  
President, Northwest  
Missouri State University

## Northwest Board of Regents

**Joyner, Marilou**, (D), chair, Kansas City, January 2021;

**Swaney, Roxanna**, (R), vice chair, Liberty, January 2024

**Klindt, Jason**, (R), member, Kansas City, January 2023;

**Moore, John**, (I), member, Kansas City, January 2023;

**Roach, Deborah**, (D), member, Grant City, January 2025;

**Smith, Richard N.**, (R), member, Coffey, January 2019;

**Speckman, George**, (I), member, St. Joseph, January 2023

**Tjeerdma, Mel**, (R), member, Maryville, January 2025.

## **Southeast Missouri State University**

*Cape Girardeau 63701*

*Telephone: (573) 651-2000 / FAX: (573) 651-5061*

*www.semo.edu*

*Email: admissions@semo.edu*

Southeast Missouri State University is a comprehensive university with numerous national and international academic accreditations and certifications. In addition to offering more than 145 undergraduate majors, 100 minors and more than 75 graduate programs, Southeast continues to focus on staying ahead of changing market demands. Using technology to find new ways to feed the world is a top priority in agriculture, and industry professionals turn to Southeast's cybersecurity team to help defend against the latest cyber threats. A growing and stable healthcare industry is providing plentiful employment for more than 60 healthcare programs. P-12 educators from around the country look to Southeast as an Apple Distinguished School that integrates technology in classrooms. The Jeanine Larson Dobbins Conservatory of Theatre and Dance is a new feature of our River Campus—Missouri's only campus dedicated to art, dance, music and theatre.

Southeast offers academic programs through five colleges on four campuses – the original site founded in 1873 and the River Campus, which opened in 2007, both in Cape Girardeau; and in Kennett and Sikeston, Missouri. The university also has a regional campus site in Malden, Missouri that serves as a destination for agriculture research and workforce development initiatives. Off-campus delivery sites are the Cape College Center at the Cape Career and Technology Center, the Poplar Bluff Delivery Site and Southeast Online.

Students receive unparalleled personal support from their first time on campus to the day they receive their diploma. This instills a strong sense of confidence and lays the foundation for all of their achievements to come. With approximately 11,000 students, Southeast is an ideal size to take advantage of critical learning and extracurricular opportunities. Internships and experiential learning are available in 100% of majors. Students come from all over the United States and more than 50 foreign countries. Study-abroad opportunities range from two-week to academic year study in a variety of countries.

Twenty-one residence halls and 10 dining facilities give students many choices. Students with similar interests or majors may be grouped in themed learning communities. A modern recreation center, a first-rate aquatic center and a new eSports venue are available to students, along with more than 200 social, recreational and special interest student organizations that provide ample opportunities to be involved on campus.

Southeast competes in NCAA Division I, Ohio Valley Conference athletics. Men's sports include baseball, basketball, cross country, football and track (indoor/outdoor). Women's sports include basketball, cross country, gymnastics, soccer, softball, tennis, track (indoor/outdoor) and volleyball.

## **Donald L. Harrison College of Business and Computing**

The Donald L. Harrison College of Business and Computing (HCBC) is accredited by the Association to Advance Collegiate Schools of Business (AACSB International)—the gold standard of business school accreditation—an honor held by only 5% of business programs worldwide.

The Department of Computer Science in the HCBC also holds the ABET accreditation that affirms the department's graduates have the critical skills required for science, technology, engineering and mathematics (STEM) fields. In addition, the cybersecurity program holds the NSA designation held by fewer than 300 universities nationwide. 92% of graduates of the college are employed or in graduate school one year after graduation. Princeton Review has included Southeast's HCBC on its list of "Best Business Schools" for the past 15 years. The Harrison College also holds accreditation from the Network of International Business Schools and offers options for B.S.B.A., B.S., M.S. and M.B.A. degrees.

Moreover, the HCBC entrepreneurship program develops students' abilities to create ideas, identify opportunities and turn innovations into marketable solutions. In addition to the entrepreneurship major, Southeast offers seven interdisciplinary minors in entrepreneurship, recognizing that students in any discipline can benefit from knowledge of entrepreneurial processes. Combined with a series of annual co-curricular events and services offered by the Douglas C. Greene Center for Innovation and Entrepreneurship, students have the tools to become successful entrepreneurs.

Southeast also offers a mechanism to drive the entrepreneurial mindset of today's students with Catapult Creative House, a groundbreaking creative arts and industries incubator. Catapult connects interdisciplinary teams of students, faculty

and practitioners in a rich array of courses, collaborative projects and competitions. Catapult is a commercial learning laboratory where creativity, innovation and entrepreneurship converge, bringing novel products and services with a sustainable twist and local connection to market in a modern commercial marketplace.

## College of Education, Health and Human Studies

Southeast's College of Education, Health and Human Studies holds numerous national and state accreditations, preparing graduates for high-demand careers in mind, body and spirit. Southeast's education programs in the College of Education, Health and Human Studies have been granted accreditation at the initial licensure level by the Council for the Accreditation of Educator Preparation (CAEP).

Southeast teacher education students gain hands-on experience in the classroom throughout their program of study, concluding with a semester-long student teaching experience. Departments devoted to teacher education in the college include elementary, early and special education, and leadership, middle and secondary education. Programs include a wide variety of undergraduate and graduate programs along with a cooperative doctorate with the University of Missouri.

The college offers highly integrated field and clinical experiences across programs to provide real-world application of effective practice. Southeast is an Apple Distinguished School, providing students a technology-rich learning environment with EDvolution® iPad integration for all undergraduate students. The EDvolution® Center offers flexible space to create lessons using high-tech tools for teaching, including a collaborative, virtual reality room, 3D printing, laser cutting equipment and Mobile Padcaster Green Screen where students can practice the art of teaching. Southeast's education program is at the forefront of innovation, resulting in graduates who are in demand as future educators. In addition to the EDvolution® Center, the college features clinical and practical experiences for students that occur through service at sites around the region and on-campus. The college features the Center for Speech and Hearing, the Nursing Simulation Laboratory, the Counseling Lab, an Athletic Training Education Laboratory, a Human Performance Laboratory, a Bone Density Laboratory, the University School for Young Children, an Autism Center, Prevention Resource Center, and the APPLE Project. Each of these laboratories and centers are associated with the college. Students also gain valuable experiences at local hospitals,

schools, rehabilitation facilities, and with community health organizations.

The college features accredited programs in communication disorders, counseling, nursing, athletic training, dietetics, recreation and park administration, and sport management. Health and human studies departments in the college include – child and family studies, communication disorders, kinesiology, nutrition and recreation, nursing, psychology and counseling. The programs in these departments are increasingly sought after by students interested in careers focused on allied health sciences, nursing, and human behavior.

## College of Science, Technology, Engineering and Mathematics (STEM)

The College of Science, Technology, Engineering and Mathematics (STEM) houses Southeast's departments of agriculture, biology, chemistry and physics, engineering and technology, and mathematics. The college holds national accreditations and recognitions from the American Chemical Society, ABET and the Association of Technology, and Applied Engineering, among others. The programs in the Department of Engineering and Technology are recognized as a Missouri Center of Excellence in Advanced Manufacturing Technology.

Southeast Missouri State University is committed to training students to innovate and explore emerging technologies, and 100% of graduates are employed or in graduate school one year after graduation for a majority of the STEM programs.

To that end, it has recently launched three new programs. Recognizing geospatial information and remote sensing as rapidly expanding tech fields, a new Bachelor of Science in Geographic Information Science (GIS) is now offered. The program trains students to be geospatial information scientists, technologists and remote sensing scientists – positions expected to be in high demand in the coming decade.

Southeast's new unmanned aircraft systems (drones) program is helping to meet the future demand anticipated for graduates skilled in this next-generation technology. Students learn the fundamentals of maintaining, customizing, acquiring and using drones in a commercial setting. They are also trained to take advantage of existing products and resources to adapt a drone to more specific needs. Courses in the program focus on the basics of programming, electrical control systems and mechanical systems, in addition to drone specific courses in flight, drone design, sensing systems, mission planning, regulations and safety. Southeast also offers a Bachelor of Science in Industrial and Systems Engineering to

help meet workforce demands and offers access to students seeking STEM education opportunities in southeast Missouri. The program provides much needed access to an affordable engineering program in this part of the state. These programs, in addition to other engineering and technology programs such as engineering physics, engineering technology and technology management are preparing students for in-demand careers.

Pre-med remains a popular program with biomedical sciences being the largest degree program in biology, and graduates are accepted to medical schools at a rate higher than the national average. Other popular biology programs include wildlife and conservation, microbiology, organismal biology and marine biology.

The Department of Mathematics offers baccalaureate degrees in pure mathematics, applied mathematics/statistics, actuarial science and mathematics education and a Master of Science in mathematics. Mathematics laboratories facilitate the integration of computer technology into mathematics classes. Faculty are accomplished teachers and researchers with expertise in analysis, algebra, combinatorics, differential equations, geometry, mathematics education, statistics and topology.

Students in the Department of Chemistry and Physics may focus on forensic science, physics, medical lab science, biochemistry and more. Students work alongside faculty in state-of-the-art laboratories conducting real-world research in the areas of analytical, chemical, forensic, inorganic, organic and physical chemistry, biochemistry and biophysics, material science and image processing, imaging sensors, computer modeling and simulations, and astrophysics. This prepares them for success in competitive fields or in top graduate schools.

In addition, agriculture students learn about the latest in beef production technology and row crop research at the 252-acre David M. Barton Agriculture Research Center. In addition, Southeast is home to a 110-acre rice research station, an irrigated turf plot facility, a modern soil fertility laboratory and 11,000-square-foot climate-controlled Charles Hutson Horticulture Greenhouse.

## College of Humanities and Social Sciences

Southeast's College of Humanities and Social Sciences prepares students for careers in which problem-solving, critical thinking, communication, organization and adaptability are key skills. The college houses the departments of communication studies and modern languages; criminal justice, social work and sociology; English; history and anthropology; and political science, phi-

losophy and religion. The college also is home to the Debate Team, which has three recent national championships to its credit. 100% of the college's philosophy graduates are accepted to graduate or law school. The Historic Preservation Program is one of only nine such programs in the nation, and Southeast is the only university in the nation to participate in the week-long program with the Center for Strategic and International Studies.

The Department of Criminal Justice, Social Work and Sociology paves the way for students to enter high demand fields at the forefront of public safety and social justice. Criminal justice majors enjoy high rates of employment, and bachelor's and master's degree programs prepare students for work from law enforcement to the courts to corrections. The Law Enforcement Academy is dedicated to meeting the training needs of all law enforcement officers and agencies in the region. Our graduates have gone on to work for agencies at all levels of law enforcement, including the FBI, DEA, ATF, U.S. Secret Service and the U.S. Marshals Service. Our accredited social work degree readies students for careers working with individuals, families and communities to better lives.

Communication Studies majors develop skills that prepare them for corporate and industry positions where efficiency, productivity and safety are driven by solid communication. Students studying modern languages develop an understanding of various cultures, languages and worldviews, all of which are designed to prepare graduates for effective functioning in a world increasingly characterized by diversity and globalization. This is accomplished not only through formal classroom instruction, but also by providing students with opportunities for study abroad and experiential learning in their major field of study.

The Department of History and Anthropology introduces students to civilizations that fire their imagination. The Center for Regional History documents and preserves various aspects of the area's architecture, history and archaeology and supports the activities of faculty and students in history, archaeology and related fields.

The Department of English offers multiple opportunities for students interested in studying literature, linguistics, writing, and English language pedagogy. English majors develop skills in written and oral communication and analysis, organization, and presentation – flexible skills that are sought after by a variety of employers. Through experiential learning opportunities, our students acquire skills in editing, document and journal design, and publishing. The Department of English offers baccalaureate degrees in literature in English, creative writing and professional writing, and English Education; in addition, students may choose a minor in literature, writing, Small Press Publishing, or Film and Literature Studies. Gradu-

ate students have multiple programs from which to choose: English Studies, Professional Writing, and Teaching English to Speakers of Other Languages (TESOL), a program which draws students from all over the world to study at Southeast. In addition, the Center for Faulkner Studies is an internationally renowned repository for materials collected by William Faulkner scholars and biographers and regularly hosts visiting international scholars.

## Earl and Margie Holland College of Arts and Media

The Earl and Margie Holland College of Arts and Media houses the departments of Art and Design, Mass Media, Music, and The Jeanine Larson Dobbins Conservatory of Theatre and Dance at the River Campus. Southeast is the only university in Missouri to hold all four accreditations from the National Association of Schools of Dance, the National Association of Schools of Music, the National Association of School of Theatre and the National Association of Schools of Art and Design.

Blending classic beauty and modern technology, the River Campus is composed of the beautifully restored 19th century St. Vincent's Seminary building, a 950-seat performance hall, black box theatre, dance studio, regional museum and convocation center. The restored seminary buildings are on the National Register of Historic Places. An intimate recital hall seating 200 has been created in the seminary chapel, and the historic buildings also house classrooms, faculty offices, rehearsal rooms, art studios, computer laboratories and other academic and student service rooms. Southeast is the only university in Missouri to have a separate campus dedicated entirely to art, dance, music and theatre.

The Kenneth and Jeanine Dobbins River Campus Center is a 90,000-square-foot building combining academic and living spaces on the same property and creating an environment in which talented students live and learn together. The facility is just north of the original Convocation Center and Seminary Building, forming the completion of a River Campus quad. The first floor includes a directing/acting black box studio; a dance studio; a spacious choral rehearsal room; sectional practice rooms; and St. Vincent's Commons, a 120-seat dining facility overlooking the majestic Mississippi River complemented with an outdoor seating area. An art education classroom is located on the mezzanine, and the second floor houses faculty offices.

The building also provides a 180-bed living area housing many music, art, theatre and dance majors who are now living close to the academic facilities they frequent. The majority of the sec-

ond and all of the third floor are four-person student suites, along with practice rooms, laundry facilities and spacious lounges. A fitness center also is located on the third floor.

Southeast's Jeanine Larson Dobbins Conservatory of Theatre and Dance is committed to excellence in the performing arts, and its "An American Hero" original production was honored with the New York Musical Festival's Best of Festival Production Award. The Conservatory is one of the top undergraduate programs in the Midwest. Here, students display impeccable artistry while training to launch professional careers in the arts and entertainment industries around the world.

Southeast music students have opportunities to perform in the Southeast Missouri Symphony Orchestra, the Southeast Marching Band, jazz bands, a wind symphony, Chamber and University choirs, Steel Drum Band and a Choral Union. These ensembles provide opportunities for students to hone their performance, composition, vocal and instrumental skills.

In addition, Southeast's mass media students receive the full complement of multi-media experiences – print production at the Arrow student newspaper, television production through KFVS12 and radio production through KRCU Radio, Southeast's National Public Radio station. Through a partnership with Rust Communications and KFVS12, the University has developed an innovation laboratory – the Rust Center for Media – in downtown Cape Girardeau. It houses the university's television and video production program; the Arrow student newspaper; SECreative, Southeast's student advertising firm; and Riverfront PR, Southeast's student public relations firm. The public relations program is one of only 20 institutions that hold certification by the Public Relations Society of America (PRSA). The Accrediting Council on Education in Journalism and Mass Communications (ACEJMC) accredits the mass communication program. Only one other institution in Missouri has this elite accreditation.

The Arrow was honored with five first-place, two second-place and three third-place awards at the 2019 College Media Association Conference. In fall 2018, it won two first-place College Media Association Pinnacle awards, and in April 2017, the Arrow was honored with the Best Overall Newspaper award among Division I schools at the Missouri College Media Association Conference.

The Department of Art and Design engages students in a collaborative learning environment with active learning and professional experiences in design and the visual arts. Students get hands-on learning opportunities in art, interior design, commercial multimedia, digital art, graphic design, printmaking, painting, sculpture, ceramics and art education.





EDWARD P. GARGAS  
President  
Southeast Board of Regents



TINA L. KLOCKE  
Vice President  
Southeast Board of Regents



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Member  
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JAMES P. LIMBAUGH  
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LUKE M. LeGRAND  
Student Member  
Southeast Board of Regents



DR. CARLOS VARGAS-ABURTO  
Member, Southeast  
Missouri State University

## Graduate Studies

Through its graduate faculty, curricula and research programs, the university offers to its more than 1,100 graduate students 60 master's degree programs, including a Master of Science in Cybersecurity, a Master of Science in Applied Computer Science and a Master of Arts in Applied Behavior Analysis; specialist degrees in Educational Administration, Educational Leadership and Counseling Education; and a cooperative doctoral degree in Educational Leadership. Graduate studies at Southeast Missouri State University are designed to foster a successful learning environment by maintaining small classes and individualized research experiences for students.

## Jane Stephens Honors Program

By offering educational opportunities tailored to the special needs, aspirations and motivation of students whose intellectual and creative abilities are outstanding, the Jane Stephens Honors Program underscores Southeast Missouri State University's commitment to quality and excellence in matters of knowledge, creativity and leadership. The goals of the Jane Stephens Hon-

ors Program reflect this basic commitment. These goals are:

- To address the special needs of outstanding students by providing a center of identity for formulating personal goals, developing self-esteem and increasing the desire for self-directed learning;
- To contribute to the general advancement of learning by encouraging the active pursuit of academic goals, as exemplified by research, scholarly activity and creative endeavor; and
- To encourage an intellectual perspective by providing a model of academic endeavor which emphasizes analytical thought, insight into the methodologies of different disciplines and cross-disciplinary synthesis.

## Kent Library

Kent Library is central to Southeast Missouri State University student success. The library is committed to providing students, faculty, staff and community guests excellent resources, services and spaces that support their learning, teaching, research and information needs. Kent

Library combines traditional services with a large student computer lab and the Heather MacDonald Greene Multimedia Center which helps build digital skills in video and audio production and editing, presentation and graphic design, and 3D modeling and printing. The library houses collaborative and individual study spaces, and the fourth floor is a quiet study area.

Librarians partner with academic departments to teach students how to effectively find and evaluate information. One-on-one research assistance is available in person, through chat, over the phone and by email. The library houses approximately 500,000 titles—including databases, journals, books, eBooks, media and streaming videos. Access to additional resources is available through the statewide MOBILUS consortium and national and international interlibrary loan services. Kent Library is also a federal government depository.

Special Collections & Archives preserves and makes accessible research material that documents the historical, literary and cultural experiences of southeast Missouri and Southeast Missouri State University. Among the special collections are the Jo Ann Emerson Congressional Papers which bring together a range of materials related to Emerson's service in the U.S. House of Representatives as a congresswoman from Missouri's Eighth Congressional District from 1996 to 2013. The Rare Book Room contains a world-class William Faulkner collection and print books from the 13th through early 20th centuries.

## Athletics

Southeast Missouri participates in NCAA Division I athletics as a member of the Ohio Valley Conference. Men's sports include baseball, basketball, cross country, football and indoor and outdoor track. Women's sports include basketball, cross country, gymnastics, soccer, softball, tennis, volleyball and indoor and outdoor track.

Redhawks student-athletes maintained a 3.24 cumulative GPA as a group during the 2018-2019 academic year, while also winning 54 regular season conference championships and 19 conference tournament championships during the last 27 years.

## Members, Board of Regents

**Gargas, Edward P.**, (R), president, Dexter, Jan. 1, 2022;

**Klocke, Tina L.**, (I), vice president, St. Louis, Jan. 1, 2024;

**Britt, Phillip M.**, (D), member, Kennett, Jan. 1, 2022;

**Knudtson, Jay B.**, (R), member, Cape Girardeau, Jan. 1, 2019;

**Limbaugh, James P.**, (R), member, Cape Girardeau, Jan. 1, 2025;

**Vinson, Dennis**, (D), member, Cape Girardeau, Jan. 1, 2026;

**LeGrand, Luke M.**, student member; Jan. 1, 2020;

**Vargas-Aburto, Carlos**, president of the university.

## Missouri State University

Springfield 65897

Telephone: (417) 836-5000

[www.missouristate.edu](http://www.missouristate.edu)

Email: [info@missouristate.edu](mailto:info@missouristate.edu)

Missouri State University is a public, comprehensive metropolitan system with a statewide mission in public affairs, whose purpose is to develop educated persons. The university's identity is distinguished by its public affairs mission, which entails a campus-wide commitment to foster expertise and responsibility in ethical leadership, cultural competence and community engagement.

The academic experience is grounded in a general education curriculum that draws heavily from the liberal arts and sciences. This foundation provides the basis for mastery of disciplinary and professional studies. It also provides essential forums where students develop the capacity to make well-informed, independent critical judgments about the cultures, values and institutions in society.

The task of developing educated persons obligates the university to expand the store of human understanding through research, scholarship and creative endeavor, and drawing from that store of understanding, to provide service to the communities that support it. In all of its programs, the university uses the most effective methods of discovering and imparting knowledge, and the appropriate use of technology in support of these activities.

The Missouri State University campuses are structured to address the special needs of the urban and rural populations they serve. Missouri State University-Springfield is a selective admissions, graduate-level teaching and research institution. Missouri State University-West Plains is a separately accredited open-admissions campus primarily serving seven counties in south-central Missouri. Missouri State University-Mountain Grove serves Missouri's fruit industry through operation of the State Fruit Experiment Station. Missouri State Outreach provides anytime, anywhere learning opportunities through telecourses, Internet-based instruction, iTunes U and through its interactive video network.

The university also operates other special facilities, such as the Darr Agricultural Center in southwest Springfield; the Journagan Ranch in



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Chair, Missouri State Board of  
Governors



**CRAIG D. FRAZIER**  
Vice Chair, Missouri State Board  
of Governors



**AMY COUNTS**  
Member, Missouri State Board of  
Governors



**BEVERLY MILLER**  
Member, Missouri State Board of  
Governors



**J. KENDALL SEAL**  
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**CAROL E. SILVEY**  
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**GREGORY V. SPEARS**  
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**CARRIE TERGIN**  
Member, Missouri State Board of  
Governors

Douglas County; the Jordan Valley Innovation Center in downtown Springfield; the Bull Shoals Field Station near Forsyth; Baker's Acres and Observatory near Marshfield; the Missouri State University Graduate Center in Joplin; and a branch campus at Liaoning Normal University (LNU) in Dalian, China. In addition, Missouri State has the operations and program offerings of one entire academic department, its Department of Defense and Strategic Studies, located near Washington, D.C., in Fairfax, Virginia.

Missouri State University is governed by a Board of Governors. Members are appointed by the governor, with advice and consent of the Missouri Senate. A Missouri State student also sits on the board as a non-voting member.

The university's chief administrative officer is the president. The Missouri State University-West Plains and Missouri State University-Mountain Grove campuses are directed by chancellors.

### Members, Board of Governors

**Gore, Gabriel E.**, (D), chair, St. Louis, Jan. 1, 2021;  
**Frazier, Craig**, (R), vice chair, Springfield, Jan. 1, 2023;  
**Counts, Amy**, (I), member, Ballwin, Jan. 1, 2023;



**WILLIAM MILLER**  
Student Representative, Missouri  
State Board of Governors



**CLIFTON M. SMART III**  
President  
Missouri State University

**Miller, Beverly**, (D), member, Lebanon, Jan. 1, 2021;  
**Seal, J. Kendall**, (D), member, Kansas City, Jan. 1, 2019;  
**Silvey, Carol E.**, (I), member, West Plains, Jan. 1, 2023;  
**Spears, Gregory V.**, (R), member, Jan. 1, 2019;  
**Tergin, Carrie**, (R), member, Jefferson City, Jan. 1, 2021;  
**Miller, William**, student representative, Sullivan, Dec. 31, 2019.

**Public Affairs:** Approved in 1995, Missouri State University's statewide mission in public affairs is maturing. With an emphasis on three specific components in the undergraduate curriculum that reflects the public affairs mission—ethical leadership, cultural competence and community engagement—the university provides enhanced educational experiences to 21st century students.

Each year, Missouri State hosts a Public Affairs Conference, which brings a variety of noteworthy speakers from around the country to the Springfield campus. During the conference, panels and keynote speakers present discussions that offer perspectives from business, entertainment, education, politics, religion, health and other subject areas. Throughout the year, many other events exist to get students involved with the public affairs mission.

High-impact educational experiences, such as study away, service-learning and internships, offer students opportunities to put into practice the values of the public affairs mission.

**Facilities:** Missouri State University's main campus is located on 225 acres in the heart of Springfield. The 90-acre Darr Agricultural Center exists in the southwest area of the city. Missouri State's main campus has more than 20 classroom buildings, an administrative building, a library, 10 residence halls, a recreational facility, a sports complex, a health and wellness center, a welcome center and a campus-wide transit facility. Juanita K. Hammons Hall for the Performing Arts hosts a variety of musical, dance and theatrical presentations. JQH Arena is a world-class sports facility that is home to the Bears and Lady Bears basketball teams.

**Enrollment:** In the fall of 2018, Missouri State University's head-count enrollment total was 23,697 on the Springfield campus and more than 26,000 system-wide. An additional 693 students were not included as they were exclusively auditing classes, enrolled at the English Language Institute, China Campus or study away.

**Academic programs:** Missouri State offers more than 100 undergraduate majors and 60 graduate programs, including six doctoral programs. Missouri State also offers a cooperative doctorate (Ed.D.) through the University of Missouri-Columbia, as well as a cooperative Doctor of Pharmacy program with the University of Missouri-Kansas City. Many of these programs are the state's strongest and largest of their kind.

The university is accredited by the North Central Association of Colleges and Secondary Schools, as well as by 28 professional associations. Among them are the Council for the Accreditation of Educator Preparation, National Association of Schools of Music, National Associa-

tion of Schools for Public Affairs and Administration, the National Collegiate Athletic Association, the American Chemical Society, the Council on Social Work Education and the American Assembly of Collegiate Schools of Business.

The university's academic programs are organized within eight colleges:

## College of Arts and Letters

[coal.missouristate.edu](http://coal.missouristate.edu)

The College of Arts and Letters (COAL) has 2,500-plus students. It promotes learning, scholarship and service to the broader community in all aspects of human communication—spoken, written, visual, musical, dramatic and electronic.

Through its 45 undergraduate, 10 graduate and 16 certificate programs, the college nurtures literacy in the arts and letters, stimulates self-reflection, builds critical thinking and fuels the creative passions of its students. COAL houses seven departments: Art and Design; Communication; English; Media, Journalism and Film; Modern and Classical Languages; Music; and Theatre and Dance. There are also five interdisciplinary programs: antiquities; electronic arts; global studies; linguistics; and musical theatre.

Most recently, the college achieved the status of an All-Steinway School by adding 52 brand new Steinway & Sons pianos to its piano inventory.

Additionally, during the 2018-2019 academic year, the Department of Media, Journalism and Film and the Electronic Arts program won 92 awards, including two prestigious Mid-America Emmy Awards; 23 awards from the Broadcast Education Association National Festival of Media Arts; and one award from the American Cinema Editors. They also won 52 awards in other national and statewide competitions, including four from the National College Media Association; 20 from the Missouri Broadcast Education Association; and 42 from the Missouri College Media Association. Besides that, their work screened at 52 international, national, regional and statewide film festivals.

## College of Business

[business.missouristate.edu](http://business.missouristate.edu)

The College of Business (COB) is one of the largest business programs in the Midwest, enrolling more than 5,500 undergraduate and graduate students. It offers 13 undergraduate majors, six graduate and 15 certificate programs that prepare students to not only enter the business world, but also advance successfully in their careers.

There are five departments in the college: Finance and General Business; Information Technology and Cybersecurity; Management; Marketing; and the School of Accountancy in the business unit, as well as two separately accredited departments: Merchandising and Fashion Design, and Technology and Construction Management.

The college holds the prestigious full accreditation by the Association to Advance Collegiate Schools of Business (AACSB) at both the undergraduate and graduate levels. The School of Accountancy also holds supplemental AACSB accounting accreditation.

October 2017 marked the end of a two-year \$35 million dollar renovation and expansion project to David D. Glass Hall, home to the College of Business. The building now exceeds 200,000 square feet. New spaces focus on student success and include five hands-on learning labs, collaboration and team meeting spaces, interview rooms, two outdoor terraces and enhanced classroom space.

While COB faculty are actively engaged in research, classroom instruction and experiential learning for students are paramount. Full-time faculty members or instructional practitioners within the local business community teach all COB courses. There are no graduate students teaching courses. Outside of the classroom, students are supported with study-away experiences, regional and national competitions, student and professional organization memberships, a dedicated advisement and career center, and free tutoring.

## College of Education

[education.missouristate.edu](http://education.missouristate.edu)

The College of Education (COE) has been creating a legacy of learning for more than a century. It offers 20 academic programs and 12 certificates that prepare students for careers in education and related fields. These include child and family development, child life, teachers, principals, superintendents, counselors, special educators and resource specialists. COE produces more licensed educators than any other institution of higher learning in Missouri.

Over the past several years, the college has enrolled an average of 1,400 undergraduate and 630 graduate students across three academic departments: Childhood Education and Family Studies; Counseling, Leadership and Special Education; and Reading, Foundations and Technology. Secondary Education programs are spread across five other academic colleges.

Students are able to observe and gain hands-on experience with their teaching skills at two

on-campus locations, the Greenwood Laboratory School and Child Development Center, as well as at many public schools in Springfield and surrounding areas with whom the college partners to provide year-long internship experiences.

## College of Humanities and Public Affairs

[missouristate.edu/chpa](http://missouristate.edu/chpa)

The College of Humanities and Public Affairs (CHPA) helps its more than 1,300 undergraduate and graduate students understand social, political and legal structures, ethical principles, religious systems, and economic institutions and practices within a global, historical and contemporary context.

The college offers 17 undergraduate, seven graduate and seven certificate programs in areas ranging from economics to history to military science to political science and religious studies. It houses nine departments: Criminology; Defense and Strategic Studies; Economics; History; Military Science; Philosophy; Political Science; Religious Studies; and Sociology and Anthropology. The Department of Defense and Strategic Studies is based in the Washington, D.C. area to take advantage of the teaching and research opportunities in national defense and diplomacy that are available in our nation's capital.

CHPA is home to the Bernice S. Warren Center for Archaeological Research, a research institute that conducts archaeological field work and other cultural resource management projects.

## College of Natural and Applied Sciences

[science.missouristate.edu](http://science.missouristate.edu)

With more than 2,200 undergraduate and graduate students, the College of Natural and Applied Sciences (CNAS) develops global citizen scholars who are prepared to increase understanding of the natural world and applied sciences within society.

Through its seven departments—Biology; Chemistry; Computer Science; Geography, Geology and Planning; Hospitality Leadership; Mathematics; and Physics, Astronomy and Materials Science, and one cooperative program, engineering—CNAS offers more than 20 undergraduate and 15 graduate and certificate programs. The cooperative engineering program is offered through a partnership with Missouri S&T.

Students have the opportunity for intense hands-on research with faculty members in each department and internships coordinated in coop-

eration with the university's Career Center. Facilities for use by the college's faculty and students include Baker Observatory and Bull Shoals Field Station. Centers associated with the college's faculty include Center for Biomedical and Life Sciences, Center for Resource Planning and Management, and Ozarks Environmental and Water Resources Institute.

## McQueary College of Health and Human Services

[missouristate.edu/mchhs](http://missouristate.edu/mchhs)

The McQueary College of Health and Human Services (MCHHS) enrolls more than 4,500 undergraduate and graduate students. The college offers 19 undergraduate and 27 graduate and certificate programs. The departments in MCHHS are: Biomedical Sciences; Communication Sciences and Disorders; Kinesiology; Nursing; Occupational Therapy; Physical Therapy; Physician Assistant Studies; Psychology; Public Health; Social Work; and Sports Medicine and Athletic Training.

The college is also home to several clinics and centers: the Learning Diagnostic Clinic; MSU Care Clinic; the Physical Therapy Clinic; the Speech-Language and Hearing Clinic; the Center for Research and Service; the Center for Multidisciplinary Health Education Research and Services; and RStats Institute.

Students' academic course work in nationally accredited programs are complemented with clinical experiences, laboratory and research experiences, and internship opportunities. Students receive comprehensive training through interdisciplinary course work, coupled with professional mentoring in the work environment. They have opportunities to work with faculty in well-equipped laboratories. Specialized facilities include an electron microscopy suite, metabolic measurement equipment, motion analysis and gait analysis systems, a balance master, biomedical laboratories and speech-language and audiology testing equipment.

## William H. Darr College of Agriculture

[ag.missouristate.edu](http://ag.missouristate.edu)

The William H. Darr College of Agriculture integrates excellence in teaching, service and research into each of the 11 undergraduate, five graduate and multiple certificate programs. There are three departments in the college: Agribusiness, Agricultural Education and Communications; Animal Science; and Environmental Plant Science and Natural Resources.

Through internships, laboratory experiences and research projects, the college provides hands-on learning opportunities to students to expand their knowledge of agriculture issues.

Students have access to top notch facilities in Springfield and Mountain Grove. These include the Darr Agricultural Center, a 90-acre facility that serves as a laboratory and field experience classroom for the study of livestock management, equine studies, horticulture, agronomy, animal science, and wildlife conservation and management; Journagan Ranch, a 3,300-acre working cattle ranch; Kindrick Family Farm, an 80-acre farm for row crops; Shealy Farm, a 260-acre farm for forage and beef cattle research; The Woodlands, a 161-acre area that focuses on forestry research and outreach; Bakers Acres, a 130-acre property for forage production; and the Fruit Experiment Station, a facility that advances the Missouri fruit crop industry.

## Graduate College

[graduate.missouristate.edu](http://graduate.missouristate.edu)

The Graduate College works to ensure that postbaccalaureate education at the university has a high level of academic quality so students are motivated and educated to be independent leaders in their professions and communities. The college offers more than 100 academic programs, including doctorates, master's degrees, certificates, accelerated tracks and online options.

**International programs:** Missouri State University's Long-Range Plan for 2016-2021 includes the strategic priority of globalization, which calls for the university to attract a growing number of international students in targeted disciplines from an increasingly broad array of countries. As of the 2018-2019 academic year, 1,251 students from 78 countries were enrolled at the MSU-Springfield campus.

Another important part of this strategic priority is to develop initiatives that provide international experience and promote global learning at home and abroad for Missouri State students, faculty and staff. Participation in Study Away has grown steadily and nearly 700 students per year now experience these high-impact international education programs.

Missouri State primarily conducts international programs through partnerships with 75 universities in more than 30 countries. These partnerships promote international study, research collaboration, English language instruction, cultural immersion, professional development for international faculty and dual degree programs in selected fields of study.

Missouri State established a branch campus in 2000 at Liaoning Normal University (LNU) in Dalian, China. The LNU-MSU College of International Business currently has more than 700 students. The first two years of the program lead to an Associate of Arts degree in General Studies from MSU-West Plains. Students who wish to complete their bachelor's degree then have the option to continue studying in China for a B.S. in General Business from Missouri State or come to the United States to finish the last two years of study in Springfield.

The MSU International Leadership and Training Center (ILTC) provides customized educational programs for international students, university faculty and business professionals from various countries. ILTC programs focus on education and training in agriculture, biotechnology, entrepreneurship, healthcare and teaching methods. Participants in ILTC programs gain academic, practical and cultural experience on the Missouri State campus and across the state through professional development site visits to Missouri businesses, organizations, schools and farms.

Missouri State also is a member of the International Student Exchange Consortium, which provides for reciprocal exchanges to programs in more than 30 countries. In addition, Missouri State's Continuing Education and the Extended Campus offers a wide variety of programs, both credit and non-credit, for adult students who are returning to college. Numerous courses tailored to meet the needs of area employers are offered as well. Missouri State has the largest cooperative program in the state, with more than 1,200 students participating in internships in the public and private sectors.

**Academic excellence:** The average ACT score for Missouri State's incoming freshmen in the fall of 2018 was 23.9, significantly higher than the average for Missouri high school graduates. Further evidence of academic excellence at Missouri State has been the recognition that student teams have received in regional and national student competitions in a number of areas, including debate, advertising, construction, industrial management and media, journalism and film. The Honors College at Missouri State offers extraordinary opportunities for outstanding students.

**Faculty and staff:** Missouri State University employs 2,937 full-time and part-time faculty and staff, making it the top 10 employer in Springfield. The student to faculty ratio is approximately 21:1.

**Research:** Missouri State University accounts for millions of dollars of grant-funded research each year. Faculty and student research conducted throughout the university system ranges in scope from the studies of grape genomics

and meteor impacts to early childhood development and juvenile crime, and has the potential to positively affect local communities, Missouri, the nation and ultimately the world. In all, Missouri State received more than \$32 million from a total of 292 grants and contracts awarded to faculty and staff during 2018-19. The principal focus of the university is applied research geared to serving the needs of diverse constituencies in the public and private sectors. Faculty members are encouraged to pursue their individual and scholarly activities.

The Roy Blunt Jordan Valley Innovation Center (JVIC) is a place for Missouri State University researchers and corporate partners to conduct cutting-edge research and development in a collaborative environment. JVIC is made up of five separate buildings, covering about 75,000 square feet. What was once a dilapidated MFA mill in downtown Springfield is now the home of leading-edge research and state-of-the-art technology. The capabilities of the center include applied research in nanotechnology, bio-materials, advanced technologies, genomics/proteomics, bio-systems, software engineering, and medical material device and instrument technologies. JVIC breaks from a traditional approach to provide a more interdisciplinary experience aimed at serving the technical, commercial and educational needs of industry. JVIC emphasizes the application of theory to practice, including hands-on instruction with advanced technology industrial instruments.

**Libraries:** The Missouri State University Libraries is composed of the Duane G. Meyer Library and the Horace and "Pete" Haseltine Library in the Greenwood Laboratory School. These libraries have collections of more than 800,000 accessioned volumes and current subscriptions to more than 5,800 periodicals, newspapers and other serials. More than 361,000 state, federal and United Nations (UN) documents are held because of Meyer Library being a designated depository library for each of those areas. Meyer Library is the only UN depository library in the state of Missouri.

The libraries contain the Special Collections and University Archives, which house a number of special groups of materials: the William J. Jones collections of Rimbaud and Butor French Literature are internationally recognized and the Rimbaud portion comprises the largest collection of this type in the United States. The Ozarks Studies Institute, an initiative of the MSU Libraries, publishes *OzarksWatch Magazine* twice annually, as well as a book series. The libraries also contain the Infant through Grade 12 Resource Center, which features a children's literature collection, a textbook collection, curriculum guides and special learning materials. The libraries also man-

age the MSU Testing Center, which serves MSU students and community patrons who take a variety of local and nationally standardized tests. BearWorks, our institutional repository, contains digital student theses, faculty publications and institutional records. A central feature of the library and of the campus is the Jane A. Meyer Carillon with its complement of 48 bronze bells.

Innovation and the use of new technologies are evident in the Missouri State University Libraries. The circulating reserve collection includes Microsoft HoloLens devices, robots, laptops, projectors, charging cables and many other technology items. The library provides 3D printing, a virtual reality room, and other resources as well.

**History:** Missouri State University was founded as the Missouri State Normal School, Fourth District, by legislative action on March 17, 1905. Missouri State first opened its doors in June 1906. After 112 years and four name changes, Missouri State is a comprehensive state university system offering a wide variety of programs and services to its students and the citizens of the state.

During the 1995 session of the Missouri General Assembly, Missouri State received a statewide mission in public affairs, making it the only Missouri university emphasizing the development of aware, committed and active participants in tomorrow's society.

In a campus ceremony on March 17, 2005, the 100th anniversary of Founders' Day, Gov. Matt Blunt signed Senate Bill 98, which included changing Southwest Missouri State University's name to Missouri State University, the fifth and final name for the university. The institution was founded as the Normal School in 1905, then changed to Southwest Missouri State Teachers College in 1919, Southwest Missouri State College in 1946 and Southwest Missouri State University in 1972. Each new name has reflected the changed nature of the institution.

## Missouri State University–Mountain Grove Campus

The Missouri State University–Mountain Grove campus is primarily known for research in agriculture and fruit science. It sits on 193 acres in south-central Missouri. The campus is located just north and east of the intersection of Highway 60 and State Highway 95, and is home to:

**The State Fruit Experiment Station** houses multiple facilities. On the 13 acres east of State Highway 95 are Shepard Hall, which houses laboratories, offices and a sales area for fruit and wine; Faurot Hall contains classrooms, a plant science laboratory and offices; the Fruit Processing Laboratory houses the Winery and Distillery; there are four greenhouses and the Missouri

State, Mountain Grove, Ozarks Arboretum. The 180-acre area west of State Highway 95 includes a United States Weather Bureau substation, a high tunnel, fruit and horticultural crop research and demonstration plantings, hay fields, equipment storage buildings, a shop and a dormitory capable of housing 22 students.

**The Center for Grapevine Biotechnology** explores the genetic resources of diverse grapevine species to secure the ecological and economic sustainability of the grape and wine industry, as well as to improve human health. This work includes developing new, improved grape varieties by genome-enabled breeding, conducting molecular analysis of grapevine genes and viruses for the management of major diseases, providing clean and virus-tested grapevines to the industry, exploring and identifying health-promoting compounds in native grapevine species and creating a challenging academic environment to train students in plant biotechnology.

**The Midwest Viticulture and Enology Center** promotes growth of the grape and wine industry through focused research, advisory and service activities. This center coordinates work carried out in viticulture and enology to use available resources in Missouri and surrounding states efficiently.

**Missouri State Winery and Distillery** is licensed for wine sales and includes a commercially licensed distillery. The facility supports research conducted on specific winemaking problems and offers educational opportunities for Missouri State agriculture students who are interested in enology. Public educational events for artisan distillers, home winemakers and consumers are offered annually. Mountain Grove Cellars produces wine and fruit brandy exclusively from fruit grown in the State Fruit Experiment Station research and demonstration vineyards and orchards.

Journagan Ranch is a working ranch complete with buildings, equipment and cattle. The ranch, given by Leo Journagan and his family, is located just 10 miles from the Mountain Grove campus. It is the second-largest single gift in the university's history. The 3,300-plus acres stretch over about seven miles with barns, buildings, vehicles and machinery. Journagan Ranch has some crossbred cattle, but the focus of the operation is purebred Polled Herefords, a variation of Hereford cattle without horns. The ranch has the 15th largest herd of Polled Herefords in the United States. It offers a site for research and teaching in beef genetics and management, agroforestry, soils, water quality and wildlife conservation. It also offers opportunities for hiking and horseback riding. Students working at Journagan Ranch may be housed on the Mountain Grove campus while enrolled in Springfield classes through distance-education technology.



A U.S. Department of Agriculture (USDA) quarantine facility for the introduction and virus testing of grapes from outside the United States is located at the station. The station's research and advisory programs have been instrumental in the revival of the Missouri grape and wine industry after Prohibition. Today, special emphasis is given to research on the American and hybrid grape varieties and their wines.

The station, centers, winery and distillery, and ranch are units of the William H. Darr College of Agriculture.

The Missouri State University Mountain Grove Extended Campus is located at Shannon Hall and is administered through Missouri State-West Plains. Shannon Hall includes several classrooms, a computer classroom, distance-learning classroom and science lab.

## Missouri State University—West Plains

West Plains 65775

Telephone: (417) 255-7255

[www.wp.missouristate.edu](http://www.wp.missouristate.edu)

Email: [wpadmissions@missouristate.edu](mailto:wpadmissions@missouristate.edu)

Missouri State University-West Plains is one of three campuses within the Missouri State University System. The West Plains campus is a teaching and learning institution of higher education offering two-year Associate of Arts, Associate of Science and Associate of Applied Science degrees, certificates and other courses as needed by employers and citizens of the area served.

The college provides a liberal arts transfer curriculum at the freshman and sophomore levels and selected occupational programs, as well as extended learning opportunities through online courses and campuses in Mountain Grove and at Liaoning Normal University in Dalian, China, the latter of which is made possible through Missouri State University's existing branch campus at LNU. The campus also provides advanced technical training through the Greater Ozarks Center for Advanced Technology (GOCAT), a partnership between the university, the City of West Plains and the West Plains R-7 School District's South Central Career Center. GOCAT was developed to provide advanced, hands-on manufacturing training to individuals – from high school age through adulthood – who are looking to expand their skills in a technical field.

A full college experience with quality instruction in a relaxed, personal atmosphere is the hallmark of Missouri State-West Plains. The campus promotes academic and personal success for students through small classes, personalized attention, educational support services and numerous opportunities to participate in extracurricular activities.



SHIRLEY LAWLER  
Chancellor, Missouri State  
University—West Plains

**History and setting:** Missouri State-West Plains was founded in 1963 as the West Plains Residence Center. In 1977, the Southwest Missouri State University Board of Regents and the Missouri General Assembly designated the name West Plains Campus of Southwest Missouri State University to replace Residence Center. The legislature enacted a permanent status bill for the campus in 1981 then passed House Bill 51 in 1991, giving the campus the authority to offer “one-year certificates, two-year associate degrees and credit and non-credit courses.” The passage of Senate Bill 98 in 2005 changed the university system’s name to Missouri State University.

**Facilities:** The campus consists of six classroom and administrative buildings—Drago Hall, Kellett Hall, M.O. Looney Hall, Emory L. Melton Hall, Michael J. Lybyer Technology Center and Garfield Hall. In addition, the campus includes the Garnett Library, the 60-person Grizzly House residence hall, the Student Recreation Center, the Putnam Student Center and Cass Hall, a one-stop shop for student services. Gohn Hall houses Missouri State University’s Outreach Program. Maintenance and custodial operations are located in the Broadway Building, and the Richards House serves as the residence for the Missouri State-West Plains chancellor.

In January 2017, Missouri State-West Plains expanded its student housing options by assuming management of the Grizzly Lofts, a 274-person, privately-owned residence hall near campus. Hass-Darr Hall is the newest facility on the Missouri State-West Plains campus. The 18,000-square-foot facility, which once served as the West Plains Post Office, houses the William and Virginia Darr Honors Program, Carol Silvey Student Union, Drago College Store, Admissions Welcome Center, Veterans Center, student life and development office, tutoring services and other much needed classroom and administrative space.

**Enrollment:** The fall 2018 enrollment was 1,875 students, with the majority of students coming from a seven-county area of the south-central Missouri Ozarks region and from adjacent areas in north Arkansas.

**Academic Programs:** The campus offers associate degrees designed for transfer into bachelor's degree programs and for immediate employment after two years of study. They include Associate of Arts degrees in general studies, health professions and teaching; Associate of Science degrees in agriculture, business, nursing and pre-engineering; and Associate of Applied Science degrees in business, child and family development, culinary and hospitality management, computer graphics and programming, enology, general agriculture, health information technology, law enforcement, technology, viticulture, and wine business and entrepreneurship. The campus also offers certificates in a wide range of fields that prepare students with specific skills and knowledge for the workplace or in preparation for an associate's degree.

Some bachelor's and master's degree programs also are available at the West Plains campus through Missouri State University's Outreach program.

Missouri State–West Plains also offers the Associate of Arts degree in general studies at its extended campus in Mountain Grove and online.

The college is accredited by the Higher Learning Commission and is a member of the North Central Association. The nursing program is fully approved by the Missouri State Board of Nursing and has continued accreditation through the Accreditation Commission for Education in Nursing.

## Missouri Southern State University

Joplin 64801-1595

Telephone: (417) 625-9300 / FAX: (417) 625-9781

[www.mssu.edu](http://www.mssu.edu)

Email: [admissions@mssu.edu](mailto:admissions@mssu.edu) or [info@mssu.edu](mailto:info@mssu.edu)

Founded in 1937 as Joplin Junior College, Missouri Southern State University (MSSU) was established by the General Assembly in 1965 as a two-year, upper-division state college to be operated in conjunction with the Junior College District of Jasper County. Missouri Southern operated under this arrangement through June 30, 1977, when the state assumed the responsibility of funding and operating the four-year program. Missouri Southern State College (MSSC) became Missouri Southern State University after Governor Bob Holden signed Senate Bill 55 on July 12, 2003. The legislation also allowed MSSU to enter into cooperative agreements with other state universities to provide graduate programs.

MSSU is committed to the success of its students through a First-Year Experience program,

an emphasis on strong academic advising and a campus committed to service-learning, engaging student organizations and intramural activities. MSSU also offers highly competitive NCAA Division II athletic programs in the Mid-America Intercollegiate Athletics Association (MIAA). In June 1990, MSSU's board approved a change in the university mission to include an international emphasis in undergraduate education. This change is intended to help students compete in the global environment.

The following degrees are offered: Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Science, Bachelor of Science in Business Administration, Bachelor of Science in Education, Bachelor of General Studies and Associate of Science. The university offers bachelor's degrees in nearly 150 major areas in liberal arts, teacher education, business and technology. In addition to the four-year programs, the curriculum offers pre-medicine, pre-engineering and other pre-professional programs, as well as two-year associate degrees in dental hygiene, computer information science, law enforcement, radiological technology, drafting and design engineering technology, manufacturing engineering technology and respiratory therapy.

The university is also working to expand its graduate programs. Offerings currently include Master of Science in Education-Curriculum and Instruction, Master of Accountancy, Master of Science in Management, Master of Science in Education - Administration, Master of Science in Education - English Language Learners, Master of Science in Criminal Justice Administration, Master of Science in Nursing and Master of Arts-Teaching degrees.

The university is organized into four schools: Arts and Sciences, Education, Health Sciences and the Robert W. Plaster School of Business. The university mission statement stresses a liberal arts-based core curriculum designed to provide every graduate with knowledge in the basic areas of learning. Under a revised and moderately selective admission policy, the university encourages high-school students to be better prepared for college study by following the core curriculum requirements outlined by the Missouri Coordinating Board for Higher Education.

The administration of the university is vested in an eight-member Board of Governors appointed by the governor with Senate consent. The 373-acre university campus is located in Joplin, a southwest Missouri city with a population of nearly 50,000 and a regional retail hub serving about 400,000. The MSSU campus presently consists of 30 major buildings, including the 65,000-square-foot Beimdiek Recreation Center and the 85,000-square-foot Julio S. Leon Health Sciences Center, as well as a performing arts cen-



WILLIAM L. (BILL) GIPSON  
Chair, Missouri Southern Board  
of Governors



ALISON R. HERSHEWE  
Vice Chair, Missouri Southern  
Board of Governors



MARK T. ELLIOTT  
Member, Missouri Southern  
Board of Governors



TRACY C. FLANIGAN  
Member, Missouri Southern  
Board of Governors



MICHAEL L. FRANKS  
Member, Missouri Southern  
Board of Governors



CARLOS A. HALEY  
Member, Missouri Southern  
Board of Governors



ANITA Y. OPLOTNIK  
Member, Missouri Southern  
Board of Governors



DR. BENJAMIN ROSENBERG  
Member, Missouri Southern  
Board of Governors

ter, an artificial turf football field, a 3,200-seat athletic center with a 200-meter indoor track and a modern library with access to the latest online and electronic databases. In 2015, the university completed work on a six-building residence hall complex featuring 51 student apartments (housing four students each); an 11,000-square-foot FEMA shelter; a new baseball stadium and a fieldhouse at the north end of the football stadium.

The university is accredited by the Higher Learning Commission, Missouri Department of Elementary and Secondary Education, Council for the Accreditation of Educator Preparation, Missouri Department of Health and Senior Services Bureau, Accreditation Board for Engineering and Technology in Engineering Technology, Accreditation Council for Business Schools and Programs, Commission on Dental Accreditation, American Dental Association, Committee on Accreditation of Educational Programs for the Emergency Medical Services Professions, Commission on Accreditation for Respiratory Care, Joint Review Committee on Education in Radiologic Technology, Missouri State Board of Nursing, Accreditation for Education in Nursing, Commission on Accreditation of Allied Health Education Programs, National Environmental Health Sci-



DR. ALAN D. MARBLE  
President, Missouri  
Southern State University

ence and Protection Accreditation Council, and Institute for Safety and Health Management.

## Members, Board of Governors

**Gipson, William L. (Bill)**, (R), chair, Shell Knob, Aug. 30, 2023;

**Hershewe, Alison R.**, (D), vice chair, Joplin, Aug. 30, 2020;

**Elliott, Mark T.**, (R), member, Oronogo, Aug. 30, 2024;

**Flanigan, Tracy C.**, (R), member, Carthage, Aug. 30, 2019;  
**Franks, Michael L.**, (D), member, Neosho, Aug. 30, 2021;  
**Haley, Carlos A.**, (R), member, Joplin, Aug. 30, 2022;  
**Oplotnik, Anita Y.**, (D), member, Fair Grove, Aug. 30, 2021;  
**Rosenberg, Dr. Benjamin**, (D), member, Joplin, Aug. 30, 2020.

## Missouri Western State University

*St. Joseph 64507*

*Telephone: (816) 271-4200*

*[www.missouriwestern.edu](http://www.missouriwestern.edu)*

*Email: [admissions@missouriwestern.edu](mailto:admissions@missouriwestern.edu)*

Missouri Western State University is a student-centered learning community preparing individuals for lives of excellence through applied learning.

Founded as St. Joseph Junior College in 1915, Missouri Western transformed into a four-year institution in 1969, became a full member of the State of Missouri system in 1977 and earned university designation in 2005.

The university designation legislation also made Missouri Western the statewide institution of applied learning, so the university offers opportunities for students to engage in learning that occurs outside the classroom, applying the theory of the classroom to practical situations. Nearly 99% of Missouri Western graduates participate in an internship, undergraduate research, service-learning, study away or other applied learning experience.

The legislation also authorized Missouri Western to offer graduate degrees, and the university has developed several master's degree and graduate certificate programs that emphasize applied research and practical experiences. Missouri Western is also designated by statute as one of the state's open admissions universities, offering opportunities for all of Missouri's citizens to pursue higher education.

Missouri Western is organized into two colleges and four schools: the College of Liberal Arts and Sciences, the College of Professional Studies, the Steven L. Craig School of Business and Technology (CSB&T), the School of Fine Arts, the Graduate School and the School of Nursing and Health Professions.

The CSB&T is the home of the Center for Franchise Development (CFD) and the Center for Entrepreneurship (CFE). The CFD offers opportunities for alumni to own a franchise after graduation, and the CFE offers support for entrepreneurs in the region. The School of Nursing and Health Professions continues to be a leader in the health

care fields. It offers a bachelor's degree in population health management through a partnership with Mosaic Life Care in St. Joseph and Cerner in the Kansas City area.

Missouri Western offers more than 120 majors, 68 minors, 16 master's degrees and six graduate certificates. The student to faculty ratio is approximately 17:1, and 86% of full-time tenure-track faculty hold the highest degree in their field. Enrollment for Fall 2018 was 5,707.

The institution is accredited by the Higher Learning Commission, a commission of the North Central Association of Colleges and Schools. Program accreditations include the Association to Advance Collegiate Schools of Business (AACSB International), Engineering Technology Accreditation Commission of the Accreditation Board for Engineering and Technology, Commission on Accreditation for Health Informatics and Information Management Education, Commission on Accreditation in Physical Therapy Education, Commission on Collegiate Nursing Education, Council on Social Work Education, National Accrediting Agency for Clinical Laboratory Science, National Association of Schools of Music, National Association of Schools of Theatre, and National Council for Accreditation of Teacher Education.

Program approvals include the American Bar Association and the Missouri State Board of Education with the Department of Elementary and Secondary Education, and the Missouri State Board of Nursing. The Bachelor of Science in chemistry has curriculum approval from the American Chemical Society.

Missouri Western's 723-acre campus features a large nature study area, walking trails and nine ponds. In 2010, Missouri Western became the summer training camp home of the Kansas City Chiefs. In 2013, Missouri Western dedicated the 6,000-square-foot Walter Cronkite Memorial in honor of the legendary journalist who was born in St. Joseph. The university also operates a site in Kansas City's Northland.

## Members, Board of Governors

**Smith, Deborah J.**, (D), chair, Country Club Hills, Oct. 29, 2020;

**Tieman, Lee**, (R), vice chair, St. Joseph, Oct. 29, 2024;

**Ebersold, Richard L.**, (R), St. Joseph, Oct. 29, 2021;

**Landes, Alan L.** (R), St. Joseph, Oct. 29, 2023;

**Liechti, David**, (D), St. Joseph, Oct. 29, 2019;

**Mason, Gregory**, (D), Lee's Summit, Oct. 29, 2018;

**Schoonover, Kayla S.**, (I), Fairfax, Oct. 29, 2022;

**Granberry, Paul N. III**, student governor, St. Joseph, Dec. 31, 2019.



DEBORAH J. SMITH  
Chair, Missouri Western Board  
of Governors



LEE TIEMAN  
Vice Chair, Missouri Western  
Board of Governors



RICHARD L. EBERSOLD  
Member, Missouri Western  
Board of Governors



ALAN L. LANDES  
Member, Missouri Western  
Board of Governors



DAVID LIECHTI  
Member, Missouri Western  
Board of Governors



GREGORY MASON  
Member, Missouri Western  
Board of Governors



KAYLA S. SCHOONOVER  
Member, Missouri Western  
Board of Governors



PAUL N. GRANBERRY III  
Student Governor, Missouri  
Western Board of Governors

## University of Central Missouri

Warrensburg 64093

Telephone (660) 543-4111

[www.ucmo.edu](http://www.ucmo.edu)

Email: [admit@ucmo.edu](mailto:admit@ucmo.edu)

Founded in 1871, the University of Central Missouri (UCM) has a long history of meeting the higher education needs of Missourians. A new chapter in the institution's development took place Sept. 20, 2006, with a name change to reflect a new vision.

The Missouri Coordinating Board for Higher Education approved the university's statewide mission in professional applied sciences and technology Oct. 10, 1996. This enhanced mission reflects an overall commitment to academic excellence and career preparation that includes the integration of the latest technologies throughout UCM's comprehensive liberal arts curriculum. This is having far-reaching impact on approximately 12,000 students from nearly all 50 states and over 50 foreign countries who attend UCM and engage in 120 areas of undergraduate 30 areas of graduate study tailored to meet individual needs.



MATTHEW WILSON J.D.  
President, Missouri Western  
State University

Beyond Missouri, UCM offers onsite and online learning opportunities to students in other parts of the United States and the world. UCM's international programs include exchange opportunities, internships and student teaching programs that are all among the most challenging and affordable anywhere. Degrees conferred by the university include the Bachelor of Arts, Bachelor of Fine Arts, Bachelor of Music, Bachelor of Music Education, Bachelor of Science, Bachelor



JOHN COLLIER  
President  
UCM Board of Governors



MARVIN (Bunky) WRIGHT  
Vice President  
UCM Board of Governors



MARY DANDURAND  
Secretary  
UCM Board of Governors



STEPHEN L. ABNEY  
Member  
UCM Board of Governors



WALTER R. HICKLIN  
Member  
UCM Board of Governors



MARY A. LONG  
Member  
UCM Board of Governors



DR. ROGER J. BEST  
President  
UCM

of Science in business administration, Bachelor of Science in education and Bachelor of Science in social work. At the graduate level, UCM offers excellent programs leading to Master of Arts, Master of Science, Master of Science in Education, Master of Business Administration and Education Specialist degrees. In addition, a cooperative doctoral program in educational leadership exists in conjunction with the University of Missouri (MU), and a cooperative doctoral program in technology management is available in conjunction with Indiana State University (ISU). MU and ISU serve as the degree-granting institutions.

Administratively, the university's academic affairs division is divided into four core academic colleges, as well as The Honors College and Graduate and International Student Services. The academic colleges are:

- The Adrian and Margaret Harmon College of Business and Professional Studies, which offers schools of Aviation, Business Administration, Human Services, and Public Services, as well as the Marriage and Family Therapy Clinic, Missouri Safety Center, and the Welch-Schmidt Center for Communication Disorders. Programs in areas such

as accounting, marketing, public relations, economics, finance, computer information systems and management, as well as aviation, criminal justice, communication disorders and social work, military science and leadership are found in the Harmon College.

- The College of Arts, Humanities, and Social Sciences provides a comprehensive liberal arts foundation in support of the entire university curriculum while also preparing graduates in areas such as art and design, communication, sociology, history and anthropology, government, international studies and languages, music, theatre and dance. These are examples of offerings in the schools of English and Philosophy; Communication, History and Interdisciplinary Studies; Visual and Performing Arts; and Social Science and Language.
- The College of Education prepares teachers for all grade levels, as well as professionals in career and technology education, counselor education, educational leadership and human development and educational foundations and literacy within its School

of Technology and Learning and School of Professional Education and Leadership.

- The College of Health, Science and Technology offers schools of Computer Science and Mathematics; Geoscience, Physics and Safety; Natural Science; Nursing; Nutrition Kinesiology, and Psychological Science, and Technology.

All UCM coursework is fully accredited by the North Central Association's Higher Learning Commission. UCM also is a state leader in program-specific accreditations, which have been granted by national organizations. This includes business administration degrees, which are accredited by the Association to Advance Collegiate Schools of Business (AACSB).

The main campus—with its instructional buildings, Elliott Student Union, 18 conveniently located residence halls and modern family housing—is the center of university life. However, the complete physical plant comprises more than 1,300 acres, including the Prussing Farm, the 300-acre Pertle Springs recreational and biological research area and Max B. Swisher Skyhaven Airport. Completed in 1999, the James C. Kirkpatrick Library is a leader in developing two-way interactive television, information technologies and Internet training facilities and providing access to electronic information resources to the state's citizens.

Recent initiatives include The Crossing-South at Holden, a new 325-bed housing-retail facility completed in 2015; renovation of the Morrow-Garrison buildings; construction of a new student Recreation and Wellness Center; and a \$36 million campus-wide energy efficiency project com-

pleted in 2011. In fall 2012, UCM also launched in cooperation with the Lee's Summit R-VII School District, Metropolitan Community College and a number of business and community partners, The Missouri Innovation Campus (MIC), located at the school district's Summit Technology Academy. Part of a trailblazing cooperative agreement, the school district and UCM jointly opened a new facility in fall 2017 that houses The MIC and also includes shared space and space for UCM-Lee's Summit, the university's off-campus courses.

UCM students are valued members of the university family, and their successes—both in the classroom and in life—are the highest priority. Through its strategic positioning initiative known as learning to a greater degree, UCM promises students an education that promotes a culture of service, opportunities for engaged learning, future-focused academics and a worldly perspective.

### Members, Board of Governors

**Collier, John**, (R), president, Weston, Jan. 1, 2019;  
**Wright, Marvin (Bunky)**, (D), vice president, Columbia, Dec. 31, 2021;

**Dandurand, Mary**, (D), secretary, Warrensburg, Dec. 31, 2021;

**Abney, Stephen L.**, (R), member, Warrensburg, Jan. 1, 2024;

**Hicklin, Walter R.**, (D), member, Gravois Mills, Jan. 1, 2013;

**Long, Mary A.**, (D), member, Kansas City, Jan. 1, 2023;

**Short, Casey**, (R), student representative, Greenfield, Dec. 31, 2019.

# Missouri's Public Four-Year Institutions

Institution	Location	Year Founded	Fall 2016 Enrollment	Highest Degree Offered
Harris–Stowe State University	St. Louis	1857	1,464	Baccalaureate
Lincoln University	Jefferson City	1866	2,738	Master's
Missouri Southern State University	Joplin	1965	6,321	Master's
Missouri State University	Springfield	1905	22,538	Doctorate
Missouri Western State University	St. Joseph	1915	5,363	Master's
Northwest Missouri State University	Maryville	1905	6,530	Master's
Southeast Missouri State University	Cape Girardeau	1873	11,978	Master's
Truman State University	Kirksville	1867	6,379	Master's
University of Central Missouri	Warrensburg	1871	13,988	Master's
<b>University of Missouri System</b>				
University of Missouri–Columbia	Columbia	1839	32,239	Doctorate
University of Missouri–Kansas City	Kansas City	1933	16,936	Doctorate
Missouri University of Science and Technology	Rolla	1870	8,835	Doctorate
University of Missouri–St. Louis	St. Louis	1963	16,989	Doctorate

**Total enrollment, public four-year institutions** 154,208

Source: IPEDS, 2016 Provisional Release Fall Enrollment Data

# Missouri's Public Two-Year Colleges

Institution	Location	Year Founded	Fall 2016 Enrollment	Highest Degree Offered
Crowder College	Neosho	1963	5,434	Associate's
East Central College	Union	1968	2,966	Associate's
Jefferson College	Hillsboro	1963	4,692	Associate's
Metropolitan Community College	Kansas City	1915	15,790	Associate's
Mineral Area College	Park Hills	1922	4,173	Associate's
Missouri State University–West Plains	West Plains	1927	1,944	Associate's
Moberly Area Community College	Moberly	1927	5,060	Associate's
North Central Missouri College	Trenton	1925	1,720	Associate's
Ozarks Technical Community College	Springfield	1990	13,260	Associate's
St. Charles Community College	St. Peters	1986	6,755	Associate's
St. Louis Community College	St. Louis	1962	19,052	Associate's
State Fair Community College	Sedalia	1966	5,144	Associate's
State Technical College of Missouri	Linn	1996*	1,227	Associate's
Three Rivers College	Poplar Bluff	1966	3,499	Associate's

**Total enrollment, public two-year colleges** 90,716

Source: IPEDS, 2016 Provisional-Release Fall Enrollment Data

\*State Technical College joined the state system of higher education in 1996.

Each public community college is governed by a locally elected board of trustees.

Funding for these colleges is provided by local district levies, student fees and state aid.





# Department of Labor and Industrial Relations

421 E. Dunklin St., PO Box 504  
Jefferson City 65102-0504  
Telephone: (573) 751-4091 / FAX: (573) 751-4135  
[www.labor.mo.gov](http://www.labor.mo.gov)

The Missouri Department of Labor and Industrial Relations was created by Article IX section 49 of the Missouri Constitution. The department is composed of the Labor and Industrial Relations Commission and five divisions: the Division of Employment Security administers unemployment claims; the Division of Workers' Compensation ensures that workers injured on the job receive the benefits they deserve and investigates allegations of workers' compensation fraud and non-compliance; the State Board of Mediation determines the appropriate bargaining unit for public employees and collects annual reporting from labor organizations certified to represent public employees; the Division of Labor Standards regulates wages and wage rates and promotes safe working environments; and the Missouri Human Rights Commission enforces and adjudicates Missouri's anti-discriminatory, fair housing, employment and public accommodation statutes.

## Labor and Industrial Relations Commission

3315 W. Truman Blvd., PO Box 599  
Jefferson City 65102-0599  
Telephone: (573) 751-2461 / FAX: (573) 751-7806  
[www.labor.mo.gov/lirc](http://www.labor.mo.gov/lirc)  
Email: [lirc@labor.mo.gov](mailto:lirc@labor.mo.gov)

The Labor and Industrial Relations Commission is composed of three commissioners. Each commissioner is appointed to a staggered six-year term by the governor with the advice and consent of the Senate. One member of the commission, a licensed Missouri attorney, represents the public. The other two members represent employers and employees, respectively. The governor designates one member as chair. The commission hears appeals from administrative decisions in workers' compensation, unemployment compensation, tort victims' compensation cases, and objections to prevailing wage disputes. In addition, the commission is charged with the statutory authority to approve or disapprove all rules or regulations



ROBERT CORNEJO  
Chair, Labor and Industrial  
Relations Commission



CURTIS E. CHICK JR.  
Commissioner, Labor and  
Industrial Relations Commission



REID FORRESTER  
Commissioner, Labor and  
Industrial Relations Commission



PAMELA M. HOFMANN  
Secretary, Labor and Industrial  
Relations Commission

declared by the divisions within the department. The Labor and Industrial Relations Commission nominates, and the governor appoints, a director to be chief executive officer of the department with the advice and consent of the Senate.

## Commissioners

**Cornejo, Robert**, (R), chair; public representative;  
**Chick, Curtis E. Jr.**, (D), employee representative;  
**Forrester, Reid**, (R), employer representative.

## Office of the Director

The department director serves as the chief administrative officer of the department. The director appoints the central management staff and some division directors, oversees the departmental agencies and advises the governor and General Assembly on matters relating to labor and industrial relations issues. The Division of Administration provides administrative support, human resource services, fiscal and budget assistance, communications and legislative support.



ANNA HUI  
Department Director



TAMMY CAVENDER  
Department Deputy Director



JAKE BUXTON  
Director of Legislative and  
Public Affairs



TODD SCOTT  
General Counsel

## Office of the General Counsel

The Office of General Counsel provides legal advice regarding the operations of the department and labor-related matters to the director and to the staff of the department and its divisions. The largest portion of the work of the General Counsel's Office relates to cases concerning the payment of unemployment benefits and the assessment and collection of unemployment taxes. The General Counsel's Office also represents the department in a variety of other litigation in trial courts, in administrative tribunals and before arbitrators; provides advice on internal administrative and personnel matters; prepares and reviews contracts, leases and other legal documents; responds to requests under the open records law and provides training to departmental personnel.



CHRISTINA BUTLER  
Director  
Division of Administration

## Division of Employment Security

421 E. Dunklin St., PO Box 59  
Jefferson City 65104-0059  
Telephone: (573) 751-3215 / FAX: (573) 751-4945  
[www.labor.mo.gov/des](http://www.labor.mo.gov/des)

The Division of Employment Security was established in 1946 to administer the Missouri Unemployment Compensation Law. The division collects tax contributions from employers and pays unemployment benefits to individuals who are determined eligible under the law. State unemployment contributions paid by Missouri employers into the Missouri Trust Fund are set aside for the sole purpose of providing for the payment of weekly unemployment benefits to qualified claimants. The division consists of four sections: benefits, tax, appeals and integrity.

## Unemployment Insurance

The unemployment benefits paid to insured workers help maintain the economy of the state during periods of economic downturn by helping preserve the level of consumer purchasing power. The program is a joint state-federal program

funded solely through tax contributions paid by employers, so no deductions are made from employees' paychecks for this insurance. Payments of benefits under the regular program are made from a trust fund, financed by the aforementioned employer tax contributions. Eligible claimants can qualify for up to 20 weeks of unemployment compensation under the state's benefit program. The average weekly benefit amount in FY 2018 was \$264.12, and the maximum benefit amount was \$320.00.

## Unemployment Insurance Tax

The division's tax section receives and processes required reports and tax contributions from employers. For FY 2018, over 166,000 liable employers' accounts were maintained including over 22,000 new liable employers. Through employer audits, the division educates the public on the purpose of the tax program and verifies correct employer reporting, including proper worker classification. Correct reporting helps ensure the prompt payment of unemployment benefits to insured workers during periods of unemployment, and also promotes an equitable business environment exists for employers operating in Missouri. Employment security law includes an experience



CHRIS SLINKARD  
Director, Division of  
Employment Security



COLLEEN VETTER  
Director, Division of  
Workers' Compensation

rating provision as an incentive for employers to maintain stable employment, review claims and reduce unemployment. Missouri is one of only sixteen states that allow an employer to earn a minimum UI tax rate of 0%. Employers file quarterly contribution and wage reports with the division to report their workers' earnings. Reports may be filed online at [www.uinteract.labor.mo.gov](http://www.uinteract.labor.mo.gov).

## Payment of Benefits

One of the main objectives of the division is the prompt payment of unemployment benefits to eligible claimants. Unemployed Missouri workers can file initial and weekly claims for unemployment compensation online at [www.uinteract.labor.mo.gov](http://www.uinteract.labor.mo.gov) or by phone through four claims centers located in Jefferson City, St. Louis, Kansas City and Springfield. A person must have worked in employment covered under the Missouri Employment Security Law and earned enough qualifying wages in order to establish a claim for unemployment benefits. Detailed wage records are kept on every worker reported by employers on the quarterly contribution and wage report in order to calculate benefits.

## Integrity Efforts

The DES uses an identity verification solution for all unemployment claims filed. The program is designed to ensure that the information provided during the claim intake process is correct and belongs to the person filing a claim for unemployment benefits prior to unemployment benefits being paid. Through numerous additional cross-match systems, including the federal and state new-hire databases, the division identifies claimants committing unemployment fraud. During FY 2018, the division recovered \$14.6 million of improperly paid benefits and more than \$3.1 million in fraud penalties.

The division continues its efforts to ensure businesses properly classify workers. Worker

misclassification is an act where employers improperly classify their employees to avoid paying employment taxes. The division's worker misclassification taskforce focuses resources to target industries likely to violate worker classification laws. In 2018, 4,590 misclassified workers were identified, associated with more than \$1 million in unpaid unemployment taxes.

## Division of Workers' Compensation

3315 W. Truman Blvd., PO Box 58  
Jefferson City 65102-0058  
Telephone: (573) 751-4231 / FAX: (573) 751-2012  
Toll free: (800) 775-2667  
Toll free: (800) 592-6003 (Report Fraud & Noncompliance)  
[www.labor.mo.gov/dwc](http://www.labor.mo.gov/dwc)  
Email: [workerscomp@labor.mo.gov](mailto:workerscomp@labor.mo.gov)

The Division of Workers' Compensation administers the Workers' Compensation Law. The division's responsibility to adjudicate and resolve disputes under the law are fulfilled by Administrative Law Judges in the eight adjudication offices located throughout the state of Missouri. The division's Jefferson City office processes the filings that are received by the parties to the case, generates correspondence and responds to calls that are placed on the toll free line. The division's programs and services extend to all customers including Missouri workers who sustain an accident or injury or develop occupational diseases in the course and scope of employment.

Missouri employers who are governed by and subject to the Workers' Compensation Law are required to either purchase workers' compensation insurance coverage with an insurance carrier that is authorized to write insurance in the state of Missouri or obtain approval from the division to self-insure their workers' compensation liability. In order to ensure payment of the workers' compensation liabilities, self-insured employers must provide security in an amount determined by the division in the form of a surety bond, letter of credit or deposit of certain securities in escrow account.

Benefits available through the workers' compensation system include medical treatment to cure and relieve the employee from the effects of the injury, temporary total disability benefits, and permanent partial or permanent total disability benefits. If the injury results in the employee's death the dependents are entitled to receive burial expenses and death benefits as determined by law. Injured workers can also qualify for benefits from the Second Injury Fund (SIF), which was created by the General Assembly during World War II to ease the workers' compensation burden on employers by compensating for employees' preexisting injuries. The comprehensive legisla-

tive changes that were made to the law, effective Jan. 1, 2014, eliminated certain benefits from the SIF and also established a prioritization schedule for the payment of SIF liabilities.

Most workers' compensation cases are resolved without lengthy proceedings, as was the intent of the workers' compensation system approved by Missouri voters in 1926. The cases that are not resolved through the settlement process typically result in an evidentiary hearing before a Division Administrative Law Judge where a determination is made on what, if any, benefits are owed to the injured worker. If any party disagrees with the Administrative Law Judge's ruling, an appeal may be made to the Labor and Industrial Relations Commission.

The division's Fraud and Noncompliance Unit investigates allegations of fraud and noncompliance perpetrated by a person or entity. At the conclusion of the investigation, the findings are presented to the division director who may refer the file to the Missouri Attorney General's Office for possible prosecution.

The division administers the Line of Duty Compensation Program that provides for a \$25,000 benefit to dependents of a firefighter, volunteer firefighter, law enforcement officer, air ambulance pilot, air ambulance registered professional nurse, air ambulance registered respiratory therapist, flight crew member, public safety officer or emergency medical technician killed in the line of duty. In 2001, the General Assembly enacted legislation authorizing claims to be made against the Tort Victims' Compensation Fund, authorizing the division to establish criteria and evaluate the claims.

## State Board of Mediation

3315 W. Truman Blvd., PO Box 2071  
Jefferson City 65102-2071  
Telephone: (573) 751-3614 / FAX: (573) 751-0083  
[www.labor.mo.gov/sbm](http://www.labor.mo.gov/sbm)  
Email: [sbm@labor.mo.gov](mailto:sbm@labor.mo.gov)

The State Board of Mediation is a quasi-judicial board created by the General Assembly in 1947 to assist in the resolution of labor disputes in the public utility industry. The board's primary activity, however, changed in 1965 with the passage of the Public Sector Labor Law, sections 105.500 to 105.530 of the Missouri Revised Statutes. This law authorizes the board to determine appropriate bargaining units of public employees based on their community of interests and to conduct secret ballot elections to determine whether a majority of the employees in a bargaining unit agree to be represented by a petitioning labor organization.

In 2018, the legislature did a major rewrite of the statutes concerning the board, amending and



TODD SMITH  
Chair  
State Board of Mediation

adding Sections 105.500 to 105.598, assigning new duties to the board. These new duties include conducting recertification elections every three years of existing units and collecting and publishing annual financial reports for both individuals and unions. Prior to this publication these new duties were under judicial review.

The board consists of five members appointed by the governor. Two members are employers or selected from an association representing employers, two members hold membership in a bona fide trade or labor union and the fifth member is a neutral party who serves as full-time chairman and administrator of the agency.

If a public employer and a petitioning labor organization cannot agree on which employees should be included in an appropriate bargaining unit or on the manner of conducting the election, the board will hold a formal hearing at which the parties may present evidence and legal arguments in support of their positions on the disputed questions. After considering the evidence and legal arguments, the board issues a written decision resolving the disputes.

If a majority of the members of a bargaining unit vote for the labor organization in a board-conducted election, the board certifies it as the exclusive bargaining representative for all the unit members for the purposes of collective bargaining. The labor organization will then negotiate with the public employer of the unit members over salaries and other conditions of employment with the goal of reaching a written agreement governing these matters. The labor organization will also represent unit members with regard to individual employment issues that may arise, such as disciplinary charges.

The board's jurisdiction under the Public Sector Labor Law to determine appropriate bargaining units and to certify exclusive bargaining representatives extends to almost all public employees, including those employed by the state and its

agencies, counties, cities, school districts and other special districts. Recent changes to the Public Sector Labor Law have been revised which public employees are subject to its provisions. However, recent litigation has put a hold on whether certain occupations fall within the board's jurisdiction.

### Board of Mediation Members

**Miller, Robert G.**, member, Labor Union 2, Oakville, April 1, 2012;

**Moye, Lewis B.**, member, Labor Union 1, St. Louis, April 1, 2012;

**Rother, Michael P.**, employers of Labor 2, Arnold, April 1, 2018;

**Toenjes, Leonard P.**, employers of Labor 1, University City, April 1, 2013.

### Division of Labor Standards

3315 W. Truman Blvd., PO Box 449  
Jefferson City 65102-0449  
Telephone: (573) 751-3403 / FAX: (573) 751-3721  
[www.labor.mo.gov/dls](http://www.labor.mo.gov/dls)  
Email: [laborstandards@labor.mo.gov](mailto:laborstandards@labor.mo.gov)

The Division of Labor Standards currently consists of three sections: Wage and Hour, On-Site Safety and Health Consultation, and Mine and Cave Safety.

### Wage and Hour Section

The Wage and Hour Section provides information for Missouri's labor laws, including allowable breaks, lunches, vacations, hiring, wage levels, dismissals and discipline, youth employment and minimum wage laws. It administers Missouri's prevailing wage law. Prevailing wage survey information for all applicable construction projects are submitted on an ongoing basis.

The Wage and Hour Section administers and enforces Missouri's child labor law. The law ensures that no child younger than 16 years of age is employed in an occupation that is detrimental to the child's safety, health, morals, educational processes or general well-being. No child under the age of 14 may work in any occupation, unless specifically allowed. The exception is entertainment industry employment. The law restricts work hours for youth under 16. A child 14 or 15 years old may not be employed during the regular school term unless the public school superintendent or designee of the district where the youth lives has issued a work certificate. Youth under 16 may work in the entertainment industry if the division issues the youth a work permit.

The Wage and Hour Section is also responsible for the administration and enforcement of Missouri's minimum wage law. The minimum wage rate increased to \$8.60 per hour for private



TAYLOR BURKS  
Director  
Division of Labor Standards

employers on Jan. 1, 2019, and will increase \$0.85 each year through 2023.

### On-Site Safety and Health Section

The On-Site Safety and Health Section offers a free, confidential consultation service to employers to ensure they comply with federal Occupational Safety and Health Administration (OSHA) regulations. This program reduces workplace injuries and illnesses. At the employer's request, a consultant visits the workplace and informs the employer of hazards found and recommends solutions to eliminate hazards. In FY 2016, the On-Site Program helped employers avoid more than \$9 million in OSHA fines by eliminating hazards within the workplace.

The Safety and Health Achievement Recognition Program (SHARP) is for small businesses that operate effective safety and health management programs. Participants in SHARP can receive up to a three-year exemption from certain OSHA inspections.

### Mine and Cave Inspection Section

The Mine and Cave Inspection Program operates by the authority of Chapter 293, RSMo. Inspectors travel to mine and cave sites on a regular basis to inspect the property for safety and health hazards, including unsafe processes or work procedures that could cause injury, illness or fatalities. All safety and health conditions of the site are inspected, and all hazards identified are corrected in a timely manner. Cost-effective recommendations on how to abate any safety or health problem are offered and consultations on any condition are available to the operator to bring them into compliance with state and federal laws.

The program is authorized and directed to train necessary mine rescue teams located at

mine sites around the state and to coordinate any rescue efforts that may occur due to a disaster.

Recommended necessary safety features at show caves include being equipped with guard rails, bridges, ladders, entrances, platforms, walkways, safety barriers, rails, paths and electrical guards. The program also assists with coordinating cave rescue efforts. A listing of the caves inspected by the program can be found online at [www.labor.mo.gov/DLS/WorkplaceSafety/minecave](http://www.labor.mo.gov/DLS/WorkplaceSafety/minecave).

The Mine and Cave Safety and Health Section trains and retrains miners in the practice of implementing safe and healthy working habits in the mining workplace. This training is partially funded by a grant through the U.S. Department of Labor, Mine Safety and Health Administration (MSHA). Each miner must receive an initial safety and health training and annual retraining. Instructors conduct safety and health audits, prepare site-specific lesson plans corresponding to the training plan of the company, then present innovative training topics to the miners.

## Worker Safety Section

The Worker Safety section is funded through the Division of Workers Compensation, but administered within the Division of Labor Standards to provide safety management resources to Missouri insurance carriers for workers' compensation coverage. This section maintains a registry of safety consultants and safety engineers, certified by the Department of Labor and Industrial Relations as available to provide safety services within the State of Missouri. Additionally, this section reports annual worker injury and fatality statistics to the U.S. Department of Labor's Bureau of Labor Statistics.

## Missouri Commission on Human Rights

3315 W. Truman Blvd., PO Box 1129  
Jefferson City 65102-1129  
Telephone: (573) 751-3325 / FAX: (573) 751-2905  
[www.labor.mo.gov/mohumanrights](http://www.labor.mo.gov/mohumanrights)  
Email: [mchr@labor.mo.gov](mailto:mchr@labor.mo.gov)

The mission of the Missouri Commission on Human Rights (MCHR) is to prevent and eliminate discrimination. The MCHR investigates complaints of discrimination in housing, employment and places of public accommodations because of, race, color, religion, national origin, ancestry, sex, disability, age (in employment only) and familial status (in housing only). The MCHR also provides training to inform people of their rights and responsibilities under the Missouri Human Rights Act.

The Missouri Commission on Human Rights was created by the 69th General Assembly in 1957 and became a permanent agency in 1959. In 1961 the Fair Employment Practices Act was passed, in 1965 the Public Accommodations Act was passed and in 1972 the Fair Housing Act was passed. In 1986, these three laws were consolidated under Chapter 213, RSMo, as the Missouri Human Rights Act.

The commission staff handles more than 1,000 cases annually. In addition to the enforcement mechanisms in the Missouri Human Rights Act, the statute also empowers the commission to certify local commissions, establish relationships with federal and local civil and human rights agencies, implement educational or research programs and develop ways to prevent discrimination. Commission members are nominated by the director of the Department of Labor and Industrial Relations and appointed by the governor with advice and consent of the Senate. The governor appoints at least one commissioner from each of Missouri's eight congressional districts, two commissioners-at-large and one commissioner as chairperson. The commissioners serve for six years without compensation. The commission meets quarterly, and commission meetings are open to the public.

## Missouri Commission on Human Rights

**Staggs, Martha A.**, (R), chair, at large commissioner, Paris, April 1, 2022;  
**Smith, Melody**, (R), vice chair, commissioner, St. Joseph, 6th District, April 1, 2018;  
**Crosslin, Anna**, (D), commissioner, St. Louis, 1st District, April 1, 2019;  
**Hayashi, Rev. Jonathan**, (R), commissioner, Troy, 3rd District, April 1, 2020;  
**Thomas, David**, (R), commissioner, Columbia, 4th District, April 1, 2020;  
**Birks, Donna Lynn**, (D), commissioner, Kansas City, 5th District, April 1, 2018;  
**Jump, Jade**, (R), commissioner, at large appointed, April 1, 2023;  
**Vacancies** (3).

## Martin Luther King Jr. State Celebration Commission

3026 LaClede Ave., St. Louis 63103  
Telephone: (314) 340-3380 / FAX: (314) 340-3399

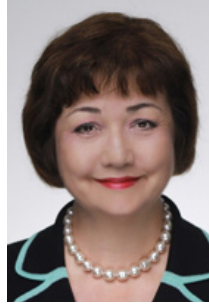
The commission considers and recommends to individuals and organizations appropriate activities for the recognition and celebration of Martin Luther King Day in Missouri. Created by executive order on Dec. 2, 1985, the commission consists of 20 members who serve at the pleasure of the governor.



MARTHA A. STAGGS  
Chair, Missouri Commission  
on Human Rights



MELODY SMITH  
Vice Chair, Missouri  
Commission on Human Rights



ANNA CROSSLIN  
Commissioner, Missouri  
Commission on Human Rights



REV. JONATHAN HAYASHI  
Commissioner, Missouri  
Commission on Human Rights



DAVID THOMAS  
Commissioner, Missouri  
Commission on Human Rights



DONNA LYNN BIRKS  
Commissioner, Missouri  
Commission on Human Rights



JADE JUMP  
Commissioner, Missouri  
Commission on Human Rights



ALISA WARREN  
Executive Director, Missouri  
Commission on Human Rights

The Martin Luther King Jr. State Celebration Commission is a continuing commission and meets at the call of the chair.

### Members, Martin Luther King Jr. State Celebration Commission

**Banks, Anita**, St. Louis;  
**Buford, James**, St. Louis;  
**Cleaver, Rep. Emanuel II**, Kansas City;  
**Gates, Ollie**, Kansas City;  
**Givens, Dr. Henry Jr.**, St. Louis;  
**Hardin, Charlotte**, Springfield;

**Hart, Earnest**, Chesterfield;  
**Jones, Rev. Dr. Sammie**, Florissant;  
**McBride, Jack**, Fulton;  
**Maxwell, Sherry**, Bertrand;  
**Mensey-Symonds, Myrle**, St. Louis;  
**Middleton, Dr. Michael**, Columbia;  
**Nance, Rev. Earl**, St. Louis;  
**Smith, Dr. LaTonia Collins**, St. Louis;  
**Smith, Ruth A.**, Florissant;  
**Thomas, Bertha**, Kirksville;  
**Thompson, Betty**, St. Louis;  
**Thompson, Lessie**, Lee's Summit;  
**Vacancy** (1).



# Department of Mental Health

1706 E. Elm, PO Box 687, Jefferson City 65102  
 Telephone: (573) 751-4122 / Toll free: (800) 364-9687  
 FAX: (573) 751-8224  
[www.dmh.mo.gov](http://www.dmh.mo.gov)  
 Email: [dmhmail@dmh.mo.gov](mailto:dmhmail@dmh.mo.gov)

The Department of Mental Health (DMH) was officially established on July 1, 1974, as a cabinet-level state agency by the Omnibus State Government Reorganization Act; however, its functions date back to 1847. The department serves as the state's mental health authority, establishing philosophy, policy and standards of care.

State law provides three principal missions for the department: the prevention of mental disorders, developmental disabilities, substance use/misuse; the treatment, habilitation and rehabilitation of Missourians who have those conditions; and the improvement of public understanding and attitudes about mental disorders, developmental disabilities and substance use.

The vision for the Missouri Department of Mental Health is that "Missourians receiving mental health services will have the opportunity to pursue their dreams and live their lives as valued members of their communities."

Missourians must know mental illness is treatable, persons with substance use disorders can triumph over their addictions and persons with developmental disabilities can be productive citizens and good neighbors in their communities.

## Mental Health Commission

The commission, composed of seven members, appoints the director of the Department of Mental Health with confirmation of the Senate. Commissioners are appointed to four-year terms by the governor, again with the confirmation of the Senate. The commissioners serve as policy advisors to the department director. The commission, by law, must include an advocate of community mental health centers, a physician who is an expert in the treatment of mental illness, a physician, psychologist or licensed clinician concerned with developmental disabilities, a member with business expertise, an advocate of substance use treatment, a citizen who represents the interests of consumers of psychiatric services and a citizen who represents the interests of consumers of developmental disabilities services.



DENNIS TESREAU  
 Chair  
 Mental Health Commission



KATHY CARTER  
 Member  
 Mental Health Commission



STEPHEN HUSS, Ph.D.  
 Member  
 Mental Health Commission



STEVE ROLING  
 Member  
 Mental Health Commission



MARY PATRICK SEIGFREID  
 Member  
 Mental Health Commission



KARL WILSON, Ph.D.  
 Member  
 Mental Health Commission

## Commissioners\*

**Tesreau, Dennis**, chair, Herculaneum;  
**Carter, Kathy**, member, Kansas City;  
**Huss, Stephen, Ph.D.**, member, Hillsboro;  
**Roling, Steve**, member, Kansas City;  
**Seigfreid, Mary Patrick**, member, Mexico;  
**Wilson, Karl, Ph.D.**, member, St. Louis;  
**Vacancy** (1).

\*\$100 per diem.





MARK STRINGER  
Department Director



DEBRA WALKER  
Acting Deputy Director and  
Director of Public and  
Legislative Affairs



HEIDI DiBIASO  
Administrative Assistant to the  
Director



SUSAN FLANIGAN  
Legislative Liaison



GAIL VASTERLING  
General Counsel



LAINE YOUNG-WALKER, M.D.  
Chief Medical Director  
Children's Services



ANGELINE STANISLAUS, M.D.  
Chief Medical Director  
Adult Services

## Office of the Director

The seven-member Missouri Mental Health Commission serves as the principal policy advisory body to the department director. The director's duties include planning, supervising and evaluating the provision of services for Missourians with mental illness, developmental disabilities and addiction disorders. The department is composed of three divisions: the Division of Behavioral Health, the Division of Developmental Disabilities and the Division of Administrative Services, as well as seven support offices.

DMH serves approximately 170,000 Missourians annually through state-operated facilities and contracts with private organizations and individuals. The seven state-operated psychiatric facilities include inpatient psychiatric care for adults and children, as well as sex offender rehabilitation and treatment services. In addition, four habilitation centers, three community support agencies, one crisis community support agency, six regional offices and six satellite offices serve individuals with developmental disabilities. Other services are purchased from a variety of privately operated programs statewide through approximately 1,400 contracts managed annually by the DMH.

## Deputy Director

The Office of the Deputy Director provides the leadership and direction for a variety of department-wide and statewide functions that support program operations and services to DMH consumers. These include supervisory responsibility for the Office of Deaf Services, Office of Constituent Services and the Investigations Unit, as well as other special projects at the director's discretion.

## Chief Medical Directors' Office

The Chief Medical Directors' Office offers senior clinical leadership to the Department of Mental Health. It provides advice and counsel to the department director regarding a broad range of clinical, programmatic and strategic issues, as well as clinical policy. It also provides leadership and mentoring to the department's clinical staff statewide, by establishing and promoting professional, clinical and ethical values and standards to which all clinical staff are expected to adhere. The Chief Medical Directors' Office upholds quality of care, and is responsible for establishing and maintaining the department's standards of care on both clinical and programmatic levels.

## Office of Public and Legislative Affairs (OPLA)

The Office of Public and Legislative Affairs provides information internally and externally regarding mental health programs and services and helps promote the people, programs and services of the department through publications and media. The office also provides support services, technical assistance and training to the department's divisions, offices and facilities. The OPLA works with legislators, state office holders and stakeholders regarding legislation related to the department, as well as serving as the liaison to the Mental Health Commission and oversight of the Office of Disaster Services.

## General Counsel

The Office of the General Counsel is responsible for providing legal advice and assistance for the department, its facilities and division offices in a variety of areas, including: personnel and forensic litigation; rules and policy development; compliance with privacy, administration and coordination under the Health Insurance Portability and Accountability Act; and ensuring the provision of administrative due process hearings before the department hearings administrator.

## Division of Administrative Services

The Division of Administrative Services provides administrative and financial services to help the department achieve effective results. The Division of Administrative Services includes the following units: budget and finance, which develops and monitors the annual budget, oversees the legislative fiscal note process, provides expenditure oversight and analyzes and compiles financial and other related reports; accounting, which oversees and monitors all funds, manages expenditures, administers grant funds and produces fiscal summaries, analyses and reports; purchasing and general services, which establishes and administers contracts with private agencies or individuals to provide services in the community and is also responsible for various general services functions in the central office; and Medicaid and reimbursements, which serves as the primary liaison with MO HealthNet on mental health issues and provides Medicaid guidance and support to both divisions and collects payments from private insurance, Medicaid and Medicare, and private pay for department services and coordinates revenue maximization activities.

## Division of Behavioral Health

The Division of Behavioral Health (DBH), formerly the Divisions of Alcohol and Drug Abuse



LYNNE FULKS  
Director, Division of  
Administrative Services



RICHARD GOWDY, Ph.D.  
Director, Division of  
Behavioral Health



RIKKI WRIGHT  
Deputy Director, Division of  
Behavioral Health



NORA BOCK  
Deputy Director  
Community Treatment

and Comprehensive Psychiatric Services, provides comprehensive mental health and substance use disorder prevention, treatment and recovery services in Missouri. The division is responsible for six adult psychiatric facilities, one children's facility and a statewide network of contracted community providers. Approximately 140,000 people receive behavioral health services each year from programs operated or contracted by the division.

The division oversees seven state-operated facilities for people with serious mental illnesses and children with severe emotional disturbances. All are fully accredited by The Joint Commission (TJC) and certified by the Centers for Medicare and Medicaid Services (CMS) to provide Medicaid services. The facilities include Fulton State Hospital; St. Louis Psychiatric Rehabilitation Center; Metropolitan St. Louis Psychiatric Center; Hawthorn Children's Psychiatric Hospital, St. Louis; Center for Behavioral Medicine, Kansas City; Northwest Missouri Psychiatric Rehabilitation Center, St. Joseph; and Southeast Missouri Mental Health Center, Farmington. The sexually violent predator treatment program operates in secure facilities in both Farmington and Fulton.

Forensic services are provided for evaluation, treatment and community monitoring of individuals with mental illness and developmental disabilities who are involved in the criminal justice system and under the order and direction of circuit courts. Community monitoring is also provided in collaboration with Probation and Parole to individuals who have been conditionally released after they were committed to the Department as sexually violent predators. The division supervises about 420 forensic clients on conditional release statewide and conducts an average of 615 pretrial evaluations each year.

Community-based treatment is provided through contracted, certified agencies that serve children and their families, youth and adults. Administrative agents are designated by state law as entry points into the mental health system for people with serious mental illness. Some administrative agents are designated as Certified Community Behavioral Health Organizations (CCBHO). Services provided by division contractors include the Community Psychiatric Rehabilitation Program (CPRP) for adults with serious mental illness and youth with serious emotional disturbances, and the Comprehensive Substance Treatment and Rehabilitation (CSTAR) Program, which provides substance use disorder treatment for adults and adolescents as well as specialized services for pregnant and postpartum women, women with children, adolescents and individuals who are addicted to heroin or prescription opiates. Other statewide programs include the Disease Management project, the Health Home initiative, the Substance Abuse Traffic Offender Program (SATOP) and grant-funded comprehensive programs to address opioid use.

Specialized services for children and youth with severe emotional disturbances are provided in a variety of settings, including the child's home, schools, state-operated facilities and community-based programs.

Recovery services support individuals in recovery from serious mental illness or severe substance use disorders. They include employment programs and affordable housing options, as well as Consumer Operated Service Programs (COSPs) and other evidence-based peer services.

Substance use/misuse prevention and mental health promotion are offered through community- and school-based providers that target individuals, families and communities. Emphasis is placed on evidence-based programs and practices. There is a network of community coalitions, a statewide training resource center, prevention resource centers, direct service programs for high-risk youth, college-based services and school-based prevention and intervention programs, as well as other statewide initiatives, including suicide prevention.



LAURENT JAVOIS  
Eastern Regional Executive  
Officer



JULIE INMAN  
Southeast Regional Executive  
Officer



DENISE NORBURY  
West / Southwest Regional  
Executive Officer

The Missouri Model of Crisis Intervention represents a partnership between law enforcement, the Department of Mental Health, the Missouri Coalition for Community Behavioral Healthcare and community stakeholders. It addresses the needs of individuals in crisis with a focus on the right interventions provided in the right way at the right time to improve outcomes and efficiently manage resources. Community Mental Health Liaisons (CMHLs) work with local law enforcement and court personnel to connect people experiencing behavioral health crisis to treatment and community services. Crisis Intervention Team (CIT) Training teaches officers how to approach and assist individuals who are experiencing a mental health crisis and builds coalitions of local community stakeholders. The Missouri State CIT Council recently developed the Missouri Model for CIT Training. Emergency Room Enhancement (ERE) Projects work in coordination with hospitals and clinics to assist with people in behavioral health crises. Mental Health First Aid (MHFA) Training teaches participants about the signs and symptoms of specific illnesses like anxiety, depression, schizophrenia, bipolar disorder and addictions.

## Missouri Advisory Council

The Mental Health Services Council and the Substance Use Prevention and Recovery Council merged to form one united Division of Behavioral Health State Advisory Council (SAC). The mission of the Council is to advise the Division of Behavioral Health in the development, funding, prevention, public understanding and coordination of specialized services to meet the needs of Missourians with mental health and substance use disorders.

In order to accomplish this mission the SAC shall: collaborate with the DBH to develop and review the state plans for delivering behavioral health services pursuant to Title 42, 300x-3 (Federal statute) and CSR 631.020.8; advise DBH in the development of models of services and long range planning and budgeting priorities; identify statewide needs and recommend what specific methods, means, and procedures should be adopted to improve and upgrade the behavioral health service delivery system for citizens of this state; provide education and information about mental health and substance use; monitor, evaluate, and review the allocation and adequacy of behavioral health services within the state; provide oversight for suicide prevention activities.

## Substance Use Disorders Committee Members

**Stoecker, David**, chair, Springfield;  
**Kenney, Richard**, vice chair, Carl Junction;  
**Brown, Joshua**, Dexter;  
**Freeman, Lawrence**, Poplar Bluff;  
**Green, Derrick**, Springfield;  
**McDonald, Christine**, St. Charles;  
**Reed, Bobbi Jo**, Kansas City;  
**Reynolds, Angela**, St. Joseph;  
**Simon, Glenn**, Lees Summit;  
**Smith, Gregory**, Cuba;  
**Washington, Stephanie**, Jefferson City.

## Mental Health Disorders Committee Members

**Mills, Denise**, chair, Republic;  
**Nichols, Page**, vice chair, Jefferson City;  
**Baldwin, Nicole**, Holts Summit;  
**Boustead, Kory**, Jefferson City;  
**Cayou, Daniel**, Jefferson City;  
**Gilkey, Stacey**, Lees Summit;  
**Hagar-Mace, Liz**, Jefferson City;  
**Martin, Eric**, Jefferson City;  
**Maynard, Rebecca**, Jefferson City;  
**McClain, Tyler**, St. Louis;  
**McGrath, Molly**, Jefferson City;  
**Scheidegger, Barb**, Jefferson City;  
**Stockreef, Amber**, Jefferson City;  
**Willis, Corrie**, Atlanta.



MEGAN ROEDEL  
 Chief Operating Officer  
 Center for Behavioral Medicine

## Center for Behavioral Medicine

*Health Sciences Center for Psychiatry*  
 1000 E. 24th St., Kansas City 64108  
 Telephone: (816) 512-7000  
[www.dmh.mo.gov/cbm](http://www.dmh.mo.gov/cbm)

The Center for Behavioral Medicine (CBM), formerly Western Missouri Mental Health Center (WMMHC), is a 65-bed facility that provides forensic evaluations, inpatient competency restoration services, and longer term inpatient psychiatric treatment to adult residents in 54 counties of the western half of Missouri. The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues—the most common being competency to stand trial. The function of the Inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. CBM also operates three group homes that maintain 25 adult residential beds in the community. The facility is located on Hospital Hill in the heart of Kansas City and serves as the University of Missouri–Kansas City's Department of Psychiatry. The center focuses its services on bridging the gap between physical and behavioral health care. CBM incorporates evidence based treatment models and provides a therapeutic approach to recovery that assists individuals in progressing, regardless of their limitations and symptoms.

## Fulton State Hospital

600 E. Fifth St., Fulton 65251  
 Telephone: (573) 592-4100  
[www.dmh.mo.gov/fulton](http://www.dmh.mo.gov/fulton)

Fulton State Hospital, authorized in 1847 and opened in 1851, is the oldest public mental health facility west of the Mississippi River. The 399-bed hospital provides inpatient adult psychiatric services, including treatment and psycho-

social rehabilitation for forensic patients and other patients requiring long-term inpatient care. The term “forensic” is used to describe individuals who are charged with a crime and have been committed to the Department of Mental Health by a circuit court for either a pre-trial or pre-sentence evaluation, for restoration of competence to stand trial or as a result of an adjudication of Not Guilty by Reason of Mental Disease or Defect (NGRI). Specifically, the hospital serves patients from the entire state who require hospitalization in maximum- and intermediate-security settings, individuals who have been committed to the Department of Mental Health as sexually violent predators and forensic patients with developmental disabilities who require a minimum-security setting.

Fulton has Missouri’s only high-security unit. The newly opened Jeremiah W. (Jay) Nixon Forensic Center provides treatment for individuals referred by the courts who have committed major offenses or those whose behavior in other settings demonstrates a need for a high-security setting.

A 100-bed Sexual Offender Rehabilitation and Treatment Services program serves individuals committed to the Department of Mental Health as sexually violent predators. Another 22-bed program serves patients with developmental disabilities on forensic commitments who can be safely treated within a minimum-security setting.

The hospital has training affiliations with several central Missouri colleges and universities and provides training experiences in psychiatry, psychology, nursing, social work and recreational therapy.

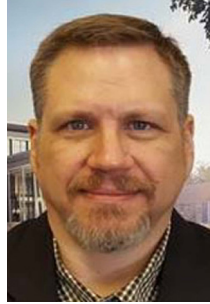
## Hawthorn Children’s Psychiatric Hospital

1901 Pennsylvania Ave., St. Louis 63133  
Telephone: (314) 512-7800 / FAX: (314) 512-7812  
[www.dmh.mo.gov/hcph/](http://www.dmh.mo.gov/hcph/)

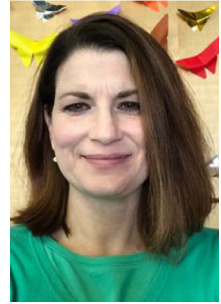
Hawthorn Children’s Psychiatric Hospital provides inpatient and residential psychiatric treatment services for severely emotionally disturbed children and adolescents, ages 6 to 17. The hospital serves residents from all of Missouri.

Hawthorn has been a free-standing child psychiatric facility in St. Louis County since 1989. The 26-acre campus consists of a main building and five cottages. There are 28 inpatient and 16 residential treatment beds.

Youth admitted to Hawthorn are provided comprehensive mental health treatment services designed to address their psychiatric, psychological, social, educational, vocational and recreational needs. The treatment programs rely on evidence-based practices and deliver services in a



ANDREW ATKINSON  
Chief Operating Officer  
Fulton State Hospital



MARCIA FORD  
Chief Operating Officer  
Hawthorn Children’s  
Psychiatric Hospital

trauma-informed milieu. As a service to the community, Hawthorn also provides mental health information and consultation regarding the treatment of children and adolescents. The hospital serves as a training facility for a wide range of mental health professionals. Hawthorn also participates fully with other community agencies in the planning and development of mental health services for the children in the community.

## Metropolitan St. Louis Psychiatric Center

5351 Delmar Blvd., St. Louis 63112  
Telephone: (314) 877-0500 / FAX: (314) 877-0553  
TF: (314) 877-0775  
[www.dmh.mo.gov/mpc](http://www.dmh.mo.gov/mpc)

Metropolitan St. Louis Psychiatric Center (MPC) is a 50-bed facility that provides forensic evaluations and inpatient competency restoration services to residents of the 61 counties of the eastern half of Missouri. The Forensic Pre-trial Program at MPC is composed of two units: the inpatient Competency Restoration Service and the Forensic Evaluation Service.

The purpose of the inpatient Competency Restoration Service is to restore competency for those individuals who have been committed by the courts to the Department of Mental Health as incompetent to stand trial. Criminal defendants are found incompetent to stand trial when a major mental illness, cognitive disorder or developmental disability causes the defendant to lack the capacity to understand the legal proceedings against him/her or to be unable to assist the attorney in his/her defense. The Competency Restoration Service provides modern psychiatric treatment and psychosocial interventions to restore defendants to competency to proceed to trial. Interventions include: stabilization of mental disorders that result in the defendant being found incompetent to stand trial; in-depth edu-

cation regarding court-related terminology and procedures; modification of faulty beliefs about the legal system and the individual's mental illness; and individualized interventions to assist the defendant in applying what is learned to that person's case. For those defendants who return to the community, thorough discharge planning takes into account the client's treatment needs and public safety.

The Forensic Evaluation Service serves the courts of Missouri by providing comprehensive, court-ordered evaluations regarding various legal issues. The most common court-ordered evaluation addresses competency to stand trial. Questions of the mental state of a defendant at the time of an alleged crime are evaluated, including criminal responsibility (insanity), diminished capacity and battered spouse syndrome. Risk assessments and other evaluations are conducted on defendants whose probation has been revoked to assist the courts in determining the best sentencing options. Finally, persons detained under sexual predator laws are evaluated to determine if they meet the definition of a sexually violent predator. Most evaluations are done on an outpatient basis either at MPC or at a jail, while some are conducted on an inpatient basis to gather additional data when challenging diagnostic questions or malingering of mental illness are raised. The Forensic Evaluation Service conducts approximately 250 evaluations per year.

## Northwest Missouri Psychiatric Rehabilitation Center

3505 Frederick Ave., St. Joseph 64506  
Telephone: (816) 387-2300 / FAX: (816) 387-2329  
TT: (816) 387-2300  
[www.dmh.mo.gov/nmprc](http://www.dmh.mo.gov/nmprc)

Northwest Missouri Psychiatric Rehabilitation Center (NMPRC) provides long-term inpatient psychiatric treatment and rehabilitation to Missouri residents with severe mental illness referred by the criminal justice system.

The hospital opened as State Lunatic Asylum No. 2 in November 1874 on land east of St. Joseph. The capacity ranged from 250 beds to nearly 3,000 in the 1950s, and the name was changed to St. Joseph State Hospital. Over the years, downsizing occurred with the advent of better treatment options and emphasis on returning patients to the community.

In 1997, St. Joseph State Hospital was replaced with the current facility and renamed Northwest Missouri Psychiatric Rehabilitation Center. NMPRC currently provides 108 beds for adult psychiatric patients. Three 25-bed wings are designated as minimum security while six eight-



KIM FEAMAN  
Chief Operating Officer  
Metropolitan St. Louis  
Psychiatric Center



TARA TUBBESING  
Chief Operating Officer  
Northwest Missouri Psychiatric  
Rehabilitation Center

bed cottages are designated as open-campus security.

The three minimum security wings serve as the entry point for patients transferring from other DMH psychiatric hospitals for psychiatric treatment and rehabilitation. The majority of the clients served have been committed to DMH by a criminal court under the mental health provisions of Chapter 552, RSMo, either upon their adjudication as Not Guilty by Reason of Mental Disease or Defect (NGRI) or a finding of Permanent Incompetence to Stand Trial (PIST). Six eight-bed, coed cottages are designed to simulate a community environment while still providing a structured and supportive setting. NMPRC utilizes evidence based treatment models to provide clients with skills necessary for their recovery and their successful reintegration into the community.

## St. Louis Psychiatric Rehabilitation Center

5300 Arsenal St., St. Louis 63139  
Telephone: (314) 877-6500 / FAX: (314) 877-5982  
[www.dmh.mo.gov/slprc](http://www.dmh.mo.gov/slprc)

St. Louis Psychiatric Rehabilitation Center (formerly known as St. Louis State Hospital), was originally opened in 1869 and is currently a 180-bed, minimum-security hospital, providing long-term inpatient psychiatric treatment and recovery-based psychosocial rehabilitation services. The majority of the clients served have been committed to the Department of Mental Health by a criminal court under the mental health provisions of Chapter 552, RSMo, either upon their adjudication as Not Guilty by Reason of Mental Disease or Defect (NGRI) or a finding of Permanent Incompetence to Stand Trial (PIST). In addition, SLPRC serves a smaller cohort of adults with severe and persistent mental illness, whose admission status is voluntary by guardian, but who are extremely difficult to treat. The facility also

operates an eight-bed unit for individuals who are deaf and have a serious mental illness, requiring long-term inpatient psychiatric treatment.

Each of these populations typically presents substantial deficits in the management of the symptoms of mental illness, a predilection to high risk behaviors associated with a significant probability for psychiatric relapse and criminal offense and/or a general inability to comport themselves without substantial risk to their safety or that of the community. Co-morbid substance use and/or personality disorders are common complications, as is clear evidence of impairment in social role functioning and daily living skills. Many of the patients, particularly those not adjudicated NGRI, are likely to have required multiple inpatient admissions with a demonstrable inability to be successful in the community, even with enhanced community-based services and residential supports. All clients admitted require intensive inpatient services to develop an adequate relapse prevention plan and to achieve the psychiatric stability necessary for discharge from hospital-based care and for safe and successful reintegration into the community.

## Southeast Missouri Mental Health Center

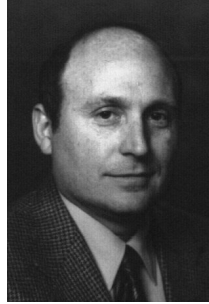
1010 W. Columbia, Farmington 63640  
Telephone: (573) 218-6792 / FAX: (573) 218-6703  
[www.dmh.mo.gov/southeast](http://www.dmh.mo.gov/southeast)

Southeast Missouri Mental Health Center (SMMHC) opened in 1903 as Farmington State Hospital. In 1987 the state hospital was converted into a mental health center and moved into a building adjacent to its original site. SMMHC provides two services - Adult Psychiatric Services (APS) and Sexual Offender Rehabilitation and Treatment Services (SORTS).

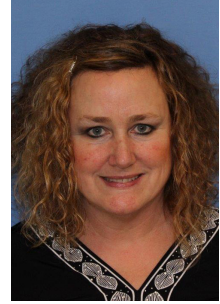
APS operates 170 longer stay inpatient beds for persons demonstrating persistently dangerous behaviors and ongoing impairment in social function and daily living skills due to mental illness. Many of these persons are admitted under the criminal court statute Chapter 552, RSMo as Not Guilty by Reason of Mental Disease of Defect (NGRI) or as Permanently Incompetent to Stand Trial (PIST).

SORTS operates up to 178 beds for persons adjudicated as Sexually Violent Predators (SVP's) under Chapter 632 RSMo. Persons detained or committed under this statute receive care and treatment either at SMMHC or its sister facility, Fulton State Hospital.

APS and SORTS both offer patients multiple treatment programs or modalities. These different treatment options help to ensure that each patient has available the best treatment for their



FELIX VINCENZ, Ph.D.  
Chief Operating Officer  
St. Louis Psychiatric  
Rehabilitation Center



DENISE HACKER  
Chief Operating Officer  
Southeast Missouri Mental  
Health Center

individual needs. Treatment teams are interdisciplinary with members who are nurses, psychiatrists, psychologists, counselors, social workers, activity and vocational therapists, teachers and clergy either on the teams or available for consultation. Treatments include various types of psychotherapy, both individual and group, psychoeducational groups and medication. Primary care medical staff and nursing also take care of all non-psychiatric medical needs. In all cases, the goals are the same—to reduce signs and symptoms of illness and build skills which will allow each individual the opportunity to lead fulfilling lives in the community upon release.

## Division of Developmental Disabilities

The Division of Developmental Disabilities (DD), established in 1974, serves persons with developmental disabilities such as cerebral palsy, head injuries, autism, epilepsy and certain learning disabilities. Such conditions must have occurred before age 22 with the expectation that they will continue. To be eligible for services from the division, persons with these disabilities must have substantial functional limitations in two or more of the following six areas of major life activities: self-care, receptive and expressive language development and use, learning, self-direction, capacity for independent living or economic self-sufficiency and mobility.

The division's focus is on improving the lives of persons with developmental disabilities and their families through programs, support and services to enable persons with developmental disabilities to live independently and productively. In 1988, the division began participation in the Medicaid home- and community-based waiver program designed to help expand needed services throughout the state.



**VALERIE HUHN**  
Director, Division of  
Developmental Disabilities



**WENDY WITCIG**  
Deputy Director, Community  
Operations, Division of  
Developmental Disabilities



**GARY SCHANZMEYER**  
Deputy Director, Administration  
Division of Developmental  
Disabilities



**APRIL MAXWELL**  
Director of State Operated  
Programs, Division of  
Developmental Disabilities



**MARCY VOLNER**  
Assistant Director  
Central Region Division of  
Developmental Disabilities



**JULIA HILLYER**  
Assistant Director  
Eastern Region Division of  
Developmental Disabilities



**CLA STEARNS**  
Assistant Director, Western  
Region, Division of  
Developmental Disabilities

Specialized services are either provided directly or purchased through contracts by 17 entities operated by the division. The division's regional and satellite offices are the primary points of entry into and exit from the system. These offices determine eligibility, work with individuals and families and contract with SB40 boards (local county boards for the developmentally disabled) and private providers for the provision of a comprehensive array of services in the following areas: Albany, Central Missouri, Hannibal, Joplin, Kansas City, Kirksville, Poplar Bluff, Rolla, Sikeston, Springfield and St. Louis. There are also six state-operated programs: Bellefontaine Habilitation Center, Higginsville Habilitation Center, Northwest Community Services, Southeast Missouri Residential Services, St. Louis Developmental Disabilities Treatment Center and Southwest Community Services, which primarily provide residential care and habilitation services to persons who are medically and behaviorally challenged or court-committed. All habilitation centers are Title XIX-certified as Intermediate Care Facilities for the Mentally Retarded (ICF/MR).

## Missouri Developmental Disabilities Council

The Missouri Developmental Disabilities Council was created in 1971 under federal legislation. The Council's federal mandate is to plan, advocate for and give advice concerning programs and services for persons with developmental disabilities that will increase their opportunities for independence, productivity and integration into communities. The council also serves, under Missouri statute, as the Missouri Advisory Council on Developmental Disabilities, providing advice to the division and the division director. The council has 23 members, appointed by the governor.

### Members

**Stahlberg, Kit**, chair, Fredericktown;  
**Brewer, Michael**, Jefferson City;  
**Briscoe, Stephanie**, Lathrop;  
**Crandall, Lisa**, Jefferson City;  
**Davis, Wendy**, Columbia;  
**Dowell, Dale**, Mexico;  
**Eckles, Susan**, St. Louis;





REBECCA POST  
Superintendent  
Bellefontaine Habilitation Center



GEORGE FIZER  
Superintendent  
Higginville Habilitation Center



SUSAN BISHOP  
Director, Northwest Community  
Services / Optimistic Beginnings



BRADLEY MILLER  
Superintendent, Southeast  
Missouri Residential Services



SHEILA WUNNING  
Superintendent, St. Louis  
Developmental Disabilities  
Treatment Centers



CHRIS BAKER  
Director  
Southwest Community Services



WENDY DAVIS  
Director, Central Missouri  
Regional Office

**Enfield, Cathy**, Independence;  
**Frazier, Michael**, Marshfield;  
**Galt, Elizabeth**, Farmington;  
**Gilpin, Barb**, Jefferson City;  
**Haas, Allen**, Jefferson City;  
**Harper, John**, Columbia;  
**Hoffmeister, Michelle**, Farmington;  
**Martinez, Gerardo**, Kansas City;  
**Mayfield, Todd**, Jefferson City;  
**Maynard, Rebecca**, Jefferson City;  
**Nelson, Allen**, Nixa;  
**Neshek-Dowe, Jean**, Des Peres;  
**Willard, Diana**, Joplin;  
**Williams, Sharon**, Lee's Summit;  
**Vacancies** (3).

### State Operated Programs

[www.dmh.mo.gov/dd/facilities/habcenters.htm](http://www.dmh.mo.gov/dd/facilities/habcenters.htm)

#### Bellefontaine Habilitation Center

10695 Bellefontaine Rd., St. Louis 63137  
Telephone: (314) 264-9101

#### Higginville Habilitation Center

100 W. First St., Higginville 64037  
Telephone: (660) 584-2142

#### Northwest Community Services/Optimistic Beginnings

1547 Commerce Dr., Marshall 65340  
Telephone: (660)886-2201

#### Southeast Missouri Residential Services: Poplar Bluff Office

2351 Kanell Blvd., Poplar Bluff 63901  
Telephone: (573) 840-9370

#### Sikeston Office

PO Box 966, 112 Plaza Dr., Sikeston 63801  
Telephone: (573) 472-5305

#### St. Louis Developmental Disabilities Treatment Centers:

##### South County Habilitation Center

2312 Lemay Ferry Rd., St. Louis 63125  
Telephone: (314) 894-5400

##### St. Charles Habilitation Center

22 Marr Ln., St. Charles 63303  
Telephone: (636) 926-1300

#### Southwest Community Services:

2041 A/B East Hunter, Nevada 64772  
Telephone: (417) 667-7833



**TENA GOTTMAN**  
Assistant Director  
Hannibal Satellite Regional Office



**JULIE LILLICH**  
Director, Springfield Regional  
Office / Joplin Satellite Office



**TIM WHOLF**  
Director, Kansas City Regional  
Office / Albany Satellite Office



**MATT SHANNON**  
Assistant Director  
Kirksville Satellite Office



**JENNIFER O'DAY**  
Assistant Director  
Rolla Satellite Office



**ANGIE ALFORD**  
Director, Sikeston Regional Office  
/ Poplar Bluff Satellite Office



**LOIS WARREN**  
Director  
St. Louis County Regional Office



**ALISON HANEY**  
Director, St. Louis Regional  
Tri-County Office

## Regional Offices

[dmh.mo.gov/dd/facilities/](http://dmh.mo.gov/dd/facilities/)

### Albany Satellite Office

809 N. 13th St., Albany 64402  
Telephone: (660) 726-5246

### Central Missouri Regional Office

900 W. Niiong Blvd., Ste. 200  
Columbia 65203  
Telephone: (573) 441-6278

### Hannibal Satellite Office

805 Clinic Rd., Hannibal 63401  
Telephone: (573) 248-2400

### Joplin Satellite Office

3600 E. Newman Rd., Joplin 64802  
Telephone: (417) 629-3020

### Kansas City Regional Office

821 E. Admiral Blvd., Kansas City 64106  
Telephone: (816) 889-3400

### Kirksville Satellite Office

1702 E. LaHarpe, Kirksville 63501  
Telephone: (660) 785-2500

### Poplar Bluff Satellite Office

2351 Kanell Blvd., Poplar Bluff 63901  
Telephone: (573) 840-9300

### Rolla Satellite Office

105 Fairgrounds Rd., PO Box 1098, Rolla 65402  
Telephone: (573) 368-2200

### Sikeston Regional Office

112 Plaza Dr., Sikeston 63801  
Telephone: (573) 472-5300

### Springfield Regional Office

1515 E. Pythian, Springfield 65801  
Telephone: (417) 895-7400

### St. Louis Regional Office

9900 Page Ave., Ste. 106, St. Louis 63132  
Telephone: (314) 587-4800

### St. Louis Tri-County Regional Office

Wainwright Bldg., 111 N. Seventh St., Sixth Fl.  
St. Louis 63101  
Telephone: (314) 244-8800



# Department of Natural Resources

1101 Riverside Dr., PO Box 176  
Jefferson City 65102-0176  
Telephone: (573) 751-3443  
Toll free: (800) 361-4827  
[www.dnr.mo.gov](http://www.dnr.mo.gov)  
Email: [contact@dnr.mo.gov](mailto:contact@dnr.mo.gov)

The mission of the Missouri Department of Natural Resources is to protect our air, land, water, mineral, and energy resources; preserve our unique natural and historic places; and provide recreational and learning opportunities while promoting the environmentally sound operations of businesses, communities, agriculture, and industry for the benefit of all Missourians. The department was created under state reorganization on July 1, 1974.

Missouri's air, land and water resources play an important role in our quality of life and health and are essential to the environmental and economic vitality of our state. Staff works to ensure Missouri's citizens enjoy clean air to breathe, clean water for drinking and recreation and land that sustains a diversity of life. Staff also work to preserve the state's historic and natural heritage through state parks and state historic sites, provide reliable scientific information about Missouri's wealth of geologic resources and help meet energy needs by encouraging the efficient use of energy resources.

The department continues to refine environmental protection efforts by using new technologies and fostering better understanding of resource challenges. To support these efforts, the department provides compliance assistance to the regulated community.

The department accomplishes its mission through the Division of Administrative Support, the Division of Energy, the Division of Environmental Quality, the Missouri Geological Survey and the Division of State Parks. A number of boards and commissions also support and facilitate the department's roles and responsibilities. In addition, the State Environmental Improvement and Energy Resources Authority and the Petroleum Storage Tank Insurance Fund are connected administratively to the department through the Office of the Director.

Stakeholder and public engagement plays a critical role in helping the department protect and improve Missouri's natural resources. By



CAROL S. COMER  
Director



DRU BUNTIN  
Deputy Director



JENNIFER ALEXANDER  
Executive Assistant to Director



KATIE JO WHEELER  
Deputy Director



RICH GERMINDER  
Policy and Legislative Affairs



CHUCK ADAMSON  
General Counsel



JACOB WESTEN  
Deputy General Counsel

working collaboratively, the Department of Natural Resources ensures a healthy environment in which to live, work and enjoy the great outdoors today and for generations to come.

## Office of the Director

The director of the Department of Natural Resources is appointed by the governor and confirmed by the senate. The director and the Office of the Director staff manage the policy and operations of the department through its five divisions, improve efficiencies through strategic planning and ensure public participation through the decision-making process to ensure the department follows federal and state regulations. The office includes communication, general counsel, legislative, Missouri and Mississippi rivers coordination and policy and planning.

The director serves as the trustee for natural resource damages in Missouri, the state historic preservation officer and chair of the State Interagency Council for Outdoor Recreation. The director also serves as a member of the Soil and Water Districts Commission and the Petroleum Storage Tank Insurance Fund Board of Trustees. The department director or designee represents Missouri on three water resources organizations: the Interstate Council on Water Policy, the Missouri River Recovery Implementation Committee and the Upper Mississippi River Basin Association.

## Environmental Improvement and Energy Resources Authority

Telephone: (573) 751-4919 / FAX: (573) 635-3486  
[eiera.mo.gov](http://eiera.mo.gov)

The Environmental Improvement and Energy Resources Authority (EIERA) is a quasi-governmental environmental finance agency administratively assigned to the Missouri Department of Natural Resources. The authority was established by the Missouri General Assembly in 1972, and EIERA board members are appointed by the governor. EIERA is committed to providing solutions that help Missourians and the environment thrive through finance, research and technical assistance to preserve or foster the responsible management of our air, land, water and energy resources for the well-being of our citizens and Missouri's economy.

As the state's primary energy and environmental bond issuing authority, the EIERA promotes Missouri's environment and economy by providing a broad range of financial support and services. To date, the EIERA has assisted Missouri communities, utilities, schools, organizations and businesses by providing almost \$6 billion in bond financing and more than \$30 million in project



CONNIE PATTERSON  
Communications Director



SUSAN BLOOMER  
Deputy Communications Director

financing that have supported infrastructure upgrades, energy efficiency, pollution prevention, technical assistance, research and environmental education.

**Arthur, Caleb**, (R), member;  
**Cherry, Deron**, (R), member;  
**Dalton, Andy**, (D), member;  
**Gibler, Nancy**, (R), member;  
**Nichols, Mary Fontana**, (D), member;  
**Vacancy**, director.

## Petroleum Storage Tank Insurance Fund Board of Trustees

The Petroleum Storage Tank Insurance Fund Board of Trustees administers the Petroleum Storage Tank Insurance Fund, which insures tank owners and operators for risks associated with leaks of petroleum products from their tanks or piping. It also provides funding to clean up certain properties where historic tank operations have contaminated the environment, restoring those properties to economic viability.

The 11-member board includes the commissioner of administration and the directors of the departments of agriculture and natural resources. The governor appoints and the Senate approves eight citizens who each serve a four-year term. The citizens represent tank owners, financial institutions, industrial and commercial users of petroleum, the insurance industry and the public.

**Greer, James**, chair, owner/operator of above-ground storage tanks representative;  
**Ford, James P.**, vice chair, insurance underwriting industry representative;  
**Kolb, Thomas**, small owner/operator of petroleum storage tanks representative;  
**Mariea, Schuyler J.**, financial institutions representative;  
**McNutt, Donald**, large owner/operator of petroleum storage tanks representative;  
**Opie, Danny**, industrial and commercial users of petroleum representative;



**JAMES GREER**  
Chair, Petroleum Storage Tank  
Insurance Fund



**JAMES P. FORD**  
Vice Chair, Petroleum Storage  
Tank Insurance Fund



**THOMAS KOLB**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**SCHUYLER J. MARIEA**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**DONALD McNUTT**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**DANNY OPIE**  
Trustee, Petroleum Storage Tank  
Insurance Fund



**NIKKI LOETHEN**  
Office of Administration  
Designee, Petroleum Storage  
Tank Insurance Fund



**KRISTI NAUGHT**  
Department of Agriculture  
Designee, Petroleum Storage  
Tank Insurance Fund

**Loethen, Nikki**, Office of Administration designee;  
**Naught, Kristi**, Department of Agriculture designee;  
**Wheeler, Katie Jo**, Department of Natural Resources designee;  
**Abbott, William M.**, public member;  
**Peerson, Richard C.**, public member;  
**Eighmey, Carol R.**, executive director.

### Division of Administrative Support

Telephone: (573) 751-7961 / FAX: (573) 751-7749

The Division of Administrative Support provides administrative and management support to the department, through budget development and financial resource allocations, accounting, human resources, procurement, grants management, general services and internal audits. The division reviews proposed policies, regulations and legislation to determine fiscal or procedural impacts on the department. Procedures are developed to implement the approved policies, regulations and legislation.

The Accounting Program is responsible for fixed assets, accounts payable and chart of account maintenance; grant, project and fund ac-



**KATIE JO WHEELER**  
Department of Natural  
Resources Designee, Petroleum  
Storage Tank Insurance Fund



**CAROL R. EIGHMEY**  
Executive Director, Petroleum  
Tank Insurance Fund

counting and fiscal management; rate calculation; reporting analysis and monitoring; accounts receivable and receipt processing and special projects.

The Budget Program is responsible for developing the department's annual operating and capital improvement budgets as well as the preparation of management and legislative reports.

The General Services Program is responsible for the department's procurement and purchasing



JENNIFER EDDY  
Director, Division of  
Administrative Support



CINDY LUEBBERING  
Deputy Director, Division of  
Administrative Support



CRAIG REDMON  
Director  
Division of Energy



BARB MEISENHEIMER  
Deputy Director  
Division of Energy

card program; maintenance, operation, replacement, and surplus of the agency's fleet; operation of the mailroom and central supply distribution; Lewis and Clark receptionist; employee badges and building access; facility maintenance requests and facility leases.

The Human Resources Program is responsible for administering the human resources function for the department. This program assists all divisions with position classification; interprets employee benefits and employment law, works to integrate core values, integrity and accountability. This program further provides guidance to stakeholders to build collaborative, happy and healthy working environments; upholds the civil rights of all employees; strengthens the employer-employee relationship through employee engagement and resolving workplace conflict. Human Resources maintains personnel records for all employees of the department.

The Information Technology (IT) Policy Program is responsible for the centralized and coordinated management of all information technology projects of the department. The IT Policy Program reviews, analyzes, and manages IT projects to ensure alignment with the department's IT Strategic Plan – ensuring project scope, budget, and deliverables meet the business needs of the Department.

The Internal Audit Program evaluates risks and develops audit plans to ensure internal controls are present and functioning and ensures resources are being used in the most efficient and effective manner. This program provides management reasonable assurance that operations are in compliance with laws, policies, and procedures, as well as assurance in the accuracy of financial reporting, and that goals and objectives are met. Consulting services and compliance assistance is provided, as needed.

The Management and Organizational Development Unit is responsible for providing professional development training for employees on a

variety of topics to provide knowledge and skill attainment in critical competencies for employee and agency success; ensuring compliance with 1CSR20-6.010, the Management Training Rule, which prescribes mandatory training for all supervisors and managers in executive departments and instruction in civil rights laws and diversity for all state employees. This unit has key responsibilities in the department's E3 Lean initiative and other professional development, and training designed to mitigate legal liabilities of the department including training for managers in performance measures and continuous improvement.

## Division of Energy

*Lewis and Clark State Office Building  
Jefferson City 65102*

*Telephone: (573) 751-2254 / FAX: (573) 526-7553  
[www.energy.mo.gov](http://www.energy.mo.gov)  
Email: [energy@dnr.mo.gov](mailto:energy@dnr.mo.gov)*

The Division of Energy assists in finding funding mechanisms for energy improvements, educates Missourians and promotes efficient use of energy resources for economic growth, a healthy environment, and a better Missouri for future generations.

The division supports efforts to bring innovative energy solutions to market; coordinates with private and public interests on energy initiatives; provides technical and financial assistance for energy efficiency and renewable energy improvements; acts as a state resource by housing energy data and research; works with energy suppliers and state decision-makers to ensure adequate energy supplies; supports market development and demonstration projects promoting clean energy sources and technologies; and reviews and promotes policies that support energy efficiency. The division also gathers input from stakeholders and the public to develop and update the State Energy Plan.

The division connects Missouri businesses to energy efficiency by exploring opportunities to match business growth, retention and expansion with energy efficiency, which enhances business profitability and competitiveness. The division bridges the gap to bring public-private partnerships and financing options together and leverage existing program and funding streams to incent economic activity.

The division provides financial assistance for energy efficiency projects and administers the Weatherization Assistance Program, which serves Missouri citizens through 18 local agencies. The weatherization program has provided cost-effective, energy-efficient home improvements to 193,473 homes since the inception of the program in 1977. Separately, the department's energy loan fund helps schools, colleges and universities, local governments, hospitals and public airports, as well as water and wastewater treatment facilities finance energy-efficiency projects so money saved can be used for other needs related to the mission of the entity.

Staff consults with the Office of Administration and other state agencies to integrate energy efficiency into state buildings and alternative fuel vehicles in compliance with state laws. The division also partners with communities and businesses to plan for resiliency and economic growth through improved access to the energy infrastructure of the future. Staff assists the Missouri Department of Transportation with the Mid-Missouri Ride-share Program and connects Missouri commuters to the carpooling program nearest them.

## Missouri Weatherization Policy Advisory Council

The council provides policy review and recommendations for delivery of the Weatherization Assistance Program in Missouri. Federal regulations require that a policy advisory council be formed to advise the department on weatherization program issues and distribution of financial assistance. The council reviews and makes recommendations to the department pertaining to the Missouri Weatherization State Plan, federal grant application and programmatic policies.

**Steinmann, Todd**, chair;  
**Potts, Carla**, vice chair;  
**Boustead, Kory**, member;  
**Englert, Paul**, member;  
**Fracica, Philip**, member;  
**Rohlfing, Chris**, member;  
**Sanders, Terry**, member;  
**Smallwood, Jeanie**, member;  
**Tidball, Jennifer**, member;  
**Vaisvil, Cathy**, member.



ED GALBRAITH  
 Director, Division of  
 Environmental Quality



CAREY BRIDGES  
 Deputy Director, Division of  
 Environmental Quality



KYRA MOORE  
 Deputy Director, Division of  
 Environmental Quality

## Division of Environmental Quality

Telephone: (573) 751-0763 / FAX: (573) 751-9277  
[dnr.mo.gov/env](http://dnr.mo.gov/env)

Protecting and enhancing the quality of Missouri's environment is the responsibility of the department's Division of Environmental Quality. The division assists Missourians with these goals through the traditional roles of permitting, inspections and proactive efforts to revitalize contaminated sites for redevelopment. Through its regional offices, the department provides compliance assistance, permitting, inspections and other environmental expertise closest to where Missourians live and work. This division is responsible for protecting and enhancing Missouri's water quality. The division certifies and tracks the required continuing education of all operators of public drinking water systems, wastewater systems and concentrated animal feeding operation waste management systems. The division works to ensure clean air, land and water by cleaning up pollution from the past, addressing pollution problems of today and identifying potential pollution issues of the future. The division administers six technical programs: air pollution control, environmental remediation, environmental services, soil and water conservation, waste management and water protection.

## Air Pollution Control Program

The Air Pollution Control Program works to maintain the purity of Missouri's air to protect the health, general welfare and property of citizens. The program researches, develops and implements control strategies that help improve air quality and implement the Missouri Air Conservation Law and the federal Clean Air Act.

The program works with industries wanting to operate in Missouri by evaluating their emissions and the impact on the state's air quality and by requiring limitations on emissions where necessary. The program issues construction and operating permits, evaluates locations for air monitoring equipment and analyzes data collected from these monitors. The program also inspects sources of air pollution and responds to concerns regarding air quality. The program's compliance assistance and enforcement activities address violations of regulations relating to air pollution control.

The program develops multiple plans to meet federal standards for six pollutants: lead, ozone, particulate matter, carbon monoxide, nitrogen dioxide and sulfur dioxide. These plans constitute one overall state implementation plan, or SIP. Under the federally required SIP for the St. Louis ozone nonattainment area, the program implements various air quality strategies, including the Gateway Vehicle Inspection Program. The program operates GVIP in partnership with the Missouri State Highway Patrol. GVIP is a key component of the ongoing effort to improve air quality in the St. Louis region.

The program works with stakeholders, the general public and regulated facilities to ensure compliance with state and federal air quality regulations. The program implements rules as established by the Air Conservation Commission, which holds public meetings at least nine times a year.

## Air Conservation Commission

The Missouri Air Conservation Commission's primary duty is to carry out the state's Air Conservation Law. The commission's activities are directed toward achieving and maintaining the National Ambient (outdoor) Air Quality Standards throughout Missouri. When air quality in an area meets all standards, the area is considered to be in attainment. If air monitors detect too much of a pollutant, or if computer modeling shows that an area causes or contributes to a violation of a federal standard, EPA may designate the area as nonattainment for that pollutant, which leads to increased regulatory oversight and limitations on that area.



GARY J. PENDERGRASS  
Chair  
Air Conservation Commission



RON BOYER  
Public Member  
Air Conservation Commission



DARCY BYBEE  
Staff Director  
Air Conservation Commission

The commission adopts, amends and rescinds rules related to air quality. In coordination with industry, citizens and delegated local governments, the commission develops strategies to ensure statewide compliance with federal air quality standards and reduce concentrations of pollutants to safe levels in nonattainment areas. The commission makes decisions on appeals from enforcement orders and permit conditions. When necessary, the commission also begins legal actions to ensure compliance with Missouri Air Conservation Law and rules.

**Pendergrass, Gary J.**, (R), chair, public member;  
**Rosenbohm, Kevin**, (R), vice chair, agriculture representative;  
**Fohey, Mark**, (D), labor representative;  
**Rocha, Richard**, (R), industry representative;  
**Boyer, Ron**, (R), public member;  
**Vacancies** (2);  
**Bybee, Darcy**, staff director, Air Conservation Commission; director, Air Pollution Control Program.

## Environmental Remediation Program

The Department's Environmental Remediation Program (ERP) oversees the cleanup and re-



removal of hazardous waste, hazardous substances and petroleum contamination from improper management of waste materials leaked, dumped, spilled or otherwise released onto Missouri lands. ERP oversees cleanup of problem sites resulting from pre-law and pre-regulation disposal or poor past waste management practices. ERP also regulates underground storage tank operations and provides oversight on shipments of radioactive waste transported through Missouri. ERP strives to protect public health and the environment by cleaning up contaminated properties and protecting Missouri's citizens from exposures to toxic chemicals.

ERP's Brownfields Voluntary Cleanup Section works with contaminated properties for return into productive re-use by allowing landowners to voluntarily pay for state oversight of cleanups. Incentives for property owners may include reducing environmental liability, increasing economic development opportunities in distressed areas, and cleanup certification. This section also facilitates long-term stewardship of sites where management of contaminated environmental media is necessary to protect human health and the environment. The section also maintains an easy-to-use online source for information about long-term stewardship sites so developers, planners and others can learn about land use restrictions and ensure known contaminated properties are being used safely.

ERP's Superfund Section investigates and oversees cleanups of contaminated property where a release of a hazardous substance has occurred, including sites on the Federal National Priorities List and those on the Missouri Registry of Confirmed Abandoned or Uncontrolled Hazardous Waste Disposal Sites. Comprehensive Environmental Response, Compensation and Liability Act (CERCLA) requires past polluters to pay for cleanup work.

ERP's Federal Facilities Section oversees cleanup activities at federal facilities located throughout Missouri, including those owned or operated by the U.S. Department of Energy, U.S. Department of Defense, and other federal agencies and, in some cases, companies that have a contractual tie with one of the federal agencies. This section also oversees shipments of radioactive waste transported through Missouri.

ERP's Underground Storage Tank Section provides regulatory oversight on active underground storage tank facilities and environmental cleanup oversight of leaking underground storage tanks and technical guidance for their closure.

The Environmental Remediation Program carries out the Law, Regulation, and Policies of the Missouri Hazardous Waste Management Commission.



ELIZABETH B. AULL  
Chair, Waste Management  
Industry Representative  
Hazardous Waste Management  
Commission



MARK JORDAN  
Vice Chair, Retail Petroleum  
Industry Representative  
Hazardous Waste Management  
Commission



JAMES T. (Jamie) FRAKES  
Public Member  
Hazardous Waste Management  
Commission



JOHN JURGENSMEYER  
Staff Director  
Hazardous Waste Management  
Commission

## Hazardous Waste Management Commission

The Hazardous Waste Management Commission encourages efforts to recycle, incinerate, properly dispose of or otherwise treat hazardous waste. The commission is responsible for categorizing hazardous waste by disposal method and determines fees to be paid by owners or operators of hazardous waste facilities that must obtain a permit. The commission establishes regulations for the generation, transportation, treatment, storage, cleanup and disposal of hazardous waste and hazardous substances, as well as for the operation and cleanup of petroleum underground storage tanks. The commission also hears appeals and rules on requests for variances.

All members represent the general interest of the public and have an interest in and knowledge of waste management and the effects of improper waste management on the health of the public and the environment.

**Aull, Elizabeth B., (R)**, chair, waste management industry representative;

**Jordan, Mark**, (R), vice chair, retail petroleum industry representative;

**Farr, Andrea J.**, (R), waste generating industry representative;

**Hernandez, Jennifer**, attorney, Hazardous Waste Management Commission; assistant attorney general, Attorney General's Office;

**Frakes, James T. (Jamie)**, (R), public member;

**Kamp, Kevin T.**, (I), public member;

**Vacancies** (2);

**Jurgensmeyer, John**, staff director, Hazardous Waste Management Commission; director, Environmental Remediation Program;

**Nagel, Chris**, staff director, Hazardous Waste Management Commission; director, Waste Management Program.

## Environmental Services Program

The Environmental Services Program provides analytical information and scientific data that supports the department. The program also provides direct assistance to local communities and emergency responders throughout Missouri.

The Environmental Emergency Response Section provides 24/7 support and response capability for hazardous substance releases, radiological incidents, homeland security events and natural disasters. The section also supports law enforcement in managing hazardous wastes associated with illegal drug labs. In fiscal year 2018, over 1,000 incidents were reported via the statewide emergency response line, (573) 634-2436.

The program houses the state's environmental laboratory. The laboratory is certified by the U.S. Environmental Protection Agency to perform chemical analyses of public drinking water samples. This service is provided to all public drinking water systems statewide. The laboratory also analyzes air, soil and other water samples. The laboratory reports 258,000 results from 21,000 samples annually.

The program operates about 192 air-monitoring instruments at 44 locations statewide. These instruments monitor air pollutants known to affect people's health. This data may determine whether an area meets federal standards for ozone, carbon monoxide and other pollutants. The data also helps department staff identify air pollution trends, investigate citizen complaints, determine sources of air pollution and keep Missourians informed of current air quality.

The water quality monitoring section performs monitoring to assess the health of lakes, rivers and streams. This section collects water and sediment samples throughout Missouri and performs biological monitoring, stream surveys, monitoring of fish tissues, and bacterial analyses of surface waters as well as other sampling events and special studies.

## Regional Offices

The regional offices assist with local environmental matters. Regional offices in St. Louis, Kansas City, Springfield, Poplar Bluff and Macon provide the department closer contact with the public through field inspections of regulated facilities, complaint investigation, front-line troubleshooting and technical assistance, as well as local environmental emergency response.

## Soil and Water Conservation Program

The Soil and Water Conservation Program administers the policies and general programs developed by the Soil and Water Districts Commission for saving soil and protecting water quality on agricultural lands. The primary responsibility of the program is to assist 114 local soil and water conservation districts as they promote voluntary soil and water conservation to their constituents. The districts provide financial incentives, technical assistance and education to agricultural landowners and operators, working with state and federal conservation partners.

Other program activities include administering statewide cost-share assistance, district grants and educational programs. The program provides direct assistance to the county soil and water conservation districts through grants and training that support district staff and other administrative expenses. The program also provides each district with computers, software and a website at [mosoilandwater.land](http://mosoilandwater.land).

Missouri citizens have shown strong support for soil and water conservation and state parks by passing a one-tenth-of-one percent Parks, Soils and Water Sales Tax. The tax was first approved by voters in 1984, and has since been reapproved by at least two-thirds of Missouri voters in 1988, 1996 and 2006. In 2016, the tax was approved by 80 percent, passing in every county. Half of the sales tax is deposited in the Soil and Water Sales Tax Fund for saving soil and protecting the water resources of the state of Missouri.

The program also administers Missouri's Non-point Source Management Program, which includes providing Clean Water Act Section 319(h) grants, funded by the U.S. Environmental Protection Agency, to eligible entities to help restore and protect Missouri waters that have been impaired or threatened by nonpoint source pollution.

## Soil and Water Districts Commission

The Soil and Water Districts Commission develops the policies and general programs for agricultural lands that are administered under the Soil and Water Conservation Program. The primary responsibility of the program is to assist



**GARY VANDIVER**  
Chair, Soil and Water  
Conservation Commission



**H. RALPH GAW**  
Vice Chair, Soil and Water  
Conservation Commission



**GLEN COPE**  
Member, Soil and Water  
Conservation Commission



**JEFF LANCE**  
Member, Soil and Water  
Conservation Commission



**KENNY LOVELACE**  
Member, Soil and Water  
Conservation Commission



**TIM MARTIN**  
Member, Soil and Water  
Conservation Commission



**CHRIS CHINN**  
*Ex Officio* Member, Soil and  
Water Conservation Commission



**CAROL S. COMER**  
*Ex Officio* Member, Soil and  
Water Conservation Commission



**CHRISTOPHER R. DAUBERT**  
*Ex Officio* Member, Soil and  
Water Conservation Commission



**SARA PARKER PAULEY**  
*Ex Officio* Member, Soil and  
Water Conservation Commission



**COLLEEN MEREDITH**  
Staff Director, Soil and Water  
Conservation Commission

local soil and water conservation districts as they promote voluntary soil and water conservation to their constituents. The districts provide financial incentives and technical assistance working with state and federal conservation partners to agricultural landowners with the goal of saving soil and protecting Missouri's water resources.

Funding for financial and technical assistance is provided by the Soil and Water Conservation Sales Tax Fund. This fund receives 50% of the Parks, Soils and Water Sales Tax, a one-tenth-of-

one percent sales tax approved by Missouri voters to support Missouri's State Parks and the Soil and Water Conservation Program.

**Vandiver, Gary**, (D), chair; resident north of Missouri River;

**Gaw, H. Ralph**, (D), vice chair; resident south of Missouri River;

**Cope, Glen**, (R), member; resident south of Missouri River;

**Lance, Jeff**, (R), member; resident north of Missouri River;

- Lovelace, Kenny**, (R), member; resident north of Missouri River;
- Martin, Tim**, (I), member; resident south of Missouri River;
- Chinn, Chris**, *ex officio* member; director, Department of Agriculture;
- Comer, Carol S.**, *ex officio* member; director, Department of Natural Resources;
- Daubert, Christopher R.**, *ex officio* member; vice chancellor and dean, University of Missouri, College of Agriculture, Food and Natural Resources;
- Parker Pauley, Sara**, *ex officio* member; director, Department of Conservation;
- Meredith, Colleen**, staff director and director, Soil and Water Conservation Program.

### Waste Management Program

The Department's Waste Management Program (WMP) protects public health and the environment by working with Missouri citizens and businesses to properly manage their solid and hazardous waste. Per capita, each Missourian generates over one ton of solid waste each year.

The WMP reviews permit applications and issues solid and hazardous waste permits and permit modifications to solid waste disposal and processing facilities, hazardous waste treatment, storage and disposal facilities, and hazardous waste sites requiring corrective action. Staff review proposed permits for facility design, construction, operations, and proper monitoring controls. Staff assist the department's regional offices with inspections of hazardous waste generators, hazardous waste treatment, storage and disposal facilities, permitted solid waste facilities, and hazardous waste haulers. In addition, staff investigate reports of illegal dumping and other solid and hazardous waste related concerns across Missouri. The WMP conducts enforcement activities when necessary to ensure proper management of hazardous waste and solid waste to protect human health, safety and Missouri's water, land, and air resources.

The WMP oversees the cleanup of illegal scrap tire dumpsites, conducts scrap tire inspections and investigations, provides funding to nonprofit groups to clean up dumpsites with less than 500 scrap tires, and awards scrap tire material grants that promote the use of scrap tire materials in new products. This work is funded by a 50-cent fee assessed on each new tire purchased in Missouri.

Other focuses of the WMP include planning, financial and technical assistance, and educational activities that inform the public of the relationship between an individual's consumption of goods and proper solid waste management as well as proper management of hazardous waste.

The WMP works with stakeholders, the general public, and regulated facilities to comply with state and federal hazardous and solid waste laws and regulations. Further, the WMP works closely with the Environmental Remediation Program to carry out the policies of the Missouri Hazardous Waste Management Commission and to coordinate on sites requiring remediation or cleanup.

### Solid Waste Advisory Board

The Solid Waste Advisory Board advises the department about the effectiveness of its technical assistance and challenges experienced by the solid waste management districts in developing and implementing solid waste management plans. The board advises the department on the effects of proposed rules and regulations upon solid waste management districts, the criteria used in awarding grants under Section 260.335, RSMo and the waste management issues pertinent to solid waste management districts. Additionally, the board advises the department in the development of improved methods of solid waste minimization, recycling and resource recovery, reports on unfunded solid waste management projects, and such other matters as the board may determine.

The membership of this board consists of the chair of the executive board of each of Missouri's 20 recognized solid waste management districts; two public members; two representatives from the solid waste industry; and one representative from the recycling or composting industry appointed by the program director.

- Roach, Debbie**, Region A;
- Heil, Nelson**, Region B;
- Thompson, Mark**, Region C;
- Caldwell, Bob**, Region D;
- Bussen, Chris**, Region E;
- Marcum, Jim**, Region F;
- Wyatt, Alan**, Region G;
- Cauthorn, M.L. II**, Region H;
- Little, Lon**, Region I;
- True, Brad**, Region J;
- Wilson, Brady**, Region K (SWAB chair);
- Kelly, Pat**, Region L;
- Hardin, Joe**, Region M;
- Starrett, Scott**, Region N;
- Roberts, Erick**, Region O;
- Collins, Gary L.**, Region P;
- Oakley, Gene**, Region Q;
- Martin, Toma**, Region R;
- Ziegenhorn, Dennis**, Region S;
- Wright, Tom**, Region T;
- Beal, David**, recycling/composting industry representative;
- Curry, Tim**, Advanced Disposal, solid waste industry representative;
- Powers, Casey**, Republic Services Inc., solid waste industry representative;

**Lucks, Barbara**, public member (SWAB vice chair);  
**Wisecarver, Carolyn**, public member.

## Water Protection Program

The department's Water Protection Program administers clean water and drinking water responsibilities for Missouri. The program is delegated by the U.S. Environmental Protection Agency to conduct duties for the federal Clean Water Act and Safe Drinking Water Act, and also carries out state responsibilities, such as operator certification and construction permitting. The Water Protection Program works with stakeholders, the general public and regulated facilities to comply with state and federal water regulations.

For clean water, the program regulates pollutants entering the state's waters by issuing permits for the construction and operation of wastewater treatment facilities and stormwater discharges. Permits set wastewater treatment levels necessary to protect water quality. These treatment levels are included in permits issued to municipal, industrial and other dischargers. The program evaluates discharge-monitoring and other data to determine whether facilities comply with applicable laws and whether permits are sufficient to protect water quality. The program, with the Division of Environmental Quality's regional offices, is responsible for the inspection and monitoring of water contaminant sources and investigates complaints from the public. If a source violates the Missouri Clean Water Law, the program works with the facility to correct the problem and may assess penalties if necessary.

Water quality standards protect beneficial uses of water such as swimming, maintaining fish and other aquatic life and providing drinking water for people, livestock and wildlife. The program, with the Clean Water Commission, develops water quality standards that provide clear expectations for Missouri water quality and conducts monitoring to determine if the standards are met. Waters that do not meet these standards are placed on the impaired waters (303(d)) list, which provides a focus for special attention to restore water quality in the lakes, streams and rivers. Once a waterway is added to the 303(d) list, the department develops and implements a study to correct the water impairments. Generally, this study takes the form of a total maximum daily load document. It describes the maximum amount of a pollutant that may enter a water body without violating water quality standards.

For drinking water, the program reviews plans and issues permits for the construction and operation of public drinking water systems and requires these systems to monitor for contaminants and take corrective action if any health-based standards are exceeded. The program performs



STAN CODAY  
 Agriculture, Industry or Mining  
 Representative  
 Clean Water Commission



ASHLEY McCARTY  
 Agriculture, Industry or Mining  
 Representative  
 Clean Water Commission



JOHN REECE  
 Wastewater Treatment  
 Representative  
 Clean Water Commission



ALLEN ROWLAND  
 Public Member  
 Clean Water Commission



CHRIS WIEBERG  
 Staff Director  
 Clean Water Commission

monitoring of drinking water and conducts periodic inspections and provides compliance assistance on water supply problems to cities, water districts, subdivisions, mobile home parks and other facilities.

Financial assistance is provided through the program's Financial Assistance Center. The center provides grants and low-interest loans to local governments to assist in the construction of wastewater, drinking water and stormwater facilities.



ELIZABETH K. GROVE  
Chair  
Safe Drinking Water Commission



SUSAN HAZELWOOD  
Vice Chair, Public Representative  
Safe Drinking Water Commission



D. SCOTT BOCKENKAMP  
Public Representative  
Safe Drinking Water Commission



CHARLI JO LEDGERWOOD  
Public Representative  
Safe Drinking Water Commission



BRUCE MANNING  
Public Representative  
Safe Drinking Water Commission



RODGER D. OWENS  
Public Representative  
Safe Drinking Water Commission



CURTIS SKOUBY  
Public Representative  
Safe Drinking Water Commission



FRED W. SCHMIDT  
Public Representative  
Safe Drinking Water Commission

## Clean Water Commission

The Clean Water Commission brings together and coordinates all aspects of water quality in an effort to ensure the state's progress toward protecting, preserving and improving water quality in Missouri. The commission implements the federal Clean Water Law through rules and policies, and hears appeals based on those permit decisions. When necessary, the commission will take enforcement action against those who violate the Missouri Clean Water Law and related regulations. The commission also establishes funding priorities and oversees financial assistance to protect and preserve water quality.

All commission members represent the general interest of the public and shall have an interest in and knowledge of conservation and the effects and control of water contaminants.

**Coday, Stan**, agriculture, industry or mining representative;

**McCarty, Ashley**, (D), agriculture, industry or mining representative;

**Reece, John**, (D), wastewater treatment representative;

**Rowland, Allen**, (R), public member;

**Thomas, Patricia**, (R), public member;

**Vacancies** (2);



DAVID LAMB  
Staff Director  
Safe Drinking Water Commission

**Wieberg, Chris**, staff director, Clean Water Commission and director, Water Protection Program.

## Safe Drinking Water Commission

The purpose of the Safe Drinking Water Commission is to ensure all 2,800 public water systems in Missouri provide safe drinking water. The commission adopts rules to carry out the requirements of the Missouri Safe Drinking Water Law and Federal Safe Drinking Water Act. The commission establishes criteria and procedures for

administering the Drinking Water State Revolving Fund, which makes federal and state loan funds available to communities to upgrade and improve their drinking water systems.

All members of the commission represent the general interest of the public or public water systems.

**Grove, Elizabeth K.**, chair, represents water systems of 75 to 2,500;

**Hazelwood, Susan**, vice chair, public representative;

**Ledgerwood, Charli Jo**, represents a water system of 2,500 to 100,000;

**Owens, Rodger D.**, represents water systems 75 or less;

**Skouby, Curtis**, represents water systems 100,000 or more;

**Armstrong, Susan McCray**, public representative;

**Bockenkamp, D. Scott**, public representative;

**Manning, Bruce**, public representative;

**Schmidt, Fred W.**, public representative;

**Lamb, David**, staff director, Safe Drinking Water Commission and chief Public Drinking Water Branch.

## Missouri Geological Survey

Telephone: (573) 368-2100 / FAX: (573) 368-2111  
[dnr.mo.gov/geology](http://dnr.mo.gov/geology)

The Missouri Geological Survey provides technical assistance, education and guidance in the use and protection of Missouri's natural resources, interprets the state's geological setting, helps determine the availability of its energy and mineral resources, evaluates and interprets geological hazards and regulates well drillers. The division investigates and reports on the state's geological resources and defines hazardous areas, such as those subject to earthquake or catastrophic collapse. Staff members work to ensure clean air, land and water by working with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri. The department, through the division's Water Resources Center, has statutory authority for water quantity issues such as statewide water resources and availability, water resources monitoring, drought assessment, flood and hydrology studies, wetland studies and dam and reservoir safety. The division addresses the development, conservation and utilization of the state's water resources.

The division maintains GeoSTRAT, a web application that enables users to easily visualize and explore geospatial data using an interactive map. Data such as geology, water wells, sinkholes, historic mine locations, caves, springs, water traces, well logs, aquifers, groundwater information can be viewed to aid in site assessments.



JOE GILLMAN  
State Geologist, Director  
Missouri Geological Survey



JERRY PREWETT  
Deputy Director  
Missouri Geological Survey

The division cooperates with the U.S. Geological Survey on numerous projects, including the National Cooperative Geologic Mapping Program. The division also performs work under contract for other state agencies through grants and agreements.

The Missouri Geological Survey administers three technical programs: geological survey, land reclamation and water resources.

## Division Director and State Geologist

The division director serves as the state geologist and is responsible for ensuring statutory obligations are met. The state geologist is the administrator of the State Oil and Gas Council; serves on the Well Installation Board, Missouri Mining Commission, Dam and Reservoir Safety Council and Industrial Minerals Advisory Council; serves as ex officio member on the Board of Geologist Registration; and is a Missouri representative to the Central United States Earthquake Consortium and the Association of American State Geologists.

## Geological Survey Program

The Geological Survey Program uses geologic information and knowledge to assist Missouri citizens in the management of natural resources for a higher standard of living and healthy natural environment. The program gathers and publishes data that describes and interprets Missouri's vast geological resources, which includes geologic maps, reports of investigations and other print and online publications that can be important in making land-use decisions. This information is necessary for locating mineral deposits, managing groundwater resources, siting waste disposal facilities and evaluating geologic hazards. The program receives thousands of requests for geological assistance each year.

Staff also conduct geologic field investigations that provide technical assistance to the public and government agencies. These services include determining the environmental hazards posed by waste disposal sites and spills of hazardous materials. Geological principles are applied to minimize the impact of chemical releases or spills.

The Geological Survey Program works to protect groundwater from contamination through regulation of the construction of wells, plugging of abandoned wells and licenses well drillers and pump installers conducting business in Missouri. In addition to assistance provided in siting waste disposal facilities, the program also implements the Oil and Gas Act, the Underground Injection Control Program of the Safe Drinking Water Act, and the Water Well Drillers Act.

### Industrial Minerals Advisory Council

The Industrial Minerals Advisory Council is composed of eight representatives of the industrial minerals industry who are appointed by the director of the department. The representatives include three from limestone producers and one each from industries involved in mining clay, sandstone, sand and gravel, barite and granite. Other members include the director (or designee) of the Department of Transportation and the director (or designee) of the Department of Natural Resources, who acts as chairperson of the council.

The primary duty of the council is to advise the department on the collection, processing, management and distribution of geologic and hydrologic information to assist the industrial mineral industry. Expenditures from the geologic resources fund, which was created to complete these activities, are reviewed by the council, and the council advises the department on appropriate fees to support the fund.

**Gillman, Joe**, chair, department designee, director and state geologist, Missouri Geological Survey;

**Ahlvers, David**, state construction and materials engineer, Department of Transportation;

**Carlson, Mikel**, limestone, Gredell Engineering Resources Inc.;

**Keller, David**, clay, Harbison Walker Refractories;

**Upp, Chris**, limestone, Conco Quarries Inc.;

**Winter, Ryan**, sand and gravel, Winter Brothers Materials;

**Vacancy**, barite;

**Vacancy**, granite;

**Vacancy**, limestone;

**Vacancy**, sandstone.

### State Oil and Gas Council

The State Oil and Gas Council promotes the economic development and production of Mis-

souri's oil and gas resources, works to ensure that wastes generated by oil and gas wells are managed properly and protects groundwater aquifers that may be affected by oil and gas well drilling.

**Gillman, Joe**, chair, statutory member, director and state geologist, Missouri Geological Survey;

**Wieberg, Chris**, staff director, Clean Water Commission; director, Water Protection Program;

**Dunn-Norman, Shari Ph.D.**, vice chair and professor, Petroleum Engineering, Missouri University of Science & Technology, Rolla;

**Kramer, Brad**, Industry member, Kansas Resource Exploration and Development LLC;

**Borgmeyer, John**, Missouri Public Service Commission;

**Lanahan, Michael**, Department of Economic Development;

**Luebbert, William J.**, public member;

**Vacancy**, public member.

### Well Installation Board

The Well Installation Board adopts and amends rules governing well construction and the well drilling industry to protect Missouri's groundwater resources. The board also oversees the examination and licensing of all well drillers and pump installers and takes actions against those who violate the Water Well Driller's Act and Well Construction Rules. The board sets fees by establishing rules that do not substantially exceed the cost and expense of administering the law.

All members of the board are conversant in well drilling, completion and plugging methods and techniques.

**Flynn, Danny**, chair, well installation contractor representative;

**Broz, Robert**, vice chair, public member;

**Farrar, Neal**, monitoring well installation permit representative;

**Lindsey, Lindell**, well installation contractor representative;

**Schoen, Fred**, heat pump installation contractor representative;

**Morgan, M. Sharlene**, public member;

**Vacancy**, private well user representative;

**Vacancy**, public water user representative;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey.

### Land Reclamation Program

The Land Reclamation Program works with the mining industry and Missouri communities to minimize the environmental and health impacts of mining activities in Missouri.

The program carries out Missouri's Abandoned Mine Land program to reclaim abandoned coal mine sites within Missouri that have





DR. GREGORY HADDOCK, P.h.D.  
Chair  
Mining Commission



MIKE LARSEN  
Vice Chair  
Mining Commission



LESLIE GERTSCH  
Public Member  
Mining Commission



JOE GILLMAN  
Statutory Member  
Mining Commission

safety hazards or environmental problems. The program also regulates mining and reclamation activities and issues permits. Reclamation bonds ensure sites are properly graded, replanted and maintained after mining ceases. After the mining company completes all required reclamation, the commission releases these financial assurances and relieves the responsible company of any further reclamation liabilities.

The program works with stakeholders, the general public and regulated facilities to comply with state and federal mining and land reclamation regulations.

### Missouri Mining Commission

The Missouri Mining Commission governs Missouri's mining requirements as set forth in three state statutes. These statutes protect public health, safety and the environment from adverse effects of mining and ensure beneficial restoration of mined lands.

The Missouri Mining Commission is responsible for issuing mining permits and oversees Missouri's Abandoned Mine Land program. The commission establishes rules and regulations for mining activities and oversees investigations and inspections necessary to ensure compliance. The commission conducts hearings and when necessary may revoke a permit, order a forfeiture of bonds or cease operations at a facility for failure to comply.

The eight-member commission includes four statutory and four public members. The statutory members include the state geologist, staff director of the Land Reclamation Program, director of the Missouri Department of Conservation and staff director of the Clean Water Commission. The four public members must have an interest in and knowledge of conservation and land reclamation, and one must have training and experience in surface mining. Only one member of the commission may have a direct link with the mining industry. With Senate approval, the governor ap-



CHRIS WIEBERG  
Statutory Member  
Mining Commission



AARON JEFFRIES  
*Ex Officio* Member  
Mining Commission



LARRY LEHMAN  
Staff Director / Statutory Member  
Mining Commission

points four public members. All members serve a four-year term and continue until their successors are appointed.

**Haddock, Dr. Gregory, Ph.D., (R)**, chair, public member;

**Larsen, Mike, (D)**, vice chair, public member;

**Gillman, Joe**, statutory member, director and state geologist, Missouri Geological Survey;

**Jeffries, Aaron**, *ex officio* member, designee, Department of Conservation;

**Wieberg, Chris**, statutory member, staff director of Clean Water Commission;

**Gertsch, Leslie**, (I), public member;

**Vacancy**, public member;

**Vacancy**, public member;

**Lehman, Larry**, staff director of the Land Reclamation Program, statutory member, Missouri Mining Commission.

## Dam and Reservoir Safety Program

The Dam and Reservoir Safety staff and the Dam and Reservoir Safety Council are responsible for ensuring all new and existing non-agricultural, non-federal dams 35 feet or more in height meet minimum safety standards as established by the Dam and Reservoir Safety Law.

## Dam and Reservoir Safety Council

**Buxton, Dan, PE**, (D), professional engineer representing public;

**Cawfield, Jeffrey D., PE**, (D), engineering geologist;

**Dickerson, Kim**, (R), industry;

**Drury, Kyle, PE**, (R), industry representing earthmoving;

**Vacancy**, owner of dam or reservoir;

**Vacancy**, professional engineer;

**Boehler, Pat**, (D), public member;

**Stack, Ryan, PE**, department designee, chief engineer, Missouri Geological Survey.

## Water Resources Center

The Water Resources Center addresses the development, conservation and utilization of the state's water resources. To assist communities, public entities and state and federal agencies, the center provides technical assistance through drought assessment, planning and water resource monitoring. Areas of expertise within the center include interstate waters, groundwater, surface water and water resource planning.

The surface water section coordinates state water planning, state drought response, and monitors flooding conditions. The section also coordinates issues relating to major river basins that affect Missouri and provides technical support for negotiations and litigation actions to protect the state's rights to these waters. The groundwater section operates and maintains a groundwater-level observation well network for monitoring Missouri's aquifers. Collection and analysis of groundwater data provides knowledge of available water quantity, aquifer response to water use, groundwater recharge and aquifer characteristics. The groundwater section also administers the collection and analysis of statewide water use data in accordance with the Major Water User Law.

## Missouri State Parks

Telephone: (573) 751-2479 / FAX: 573-751-8656

Toll free: (800) 334-6946

[www.Mostateparks.com](http://www.Mostateparks.com)

Missouri State Parks, a division of the Missouri Department of Natural Resources, works to protect and interpret the state's most outstanding natural and cultural resources while providing recreational opportunities compatible with those resources. The Missouri State Park system was established in 1917 and includes 91 state parks and historic sites totaling more than 150,000 acres.

The primary source of funding for the state park system is half of the dedicated constitutional tax of one-tenth-of-one-percent parks, soils and water sales tax. All additional funding comes from revenues generated in the state park system and some federal funds. The parks, soils and water tax was created through a constitutional amendment and earmarked specifically for the state park system and efforts to stop soil erosion. The tax was first approved by voters in 1984, and has since been reapproved by two-thirds of Missouri voters in 1988, 1996 and 2006. In 2016, the tax was approved by 80 percent, passing in every county.

Every year, millions of people visit the state park system to hike, camp, fish, discover the past and explore nature. The state's most outstanding landscapes are preserved for everyone's enjoyment—deep forests, glades, prairies and blue streams and lakes. State historic sites commemorate events or structures of statewide historical importance and honor people of state and national importance. The system includes homes of famous Missourians, Civil War battlefields and reminders of yesterday, such as gristmills and covered bridges.

## Missouri State Park Advisory Board

The governor-appointed board was created in 1986 to advise the department on matters relating to state parks and historic sites.

## Grant Management

Missouri State Parks is responsible for administering three federal grant pass-through programs that provide financial assistance to individuals, groups and public entities for a variety of outdoor recreation and historic preservation purposes.

The Recreational Trails Program provides grants for the development of trails and trailhead facilities. It is supported by the Missouri Trails Advisory Board, who review and score the grant applications and makes recommendations on grant awards.

The Land and Water Conservation Fund grant program provides funds for public outdoor recreation projects, such as new park development and renovation within existing parks.

The Historic Preservation Fund grant program, provides funding for the State Historic Preservation Office and funds pass-through grants that relate directly to the identification, evaluation, or protection of historic properties.

## State Historic Preservation Office

Missouri was one of the first in the nation to establish the State Historic Preservation Office in 1968 following the Historic Preservation Act of 1966. The office helps facilitate the process of identifying historic properties significant to the citizens, state and nation, and planning for their preservation.

The department coordinates surveys statewide to identify historic, architectural and archaeological resources. Significant properties identified in the surveys may be nominated to the National Register of Historic Places. Missouri has more than 2,400 listings on the National Register, representing more than 47,000 historic buildings, sites, structures and objects. The Missouri Cultural Resource Inventory is being built from information gathered from the survey and nomination process.

As part of its federally mandated responsibilities, the department reviews all federally funded or licensed projects in Missouri to ensure compliance with related federal legislation. The department also administers federal Historic Preservation Fund matching grants from the U.S. Department of the Interior's National Park Service. These funds are used to help identify, evaluate and protect Missouri's cultural resources. Through Missouri's Certified Local Government program, the department trains municipalities in local preservation programs and techniques and awards federal matching grants to help accomplish local preservation goals.

Since 1976, federal tax incentives and related legislation have promoted interest in rehabilitating historic buildings. In 1998, that interest was augmented with the authorization of state tax credits, administered by the Missouri Department of Economic Development. The federal tax credits are available to private investors who rehabilitate historic buildings for uses that produce income, such as office buildings and apartments. The Department of Natural Resources reviews both federal and state tax credit applications for historic eligibility and conformity with preservation historic property rehabilitation guidelines.

The State Historic Preservation Office also administers the Missouri Heritage Properties Pro-



**BEN ELLIS**  
Director  
Missouri State Parks



**DAVID KELLY**  
Deputy Director  
Missouri State Parks



**MIKE SUTHERLAND**  
Deputy Director  
Missouri State Parks

gram using funds from Missouri's Historic Preservation Revolving Fund. The program provides assistance to help preserve endangered publicly-owned historic buildings.

## Missouri Advisory Council on Historic Preservation

Appointed by the governor with the advice and consent of the senate, this council reviews all Missouri nominations to the National Register of Historic Places and advises the state's historic preservation officer. The Advisory Council also provides advice, guidance and professional recommendations to the state historic preservation officer in carrying out the responsibilities of the historic preservation act and other duties, including administration of Missouri's Unmarked Human Burial Sites Act.

**Dougherty, Martha (Kacky)**, chair, public member;

**Kuypers, Thomas**, public member;

**McDaniel, Cindy**, public member;

**Stirtz, Mary (Mimi)**, historian and/or; architectural history

**Wieggers, Robert, Ph.D.**, historic and prehistoric archaeologist;

**Wyatt, Dwight**, architect;  
**Shirley, Allen**, economic and community development;  
**Vacancy**, public member;  
**Vacancy**, architect;  
**Vacancy**, secretary of the interior-qualified professional;  
**Vacancy**, secretary of the interior-qualified professional.

## State Parks and State Historic Sites

### Central Region

**Annie and Abel Van Meter State Park**, Saline County, 12 miles northwest of Marshall on Missouri 122.  
**Arrow Rock State Historic Site**, Saline County, 15 miles east of Marshall on Missouri 41.  
**Boone's Lick State Historic Site**, Howard County, MM from Missouri 87, 19 miles northwest of Booneville.  
**Bothwell Lodge State Historic Site**, Pettis County, 5 miles north of Sedalia on U.S. 65.  
**Clark's Hill/Norton State Historic Site**, Cole County near Osage City.  
**Finger Lakes State Park**, Boone County, 10 miles north of Columbia on U.S. 63.  
**Jefferson Landing State Historic Site/Missouri State Museum**, Jefferson City, between State Capitol and Governor's Mansion.  
**Jewell Cemetery State Historic Site**, Boone County, near Columbia.  
**Katy Trail State Park**, the 240-mile trail has been developed between Clinton and Machesn.  
**Rock Bridge Memorial State Park**, Boone County, 7 miles south of Columbia on Missouri 163.  
**Sappington Cemetery State Historic Site**, Saline County, 4.5 miles southwest of Arrow Rock on County AA Spur.

### Kansas City Region

**Battle of Island Mound State Historic Site**, near Butler in Bates County.  
**Battle of Lexington State Historic Site**, Lafayette County, in Lexington on U.S. 24.  
**Thomas Hart Benton Home and Studio State Historic Site**, Jackson County, 3616 Bellevue, Kansas City.  
**Big Lake State Park**, Holt County, 11 miles southwest of Mound City on Missouri 118 and Missouri 159.  
**Confederate Memorial State Historic Site**, Lafayette County, 1 mile north of Higginsville on Missouri 20 and Missouri 13.  
**Katy Trail State Park-Rock Island Spur**, from Pleasant Hill to Windsor.  
**Knob Noster State Park**, Johnson County, Knob Noster on U.S. 50.  
**Lewis and Clark State Park**, Buchanan County, 20 miles southwest of St. Joseph on Missouri 45.

**Wallace State Park**, Clinton County, 6 miles south of Cameron on Missouri 121.  
**Watkins Woolen Mill State Park and Historic Site**, Clay County, 6.5 miles north of Excelsior Springs on U.S. 69.  
**Weston Bend State Park**, Platte County, 1 mile south of Weston on Missouri 45.

### Lakes Region

**Battle of Carthage State Historic Site**, Jasper County, East Chestnut St., Carthage.  
**Bennett Spring State Park**, Dallas County, 12 miles west of Lebanon on Missouri 64.  
**Big Sugar Creek State Park**, McDonald County, 5 miles east of Pineville on County Road S.E. W24.  
**Bryant Creek State Park**, Douglas County (not open).  
**Nathan Boone Homestead State Historic Site**, Greene County, north of Ash Grove on Missouri V.  
**Ha Ha Tonka State Park**, Camden County, 5 miles southwest of Camdenton.  
**Harry S Truman Birthplace State Historic Site**, Barton County, in Lamar on U.S. 160.  
**Harry S Truman State Park**, Benton County, west of Warsaw.  
**Lake of the Ozarks State Park**, Camden County, near Osage Beach on Missouri 42.  
**Osage Village State Historic Site**, Vernon County, near Schell City, 9 miles north of U.S. 54 off Vernon County C.  
**Ozark Mountain State Park**, Taney County (not open).  
**Pomme de Terre State Park**, Hickory County, 4 miles north of Pittsburg on Missouri 64.  
**Prairie State Park**, Barton County, 25 miles north of Joplin on Barton County P and K, off Missouri 43.  
**Roaring River State Park**, Barry County, 7 miles south of Cassville on Missouri 112.  
**Stockton State Park**, Cedar County, at Stockton on Missouri 215.  
**Table Rock State Park**, Stone County, 5 miles west of Branson on Missouri 165.

### Northeast Region

**Battle of Athens State Historic Site**, Clark County, near Revere.  
**Crowder State Park**, Grundy County, 2 miles west of Trenton on Missouri 128.  
**Cuivre River State Park**, Lincoln County, 5 miles east of Troy on Missouri 47.  
**Gen. John J. Pershing Boyhood Home State Historic Site**, Linn County, in Laclede on Missouri 139.  
**Graham Cave State Park**, Montgomery County, 2 miles west of Danville on County TT.  
**Iliniwek Village State Historic Site**, Clark County, southeast of St. Francoisville.

**Locust Creek Covered Bridge State Historic Site**, Linn County, 3 miles west of Laclede on U.S. 36.

**Long Branch State Park**, Macon County, 5 miles west of Macon on U.S. 36.

**Mark Twain Birthplace State Historic Site**, Monroe County, near Paris on Missouri 107.

**Mark Twain State Park**, Monroe County, at Florida on Missouri 107.

**Pershing State Park**, Linn County, 2 miles southwest of Laclede off U.S. 36.

**Thousand Hills State Park**, Adair County, 4 miles west of Kirksville on Missouri 157.

**Union Covered Bridge State Historic Site**, Monroe County, 8 miles southwest of Paris on County C.

**Wakonda State Park**, Lewis County, 3 miles south of LaGrange on U.S. 61.

### Southeast Region

**Battle of Pilot Knob State Historic Site**, Iron County, in Pilot Knob on Missouri 21.

**Big Oak Tree State Park**, Mississippi County, 10 miles south of East Prairie on County A to Missouri 102.

**Bollinger Mill State Historic Site and Burfordville Covered Bridge State Historic Site**, Cape Girardeau County, in Burfordville on Missouri 34.

**Current River State Park**, north of Eminence in Shannon County.

**Dillard Mill State Historic Site**, Crawford County, 12 miles southeast of Steelville near Missouri 49 at Dillard.

**Echo Bluff State Park**, Shannon County, 25 miles south of Salem off Hwy. 19.

**Elephant Rocks State Park**, Iron County, northeast edge of Graniteville on Missouri 21.

**Eleven Point State Park**, Oregon County (not open).

**Grand Gulf State Park**, Oregon County, 6 miles west of Thayer.

**Hunter-Dawson State Historic Site**, New Madrid County, in New Madrid on U.S. 61.

**Jay Nixon State Park**, Iron County (not open).

**Johnson's Shut-Ins State Park**, Reynolds County, 8 miles north of Lesterville on County N.

**Lake Wappapello State Park**, Wayne County, 12 miles north of Poplar Bluff on U.S. 67 and nine miles east on Missouri 172.

**Montauk State Park**, Dent County, 21 miles southwest of Salem on Missouri 119.

**Morris State Park**, Dunklin County, southwest of Malden.

**Onondaga Cave State Park**, Crawford County, 3 miles south of Leasburg on County H.

**Sam A. Baker State Park**, Wayne County, 3 miles north of Patterson on Missouri 143.

**Taum Sauk Mountain State Park**, Iron County, 9 miles southwest of Ironton.

**Towosahgy State Historic Site**, Mississippi County, east of East Prairie on County FF.

**Trail of Tears State Park**, Cape Girardeau County, 10 miles north of Cape Girardeau on Missouri 177.

### St. Louis Region

**Castlewood State Park**, St. Louis County, near Ballwin.

**Deutschheim State Historic Site**, Gasconade County, 109 W. Second St., Hermann.

**Dr. Edmund A. Babler Memorial State Park**, St. Louis County, 20 miles west of St. Louis on Missouri 109 off St. Louis County CC.

**Don Robinson State Park**, Jefferson County, southeast of Pacific.

**Edward (Ted) and Pat Jones-Confluence Point State Park**, St. Charles County, in West Alton.

**Felix Valle State Historic Site**, Ste. Genevieve County, Merchant at Second St., Ste. Genevieve.

**First Missouri State Capitol State Historic Site**, St. Charles County, in St. Charles on Main St.

**Gov. Daniel Dunklin's Grave State Historic Site**, Jefferson County, in Herculaneum on U.S. 61.

**Hawn State Park**, Ste. Genevieve County, 13 miles east of Farmington on Missouri 32.

**Mastodon State Historic Site**, Jefferson County, near Imperial, off I-55.

**Meramec State Park**, Franklin County, 4 miles east of Sullivan on Missouri 185.

**Missouri Mines State Historic Site**, St. Francois County, in Park Hills on Hwy. 32.

**Robertsville State Park**, Franklin County, 8 miles east of I-44 on Rt. O.

**Route 66 State Park**, St. Louis County, 2 miles east of Eureka off I-44.

**St. Francois State Park**, St. Francois County, 4 miles north of Bonne Terre on U.S. 67.

**St. Joe State Park**, St. Francois County, in Park Hills.

**Sandy Creek Covered Bridge State Historic Site**, Jefferson County, 5 miles north of Hillsboro, off Missouri 21.

**Scott Joplin House State Historic Site**, St. Louis County, 2658-A Delmar, St. Louis.

**Washington State Park**, Washington County, 14 miles northwest of Potosi on Missouri 21.



# Department of Public Safety

Lewis and Clark State Office Bldg.  
PO Box 749, Jefferson City 65102  
Telephone: (573) 751-4905 / FAX: (573) 751-5399  
[www.dps.mo.gov](http://www.dps.mo.gov)  
Email: [dpsinfo@dps.mo.gov](mailto:dpsinfo@dps.mo.gov)

## Mission

Established in 1974, the Department of Public Safety (DPS) coordinates statewide law enforcement, criminal justice, emergency response and public safety efforts to ensure a safe environment for Missourians. The department's mission is to "provide a safe and secure environment for all individuals through efficient and effective law enforcement, national defense, disaster preparedness, service to veterans and education." The department is organized into nine divisions: **Office of the Director, Missouri Capitol Police, Division of Fire Safety, Division of Alcohol and Tobacco Control, Missouri State Highway Patrol, Missouri National Guard (Office of the Adjutant General), State Emergency Management Agency, Missouri Veterans Commission and Missouri Gaming Commission.**

## Office of the Director

The director of public safety is appointed to this cabinet-level position by the governor, with the advice and consent of the Senate. The director is responsible for developing public safety programs, peace officer training and licensing and providing legislative guidance on criminal justice issues. Additionally, the director is responsible for overseeing distribution of state and federal resources and funds in contracts for narcotics control, internet sex crime elimination, victims' assistance, crime prevention, interoperable communications, juvenile justice and substance abuse treatment. As the department's central management unit, the director's office coordinates departmental budget, personnel, legislative matters and related financial and administrative activities. The director's office is also responsible for the administration of specific programs conferred upon it by the legislature or governor. These programs include:

The **Juvenile Justice/Crime Victim Services Unit (JJ/CSVU)** administers funding from the U.S. Department of Justice's Office of Juvenile Justice and Delinquency Prevention (OJJDP). The OJJDP **Title II Federal Formula Grant Program** is autho-



SANDRA K. KARSTEN  
Director



KENNY JONES  
Deputy Director



TRACY MCGINNIS  
Director of Administrative  
Fiscal and Legal Services



JUDY MURRAY  
Executive Assistant

rized under the Juvenile Justice and Delinquency Prevention Act (JJJPA) of 1974, as amended at, 42 U.S.C. 5631-5633.

The JJJPA supports state and local efforts to plan, establish, operate, coordinate, and evaluate policies and projects, directly or through grants and contracts with public and private agencies, for the development of more effective education, training, research, prevention, diversion, treatment, and rehabilitation programs and reform efforts in delinquency prevention and juvenile justice system improvement.

The JJU monitors compliance with the JJJPA and provides staff support for the state Juvenile Justice Advisory Group (JJAG). The JJAG serves to advise the governor, the director and staff of the Department of Public Safety, and the General Assembly of the state of Missouri on those matters relating to improvement of the juvenile justice system and its services to youth; and to advocate for continued full implementation of the JJJPA.

The Crime Victim Services Unit (CVSU) provides guidance to not-for-profit agencies and local and state governments on practices and policies that impact crime victims, and administers state and federal funding, training, and consultation to help communities develop programs to serve crime victims. The CVSU serves as a public re-



NATHAN WEINERT  
General Counsel



COURTNEY KAWELASKE  
Legislative Director



MIKE O'CONNELL  
Communications Director



KYLIE DICKNEITE  
Homeland Security Director

source to victims of crime who encounter difficulty accessing services or believe they have been deprived of their statutory or constitutional rights.

The following funding programs are administered by the CVSU: STOP Violence Against Women Act (VAWA); Sexual Assault Services Program (SASP) and the Missouri State Services to Victims Fund (SSVF).

The Missouri Office for Victims of Crime (OVC), a specialized unit of the CVSU, maintains the statewide automated crime victim notification system (MOVANS). MOVANS provides victims, family members, advocates, and the general public, with automated notifications on an offenders custody status, upcoming court hearings, or information on the status of protection orders. MOVANS is a public service that provides notifications to registrants by text, phone and email.



CONNIE BERHORST  
Juvenile Justice/Crime Victim  
Services Program Manager



HEATHER HASLAG  
Criminal Justice/Law  
Enforcement Program Manager

## Missouri Juvenile Justice Advisory Group (JJAG)

**Morris, Edwin F.**, chair, Clark;  
**Allen, Carolyn**, Columbia;  
**Austin, Jody**, Springfield;  
**Dammerich, Michael\***, Montgomery City;  
**Esserman, Joan M.**, Webster Groves;  
**Frawley, Thomas**, St. Louis;  
**Heard Days, Rita**, St. Louis;  
**Ifland, Jordan Ashley\***, Columbia;  
**Kissock, Suzanne**, St. Joseph;  
**Lee, Donald**, Independence;  
**Lowenstein, Hon. Hal**, Kansas City;  
**Miller, Landon\***, Columbia;  
**Nelson, David**, Jefferson City;  
**Parrish, John**, Lee's Summit;  
**Smith, Joseph\***, Warrensburg;  
**Wiseman, Erin**, Jefferson City;  
**Wood, Keith**, Maryville.

\*Youth Member.

The **Criminal Justice/Law Enforcement (CJ/LE) Unit** administers the following federal grant programs from the U.S. Department of Justice,

Office of Justice Programs: **Edward Byrne Memorial Justice Assistance Grant (JAG)**; **Local Law Enforcement Block Grant (LLEBG)**; **Residential Substance Abuse Treatment (RSAT)**; and **Paul Coverdell National Forensic Sciences (PCNFS)** and the following state grant programs: **Missouri Crime Lab Upgrade Program (MCLUP)**, **State Cyber Crime Grant (SCCG)**, and **Deputy Sheriff Salary Supplemental Fund (DSSSF)**, and coordinates the **Department of Defense LESO** (formerly "1033") **Excess Property Program**. The **JAG** program makes funds available for law enforcement, drug enforcement, Drug Abuse Resistance Program (DARE) and school resources officers, drug treatment, information sharing/technology and other prevention initiatives that strengthen the criminal justice system. The **LLEBG** program awards funds to law enforcement agencies to purchase equipment directly related to basic law enforcement functions and officer safety. The **RSAT** program assists state and local governments in developing and implementing substance abuse treatment programs in correctional and detention facilities. The **PCNFS** program makes funds available to help improve the quality and timeliness of forensic sciences within crime laboratories. The **MCLUP** program provides financial assistance to defray expenses of crime laboratories. The **SCCG**

program makes funds available for law enforcement to combat internet sex crimes against children. The **DSSSF** program provides funding to supplement deputy sheriffs' salaries. The **LESO** program provides excess military equipment to civilian law enforcement agencies for use in counter-narcotics, counterterrorism, and border security operations. The CJ/LE Unit also provides staff support for the **Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)** and the **Missouri Crime Laboratory Review Commission (MCLRC)**.

### Missouri Sheriff Methamphetamine Relief Taskforce (MoSMART)

**Arnott, Jim**, Greene County sheriff;  
**Becerra, Benjamin**, Daviess County sheriff;  
**Bond, Kevin**, Pettis County sheriff;  
**Kaiser, Randee**, Jasper County sheriff;  
**Owen, Mark**, Platte County sheriff.

### Missouri Crime Laboratory Review Commission

**Cisar, Tim**, criminal defense attorney;  
**Dickneite, Kylie**, DPS designee;  
**Hampton, Bryan**, crime laboratory senior manager;  
**Williams, Paul**, law enforcement officer;  
**Vacancy**, prosecuting attorney.

### Crime Victims' Compensation Program (CVC)

The **Crime Victims' Compensation Program (CVC)** financially assists victims of compensable crimes in paying for crime-related reasonable medical expenses, counseling expenses, funeral expenses, lost wages and loss of support. In the case of death, the program can help the victim's dependents with loss of support if the victim was gainfully employed at the time of the crime. As a payer of last resort, the program considers out-of-pocket expenses after all collateral sources have been exhausted. A maximum benefit of \$25,000 may be awarded on eligible claims.

### Sexual Assault Forensic Examination Program (SAFE)

The **Sexual Assault Forensic Examination Program (SAFE)** provides payments to cover the cost of gathering evidence during forensic examinations for victims of sexual crimes in Missouri. The medical provider is required to bill the SAFE Program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.



JEREMY SPRATT  
 Peace Officer Standards and  
 Training Program Manager

### Child Physical Abuse Forensic Examinations (CPAFE)

The **Child Physical Abuse Forensic Examination (CPAFE)** program provides payments to cover the cost of gathering evidence during forensic examinations for victims of child physical abuse in Missouri. The medical provider is required to bill the CPAFE program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

### Peace Officer Standards and Training (POST) Program

The **Peace Officer Standards and Training (POST) Program** is responsible for the licensing and regulation of peace officers, basic law enforcement training providers, continuing law enforcement education training providers, basic training instructors and corporate security advisors. The POST Program ensures compliance with peace officer continuing law enforcement education training requirements, conducting investigations of peace officers for alleged violations of Chapter 590, RSMo, approves law enforcement basic training curriculum and provides staff support for the POST Commission.

### Peace Officer Standards and Training Commission

**Williams, Chief Paul F.**, chair, chief of police member;  
**Agderian, Sergeant Aimee**, law enforcement member;  
**Boyer, Sheriff Oliver Glenn**, sheriff member;  
**Clark, Sergeant Edward M.**, law enforcement member;  
**Jones, Captain Benjamin**, state law enforcement member;  
**Owen, Sheriff Mark S.**, sheriff member;



**Worden, Mr. John**, training center director member;

**Cleaver, Dr. Emanuel III**, public member;

**Vacancies (2)**, chief of police members;

**Vacancy (1)**, sheriff.

## Missouri Office of Homeland Security

With the establishment of the Missouri **Office of Homeland Security** (OHS) on Sept. 26, 2001, Missouri became the first state in the nation to create an office of homeland security following the Sept. 11th terrorist attacks. OHS coordinates federal homeland security grant funding to enhance Missouri's ability to prevent, protect, mitigate, respond to and recover from potential attacks and other hazards.

Executive Order 05-20 was signed on July 21, 2005, moving OHS to the Missouri Department of Public Safety (DPS). In the same executive order, the **Homeland Security Advisory Council** (HSAC) was established. The HSAC's mission is to ensure local and state homeland security plans regarding terrorism and disaster preparedness are executed and coordinated efficiently to better protect Missourians. The HSAC consists of 38 homeland security stakeholders.

The Office of Homeland Security Director reports to the DPS Director, who is the governor's designated Homeland Security Advisor (HSA). The office coordinates local, state, federal, private sector and citizen activities related to homeland security efforts, utilizing the HSAC and Regional Homeland Security Oversight Committees (RHSOC) and individual OHS initiatives to ensure statewide coordination of resources for homeland security.

The RHSOCs are an integral part of the Missouri Homeland Security Regionalization Program. The state is divided into 10 homeland security regions and one Urban Area Security Initiative (UASI). The purpose of regionalization is to establish a common sense, logical governance structure and process to facilitate local, community-level engagement in not only grant funding priorities and strategies, but other homeland security related decisions. The RHSOCs each comprise 14 core disciplines.

The Missouri Office of Homeland Security is the designated State Administrative Agency (SAA) for the U.S. Department of Homeland Security's Homeland Security Grant Program (HSGP). The Missouri Office of Homeland Security, Division of Grants administers the HSGP for the State of Missouri. The OHS Division of Grants is responsible for the administration, management and oversight of the following federal grant programs: **State Homeland Security Program (SHSP, Regionalization and LETPA)**, **Urban Areas Secu-**

**urity Initiative (UASI)** and the **Nonprofit Security Grant Program (NSGP)**.

**THIRA/SPR:** The office is responsible for the completion of the Threat and Hazard Identification and Risk Assessment (THIRA) and the integration of the Stakeholder Preparedness Review (SPR) to help communities understand their risks and determine the capabilities required to address those risks.

**Missouri Data Exchange Program Office:** The Missouri Data Exchange (MoDEX) is a statewide information sharing program developed for use by Missouri criminal justice agencies and is accessed through the FBI's National Data Exchange (N-DEX), a secure nationwide information sharing system.

**Law Enforcement Mutual Aid Program:** Through this program, OHS is a point of coordination for the Missouri Uniform Law Enforcement-Mutual Aid Plan (MULE-MAP), which is the law enforcement component of the overall state mutual aid response plan.

**Homeland Security Information Network (HSIN):** The office serves as the administrator for HSIN, a secure network for homeland security mission operations to share sensitive but unclassified information. This network allows homeland security partners to manage operations, analyze data, send alerts and notices and share information to help keep communities safe.

**Protected Critical Infrastructure Information:** The office serves as liaison to the U.S. Department of Homeland Security regarding the inventory, monitoring and protection of identified critical infrastructure and key resources throughout Missouri.

## Missouri Statewide Interoperability Network (MOSWIN)

In 2009, the Department of Public Safety, in conjunction with its public safety partners, began construction of the **Missouri Statewide Interoperable Radio Network (MOSWIN)**. MOSWIN, comprising 74 (VHF High Band 150MHz) and 41 (700/800 MHz) sites, became operational in December 2012. MOSWIN provides the infrastructure for interoperable communications throughout Missouri for local and state agencies. MOSWIN has three master site zones. Zone 1 in Jefferson City, Zone 2 (in partnership with the City of St. Louis) in St. Louis and Zone 3 in Weldon Springs.

There are two levels of MOSWIN membership: Level 1 agencies utilize the MOSWIN full-time, day-to-day radio communications. As of May 2019, there are 195 Level 1 agencies. Level 2 agencies utilize MOSWIN to achieve interoperability with local and state agencies but retain

their own radio systems for internal day-to-day communications. As of May 2019, there are 1,110 agencies with Level 2 MOSWIN access.

As of May 2019, there are 40,075 radios with access to the system. MOSWIN system administration and operations headquarters is at the Missouri Interoperability Center (MIC) in Jefferson City. The MIC provides training and technical assistance for all system users and is the Emergency Support Function-2 (Communications Annex) lead during declared state emergencies.

The MIC also provides staff support for the Missouri 911 Service Board.

**Missouri 911 Service Board**

- Hasheider, Mark**, Missouri Fire Chiefs' Association, member;
- Herring, Rodney**, Sheriffs Association Representative, member;
- Karsten, Sandra K.**, Department of Public Safety Director, member;
- Korte, Stephen**, Association of Public Safety Communications Officers, member;
- Person, Jim**, Missouri Police Chiefs' Association, member;
- Saxton, Sonny**, National Emergency Number Association, member;
- Schlottach, Lisa**, 911 Directors' Association, member;
- Scott, Kenneth**, 911 Service Provider in 2nd, 3rd and 4th Class Counties, member;
- Sotonwa, Opeoluwa**, Governor's Council on Disability Representative, member;
- Wells, Alan**, 911 Service Provider in 1st Class County or City not within a county, member;
- White, Jason**, Emergency Medical Services Association, member;
- Vacancy**, Missouri Municipal League, member;
- Vacancy**, Wireless Telecommunications Service Provider, member;
- Vacancy**, Voice-over-internet-protocol Service Provider, member;
- Vacancy**, Telecommunications Service Provider, members.

To learn more about the Missouri Department of Public Safety, visit our social media sites:

- <https://www.facebook.com/MoPublicSafety>
- <https://twitter.com/MoPublicSafety>

**Missouri Capitol Police**

630 W. Main St., Jefferson City 65101  
 Telephone: (573) 751-2764 / FAX: (573) 526-3898  
 Email: [cpinfo@dps.mo.gov](mailto:cpinfo@dps.mo.gov)  
[www.mcp.dps.mo.gov](http://www.mcp.dps.mo.gov)

Since 1983, Missouri Capitol Police has been the primary law enforcement agency for the 72-acre state office building campus known as the



BRYAN COURTNEY  
 Director, Missouri Statewide  
 Interoperability Network



BRIAN KEMPKER  
 Acting Chief  
 Capitol Police

Capitol Complex. Located within that area are: the state Capitol Building, Jefferson Building, Transportation Building, Supreme Court, James C. Kirkpatrick State Information Center, Broadway Building, Truman Building, Governor's Mansion, Jefferson Landing historic site and associated parking facilities and grounds. Capitol Police also provides services to state agencies and facilities in other areas of Jefferson City. Capitol Police has statutory authority on all state-owned/leased property in Cole County. Capitol Police oversees a computerized, centrally monitored, fire/life safety/after-hours entry control system in Capitol Complex buildings.

**Field Operations**

Missouri Capitol Police officers patrol the buildings and grounds in their jurisdiction 24 hours a day, seven days a week. Patrols are conducted on foot, by vehicle and on bicycle. Criminal investigations, medical emergencies, traffic accidents, security and fire alarms and security escorts are only a few of the many incidents and calls for service officers provide to approximately 15,000 state employees and over 200,000 annual visitors to the seat of government.

**Special Services**

Missouri Capitol Police officers regularly provide specialized safety and emergency response training for Capitol and other state employees and conduct annual security vulnerability surveys for state facilities in Jefferson City.

**Executive Protection**

A team of specially trained officers is assigned on a full-time basis to the Governor's Mansion, providing residential security and executive protection for the state's first family 24 hours a day.

**Communications Operations**

In addition to radio and telephone communications with the public and other agencies, com-

munications operators are responsible for management of a fire/life safety monitoring system, which includes fire, intrusion and duress alarms and after-hours building access.

To learn more about Missouri Capitol Police, visit our social media sites:

- <https://www.facebook.com/MOCapitolPolice>
- <https://twitter.com/MoCapitolPolice>

## Missouri Division of Fire Safety

*Office of the State Fire Marshal  
205 Jefferson St., 13th Fl.; PO Box 844  
Jefferson City 65102  
Telephone: (573) 751-2930 / FAX: (573) 751-5710  
[www.dfs.dps.mo.gov](http://www.dfs.dps.mo.gov)  
Email: [firesafe@dfs.dps.mo.gov](mailto:firesafe@dfs.dps.mo.gov)*

The Missouri State Fire Marshal's Office was established by the 76th Missouri General Assembly in 1973. Effective September 1985, the office was renamed the Division of Fire Safety and was housed within the Missouri Department of Public Safety.

The division is charged with the oversight and enforcement of programs that maintain the safety and well-being of the general public. Responsibilities include: providing fire safety standards and inspections for all state-licensed facilities; investigating fires and explosions upon request; regulating the use and sale of fireworks and licensing fireworks operators; training and certification of firefighters and emergency response personnel; inspecting and licensing nonexempt boilers and pressure vessels; inspecting and issuing operating permits for elevator-related equipment; inspecting and issuing operating permits for amusement rides; monitoring of fire emergencies and assisting local, area and regional fire authorities through the State Fire Mutual Aid System; overseeing the rules and regulations relating to the licensing of explosive blasters and the registration of explosive users; and overseeing the fire standard compliant cigarette program.

## Fire Service Training/Certification

The Division of Fire Safety's Training and Certification Unit is responsible for the training and certification of over 25,000 firefighters in the state of Missouri. In addition, those served by the unit include representatives from fire service, law enforcement, private industry and other state agencies. The division offers 24 different courses and 27 levels of state certification. The Missouri Division of Fire Safety is accredited through the International Fire Service Accreditation Congress, National Board of Fire Service Professional Qualifications and is licensed by the Missouri Peace

Officer Standards and Training (POST) Program as a Continuing Law Enforcement Education (CLEE) provider.

## State Fire Mutual Aid

The Division of Fire Safety coordinates activation and deployment of local resources when inter-regional mutual aid assistance is requested. When an incident occurs within any one of the nine mutual aid regions and all local resources become exhausted, the regional coordinator contacts the Division of Fire Safety's state mutual aid coordinator to request mutual aid assistance of specific resources. The state coordinator in turn contacts mutual aid coordinators within unaffected regions to locate and deploy the needed resources to the impacted region. With information gathered from the annual Fire Department Registration program and continued input and support from all fire service agencies, the system stands ready to mitigate the effects of small or large scale emergencies. The state mutual aid coordinator also administers the National Fire Incident Reporting System.

## Fire Safety Education/Advisory Commission

The Division of Fire Safety addresses the fire service training needs of our state through contracts in cooperation with community colleges, colleges, regional training facilities, fire and emergency services training entities and universities as appropriated. The Missouri Fire Safety Education/Advisory Commission reviews and determines appropriate programs and activities for which funds may be expended and advises the division accordingly.

## Fire Safety Inspection

Fire safety inspectors conduct inspections of facilities and locations licensed or certified by state agencies including the Department of Health and Senior Services, the Department of Mental Health, the Department of Social Services and senior citizens nutrition centers. These inspections, based upon nationally recognized codes and standards, are designed to eliminate fire safety hazards for occupants of childcare homes and centers, facilities and homes providing care for the mentally challenged, foster care providers and facilities housing at-risk youth.

State statute requires the Division of Fire Safety to oversee fire protection sprinkler systems, fire alarm systems, and smoke sections in residential care facilities and assisted living facilities. Approximately 600 existing facilities require annual inspections by the Division of Fire Safety in



TIM BEAN  
State Fire Marshal  
Division of Fire Safety



GREG CARRELL  
Assistant State Fire Marshal  
Division of Fire Safety



SHERRY HOELSCHER  
Fiscal/Administrative Manager  
Division of Fire Safety



AUGUSTO GUADAMUZ  
Public Safety Manager-Elevators  
and Amusement Ride Safety  
Program  
Division of Fire Safety



REBECCA TRAPANI  
Public Safety Manager-Training  
and Certification Program  
Division of Fire Safety



STEVE GRASS  
Law Enforcement Manager  
Division of Fire Safety



TIM BOGGS  
Public Safety Manager-Boiler and  
Pressure Vessel Safety Program  
Division of Fire Safety



GREG DICKENS  
Public Safety Manager-Fire  
Safety Inspection Program  
Division of Fire Safety

coordination with the Department of Health and Senior Services.

## Fire Investigation

The Fire Investigation Unit provides fire- and explosive-related investigative services to Missouri's fire service and law enforcement agencies. Under section 320.230, RSMo, the state fire marshal and the appointed investigators are responsible for investigating incidents involving the possibility of arson or explosion related offenses as requested by the fire service, law enforcement or prosecuting attorneys within the state. Investigators are trained in several fields of expertise, including insurance fraud, explosive recognition, weapons of mass destruction and post-blast investigations.

Fire investigators are Peace Officer Standards and Training (POST)-licensed law enforcement officers with the power of arrest for criminal offenses when investigating the cause, origin or circumstances of fires, explosions or similar occurrences involving the possibility of arson or related offenses. Investigators also have arrest powers

when aiding and assisting the sheriff or the chief of police of any county or designated representative upon request.

## Fireworks Enforcement

The Division of Fire Safety is charged with enforcing section 320.106, RSMo, involving the investigation, permitting and inspection of the fireworks industry in Missouri. This statute requires prospective manufacturers, distributors, jobbers, wholesalers, seasonal retailers and persons requesting special fireworks displays to apply to the Division of Fire Safety for permits to do business in Missouri. Applicants must meet certain requirements, follow safety procedures and acquire a fireworks license.

The scope of this program was broadened by the General Assembly in 2004 with the addition of testing and licensing of individuals who shoot fireworks for public displays. This includes proximate (indoor) fireworks shows.

The division's inspection and investigation staff conduct inspections of facilities selling, manufacturing or distributing fireworks.

## Blasting Safety Act

The Blasting Safety Act was created in 2007, when the General Assembly enacted House Bill 298. This act established the Blasting Safety Board to develop and adopt a code of rules and regulations relating to the licensing of blasters and the registration of explosives users. The act also requires the division to investigate complaints involving blasting operations throughout the state.

The Blasting Safety Board continues to advise the division on rules and regulations governing the program.

## Boiler and Pressure Vessel Act

The Missouri Boiler and Pressure Vessel Act, per sections 650.200–650.295, RSMo, was passed in 1984 and became mandatory on Nov. 12, 1986. The purpose of the law is to ensure the safety of the general public and those who work in the vicinity of boilers and pressure vessels and to protect property. The provisions of this law do not apply in cities and counties that choose to regulate boilers and/or pressure vessels by ordinance.

The act requires periodic inspections of boilers and pressure vessels and the issuance of state operating certificates. Inspections are performed by certified inspectors in accordance with nationally recognized standards. Vessels found to have violations in relation to these standards are required to be repaired prior to the issuance of the state operating certificate. Accidents involving boilers or pressure vessels are investigated by the Boiler and Pressure Vessel Safety Unit.

The Board of Boiler and Pressure Vessel Rules advises the division on rules and regulations governing the program.

## Elevator Safety Act

In 1994, the 86th General Assembly enacted House Bill 1035 creating the Elevator Safety Act. This act established an Elevator Safety Board to develop and adopt a code of rules and regulations relating to the construction, maintenance, testing and inspection of all elevators and similar devices, as well as the evaluation of variance requests.

The act requires annual safety inspections of every elevator and similar devices as specified in the statute. Upon an approved inspection, a state operating certificate is issued.

## Amusement Ride Safety Act

In 1997, House Bill 276 was enacted relating to amusement ride safety. It requires annual safety inspections of all amusement rides and mandates

each ride have a state operating permit before operating in the state. Additionally, division staff has the authority to conduct spot inspections on any ride operating in the state.

If a serious injury or death occurs as the result of the operation of an amusement ride, the Division of Fire Safety initiates an investigation into the cause of the accident.

Staff of the elevator safety program perform the duties required to support the Amusement Ride Safety Act. This program is overseen by a nine-member Amusement Ride Safety Board, which advises the division on rules and regulations governing the program.

## Fire Standard Compliant Cigarette Act

This act, passed in 2009, requires the Division of Fire Safety to oversee a program regulating the sale of reduced ignition propensity cigarettes. Since Dec. 31, 2010, cigarettes sold in Missouri have been required to be fire-safe compliant (FSC).

Division responsibilities include verification of individual cigarette brand styles based upon nationally recognized testing standards to ensure compliance with state law. The division maintains a listing of cigarettes meeting the established performance standard, and this list is also provided to the state Attorney General's Office and the Missouri Department of Revenue.

The division recertifies the cigarettes every three years, approves cigarette pack FSC labeling and manages the Cigarette Fire Safety and Fire Fighter Protection Act Fund used to support fire prevention and safety programs.

To learn more about the Division of Fire Safety, visit our social media sites:

- <https://www.facebook.com/MOFireSafety>
- <https://twitter.com/MoFireMarshal>

## Missouri Division of Alcohol and Tobacco Control

1738 E. Elm St., Lower Level

Jefferson City 65101

Telephone: (573) 751-2333 / FAX: (573) 526-4540

[www.atc.dps.mo.gov](http://www.atc.dps.mo.gov)

The Department of Liquor Control was established by the Liquor Control Act in 1934 and was restructured as a division within the Department of Public Safety in 1974. The Division of Liquor Control's name was changed to the Division of Alcohol and Tobacco Control (ATC) in 2003. The division's responsibilities are to enforce the liquor control laws under Chapter 311, RSMo, the youth access to tobacco law under Chapter 407, RSMo, and the rules and regulations of the state supervi-

sor of Alcohol and Tobacco Control. The agency's responsibilities are primarily threefold: revenue collection, liquor licensing and regulatory compliance. The liquor control laws and the state's system of alcoholic beverage regulations are designed to ensure the public health and safety as affected by intoxicating beverages. Alcohol and Tobacco Control oversees the collection of excise taxes on alcoholic beverages and license fees. Additionally, state statute mandates the division protect consumers from tainted alcohol products and the liquor industry from infiltration and exploitation by the criminal element.

The Division of Alcohol and Tobacco Control is headed by the state supervisor. The state supervisor has the authority under Chapter 311, RSMo, to promulgate regulations, issue liquor licenses and suspend, revoke or fine liquor licenses for liquor control law violations. The supervisor also has the authority under Chapter 407, RSMo, to issue citations prohibiting outlets from selling tobacco products for violations of the youth access to tobacco law.

**Licensing and Revenue Collection Section**

The main function of the licensing and revenue collection section is to ensure general compliance with liquor control laws requiring the collection of excise taxes on all alcoholic beverages brought into Missouri. Approximately \$39 million is collected annually from liquor, wine and beer taxes for deposit into the general revenue fund. This is achieved by regularly conducting audits of licensed manufacturers, wineries, breweries and wholesalers.

This section is responsible for overseeing compliance regarding primary American source of supply, product testing and brand registration, which provides assurances to Missouri citizens that products are safe for consumption, and all excise taxes due have been paid. The licensing section, with assistance from the regulatory compliance section, annually collects and processes over \$5.5 million in license fees and processes over 32,000 license applications. This section is also responsible for retention of the division's records.

**Enforcement Section**

Alcohol and Tobacco Control's enforcement section includes four district offices. The enforcement section is supervised by the chief of enforcement and staffed with POST-licensed district supervisors, special agents and agents. Special agents and agents are assigned territories within a district. Each section is responsible for enforcing the liquor control and tobacco laws with a special emphasis on youth access to alcohol and tobac-



DOROTHY TAYLOR  
State Supervisor  
Division of Alcohol and  
Tobacco Control



CHRISTIN TEMPLETON  
Chief of Enforcement  
Division of Alcohol and  
Tobacco Control



KAREN DORTON  
Administrative Manager  
Division of Alcohol and  
Tobacco Control



DIANE MARKWAY  
Licensing and Collections  
Manager, Division of Alcohol  
and Tobacco Control

co. This is achieved by conducting plainclothes investigations, routine inspections, responding to citizen complaints, working with local law enforcement and educating licensees on liquor control laws, tobacco laws and regulations.

**Educational Programs**

ATC takes a proactive stance by providing industry education, server training and law enforcement education programs. Seminars are conducted for retail servers across the state to reduce underage drinking, over-serving alcohol to customers and the sale of tobacco products to minors. Informational pamphlets are also provided to assist liquor licensees and tobacco outlets in complying with liquor control laws and tobacco laws. Alcohol and Tobacco Control also has an educational program to train law enforcement on the liquor control laws.

- District 1, 8800 E. 63rd St., Raytown 64133, (816) 743-8715
- District II, 1738 E. Elm St., Lower Level, Jefferson City 65101, (573) 751-2964
- District III & IV, 7545 S. Lindberg, Ste. 150, St. Louis 63125-9843, (314) 416-6280

District V, 505 B E. Walnut St., Springfield 65806-2305, (417) 895-5004

To learn more about the Division of Alcohol and Tobacco Control, visit our Facebook page:

- <https://www.facebook.com/atcmgov>

## Missouri State Highway Patrol

General Headquarters, Hugh H. Waggoner Bldg.  
1510 E. Elm St., Jefferson City 65101  
Telephone: (573) 751-3313

Since its inception in 1931, the Missouri State Highway Patrol has served and protected the residents and visitors of Missouri. Along with its emphasis of traffic and water safety, the Patrol is responsible for motor vehicle and commercial vehicle inspection programs, driver license examinations, criminal investigations, crime laboratory analysis, related research and statistics, public education on safety issues, etc. The Patrol is a full-service, professional law enforcement agency that has been accredited by the Commission on Accreditation of Law Enforcement Agencies, Inc. (CALEA) since 1992. All employees are expected to live the Patrol's core values of integrity, responsibility, respect, professionalism, compassion, resourcefulness, character, and commitment.

The Patrol utilizes enforcement and education in its approach to traffic and boating safety. DWI saturations, hazardous moving violation projects, SAFETE commercial vehicle checks, and Click It or Ticket operations are examples of enforcement projects aimed at making Missouri's roadways safer. In 2018, Click It or Ticket enforcement operations resulted in 2,364 seat belt citations, 5,178 citations for excessive speed and 21,286 total warnings being issued. Marine enforcement troopers schedule sobriety saturations, and equipment spot checks on Missouri's lakes and rivers. Missouri participates in Operation Dry Water, a national campaign to detect and apprehend intoxicated watercraft operators. Marine enforcement troopers arrested 15 people for boating while intoxicated, and issued 146 boating violation summonses and 1,238 warnings on Missouri's waterways during Operation Dry Water 2017. In addition, troopers ensure safety during large scale marine events. News releases, public service announcements, and safety programs educate the public about a variety of traffic safety, water safety, and crime prevention topics throughout the year.

The Missouri State Highway Patrol is nationally known for the success of its criminal interdiction program. In 2018, the Patrol's interdiction program resulted in the seizure of over 4,084 pounds of marijuana, nine pounds of cocaine, 108 pounds of methamphetamine, 3.85 pounds



COL. ERIC T. OLSEN  
Superintendent  
Missouri State Highway Patrol



LT. COL. MALIK A. HENDERSON  
Assistant Superintendent  
Missouri State Highway Patrol



CAPT. JOSEPH L. ARMISTEAD  
Professional Standards Division  
Missouri State Highway Patrol



CAPT. JOHN J. HOTZ  
Public Information and  
Education Division  
Missouri State Highway Patrol

of psilocybin mushrooms, 10 pounds of heroin, 27 weapons and \$2,120,824 in United States currency. In addition, 513 criminal charges were associated with the 267 people arrested.

Since its creation, the Missouri State Highway Patrol has been evolving and its responsibilities increasing. The legislature placed commercial vehicle enforcement under the Patrol's purview in 1942, driver examination in 1952, and motor vehicle inspection in 1974. The investigative branch of the Patrol (now known as the Division of Drug and Crime Control) was formed in 1985. In the early 1990s, when voters approved riverboat gaming in Missouri, the Patrol was tasked with vetting casino operators, background and criminal investigations, and security at Missouri casinos. Most recently, in 2011, the Patrol assumed responsibility for marine enforcement on the state's many lakes and rivers.

## Superintendent

The superintendent commands the Patrol, with the help of an assistant superintendent and six majors, all of whom are uniformed members. The agency comprises nine troops and 19 divisions.



MAJ. GREGORY K. SMITH  
Field Operations Bureau  
Missouri State Highway Patrol



CAPT. SCOTT A. SHIPERS  
Troop A  
Missouri State Highway Patrol



CAPT. JAMES E. WILT  
Troop B  
Missouri State Highway Patrol



CAPT. STEPHEN B. FERRIER  
Troop C  
Missouri State Highway Patrol



CAPT. JOHN M. ENDERLE  
Troop D  
Missouri State Highway Patrol



CAPT. PHILIP E. GREGORY  
Troop E  
Missouri State Highway Patrol



CAPT. COREY J. SCHOENEBERG  
Troop F  
Missouri State Highway Patrol



CAPT. BRUCE D. FISKE  
Troop G  
Missouri State Highway Patrol

## Assistant Superintendent

**Professional Standards Division**—Ensures integrity and fairness in the Patrol's dealings with the citizens it serves and with its employees.

**Public Information & Education Division**—Prepares news releases, arranges press conferences, creates brochures, and disseminates information to the news media and the general public. PIED also oversees the Patrol's social media presence and the Colonel Alvin R. Lubker Safety & Education Center.

## Field Operations Bureau

### Troops A, B, C, D, E, F, G, H and I

**Aircraft Division**—Using a state-of-the-art infrared camera and mapping system, pilots assist with aggressive driving operations and track pursuits, as well as all phases of traffic law enforcement. Pilots also assist with manhunts and searches for lost or missing persons; provide aerial observation during natural disasters and rescue efforts; and provide transportation for official state business.

**Water Patrol Division**—Responsible for enforcement, registration, and inspection as it per-



CAPT. JAMES E. McDONALD  
Troop H  
Missouri State Highway Patrol



CAPT. EDWIN A. BLAYLOCK  
Troop I  
Missouri State Highway Patrol

tains to boating and other water-related activities and water safety education.

## Criminal Investigation Bureau

**Crime Laboratory Division**—Analyzes evidence found at the scene of crimes throughout the state; responsible for managing Missouri's Combined DNA Index System (CODIS) database, includes eight laboratories across the state, which provide services to local law enforcement agencies at no cost.





CAPT. DAVID K. STRIEGEL  
Aircraft Division  
Missouri State Highway Patrol



CAPT. MATTHEW C. WALZ  
Water Patrol Division  
Missouri State Highway Patrol



MAJ. SARAH L. EBERHARD  
Criminal Investigation Bureau  
Missouri State Highway Patrol



CAPT. LARRY W. PLUNKETT JR.  
Gaming Division  
Missouri State Highway Patrol

**Division of Drug & Crime Control**—Provides criminal investigators specializing in the investigation of narcotics, criminal intelligence, rural crimes, digital forensics, explosives disposal, field investigations, lottery-related theft and illegal gaming devices, missing persons, and motor vehicle theft.

**Gaming Division**—Enforces Gaming Commission rules/regulations and state laws on Missouri's 13 riverboat casinos.

**Governor's Security Division**—Responsible for the security, protection, and transportation of the governor and the governor's immediate family.

**Missouri Information Analysis Center**—Collects, evaluates, analyzes, and disseminates information to local, state and federal agencies tasked with homeland security responsibilities.

## Technical Services Bureau

**Communications Division**—Operates a statewide voice and data communications network from the Patrol's nine troop headquarters. Responsible for the state's highway emergency hotline and Missouri AMBER Alert System broadcasts.

**Criminal Justice Information Services Division**—Compiles and disseminates criminal history record information, trains and audits Missouri Uniform Law Enforcement System (MULES) users, oversees the Missouri Sex Offender Registry, and ensures that electronic criminal justice data remains secure. Maintains the computer systems housing the repositories for wanted/missing persons, stolen property, criminal records, traffic crash and arrest records, drug and alcohol offender records, and other related criminal justice information.

**Patrol Records Division**—Serves as the data repository for statewide motor vehicle and boating crash reports, alcohol- and drug-related traffic offenses, dispositions on Patrol traffic and marine arrests; and oversees statewide law enforcement



DIR. BRIAN K. HOEY  
Crime Laboratory Division  
Missouri State Highway Patrol



CAPT. PAUL D. KERPERIN  
Division of Drug and Crime  
Control  
Missouri State Highway Patrol



CAPT. DUSTY L. HOFFMAN  
Governor's Security Division  
Missouri State Highway Patrol



CAPT. RYAN A. BURCKHARDT  
Missouri Information Analysis  
Center  
Missouri State Highway Patrol

compliance with traffic ticket requirements established by the Office of State Courts Administrator.

## Support Services Bureau

**Commercial Vehicle Enforcement Division**—Operates 21 fixed weigh stations and 56 mobile commercial vehicle units that provide uniform enforcement of the laws and regulations governing the operations of commercial motor vehicles.



MAJ. DAVID A. FLANNIGAN  
Technical Services Bureau  
Missouri State Highway Patrol



DIR. J. COREY CHANEY  
Communications Division  
Missouri State Highway Patrol



CAPT. CHRISTOPHER S. JOLLY  
Criminal Justice Information  
Services Division  
Missouri State Highway Patrol



CAPT. BRENT J. DRUMMOND  
Patrol Records Division  
Missouri State Highway Patrol



MAJ. MICHAEL A. TURNER  
Support Services Bureau  
Missouri State Highway Patrol



CAPT. KEVIN C. KELLEY  
Commercial Vehicle  
Enforcement Division  
Missouri State Highway Patrol



CAPT. DAREWIN L. CLARDY  
Driver and Vehicle Safety  
Division  
Missouri State Highway Patrol

**Driver & Vehicle Safety Division**—Develops standards, policies, procedures, and written tests for the driver examination program, including commercial driver licensing. Collects fees and monitors the activities of mechanics and stations that have been licensed to inspect vehicles in the state. Manages the vehicle identification number/salvage title inspection program. Conducts state-wide school bus safety inspection program.

**Fleet & Facilities Division**—Directs the procurement, assignment, maintenance, repair, and sale of the Patrol's fleet of vehicles and vessels. Supports building and grounds maintenance and housekeeping functions throughout the state. Also coordinates the leasing program.

## Administrative Services Bureau

**Recruiting & Community Outreach Division**—Cultivates closer relationships with individuals, groups and businesses in communities throughout the state. Recruiters seek qualified candidates representing the communities they serve to fill the position of trooper and the more than 60 civilian career classifications within the Patrol.

**Human Resources Division**—Coordinates selection, promotion and career development processes; administers agency personnel policies; manages DEFENSE, EAP, insurance, disability, payroll, and other employee benefits and programs.

**Training Division**—Provides recruit training, in-service training, state of Missouri-mandated management training, continuing education training, and recertification courses. Provides basic training to MSHP recruits and career enhancement courses to any law enforcement officer upon application and payment.

## Executive Services Bureau

**Budget & Procurement Division**—Prepares the budget, maintains records of all federal and state purchases and expenditures for the Patrol, maintains inventory, coordinates fiscal note preparation and administers federal grants.

**Research & Development Division**—Manages organizational policy, accreditation, forms, compliance inspections of Patrol troops, and Patrol property control system compliance.



DIR. CATHERINE F. BROWN  
Fleet and Facilities Division  
Missouri State Highway Patrol



MAJ. VINCE S. RICE  
Administrative Services Bureau  
Missouri State Highway Patrol



CAPT. JULIE A. KERR  
Human Resources Division  
Missouri State Highway Patrol



CAPT. JERRY C. WEST  
Training Division  
Missouri State Highway Patrol



CAPT. BENJAMIN C. JONES  
Recruiting and Community  
Outreach Division  
Missouri State Highway Patrol



MAJ. LANCE M. MacLAUGHLIN  
Executive Services Bureau  
Missouri State Highway Patrol



CAPT. MICHAEL W. WATSON  
Budget and Procurement  
Division  
Missouri State Highway Patrol



CAPT. REX M. SCISM  
Research and Development  
Division  
Missouri State Highway Patrol

**Governmental Affairs Liaison**—Responsible for establishing a positive, open line of communication with other governmental agencies.

To learn more about the Missouri State Highway Patrol, visit our social media sites:

- <https://www.facebook.com/motrooper>
- <https://twitter.com/MSHPTrooperGHQ>

## Office of the Adjutant General

Headquarters, Missouri National Guard  
Ike Skelton Training Site  
2302 Militia Dr., Jefferson City 65101-1203  
Telephone: (573) 638-9500 / FAX: (573) 638-9722  
[www.MoGuard.com](http://www.MoGuard.com)

The Missouri National Guard is a recognized community and national leader in Soldier, Airman and family readiness, possessing agile and effective units capable of responding to changing demands at home and abroad. The Missouri National Guard organizes, trains and prepares a family and community-based force of approximately 12,000 Soldiers, Airmen and civilians to defend and serve the people of Missouri and the United States.

The Missouri National Guard's military lineage dates back to units organized in the St. Louis area under French and Spanish colonial rule in the 18th century. Since then, Guard units have performed state emergency duty hundreds of times along with serving in their federal roles. Missouri National Guard units, their predecessors and members saw active service in the Revolutionary War, War of 1812, Mexican-American War, Civil War, Spanish-American War, World Wars I and II, Korea, the Berlin Crisis, Vietnam, Operation Just Cause in Panama, Operation Desert Shield and Operation Desert Storm, Somalia, Haiti, Joint Endeavor/Joint Guard in the Balkans, Afghanistan, Iraq and Libya.

**People:** Approximately 12,000 men and women serve in Army and Air National Guard readiness centers based in more than 60 communities across the state; they are trained in hundreds of specific skills, most with direct application to civilian work and professions.

**Roles and Missions:** Unique among all the nation's armed forces, the National Guard has a dual state and federal role under the U.S. Constitution.

The Guard is Missouri's force in times of disaster and emergency. Missions have included response to flooding, ice storms, blizzards, extreme heat, tornadoes and civil unrest.

State duty is performed under the orders of the governor, the Guard's state commander in chief. The governor appoints the Adjutant General, who holds the rank of Major General and oversees the Army and Air National Guard units assigned to the state by the federal government. He is advised by a state military council of senior leaders of the Army and Air National Guard, including commanders of each unit in the state.

The Guard is also a federal, operational reserve force, fully accessible to the President in times of national emergency. Federal missions have kept Missouri Army and Air National Guard units deployed on a regular basis since the terrorist attacks of Sept. 11, 2001. The Missouri National Guard has supported more than 20,000 individual federal deployments since 2001.

The Missouri National Guard maintains a Homeland Response Force (HRF) that may be called to respond to both federal and state emergencies within FEMA Region VII. The team's mission is to act as the military response to a chemical, biological, radiological, nuclear or high-yield explosive event.

The Missouri National Guard works with community groups in drug demand reduction programs while also supporting local, state and federal law enforcement agencies in drug interdiction efforts. Other innovative readiness training projects let Guard units train by working on projects benefiting local communities.

**35th Engineer Brigade:** The 35th Engineer Brigade, based at Fort Leonard Wood, undertakes plans, integrates and directs the execution of engineer missions conducted by the 1140th Engineer Battalion in Cape Girardeau and the 203rd Engineer Battalion in Joplin with their respective subordinate units. When federalized, the brigade mobilizes with three to five mission-tailored engineer battalions and augments engineer units organic to corps and division. The 35th Engineer Brigade provides technical and tactical guidance and command and control to its teams, companies and battalions. The brigade was also chosen as one of only two Army National Guard lead command elements in the Army's Associated Unit Pilot Program, which partners the brigade with the active duty 5th Engineer Battalion at Fort Leonard Wood.

**110th Maneuver Enhancement Brigade:** The 110th Maneuver Enhancement Brigade, based in Kansas City, is a mission-tailored force that conducts support area operations, maneuver support operations and support to consequence-management and stability operations in order to ensure



BRIGADIER GENERAL  
LEVON CUMPTON  
Adjutant General  
Office of Adjutant General

the mobility, protection and freedom-of-action of the supported force.

**70th Troop Command:** The 70th Troop Command, posted at Jefferson Barracks, provides command and control, training, guidance, assistance and administrative and logistical support to its subordinate commands. This command serves as the FEMA Region VII HRF.

**35th Combat Aviation Brigade:** The 35th Combat Aviation Brigade, posted in Sedalia, provides command, control, staff planning and supervision of combat aviation brigade operations. The brigade's units fly a combination of LUH-72 Lakota, observation helicopters and UH-60 Black Hawk utility helicopters, as well as a C-12 transport airplane. The brigade's units are capable of performing unit- and intermediate-level aviation maintenance.

**1107th Aviation Group:** The 1107th Aviation Group supports the Missouri National Guard by way of its mission to provide a fixed-base theater of operations dedicated to sustainment/depot capability maintenance of rotary-wing aircraft. One of the largest Missouri National Guard units, the approximately 500-member group supports a headquarters and subordinate companies A and B in Springfield.

**35th Infantry Division (Mo.):** The 35th Infantry Division is assigned in two states, Missouri and Kansas. The 35th Infantry Division (Mo.) specifically provides command and control of all divisional Soldiers from within the Missouri Army National Guard.

**131st Bomb Wing:** The 131st Bomb Wing continued the total force integration as a classic associate unit with the active duty Air Force 509th Bomb Wing at Whiteman Air Force Base. The 131st Bomb Wing's primary operational mission is to provide full-spectrum, expeditionary, B-2 global strike and combat support capabilities. Wing manpower is also dedicated to providing for the unit's overall combat readiness, base op-

erating support functions for tenant and attached units and for performing combat and emergency duty in support of federal and state missions.

**139th Airlift Wing:** The 139th Airlift Wing, based in St. Joseph, is globally engaged in operations for the state and nation with immediately deployable, combat-ready C-130 H-model aircraft. The unit performs a variety of roles including airlift and airdrop in peacetime and wartime missions. The 139th is a recognized leader in training, hosting Detachment 1, 29th Weapons Squadron, USAF Weapons School and the Advanced Airlift Tactics Training Center, which trains crews from the US and allied nations in the latest combat tactics.

**Joint Cyber Computer Network Defense Team:** In 2012, the Missouri National Guard established Missouri's cyber team, made up of 25 Soldiers and Airmen. A recognized national leader in cyber defense and operations, the team is primarily made up of traditional Guardsmen with vast experience in government and civilian industry who now comprise the Cyber Mission Assurance Team (CMAT) and oversee the 54 states and territories build of their respective cyber equipment sets.

**Women's Mentorship Council:** The Missouri National Guard established the Women's Mentorship Council to recruit, train, develop, and retain female Soldiers and Airmen while creating a more transparent organization. The program's mission is to form a network of influential leaders, at all levels of command, who serve in important organizational roles and invest time and resources into this effort to retain female Guardsmen through the mid-grade ranks, so they have the opportunity to compete for leadership positions.

**Mission Support:** The Missouri National Guard has several important initiatives in place to help support the needs of our Guard members and their families.

**Resiliency Program:** This nationally recognized program focusing efforts on the six key dimensions of strength: physical, spiritual, family, emotional, social and financial well-being of Soldiers, Airmen and their families.

**Family Readiness Program:** Provides support to the families left in Missouri when Soldiers and Airmen mobilize away from home and help them remain ready at all times.

**Tuition Assistance Programs:** Missouri National Guard Soldiers and Airmen in good standing may be eligible for numerous programs to help fund their higher education goals. The State Tuition Assistance program provides funding up to a bachelor's degree and the Federal Tuition Assistance program provides funding through a master's degree. Additionally, they may be eli-

gible for federal Montgomery G.I. Bill benefits for use toward college or a trade school. Lastly, Soldiers and Airmen may be eligible for contractual bonuses or student loan repayment programs for their service.

**Yellow Ribbon Reintegration Program:** Helps Soldiers, Airmen and families prepare for a deployment and understand the benefits that are available during and after deployment.

**Military Family Relief Fund:** This effort provides grants or other financial assistance or services from the Missouri family relief fund to families of persons who are members of the Missouri National Guard or Missouri residents who are members of the reserves or Armed Forces of the United States.

**Missouri Committee for Employer Support of the Guard and Reserves:** Works closely with employers and reserve military members across the state, helping them understand their roles and responsibilities.

**Show-Me Heroes Program:** This widely-recognized program works to find jobs for Missouri National Guard members and other veterans.

**Military Funeral Honors Program:** Coordinates an average of 25 funerals for veterans across the state every day. The program began in July 1999 and coordinates funeral honors for every Missouri veteran. Anyone interested in funeral honors for their family member should inform their funeral home director.

**Veterans Awards Program:** The Missouri Legislature approved this program providing a medal and certificate to honor living veterans of the Vietnam War, World War II and the Korean War. In 2014, the Legislature expanded the current medallion programs by creating the "Operation Iraqi Freedom and Operation New Dawn Medallion Program" and the "Operation Desert Shield and Operation Desert Storm Medallion Program." The legislation further authorized the issuance of a military medallion, medal, and certificate of appreciation to any veteran who served in World War II, the Korean Conflict, or the Vietnam War as a member of the Missouri National Guard, regardless of whether the veteran is a resident of Missouri. Veterans or family members may contact the program director at (573) 638-9838.

**Federal:** The National Guard Bureau is a joint agency of the U.S. Army and Air Force led by a four-star general who sits on the Joint Chiefs of Staff. It provides peacetime federal oversight of National Guard units. While the governor commands the Guard on a day-to-day basis, most costs are paid with federal funds. That includes the regular pay for Soldiers and Airmen, except when they are on a state emergency mission. The federal funding and a force of full-time, federally paid employees ensure the readiness of the

Guard for federal missions or state duty if called on by the governor. The federal government pays approximately 97 percent of the annual cost of the Guard.

While National Guard units and members can perform federal duty in the same manner as members of the Army, Air Force, Navy and Marine Corps Reserves, only National Guard units have the constitutional responsibility to serve at home during emergencies.

The Guard offers additional benefits. It provides Missouri communities with citizens whose military experiences pay off at home. Its men and women receive training in skills, work ethic, physical fitness and leadership that benefits their communities and civilian employers. They earn GI Bill and other educational benefits, including state-funded educational support and matching scholarships provided by many Missouri colleges and universities, unique to the National Guard.

**Missouri State Defense Force:** The Missouri military code empowers the governor to organize militia forces to supplement the Missouri National Guard when mobilized into federal service. Additionally, the governor may activate such forces during state emergencies to support the Missouri National Guard, to include emergency relief to distressed areas following major disasters or public health crises exceeding local and other agencies' response capabilities.

In 2018, the 99th General Assembly updated and organized non-federal militia of the state to reflect guidance provided by the National Guard Bureau. House Bill 1469 changed the name of the Missouri Reserve Military Force to the Missouri State Defense Force and provided an appropriation of state funds for the first time to implement a muster and training schedule. Members are unpaid volunteers who are authorized to wear military uniforms to ensure their military activities are interoperable with their Army and Air National Guard counterparts when called into service by the governor.

Individuals seeking membership must be at least 17 years of age and not over 64. The maximum age may be waived by the adjutant general on a case-by-case basis.

## Missouri Military Council

The Missouri Military Council (section 41.220, RSMo) acts in an advisory capacity to the commander in chief on all matters placed before it by the governor, the adjutant general, who also serves as council president, or any member of the council. The council submits recommendations to the governor, which shall become effective only upon his approval. The council meets quarterly in Jefferson City, and special meetings may

be called by the governor or the president of the council at any time or place designated.

To learn more about the Missouri National Guard, visit our website at [www.MoGuard.com](http://www.MoGuard.com) or our social media sites:

- [www.Facebook.com/Missouri.National.Guard](http://www.Facebook.com/Missouri.National.Guard)
- [https://Twitter.com/Missouri\\_NG](https://Twitter.com/Missouri_NG)
- [www.YouTube.com/MoNationalGuard](http://www.YouTube.com/MoNationalGuard)
- [www.Instagram.com/monationalguard/](http://www.Instagram.com/monationalguard/)
- [www.Flickr.com/photos/missouriguard](http://www.Flickr.com/photos/missouriguard)

## State Emergency Management Agency

*The Missouri Army National Guard  
Ike Skelton Training Site  
2302 Militia Dr., Jefferson City 65101-9051  
Telephone: (573) 526-9100 / FAX: (573) 634-7966  
[sema.dps.mo.gov](http://sema.dps.mo.gov)*

The State Emergency Management Agency's (SEMA) mission is to help Missourians prepare for, respond to and recover from all emergencies, each step guided by SEMA's core values of respect, integrity, trust, honesty and compassion. Disasters include major ice storms, blizzards, floods, tornadoes, severe weather, earthquakes, hazardous material events and nuclear power plant accidents, radiological and biological events and terrorism. SEMA's program is nationally accredited by the Emergency Management Accreditation Program (EMAP).

To meet this mission, SEMA coordinates and develops the State Emergency Operations Plan, which directs the actions of Missouri state departments and agencies to assist requesting local jurisdictions. SEMA oversees Missouri's disaster preparedness, floodplain management, hazard mitigation and disaster public assistance programs, and coordinates the state's response operations for all types of large scale emergencies. SEMA is organized into four divisions: Preparedness, Response, Recovery and Finance.

## State Emergency Operations Center

SEMA and the State Emergency Operations Center (SEOC) are located at the Missouri National Guard Ike Skelton Training Site, east of Jefferson City. SEOC enables state agencies to gather situational awareness, coordinate planning and direct Missouri's disaster emergency response and recovery operations.

## Coordination of Preparedness Activities

Preparedness is a joint responsibility of local, state and federal governments. SEMA coordinates



RON WALKER  
Director  
SEMA



JAMES REMILLARD  
Deputy Director  
SEMA



RON BROXTON  
Recovery Division Manager  
SEMA



ELIZABETH WEYRAUCH  
Preparedness Division Manager  
SEMA

preparedness activities and administers a number of federally funded programs. These programs include disaster planning, earthquake preparedness, radiological protection, public warning, training and education. SEMA offers free classes to local emergency management agencies, local officials, first responders, schools and volunteers.

## Preparedness Division

To ensure effective disaster response coordination on the local, regional and state levels, the Preparedness Division works with local, state and federal partners in a continuous cycle of planning, training, exercising, evaluating and corrective actions. The division includes the Planning Section, which contains the Strategic National Stockpile (SNS) Program; WebEOC, the state's web-based emergency information and situation management system; as well as multiple planning and preparedness initiatives. The Training and Exercise Unit is focused on providing local, regional and statewide training and exercise activities. The Radiological Emergency Program (REP) ensures the state and local jurisdictions are prepared to respond to an adverse event at nuclear power plants, safeguarding the public health and safety of Missourians. The Emergency Human Services Unit (EHS) works with state agencies and volunteer and faith-based organizations active in disaster response and recovery, including the governor's Faith-Based and Community Service Partnership for Disaster Recovery and Missouri Voluntary Organizations Active in Disasters. EHS also houses the state Medical Reserve Corps Program.

## Earthquake Program

SEMA's earthquake program provides operational oversight and administrative support to the 1,000-member Structural Assessment Visual Evaluation (SAVE) Coalition authorized by Section 44.023, RSMo. This statute establishes a volunteer cadre for post-disaster building inspections



TERRY CASSIL  
Response Division Manager  
SEMA



SHELLY HONSE  
Fiscal Manager  
SEMA

to determine if damaged buildings are safe for occupation. SAVE coalition members are architects, engineers, building inspectors and construction industry professionals.

## Missouri Seismic Safety Commission (MSSC)

SEMA provides administrative support to the Missouri Seismic Safety Commission (MSSC), which was established by section 44.227, RSMo. to initiate a comprehensive program to help Missouri prepare for and respond to a major earthquake. The commission prepares and updates a strategic plan for reducing earthquake hazards in the state. Members also help organize Earthquake Awareness Month (February) activities.

## Missouri Seismic Safety Commission Members

**Bailey, Raymond**, St. Charles;  
**Evans, Joel**, Sikeston;  
**Gould, Phillip**, Richmond Heights;  
**Green, Miles (Joe)**, Boonville;  
**Libla, Doug**, Jefferson City;  
**Mallott, John**, Kennett;

**Rehder, Holly**, Jefferson City;  
**Rosenbald, Brent**, Columbia;  
**Sandvol, Eric**, Columbia.

## Response Division

The Response Division is responsible for disaster management operations in support of local jurisdictions and state agencies, providing coordination activities required to effectively manage large scale incidents. The Response Division is responsible for managing the activities of the State Emergency Operations Center and maintains a constant state of readiness to respond to the emergency needs of the state. The Response Division includes the Regional Coordinator Program, Logistics/Resources Section and the Facilities/Communications Section. There are 10 SEMA regions throughout the state with a Regional Coordinator assigned to each one. The main responsibility of the Regional Coordinators is serving as the critical liaison link between SEMA and the local emergency manager and emergency management partners. The Logistics/Resources Section coordinates the acquisition and delivery of critical resources, along with services and supplies to areas of the state impacted disasters. The Logistics/Resources Section, along with the Missouri Public/Private Partnership (MOP3), co-manages the Missouri Business Emergency Operations Center (BEOC). This helps facilitate both business community recovery and charitable disaster assistance from the business community. The Response Division works with SEMA's Planning Section to develop and maintain the State Emergency Operations Plan.

## Recovery Division

The Recovery Division is responsible for requesting and administering federal and state funds for all presidentially declared disasters. This division works to assist Missouri communities recover from and mitigate against disasters. The division consist of the Disaster Recovery Section, Hazard Mitigation Section, Floodplain Management Section and Floodplain Engineering and Mapping Section. The Disaster Recovery Section is responsible for administering the Federal Emergency Management Agency (FEMA) Public Assistance Program and the Fire Management Assistance Grant, along with coordination of damage assessments for the FEMA Individuals and Households Program and the Small Business Administration Program. The Hazard Mitigation Section works with local communities to minimize the adverse impacts of disasters and is responsible for updating and maintaining Missouri's State Hazard Mitigation Plan. Missouri is one of only 13 states with Enhanced Hazard Mitigation Plans status from the Federal Emergency

Management Agency. Missouri's enhanced status means the state receives additional mitigation funding following federal disaster declarations. The Hazard Mitigation Section administers three federal grant programs, which allows for the update of 114 county mitigation plans, as well as the plan for the independent City of St. Louis. These federal mitigation grants also provide funding for projects such as voluntary flood buyouts, community tornado safe rooms, bridge replacement, bank stabilization and the burying of public utility lines. The Floodplain Management Section administers Missouri's floodplain management activities. It serves as the liaison between FEMA and local communities participating in the National Flood Insurance Program (NFIP). It provides guidance, technical assistance, and training to NFIP communities, as well as to organizations involved in floodplain determinations; serves as a resource for flood maps and related technical data; assists local floodplain administrators with maintaining a community's compliance with the NFIP; assists non-participating communities in applying for participation in the NFIP; provides review comments to state agencies pertaining to proposed floodplain development; provides technical assistance to state and federal agencies and community officials in the aftermath of a Governor's State of Emergency Declaration and a Major Presidential Disaster Declaration; and conducts Substantial Damage Estimates in the aftermath of a flood event to assist communities with repetitive loss and severe repetitive loss properties. The Floodplain Engineering and Mapping Section collaborates with FEMA as a Cooperating Technical Partner (CTP) in updating and maintaining the quality of the NFIP Flood Insurance Rate Maps. As a partner, the Floodplain Engineering and Mapping Section holds meetings in counties being mapped, including Initial Discover Meetings, Flood Study Review Meetings and Consultation Coordinator Officer Meetings as part of the community engagement process leading to the issuance of the Letter of Final Determination. The various flood mapping meetings are to ensure communities are engaged with the remapping process and assume ownership of the information provided on the revised effective NFIP FIRM products when a project is complete.

## Finance and Administrative Division

The Finance Division includes the Fiscal Administration and Emergency Management Performance Grant sections. The Fiscal Administration Section provides administrative services such as accounting, budgeting, grant administration, procurement, fleet management, human resources, payroll and general office services. It coordinates and administers federal, state and local grant requests. The Emergency Management Performance



Grant Section (EMPG) administers federal assistance to SEMA and local government emergency management agencies in support of all-hazard emergency management capabilities. An all-hazard approach to emergency response, including the development of a comprehensive program of planning, training and exercises, means there can be an effective and consistent response to disasters and emergencies, regardless of the cause.

## Missouri Emergency Response Commission (MERC)

The Missouri Emergency Response Commission implements the federal Emergency Planning and Community Right-to-Know Act (EPCRA) and related Missouri laws pertaining to hazardous chemicals storage. The commission supports Local Emergency Planning Committees (LEPC), reviews hazardous chemical contingency plans, provides chemical emergency training, collects information on toxic and hazardous storage and makes this information available to the public. MERC administers the Hazardous Material Emergency Preparedness (HMEP) for hazardous material (HAZMAT) training to local public sector employees and the Chemical Emergency Preparedness Funds (CEPF) for planning and training for LEPCs.

### MERC Members

**Allen, Brian**, Department of Natural Resources, Jefferson City;  
**Berndt, Chris**, Branson;  
**Brinton, William C.**, St. Joseph;  
**Cardone, Lisa A.**, Ava;  
**Hargis, Kermit K.**, Bolivar;  
**Holsman, Sen. Jason**, Jefferson City;  
**Jorgensen, Cory**, Department of Health and Human Services, Jefferson City;  
**Kidd, Rep. Bill**, Jefferson City;  
**Libla, Sen. Doug**, Jefferson City;  
**Seamands, Patrick A.**, Ellisville;  
**Shawan, Rep. Jeff**, Jefferson City;  
**Walker, Ron**, State Emergency Management Agency, Jefferson City.

For information and updates visit our social media sites:

- [https://twitter.com/MoSEMA\\_](https://twitter.com/MoSEMA_)
- <https://www.facebook.com/MissouriSEMA>

### Missouri Veterans Commission

205 Jefferson St., 12th Fl., PO Drawer 147  
 Jefferson City 65102-0147  
 Telephone: (573) 751-3779 / FAX: (573) 751-6836

The Missouri Veterans Commission is vested with the responsibility of representing all Mis-



GRACE LINK  
 Executive Director  
 Missouri Veterans Commission

souri veterans, ensuring their needs are met and defending the entitlements of those who have served their country with honor and distinction.

This is accomplished through programs and services funded by the state and federal governments as well as private and corporate contributions.

### Our Mission

In recognition of the sacrifices made by veterans in service to our country, the Missouri Veterans Commission will be the FIRST CHOICE in Skilled Nursing Care; ENDURING CHOICE in Securing Benefits and PROVEN CHOICE in a Dignified Resting Place.

### Our History

The State Federal Soldier's Home was established in 1896 by the Women's Relief Corps Soldiers' Home Association and was deemed to the state of Missouri in 1897. Its original purpose was to provide care to aging Missourians who had fought for the Union in the Civil War. In 1931, the state legislature, at the request of organized veterans groups, created the Office of State Service Officer for the purpose of counseling and assisting veterans of World War I and earlier conflicts, whose service-connected disabilities were becoming manifest and for whom numerous benefits were being made available through the newly established Veterans Administration.

In 1974, the Omnibus Reorganization Act placed the Division of Veterans Affairs within the Department of Social Services. The State Federal Soldier's Home and Office of State Service Officer remained separate entities until the Omnibus State Reorganization Act of 1974 combined the two, renaming the home and establishing the Division of Veterans Affairs within the Department of Social Services.

As defined in the act, the Division of Veterans Affairs, as provided in Chapter 42, RSMo, in 1978 was transferred to the Department of Public Safety, Office of the Adjutant General, by a type I transfer.

Executive order 81-18 (February 1981) passed at the first regular session of the 81st General Assembly and put this law into effect in September 1981.

On Aug. 28, 1989, the Division of Veterans Affairs was replaced by the establishment of the Missouri Veterans Commission as a type III transfer. Chapter 42, RSMo, governs the commission's operation as a state agency, stating the commission shall be composed of nine members. In addition, the chair of the Missouri military preparedness and enhancement commission or the chair's designee shall be an ex officio member of the commission.

The commissioners then appoint an executive director, who implements commission policies and is responsible for statewide management of veterans programs. The executive director reports to the commission concerning all aspects of program operations through quarterly commission meetings.

Administrative offices are located in Jefferson City at 205 Jefferson St., 12th Floor. This location also houses the local Veteran Service Office. Services and benefits provided to veterans by the Missouri Commission are:

## Veterans Services Program

Through the Veterans Service Program, the Missouri Veterans Commission provides counseling and assistance to veterans throughout the state in filing claims for benefits from the U.S. Department of Veterans Affairs. Veterans Service Officers are located throughout the state to make services available to veterans close to their homes.

Information concerning locations and phone numbers of Veterans Service Officers may be found on the commission's website: [www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov).

Veterans Service Officers are thoroughly trained and knowledgeable in all areas of veterans benefits, including compensation, pension, education, burial and widow's benefits. Information and counseling regarding medical eligibility, VA Home Loan Guaranty and other benefits, including those offered by the state, may also be obtained from Veterans Service Officers.

Veterans Service Officers are available to give presentations and instruction regarding the benefits for which veterans are eligible as a result of honorable military service in the U.S. Armed Forces.

## Veterans Home Program

The Missouri Veterans Commission operates and maintains seven long-term skilled nursing care facilities with a total of 1,350 available beds.

Veterans in need of nursing home care may seek admission to a Missouri Veterans Home by filing an application with the home of their choice. Prospective residents may obtain application forms from any Missouri Veterans Home, from a Missouri Veterans Service Officer or by contacting the Veterans Commission Headquarters at (573) 751-3779. Home applications may also be downloaded from the commission's website, [www.mvc.dps.mo.gov](http://www.mvc.dps.mo.gov).

## Eligibility

- Applicant must be an honorably discharged veteran of the U.S. Armed Forces;
- Applicant must have resided in Missouri for at least 180 days during his/her lifetime;
- Applicant must have been determined to require nursing home care.

## Funding/Costs

- State general revenue;
- Federal funding, through the U.S. Department of Veterans Affairs Per Diem Grant Program;
- Charges to the veterans themselves, based on the individual's ability to pay.

The maximum amount that a veteran may be charged at the time of printing is \$2,050 per month. Ability to pay is based upon the veteran's (and his or her spouse's) total income and assets.

Missouri Veterans Homes are inspected at least annually by the Department of Veterans Affairs for the continuance of per diem payments. Policies for health care administration are centrally managed by the commission's Director of Homes Programs, who routinely reviews management practice and clinical outcomes. Therapeutic modalities of physical, psychosocial and rehabilitative origin are provided in each facility.

## Missouri Veterans Homes

### St. James

620 N. Jefferson, St. James 65559  
Telephone: (573) 265-3271 / FAX: (573) 265-5771  
[viviane.markle@mvc.dps.mo.gov](mailto:viviane.markle@mvc.dps.mo.gov)

Viviane Markle, Administrator

St. James is the site of the first state Veterans Home. It was originally opened in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in

1897. A new, 150-bed facility was dedicated and opened on the original campus in 1996, in conjunction with the 100-year anniversary of the home. St. James is proud of its continuous 100-year tradition of providing care for veterans.

#### **Mt. Vernon**

1600 S. Hickory, Mt. Vernon 65712  
Telephone: (417) 466-7103 / FAX: (417) 466-4040  
[april.cutbirth@mvc.dps.mo.gov](mailto:april.cutbirth@mvc.dps.mo.gov)

April Cutbirth, Administrator

In June 2004, a new, state-of-the-art, 200-bed facility opened on Hickory Street in Mt. Vernon. The Missouri Veterans Home at Mt. Vernon was established April 1, 1983, in a wing of the Missouri Rehabilitation Center. The home is operated by the Missouri Veterans Commission to provide quality rehabilitative nursing care to Missouri's disabled veterans.

#### **Mexico**

1 Veterans Dr., Mexico 65265  
Telephone: (573) 581-1088 / FAX: (573) 581-5356  
[brenda.ezell@mvc.dps.mo.gov](mailto:brenda.ezell@mvc.dps.mo.gov)

Brenda Ezell, Administrator

The state's third Veterans Home, the Mexico facility opened in 1985 and serves north central Missouri. The 150-bed home features a large, open mall containing dining rooms, lounges, a library, recreation and therapy areas, a general store and medical and administrative offices. A walking trail among the trees and flowers on the grounds provides much enjoyment and physical exercise for veterans at the Mexico home.

#### **Cape Girardeau**

2400 Veterans Memorial Dr., Cape Girardeau 63701  
Telephone: (573) 290-5870 / FAX: (573) 290-5909  
[mindi.pruitt@mvc.dps.mo.gov](mailto:mindi.pruitt@mvc.dps.mo.gov)

Mindi Pruitt, Administrator

Serving veterans in southeastern Missouri, the 150-bed Veterans Home at Cape Girardeau opened in 1990. It is designed to resemble a small village, with cluster design features consisting of three, 50-bed living units surrounding a central administration building. The home affords residents many amenities, including a lovely chapel adjacent to the lobby, made possible by a fundraising drive led by the American Legion and its auxiliaries.

#### **St. Louis**

10600 Lewis and Clark Blvd., St. Louis 63136  
Telephone: (314) 340-6389 / FAX: (314) 340-6379  
[bradley.haggard@mvc.dps.mo.gov](mailto:bradley.haggard@mvc.dps.mo.gov)

Bradley Haggard, Interim Administrator

Missouri's fifth Veterans Home, a 300-bed facility, is located in Bellefontaine Neighbors, in

St. Louis County. The home opened in November 1993. On the grounds are reminders of the military service and sacrifice made by veterans, including the display of a U.S. Army M60A3 tank, made possible by the St. Louis Veterans Home Committee (Assistance League).

#### **Cameron**

1111 Euclid, Cameron 64429  
Telephone: (816) 632-6010 / FAX: (816) 632-1361  
[lisa.mcghee@mvc.dps.mo.gov](mailto:lisa.mcghee@mvc.dps.mo.gov)

Lisa McGhee, Administrator

This 200-bed facility is the commission's sixth Veterans Home and is located on a 20-acre site donated by the City of Cameron. It was dedicated on Feb. 4, 2000, and admitted the first resident on April 3, 2000.

#### **Warrensburg**

1300 Veterans Rd., Warrensburg 64093  
Telephone: (660) 543-5064 / FAX: (660) 543-5075  
[eric.endsley@mvc.dps.mo.gov](mailto:eric.endsley@mvc.dps.mo.gov)

Eric Endsley, Administrator

This 200-bed facility was dedicated July 14, 2000, as the commission's seventh Veterans Home. The first resident was admitted Sept. 26, 2000. The design for the Cameron and Warrensburg facilities is identical. They are divided into five sections: sections A, B and C are each 50-bed, long-term skilled nursing care units; section D is a 50-bed dementia unit that contains its own dining room, activity area and enclosed courtyard; and section E houses the administrative offices and ancillary services such as the recreation area, barbershop and rehabilitation area.

### **State Veterans Cemetery Program**

Signed into law in 1996, this program gives the Missouri Veterans Commission statutory responsibility to establish, operate and maintain cemeteries for veterans in Missouri.

The vision and goal of the State Veterans Cemetery System is to locate cemeteries strategically throughout the state, making it possible for veterans and their families to have access within a 75-mile radius of their homes. The mission is to provide interment for veterans and their eligible dependents in a dignified, efficient and compassionate manner.

### **State Veterans Cemeteries**

#### **Springfield**

5201 S. Southwood Rd., Springfield 65804  
Telephone: (417) 823-3944 / FAX: (417) 823-0252  
[hugh.myers@mvc.dps.mo.gov](mailto:hugh.myers@mvc.dps.mo.gov)

Hugh Myers, Director

The cemetery is located on a 60-acre site and can contain approximately 30,000 burial sites. Groundbreaking occurred July 7, 1998. The cemetery was dedicated Nov. 6, 1999, and the first burial was conducted Jan. 21, 2000.

### Higginsville

20109 Business Hwy. 13, Higginsville 64037  
Telephone: (660) 584-5252 / FAX: (660) 584-9525  
[carita.trent@mvc.dps.mo.gov](mailto:carita.trent@mvc.dps.mo.gov)

Carita Trent, Director

The cemetery is located on a 54-acre site and can contain approximately 21,000 burial sites. Groundbreaking occurred June 6, 1998. The cemetery was dedicated Nov. 13, 1999, and the first burial was conducted Jan. 22, 2000.

### Bloomfield

17357 Stars and Stripes Way, Bloomfield 63825  
Telephone: (573) 568-3871  
[tammy.smith@mvc.dps.mo.gov](mailto:tammy.smith@mvc.dps.mo.gov)

Tammy Smith, Director

The Missouri Veterans Cemetery at Bloomfield was established Oct. 12, 2003. Interments began Sept. 29, 2003. The cemetery is built on 64 acres of land, which was donated to the state by the people of Stoddard County.

### Jacksonville

1479 County Rd. 1675, Jacksonville 65260  
Telephone: (660) 295-4237 / FAX: (660) 295-4259  
[jim.nugent@mvc.dps.mo.gov](mailto:jim.nugent@mvc.dps.mo.gov)

Jim Nugent, Director

The Missouri Veterans Cemetery at Jacksonville was established Oct. 25, 2003. It occupies 117 acres of majestic green land and includes a lake. The land for the cemetery was donated by Associated Electric.

### Fort Leonard Wood

25350 Hwy. H, Waynesville 65583  
Telephone: (573) 774-3496  
[patty.faenger@mvc.dps.mo.gov](mailto:patty.faenger@mvc.dps.mo.gov)

Patty Faenger, Director

The Missouri State Veterans Cemetery at Fort Leonard Wood is the result of a partnership between the Department of Veterans Affairs and the Missouri Veterans Commission. The groundbreaking ceremony was held on Nov. 7, 2008, and the cemetery was formally dedicated on Sept. 13, 2010. The cemetery property was donated by the U.S. Army Maneuver Support Center and Fort Leonard Wood and is situated on 229 beautiful acres. Currently, the cemetery consists of 25 developed acres, with space estimated to last 25 to 30 years.

## Eligibility Criteria:

Eligibility criteria for burial in State Veterans Cemeteries is the same as that for burial in national cemeteries, as stated in Missouri statute, signed into law in 1998: “. . .solely for the burial of veterans and eligible dependents as defined by the Department of Veterans Affairs. . .” Veterans interested in burial should contact the individual cemetery for a predetermination of eligibility.

## Benefits

- burial space;
- grave liner;
- opening and closing of the grave;
- perpetual care;
- placement of cremation remains in either columbarium niche or in-ground burial;
- upright granite headstone.

## Veterans Trust Fund

The Veterans Trust Fund was established in 1989 and is a means by which individuals and corporations may donate money to expand and improve services to veterans in Missouri. Appropriations from the fund are being used to improve training of service officers to expand capabilities in meeting the special needs of residents of State Veterans Homes and to promote public awareness of the program, benefits and services available to Missouri's veterans.

All contributions to the Veterans Trust Fund are tax deductible. Individuals and corporations can donate any amount over two dollars of their tax refund on their Missouri tax return, or by sending their contributions directly to the commission at any time. Monies from the fund are used to enhance, not replace, existing programs.

## Ombudsman

The Missouri Veterans Commission ombudsman assists veterans, service members and their families with extraordinary needs that are not being met by other agencies or organizations. The ombudsman acts as a referral source to local, state and national resources available to address these needs.

## Minority Veterans Initiative

The Minority Veterans Initiative was established to encourage minority veterans and dependents to visit local veterans service officers to obtain benefits they might be legally entitled to through the federal Department of Veterans Affairs. The program's goals include:

- increase benefit awareness among minority veterans;
- increase benefit awareness among widows and widowers of deceased veterans;
- increase Missouri Veterans Commission visibility among community agencies;
- collaboration with other veterans agencies to increase awareness of veterans programs;
- co-brand with businesses to promote veterans benefits awareness.

## Women Veterans Initiative

The Missouri Veterans Commission is dedicated to finding all women veterans, past, present and future. For that reason, the commissioners have appointed a Women Veterans Coordinator, and her mission is to ensure that Missouri women veterans have equitable access to federal and state veteran services and to ensure women veterans are aware of their VA benefits, whom to contact and how to apply for these benefits.

The mission of the Women Veterans Initiative is to facilitate proactive leadership and services for women veterans, their dependents and survivors in Missouri.

## Incarcerated Veterans Initiative

In February 2007, the Missouri Veterans Commission and the Department of Corrections signed an agreement to provide direct services to Missouri incarcerated veterans. The Incarcerated Veterans Initiative works to facilitate the transition of veteran offenders to productive lives in the community. The program serves veteran offenders and their families as a principal advocate in ensuring they receive appropriate services and empower the offenders with hope and new direction.

## Veterans Commission Members

**Buckner, John W.**, member;  
**Dominquez, Jose M.**, member;  
**Knopp, Meredith**, member;  
**Lynch, Rep. Steven**, member;  
**Noonan, Timothy R.**, member;  
**Sauls, Rep. Robert**, member;  
**Schupp, Sen. Jill**, member;  
**Smith, Timothy J.**, member;  
**Wallingford, Sen. Wayne**, member.

To learn more about Missouri Veterans Commission, visit our social media sites:

- <https://www.facebook.com/MissouriVeteransCommission>
- <https://twitter.com/MoVetsComm>

## Missouri Gaming Commission

3417 Knipp Dr., PO Box 1847, Jefferson City 65102  
 Telephone: (573) 526-4080 / FAX: (573) 526-1999  
[www.mgc.dps.mo.gov](http://www.mgc.dps.mo.gov)

The Missouri Gaming Commission was established in 1993 by the 87th General Assembly as specified by Chapter 313, RSMo. The commission assumed responsibility for regulating riverboat and charitable gaming on July 1, 1994. Regulatory authority over daily fantasy sports contest operators was added in 2016.

The commission is composed of five members, no more than three of whom may be members of the same political party. Commission members are appointed by the governor, with the advice and consent of the Senate, for a term of three years. Pursuant to statute, the overall membership of the commission reflects experience in law enforcement, civil and criminal investigation and financial principles.

The commission's role is to monitor gaming-related activities to ensure criminal elements do not infiltrate licensed gaming operations. In addition, the commission works to protect the public by ensuring games are conducted fairly, according to their rules and with full disclosure.

As a state regulatory agency, the commission and its staff hold themselves to the highest ethical and professional standards and strive to conduct all business in a manner that is in the public interest and maintains the public trust. Pursuant to statute, a strict code of ethics has been adopted prohibiting conflicts of interest and certain ex parte communications.

The key regulatory responsibilities of the commission are:

- to conduct thorough background investigations on all key persons involved in gaming operations, including substantial owners, management personnel, key operational employees and suppliers;
- to thoroughly investigate the finances of applicants and their key persons to determine if they have the financial resources and responsibility to meet their proposed obligations;
- to investigate the background of all occupational licensees, including dealers, slot attendants, food and beverage servers, security and surveillance personnel and all other employees who have access to the gaming area to ensure the personnel operating the casino are of sufficient character to maintain the integrity of Missouri gaming;



DAVID GROTHAUS  
Executive Director  
Missouri Gaming Commission



TIM McGRAIL  
Deputy Director  
Missouri Gaming Commission



BRIAN JAMISON  
Chair  
Missouri Gaming Commission



BRANDON BOULWARE  
Member  
Missouri Gaming Commission



DANIEL P. FINNEY III  
Member  
Missouri Gaming Commission



RICHARD F. LOMBARDO  
Member  
Missouri Gaming Commission



THOMAS NEER  
Member  
Missouri Gaming Commission

- to photograph and fingerprint each employee so as to maintain a complete and accurate database of gaming personnel;
- to assign appropriate staff to each gaming operation to be present at all times when gaming is conducted. Enforcement agents are charged with ensuring that gaming is conducted in accordance with the Missouri gaming statutes, the rules and regulations of the commission and the licensee's own internal controls;
- to ensure the safety of the patrons, to conduct investigations of suspected wrongdoing and to receive complaints from customers;
- to review and audit the finances and compliance of the gaming operation through the combined use of commission staff, independent public accounting firms and internal casino audit staff that are retained by the licensee and approved by the commission;
- to monitor the financial integrity of gaming operators to ensure Missouri's financial interests are protected;
- to ensure charitable, fraternal, religious, service, social and veteran organizations are eligible to hold licenses to conduct charity bingo games in the state. Regular bingo licenses, special bingo licenses, abbreviated pull-tab licenses, supplier licenses, manufacturer licenses and bingo hall provider licenses are all issued by the bingo division. Missouri Gaming Commission staff will assess qualifications of organizations applying for a charitable bingo gaming license, conduct required background investigations, audits, collect taxes and maintain all records related to charitable bingo.
- to provide regulatory authority over operators of daily fantasy sports contests. This includes licensing and investigating operators and taking action against those who violate laws. The commission will also collect licensing and operations fees.

### Office of the Executive Director

The executive director is responsible for the day-to-day operations of the commission and is assisted by a deputy director and three assistant

directors. The director supervises all staff activities, reports to the commission and is responsible for organizing and distributing all public documents and reports. The director and deputy director oversee the work of the commission, which is divided between three sections: Administration, Enforcement, and Compliance, each managed by an assistant director.

### **Missouri Gaming Commission**

**Jamison, Brian**, chair, Columbia, April 2019;  
**Boulware, Brandon**, Kansas City, April 2020;  
**Finney, Daniel III**, St. Louis, April 2019;  
**Lombardo, Richard**, Kansas City, April 2018;  
**Neer, Thomas**, St. Charles, April 2017.

### **Satellite Offices**

#### **St. Louis**

9900 Page Ave., Ste. 107, St. Louis 63132  
Telephone: (314) 877-4370  
FAX: (314) 877-4384

#### **Kansas City**

1321 Burlington St., Ste. 100  
North Kansas City 64116  
Telephone: (816) 482-5700  
FAX: (816) 482-5704.

Follow the Missouri Gaming Commission on Twitter:

- <https://twitter.com/MissouriGaming>



# Department of Revenue

Truman State Office Bldg.  
PO Box 311, Jefferson City 65105-0311  
Telephone: (573) 751-4450 / FAX: (573) 751-7150  
[www.dor.mo.gov](http://www.dor.mo.gov)  
Email: [dormail@dor.mo.gov](mailto:dormail@dor.mo.gov)

The Department of Revenue is one of the largest and most comprehensive of Missouri's state departments. It was established in 1945 and plays a key role in state government by efficiently collecting billions of dollars in state revenue each year. The department also collects local sales and use taxes, and distributes them back to local governments.

The department also enhances public safety by administering the state's motor vehicle and driver licensing laws, including the titling and registration of motor vehicles and the licensing of Missouri's drivers. The duties involved with the oversight of driver licensing include the suspension or revocation of licenses of drunk drivers and other drivers who have committed other motor vehicle transgressions.

## Office of the Director

The Office of the Director, which includes the director and other key staff, is responsible for overall guidance and setting policy for the department. The office includes the chief operating officer, who is responsible for all operational aspects of the department, a legislative director, who manages the department's relationships with the legislature and other governmental branches, and the director of strategy and communications, who works with the news media, coordinates public awareness of department activities and acts as the department's spokesperson.

## General Counsel's Office

The **General Counsel's Office** ensures the department's compliance with state and federal law and internal policies. It also advises the director and department divisions on all legal matters. It helps keep Missouri drivers safe by enforcing the state's intoxicated driver laws in administrative hearings and court proceedings. It also provides training concerning DWI laws to law enforcement officers, judges and other court personnel. The office represents the state in legal cases that



KENNETH J. ZELLERS  
Director



AMANDA SHEVMAKER  
Executive Assistant  
Director's Office



ANNE MARIE MOY  
Director  
Strategy and Communication



SPENCER BARTLETT  
General Counsel



MARIA SANDERS  
General Counsel

involve taxation, bankruptcies and motor vehicle fraud.

The **Criminal Tax Investigation Bureau** investigates and develops information leading to criminal prosecution of individuals and businesses suspected of violating state statutes related to sales, withholding and income taxes.

The **Compliance and Investigation Bureau** investigates illegal motor vehicle titling and registration, odometer fraud and tax fraud involving motor fuel sales tax and the state cigarette tax. The bureau also ensures the compliance of motor



vehicle dealers, salvage businesses and marine dealers with statutes and licensure regulations. In addition, the office includes the Internal Audit function, reviewing performance of the department and the privately contracted offices.

## Taxation Division

The Taxation Division collects Missouri's taxes and administers the state's tax laws. The division also works with Missouri businesses and citizens to ensure that they are paying the accurate amount of tax to local entities and to the state. They also seek to lower the cost of doing business in Missouri by continually simplifying the process through which taxpayers can understand and meet their obligations.

The **Business Tax Bureau** administers the state's business taxes, which include the corporate income tax, local and state sales and use taxes, the state motor fuel tax, excise taxes and employer withholding of tax.

The **Personal Tax Bureau** administers the state's individual income tax, the Property Tax Credit program and fiduciary tax. The bureau also administers non-compliance programs to identify individuals or businesses who have failed to file their tax returns or who have under-reported their tax obligations.

The **Collections and Tax Assistance Bureau** pursues the collection of unpaid taxes and answers incoming calls.

The **Field Compliance Bureau** audits in-state and out-of-state taxpayers, to ensure compliance with Missouri's tax laws.

## Motor Vehicle and Driver Licensing Division

The Motor Vehicle and Driver Licensing Division provides a variety of services to owners of cars, trucks, motorcycles, trailers and boats. It also helps keep Missouri roads safer by maintaining records of serious violations of Missouri's traffic laws. In FY 2018, the division issued more than 1.25 million new driver licenses and renewal licenses. In FY2018, it issued more than 2.221 million motor vehicle, trailer and boat titles, and oversaw the issuance and renewal of about 5.72 million vehicle registrations.

The **Driver License Bureau** helps citizens obtain or renew their driver licenses. It also processes records relating to traffic violation point assessments and uninsured motorists. The bureau also tracks administrative alcohol violations and those who fail to appear in court for a variety of traffic-related offenses.

The **License Offices Bureau** manages the operations of the 173 contract offices throughout



JOSEPH PLAGGENBERG  
Director  
Motor Vehicle and Driver  
Licensing Division



MARK GODFREY  
Director  
Taxation Division



LYNN BEXTEN  
Director  
Administration Division

the state. The offices provide many of the most common driver license and motor vehicle services for Missourians. The management of the offices is bid out to independent contractors.

The **Motor Vehicle Bureau** provides services for motor vehicle owners, such as issuing or renewing license plates or obtaining owner titles. The bureau also licenses and regulates new and used automobile dealers transportation network companies, and also assists leasing companies acquire registration certificates.

## Administration Division

The Administration Division provides professional, innovative and efficient personnel, financial and general services support that allows the department's divisions to carry out their core responsibilities, including safeguarding assets, disseminate information and apply efficient Human Resources practices. This division also manages the continuity of operations plan and employee safety initiatives.

The **Financial Services Bureau** provides fiscal services to the department and other governmental agencies in the area of finance, accounting,

depositing and cashing of state and non-state revenues and investing and collateralizing non-state revenue collections. This bureau also provides support in the areas of procurement, and child support contract oversight.

The **General Services Bureau** provides support in the areas of mail processing, archiving, office supply inventory management, vehicle pool maintenance, delivery services, record destruction, license office inventory management and distribution, voice and data line moves and installations and facility leasing.

The **Human Resource and Total Rewards Bureau** is responsible for personnel and department payroll administration, compliance with state and federal employment laws, recruitment and retention efforts, and the department's affirmative action and diversity programs.

The **Professional Development** section within this bureau develops and presents effective training courses to ensure continued professional development for all department personnel.

**State Lottery Commission**

*PO Box 1603, 1823 Southridge Dr.  
Jefferson City 65102-1603  
Telephone: (573) 751-4050 / FAX: (573) 751-5188  
[www.molottery.com](http://www.molottery.com)*

On Nov. 6, 1984, Missouri voters authorized the Missouri General Assembly to establish a Missouri state lottery.

The State Lottery Commission supervises the lottery by issuing rules and appointing a director. The commission is also guided by laws, approved by the General Assembly, that deal with the lottery. These laws cover topics such as distribution of lottery funds, conflicts of interest, who may play the lottery, criminal penalties and taxation of lottery winnings. The director runs the day-to-day business of the lottery, including hiring employees, issuing licenses and negotiating contracts with vendors. The governor, with the advice and consent of the Senate, appoints the five-member commission. No more than three members may be of the same political party. Commissioners receive no salary and serve three-year terms.

The attorney general provides legal services for the lottery, and the state auditor reviews operations by conducting audits.

**Commissioners:**

- Kincaid, Paul K.,** (I), chair, Springfield, Sept. 18, 2014;
- Grewe, Michael J.,** (R), vice chair, Clarkson Valley, April 5, 2018;



MAY SCHEVE REARDON  
Executive Director  
Missouri Lottery



PAUL K. KINCAID  
Chair  
Missouri Lottery



MICHAEL J. GREWE  
Vice Chair  
Missouri Lottery



DR. JUDENE BLACKBURN  
Commissioner  
Missouri Lottery



JOHN (Mike) HANNEGAN  
Commissioner  
Missouri Lottery



ROBIN SIMPSON  
Commissioner  
Missouri Lottery

- Gattermeir, Robert R.,** (R), commissioner, Lake Ozark, Sept. 7, 2022;
- Hannegan, John (Mike),** (R), commissioner, St. Charles, Nov. 22, 2017;
- Mayfield, Lance,** (D), commissioner, Viburnum, Sept. 7, 2019.



BRUCE E. DAVIS  
Chair  
State Tax Commission



VICTOR CALLAHAN  
Member  
State Tax Commission



WILL KRAUS  
Member  
State Tax Commission



STACEY JACOBS  
Administrative Secretary  
State Tax Commission

## State Tax Commission

421 E. Dunklin St.  
PO Box 146, Jefferson City 65102-0146  
Telephone: (573) 751-2414 / FAX: (573) 751-1341  
<https://stc.mo.gov>  
Email: [stc@stc.mo.gov](mailto:stc@stc.mo.gov)

The present State Tax Commission was created by an act of the 63rd General Assembly, identified in Section 138.190, RSMo.

The commission is composed of three members who are chosen from the two major political parties. The members are appointed by the governor with the advice and consent of the Senate.

The authority and responsibilities of the State Tax Commission are further defined and articulated in the landmark Supreme Court decision of *State ex. rel. Cassilly v. Riney*, which provided the genesis for the statewide equalization of assessments. The State Tax Commission was created to perform five basic functions. These functions are:

1. Equalize assessments;
2. Conduct *de novo* judicial hearings regarding valuation and classification appeals from local boards of equalization in individual assessment cases;
3. Formulate and implement statewide assessment policies and procedures to comply with statutory and constitutional mandates;
4. Supervise local assessing officials and local assessment programs to ensure compliance with statewide policy requirements; and
5. Assess the distributable property of railroads and public utilities.

## State Tax Commission

**Davis, Bruce E.**, (R), chair, Columbia, Jan. 23, 2010;

**Callahan, Victor**, (D), member, Independence, Jan. 23, 2024;

**Kraus, Will**, (R), member, Lee's Summit, Jan. 23, 2020.



# Department of Social Services

Broadway State Office Bldg.  
PO Box 1527, Jefferson City, 65102  
Telephone: (573) 751-4815 / FAX: (573) 751-3203  
[www.dss.mo.gov](http://www.dss.mo.gov)

The Missouri Department of Social Services (DSS) was constitutionally established in 1974 because "the health and general welfare of the people are matters of primary public concern." The department is charged with administering programs to promote, safeguard and protect the general welfare of children; to maintain and strengthen family life; and to aid people in need as they strive to achieve their highest level of independence.

The department is organized into four program divisions: Children's Division, Family Support Division, MO HealthNet Division and the Division of Youth Services. The Division of Finance and Administrative Services and the Division of Legal Services provide department-wide administrative and support services.

The department cooperates and partners with many private organizations, businesses and individuals to extend the outreach of human services to Missouri citizens.

## Office of the Director

The director of the Department of Social Services is responsible for the overall administration of programs within the department except as otherwise provided by law. The director determines priorities for program implementation and has final approval for uses of state and federal funds appropriated to the department.

Missouri's State Technical Assistant Team (STAT) provides comprehensive, integrated services to the entire child protection community. From data collection and interpretation of the causes of child fatalities to all types of child related criminal investigations, STAT provides training, support and expertise to professionals responsible for the protection of children.

The Human Resource Center (HRC) guides the overall human resources management for the department's 7,000+ employees. The center is responsible for ensuring compliance with merit system rules and coordinating personnel activities in areas such as labor relations, union negotiations, recruitment, selection, classification,



JENNIFER TIDBALL  
Acting Director



CAITLIN WHALEY  
Legislative Liaison



REBECCA WOELFEL  
Communications Director



DONNA SYBOUTS  
Executive Assistant



PATRICK LUEBBERING  
Chief Financial Officer

compensation, discipline, performance evaluation, personnel records maintenance, civil rights, investigations and compliance, employee grievance procedure and training.

## Administration Divisions

The **Division of Finance and Administrative Services** provides centralized, financial and administrative support services to the department. Responsibilities include accounts payable, warehouse and inventory, emergency manage-

ment, telecommunications, budget, childcare payments, child welfare eligibility, compliance services, procurement, grants management, cost allocation and cash management, payroll and research and data analysis.

The **Division of Legal Services (DLS)** provides comprehensive legal support to all programs and support divisions in DSS. The division represents the department, its divisions and the state. DLS is organized in four different units. The general counsel and special counsels provide legal advice and services to the DSS in the administration of its programs. The Litigation Unit represents DSS before administrative tribunals and represents DSS in circuit court in cases involving child welfare, permanency planning, child abuse and neglect, information privacy issues and other matters not handled by the Attorney General's Office. The Administrative Hearings Unit presides over administrative fair hearings in Child Support and Income Maintenance cases. The Investigations Unit is responsible for investigating fraud and abuse by public assistance recipients, establishing claims for overpayments and tracking collections.

## Children's Division

205 Jefferson St., PO Box 88, Jefferson City 65103  
Telephone: (573) 522-8024 / FAX: (573) 526-3971  
[www.dss.mo.gov/CD](http://www.dss.mo.gov/CD)  
Email: [AskCD@dss.mo.gov](mailto:AskCD@dss.mo.gov)

Child welfare services are provided under federal and state laws to help children and families function at their maximum potential, both personally and socially.

The division has a legal mandate to provide services in three primary areas: child abuse and neglect investigations and family assessments, treatment and placement services to children and families and provision of child care.

## Organization

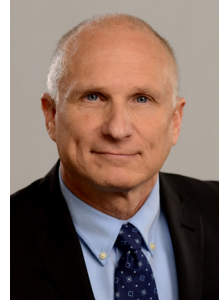
The Children's Division (CD) is administered by a director appointed by the director of the Department of Social Services. The division maintains a presence in each county and the city of St. Louis and supports each of the 45 judicial circuits in the state.

## Child Abuse and Neglect Investigations and Assessments

The division is responsible for receiving reports of alleged child abuse or neglect. Once a report is received, the division responds to assure safety of the child(ren). The goals of child abuse or neglect investigations and assessments are to assess the level of risk to the child(ren), protect



MARK GUTCHEN  
Director  
Division of Legal Services



DAVID KURT  
Director  
Children's Division

the child(ren) from harm, determine if abuse or neglect occurred as reported and provide services to the family.

Under the provisions of the Child Abuse and Neglect Law (sections 210.110 and 210.167, RSMo): a "child" is any person under 18 years of age; "abuse" includes both actual and threatened physical injury, sexual or emotional abuse inflicted on a child other than by accidental means by those responsible for his or her care, custody and control, except that discipline, including spanking, administered in a reasonable manner, shall not be construed to be abuse; "neglect" is failure to provide, by those responsible for the care, custody and control of the child, the proper or necessary support and education as required by law, or medical, surgical or any other care necessary for the child's well-being; and "persons responsible for the care, custody and control of the child" include, but are not limited to, the parents or guardians of the child, other members of the child's household or those people exercising supervision over a child for any part of a 24-hour day.

All reports of suspected child abuse and neglect are made to a centralized hotline unit of the division, which is required to provide toll free statewide telephone service 24 hours a day, seven days a week for reporting purposes (1-800-392-3738).

## Family-Centered Services

The overriding goal of family-centered services is to prevent child abuse or neglect, and the removal of the child from the home, by stabilizing the family and improving family functioning.

Treatment services, referred to as "family-centered services," are provided in preventive and protective capacities. Protective family-centered services are case management services provided to families when a finding of child abuse and neglect has been determined by a preponderance

of evidence at the conclusion of an investigation. Preventive family-centered services are offered when an investigation of abuse or neglect is unsubstantiated or when a family assessment detects concerns that might be mitigated by services to help prevent abuse or neglect. Preventive services are contingent on the family's willingness to accept services. Families may also self-refer for services. Services may be provided by CD staff and/or purchased on behalf of the family.

Federal law mandates that the division provide services to children and families of children in alternative care. These services are geared toward permanency for the child(ren), either by reunification with his or her biological parent(s) or permanency through adoption or guardianship. The goals of these services are to prevent further child abuse or neglect, mitigate family factors that could lead to further child abuse or neglect, reunite children with their families when possible and obtain permanent homes for children who cannot safely return home through adoption or guardianship.

To achieve these goals, the division employs staff to provide services to eligible children and families. These services are provided through direct services and contracted services.

## Direct Services

Children's Division staff provides direct services to families in treatment and families whose children are in alternative care settings. Children's Division staff works with families in assessing service needs and case planning. Actual services may be provided by CD staff, through contractors or both.

Alternative care services (family-centered, out-of-home services) are provided to children who are determined by the juvenile court to need care in a setting other than their biological family homes. These children are cared for in substitute family care or non-familial group care. Any one of three types of licensed settings provides alternative care: foster family homes, group facilities and residential treatment facilities. Transitional living services and independent living may also be utilized for older youth who might not return home and for whom adoption or guardianship is not deemed appropriate.

Child safety and permanency for children is the overriding goal of all services and integrates the principles of permanency planning — reuniting the child with the biological family when possible and, when necessary, finding other permanent family relationships for children.

Families who wish to adopt children unable to reunite with their families may, in some instances, receive an adoption subsidy payment.

This is a statewide program developed to provide financial benefits, in the form of a subsidy, to encourage potential adoptive parents to adopt and to finance the cost of adopting "special needs" children.

## Contracted Services

Contracted services are available to individuals and families who are receiving family-centered services, or in efforts to recruit and maintain resources for permanency. These services are usually provided as a result of a child abuse/neglect report with a "preponderance of evidence" finding, but may also be authorized for children in alternative care, children in adoptive placements, and family members receiving preventive treatment services or foster and adoptive services. Services are provided through contracts with both public and private community agencies and play a major role in extending services throughout the state.

## Licensing Program

The division inspects and licenses foster care facilities, residential care facilities and child-placing agencies. In addition, the licensing staff monitors licensed facilities to ensure the facilities maintain requisite standards, conducts public education programs and consults with facility personnel in the development and implementation of services to the children being served, as well as residential program development.

## Early Childhood and Prevention Services

The Early Childhood and Prevention Services section administers early childhood/child care and child abuse prevention programs and services. These programs provide child care subsidies to low-income families and quality improvement and professional development activities for child care programs and their staff. Staff also administer a portion of the state Early Childhood Development Education and Care Fund, which provides grants to community-based organizations and individuals for early childhood and child abuse/neglect prevention services.

## Family Support Division

615 Howerton Ct., PO Box 2320  
 Jefferson City 65102-2320  
 Telephone: (573) 751-3221 / FAX: (573) 751-0507  
 Toll free: (800) 735-2466  
[www.dss.mo.gov/fsd](http://www.dss.mo.gov/fsd)

The **Family Support Division (FSD)** is responsible for the administration of the following

programs and services: Food Stamps, Temporary Assistance for Needy Families (TANF), Missouri Works Assistance, Food Distribution, Food Nutrition and Employment Training (SkillsUP), Emergency Solutions Grant, Child Support, MO HealthNet Eligibility, Statee Children's Health Insurance Program (CHIP) Eligibility, Services for the Blind and Visually Impaired, Energy Assistance, Supplemental Nursing Care, Adult Supplementation, Supplemental Aid to the Blind, Blind Pension, Low Income Home Energy Assistance Program (LIHEAP) and Community Services Block Grant.

## Organization

The Family Support Division is administered by a director appointed by the director of the Department of Social Services. The division has at least one location in each county and in the City of St. Louis to provide customers with access to the Income Maintenance Programs. The division maintains offices across the state for the administration of the Child Support Program. Administration of the Rehabilitation Services for the Blind is managed by six offices throughout Missouri.

## Income Maintenance Programs

The determination of an individual's financial need is basic to the granting of Temporary Assistance, Food Stamps, child care, Supplemental Aid to the Blind, medical assistance and nursing care benefits. The division has a legal requirement to consider all facts and circumstances in determining eligibility for public assistance, including the applicant's earning capacity, income and resources from whatever source received. If the applicant is not found to be in need, assistance is denied.

## Temporary Assistance

Temporary Assistance for Needy Families, (TANF), makes cash grants on behalf of needy children who are living in homes maintained by parents or close relatives. This program provides temporary financial assistance while the adult transitions to self-sufficiency. TANF funds also support employment and training programs.

## MO HealthNet

The Family Support Division determines participant eligibility for MO HealthNet services. MO HealthNet refers to the statewide medical assistance programs for elderly, disabled and blind individuals; low-income families; pregnant women and children who meet certain eligibility requirements. In order to qualify for the MO HealthNet program, individuals must be a



REGINALD MCELHANNON  
Interim Director  
Family Support Division

resident of the state of Missouri, a U.S. national citizen, or a permanent resident or legal alien in need of health care/insurance assistance. Family income is compared to the applicable percentage of the federal poverty guidelines. The applicable income limit for children is dependent on the age of the child(ren). The goals of the MO HealthNet program are to promote good health, prevent illness and premature death, correct or limit disability, treat illness and provide rehabilitation to persons with disabilities. Eligible persons receive a MO HealthNet identification card. There is no cash assistance with this program, although the program does pay for Medicare premiums for eligible individuals.

## Supplemental Aid to the Blind and Blind Pension

The division administers two separate programs for the blind: Supplemental Aid to the Blind (SAB) and the Blind Pension Program. Under the SAB program, the amount of the monthly grant is \$750 minus any Supplemental Security Income (SSI) payment received. Under the Blind Pension Program, a flat monthly payment of \$750 per person is made. The programs differ slightly in eligibility requirements. Funds are provided from a Missouri constitutionally established blind pension fund with no matching federal funds. In addition to the cash grant, individuals in both programs are provided with medical coverage from MO HealthNet.

## Supplemental Nursing Care

The Supplemental Nursing Care Program in Missouri provides cash assistance and medical services coverage to eligible aged, blind or disabled individuals who reside in non-Medicaid, licensed skilled nursing, intermediate care, assisted living or residential care facilities. Individuals who reside in licensed, skilled nursing facilities or inter-

mediate care facilities may receive monthly cash benefits of up to a maximum of \$390. If they live in a licensed assisted living facility, they may be eligible for monthly cash benefits of up to \$292, or if in a licensed residential care facility, they may receive monthly cash benefits of up to \$156.

### **Food Stamp and Food Distribution Programs**

The Supplemental Nutrition Assistance Program (SNAP), known as the Food Stamp Program in Missouri, is designed to help low-income families increase their purchasing power for buying nutritious food for their families. Depending upon the adjusted income and the number of persons in the household, a family receives a monthly benefit amount. The division is responsible for determining the eligibility of Food Stamp applicants according to guidelines established by the U.S. Department of Agriculture (USDA).

The division also administers a number of food distribution programs providing USDA-donated foods through, Summer Food Service Programs for Children and the Emergency Food Assistance Program (TEFAP).

### **Low Income Home Energy Assistance Program**

Low Income Home Energy Assistance Program (LIHEAP) provides assistance to low-income individuals to help pay for heating and cooling. Eligibility for assistance is based on household income and the number of persons residing in the household. Benefit amounts vary based on income, family size and type of fuel utilized. Missouri provides three programs with the LIHEAP grant: Energy Assistance/Regular Heating (EA), Energy Crisis Intervention Program (ECIP) and the Low-Income Weatherization Assistance Program (LIWAP).

### **Community Services Block Grant Program**

The Community Services Block Grant Program (CSBG) makes funds available to support efforts that reduce poverty, revitalize low-income communities and empower low-income families and individuals to become fully self-sufficient. Most CSBG programs are operated locally by community action agencies that provide direct services to individuals and families whose income falls within the federal poverty guidelines, as well as mobilize communities to identify and address the causes and conditions of poverty in their geographic area.

### **Emergency Solutions Grant Program**

The Emergency Solutions Grant (ESG) Program provides funding for emergency homeless shelters and street outreach to the homeless. It also provides homelessness prevention and rapid re-housing services to homeless individuals, their families and those at risk of becoming homeless. The overall goal of the ESG program is to move participants to and help them retain permanent housing.

### **Blind and Visually Impaired Services Program**

The Rehabilitation Services for the Blind program administers the following services to blind or visually impaired Missourians; Vocational Rehabilitation (VR), Prevention of Blindness, Independent Living Rehabilitation, Readers for the Blind, Independent Living, Older Blind (ILR-OB), Children Services (CS) and the Enterprise Program (BEP).

Vocational rehabilitation services are supported by both federal and state funds. Services include diagnosis and evaluation, counseling and guidance, physical and mental restoration, college and other types of vocational training, job placement and services after employment when needed. Vocational rehabilitation services are to enable a person with visual disabilities to obtain or retain suitable employment. The readers for the blind program provides up to \$500 per year to meet the cost of readers for legally blind individuals who are attending post-secondary institutions.

Prevention of blindness services are funded with state funds and Blindness Education, Screening and Treatment (BEST) funds. Services are for the purpose of early detection of eye disease that may lead to blindness and, when indicated, providing treatment to eligible persons. Services include diagnostic examinations, surgery, hospitalization, glasses, prostheses and medications that are not available through other sources. These services are conditional upon the financial need of the individual. Free vision screening clinics are conducted in conjunction with schools of ophthalmology in Missouri. Free glaucoma screening clinics are conducted throughout the state.

Independent living rehabilitation services—including services for adults, children and the OBS program for seniors over age 55—are supported by both federal and state funds. Services are for the purposes of enabling that person to function independently in the home and community and/or to succeed in appropriate educational settings. Services include diagnosis and evaluation; adjustment to blindness services; alternative techniques in the areas of daily living activities;



counseling and families supportive services; physical restoration; homemaking; communication; and orientation to, and travel within, the home and community.

The federal/state Randolph-Sheppard Business Enterprise Program provides employment opportunities for legally blind persons who have participated in special training and are licensed by the division to manage a vending facility located in federal, state and private industry. Vending facilities range from full food service cafeterias to banks of vending machines.

The Children's Services Program focuses on blind and visually impaired children and their families, providing assistance with education and advocacy. Services include early identification and intervention, fostering a positive sense of self, regardless of vision loss, facilitating access to community services specific to the individual needs of the child, and helping families find information about blindness and its impact on their child's education and future.

### Child Support Program

Missouri's Child Support Program operates pursuant to Title IV-D of the federal Social Security Act and Chapter 454, RSMo.

Child Support Program responsibilities include location of parents, paternity establishment, establishing child and medical support orders, enforcing support orders, reviewing support orders for modification and distributing child support collections.

The Family Support Division collects child support on behalf of families receiving public assistance. In addition, individuals not receiving public assistance benefits may apply for child support services.

Currently, the federal government funds the program at the rate of 66%. In addition to federal funds, the state is entitled to retain approximately 34% of the collections it receives for families that receive temporary assistance.

The program partners with county prosecuting attorneys through cooperative agreements to assist with child support activities. Additionally, the program partners with the state attorney general through a cooperative agreement to assist with child support enforcement and modification activities. The program also partners with federal agencies, the Department of Corrections and several community agencies to provide outreach to clients.

Pursuant to section 454.530, RSMo, the FSD, together with the Missouri Department of Revenue, operates the state disbursement unit known as the Family Support Payment Center (FSPC), which receives and disburses support on behalf

of families. FSD collected \$672.8 million in state Fiscal Year 2018.

### MO HealthNet Division

615 Howerton Ct., PO Box 6500

Jefferson City 65102

Telephone: (573) 751-3425 / FAX: (573) 751-6564

[www.dss.mo.gov/mhd](http://www.dss.mo.gov/mhd)

Email: [ask.MHD@dss.mo.gov](mailto:ask.MHD@dss.mo.gov)

The MO HealthNet (Missouri Medicaid) program provides medical services to eligible participants within defined program benefits in a similar way insurance companies provide coverage for their policy holders.

### Organization

The MO HealthNet Division (MHD) provides for the healthcare needs of Missouri's most vulnerable populations in a way that is financially sustainable for the broader community. The division is administered by a director appointed by the department director (DSS). MO HealthNet offices are located in Jefferson City. The division contains an evidence-based decisions unit including clinical professionals, policy and operations units, provider and member services managed care operations, financial operations to include third-party liability and rate setting and information services.

### Organization

MO HealthNet Objectives:

- Bring Medicaid spending growth in line with the rate of growth of our local economy;
- Ensure access to healthcare and services matches the needs of our most vulnerable populations;
- Improve participants' experience and healthcare outcomes, and increase their independence;
- Partner with providers to make our care delivery system future-proof;
- Become a leader in the implementation of value-based care in Medicaid.

### MO HealthNet Program

MO HealthNet provides healthcare services required by the federal government, such as hospital and physician services. The division also covers optional services, such as pharmaceutical items. Waivers allow MO HealthNet to offer other additional services. Waivers are time-limited and must be cost neutral. The services covered by MO

HealthNet are approved by the Missouri General Assembly and can be found in RSMo 208.152.

The department (DSS) is considered the single state agency, responsible for Missouri's Medicaid program and its financial administration and federal reimbursement. The MO HealthNet program is jointly funded by state and federal funds. Children, pregnant women, Temporary Assistance for Needy Families (TANF) recipients and children in state custody receive their healthcare services through one of MO HealthNet's contracted managed care health plans. Other MO HealthNet participants such as those in the aged, blind, or disabled populations receive their healthcare services are "carved out" of managed care, meaning the managed care eligible populations still receive those services, but through the Fee-For-Service program.

MO HealthNet also administers the Children's Health Insurance Program (CHIP). CHIP provides healthcare coverage to uninsured children above the Title XIX mandatory coverage guidelines.

The MO HealthNet division partners with the departments of Health and Senior Services, Mental Health and Elementary and Secondary Education, in administering programs for the Medicaid populations such as Home and Community Based Services, Substance Use Treatment and Rehabilitation and the First Steps program for toddlers with delayed developmental conditions.

### Division of Youth Services

3418 Knipp Dr., Ste. A1, PO Box 447  
Jefferson City 65102  
Telephone: (573) 751-3324 / FAX: (573) 526-4494  
[www.dss.mo.gov/dys/](http://www.dss.mo.gov/dys/)  
Email: [ASKDYS@dss.mo.gov](mailto:ASKDYS@dss.mo.gov)

The Omnibus Reorganization Act of 1974 created the Division of Youth Services (DYS) and placed it within the Department of Social Services.

Youth judged to be delinquent and in need of rehabilitation and education are committed to the division by the state's juvenile (circuit) courts until approved for return to the community under supervision or discharged.

The division provides an array of services including residential care, nonresidential and community-based services and after-care supervision. Chapter 219, RSMo, outlines the division's responsibility to also include prevention of delinquency, incentive subsidy to juvenile courts, consultative and information services and technical assistance to local communities.



TODD RICHARDSON  
Director  
MO HealthNet Division



SCOTT ODUM  
Director  
Division of Youth Services

### Organization

The division is administered by the director, who is appointed by the director of the Department of Social Services. The division operates structured residential programs providing youth rehabilitation, treatment and education services through a continuum of secure and moderate care centers and community-based group homes. Nonresidential programs include case management, day treatment, family therapy and youth employment. Five regional administrators are responsible for the programs in their geographical areas. Central office personnel, together with the regional administrators, aid the director in planning, monitoring, and ongoing quality improvement of all agency services.

### Goals and Objectives

The vision of Missouri DYS is that every young person served will become a productive citizen and lead a fulfilling life. The mission is to enable youth to fulfill their needs in a responsible manner within the context of and with respect for the needs of the family and community. This balanced approach relies on community partnerships for the development and enhancement of services for the prevention of delinquency.

### Methods of Treatment

Each division facility creates a structured environment designed to contribute to positive changes in the student's behavior and attitudes through the provision of group and individualized treatment services, recreation, academic and vocational training. The ultimate goal is to return each youth to his or her home community as a productive, responsible member of society. The division operates as a fully accredited school program, providing high school credits and High School Equivalency Test (HiSET) coursework.

## Case Management

A case management system has been developed to provide assessment, treatment planning, coordination of services, monitoring and evaluation of the services for youths and their families. A needs and risk assessment helps the case manager determine the most appropriate services for each youth. The assessment takes into account all pertinent factors involving the youth's delinquent history while identifying the general treatment needs.

## Community-Based Services

Focusing on more individualized services and delivering programs at the community level, the division has expanded its program design to include more community-based options. Nonresidential services are provided to low-risk youth as a diversion to residential care and as a supplement to after-care.

## Intensive Case Monitoring

This service is provided by employees who monitor a youth's behavior and activities. Community mentors also provide support and counseling to the youth when needed. Great effort is made to ensure the matching of similar personalities and interests of youth and the mentor.

## Day Treatment

This service provides a structured alternative educational program that includes traditional academic courses, GED classes, career planning, job placement and community service supported by individual, group and family therapy.

## Family Therapy

Family specialists provide counseling to DYS youth and their families. In addition, the family therapy unit accepts referrals from juvenile courts, child welfare agencies, mental health agencies, schools and other sources. DYS family specialists also provide training to other state agency staff and court personnel.

## Group Home Programs

Group homes provide the least restrictive residential environment. Staff provide 24-hour supervision in a home-like setting with a capacity for 10 youths. Youth follow a daily schedule with time allowed for interaction with the community (school, jobs and community projects) as well as treatment services within the facility (group, individual and family counseling).

## Moderate Care Residential Facilities

Residential facilities provide a structured environment for DYS youth. The residential programs target youth who cannot function well in the community and require a more structured setting. Many of these youth have participated in repeat property offenses and require continuous structure to mature.

The program divides youth into groups of 10 with 24-hour staff supervision. A rigorous school program is provided on-site by full-time teachers offering basic education, GED programming and various remedial/special education activities.

## Secure Care Residential Facilities

For those youth who have a history of offenses and require a more structured setting, the division offers programs in secured facilities. Five highly structured, secure-care programs provide on-site educational classes, vocational training and recreational activities. These programs target youth with longer offense records that might include crimes against people. The offenders tend to be older and might include youth who have been unsuccessful in community-based programs. Scheduled outings into the community serve the purpose of involving the youth in community support projects.

An individual education plan, including both youth goals and staff strategies, is developed for each youth. Parents are encouraged to attend these planning meetings.

## Dual Jurisdiction

The division also serves youth in secure care programs in Montgomery City, St. Louis and St. Joseph, sentenced under the dual jurisdiction provisions in section 211.073, RSMo. This alternative sentencing provision allows certified youth to receive an adult and juvenile sentence with a suspended execution of the adult sentence. Treatment and educational services are provided to youth whose length of stay is significantly longer than that of other DYS students.

## Aftercare

When youth are ready to return to their communities, the division provides services to help them make a smooth transition. Virtually all youth under DYS care enter the aftercare program upon their return to the community. An assigned case manager ensures support services are provided to help each youth enter and re-adjust to community living including referral, supervision and counseling. The primary goal of aftercare is to support youth in becoming law-abiding and productive citizens.

## **Division of Youth Services Advisory Board**

Established in 1974, the DYS Advisory Board is charged with the responsibility to advise the director, the legislature and the general public on all matters pertaining to the operation of the division. The 15-member board consists of citizens from across the state who are dedicated to the prevention of delinquency and the rehabilitation of juvenile offenders.

**Stein, Cindy**, chair, Springfield;

**Abrams, Doug**, vice chair, Columbia;

**Beard-Fosnow, Ashley**, member, Greenwood;

**Boyer, Jamie**, member, St. Louis;

**Days, Rita Heard**, member, St. Louis;

**DelMuro, Justine**, member, Kansas City;

**Dobbs, Bill**, member, Noel;

**Greenlaw, Johnnie**, member, St. Louis;

**Johnson, Captain Perri**, member, St. Louis;

**Lowenstein, Judge Harold L.**, member, Kansas City;

**McQueeney, Jane**, member, Kansas City;

**Parrish, David**, member, Monticello;

**Parrish, Sue**, member, Sedalia;

**Payne, Sharron**, member, Poplar Bluff.



# Department of Transportation

Department of Transportation  
Transportation Office Bldg.  
105 W. Capitol Ave., PO Box 270, Jefferson City 65102  
Telephone: (573) 751-2551  
Customer services telephone: (888) 275-6636  
(888-ASK MoDOT)  
[www.modot.org](http://www.modot.org)

The Missouri Department of Transportation (MoDOT), under the guidance of the Missouri Highways and Transportation Commission, is committed to providing the public with a safe and modern transportation system. MoDOT is responsible for maintaining 33,838 miles of highways and 10,384 bridges throughout the state. In addition to designing, building and maintaining roads and bridges, MoDOT works to improve airports, river ports, railroads, public transit systems and pedestrian and bicycle travel. The agency also administers motor carrier and highway safety programs.

## State Highways and Transportation Commission

The Missouri Highways and Transportation Commission is a six-member bipartisan board that guides the Missouri Department of Transportation and is responsible for planning, maintaining and improving the state's transportation system.

Commission members are appointed by the governor and confirmed by the Missouri Senate. No more than three commission members may be of the same political party. State law requires six-year terms, with two members replaced every two years.

The commission appoints the Missouri Department of Transportation's director and secretary to the commission.

## State Highways and Transportation Commission\*

**Pace, Michael B.**, (I), chair, West Plains, March 1, 2019;

**Smith, Gregg C.**, (D), vice chair, Clinton, March 1, 2019;

**Brinkmann, Robert G.**, (R), St. Albans, March 1, 2023;

**Briscoe, John W.**, (D), New London, March 1, 2021;



MICHAEL B. PACE  
Chair, Highways and  
Transportation Commission



GREGG C. SMITH  
Vice Chair, Highways and  
Transportation Commission



JOHN W. BRISCOE  
Member, Highways and  
Transportation Commission



MICHAEL T. WATERS JR.  
Member, Highways and  
Transportation Commission

**Ecker, Terry L.**, (R), Elmo, March 1, 2023;  
**Waters, Michael T. Jr.**, (R), Orrick, March 1, 2021.

\*\$25 per diem

## Commission Secretary's Office

The Highways and Transportation Commission appoints a commission secretary to provide operational support, clerical assistance and record keeping.

## Director's Office

MoDOT's daily operations are under the direction and supervision of the director, who is appointed by the commission. The MoDOT director is assisted by a deputy director/chief engineer, assistant chief engineer, chief financial officer, chief safety and operations officer and a chief administrative officer. The executive team members are in charge of MoDOT's road and bridge planning, design, construction and maintenance activities, safety and emergency management, employee health and wellness, financial and administrative operations. The directors of the Chief Counsel's Office, Audits and Investigations and Govern-



ROBERT G. BRINKMANN  
Member, Highways and  
Transportation Commission



TERRY L. ECKER  
Member, Highways and  
Transportation Commission



PAM HARLAN  
Secretary to the Commission



PATRICK MCKENNA  
Director



ED HASSINGER  
Deputy Director/Chief Engineer



BRENDA MORRIS  
Chief Financial Officer



ERIC SCHROETER  
Assistant Chief Engineer



BECKY ALLMEROOTH  
Chief Safety and Operations  
Officer



MICKI KNUDSEN  
Chief Administrative Officer



MISTY VOLKART  
Director  
Audits and Investigations



JAY WUNDERLICH  
Director  
Governmental Relations

mental Relations also report directly to the department director.

**Chief Counsel**

The chief counsel is appointed by the M-DOT director with the consent of the Missouri Highways and Transportation Commission to handle legal responsibilities for the department and the commission.

**Audits and Investigations**

The Audits and Investigations Division performs audits of department operations, external contracts, grant agreements and motor carrier fuel tax returns and apportioned registrations. The division also investigates fraud, waste and abuse; handles employee grievances and Equal Employment Opportunity complaints and analyzes competitive bidding practices.



CHRIS REDLINE  
Northwest, St. Joseph



PAULA GOUGH  
Northeast, Hannibal



DAVID SILVESTER  
Kansas City, Lee's Summit



MACHELLE WATKINS  
Central, Jefferson City



TOM BLAIR  
St. Louis, Chesterfield



STEVE CAMPBELL  
Southwest, Springfield



MARK SHELTON  
Southeast, Sikeston

## Governmental Relations

The role of Governmental Relations is to work with federal, state and local officials, the public and department staff to advocate the department's objectives by advancing legislative initiatives designed to develop sound public policies relating to all modes of transportation.

## District Offices

To facilitate providing the state highways and transportation program, the department divides the state into seven geographical districts: northwest, northeast, Kansas City, central, St. Louis, southwest and southeast. A district engineer administers the department's work within each district.

**Northwest District**—headquarters, St. Joseph. The district consists of Andrew, Atchison, Buchanan, Caldwell, Carroll, Chariton, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn, Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth counties. The counties cover a land area of about 10,686 square miles, and have a total population of 274,939 and a total of 5,303 miles of state highways.

**Northeast District**—headquarters, Hannibal. The district consists of Adair, Audrain, Clark, Knox, Lewis, Lincoln, Macon, Marion, Monroe,

Montgomery, Pike, Ralls, Randolph, Schuyler, Scotland, Shelby and Warren counties. The counties cover a land area of about 9,118 square miles, and have a total population of 295,404 and a total of 4,546 miles of state highways.

**Kansas City District**—headquarters, Lee's Summit. The district consists of Cass, Clay, Jackson, Johnson, Lafayette, Pettis, Platte, Ray and Saline counties. The counties cover a land area of about 8,292 square miles, and have a total population of 1,321,291 and a total of 3,072 miles of state highways.

**Central District**—headquarters, Jefferson City. The district consists of Boone, Callaway, Camden, Cole, Cooper, Crawford, Dent, Gasconade, Howard, Laclede, Maries, Miller, Moniteau, Morgan, Osage, Phelps, Pulaski and Washington counties. The counties cover a land area of about 11,191 square miles, and have a total population of 668,967 and a total of 5,236 miles of state highways.

**St. Louis District**—headquarters, Chesterfield. The district consists of the city of St. Louis and Franklin, Jefferson, St. Charles and St. Louis counties. The district covers a land area of 2,709 square miles, and has a total population of 2,027,996 and a total of 1,731 miles of state highways.

**Southwest District**—headquarters, Springfield. The district consists of Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene, Henry, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney, Vernon and Webster counties. The counties cover a land area of 12,986 square miles, and have a total population of 954,771 and a total of 6,542 miles of state highways.

**Southeast District**—headquarters, Sikeston. The district consists of Bollinger, Butler, Cape Girardeau, Carter, Douglas, Dunklin, Howell, Iron, Madison, Mississippi, New Madrid, Oregon, Ozark, Pemiscot, Perry, Reynolds, Ripley, Scott, Shannon, St. Francois, Ste. Genevieve, Stoddard, Texas, Wayne and Wright counties. The counties cover a land area of 16,567 square miles, and have a total population of 587,746 and a total of 7,408 miles of state highways.

**Bridge**

The Bridge Division produces structural designs and detailed plans for state highway bridges, including cost estimates and site-specific job provisions. The division also oversees the inspection of all state, city and county bridges as well as provides weight limits for all bridges.

**Construction and Materials**

Construction and Materials administers contracts and performs material testing to ensure projects are of high quality, completed on time and within budget. Pavement selection and geotechnical information are provided for the design of roads and bridges. The division also performs research on products and processes to implement innovations for Missouri’s transportation system.

**Design**

Design prepares roadway plans and advertises projects for bids. Included in plan preparation are determination of state and/or federal funding for projects; ground surveys and aerial photography; public involvement meetings; consideration of social, environmental and economic impacts; detailed plan design and the development of specifications and cost estimates for highway projects prior to advertising for bids.

The division also acquires realty rights for constructing and improving state highways and related facilities. It disposes of real estate no longer needed for Missouri’s transportation system and regulates outdoor advertising and salvage yards.



NICOLE HOOD  
State Highway Safety and  
Traffic Engineer



NATALIE ROARK  
Director  
State Maintenance



DENNIS HECKMAN  
State Bridge Engineer



DAVE AHLVERS  
Director  
State Construction and Materials  
Engineer



TRAVIS KOESTNER  
State Design Engineer



LESTER WOODS JR.  
Director  
External Civil Rights

**External Civil Rights**

The External Civil Rights Division is responsible for directing the department’s external affirmative action, equal opportunity and nondiscrimination programs, which includes the Disadvantaged Business Enterprise Program (DBE), On-the-Job Training Program (OJT), Equal Employment Opportunity, Title VI, Americans with Disability Act (ADA) compliance and all other



nondiscrimination or affirmative action programs related to federal-aid contracting activities. The division facilitates all DBE and OJT Supportive Services programs statewide, which includes business assistance centers and pre-apprenticeship training programs in Kansas City, Columbia and St. Louis.

## Multimodal Operations

The Multimodal Operations Division is responsible for administering a number of state and federal programs that fund and support aviation, railroads, transit, waterways and freight development.

### Aviation

The aviation section administers federal and state grant programs that help local governments in planning, maintaining and developing existing airports and establishing new facilities.

### Railroads

The railroad section is responsible for freight rail regulation, passenger rail support, light rail safety regulation, highway-rail crossing safety, rail/highway construction issues, inspection of railroad employee facilities and railroad safety inspection and outreach.

### Transit

The transit section assists in the financial and technical support of the state's public transit and specialized paratransit systems. This function is carried out through the administration of state and federal programs relating to general public transportation and specific programs for non-profit agencies serving the mobility needs of senior citizens and people with disabilities.

### Waterways

The waterways section helps port authorities develop commerce and foster local economic development. The section also promotes the use of Missouri's navigable rivers, assists in capital and administrative funding, acts as an information clearinghouse, provides technical assistance and represents port interests within industry and government.

## Transportation Planning

Transportation Planning is responsible for long-range planning, data administration, road and bridge systems analysis and planning and programming. The division also develops and tracks the five-year Statewide Transportation Improvement Program, the department's highway and bridge construction program. The division also works to improve MoDOT's efficiency through performance management and to im-



MICHELLE KRATZER  
Director  
Multimodal Operations



TODD GROSVENOR  
Director  
Financial Services

plement the processes, plans and programs to streamline the agency's operations.

## Highway Safety and Traffic

The Traffic and Highway Safety Division is responsible for working with safety partners to implement education, enforcement, engineering, emergency medical services strategies and public policies that are proven effective in preventing deaths and injuries from motor vehicle crashes. The division also provides statewide coordination of traffic incident management activities, work zone management, traveler information programs and policy to support signing, striping, traffic signal operations, lighting and roadway access programs throughout the state. These programs provide for the safe and efficient movement of people and goods on the state highway system.

## Maintenance

Maintaining state highways and bridges is the primary function of the Maintenance Division. Responsibilities include preservation, upkeep, operation and restoration of roadways, bridges, signs, traffic control equipment and all appropriate facilities so they remain safe and usable.

## Motor Carrier Services

Motor Carrier Services administers registration, fuel tax, permit and safety programs for Missouri's motor carrier companies. It collects millions of dollars in revenue to fund transportation statewide, while helping carriers remain economically successful.

## Financial Services

The Financial Services Division is responsible for the department's budgeting, accounting, financial reporting, financial policy development and claims management. The division produces



DEBBIE RICKARD  
Director  
General Services



BETH RING  
Director  
Information Systems



SALLY OXENHANDLER  
Director  
Communications



RUDY NICKENS  
Director  
Equal Opportunity and Diversity

the department's annual comprehensive financial report, which includes the audited financial statements required by statutes. The Financial Services Division is also responsible for managing the department's state and federal funding and facilitating the efficient and accountable use of fiscal resources.

### General Services

The General Services Division provides support in the management of fleet and facilities and the procurement of goods and services.

### Information Systems

The Information Systems Division provides information technology products, services and support to the department and coordinates its information technology activities. The division develops a comprehensive information technology improvement plan based on department needs and technology research and evaluations.

### Communications

The Communications Division provides information about the commission and the department's projects, programs and services to the public, its partners and MoDOT employees.

### Equal Opportunity and Diversity

The Equal Opportunity and Diversity Division administers the department's workforce diversity program. This includes outreach, cultural education, cooperative education, mentoring and exit interviews. Additionally, the division coordinates the affirmative action program to comply with federal regulations and state statutes.



STEVE MEYSTRICK  
Director  
Human Resources

### Human Resources

The Human Resources Division develops and administers the department's statewide personnel program. The division conducts recruiting for civil engineering positions and manages statewide efforts related to employment; work-life support; classification, pay and employee training; development and assessment. Human Resources also develops personnel policy, maintains personnel records for employees and provides support for all personnel activities within the central office location.

# Missouri Government Resources on the Web

## Executive Branch

Governor  
[governor.mo.gov](http://governor.mo.gov)

Lt. Governor  
[ltgov.mo.gov](http://ltgov.mo.gov)

Secretary of State  
[sos.mo.gov](http://sos.mo.gov)

State Auditor  
[auditor.mo.gov](http://auditor.mo.gov)

State Treasurer  
[treasurer.mo.gov](http://treasurer.mo.gov)

Attorney General  
[ago.mo.gov](http://ago.mo.gov)

## Judicial Branch

Missouri Judiciary  
[courts.mo.gov](http://courts.mo.gov)

Missouri Supreme Court  
[courts.mo.gov/page.jsp?id=27](http://courts.mo.gov/page.jsp?id=27)

Missouri Appellate Courts  
[courts.mo.gov/page.jsp?id=261](http://courts.mo.gov/page.jsp?id=261)

Missouri Circuit Courts  
[courts.mo.gov/page.jsp?id=321](http://courts.mo.gov/page.jsp?id=321)

Office of State Courts Administrator  
[courts.mo.gov/page.jsp?id=233](http://courts.mo.gov/page.jsp?id=233)

Missouri State Courts Automated Case Management System  
[courts.mo.gov/casenet](http://courts.mo.gov/casenet)

## Legislative Branch

Missouri House  
[house.mo.gov](http://house.mo.gov)

Missouri Senate  
[senate.mo.gov](http://senate.mo.gov)

## Executive Departments

Missouri Government Web  
[mo.gov](http://mo.gov)

Office of Administration  
[oa.mo.gov](http://oa.mo.gov)

Agriculture  
[agriculture.mo.gov](http://agriculture.mo.gov)

Commerce and Insurance  
[dci.mo.gov](http://dci.mo.gov)

Conservation  
[mdc.mo.gov](http://mdc.mo.gov)

Corrections  
[doc.mo.gov](http://doc.mo.gov)

Economic Development  
[ded.mo.gov](http://ded.mo.gov)

Elementary and Secondary Education  
[dese.mo.gov](http://dese.mo.gov)

Health and Senior Services  
[health.mo.gov](http://health.mo.gov)

Higher Education and Workforce Development  
[dhewd.mo.gov](http://dhewd.mo.gov)

Labor and Industrial Relations  
[labor.mo.gov](http://labor.mo.gov)

Mental Health  
[dmh.mo.gov](http://dmh.mo.gov)

Natural Resources  
[dnr.mo.gov](http://dnr.mo.gov)

Public Safety  
[dps.mo.gov](http://dps.mo.gov)

Alcohol & Tobacco Control  
[atc.dps.mo.gov](http://atc.dps.mo.gov)

Capitol Police  
[mcp.dps.mo.gov](http://mcp.dps.mo.gov)

Fire Safety  
[dfs.dps.mo.gov](http://dfs.dps.mo.gov)

Gaming Commission  
[mgc.dps.mo.gov](http://mgc.dps.mo.gov)

Missouri State Highway Patrol  
[mshp.dps.mo.gov](http://mshp.dps.mo.gov)

Missouri National Guard  
[moguard.com](http://moguard.com)

State Emergency Agency  
[sema.dps.mo.gov](http://sema.dps.mo.gov)

Veterans Commission  
[mvc.dps.mo.gov](http://mvc.dps.mo.gov)

Revenue  
[dor.mo.gov](http://dor.mo.gov)

Social Services  
[dss.mo.gov](http://dss.mo.gov)

Transportation  
[modot.org](http://modot.org)

## Census Information

Missouri Census Data Center  
[mcdc.missouri.edu](http://mcdc.missouri.edu)

Family & Community History  
[sos.mo.gov/archives/pubs/archweb/history.asp](http://sos.mo.gov/archives/pubs/archweb/history.asp)

Missouri Veterans' Commission  
[mvc.dps.mo.gov](http://mvc.dps.mo.gov)

## Health/Social Services

Missouri Monthly Vital Statistics  
[health.mo.gov/data/vitalstatistics](http://health.mo.gov/data/vitalstatistics)

Missouri Birth/Death Records  
[sos.mo.gov/archives/resources/bdrecords.asp](http://sos.mo.gov/archives/resources/bdrecords.asp)

Missouri Adoption Services  
[dss.mo.gov/cd/adopt.htm](http://dss.mo.gov/cd/adopt.htm)

Child Support Enforcement  
[dss.mo.gov/cse](http://dss.mo.gov/cse)

## Laws/Regulations

Missouri Constitution  
[revisor.mo.gov](http://revisor.mo.gov)

Missouri Revised Statutes  
[revisor.mo.gov](http://revisor.mo.gov)

Code of State Regulations  
[sos.mo.gov/adrules/csr/csr.asp](http://sos.mo.gov/adrules/csr/csr.asp)

Missouri Taxes  
[dor.mo.gov](http://dor.mo.gov)

Professional Registration  
[pr.mo.gov](http://pr.mo.gov)

Missouri Drivers' Guide  
[dor.mo.gov/mvdl/drivers](http://dor.mo.gov/mvdl/drivers)

## Education

Missouri School Directory  
[dese.mo.gov/school-directory](http://dese.mo.gov/school-directory)

Missouri Colleges & Universities  
[collegesearch.mo.gov](http://collegesearch.mo.gov)

Missouri Libraries  
[sos.mo.gov/library/libdir.asp](http://sos.mo.gov/library/libdir.asp)

## Elections Information

[govotemissouri.com](http://govotemissouri.com)

## Employment/Business

Business Services (SOS)  
[sos.mo.gov/business](http://sos.mo.gov/business)

Missouri Career Source  
[jobs.mo.gov](http://jobs.mo.gov)

Missouri Women's Council  
[ded.mo.gov/content/missouri-womens-council](http://ded.mo.gov/content/missouri-womens-council)

Missouri Investor Protection and Securities  
[sos.mo.gov/securities](http://sos.mo.gov/securities)

Consumer Services  
[insurance.mo.gov/consumers/](http://insurance.mo.gov/consumers/)

Economic Development Research and Planning (MERIC)  
[meric.mo.gov](http://meric.mo.gov)

Missouri Business Portal  
[openforbiz.mo.gov](http://openforbiz.mo.gov)

## Federal Government Resources on the Web

### Executive Branch

The White House  
[whitehouse.gov](http://whitehouse.gov)

U.S. Department of State  
[state.gov](http://state.gov)

### Judicial Branch

Federal Judicial Center  
[fjc.gov](http://fjc.gov)

### Geography/Environment

Missouri Highway Map Request  
[modot.mo.gov/asp/request\\_information.shtml?map](http://modot.mo.gov/asp/request_information.shtml?map)

Missouri Discover Nature  
[nature.mdc.mo.gov](http://nature.mdc.mo.gov)

### Legislative Branch

House of Representatives  
[house.gov](http://house.gov)

Senate  
[senate.gov](http://senate.gov)

### Local Information/Contacts

Online Missouri Newspapers  
[mopress.com/](http://mopress.com/)

Missouri Chambers of Commerce  
[mochamber.com](http://mochamber.com)

County Clerks  
[sos.mo.gov/elections/countyclerks.asp](http://sos.mo.gov/elections/countyclerks.asp)

### Miscellaneous

EASe Job Application System  
[ease.mo.gov](http://ease.mo.gov)

Missouri Digital Heritage  
[sos.mo.gov/mdh](http://sos.mo.gov/mdh)

Missouri Historical Documents  
[libraryguides.missouri.edu/govdocs](http://libraryguides.missouri.edu/govdocs)

Missouri Investor Protection Center  
[sos.mo.gov/securities/mipc](http://sos.mo.gov/securities/mipc)

Missouri Lottery  
[molottery.com](http://molottery.com)

Missouri's Online Services  
[mo.gov/search-results?mode=online\\_services](http://mo.gov/search-results?mode=online_services)

Missouri State Archives Death Records Database  
[sos.mo.gov/archives/resources/deathcertificates](http://sos.mo.gov/archives/resources/deathcertificates)

Safe At Home Address Confidentiality Program  
[sos.mo.gov/safeathome](http://sos.mo.gov/safeathome)

Unclaimed Property  
[treasurer.mo.gov/unclaimedproperty/](http://treasurer.mo.gov/unclaimedproperty/)

### Other Important Federal Resources

General Government Information  
[usa.gov/federal-agencies/a](http://usa.gov/federal-agencies/a)

Library of Congress  
[loc.gov](http://loc.gov)

# Government Toll-Free Numbers

## Office of Secretary of State

Elections Division .....	800-669-8683
Securities .....	800-721-7996
State Library .....	800-325-0131
State Library–Wolfner Library (Voice) .....	800-392-2614

## Office of State Auditor

Hotline (Voice/TDD) .....	800-347-8597
Fraud, Waste and Abuse in State Government .....	800-347-8597

## Office of State Treasurer

Relay MO / DEAF TTY .....	800-735-2966
MOST 529 Education Plan .....	888-414-6678
MO ABLE Disability Savings Plan .....	800-439-1653

## Office of Attorney General

Consumer Protection/Welfare Fraud .....	800-392-8222
No Call Registration and Complaints .....	866-662-2551
Medicaid Fraud Hotline .....	800-286-3932

## Office of Administration

Central Accident Reporting Office (CARO)/Workers Compensation/ State Employees .....	888-622-7694
Governor's Council on Disabilities .....	800-877-8249
State Leasing/Facilities Management .....	800-225-9138

## Department of Agriculture

AgriMissouri Program .....	866-466-8283
Grape and Wine Program .....	800-392-WINE (800-392-9463)
Guide to Buying Local in Missouri .....	866-466-8283
State Fair .....	800-422-3247
USDA Agricultural Statistics .....	800-551-1014

## Department of Commerce and Insurance

Consumer Hotline .....	800-726-7390
CLAIM (Medicare Counseling) .....	800-390-3330

## Department of Conservation

Operation Game Thief/Operation Forest Arson .....	800-392-1111
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## Department of Economic Development

Business and Community Services Division .....	800-523-1434
Division of Tourism .....	800-519-2100
Division of Workforce Development .....	800-877-8698
Public Service Commission ConsumerHotline .....	800-392-4211

## Department of Health and Senior Services

Emergency and Disease Reporting (24/7) .....	800-392-0272
Elderly Abuse and Neglect Hotline .....	800-392-0210
Family Care Safety Registry .....	866-422-6872
Long-Term Care Ombudsman .....	800-309-3282
Missouri Seniors' Legal Helpline .....	800-235-5503
Missouri Tobacco Quitline .....	800-QUIT-NOW (800-784-8669)
Organ Donor Registry .....	888-497-4564
TEL-LINK .....	800-835-5465

## Department of Higher Education and Workforce Development

Information Center .....	800-473-6757
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## Department of Labor and Industrial Relations

Workers' Compensation .....	800-775-2667
Unemployment Claim Filing .....	800-320-2519
Fraud and Noncompliance Unit .....	800-592-6003
Discrimination Complaint .....	877-781-4236

**Department of Mental Health**

Main Switchboard/Constituent Services .....800-364-9687  
 Alcohol and Drug Abuse .....800-575-7480  
 Developmental Disabilities .....800-207-9329

**Department of Natural Resources**

Department toll free.....800-361-4827  
 State Parks .....800-334-6946  
 TDD / Relay Missouri .....800-735-2966  
 Voice .....800-735-2466

**Department of Public Safety**

Crime Victims Compensation.....800-347-6881  
 Arson Hotline .....800-392-7766  
 Filling a VOID (DWI Victims Assistance) .....888-773-1800  
 Highway Emergency .....800-525-5555 or \*55 (cell)  
 Missouri State Highway Patrol Recruiting .....800-796-7000  
 Rural Crimes Investigation Unit .....888-484-8477  
 Sex Offender Registry.....888-767-6747  
 STOP Human Trafficking .....888-3737-888 or text 233733 (BeFree)

**Department of Revenue**

Form’s Order .....800-877-6881

**Department of Social Services (DSS)**

Adoption/Foster Care .....800-554-2222  
 ALL ELIGIBILITY questions.....855-373-4636  
 Child Abuse/Neglect Hotline .....800-392-3738  
 Child Support Information.....800-859-7999  
 Child Support Order/Enforcement.....866-313-9960  
 Child Support Payment Information .....800-225-0530  
 Child Support Employer Information .....800-585-9234  
 Civil Rights .....800-776-8014  
 Family Support Division Information Center (Benefit & Eligibility Information).....855-373-4636  
 MO HealthNet Exception Process.....800-392-8030  
 MMO HealthNet Managed Care Enrollment Helpline .....800-348-6627  
 MO HealthNet Participant Services .....800-392-2161  
 Non-Emergency Medical Transportation .....866-269-5927  
 Office of Child Advocate .....866-457-2302  
 Rehabilitation Services for the Blind .....800-592-6004  
 Report Public Assistance Fraud .....877-770-8055  
 State Technical Assistance Team.....800-487-1626

**DSS/Division of Medical Services**

MO HealthNet Exception Process.....800-392-8030  
 MC+ For Kids Eligibility (Family Support Division) .....888-275-5908  
 MC+ Managed Care Enrollment Broker Helpline .....800-348-6627  
 MO Healthnet Participant Services .....800-392-2161  
 Non-Emergency Medical Transportation .....866-269-5927  
 MO HealthNet Premium Collections .....877-888-2811  
 Family Services Division Information Line .....855-373-4636

**Department of Transportation**

Customer Service Center.....888-275-6636  
 Highway Safety.....800-800-BELT (800-800-2358)  
 Motor Carrier Services .....866-831-6277

**Other**

Abuse and Rape Crisis Service.....800-303-0013  
 Cafeteria Plan, State Employees .....800-659-3035  
 Crime Victims’ Assistance .....800-347-6881  
 Deferred Compensation/CitiStreet .....800-392-0925  
 Environmental Emergency Spills, Hazardous Materials, etc.  
     National Response Center.....800-424-8802  
 Federal Information/Product Safety Unit–Consumer Product Safety Commission.....800-638-2772

Highway Emergency .....	800-525-5555
Literacy .....	800-521-7323
MoDOT and Highway Patrol Employees' Retirement System .....	800-270-1271
Missing Children .....	800-843-5678
Missouri Consolidated Health Care .....	800-487-0771
Missouri State Employees' Retirement System (MOSERS) .....	800-827-1063
Provider Relations—Medicaid Questions (not toll free) .....	573-751-2896
Public School Retirement System (PSRS) .....	800-392-6848
Vehicle Safety Hotline .....	800-424-9393
Water Protection Program .....	800-361-4827
Welfare Program (Food Stamps, TANF, ect.) .....	855-373-4636



Courtesy of the Missouri State Archives, Department of Conservation Photograph Collection.